

Homedics®

XL Towel Warmer



INSTRUCTION MANUAL AND WARRANTY INFORMATION

1-year limited warranty 

TW-150-AU

IMPORTANT SAFETY INSTRUCTIONS

WHEN USING ELECTRICAL PRODUCTS, ESPECIALLY WHEN CHILDREN ARE PRESENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

- **ALWAYS** place towel warmer on a firm, flat surface.
- **ALWAYS** unplug the unit from the electrical outlet immediately after using and before cleaning.
- **DO NOT** reach for a unit that has fallen into water. Unplug it immediately.
- **DO NOT** place or store the unit where it can fall or be pulled into a tub or sink.
- **DO NOT** place or drop into water or other liquids.
- To reduce the risk of electric shock, plug the power cord into a standard electrical outlet.
- For dry fabric items **ONLY**.

WARNING: TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

- **ALWAYS** unplug the unit from the electrical outlet immediately after using.
- Use this unit only for its intended use as described in this manual. **DO NOT** use attachments not recommended by Homedics; specifically, any attachments not provided with this unit.
- **DO NOT** spill liquids into the unit.
- **DO NOT** leave unit unattended when plugged in.
- Close supervision is necessary when this unit is used near children or disabled persons.
- Keep cords away from heated surfaces.
- **DO NOT** use outdoors. Indoor use only.
- **DO NOT** alter the safety plug or use an extension cord with this device.
- **DO NOT** operate with a voltage converter.
- **DO NOT** touch hot surfaces.
- **ALWAYS** unplug the unit when moving the unit.
- Ensure that your hands are dry when operating controls or removing the plug.
- **NEVER** operate the appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
- **NEVER** use the towel warmer in an environment where explosive gases are present.
- **DO NOT** place the towel warmer near heat sources, such as a stove.
- **DO NOT** expose towel warmer to direct sunlight.
- **DO NOT** carry this unit by the power cord or use the power cord as a handle.
- To disconnect, turn all controls to the off position, then remove the plug from the outlet.
- **WARNING:** This appliance is intended only for drying textiles washed in water.

SAVE THESE INSTRUCTIONS

PLEASE READ THIS SECTION CAREFULLY BEFORE USING THIS APPLIANCE IF YOU HAVE ANY CONCERNS REGARDING YOUR HEALTH, CONSULT A DOCTOR BEFORE USING THIS APPLIANCE.

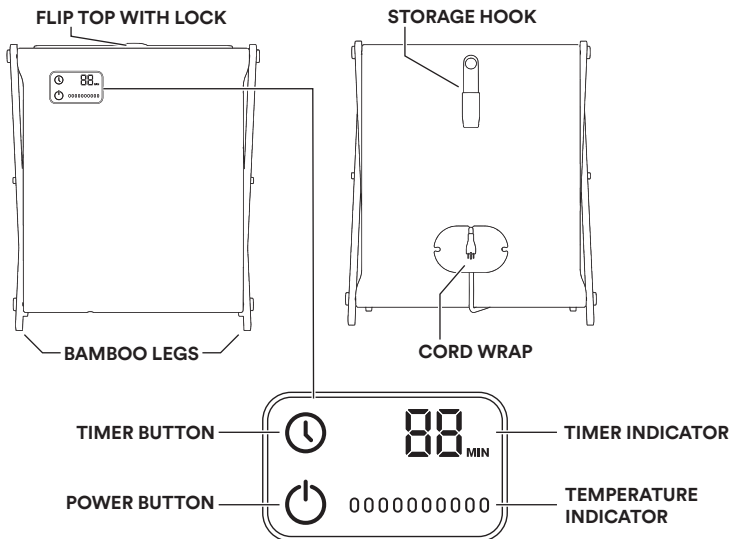
WARNING: READ AND FOLLOW ALL DIRECTIONS CAREFULLY TO AVOID INJURY.

