



## W8 (NAA) Instructions for Use



For your safety: read and understand manual before use.  
At least one copy of this manual should be kept in a location available at all times  
to maintenance and management staff.

en

es

fr

JURA Type 773

## Your W8

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# 1 IMPORTANT SAFEGUARDS

**Comply with the instructions for use**

Failure to observe the instructions for use may result in serious injuries or damage to property. Safety information is therefore indicated as follows:

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	This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.
	DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.
	WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.
	CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
<b>NOTICE</b>	NOTICE is used to address practices not related to personal injury.

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**Follow the basic safety precautions**

When using electrical appliances, basic safety precautions shall always be followed, to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock and injury to persons, do not immerse power cord, plugs, or body of machine in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.

- The use of an accessory attachment not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet.
- To disconnect, turn any control to 'OFF' then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Use extreme caution when dispensing hot steam, hot water or hot coffee.

## SAVE THESE INSTRUCTIONS. Pass them on to any subsequent user.

**Intended use** This machine is intended for use by specialist or trained staff in businesses, light industry and agricultural facilities or for commercial use by non-professionals. It shall only be used for coffee preparation and to heat milk and water, according to these instructions. Use for any other purpose will be deemed improper. JURA Elektroapparate AG cannot accept any responsibility for the consequences of improper use.

People, including children, who

- do not have the physical, sensory or mental capabilities to use the appliance safely or
- are inexperienced or lack knowledge in how to use the appliance safely

must be supervised by a responsible person when using it, or must be instructed in how to use it correctly.

### Special power cord set instructions

- A short power-supply cord is to be provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- The cord shall be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over.
- This appliance has a 3-pin grounded plug.
- Do not modify the plug in any way.

Extension cords are available and may be used if care is exercised in their use.

If the user chooses to use an extension cord,

- the marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance, and
- if the appliance is of the grounded type, the extension cord should be a grounding type 3-wire cord, and
- the longer cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over.

**⚠ WARNING**



To reduce the risk of fire or electric shock, DO NOT remove any service covers. DO NOT modify the appliance in any way that is not described in these instructions. NO user serviceable parts included. Repair MUST be done by authorized personnel only.

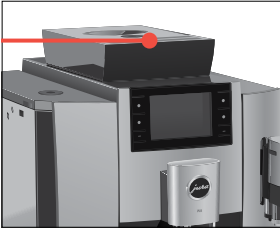
In the event of signs of damage, for example if there is a smell of burning, unplug the machine immediately from outlet and contact JURA customer service.

**⚠ CAUTION**

- Office building, hotel maintenance and management staff must ensure that servicing should be performed by an authorized service facility only.
- Do not immerse base in water or try to disassemble.
- Do not put the appliance or any individual parts in the dishwasher.
- Check voltage to be sure that the voltage indicated on the name plate complies with your voltage. The name plate is located on the underside of the appliance.
- Never use warm or hot water to fill the water container. Use cold water only.
- Keep your hands and the cord away from hot parts of the appliance during operation.

There is a risk of scalds or burns on the spouts and the cappuccino frother / nozzle.

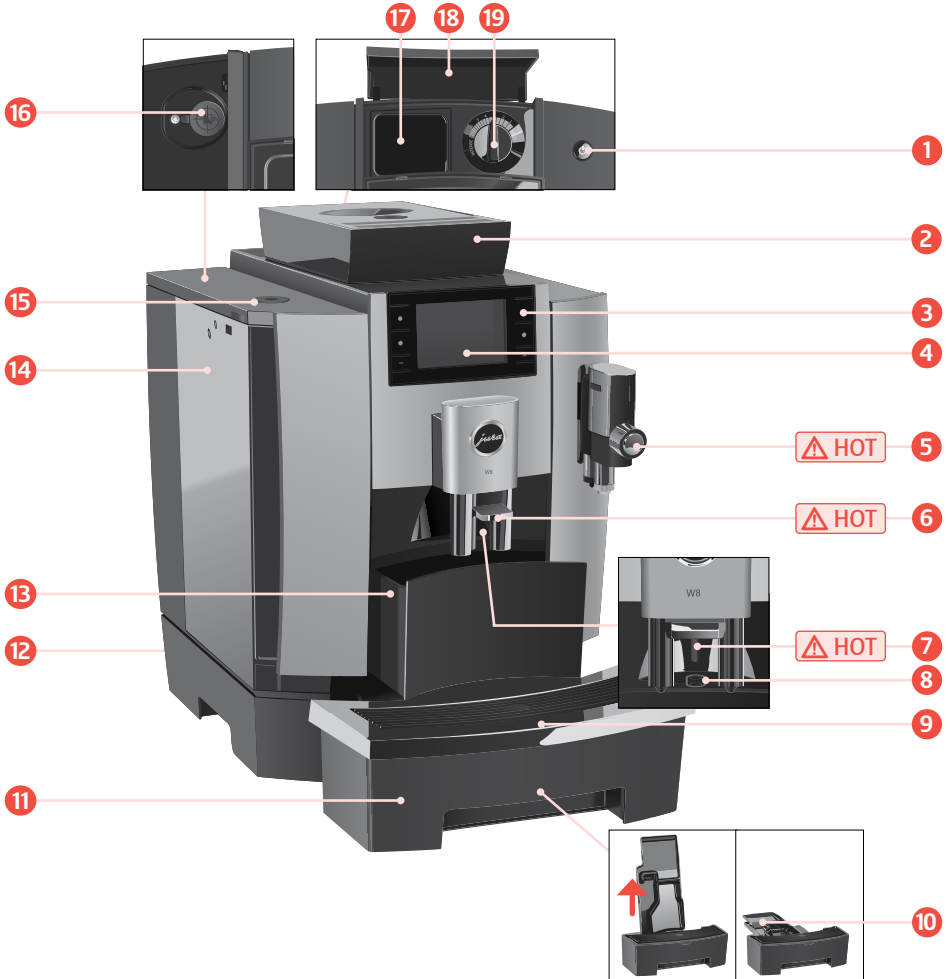
- Keep children away.
- Do not touch any hot parts. Use the handles or knobs provided.
- Ensure that the cappuccino frother / nozzle is correctly fitted and clean. If incorrectly fitted or if they become blocked, the cappuccino frother or its parts might come off.


