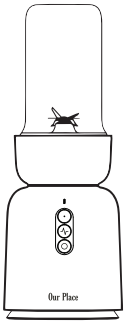
Our Place®

Splendor Blender™ User Manual



APL.MCK.ESN
120V 60Hz 1000W
750mL / 3 cups
Blender Base: 5.3lbs
Blender Base + 750mL Blending Vessel and Blade Base: 6.3lbs

Happiness, from Beginning To Blend

It's your smooth operator, morning manager, and sous chef. From making your must-have daily smoothie, to aiolis, dips, pesto, milkshakes, and more, the Splendor Blender will delight you every day (and sometimes multiple times a day). It's got a pulse on exactly what you need to take on the world. Happy blending!

⚠ IMPORTANT

SAVE THESE INSTRUCTIONS

Please read and keep these instructions handy. These instructions will help you learn to use your Splendor Blender properly and thoroughly so that you can achieve consistent, professional results.

FOR HOUSEHOLD USE ONLY. NOT INTENDED FOR COMMERCIAL USE.

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IMPORTANT SAFEGUARDS

When using electrical appliances, especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock, personal injury and/or property damage, including the following:

⚠ WARNING

Read all instructions prior to using the blender and its accessories.

1. This product is only suitable for home use; please do not use it for other purposes.
2. **DO NOT** run this product unattended.
3. This product is not intended to be used by people (including children) who have physical, sensory or mental impairments or lack of experience and knowledge, unless they are supervised or instructed by a person responsible for their safety in relation to the use of the appliance. Close supervision is necessary when any appliance is used by or near children. Children should be supervised to ensure they do not play with this product.
4. This product is limited to use with matching components (including the product itself and the company's independent sales) connectors, main bodies and other components. **DO NOT** use non-matching components to avoid affecting product performance or accidents.
5. Please check whether the Blender Base, Blending Vessels and other parts are in good condition before use. If any damage is found, please stop using it and contact Our Place at hello@fromourplace.com. **DO NOT** disassemble and repair by yourself, so as not to affect product performance or cause personal injury.
6. **DO NOT** use this product empty (with no ingredients in the Blending Vessel) or overloaded (the amount of ingredients exceeds the MAX fill line).
7. The running speed of this product has been set to an ideal state, and no adjustment is required.
8. When installing the Blade Base, please confirm that the sealing ring is installed properly to avoid leakage; please confirm that the Blending Vessel and the Blade Base are installed in place; **DO NOT** install the Blade Base on

the Blender Base alone. See page 10 for instructions on how to install the Blade Base to the Blending Vessel.

9. Before turning on the power, please confirm that the switch is off, and the Blending Vessel and other parts have been properly installed in place, so as to avoid the product from being powered off or causing personal injury.
10. Disconnect the power to turn off the appliance before replacing parts or touching moving parts.
11. When the appliance is in use, **DO NOT** move the appliance, lift the Blending Vessel or touch the Blade Base, motor and other movable parts. Doing so may cause personal injury or damage the appliance.
12. Before removing, adjusting or cleaning any parts of this product, please disconnect the power supply to avoid leakage, accidental activation of the product, and personal injury.
13. The continuous working time of the mixing function of this product should not exceed 1 minute. If you need to blend for longer than one minute, blend for 1-minute intervals. After each 1-minute interval, allow the motor base to shut off completely and wait at least two minutes before starting the next cycle. Do not run for more than 3 consecutive 1-minute intervals to prevent the contents from overheating. After 3 consecutive working cycles, disconnect the power supply and cool down for 15-20 minutes before blending again.
14. If the blade is stuck, please disconnect the power supply to turn off the appliance, and then clean up to avoid injury or damage to the product.
15. When blending, it is recommended to add an appropriate amount of liquid to the Blending Vessel before using.