- This product is intended for household use only.
- **NEVER** cover the unit while it is operating.
- **ALWAYS** keep the cord away from high temperatures and fire.
- **DO NOT** attempt to adjust or repair the unit.
- Stop using this unit if there is an unusual noise or smell.
- Unplug this unit when not in use for a long period of time.
- **DO NOT** clean, adjust, or move this unit without first unplugging it from the electrical outlet.
- This is not a toy. **DO NOT** allow children to operate or play near the towel warmer.
- Keep this unit out of reach of children. **DO NOT** allow children to use this unit without supervision.
- Avoid using delicate fabrics that cannot withstand high heat. Any fabric indicating that a cool iron must be used may not be able to withstand the heat of the towel warmer, resulting in damage to the fabric and the towel warmer.
- Once the heating cycle has begun, keep the lid closed and locked. This will prevent heat from escaping. Opening the lid midcycle may result in slower heating times.

NOTE: Condensation on the lid and interior of the unit is normal.

INSTRUCTIONS FOR USE

PRODUCT FEATURES



HOW TO USE

- **NOTE:** You may notice a slight odour during your first few uses. This odour can be common and is completely harmless. Allow the product to “air out” for approximately 24 hours for the odour to dissipate.
- Take the towel warmer out of the box and remove all packing materials.
- Unwrap the cord, expand the towel warmer, unfold lid from towel warmer bucket and place on a firm level surface.
- **CAUTION: DO NOT** place fingers near the bamboo legs during expansion to avoid pinching.
- Plug the power cord into a household electrical outlet.
- Put up to 3 dry bath sheets in towel warmer, close lid and lock.

INSTRUCTIONS FOR USE

POWER BUTTON

Turns towel warmer on/off.

AUTO-OFF TIMER BUTTON

Press the timer button until the desired auto-shut off timer setting is displayed. The timer button will cycle through the following settings: 15 minutes, 30 minutes, 45 minutes, and 60 minutes. Timer comes preset to 60 minutes.

NOTE: When a timer setting is being selected, the desired time will flash and then remain solid once the timer has started.



DIGITAL DISPLAY

Touch controls to set timer and temperature indicator illuminates fully red when towel warmer is hot and ready.

TIPS FOR BEST RESULTS

1. Use cotton or cotton blend towels, bath sheets, bathrobes, or fabrics.
2. For fast and even heating, loosely pile 1 towel into the towel warmer. Tightly rolled or folded towels will take longer to heat thoroughly. Multiple towels will take longer to heat than one.
3. Use only with dry fabrics. **CAUTION: DO NOT** use with damp or wet articles.
4. Avoid using delicate fabrics that cannot withstand high heat. Any fabric indicating that a cool iron must be used may not be able to withstand the heat of the towel warmer, resulting in damage to the fabric and the towel warmer.
5. Once the heating cycle has begun, keep the lid closed and locked. This will prevent heat from escaping. Opening the lid midcycle may result in slower heating times.
6. **NOTE:** Condensation on the lid and interior of the unit is normal.
7. **NOTE:** This appliance is intended only for drying textiles washed in water.

MAINTENANCE

CLEANING

- **CAUTION:** Before cleaning, turn off and unplug the towel warmer.
- **CAUTION: NEVER** submerge the towel warmer in water or any other liquid. Doing so will damage the towel warmer.
- **DO NOT** use abrasive pads or brushes, harsh chemicals, detergents, or liquid soaps to clean the towel warmer. Clean with a soft cloth, cotton swab, or soft brush.
- Use a soft damp cloth to wipe down the outside of the towel warmer.
- Use a soft damp cloth to wipe down the inside of the towel warmer.

STORAGE

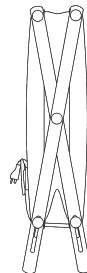
HOW TO COLLAPSE

- Unplug and let towel warmer fully cool to room temperature.
- Fold lid into towel warmer.

Push up from the bottom and fold the unit by pressing the front and back panels together.

CAUTION: DO NOT place fingers near the bamboo legs during collapse to avoid pinching.

- Latch storage hook and wrap cord around the cord wrap.



SPECIFICATIONS

Product Name	XL Towel Warmer
Model Number	TW-150-AU
Electrical Rating	220–240V, 50–60Hz, 550W
Capacity	32L accommodates 3 bath sheets (approx 35" x 70"), a bathrobe, or a personal blanket.

TROUBLESHOOTING

PROBLEM	SOLUTION
No power	<ul style="list-style-type: none">• Plug unit in• Press the power button to turn the unit on
Cannot expand	<ul style="list-style-type: none">• Unwrap cord wrap• Undo storage latch
Peculiar odour	<ul style="list-style-type: none">• Open the lid and let the product air out in a cool, dry place for 12 hours.• Remove the power cord from the electrical outlet, wipe inside unit with a dry cloth.



