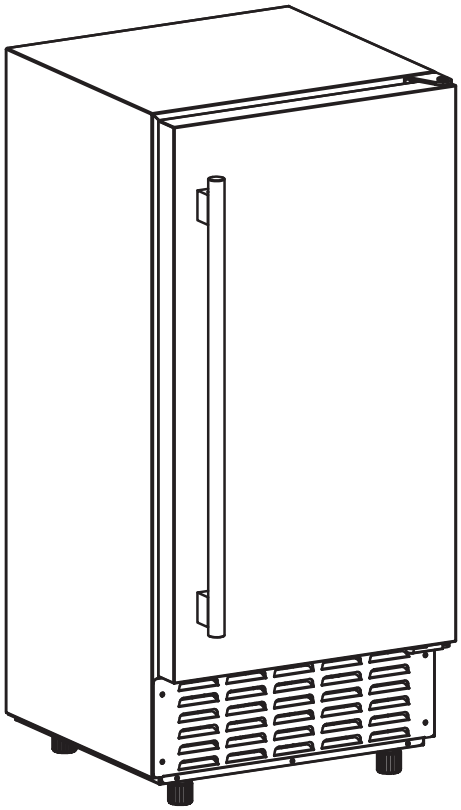
ENGLISH

FORNO®
Alta Qualita



Automatic Ice Maker

MODEL NUMBER SERIES:
FIMBI7307-15S
FIMBI7307-15BLK
FIMBI7307-15WHT

C ETL US LISTED
Intertek
3149457
Conforms to UL STD. 563
Certified to CSA STD.
C22.2 No.120

INSTRUCTION MANUAL

Read these instructions carefully before using your appliance, and keep it carefully.
If you follow the instructions, your appliance will provide you with many years of good service.

9/2026

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Customer Care

Thank you for purchasing a Forno product. Please read the entire instruction manual before operating your new appliance for the first time. Whether you are an occasional user or an expert, it will be beneficial to familiarize yourself with the safety practices, features, operation and care recommendations of your appliance.

Both the model and serial number are listed inside the product. For warranty purposes, you will also need the date of purchase .

Record this information below for future reference.

Product Information

Model Number : _____

Serial Number :

Date of Purchase :_____

Purchase Address And Phone : _____

_____

_____

Service Information

Use these numbers in any correspondence or services calls concerning your product.

If you received a damaged product, immediately contact Forno.

To save time and money, before you call for serviced, check the troubleshooting guide. It listed the causes of minor operation problems that you can correct yourself.

“Need some quick help? Simply scan the qr code and get access to our fast support form. We’re always here to assist you with any questions or concerns you may have. So, don’t hesitate to reach out!”

Services in Canada and Untied States

Keep the instruction manual handy to answer your questions. If you don’t understand something or need more assistance, please visit our website for fast support. Please provide us your name, number, address,serial number of the product that troubleshooting, proof of purchase, and a short description of the issue. A customer service representative will contact you as soon as possible. All warranty work needs to be authorized by FORNO customer service. All our authorized service providers are carefully selected and rigorously trained by us.

WARNING

FOR YOUR SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others. Al l safety messages will follow the safety alert symbol and either the word “DANGER,” “WARNING” or “CAUTION.” These words mean:

DANGER

- You can be killed or seriously injured if you don’t **immediately** follow instructions.

WARNING

- You can be killed or seriously injured if you don’t follow instructions.

CAUTION

- A potentially hazardous situation which, if not avoided, could result in minor or moderate injury.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

WARNING : This product can expose you to chemicals including [Lead, lead and lead compound, which is [are] known to the state of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warning.ca.gov.

WARNING

FOR YOUR SAFETY

This chapter provides you with important safety notices when handling the device.
The device corresponds with the required safety regulations. Improper use can result in personal or property damages.
Please read the information contained herein so that you can become familiar with your device quickly and take advantage of the full scope of its functions.

WARNING

A warning notice of this level of danger indicates a possible dangerous situation.
If the dangerous situation is not avoided, this can lead to serious injuries.
► Observe the instructions in this warning notice in order to avoid the personal injuries.

WARNING

A warning notice of this level of danger indicates a possible dangerous situation.
If the dangerous situation is not avoided, this can lead to slight or moderate injuries.
► Observe the instructions in this warning notice in order to avoid the personal injuries.
PLEASE NOTE
A notice of this kind indicates additional information, which will simplify the handling of the machine

1. The earth wire has been connected to the power plug, please do not alter the power plug without authorization. It must uses reliable power outlet when connecting the power supply.
2. Do not put the power socket and other equipment on the top of the unit, do not put packaging and any combustible around the unit, so as to avoid accidental fire.
3. Do not operate this device if its power cable or plug is damaged, if it does not work properly or if it is damaged or has been dropped. If the power cable is damaged, it will need to be replaced by the manufacturer or his service agency or a similar qualified person, to avoid any dangers.
4. Do not open the housing on the device under any circumstances. There is a danger of an electrical shock if live connections are touched and the electrical or mechanical structure is altered. In addition, functional faults on the device can also occur.
5. The equipment must be maintained by professional maintenance personnel, there is no repair parts inside the unit.
6. Used product need to be recycled by specialized companies, do not arbitrarily discarded. The door and shelf need to be disassembled before discard.
7. Please use the product at the appropriate ambient temperature according to the climate type on the product nameplate. Abnormal temperature and frost may occur when the temperature range of the corresponding climate type is exceeded.

SN	+10° C~+32° C (+50° F~89° F)
N	+16° C~+32° C (+61° F~89° F)
ST	+16° C~+38° C (+61° F~100° F)
T	+16° C~+43° C (+61° F~109° F)
SN-ST	+10° C~+38° C (+50° F~100° F)
SN-T	+10° C~+43° C (+50° F~109° F)

Important Safety Instructions

- This appliance couldn't share a socket with other appliance, otherwise, it is easy to cause short circuit or damage the electronic components.
- Do not squeeze the power plug, it will cause fire or electric shock if it is damage.
- Ensure the grounding wires connect correctly. If ignore this, it will has the possibility to cause the receiving an electric shock accident or equipment failure.
- Do not damage, prick, twisting, stretching the power cord, it may result in fire or electric leakage if the power cord is damaged.
- Cannot lengthen the power cord without authorization, otherwise, it is easy to cause short circuit or damage the electronic components.
- Before changing the inner light, turn off the appliance first and then unplug the unit from the wall outlet.
- Check the plug whether has dust or foreign matter, then, plug in firmly.
- Clean the dust on the plug regularly to reduce the possibility of fire.
- Before cleaning, switch the device off, remove the plug from the wall socket and keep the hand dry.
- Do not put the foreign matter into the compressor room cover, otherwise, this can lead to electric shock or other injuries.