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SAFETY PRECAUTIONS

1. Carefully observe and follow all warnings and instructions. This appliance contains electrical connections and moving parts that potentially present risk to the user.
2. Take your time and exercise care during unpacking and setup. This appliance contains sharp, loose blades that can cause injury if mishandled.
3. Take inventory of all contents to ensure you have all parts needed to properly and safely operate your appliance.
4. **DO NOT** use the appliance for anything other than its intended use. **DO NOT** use this appliance outdoors.
5. **BLADES ARE SHARP! HANDLE WITH CARE.** To avoid injury, do not handle or touch any blade edge. **ONLY** grasp blades by the outer perimeter of the Blade Base. Failure to use care when handling the blades will result in laceration.
6. **NEVER** store the Blade Base in the Blender Base unattached to any Blending Vessel. An exposed blade can present a laceration hazard.
7. **ALWAYS** use the appliance on a dry, stable, and level surface.
8. **DO NOT** operate the appliance within 12 inches of the edge of the work surface or counter.
9. Vents on the bottom of the appliance are provided for ventilation to ensure reliable motor operation and to prevent overheating.
10. To prevent a fire hazard, vent openings (on the underside of the Blender Base) should be free of dust and lint and never obstructed with flammable materials such as newspapers, tablecloths, napkins, dishtowels, place mats or other similar type materials.
11. **DO NOT** allow the appliance or the cord to hang over the edges of tables or counters. The cord may become snagged and pull the appliance off the work surface.
12. **ONLY** use attachments and accessories that are provided with the appliance or recommended by Our Place. The use of attachments (including canning jars) not recommended or sold by Our Place may cause fire, electric shock, or injury.
13. **DO NOT** place any Our Place parts and accessories (including the Blending Vessels) in a microwave, oven, or in a stovetop pot, or immerse in boiling water, as this may result in damage to the part.
14. Before each use, inspect the Blade Base and other parts for damage. **DO NOT** operate the appliance with any damaged parts. **DO NOT** operate the

appliance with a damaged cord or plug, or after it has been dropped or damaged in any manner. If any damage is found, please stop use and contact Our Place at hello@fromourplace.com. **DO NOT** disassemble the blender base and repair by yourself, so as not to affect product performance or cause accidents.

15. Before use, wash all parts. Following cleaning and maintenance instructions on page 14.
16. **DO NOT** attempt to sharpen blades.
17. **DO NOT** overfill the Blending Vessel. Fill only to the MAX line in each respective Blending Vessel. Exceeding the indicated MAX lines can result in leakage, and may lead to dangerous pressurization.
18. **NEVER** operate the appliance without the Blade Base in place. **DO NOT** attempt to defeat the interlock mechanism. Ensure that the Blending Vessel is properly installed before operation.
19. **AVOID CONTACT WITH MOVING PARTS!** Keep hands, hair, clothing, and utensils out of and away from blades while blending to reduce the risk of severe personal injury.
20. **DO NOT** allow any part of the appliance to contact hot surfaces, including stoves and other heating appliances. **DO NOT** place the appliance near a hot gas or electric burner.
21. **DO NOT** expose the Blending Vessels to extreme heat temperature changes. They may experience damage.
22. **Risk of thermal burn injury due to excessive pressure in the container. Do not blend hot liquids.**
23. **NEVER** turn the power on while using the Pitcher without the Vented Lid Cap inserted and locked into the Pitcher Lid, as ingredients can splash, and if hot or warm, could potentially cause injury and/or property damage.
24. **DO NOT** perform grinding operations (e.g. on spices or beans), as this may damage the motor and/or the blades.
25. **DO NOT** process dry ingredients such as grains, cereal, or coffee, without adding liquid. The appliance is not intended to be used as a grinder. Doing so may damage the motor and/or the blades. Vegetables with high water content or soft herbs may be used for dry blending without liquid.
26. **DO NOT** blend carbonated liquids, reactive or effervescing ingredients (e.g. baking soda, baking powder, vinegar, citric acid, yeast, etc.). Pressure from released gasses can cause a sealed Blending Vessel to burst or separate, resulting in possible injury and/or property damage.
27. To reduce the risk of injury, **NEVER** place the Blade Base on the Blender Base without the Blending Vessel properly attached.