**NOTICE**

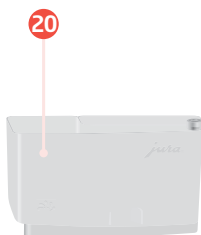
**NEVER DO  
(or you will void your  
warranty protection):**

- Never clean with scouring powders or hard implements.
  - Ensure that the ventilation slots are not covered.
  - Never pull out the drip tray during the brewing process. Only pull the drip tray when the display instructs you or when the appliance is ready for use.
- 
- Never fill instant coffee, chocolate mix etc. into the bean container or ground coffee funnel (filler funnel for ground coffee). It will damage the functioning of the brewing chamber.
  - Never fill sugar coated coffee beans into the bean container. In case of doubt, call your dealer.
  - Never fill anything other than coffee beans into the bean container (no chocolate, no rice, no nuts, no spices, nothing other than roasted coffee beans).
  - Never fill frozen beans into the bean container. If you store beans in the freezer, let them thaw 3 to 4 hours before filling them into the bean container.
  - Never fill anything but fresh, cold and clean water into the water tank, except when decalcifying.
  - Never use mineral or carbonated water. You can use tap water, bottled water, spring water and reverse osmosis water.
  - Never do anything with the machine which is not described in these instructions. In case of doubt, call your dealer.

## 2 Control elements



- 1 On/Off button 
- 2 Bean container with aroma preservation cover (lockable)
- 3 Multi-function buttons (button function depends on what is shown in the display)
- 4 Display
- 5 Milk system with fine foam frother (height-adjustable)
- 6 Height-adjustable coffee spout
- 7 Hot-water spout
- 8 Coffee Eye cup sensor
- 9 Cup platform with aperture
- 10 Insert for drip tray
- 11 Drip tray
- 12 Power cord (permanently connected or plug-in) (back of the machine)
- 13 Coffee grounds container
- 14 Water tank
- 15 Water tank cover (lockable)
- 16 Service socket for an optional JURA Connector
- 17 Filler funnel for ground coffee (removable)
- 18 Filler funnel cover
- 19 Grinder adjustment switch
- 20 Container for milk system cleaning
- 21 Measuring spoon for ground coffee
- 22 Key for aroma preservation cover and water tank cover





Level	Display German Degree (°dH)	Degrees of general hardness (°dGH)	Parts per million (ppm)	Indicator Strip number of 'reddish' fields
Not active	-	-	-	-
Very soft water	<3	<3	< 53.4	None
Soft water	> 4	> 4	> 71	1
Hard water	> 8.4	> 8.4	> 150	2
Very hard water	> 14	> 14	> 250	3

### First-time use

#### WARNING

If the machine is operated with a defective power cord, there is a danger of potentially fatal electric shock.


- ▶ Never use a machine which is damaged.
- ▶ Never use a machine which has a defective power cord.

#### NOTICE

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.


**Precondition:** The bean container has been filled.

- ▶ For machines with a **plug-in** power cord: Connect the power cord to the machine.
- ▶ Insert the power plug into a power socket.
- ▶ Press the On/Off button  to switch the W8 on.

'Choose language'

- ▶ Press the > or < button until the desired language is displayed, e.g. 'English'.
- ▶ Press the 'Save' button.

'Water hardness'

 Please refer to the section above for a description of how to determine the water hardness.

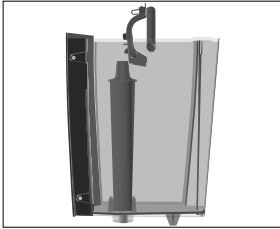
- ▶ Press the > or < button to change the setting for the water hardness.
- ▶ Press the 'Save' button.

'Filter operation' / 'Insert filter'

### 3 Preparing and using for the first time



- ▶ Place one receptacle under the coffee spout and another under the fine foam frother.
- ▶ Remove the water tank and rinse it with cold water.
- ▶ Open the filter holder.