WARNING
The equipment must be maintained by professional maintenance personnel, otherwise, it may cause injury, electric shock or fire and will loss of warranty.

Do not climb the cabinet, otherwise, the equipment will overturned, especially keep it away from children.

WARNING
Do not place heavy objects on the top of the cabinet, or they may fall off when the device is opened and causing injury.

Never use the device to store flammable materials, such as benzene, ether, alcohol. Otherwise, there could be an explosion.

Do not store the objects which is sensitive to temperature changes, such as medications or chemicals, otherwise, deterioration or accident may occur.

Do not put vases, glassware or any container with liquid on the top of equipment, it might cause electrical leakage or other damage when the liquid splashed on electronics.

Do not use flammable sprays around the equipment. Sparks from electrical or control circuits may cause a fire or explosion.

Do not pour the liquid directly onto the device when cleaning. Liquid can cause the equipment short circuit or electricity leakage, even fire.

Keep the equipment away from the open flame and high temperature place.

The equipment is only allowed to be used as household appliances and cannot withstand harsh conditions and can't install on recreational vehicles or ships.

Do not touch the equipment or power cord if you found gas leakage, evacuate immediately and call fire department on your cell phone.

Ensure that your old device is stored safely away from children until it is taken away. Before you throw away your old refrigerator take off the doors and leave the shelves in place, so that children may not easily climb inside.

WARNING
WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

WARNING: Do not use mechanical devices or those methods which recommend by other manufacturers to accelerate the defrosting process

WARNING: Do not damage the refrigerant circuit.

WARNING: Do not use electrical appliances inside the equipment, unless they are of the type recommended by the manufacturer

The refrigerant and insulation used in this equipment need to go through a special treatment process, so please consult the service agent or relevant professional when discard.

This product contains a small amount of isobutene (R600a), which is a combustible gas that can work in a variety of environments. Do not destroy any components of the cooling circuit during transportation and installation of the machine.

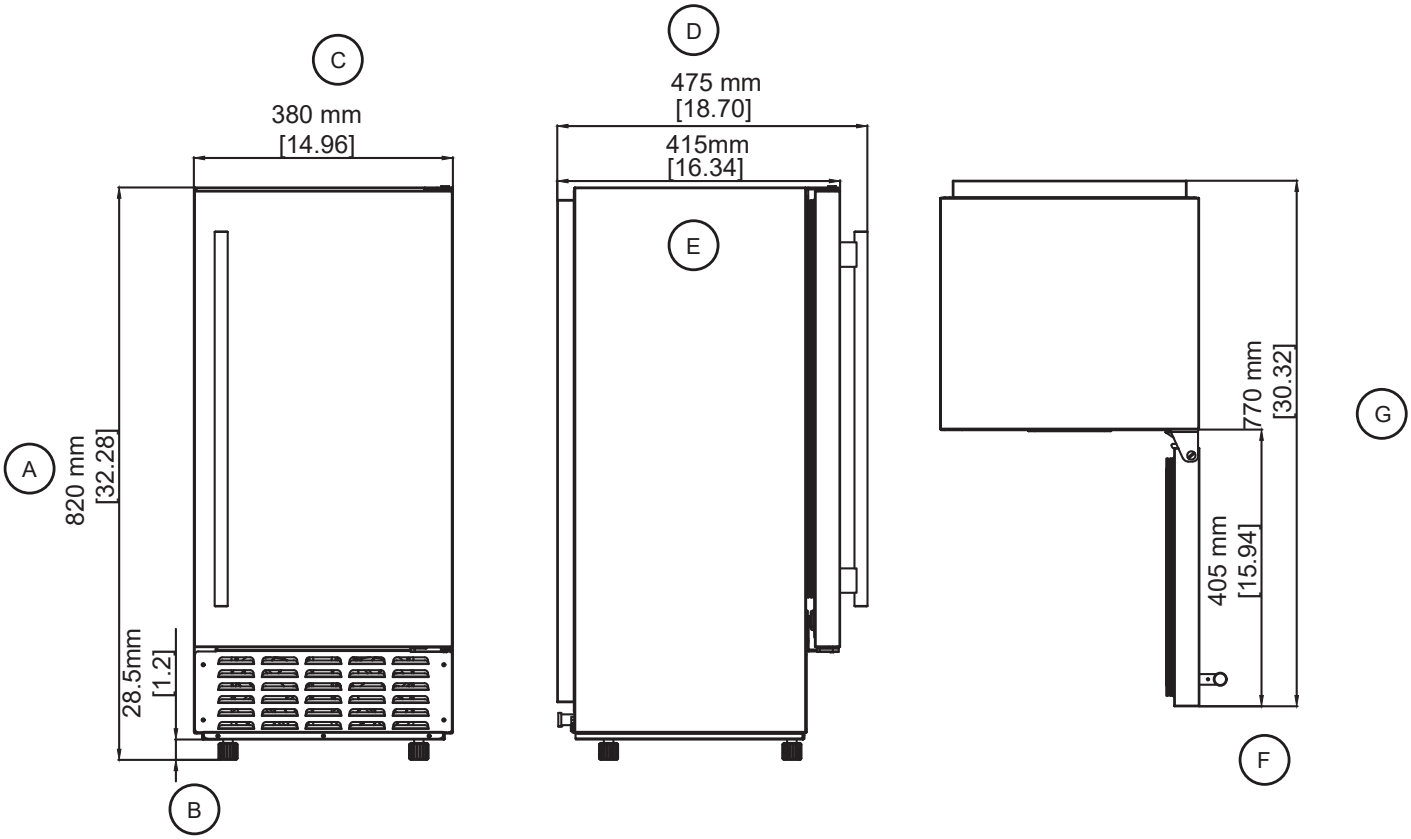
The refrigerant spewing out of the pipe can burn or cause eye damage. If leaks are found, eliminate open fires or potential sources, and ventilate the room in which the unit is located.

To prevent the formation of flammable gas mixtures in the event of a cooling loop leak, the size of room which place the equipment should be determined according to the amount of refrigerant.

Each 8g of R600a refrigerant need one square meter of space. The amount of refrigerant can be checked on the rating label. Do not start the machine when the product has any signs of damage. Any questions, please consult your dealer.