28. If the appliance overheats, a thermal switch will activate and shut off the motor. To reset, unplug the appliance and let it cool down for approximately one hour before using again.
29. If you find unmixed ingredients sticking to the sides of the vessel, turn off the appliance. You can either remove the Blade Base and use a silicone utensil to dislodge the ingredients; remove the Blade Base and add more liquid; or keep the Blade Base on the Blending Vessel and shake it lightly.
30. Remove the Blade Base upon completion of blending. **DO NOT** store ingredients before or after blending them in the Blending Vessel with the Blade Base attached. Some foods may contain active ingredients or release gasses that will expand if left in a sealed container, resulting in excessive pressure buildup that can pose a risk of injury. To safely store ingredients in either the 450mL vessel or 750mL vessel, use the storage lid (sold separately) to cover and store in the refrigerator.
31. To protect against electrical shock, **DO NOT** submerge the appliance or allow the power cord or Blender Base to come into contact with water or liquids.
32. **DO NOT** remove the Blending Vessel from the Blender Base while it is operating. Wait until the motor powers down completely, the blades stop spinning, and the ingredients settle to remove the Blending Vessel and then unplug the appliance.
33. **DO NOT** wash the Blender Base in the dishwasher. Hand wash the Blade Base with warm, soapy water and allow it to air dry, or place on the top rack of a dishwasher. The Blending Vessels and lids may be washed on the top rack of a dishwasher or with warm, soapy water.
34. **DO NOT** modify the appliance in any way.
35. Turn the appliance OFF, then unplug from the outlet when not in use, before assembling or disassembling parts and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.
36. To protect against risk of electrical shock, do not put the blender in water or other liquid.
37. Keep hands and utensils out of the container while blending to reduce the risk of severe injury to persons or damage to the blender. A scraper may be used but must be used only when the blender is not running.
38. Always operate the blender with the cover in place.

Special Cord Instructions

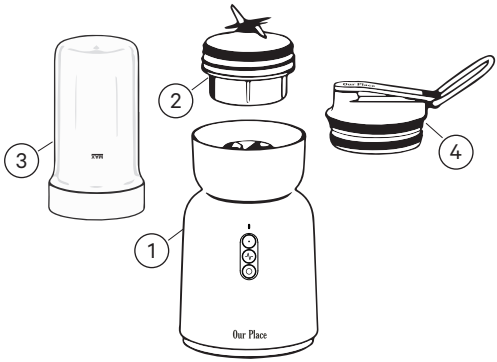
1. This appliance has a polarized plug (one prong is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** modify the plug in any way.
2. **DO NOT** use the appliance with a voltage or electricity converter, as these may cause electrical shorting, fire, electric shock, personal injury, or product damage. **DO NOT** use this appliance in locations with different electrical specifications or plug types.
3. Extension cords should **NOT** be used with this appliance.
4. **DO NOT** abuse the power cord. Never carry the appliance by the power cord or pull on it to disconnect from the electrical outlet. Instead, grasp the plug itself and pull to disconnect.
5. This appliance has important markings on the plug blade. The attachment plug or entire cord set is not suitable for replacement. If damaged, the appliance should be replaced.

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PARTS AND ACCESSORIES

MAIN CONFIGURATION

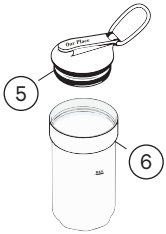


**Attached power cord not shown*

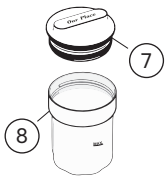
1.	Blender Base	3.	750mL Vessel
2.	Blade Base	4.	Drinking Lid

ACCESSORY KITS

You can buy these components separately. Visit fromourplace.com to purchase.



750mL + Drinking Lid
The 750mL Blending Vessel and Drinking Lid are perfect for making smoothies and taking things on the go.



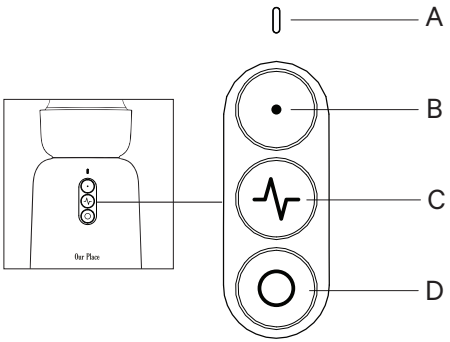
450mL + Storage Lid
The 450mL Blending Vessel and Storage Lid are the right size to make and store dips, spreads and sauces.



Pitcher + Pitcher Lid
The Pitcher is our 32oz family size Blending Vessel, perfect for recipes calling for more ingredients.

5.	Drinking Lid	8.	450mL Vessel
6.	750mL Vessel	9.	Pitcher Lid
7.	Storage Lid	10.	Pitcher Lid Vented Cap
		11.	Pitcher

CONTROL PANEL



A. LED Light

1. Light Off: Indicates appliance is not plugged in.
2. Flashing White: Indicates appliance is plugged in, but the Blending Vessel and Blade Base are not properly locked into place on the Blender Base.
3. Solid White Light: Indicates the Blending Vessel and Blade Base are locked into place on the Blender Base and the appliance is in standby mode and ready to blend.
4. Flashing Red: Motor is stalled or overheated. Remove Blade Base and Blending Vessel from Blender Base. See Instructions for Use on page 10 for information on loosening stuck ingredients.
5. Solid Red Light: Product failure. For help, contact hello@fromourplace.com

B. Blend

1. Press once to begin blending on a 45 second blend cycle.
2. Press again to stop the motor and end the blending cycle early.