- ▶ Insert the CLEARYL Pro Smart+ filter cartridge into the water tank, exerting slight pressure.
  - ▶ Close the filter holder. It will click into place audibly.
  - ▶ Fill the water tank with fresh, cold water and reinsert the tank.
- i** The machine automatically detects that you have just inserted the filter cartridge.

'Filter is being rinsed', water flows directly into the drip tray.

'System is filling', water flows out of the hot-water spout.

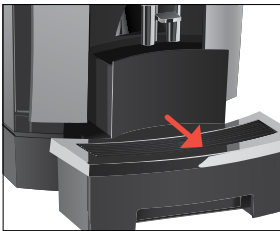
'Machine is heating'

'Machine is rinsing'

'Milk system is being rinsed'

'Empty drip tray'

- ▶ Empty the drip tray and put it back into the machine. The start screen is displayed. Your W8 is ready for use.



### Managing your W8 – the JURA Cockpit

The **JURA Cockpit** allows you to manage your W8. Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.



Symbol	Meaning
	'Maintenance' area (blue)
	'Machine settings' area (green)
	Product counter, day counter, maintenance counter
	Filter mode

## Connecting milk



Your W8 creates fine, creamy, feather-light milk foam with a perfect consistency. The most important requirement for frothing milk is a milk temperature of 39–46 °F (4–8 °C). We would therefore recommend using a milk cooler or a milk container.

- ▶ Remove the protective cover from the fine foam frother.
- ▶ Connect the milk pipe to the fine foam frother.

**i** The milk system of your W8 has a connector **HP3** and an interchangeable milk spout **CX3**.

- ▶ Connect the other end of the milk pipe to a milk container or a milk cooler.

## 4 Preparation

### **⚠ WARNING**

Hot coffee, hot steam and hot water can cause scalding. Scalding is a serious burn.

- ▶ Use extreme care when handling hot liquid or steam.
- ▶ Allow liquid to cool down before drinking.
- ▶ In the event of scalding, rinse affected area with cold water and seek medical attention.
- ▶ Keep children AWAY.

### Specialities:

Page ● ○ ○	'Espresso' 'Coffee'	'Cappuccino' 'Latte macchiato'
Page ○ ● ○	'Americano' 'Lungo'	'Cortado' 'Macchiato'
Page ○ ○ ●	'Special coffee' 'Hot water'	'Flat White' 'Milk foam'

### Basic information about preparing drinks:

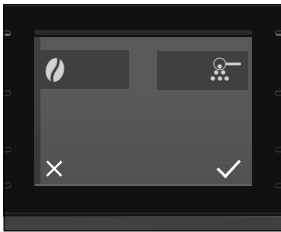
Aim	What to do
Change the coffee strength of a single product	Press the < or > button during grinding
Change the amount for a single product	Press the < or > button during preparation
Permanently save the amount for a single product	Immediately after preparation, press 'Save'
Change the amount, coffee strength and temperature for any given product	Press a product button for two seconds and configure the settings via 'Product settings'


## 4 Preparation

Aim	What to do
Display more products	Press the > button to display the next product page
Prepare two specialty coffees (for coffee and espresso)	Press the preparation button twice within two seconds
Stop preparation	Press the 'X' button



Coffee tastes best served hot. A cold porcelain cup cools the beverage – and impairs the taste. We therefore recommend prewarming the cups. You can purchase a JURA cup warmer from your specialized dealer.

### Preparation with preselection (Specialty Selection)



Press the  button to open the Specialty Selection.

Now choose the desired preselection for the product:

Specialty Selection	Meaning
 – 'Extra Shot' (for latte macchiato, cappuccino and flat white)	The product is prepared with two brewing operations, with half the amount of water – for a specialty coffee with a particularly intense taste.
 – Ground coffee (all specialty coffees)	The product is prepared with ground coffee.




### Latte macchiato, cappuccino and other specialty coffees with milk

Your W8 prepares the following specialty coffees with milk at the touch of a button:

- Cappuccino
- Latte macchiato
- Cortado
- Macchiato
- Flat white

**Example:** Latte macchiato

**Precondition:** Milk is connected to the fine foam frother.

- ▶ Place a glass under the fine foam frother.
- ▶ Press 'Latte macchiato' (on page   .

The preset amount of milk foam flows into the glass.

**i** There is a short interval while the hot milk separates from the milk foam. This allows the typical layers of a latte macchiato to form.

The preset amount of water for espresso flows into the glass.



To ensure that the fine foam frother always works properly, you must clean it **daily** when you have been preparing milk (see chapter 7 'Maintenance – Cleaning the milk system').

### Espresso and coffee



#### Example: Coffee

- ▶ Place a cup under the coffee spout.
  - ▶ Press 'Coffee' (on page ●○○).
- The preset amount of water for coffee flows into the cup.

### Americano and lungo

For the americano and lungo, the W8 blends the coffee with hot water using a special preparation method. This results in a full-bodied specialty coffee which is particularly easy to digest. You can change the amount of this additional water (see chapter 4 'Preparation – Adjusting the product settings').

