



morphy richards®

**3 Year
Guarantee***

*Upon registering your product
at morphyrichards.co.uk

1.5 LITRE Rice Cooker with Steamer



Model No.

471001

User Manual

Please read and keep these instructions for future use



HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

Please read these instructions carefully before using the product.

- **WARNING: Misuse of this appliance could cause personal injury.**
- **WARNING: The heating element surface may remain hot from residual heat after use.**
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
- Keep the appliance and its cord out of the reach of children aged less than 8 years.
- Appliances can be used by persons with reduced physical, sensory or mental



HEALTH AND SAFETY

capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.

- Children shall not play with the appliance.
- This appliance is intended for household use only. It is not suitable for use in staff kitchen areas in shops, offices and other commercial environments.
- This appliance is not intended to be to be operated on an extension cable or by means of an external timer or separate remote control system.
- Never use your rice cooker without adding water, this would seriously damage it.



PERSONAL SAFETY

LOCATION

- Always locate your appliance away from the edge of the worktop.
- Do not use the appliance outdoors or near water.
- **IMPORTANT:** Do not use close to curtains, draperies, walls, cupboards and other flammable materials.
- Ensure the appliance is used on a firm, flat, heat resistant surface.
- **WARNING: Do not use underneath cupboards.**

MAINS CABLE

- The mains cable should reach from the socket to the appliance without straining the connections.
- Do not let the mains cable hang over the edge of the worktop or open space where a child could reach it.
- Do not let the cable run across a cooker or hot area which might damage the cable.
- Never leave the appliance connected to the socket outlet when not in use.

PERSONAL SAFETY

- **WARNING: Scalds may result from inappropriate use of the rice cooker. See instructions for use.**
- **WARNING: Do not touch the top of the appliance or other hot parts during or after use, use handles or knobs.**
- To protect against the risk of electrical shock do not put the main unit in water or in any other liquid.
- Do not touch hot surfaces. Use oven gloves or a cloth when removing the lid or handling hot containers.
- Extreme caution must be used when moving an appliance containing hot food, water, or other hot liquids.
- Never add food or water directly into the main unit. Always add into cooking bowl first.



PERSONAL SAFETY

OTHER SAFETY CONSIDERATIONS

- Do not use the rice cooker for a purpose other than the one for which it is intended.
- Do not put the rice cooker into a heated oven.
- Do not use any part of this appliance in a microwave or on any heated surface.
- Never use the rice cooker for deep or shallow frying food.
- Never use the appliance to boil acid or alkaline foodstuffs.
- The use of sharp implements inside the cooking bowl may damage the non-stick coating.
- Do not switch on the appliance when it is upside down or laid on its side.
- Do not operate with a damaged cable or plug or after the appliance malfunctions or has been damaged in any manner.
- Unplug from the socket when not in use, before putting on or taking off attachments, and before cleaning.



PERSONAL SAFETY

PLEASE BE AWARE OF HOT SURFACES. HANDLE WITH CARE.



**CAUTION!
HOT
SURFACE!**

TREATING SCALDS

- Run cold water over the affected area immediately.
- Do not stop to remove clothing.
- Get medical help quickly.

ELECTRICAL REQUIREMENTS

Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).

WARNING: The plug removed from the mains lead, if severed, must be destroyed, as a plug with a bared flexible cord is hazardous if engaged into a live socket outlet.

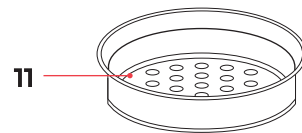
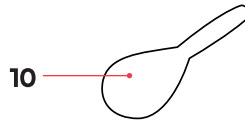
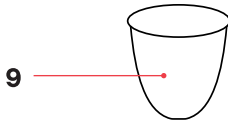
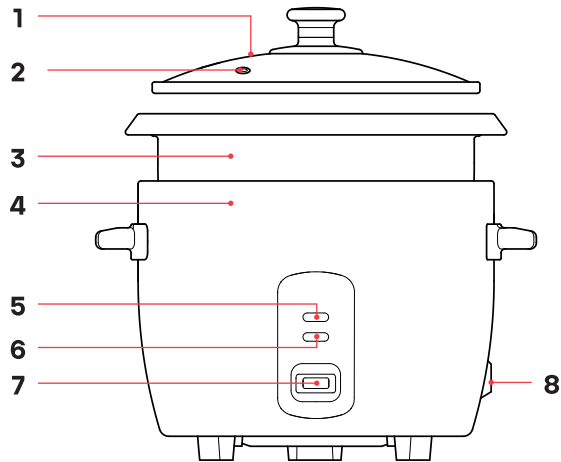
Should the fuse in the mains plug require changing, replace it with a fuse of the same rating as originally fitted.

WARNING: This appliance must be earthed.



PRODUCT OVERVIEW

1. Glass lid
2. Lid vent
3. Bowl
4. Main unit
5. Keep warm light (amber)
6. Cook light (red)
7. On/off control
8. Power on/off switch
9. Measuring cup
10. Spatula
11. Steaming bowl



GETTING THE BEST FROM YOUR NEW APPLIANCE

- Do not keep food warm for longer than two hours.
- Do not lift the lid during the keep warm period.
- During cooking, some varieties of rice may cause a build-up of steam within the cooker, resulting in some spitting from the vent and under the lid.
- On removing the rice from the inner bowl, a small amount of golden coloured rice may be noted on the base of the bowl. This is normal, allow the bowl to cool, fill with warm soapy water and allow to soak which will loosen the rice and make cleaning easier.



BEFORE FIRST USE

Before using your rice cooker for the first time, wash and dry the bowl, glass lid, measuring cup and spatula.