C. Pulse

1. Press this button in quick short pulses, or keep it engaged to break down ingredients quickly before moving on to a full blend. The motor only runs when the button is pressed and it stops once the button is released.

D. Off

1. Press this button to stop blending and go into standby mode. The LED light will remain a solid white light.

BEFORE FIRST USE

IMPORTANT: Review all important safeguards on pages 1 - 6 before proceeding.

1. Remove all packaging materials from the appliance. Use caution when handling the Blade Base, as blades are extremely sharp.
2. Before using the product for the first time, remove and thoroughly wash and dry Blending Vessels and the Blade Base in warm, soapy water. See “Cleaning and Maintenance” on page 14 for more information.
3. Place the Blender Base on a clean, dry, level surface, such as a counter or table.

NOTE: The Blending Vessels and Blade Base are dishwasher safe on the top rack. **DO NOT** immerse the Blender Base or power cord in water or other liquids. **DO NOT** place the Blender Base into a dishwasher or extremely hot water. **DO NOT** use abrasive cleaners to clean any part of the product.

Max Fill Lines for Blending



450mL
(sold separately)



750mL
(Main configuration or purchase an additional blending vessel separately)



Pitcher
(sold separately)

- 450mL Blending Vessel has a maximum fill volume of 300mL when using for blending.
- 750mL Blending Vessel has a maximum fill volume of 500mL when using for blending.
- The Pitcher has a maximum fill volume of 32oz when using for blending.

NOTE: DO NOT fill the Blending Vessels over capacity (designated as the “MAX” line), as overfilling may easily cause damage to the appliance, shorten the life of the appliance, and impact its performance. Please look at the Blending Vessel carefully to note where the MAX line is.

INSTRUCTIONS FOR USE

450mL and 750mL Blending Vessels:

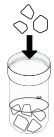
**450mL Blending Vessel sold separately*

1. Plug the power cord into an outlet.

Tip: The LED indicator will be a flashing white light.

2. Fill your desired Blending Vessel with ingredients. **DO NOT** add ingredients past the MAX line.

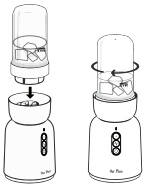
Tip: Cut any large ingredients into 1" or smaller pieces to help prevent the motor stalling. For best results, the Blending Vessel should contain at least 25% liquid.



3. Place the Blade Base on top of the Blending Vessel and turn clockwise to seal.



4. Turn the Blending Vessel upside down and install on the motor base by twisting clockwise and pushing downward to lock into the Blender Base. It will click into place to signal the interlock is engaged. If no click occurs, this means the Blending Vessel is not locked into place, and you should twist it further.



Tip: The LED indicator will be a solid white light, indicating the appliance is ready to blend.

5. Select your desired blending function.

a. **For blending:** The total blend time is 45 seconds and can't be adjusted. If you need to stop blending at any time, press the blend button again.

b. **For pulse:** You can press this button in quick short pulses, or keep it engaged to break down ingredients quickly before moving on to blend. The motor only runs when the button is pressed, and it stops once the button is released.

Tip: You can also press the OFF button to stop blending and go into standby mode. The LED light will remain a solid white light.



6. When you have reached your desired consistency and you have stopped blending based on the instructions above, unlock by gently twisting the Blending Vessel counter-clockwise.

7. Unplug the appliance.



Tip: You can drink directly from the 450mL and 750mL Blending Vessels by securing the Drinking Lid to the top of the Blending Vessel. Make sure the Drinking Lid is securely in place before carrying the Blending Vessel. You can also attach the Storage Lid (sold separately) to the 450mL and 750mL Blending Vessels to store in the refrigerator. The Storage Lid does not have a carrying handle.

CAUTION: Never blend hot ingredients or carbonated ingredients.

CAUTION: Do not remove the Blade Base until blending has completely stopped. Always point contents away from your body when unsealing.