### Ground coffee

You can choose to use a second coffee variety, for example decaffeinated coffee, with the filter funnel for ground coffee.

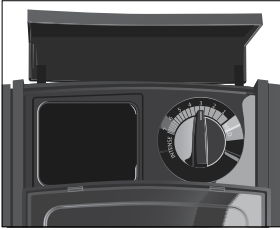
#### Basic information about ground coffee:

- Never add more than two level measuring spoons of ground coffee.
- Use ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- If you did not fill the machine with a sufficient amount of ground coffee, 'Not enough ground coffee' is displayed and the W8 stops the operation.
- The desired specialty coffee must be prepared within approximately one minute after filling with the ground coffee. Otherwise the W8 stops the operation and is once more ready for use.
- All specialty coffees with ground coffee are always prepared following the same model.

#### Example: Espresso with ground coffee

- ▶ Place an espresso cup under the coffee spout.
- ▶ Press the ☞ button to open the Specialty Selection.
- ▶ Press 'Ground coffee' ☞.

## 4 Preparation



- ▶ Press the ✓ button.
  - ▶ Press 'Espresso' (on page ●○○).
  - ▶ 'Please add ground coffee'
  - ▶ Open the cover of the filler funnel for ground coffee.
  - ▶ Place one level measuring spoon of ground coffee into the filler funnel.
  - ▶ Close the cover of the filler funnel.
  - ▶ Press the 'Next' button.
- The preset amount of water for espresso flows into the cup.

## Hot water

### ⚠ CAUTION

There is a danger of scalding from hot water splashes.

- ▶ Avoid direct contact with the skin.



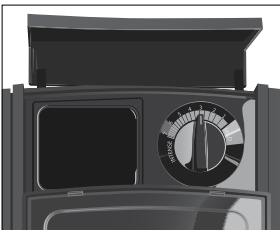
- ▶ Place a cup under the hot-water spout.
  - ▶ Press 'Hot water' (on page ○○●).
- The preset amount of water flows into the cup.

## Adjusting the grinder

You can adjust the grinder to suit the degree of roast of your coffee.

The consistency of grind is correct if the coffee flows regularly from the coffee spout. In addition a fine, thick crema forms.

- ▶ Open the cover of the filler funnel for ground coffee.
- ▶ Turn the grinder adjustment switch to the desired position.
- ▶ Close the filler funnel cover.



## Adjusting the product settings

Press a product button for **about two seconds** to view the list of settings:

- **'Product settings'**: Specify individual settings such as coffee strength, amount of water, etc.
- **'Reposition the product'**: Replace products on the start screen

Permanent settings in programming mode always follow the same model.


**Example:** Proceed as follows to change the coffee strength for one coffee.

- ▶ Press the button for **about 2 seconds** **'Coffee'**.
- ▶ Press **'Product settings'**.  
**'Coffee strength'**
  - **i** Different settings will be available depending on the selected product: Press the ◀ or ▶ button to navigate the various settings.
  - ▶ Press the > or < button to change the setting.
  - ▶ Press the **'Save'** button.
  - ▶ Press **'X'** to return to the start screen.

## 5 Daily operation

### Switching the machine on and off



- ▶ Place one receptacle under the coffee spout and another under the fine foam frother.
- ▶ Press the On/Off button .
- 'Machine is rinsing'**  
Your W8 is switched on or off.

- **i** When the machine is switched off, the system is only rinsed if a specialty coffee has been prepared.
- **i** If milk has been prepared before switching off, you will be prompted to carry out a milk system cleaning (**'Clean the milk system'**). After 30 seconds, the switch-off process continues automatically.

**Filling the water tank**

Daily maintenance of the machine and hygiene when handling milk, coffee and water are key to a perfect coffee result in the cup every time. You should therefore change the water **daily**.

**NOTICE**

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.


- Only fill the water tank with fresh, cold water.
- Remove the water tank and rinse it with cold water.
- Fill the water tank with fresh, cold water and reinsert the tank.

**Maintenance actions**


Optimal coffee quality depends on many factors. One important prerequisite is regular maintenance of your W8. Carry out the following steps:


Maintenance action	Daily	If necessary	Note
Empty the drip tray and coffee grounds container and rinse with warm water (The insert for the drip tray, including the drip tray itself, and the coffee grounds container are dishwasher-safe)	▪		Always empty the coffee grounds container when the machine is switched on. This is the only way of resetting the coffee grounds counter.
Clean the milk system (if heavily soiled, also dismantle and rinse it)		▪	See chapter 7 ‘Maintenance – Cleaning the milk system’. We recommend that you dismantle and rinse the professional fine foam frother once a week (see chapter 7 ‘Maintenance – Dismantling and rinsing the fine foam frother’)
Rinse the milk pipe		▪	
Rinse the water tank	▪		
Wipe the surface of the machine with a clean, soft, damp cloth (e.g. microfiber cloth)	▪		
Changing milk pipe with connector HP3		approx. every 3 months	
Change the interchangeable milk spout CX3		approx. every 3 months	
Clean the inside of the water tank with a brush		▪	

Maintenance action	Daily	If necessary	Note
Clean the top and bottom of the cup platform		▪	
Thoroughly clean the drip tray and coffee grounds container		▪	

**i** You will find more information about the maintenance of your W8 in the ‘Maintenance’  area in the program item ‘Information’.