LIMITED 1-YEAR WARRANTY

We or **us** means Homedics Australia Pty Ltd ACN 31103 985 717 and our contact details are set out at the end of this warranty;

You means the purchaser or the original end-user of the Goods. You may be a domestic user or a professional user;

Supplier means the authorised distributor or retailer of the Goods that sold you the Goods in Australia and New Zealand; and

Goods means the product or equipment which was accompanied by this warranty and purchased in Australia and New Zealand.

For Australia:

Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled, subject to the provisions of the Australian Consumer Law, to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled, subject to the provisions of the Australian Consumer Law, to have the Goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This is not a complete statement of your legal rights as a consumer.

For New Zealand:

Our Goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This guarantee applies in addition to the conditions and guarantees implied by that legislation.

The Warranty

Homedics sells its products with the intent that they are free of defects in manufacture and workmanship under normal use and service. In the unlikely event that your Homedics product proves to be faulty within 1 year from the date of purchase due to workmanship or materials only, we will replace it at our own expense, subject to the terms and conditions of this guarantee. The warranty period is limited to 3 months from the date of purchase for products used commercially/professionally.

Terms and Conditions:

In addition to the rights and remedies that you have under the Australian Consumer Law, Consumer Guarantees Act of New Zealand or any other applicable law and without excluding such rights and remedies warranty against defects: The Goods are designed to withstand the rigors of normal household use and are manufactured to the highest standards using the highest quality components. Whilst unlikely, if, during the first 12 months (3 months commercial use) from their date of purchase from the Supplier (Warranty Period), the Goods prove defective by reason of improper workmanship or materials and none of your statutory rights or remedies apply, we will replace the Goods, subject to the terms and conditions of this warranty.

We do not have to replace the Goods under this Additional Warranty if the Goods have been damaged due to misuse or abuse, accident, the

DISTRIBUTED BY

**AUSTRALIA: Homedics Australia Pty Ltd,
14 Kingsley Close, Rowville, VIC 3178**

**NEW ZEALAND: CDB Media Ltd, 4 Lovell Court, Albany,
Auckland, New Zealand 0800 232 633**

attachment of any unauthorised accessory, alteration to the product, improper installation, unauthorised repairs or modifications, improper use of electrical/power supply, loss of power, malfunction or damage of an operating part from failure to provide manufacturer's recommended maintenance, transportation damage, theft, neglect, vandalism, environmental conditions or any other conditions whatsoever that are beyond the control of Homedics.

This Warranty does not extend to the purchase of used, repaired or second-hand products or to products not imported or supplied by Homedics Australia Pty Ltd, including but not limited to those sold on offshore internet auction sites. This Warranty extends only to consumers and does not extend to Suppliers.

Even when we do not have to replace the Goods, we may decide to do so anyway. In some cases, we may decide to substitute the Goods with a similar alternative product of our choosing. All such decisions are at our absolute discretion. All such replaced or substituted Goods continue to receive the benefit of this Additional Warranty for the time remaining on the original Warranty Period (or three months, whichever is the longest).

This Additional Warranty does not cover items damaged by normal wear and tear including but not limited to chips, scratches, abrasions,

discolouration and other minor defects, where the damage has negligible effect on the operation or performance of the Goods.

This Additional Warranty is limited to replacement or substitution only. As far as the law permits, we will not be liable for any loss or damage caused to property or persons arising from any cause whatsoever and shall have no liability for any incidental, consequential, or special damages.

This warranty is only valid and enforceable in Australia and New Zealand.

Making a Claim:

In order to claim under this Warranty, you must return the Goods to the Supplier (place of purchase) for replacement. If this is not possible, please contact our Customer Service department by email: cservice@homedics.com.au or at the address below.

All returned Goods must be accompanied by satisfactory proof of purchase which clearly indicates the name and address of the Supplier, the date and place of purchase and identifies product. It is best to provide an original, legible, and unmodified receipt or sales invoice.

You must bear any expense for return of the Goods or otherwise associated with making your claim under this Additional Warranty.

Homedics Customer Service:
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