ATTENTION
- Grasp plug and pull out from the socket when pull out the power plug, never pull the power cord.
- If you do not use the equipment for a fairly long period of time, you should pull out the plug, remove all the shelves , clean the equipment thoroughly and keep the door open for 48 hours.
- Do not operate this device if its power cable or plug is damaged, if it does not work properly or if it is damaged or has been dropped. If the power cable is damaged, it will need to be replaced by the manufacturer or his service agency or a similar qualified person, to avoid any dangers.
- Do not place the equipment where it can collide with furniture or other objects.
- Do not put your hand to the metal base which is under the equipment, otherwise, the sharp edges on the metal base may cause harm to you.
- Transport, unpack and use two or four persons to set down the device because of the heavy weight of the device. Be sure to move the equipment vertically.

Product Dimension

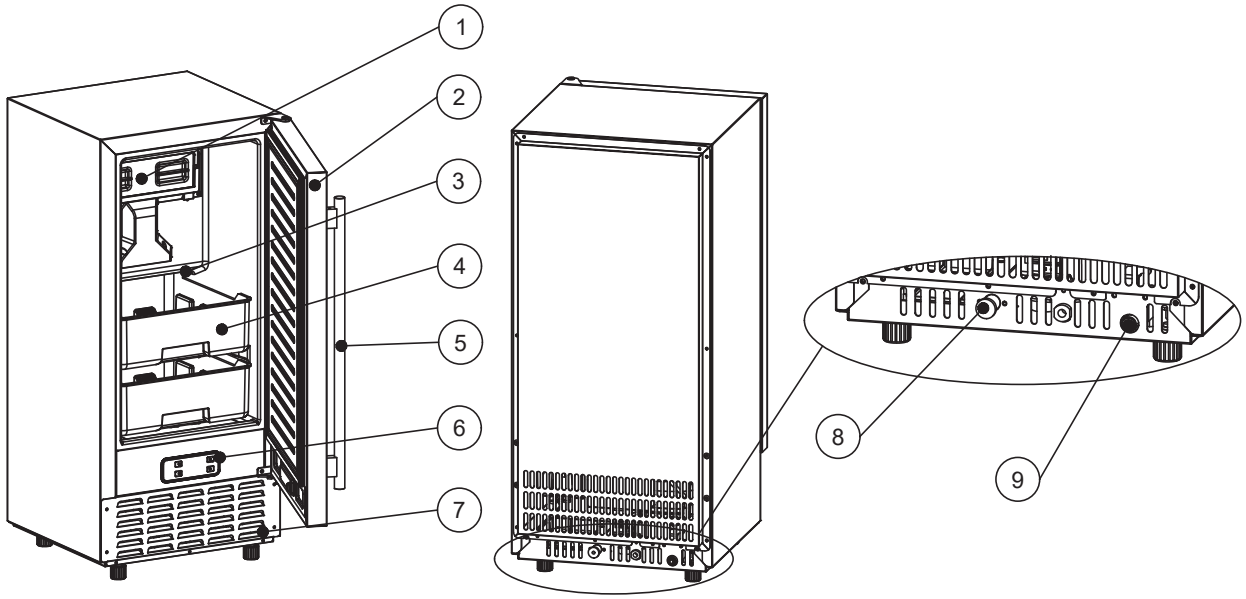


A	B	C	D	E
Overall Height Hinge to Foot (on maximum	Foot Height	Overall Width	Overall Depth Handle to Back	Depth Door to Back
820 mm	28.5 mm	380 mm	475 mm	415 mm
32.28"	1.2''	14.96"	18.70"	16.34"

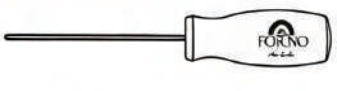
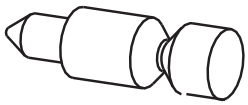
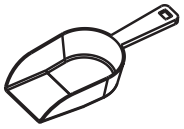
F	G	-	-	-
Depth with Door	Depth with Door Fully Open	-	-	-
405 mm	770 mm	-	-	-
15.94"	30.32"	-	-	-

Names of Parts and Accessories

MAIN UNIT CONSTRUCTION



1. Transparent waterproof cover
2. Door
3. Drainage plug
4. Ice tank
5. Forno handle
6. Operation panel
7. Air outlet: Must keep the air circulate smoothly, hot air will blow out when unit running.
8. Water draining port: Normal plugged with the cap. When need to drain the water, unplug the cap. And connect the white drain pipe.
9. Water intake port for water supply: Use to connect the water supply pipe.

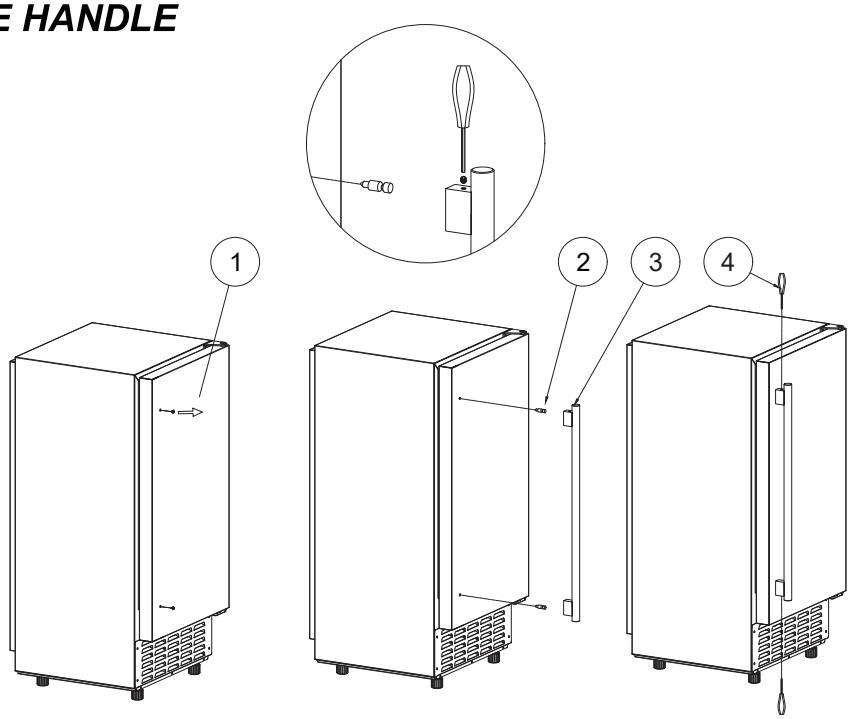
Accessory				
 handle	 Screw Driver	 2 x Fix Screws		
	 2 x Set Screws	 1x ice scoop		
 1 x Drain hose	 1 x 1/4" Water Hose	 1 x 1/2" to 1/4" reducing adapter	 2 x Snap clip	 2 x Ice Storage Box

UNPACKING YOUR ICE MAKER

1. Remove the exterior and interior packaging. Check if all the accessories are inside or not including the instruction manual, ice scoop, white water inlet pipe, the water draining pipe, the quick connector (connecting a 1/4-inch connector with a 1/2-inch one), etc. If any parts are missing, please contact our customer service.
2. Remove the tapes for fixing the door and inner cabinet, ice scoop, etc. Roughly clean the inner cabinet & ice scoop with wet clothe.
3. Put the ice maker on a level & flat floor, without direct sunlight and other sources of heat (i.e.: stove, furnace, radiator). Make sure that there is at least 50cm gap between the air outlet and the obstacles, and at least 5 cm between the wall.
4. Allow 4 hours for the refrigerant fluid to settle before plugging the ice maker in if the unit maybe fall upside down during shipping or transportation.
5. The appliance must be positioned so that the plug is accessible.