ASSEMBLY

- Be sure to keep the space between the bowl and the heating plate clean and free of water drops, dust, rice grains or any other foreign matter. If not, the cooker's performance will be affected and possibly the element could burn out.
- Do not slant the pot, otherwise its bottom will not be in full contact with the heating plate and the element may burn out.
- Do not switch the power on until you are ready to cook.

COOKING RICE

1. Use the measuring cup provided to measure the rice, filling level to the top. As a guide, one cup of rice is sufficient for one person, but this will vary according to individual taste.
2. Thoroughly wash the rice in several changes of water and drain. Failure to do so may cause poor results and/or a build-up of steam within the rice cooker. Do not wash the rice in the inner bowl as this may cause damage.
3. Transfer the rice to the inner bowl and level the surface. The markings on the inside of the bowl are for measuring the amount of water and are given in litres and cups. Add cold water to the corresponding level marked on the inside of the bowl. For example, to cook 6 cups of rice, place the washed rice into the inner bowl and then fill with water up to the six cup level.



COOKING RICE

- Minimum capacity is 1 cup; maximum is 8 cups.
 - Never fill with water straight from the tap, use the measuring beaker.
 - **IMPORTANT: Do not fill above the top level indicated.**
4. Place the inner bowl in the cooker ensuring that there is no rice or any moisture on the outside of the bowl.
 5. Cover with the lid, ensuring that the vent hole in the lid is located away from you.
 6. Plug the rice cooker into the mains power supply and turn on the power to the appliance with the power on/off switch.
 7. The amber keep warm light will illuminate.
 8. Press down the on/off control to start cooking the rice. The red cook light will illuminate and the amber light will go off.
 9. When the food is ready the main heater will turn off automatically, the red lamp will go out and the amber keep warm lamp will illuminate.
 - During cooking it is normal for the lid to rise up slightly and water to bubble around the edge.
 10. At the end of cooking the appliance switches to keep warm.
 11. Carefully lift the lid and allow any condensation to drip into the rice cooker. Use the spatula to fluff up the rice which is then ready to eat. Replace the lid as quickly as possible.
 - Consume the stirred rice within 1 hour. Small quantities (1 to 4 cups) should be consumed immediately.
 - Food left to keep warm should not be allowed to dry out and should be stirred occasionally otherwise it may burn and stick to the bowl. Do not allow the keep warm period to exceed 2 hours.
 12. Switch off at the mains and unplug the mains cable. Remove the bowl to serve the food.
 - Never take the bowl out of the cooker when it is filled with water.
 - We **do not** recommend cooking packet type savoury rice.
 - Never leave the cooker on keep warm for more than two hours.



USING THE STEAMER

1. Fill the bowl with water up to the 4 cup marker (DO NOT exceed) and place it into the main unit.
2. Put the steaming tray into the bowl, add the food to be steamed into the tray and cover with the lid.
3. Plug the rice cooker into the mains power supply and turn on the power to the appliance with the power on/off switch.
4. The amber keep warm light will illuminate.
5. Press down the on/off control to start steaming the food. The red cook light will illuminate and the amber light will go off.

Note: The rice cooker will switch to Keep Warm if there is insufficient water. DO NOT allow to boil dry.

6. Remove the food when it is sufficiently cooked.
7. Carefully lift the lid, angling it away from you, to release the steam safely.
8. DO NOT attempt to remove the steaming tray while it is hot. Remove food with a spoon or tongs.
9. Allow the rice cooker to thoroughly cool before removing the steaming tray.

WARNING: Steam can burn



TIPS FOR BEST COOKING RESULTS

- You may find that for your own personal taste you need to slightly adjust the amount of water added. For a softer rice add a little more water, and for a firmer rice a little less water.
- The cooking times may vary according to the quantity and type of rice cooked.
- A thin crust of rice may form on the base, particularly when cooking Italian or easy cook type rice, or when cooking smaller quantities. Wiping half a teaspoon of oil over the base may help reduce this forming, but this occurrence is not always preventable.

CARE & CLEANING

Before cleaning and maintenance, switch the appliance off, unplug it and allow to cool.

1. Wash the bowl and lid in warm soapy water and dry well.
 2. Wipe the main unit with a damp cloth. Do not use any abrasive or solvent-based cleaner.
- If food has stuck to the bottom of the bowl, fill it with hot soapy water and allow it to soak for a while before washing it.
 - Do not immerse the main unit in water or pour water into it, only into the bowl.
 - Ensure the area between the main unit and the bowl is always clean and free from any rice or particles etc. This is important to ensure proper contact between the two.

Taking care of the bowl

Always use a plastic or wooden spoon to avoid damaging the non-stick coating.



TROUBLESHOOTING

Problem	Solution
No power or not heating up.	Check the fuse and try a new fuse with the same rating.
	Try a different appliance in the socket as it may be the socket that is at fault.
	Check that the on/off switch has been turned on and the red cook light illuminates.
	Check the power on/off switch at the side of the rice cooker is in the on position
A crust has formed on the bottom of the bowl.	Stir the rice occasionally during the keep warm cycle to avoid a crust forming.
The lid is rising while cooking.	It is normal for water to collect and bubble and the lid to rise while cooking.

SPARES LIST

Part Number	Description	Qty per product	Features key number
09070	Glass Lid with Vent	1	1
09071	Bowl	1	3
09068	Measuring Cup	1	9
09072	Spatula	1	10



CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: hello@morphyrichards.co.uk

www.morphyrichards.co.uk

PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.





REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



**To validate your 3 year guarantee,
scan the QR code or register online
at www.morphyrichards.co.uk**

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out on the next page (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



RC471001MUK Rev1

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[morphyrichards.co.uk](https://www.morphyrichards.co.uk)

Morphy Richards

9 Cabot Lane, Poole, Dorset, BH17 7BY, UK

