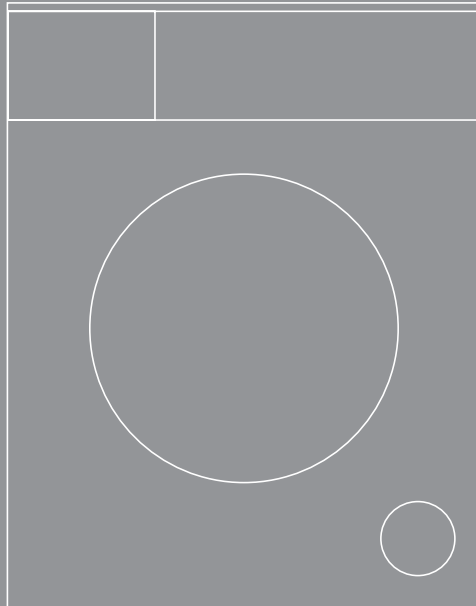


# Euromaid

## User Manual

### 7kg Front Load Washing Machine EBFW700



## Product/Installer details

For future reference we suggest that you staple a copy of your purchase receipt here and complete the below so the information is always at hand.

### Product Details

Model number: \_\_\_\_\_

Description: \_\_\_\_\_

Serial number: \_\_\_\_\_

*(Located on the product rating label)*

### Purchase Details

Date of purchase: \_\_\_\_\_

Place of purchase: \_\_\_\_\_

Store name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Invoice/receipt number: \_\_\_\_\_

### Installation Details

**Electrical** date of installation: \_\_\_\_\_

**Electrician** Installers Details: Company/Installers Name: \_\_\_\_\_

Licence Number: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

**Gas** date of installation: \_\_\_\_\_

**Gas** installers details: Company/Installers Name: \_\_\_\_\_

Licence Number: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

**Plumbing** date of installation: \_\_\_\_\_

**Plumbers** installers details: Company/Installers Name: \_\_\_\_\_

Licence Number: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Dear Customer,

Congratulations on the purchase of your new product from Home Appliances Pty Ltd.

We recommend you please take some time to read the instruction manual thoroughly to familiarise yourself with the functionality and operations to ensure optimum performance of your new appliance.

After reading the manual, please store it in a safe and accessible location for future reference.

## **Installation**

The installation of your new appliance must be carried out by a qualified installer/technician in accordance to local regulations.

The packaging of your appliance has been selected from environmentally friendly materials and can usually be recycled. Please ensure these are disposed of correctly.

## **Customer Care**






Our Customer Care centre is available should you wish to learn more about your appliance in relation to how to use it to its best potential, or tips on cleaning as well as available accessories.

For further details please contact our Customer Care team on **1800 444 357** or email: **customercare@hapl.com.au**

Thank you

Regards,  
Home Appliances



Icon	Type	Meaning
	<b>WARNING</b>	Risk of serious injury or death
	<b>RISK OF ELECTRIC SHOCK</b>	Dangerous voltage risk
	<b>FIRE</b>	Fire risk
	<b>CAUTION</b>	Injury or property damage risk
	<b>IMPORTANT / NOTE</b>	Information on operating the system correctly

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# 1. SAFETY INSTRUCTIONS

Read this user manual carefully.


Your machine is for domestic use only.  
Using it for commercial purposes will cause  
your warranty to be cancelled.




## 1.1. General Safety Warnings

- The necessary ambient temperature for operation of your Washing Machine is 15-25 °C.
- Where the temperature is below 0 °C, hoses may split or the electronic card may not operate correctly.
- Please ensure that garments loaded into your Washing Machine are free from foreign objects such as nails, needles, lighters and coins.
- **It is recommended that for your first wash, you select the 90° Cotton programme without laundry and half fill the compartment II of the detergent drawer with a suitable detergent.**
- Residue may build up on detergent and softeners exposed to air for a long period of time. Only put softener or detergent in the drawer at the beginning of each wash.
- Unplug your Washing Machine and switch off the water supply if the Washing Machine is left unused for a long time. We also recommend that you leave the door open to prevent build up of humidity inside the Washing Machine.
- Some water may be left in your Washing Machine as a result of quality checks during production. This will not affect the operation of your Washing Machine.
- The packaging of the machine could be hazardous to children. Do not allow children to play with the

- packaging or small parts from the Washing Machine.
- Keep the packaging materials in a place where children cannot reach them, or dispose of them appropriately.
  - Use pre-wash programs only for very dirty laundry.

 Never open the detergent drawer while the machine is running.