WARNING: connect to the potable water supplying only. Only use drinking water.

INSTALL THE HANDLE



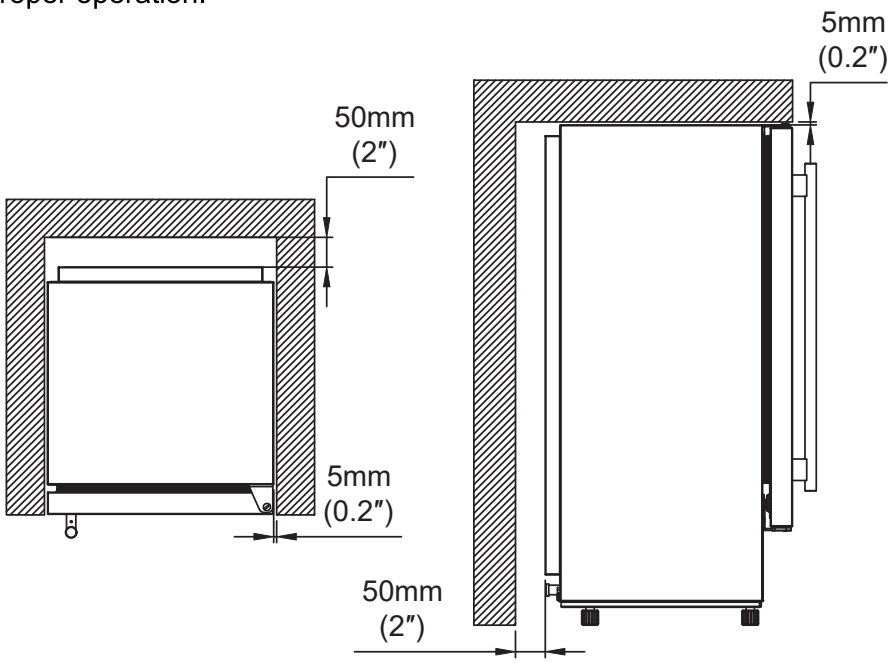
1.Remove the two screws from the machine.
2.Open the attachment and locate the two screws, Then screw in the screw hole.
3.Find the door handle and align it with the screw hole.
4.Find the screw driver and tighten it in the specified position.

INSTALLATION LOCATION REQUIREMENT

1. This unit is not for outdoor use. Keep the proper room temperature and inlet water temperature according to above specification table. Otherwise it will affect the ice making performance.
2. This unit should not be located near any he at resource.
3. The unit should be located on a firm & level foundation at normal counter top height.

Installation (continued)

4. There must be at least a 2-inch clearance at rear side for connection and a 10-inch clearance in the front to open the door and keep good air circulation.
5. Do not put anything on the top of the ice maker.
6. To ensure proper ventilation for your ice maker, the front of the unit must be completely unobstructed (at least a 16-inch free space).Allow about 0.2 inches clearance at rear, and 0.2 inches at top for proper air circulation.
7. When installing the ice maker under a counter, follow the recommended spacing dimensions shown above. Place electrical and water supplies and drain fixtures in the recommended locations as shown.
8. Choose a well-ventilated area with temperatures above 50 °F and below 90 °F. This unit MUST be installed in an area protected from the elements, such as wind, rain, water spray, or drips.
9. The ice maker requires a continuous water supply with 1-8 bar pressure as required in above specification table. The temperature of the water feeding into the ice maker should be between 41°F and 77°F for proper operation.



ELECTRICAL REQUIREMENT & CONNECTIONS

WARNING: THIS UNIT MUST BE EARTHED.

- Electrical Shock Hazard plug into a grounding wall outlet.
- Never remove the ground prong.
- Use separate power supply or receptacle. Never use an adapter.
- Never use an extension cord.
- Failure to follow these instructions can result in death, fire, or electrical shock.

Before you move your ice maker into its final location, it is important to make sure you have the proper electrical connection.

It is recommended that a separate circuit, serving only your ice maker, be provided. Use receptacles that cannot be turned off by a switch or pull chain. If the supply cord or plug to be replaced, it should be done by a qualified service engineer.

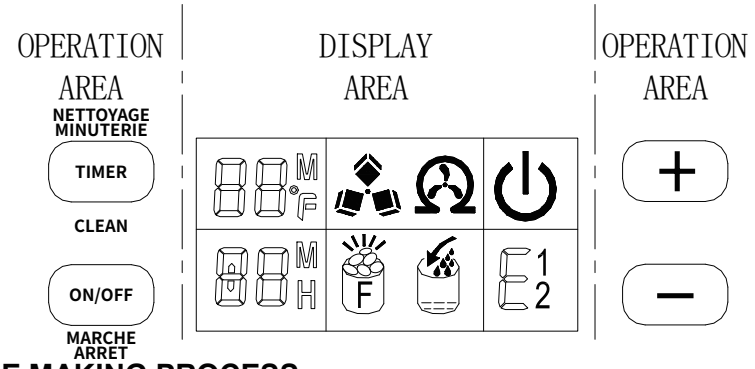
This appliance requires a standard 110-120Volt, 60Hz electrical outlet with good grounding means.

RECOMMENDED GROUNDING METHOD

For your personal safety, this appliance must be properly grounded. This appliance is equipped with a power supply cord having a grounding plug. To minimize possible shock hazard, the cord must be plugged into a mating grounding-type wall receptacle, grounded in accordance with the National Electrical Code and local codes and ordinances. If a mating wall receptacle is not available, it is the personal responsibility of the customer to have a properly grounding wall receptacle installed by a qualified electrician.