## 6 Machine settings

Press the > button for **approx. 2 seconds** to enter the JURA Cockpit. The following settings can be saved in ‘Machine Settings’ .

Program item	Explanation
Page ●○○○	
‘Switch off after’	Set the automatic switch-off time to save energy (switch-off after 15 minutes, 30 minutes or 1 – 9 hours after the last action on the machine)
‘Water hardness’	Set the hardness of the water used (1 °dH to 30 °dH) to prevent limescale building up in your machine
‘Product name’	Display product images with/without product names on the start screen
‘Units’	Set the unit for the amount of water (ml or oz)
Page ○●○○	
‘Rinse the milk system’	<b>Automatic:</b> Milk system rinsing starts automatically 15 minutes after preparation of a specialty coffee with milk. <b>Manual:</b> The milk system rinsing can be initiated manually via the Cockpit in the  section.
‘Empty system’	Empty the system to protect the W8 from frost damage during transport (see chapter 10 ‘Transport and environmentally friendly disposal – Transport / Emptying the system’).
‘Choose language’	Set language
‘Factory setting’	Reset your W8 to factory settings (the machine then switches off)
Page ○○●○	
‘Version’	View software version
‘One-off settings’	Specify whether or not to allow one-off settings during preparation
‘Lock/enable’	Enable or disable individual products
‘Product settings’	Define whether the permanent product settings can be changed or not
If a JURA Connector is used in the service socket of the W8, further functions appear on page ○○○●.	


## 7 Maintenance

### **WARNING**

Use of maintenance products that are harmful to health and discharge of liquids during maintenance program. Harmful if swallowed. Irritating to eyes and skin.

- Keep children **AWAY**.
- Keep children away from the machine while it is performing a maintenance program.
- Avoid contact with skin and eyes.
- Avoid generation of dust. Do not inhale dust.
- When using do not eat or drink.
- Keep maintenance products away from food, drink and animal food.
- Keep container tightly closed and dry. Keep in a cool place.

### **Basic information about maintenance:**


- If a maintenance program is pending, this is indicated by an additional red circle on the start screen (●○○○). Press the > button for **approx. 2 seconds** to enter the JURA Cockpit. You can manage the maintenance of your W8 in the  section.
- In the Cockpit of your W8, maintenance programs that need to be carried out are shown in the form of messages with red backgrounds. Press the button that corresponds to the message to go straight to the maintenance program. Maintenance programs that are due imminently are indicated on your W8 by means of a bar display within the message.
- Carry out each maintenance program when you are prompted to do so.

### **Rinsing the machine**



You can start coffee system rinsing manually at any time.

**Precondition:** The start screen is displayed.

- Place one receptacle under the coffee spout and another under the fine foam frother.
- Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- Press the  button.
- Press **'Rinse the coffee system'** to start the rinse operation. **'Machine is rinsing'**  
The operation stops automatically.

## Rinsing the milk system



After each milk preparation, the W8 prompts you to perform a milk system rinse. In the machine settings, you can set whether the milk system rinsing is to be initiated manually or automatically 15 minutes after preparation (see chapter 6 ‘Machine settings’).

**Precondition:** The start screen is displayed.

- Place a receptacle under the fine foam frother.
- Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- Press the ☼ button.
- Press ‘**Rinse the milk system**’ to start the rinse operation. The fine foam frother is rinsed. The operation stops automatically.

## Cleaning the milk system

The fine foam frother must be **cleaned daily** if milk has been prepared to make sure it functions perfectly and also in the interests of hygiene.

### WARNING



Non-recommended cleaning agents will not optimally remove milk residues. This may cause the cappuccino frother to become blocked and fly off the machine. Discharge of hot steam.

- Use only original JURA milk system cleaner.

### WARNING

Harmful and irritating cleaning agent. Harmful if swallowed. Irritating to eyes and skin.

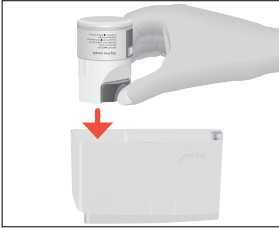
- Keep children **AWAY**.
- Avoid contact with skin and eyes.
- After contact with skin, wash immediately with plenty of water. In case of skin irritation, seek medical advice.
- After eye contact, immediately flush eyes with plenty of water and seek medical advice.
- If swallowed, rinse mouth immediately and drink large quantities of water. Do not induce vomiting. Seek medical advice immediately and show label.

-  JURA milk system cleaner is available from specialized dealers.
-  Use the container supplied for milk system cleaning.

**Precondition:** The cockpit displays ‘**Clean the milk system**’.

- Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- Press ‘**Clean the milk system**’.

- ▶ Press the 'Start' button.  
'Clean the milk system' / 'Cleaning agent for milk system'
- ▶ Remove the milk pipe from the milk container or milk cooler.
- ▶ Pour one dosing unit of milk system cleaner into the container for milk system cleaning.