- In the event of a breakdown, unplug the machine from the mains supply and turn the water supply off. Do not attempt to carry out any repairs. Always contact an authorised service agent.
- Do not exceed the maximum load for the washing programme you have chosen.

 Never force the door open when your Washing Machine is running.

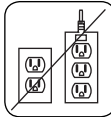
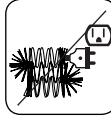


- Washing laundry containing flour may damage your machine.
- Please follow the manufacturers' instructions regarding the use of fabric conditioner or any similar products that you intend to use in your Washing Machine.
- Make sure that the door of your Washing Machine is not restricted and can be opened fully.
- Install your machine in a location that can be fully ventilated and preferably has constant air circulation.

 **Read these warnings. Follow the advice given to protect yourself and others from risks and fatal injuries.**

## **RISK OF BURNS**

 Do not touch drain hose or any discharged water while your Washing Machine is running. The high temperatures involved pose a burn risk.

## **RISK OF DEATH FROM ELECTRICAL CURRENT**

- Do not connect your Washing Machine to the mains electricity supply using an extension lead. 
- Do not insert a damaged plug into a socket. 
- Never remove the plug from the socket by pulling the cord. Always hold the plug. 
- Never touch the power cord/plug with wet hands as this could cause a short circuit or electric shock. 
- Do not touch your Washing Machine if your hands or feet are wet.
- A damaged power cord/plug can cause fire or give you an electric shock. When damaged it must be replaced, this should only be done by qualified personnel.

## **Risk of flooding**

- Check the speed of water flow before placing the drain hose in a sink.
- Take necessary measures to prevent the hose from slipping.
- Water flow may dislodge the hose if it is not properly secured. Make sure the plug in your sink does not block the plug hole.

## **Danger of Fire**

- Do not store inflammable liquids near your machine.
- The sulphur content of paint removers may cause corrosion. Never use paint removing materials in your machine.
- Never use products that contain solvents in your machine.

- Please ensure that garments loaded into your Washing Machine are free from foreign objects such as nails, needles, lighters and coins.

## **Risk of fire and explosion**

### **⚠️ Risk of falling and injury**

- Do not climb on your Washing Machine.
- Make sure hoses and cables do not cause a trip hazard.
- Do not turn your Washing Machine upside down or on its side.
- Do not lift your Washing Machine using the door or detergent drawer.

**⚠️ The machine must be carried by at least 2 people.**



### **⚠️ Child safety**

- Do not leave children unattended near the machine. Children might lock themselves in the machine resulting in risk of death.
- Do not allow children to touch the door glass during operation. The surface becomes extremely hot and may cause damage to skin.
- Keep packaging material away from children.
- Poisoning and irritation may occur if detergent and cleaning materials are consumed or come into contact with the skin and eyes. Keep cleaning materials out of the reach of children.




## **1.2. During Use**

- Keep pets away from your machine.
- Please check the packaging of your machine before installation and the outer surface of the machine once the packaging has been removed. Do not

operate the machine if it appears damaged or if the packaging has been opened.

- Your machine must only be installed by an authorised service agent. Installation by anyone other than an authorised agent may cause your warranty to be void.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be done by children without supervision.
- Only use your machine for laundry that is labelled as suitable for washing by the manufacturer.
- **Before operating the washing machine, remove the 4 transit bolts and rubber spacers from the rear of the machine. If the bolts are not removed they may cause heavy vibration, noise and malfunction of the machine and cause the guarantee to be void.**
- Your warranty does not cover damage caused by external factors such as fire, flooding and other sources of damage.
- Please do not throw away this user manual; keep it for future reference and pass it onto the next owner.

 **NOTE:** Specifications for the machine may vary depending on the product purchased.

Replacement of drive belt, only by authorized service. Only original spare belt: 42006396  
Optibelt 6 EPJ 1236

## 1.3. Packaging and Environment

### Removal of packaging materials

Packaging materials protect your machine from any damage that might occur during transportation. The packaging materials are environmentally friendly as they are recyclable. Use of recycled material reduces raw material consumption and decreases waste production.

## 1.4. Savings Information

Some important information to get the most efficient use out of your machine:

- Do not exceed the maximum load for the washing programme you have chosen. This will allow your machine to run in energy saving mode.
- Do not use the pre-wash feature for lightly soiled laundry. This will help you save on the amount of electricity and water consumed.

### CE Declaration of conformity

We declare that our products meet the applicable European Directives, Decisions and Regulations and the requirements listed in the standards referenced.