OPERATION YOUR UNIT

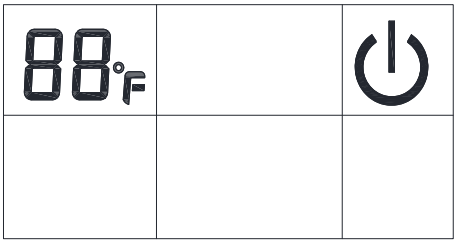
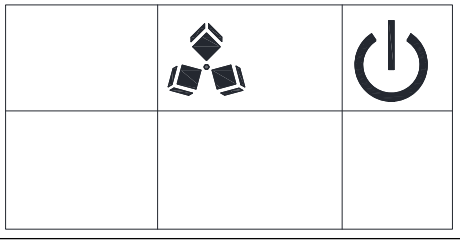
- **Operation button and display area diagram**



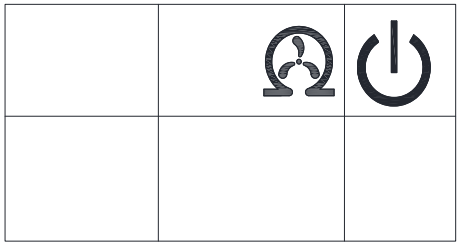
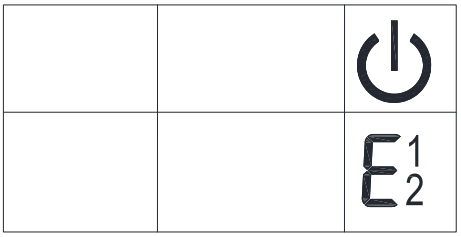
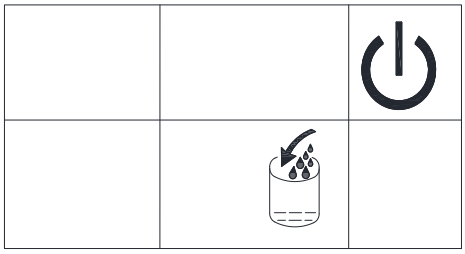
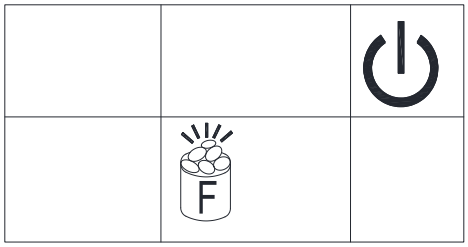
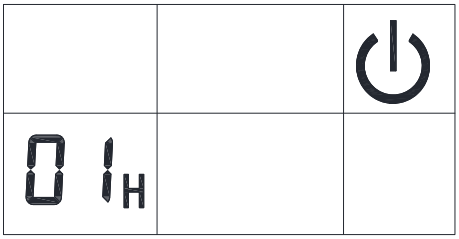
- **OPERATION OF ICE MAKING PROCESS**

TIMER CLEAN	Quickly press this button once, to enter the Timer,setting program; And press this button for more than 5 seconds, to enter the Cleaning program.
ON/OFF	When the unit is off, press this button to turn on the unit; And during the Self-cleaning program,or normal ice-making state, press this button to turn off the unit at once; And also if the unit is set with the Timer, press this button to cancel the Timer setting.
LCD display window	Function display panel
"+" "-"	Timer adjustment

- **Symbol Description**

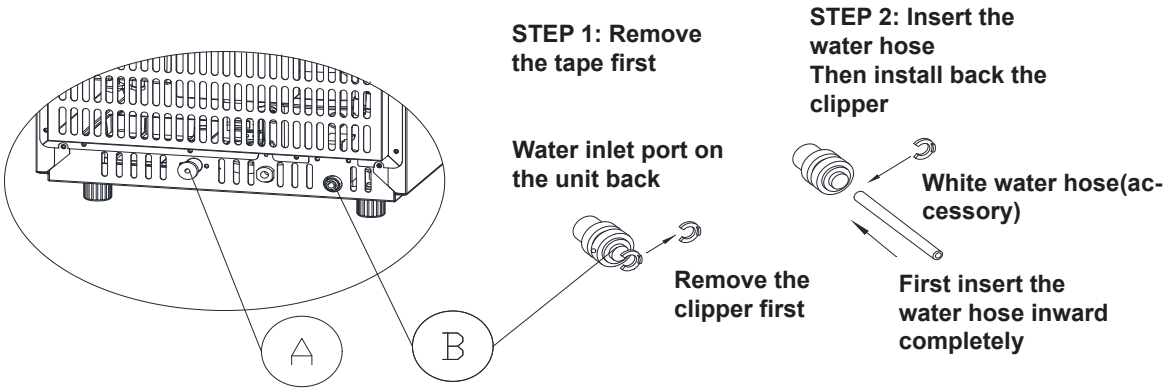
1	**Environmental temperature display.** Press "+" button longer than 5s,Fahrenheit(°F) or Celsius(°c) will automatically switch.	
2	**Making ice and deice symbol display** 1、The machine is making ice when the symbol rotated 2、The machine is ice making abnormal when the symbol flash.	

Operating Instructions (continued)

3	**Automatic self-cleaning symbol display.** 1、Press “TIMER CLEAN”button on control panel for more than 5 seconds, to enter the self-Cleaning program. 2、The default cleaning time is 15 minutes. 3、Press the “ON/OFF” button on control panel to cancel the self-cleaning program by force.	
4	On/off symbol display.	
5	**Error code display** E1 No water ingress for a long time E2 means the environmental temperature sensor is damaged. E means drain pump not work.	
6	**Water flow in and water shortage display** 1、The arrow flashing indicates that the machine is adding water. 2、The whole symbol is bright to indicate that the machine is short of water.	
7	**Ice full alarm** 1. The machine will making ice again when you take out the ice. 2. When this symbol appears and cannot be eliminated, long press the power button to force the ice for 80 minutes.	
8	**Setting display timed switch machine：1-24 hours** 1、When the machine is running, set to shut down after 1 hour. 2、When the machine is on standby, set it to turn on after 1 hour	

WATER CONNECTION FOR YOUR ICE MAKER

Important: Be sure to use the new hose-sets supplied with the appliance to connect to water mains and that old hose-sets should not be reused.



Connect the water supplying hose to the unit

Step 1:First remove the tape on the water inlet port for water supply (indicated in the following illustration "B") located at unit back, then use your other hand's finger to press the out circle.

Step 2: Insert the one end of the white water hose into the water inlet port, and push inward completely, and install back the clipper, then water hose connection is completed.