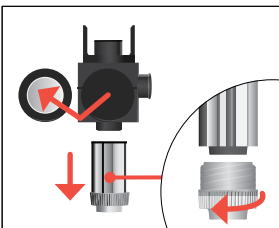
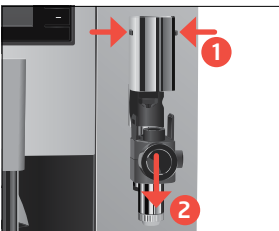


- ▶ Place the container under the hot-water spout and the fine foam frother and then connect the milk pipe to the container.
  - i** To connect the milk pipe to the container correctly, the pipe must be fitted with a connector HP3.
- ▶ Press the 'Next' button.  
The fine foam frother and the milk pipe are cleaned.  
The operation stops automatically.

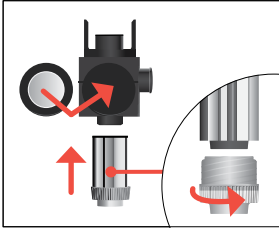
### Dismantling and rinsing the fine foam frother

If insufficient foam is produced when the milk is frothed or milk sprays out of the fine foam frother, this may get dirty. If this happens, dismantle and rinse the fine foam frother.

- i** We recommend that you dismantle and rinse the fine foam frother once a week.
- ▶ Remove the milk pipe and rinse it thoroughly under running water.
- ▶ Remove the fine foam frother.



- ▶ Dismantle the fine foam frother into its individual parts.
- ▶ Rinse all the parts under running water. If there are severely dried-on milk residues, firstly immerse the individual parts in a solution of 8.5 oz (250 ml) water and one dosing unit of JURA milk system cleaner. Then rinse the individual parts thoroughly.



- ▶ Re-assemble the fine foam frother.
  - ❗ Ensure that all individual parts are correctly and firmly connected to ensure optimum operation.



- ▶ Re-fit the fine foam frother on the milk system.

### Inserting/changing the filter

Once the filter cartridge stops working (depending on the water hardness setting), the W8 will prompt you to change the filter.

- ❗ Your W8 no longer has to be descaled if you are using the CLEARYL Pro Smart+ filter cartridge.
- ❗ CLEARYL Pro Smart+ filter cartridges are available from specialized dealers.

**Precondition:** The start screen is displayed. (Or the cockpit displays **'Filter'** when the capacity of the filter used is exhausted.)

- ▶ Remove and empty the water tank.
- ▶ Open the filter holder and remove the **old** CLEARYL Pro Smart+ filter cartridge.
- ▶ Insert a **new** CLEARYL Pro Smart+ filter cartridge into the water tank, exerting slight pressure.
- ▶ Close the filter holder. It will click into place audibly.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank. The machine automatically detects that you have just inserted/changed the filter cartridge.

**'Filter is being rinsed'**, water flows directly into the drip tray.



## Cleaning the machine

After 180 preparations or 80 switch-on rinses, the W8 will prompt you to clean it.

### WARNING




Non-recommended (e.g. liquid) cleaning agents may contain substances that could damage the machine or leave residues.

- Use only original JURA cleaning tablets. These are formulated especially for your machine.

### WARNING

Harmful and irritating cleaning agent. Harmful if swallowed. Irritating to eyes and skin.

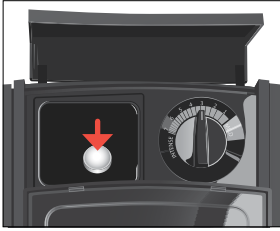
- Keep children AWAY.
- Avoid contact with skin and eyes.
- Avoid generation of dust. Do not inhale dust.
- After contact with skin, wash immediately with plenty of water. In case of skin irritation, seek medical advice.
- After eye contact, immediately flush eyes with plenty of water and seek medical advice.
- If swallowed, rinse mouth immediately and drink large quantities of water. Do not induce vomiting. Seek medical advice immediately and show label.

-  The cleaning program lasts approximately 20 minutes.
-  Do not interrupt the cleaning program. The quality of cleaning will be impaired if you do so.
-  JURA cleaning tablets are available from specialized dealers.

**Precondition:** The cockpit displays 'Clean'.

- Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- Press 'Clean'.
- Press the 'Start' button.  
'Empty grounds'
- Empty the drip tray and coffee grounds container and put them back into the machine.  
'Clean'
- Place one receptacle under the coffee spout and another under the fine foam frother.
- Press the 'Next' button.  
Water flows out of the coffee spout and the fine foam frother. The operation is interrupted, 'Add cleaning tablet'.
- Open the cover of the filler funnel for ground coffee.





- ▶ Insert a JURA cleaning tablet into the filler funnel.
- ▶ Close the filler funnel cover.
- ▶ Press the 'Next' button.  
Water flows repeatedly out of the coffee spout and the fine foam frother.
- ▶ 'Empty grounds'
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

## Descaling the machine

The W8 builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the hardness of your water.

- ❗ If you are using a CLEARYL Pro Smart+ filter cartridge, you will not be prompted to descale.