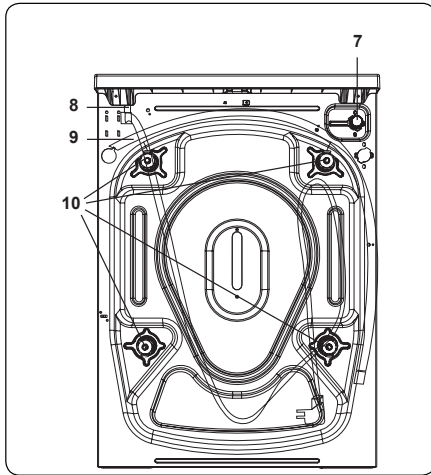
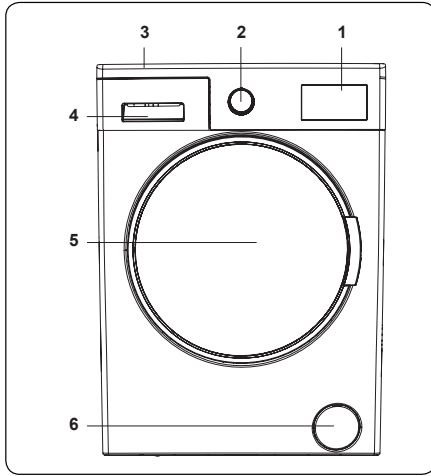
### Disposal of your old machine



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product,

please contact your local city office, your household waste disposal service or the shop where you purchased the product.

## 2. TECHNICAL SPECIFICATIONS



### 2.1. General Appearance

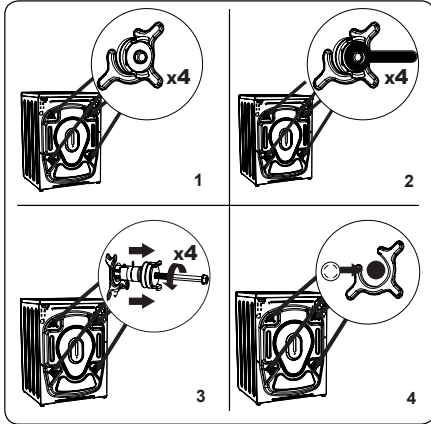
1. Electronic Display
2. Programme Dial
3. Upper Tray
4. Detergent Drawer
5. Drum
6. Pump Filter Cover
7. Water Inlet Valve
8. Power Cable
9. Discharging Hose
10. Transit Bolts

### 2.2. Technical Specifications

Operating voltage / frequency (V/Hz)	(220-240) V~/50Hz
Total current (A)	10
Water pressure (Mpa)	Maximum: 1 Mpa Minimum : 0.1 Mpa
Total power (W)	2200
Maximum dry laundry capacity (kg)	7
Spinning revolution (rev / min)	1200
Programme number	15
Dimensions (mm)	
Height	845
Width	597
Depth	557

### 3. INSTALLATION

#### 3.1. Removing the Transit Bolts

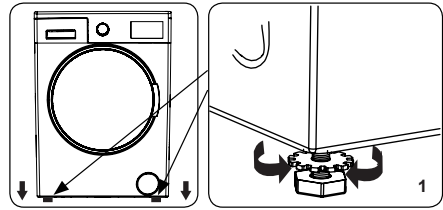


1. Before operating the washing machine, remove the 4 transit bolts and rubber spacers from the rear of the machine. If the bolts are not removed, they may cause heavy vibration, noise and malfunction of the machine and void the warranty.
2. Loosen the transit bolts by turning them anticlockwise with an appropriate spanner.
3. Remove the transit bolts with a straight pull.
4. Fit the plastic blanking caps supplied in the accessories bag into the gaps left by the removal of the transit bolts. The transit bolts should be stored for future use.

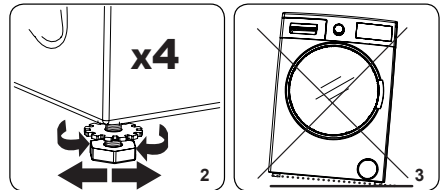


**NOTE:** Remove the transit bolts before using the machine for the first time. Faults occurring due to the machine being operated with transit bolts fitted are out of the scope of the warranty.

#### 3.2. Adjusting the Feet / Adjusting Adjustable Stays

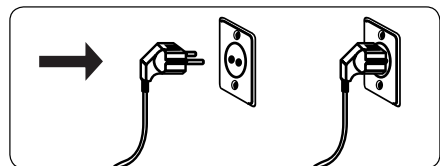


1. Do not install your machine on a surface (such as carpet) that would prevent ventilation at the base.
- To ensure silent and vibration-free operation of your machine, install it on a firm surface.
- You can level your machine using the adjustable feet.
- Loosen the plastic locking nut.