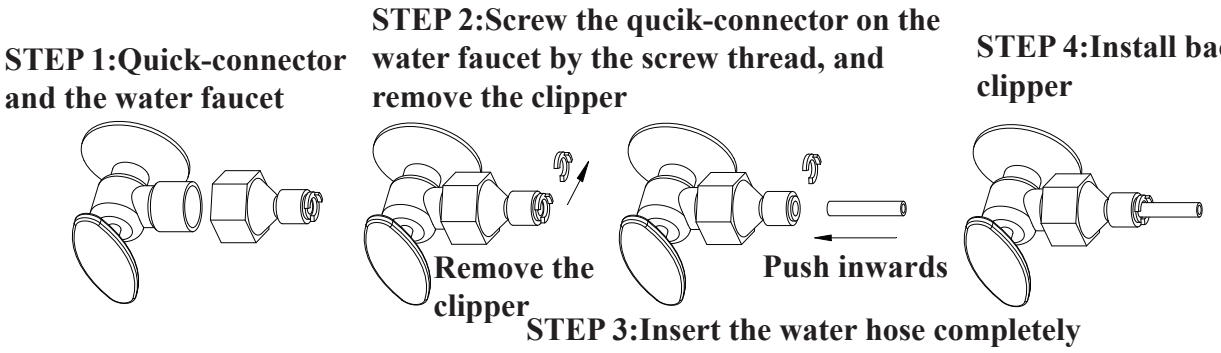
Connecting the water drain pipe

Pull out the water drainage cap with black color (indicated "A" in Fig.6), then connect the white drainage pipe included in accessory, again connect the other end of this drainage to the main water drainage pipeline.

Connect the water hose to the water faucet of the water main supply system

First, install the supplied water quick-connector to the water faucet by screw thread; Second, remove the clipper from the water quick-connector, insert the another end of the water hose into this quick-connector port completely, then install back the clipper, also this step is completed. Note: The water faucet should be supplied by the customer himself.

Important: The water pressure of main water supply system must be 0.04-0.6 MPa at least.



Normal Sounds

Your new ice maker may make sounds that are not familiar to you. Most of the new sounds are normal. Hard surfaces like the floor, walls and cabinets can make the sounds seem louder than they actually are. The following describes the kinds of sounds that might be new to you and what may be making them.

- You will hear a swooshing sound when the water valve opens to fill the water tank for each cycle.
- Rattling noises may come from the flow of the refrigerant or the water line. Items stored on top of the ice maker can also make noises.
- The high-efficiency compressor may make a pulsating or high-pitched sound.
- Water running from the water tank to the evaporator plate may make a splashing sound.
- Water running from the evaporator to the water tank may make a splashing sound.
- As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your ice maker.
- You may hear air being forced over the condenser by the condenser fan. During the harvest cycle, you may hear the sound of ice cubes falling into the ice storage bin.
- When you first start the ice maker, you may hear water running continuously. The ice maker is programmed to run a rinse cycle before it begins to make ice.

Preparing the Ice Maker for Long Storage

If the ice maker will not be used for a long time, or is to be moved to another place, it will be necessary to drain out all of the water in the system.

1. Allow all of the ice cubes have been ejected from the evaporator of ice maker.
2. Turn off the unit, and unplug the power cord.
3. Shut off the water supply at the main water supply.
4. Disconnect the water supply hose from the water inlet valve.
5. Pull out the Water drain pipe of the water tank indicating “H” in above illustration to drain out the water in the water tank. When all of the water has been drained out, to reinstall back the water drain pipe of the water tank.
6. Then drain out all of the water from the water drain port located at unit back indicating “7”in above illustration.
7. Disconnect the water drain pipe to the main drain pipeline or floor drain, plug on the drain cap again.
8. Drop the door open to allow for circulation and prevent mold and mildew.
9. Leave water supply hose and power cord disconnected until ready to reuse.
10. Dry the interior & wipe the outside of the unit.
11. Put a plastic bag on the unit to resist out dust & dirty.

CLEANING TIPS

WARNING:

Before carrying out any cleaning or maintenance operations, unplug the ice maker from the main power supply electricity. (EXCEPTION: Ice maker self-cleaning program).

Do not use any alcohol or fume for cleaning / sanitize of the ice maker. It may cause cracks on the plastic parts.

Ask a trained service person to check and clean the condenser at least once a year, in order to let the unit work properly.

This appliance must be cleaned by use of a water jet.

CAUTION

If the ice maker has been left unused for a long time, before the next use it must be thoroughly cleaned. Follow carefully any instructions provided for cleaning or use of sanitizing solution. Do not leave any solution inside the ice maker after cleaning.

Periodic cleaning and proper maintenance will ensure efficiency, top performance, hygienic, and long life. The maintenance intervals listed are based on normal conditions. You may want to shorten the intervals if you have pets, or the unit is used outdoors, or there are other special considerations.

What shouldn't be done

Never keep anything in the ice storage bin that is not ice: objects like wine and beer bottles are not only unsanitary, but also it's labels may slip off and obstruct the drain pipe.

Exterior Cleaning

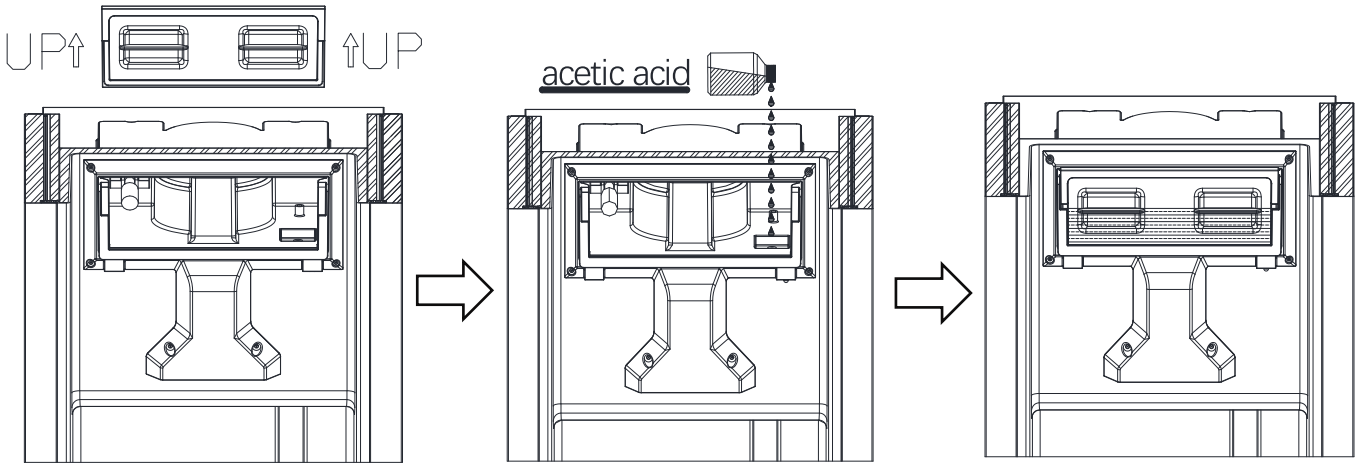
The door and cabinet may be cleaned with a mild detergent and warm water solution such as 28g of dish washing liquid mixed with 7.5L of warm water. Do not use solvent-based or abrasive cleaners. Use a soft sponge and rinse with clean water. Wipe with a soft clean towel to prevent water spotting.