### **⚠ WARNING**

Non-recommended descaling agents (e.g. vinegar) may contain substances that could damage the machine or leave residues.

- ▶ Use only original JURA descaling tablets. These are formulated especially for your machine.

### **⚠ WARNING**

Harmful and irritating descaling agent. Harmful if swallowed. Irritating to eyes and skin.

- ▶ Keep children AWAY.
- ▶ Avoid contact with skin and eyes.
- ▶ Avoid generation of dust. Do not inhale dust.
- ▶ After contact with skin, wash immediately with plenty of water. In case of skin irritation, seek medical advice.
- ▶ After eye contact, immediately flush eyes with plenty of water. Remove contact lenses. Seek medical advice.
- ▶ If swallowed, rinse mouth immediately and drink large quantities of water. Do not induce vomiting. Seek medical advice immediately and show label.

### **NOTICE**

If the descaling operation is interrupted, there may be damage to the machine.

- ▶ Allow the descaling program to run to the end.

- ❗ The descaling program lasts approximately 20 minutes.
- ❗ JURA descaling tablets are available from specialized dealers.
- ❗ If the descaling agent comes into contact with sensitive surfaces (e.g. marble), damage cannot be ruled out. Clean up any splashes immediately.

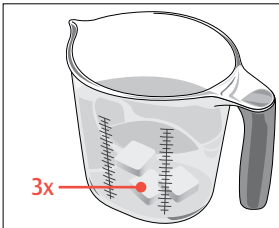
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**Precondition:** The cockpit displays 'Descale'.

- ▶ Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- ▶ Press 'Descale'.
- ▶ Press the 'Start' button.  
**'Empty drip tray'**
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.  
**'Agent in tank'**
- ▶ Remove and empty the water tank.
- ▶ Completely dissolve 3 JURA descaling tablets in a receptacle holding 20 oz (600 ml) of water. This may take several minutes.
- ▶ Pour the solution into the **empty** water tank and insert it into the machine.



- ▶ Place one receptacle under the coffee spout and another under the fine foam frother.
- ▶ Press the 'Next' button.  
Water flows repeatedly out of the hot-water spout and the fine foam frother.

**'Empty drip tray'**

- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

**'Rinse the water tank' / 'Fill water tank'**



- ▶ Empty the receptacles and place them back under the hot-water spout and the fine foam frother.

- ▶ Remove the water tank and rinse it thoroughly.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.
- ▶ Press the 'Next' button.  
The descaling operation is continued.

**'Empty drip tray'**

- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

**i** If the descaling operation stops unexpectedly, rinse the water tank thoroughly.

## Descaling the water tank

Limescale deposits may form in the water tank. To ensure correct function of the machine, descale the water tank from time to time.


- ▶ Remove the water tank.

- ▶ If you use a CLEARYL Pro Smart+ filter cartridge, remove this.
- ▶ Completely fill the water tank and dissolve 3 JURA descaling tablets in it.
- ▶ Leave the water tank with the descaling solution for several hours (e.g. overnight).
- ▶ Empty the water tank and rinse it thoroughly.
- ▶ If you use a CLEARYL Pro Smart+ filter cartridge, insert this again.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.

## Cleaning the bean container

Coffee beans may be covered with a slight oil film which remains on the walls of the bean container. These traces may negatively affect the coffee result. For this reason clean the bean container from time to time.

**Precondition:** 'Fill bean container' is displayed.

- ▶ Switch the machine off with the On/Off button .
- ▶ Remove the aroma preservation cover.
- ▶ Clean the bean container with a soft, dry cloth.
- ▶ Fill the bean container with coffee beans and close the aroma preservation cover.

## 8 Display messages


### Messages on the start screen

Message	Cause/Result	Action
'Fill water tank'	The water tank is empty. You cannot prepare any products.	▶ Fill the water tank (see chapter 5 'Daily operation – Filling the water tank').
'Empty grounds' / 'Empty drip tray'	The coffee grounds container is full. / The drip tray is full. You cannot prepare any products.	▶ Empty the coffee grounds container and the drip tray (see chapter 5 'Daily operation – Maintenance actions').
'Drip tray not fitted'	The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any products.	▶ Fit the drip tray.
'Fill bean container'	The bean container is empty. You cannot prepare any specialty coffees, but you can prepare hot water and milk.	▶ Fill the bean container (see chapter 3 'Preparing and using for the first time – Filling the bean container').

Message	Cause/Result	Action
'Too hot'	The system is too hot to start a maintenance program.	▸ Wait for several minutes until the system has cooled or prepare a specialty coffee or hot water.

### Messages in the Cockpit

**i** If a maintenance program is pending, this is indicated by an additional red circle on the start screen (●○○○).

Message	Cause/Result	Action
The filter symbol  lights up red. 'Filter'	The filter cartridge no longer works.	▸ Replace the CLEARYL Pro Smart+ filter cartridge (see chapter 7 'Maintenance – Inserting/changing the filter').
'Clean'	The W8 is prompting you to clean it.	▸ Perform cleaning (see chapter 7 'Maintenance – Cleaning the machine').
'Descal'	The W8 is prompting you to descale it.	▸ Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
'Clean the milk system'	The W8 prompts you to clean the milk system.	▸ Perform milk system cleaning (see chapter 7 'Maintenance – Cleaning the milk system').