Pitcher

**Pitcher sold separately*

1. Plug the power cord into an outlet.
   Tip: The LED indicator will be a flashing white light.
2. Attach the Blade Base to the Pitcher, making sure the components are properly aligned and securely fastened.
3. Fill the Pitcher with ingredients. **DO NOT** add ingredients past the MAX line.
   Tip: Cut any large ingredients into 1" or smaller pieces to help prevent the motor stalling. For best results, the Blending Vessel should contain at least 25% liquid.
4. Attach the Pitcher Lid with the Vented Lid Cap onto the Pitcher.
5. Place the Pitcher on top of the Blender Base and turn clockwise to lock into place. It will click into place to signal the interlock is engaged. If no click occurs, this means the blending vessel is not locked into place, and you should twist it further.
   Tip: The LED indicator will be a solid white light, indicating the appliance is ready to blend.
6. Select the desired blending speed.
   a. **For blending:** The total blend time is 45 seconds and can't be adjusted. If you need to stop blending at any time, press the blend button again.
   b. **For pulse:** You can press this button in quick short pulses, or keep it engaged to break down ingredients quickly before moving on to blending. The motor only runs when the button is pressed, and it stops once the button is released.

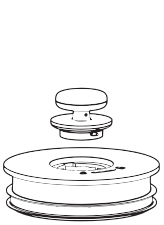
   Tip: You can also press the OFF button to stop blending and go into standby mode. The LED light will remain a solid white light.

7. When you have reached your desired consistency and you have stopped blending based on the instructions above, unlock by gently twisting the Pitcher counterclockwise.

   ⚠ **Warning:** Blades are sharp. Never insert your hands into the Pitcher!

8. Unplug the appliance.

   Tip: Liquid may be added through the lid vent during blending. After the ingredients are lightly blended, remove the lid vent and slowly pour liquid directly into the Pitcher. Remember to place the Lid Vent back on to prevent the ingredients from splashing out. **NEVER** fill past the MAX fill line.





Resetting the Motor Thermostat:

This appliance features a safety system that prevents damage to the motor system should it become overloaded or overheated. If the appliance overloads or overheats, the LED light will be a flashing red light, and the motor will be temporarily disabled. If this happens, follow the reset procedure below:

1. Unplug the appliance from the electrical outlet.
2. Allow the appliance to cool for approximately 15 minutes.
3. Remove the blade base from the Blending Vessel. Empty the Blending Vessel and ensure no ingredients are jamming the blades.

Important: Ensure that the maximum capacity has not been exceeded. This is the most typical cause of the appliance being overloaded or overheated.

HELPFUL TIPS

Blending Tips
If during the blending process the motor stops and the light flashes red, the motor has stalled and the ingredients need to be mixed or more liquid is needed.

Loosening Stuck Ingredients
When blending tough foods or large ingredients, the contents of the Blending Vessel may become stuck and require a manual method to free contents in order to continue the blending process.

450mL and 750mL Blending Vessels:

1. Remove the Blending Vessel from the Blender Base, with the Blade Base still attached.
2. With the Blending Vessel in your hand (and the Blade Base attached), shake it up and down lightly to free up contents. You may also take off the Blade Base and either stir the ingredients with a silicone utensil or add more liquid.
3. Reattach to the Blender Base to finish blending.

Pitcher:

1. Remove the Pitcher from the Blender Base, with the Blade Base and Pitcher Lid still attached.
2. With the Blending Vessel in your hand (and the Blade Base attached), remove the lid and stir with a silicone utensil to free up contents.
3. Reattach the lid and place back on the Blender Base to finish blending.

Pulsing
Pulsing helps to coarsely chop ingredients without totally emulsifying them. This method is particularly useful for making chunky foods, chopping vegetables, and adding ingredients to an already smooth mixture for additional texture.

⚠ **WARNING: NEVER** store the blades on the Blade Base without a Blending Vessel attached as the exposed blades can cause a serious laceration hazard.

CLEANING AND MAINTENANCE

1. Separate all parts from each other.
2. Clean the Blender Base with a damp cloth and wipe dry.
3. Hand wash the Blade Base with warm, soapy water and allow it to air dry, or place on the top rack of your dishwasher. Use caution when handling the Blade Base as the blades are very sharp.
4. Place Blending Vessels and lids in the dishwasher. Make sure to place them on the top rack. You can also wash components by hand with warm, soapy water.