Stainless steel models can discolor when exposed to chlorine gas and should be cleaned. Clean stainless steel models with a mild detergent and warm water solution and a damp cloth. Never use abrasive cleaning agents.

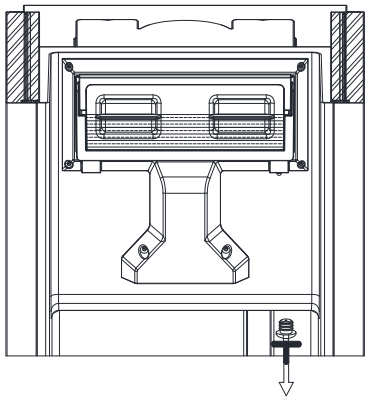
NOTICE: *Stainless steel models exposed to chlorine gas and moisture, such as in areas with spas or swimming pools, may have some discoloration of stainless steel. Discoloration from chlorine gas is normal.*

CLEAN THE PROCESS

Before using your ice maker, it is strongly recommended to clean it thoroughly.



1. Use both thumbs to open the transparent window.
2. Repeatedly clean the water contacting inner parts.
3. Appropriate amounts of acetic acid solution was added at the indicated positions .
4. Reinstall the transparent windows to prevent water leakage, please ensure proper installation.
5. Press the cleaning button on the operation panel for more than 5 seconds to start the cleaning program, and the cleaning will end after 15 minutes.
6. You can pull the drain plug ,to drain the cleaned water in the water tank .



Note1: This operation step is mainly to soak the ice-making mechanism to dissolve the stubborn scale

7. Then reinstall the drain plug.
8. Start the cleaning program again, end in fifteen minutes, then press the power button to start ice making
9. Ice produced within 15 minutes is not recommended for consumption
10. The outside of the ice maker should be cleaned regularly with a mild detergent solution and warm water.
11. Dry the interior and exterior with a clean soft cloth.

INTERIOR CLEANING FOR ICE STORAGE BIN

The ice storage bin should be sanitized occasionally. Clean the bin before the ice maker is used for the first time and reused after stopping for an extended period of time. It is usually convenient to sanitize the bin after the ice making system has been cleaned, and the storage bin is empty.

1. Disconnect power to the unit.
2. Open the door and with a clean cloth, wipe down the interior with a sanitizing solution made of 28g of

household bleach or chlorine and 7.5L of hot water(95℉ to 115℉) .

3. Rinse thoroughly with clear water. The waste water will be drained out through the drain pipe.
4. Reconnect power to the unit.

NOTICE: The ice scoop should be washed regularly. Wash it just like any other food container.

⚠ WARNING

DO NOT use solent cleaning agents or abrasives on the interior.

These cleaners may transmit taste to the ice cubes, or damage or discolor the interior.

CLEANING SUGGESTION

1) DAILY CLEANING

The ice shovel, door and the water dividing pipe should be cleaned by yourself per each day. At the end of every day, rinse the ice shovel and wipe the both sides of the door with a clean cloth.

2) SEMI-MONTHLY CLEANING

The ice shovel, ice bin, water tank, the ice-full detecting plate and the surface of the evaporator are to be cleaned by yourself semi-monthly according to interior cleaning program.

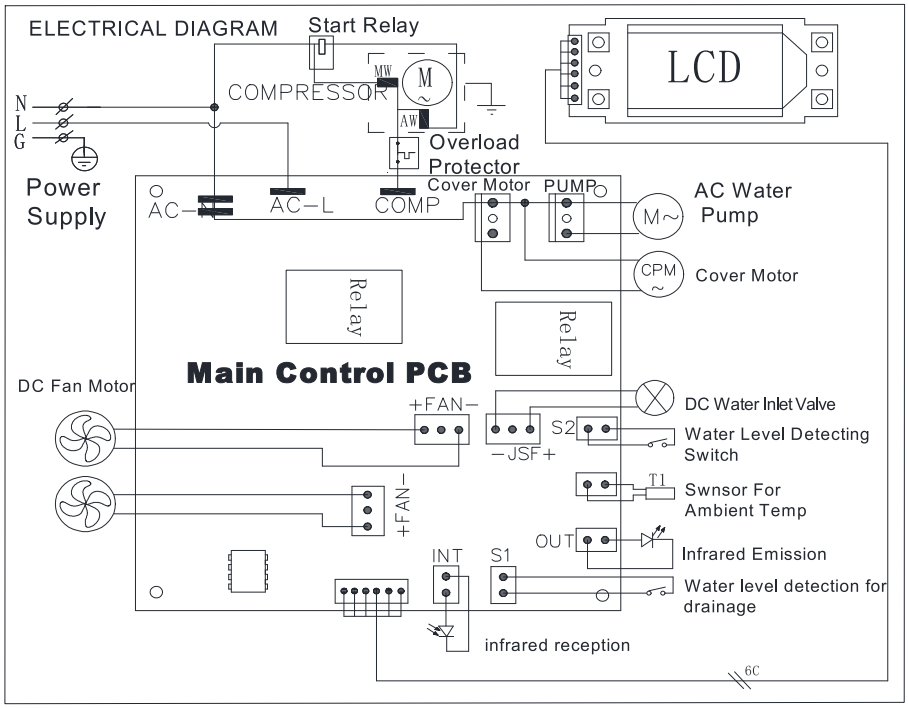
3) SEMI-ANNUAL CLEANING

All the components & surfaces exposed to water or ice cubes, like ice storage bin, water tank, door, evaporator, water pump, silicone tube, water dividing pipe, etc. should be cleaned ***by Using Nu-Calgon Nickle Safe Ice-machine Cleaner*** per each 6 months. They should be cleaned by the serviceman according to ice making assembly system cleaning program.

NORMAL TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSE	SOLUTION
“” **symbol is lightening on and the arrow flashes.**	Lack of Water.	Stop the ice maker, fill water, and press “ICE/CLEAN” button again to restart the unit.
“” **symbol is lightening and letter “F” flashes.**	There is too much ice.	Suggest you to obtain the ice-cube.
	(No ice cube inside).	Remove the probable obstacle inside or clean the inside wall of the ice storage
		Press “ICE/CLEAN” button for 5 seconds，it will work for 80 minutes.
E1	Ambient temperature or water temperature in inner tank is too high.	Please run the ice maker below 90 Fahrenheit degree ambient and pour colder water into tank.
	Refrigerant liquid leakage.	Press the ICE button twice, restart ice making program, if this problem show up again, verify by a qualified technician.
	Cover motor is broken	
	Pipe in the cooling system is blocked.	
Making Ice too slowly	Hot Air outlet has been blocked by something.	Hot Air outlet must be guaranteed to have more than 15 CM of ventilation distance.
	Water temperature in inner tank is too high.	Water temperature requirement between 7℃-32℃.
	Refrigeration system malfunctions.	Verify by a qualified technician.
Water leakage	Drain plug not in place	Put the drain plug in place.
	Pipe Joint in the appliance may Loose	Verify by a qualified technician.
	The seal has reached service life	Verify by a qualified technician.