## 9 Troubleshooting

Problem	Cause/Result	Action
Insufficient foam is produced when the milk is frothed or milk sprays out of the fine foam frother.	The fine foam frother is dirty.	▸ Clean the fine foam frother (see chapter 7 'Maintenance – Cleaning the milk system'). ▸ Dismantle and rinse the fine foam frother (see chapter 7 'Maintenance – Dismantling and rinsing the fine foam frother').
Coffee only comes out in drips when it is being prepared.	The coffee is ground too finely and obstructs the system.	▸ Set the grinder to a coarser setting (see chapter 4 'Preparation – Adjusting the grinder').
	The water hardness may not have been correctly set.	▸ Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
There is dry ground coffee behind the coffee grounds container.	The beans used are resulting in an above-average volume of ground coffee.	▸ Reduce the coffee strength or choose a finer grinder setting (see chapter 4 'Preparation – Adjusting the product settings').

Problem	Cause/Result	Action
Little or no water or steam comes out of the fine foam frother. The pump is very quiet.	The connector of the fine foam frother may be blocked by milk residues or limescale fragments loosened during descaling.	<ul style="list-style-type: none"> <li>▶ Remove the fine foam frother.</li> <li>▶ Unscrew the black connector with the aid of the hexagonal hole on the measuring spoon for ground coffee.</li> <li>▶ Clean the connector thoroughly.</li> <li>▶ Screw the connector back on tightly by hand.</li> </ul>
Grinder is making a very loud noise.	There are foreign objects in the grinder.	▶ Contact customer support in your country (see chapter 13 'JURA contact details / Legal information').
'ERROR 2' or 'ERROR 5' is displayed.	If the machine has been exposed to the cold for a long period of time, heating may be disabled for safety reasons.	▶ Warm the machine at room temperature.
Other 'ERROR' messages are displayed.	–	▶ Contact customer support in your country (see chapter 13 'JURA contact details / Legal information').

**i** If you were unable to solve the problem, contact customer support in your country (see chapter 13 'JURA contact details / Legal information').



## 10 Transport and environmentally friendly disposal

### Transport / Emptying the system

Keep the packaging for your W8. It should be used to protect the machine during transport.

In order to protect the W8 from frost during transport, the system must be emptied.

**Precondition:** The start screen is displayed.

- ▶ Place one receptacle under the coffee spout and another under the fine foam frother.
- ▶ Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- ▶ Press the  button.
- ▶ Press the > button several times until the 'Empty system' program item is displayed (page .
- ▶ Press 'Empty system'.



## 10 Transport and environmentally friendly disposal

- ▶ Remove and empty the water tank.

‘System is emptying’


Steam will continue to be discharged from the fine foam frother and the hot-water spout until the system is empty. Your W8 is switched off.

### Disposal

Please dispose of old machines in an environmentally neutral way.



## 11 Technical data

Voltage	120 V ~, 60 Hz
Power	1450 W
Ambient conditions	Humidity max. 80 % Ambient temperature 10–35 °C
Sound pressure level	$L_p < 70$ dB (A)
Conformity mark	
Pump pressure	static, max. 15 bar
Holding capacity of water tank (without filter)	106 oz (3 l)
Holding capacity of bean container	17.6 oz (500 g)
Holding capacity of coffee grounds container	max. 25 portions
Cord length	approx. 47 in. (1.2 m)
Weight	approx. 26 lb (11.0 kg)
Dimensions (W × H × D)	approx. 11.6 × 17.4 × 17.6 in. (29.5 × 44.3 × 44.6 cm)
Milk system with connector	HP3
Interchangeable milk spout	CX3
CLEARYL Pro Smart+ filter cartridge (RFID technology)	Frequency band 13.56 MHz Max. transmission power < 1 mW
JURA Connector (Wi-Fi or Bluetooth connection)	Frequency band 2.4 GHz Max. transmission power < 100 mW
JURA type	773

**Directives** The machine complies with the following directives:

- Standard UL 1082
- Canadian Standard CSA C22.2 No. 64

**FCC Rules** This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC Rules.

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## 13 JURA contact details / Legal information

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Switzerland

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Opening Hours (EST)	Mon – Fri 8 am – 8 pm, Sat 9 am – 5 pm	
Distributor Address	20 Craig Road Montvale, NJ 07645	115 Matheson Boulevard East Mississauga, Ontario, L4Z 1X8
Phone	001 (201) 767-3999	1-(905)-501-8600
Fax	001 (201) 767-9684	
Internet	us.jura.com	ca.jura.com

@ You will find additional contact details for your country at **jura.com**.

**Technical changes** We reserve the right to make technical changes. The diagrams used in these instructions for use are for illustration purposes only and do not represent the original colors of the machine. Some details of your W8 may vary.

**Feedback** Your opinion is important to us! Use the contact details at **jura.com**.

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