NOTE: You may also wash the Blending Vessels by filling the Blending Vessel to the MAX fill line with warm water (not hot!) and a drop of dishwashing detergent, placing the Blade Base on the Blending Vessel and pulsing a few times. Do not fill the Blending Vessel more than MAX fill line with water because it will overflow. Once clean, remove the Blending Vessel from the Blender Base. Rinse the Blending Vessel and Blade Base under warm, running water. Allow all the parts to dry before storing in a cool, dry place. This self-cleaning method works best immediately after use (do not let ingredients dry in the Blending Vessel before cleaning). If ingredient residue remains, hand wash the Blending Vessel with warm, soapy water and allow it to air dry, or place on the top rack of your dishwasher.

Tip: Use a small brush (not included), like a toothbrush, to remove stuck-on food particles underneath the blades.

Tip: The Blender Base is susceptible to staining and should not come in direct contact with ingredients prone to causing stains. If this does happen, immediately wipe the Blender Base with a damp cloth and wipe dry. Staining does not impact the functionality of the appliance.

CAUTION: DO NOT immerse the Blender Base into water or any other liquid.

CAUTION: Make sure that the Blender Base is unplugged from the power source before inserting or removing any attachment and before cleaning. Do not attempt to handle the appliance until all parts have stopped moving! This includes during assembly and disassembly, while changing accessories during cleaning, and any time you leave the appliance unattended.

Troubleshooting

⚠ **Warning:** To reduce the risk of shock and unintended operation, always unplug the appliance before troubleshooting.

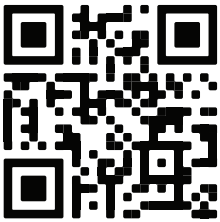
PROBLEM	POSSIBLE REASON	POSSIBLE SOLUTION
After plugging in and attaching a Blending Vessel, the appliance does not start.	The Blending Vessel and the Blade Base are not attached correctly to the Blender Base.	Ensure that the Blending Vessel and Blade Base are attached correctly and securely to the Blender Base.
The motor emits an unpleasant smell the first few times I use the product.	This is not abnormal.	If the product still emits this smell after repeated use, contact customer support at hello@fromourplace.com for help.
The appliance stops working.	1. Voltage is too low. 2. Motor is overheated and a solid red LED light is showing. 3. The Blending Vessel has disengaged with the interlock. A red LED light is flashing.	1. Check if the voltage is too low. 2. Contact customer support at hello@fromourplace.com for help. 3. Tighten the Blending Vessel in the interlock until a solid white light appears. You can then restart the blending process.
The Blending Vessel is leaking.	1. The Blending Vessel and Blade Base are not tightened. 2. The Blending Vessel is broken.	1. Tighten the Blending Vessel and Blade Base. 2. Replace the Blending Vessel. Contact customer support at hello@fromourplace.com for help.

Troubleshooting

PROBLEM	POSSIBLE REASON	POSSIBLE SOLUTION
Abnormal vibration or loud noise.	1. The Blending Vessel and Blade Base are not fully sealed. 2. The appliance is on an unstable surface or the base pad on the underside of the blender is damaged. 3. The voltage is too high. 4. Ingredients have exceeded the MAX fill line. 5. The Blade Base is stuck.	1. Tighten the Blending Vessel and Blade Base. 2. Place the product on a flat, stable surface and ensure the base pad is not damaged. 3. Check whether the voltage is too high. 4. Unplug the appliance, disconnect the power cord and take out excess ingredients to ensure contents are below the MAX fill line. 5. Unplug the appliance, disconnect the power cord and take out the ingredients. Cut them into smaller pieces before using the appliance again.
LED indicator does not illuminate.	1. Appliance is not plugged in. 2. There is no power to the outlet.	1. Ensure the plug is fully plugged in. 2. Reset the outlet to ensure it is properly working.
Doesn't mix well; ingredients get stuck.	1. Ingredients are too large. 2. There is not enough liquid in the Blending Vessel.	1. Cut ingredients into smaller pieces. 2. Add more liquid to the Blending Vessel. 3. Remove the Blending Vessel lid or Blade Base and stir ingredients with a silicone utensil.

Replacement Parts

Scan this QR code to purchase accessory kits. You can find recipes, FAQs and more information on replacement parts there, too.