Circuit Diagram



Technical Parameters

MODEL	FIMBI7307-15 series
Rated Voltage	AC115V
Rated Frequency	60Hz
Rated Current	3.6A
Maximum ice maker power	226W
Refrigerant	R290
Amount	1.34oz. (38g)
Total Volume	5.04cuft. (142.64L)
Foaming Agent	Cyclopentane
Type of Preventing From Electric Shock	Class I
Date Code	2609

Disposal

When the unit is not to be used again, disposal of this unit's material shall be in accordance with national regulations.

Warranty

What this limited warranty covers:
The Warranty coverage provided by Forno Appliances in this statement applies exclusively to the original Forno appliance (“Product”) sold to the consumer (“Purchaser”) by an authorized Forno dealer/distributor/retailer, purchased and installed in the United States or Canada, and which has always remained within the original country of purchase (the United States or Canada). Warranty coverage is activated on the date of the Product’s original retail purchase and has a duration of two (2) years. This warranty does not cover installation at the time of purchase or during replacement.

Warranty coverage is non-transferable. In the event of replacement of parts or of the entire product, the replacement Product (or parts) shall assume the remaining original Warranty activated with the original retail purchase document. This Warranty shall not be extended with respect to such replacement. Forno Appliances will repair or replace any component/part which fails or proves defective due to materials and/or workmanship within 2 years of the date of the original retail purchase and under conditions of ordinary residential, non-commercial use. Repair or replacement will be free of charge, including labor at standard rates and shipping expenses. Purchaser is responsible for making the Product reasonably accessible for service. Repair service must be performed by a Forno Authorized Service company during normal working hours.

Important
Retain proof of original purchase to establish warranty period. Forno’s liability on any claim of any kind, with respect to the goods and/or services provided, shall in no event exceed the value of the goods or service or part there of which has given rise to the claim.

30-Day Cosmetic Warranty
The Purchaser must inspect the product at the time of delivery. Forno warrants that the Product is free from manufacturing defects in materials and workmanship for a period of thirty (30) days from date of the original retail purchase of the Product.

This coverage includes:
- Paint blemishes
- Chips
- Macroscopic finish defects

Cosmetic warranty does NOT cover:
- Issues resulting from incorrect transport, handling and/ or installation (e.g.: dents, broken, warped or deformed structures or components, cracked or otherwise damaged glass components);
- Slight color variations on painted/enameled components;
- Differences caused by natural or artificial lighting, location or other analogous factors; > stains/corrosion/ discoloration caused by external substances and/ or environmental factors; > labor costs, display, floor, B-stock, out- of-box,“as is” appliances and demo units.

How to receive service
To receive warranty services, the Purchaser must contact the Forno Support department in order to determine the problem and the required service procedures. Troubleshooting with a customer service representative will be necessary before moving forward with the service. Model number, serial number and date of original retail purchase will be requested.

Warranty Exclusions: What Is Not Covered.
- Use of the Product in any non-residential, commercial application.
- Use of the Product for anything other than its intended purpose.
- Repair services provided by anyone other than a Forno Authorized Service agency.
- Damages or repair services to correct services provided by unauthorized parties or the use of unauthorized parts.
- Installation not in accordance with local/state/city/county fire codes, electrical codes, gas codes, plumbing codes, building codes, laws or regulations.
- Defects or damage due to improper storage of the Product.
- Defects, damage or missing parts on products sold out of the original factory packaging or from displays. > Service calls or repairs to correct an incorrect installation of the Product and/or related accessories.
- Replacement of parts/service calls to connect, convert or otherwise repair the electrical wiring and/or gas line in order to properly use the product.
- Replacement of parts/service calls to provide instructions and information on the use of the Product.
- Replacement of parts/service calls to correct issues arising from the product being used in a manner other than what is normal and customary for residential use.
- Replacement of parts/service calls due to wear and tear of components such as seals, knobs, pan supports, shelving, cutlery baskets, buttons, touch displays, scratched or broken ceramic-glass tops.
- Replacement of parts/service calls for lack of/improper maintenance, including but not limited to: build up of residues, stains, scratches, discoloration, corrosion.
- Defects and damages arising from accidents, alteration, misuse, abuse or improper installation.
- Defects and damages arising from Product transport, logistics and handling. Inspection of the product must be made at time of delivery. Following receipt and inspection, the selling dealer/delivery company must be notified of any issues arising from handling, transport and logistics.
- Defects and damages arising from external forces beyond the control of Forno Appliances, including but not limited to wind, rain, sand, fires, floods, mudslides, freezing temperatures, excessive moisture or extended exposure to humidity, power surges, lightning, structural failures surrounding the appliance and other acts of God.
- Products whose serial number has been altered/ damaged/tampered with. In no case shall Forno be held liable or responsible for damage to surrounding property, including furniture, cabinetry, flooring, panels, and other structures surrounding the Product. Forno is neither liable nor responsible for the Product if it is located in a remote area or an area where certified trained technicians are not reasonably available. Purchaser must bear any transportation and delivery costs of the Product to the nearest Authorized Service Center or the additional travel expenses of a certified trained technician

Warranty

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE THAT SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON FORNO. FORNO SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, TIME AWAY FROM WORK, MEALS, LOSS OF FOOD OR BEVERAGES, TRAVELING OR HOTEL EXPENSES, EXPENSES TO RENT OR PURCHASE APPLIANCES, REMODELING/CONSTRUCTION EXPENSES IN EXCESS OF DIRECT DAMAGES WHICH ARE UNDENIABLY CAUSED EXCLUSIVELY BY FORNO OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF FORNO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST FORNO BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY FORNO AND CAUSING THE ALLEGED DAMAGE. WITHOUT PREJUDICE TO THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PURCHASER AND PURCHASER' S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING FROM THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT SOLD BY FORNO THAT IS NOT A DIRECT RESULT OF NEGLIGENCE ON THE PART OF FORNO THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NON-TRANSFERABLE, AND STATES YOUR EXCLUSIVE REMEDY.

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