Warranty

We stand by our products. We want you to have the best experience with your Splendor Blender, so our team is here to help. Please contact us at hello@fromourplace.com if you have any questions regarding our warranty program or need advice on using your product. Lagom Kitchen Company, d/b/a "Our Place" ("Our Place", "we", or "our") offers a limited warranty for the Splendor Blender if purchased and used in the United States. This Limited Warranty is made solely by Our Place and no other person or entity and is offered on the terms and conditions set forth in this Limited Warranty, also available on www.fromourplace.com/warranty.

What does this warranty cover?
This warranty covers defects in materials and workmanship for the Splendor Blender when used normally in accordance with Our Place's user manual.

What does this warranty not cover?

- This warranty does not cover any damages due to:
- Use of the product not for regular household purposes;
- Misuse, abuse, or negligent handling;
- Failure to follow the user manual (e.g. use, warning, maintenance, and care instruction);
- Normal wear and tear;
- Modifications to the product or use with products or parts not approved by Our Place;
- Cosmetic changes, including stains and discolorations;
- Glass parts and other accessory items that are packed with the unit;
- Installation with an incorrect electric current, voltage, circuit breaker rating, extension cord, or power supply;
- Damages or defects caused by service or repair of the product performed by an unauthorized service provider;
- Loss or damage in transit after initial delivery; and
- Accidents or other actions beyond our reasonable control.

Who is covered by this warranty?
This limited warranty covers the original retail consumer purchaser of a covered product or a consumer that receives the product new and unused as a gift from the original retail purchaser. Coverage terminates if a covered consumer sells or otherwise transfers the product. This limited warranty applies only to products

purchased directly from Our Place or an Our Place authorized retailer. This limited warranty is not transferable.

How long does this warranty last?
The warranty period for the Splendor Blender is limited to one (1) year from the date of delivery to the purchaser.

How do you exercise your rights under the Limited Warranty program?
Please complete our Warranty Claim form available at fromourplace.com/pages/warranty to submit a claim for evaluation. Proof of purchase is required for all claims, including gifted products. As part of the investigation into the claim, we may require you to submit photos, answer questions about the product and your use of the product, and/or try recommended techniques to rectify the issue first.

If your claim is approved, Our Place will either repair, replace or refund the purchase price of the product, as determined by Our Place in its sole discretion. If we require the defective item to be returned to us, we will pay for return shipping if the item is returned within the country of purchase for our non-appliance products. For appliances, you will be responsible for the costs incurred to mail the returned product to us, including any applicable accessories.

While we will strive to exchange your product for the same make, color and model as your original purchase, we cannot make any guarantees. If an Our Place product, component or product color has been discontinued at the time of repair or replacement or if Our Place determines, in its sole discretion, that such repair or replacement is not commercially practicable or cannot be timely made, Our Place reserves the right to repair or replace such product or product component with a product model or color that is similar but not exactly the same as the product or component model originally purchased. Replacement with the same color cannot be guaranteed. At its sole discretion, Our Place is entitled to replace each defective component individually, as opposed to the entire product, and some assembly may be required by you. For example, if you purchase the Splendor Blender and only one component is found defective, Our Place may, at its discretion, opt to replace either the defective component or the entire Splendor Blender. Our Place reserves the right to utilize comparable reconditioned, refurbished, repaired, or re-manufactured products or parts in the warranty repair or replacement process. Such products and parts will be comparable in function and performance to an original product or part. The

original warranty period will remain and will not restart with this replacement item, regardless of the time remaining under the original warranty period.

Disclaimer of Implied Warranties

EXCEPT AS EXPRESSLY PROVIDED HEREIN AND TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. OUR PLACE DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WORKMANSHIP, MERCHANTABILITY, MERCHANTABLE QUALITY, DURABILITY AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE MAXIMUM EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, OUR PLACE LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT OUR PLACE'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED HEREIN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

Limitation of Liability

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR PLACE'S ENTIRE LIABILITY FOR ANY BREACH OF THIS WARRANTY. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state, or country to country.

OUR PLACE'S LIABILITY WILL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT. OUR PLACE WILL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE PRODUCTS OR DAMAGES WITH RESPECT TO ANY ECONOMIC LOSS, PERSONAL INJURY, LOSS OF PROPERTY, LOSS OF REVENUES OR PROFITS, LOSS OF ENJOYMENT OR USE, COSTS OF REMOVAL, INSTALLATION OR OTHER INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE OR KIND. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the preceding limitation or exclusion may not apply to you.

Scan this QR code to purchase accessory kits. You can find recipes, FAQs and more information on replacement parts there, too.

Our Place®

Need help? We're always here at hello@fromourplace.com