2. To increase the height of the machine, turn the feet clockwise. To decrease the height of the machine, turn the feet anticlockwise.
- Once the machine is level, tighten the locking nuts by turning them clockwise.
3. Never insert cardboard, wood or other similar materials under the machine to level it.
- When cleaning the ground on which the machine is located, take care not to disturb the level of the machine.

#### 3.3. Electrical Connection



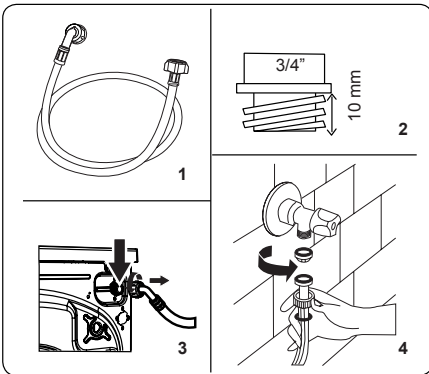
- Your Washing Machine requires a 220-240V, 50Hz mains supply.

- The mains cord of your washing machine is equipped with an earthed plug. This plug should always be inserted to an earthed socket of 10 amps.
- The plug should always be inserted to a grounded socket of 10 amperes. The fuse rating of the plug should also be 10 amperes.
- If you do not have a suitable socket and fuse conforming with this, please ensure the work is carried out by a qualified electrician.
- We do not take responsibility for damage that occurs due to the use of ungrounded equipment.



**NOTE:** Operating your machine with low voltage will cause the life cycle of your machine to be reduced and its performance to be restricted.

### 3.4. Water Inlet Hose Connection



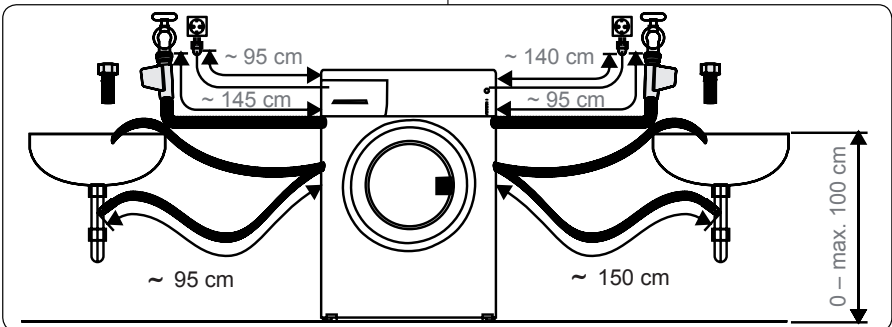
1. Your machine may have either a single water inlet connection (cold)

or double water inlet connection (hot and cold) depending on the machine specifications. The white capped hose should be connected to cold water inlet and red capped hose to the hot water inlet (if applicable).

- To prevent water leaks at the joints, either 1 or 2 nuts (depending on your machine's specifications) are supplied in the packaging with the hose. Fit these nuts to the end(s) of the water inlet hose that connect to the water supply.
2. Connect new water inlet hoses to a  $\frac{3}{4}$ " threaded tap.
    - Connect the white capped end of the water inlet hose to the white water inlet valve on the rear side of the machine and the red capped end of the hose to the red water inlet valve (if applicable).
  - Hand tighten the connections. If in any doubt, consult a qualified plumber.
  - Water flow with pressure of 0.1-1 Mpa will allow your machine to operate at optimum efficiency (pressure of 0.1 Mpa means that more than 8 litres of water per minute will flow through a fully opened tap).
3. Once you have made all of the connections, carefully turn the water supply on and check for leaks.
  4. Ensure that the new water inlet hoses are not bent, broken, crushed or resized.
    - If your machine has a hot water inlet connection, the temperature of the hot water supply should not be higher than 70°C.

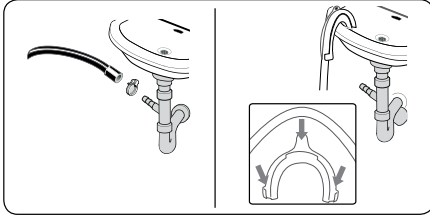


**NOTE:** Your Washing Machine must only be connected to your water supply



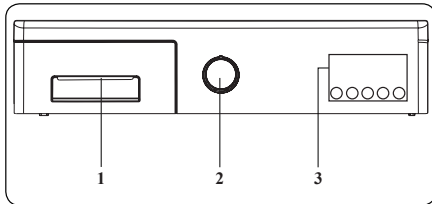
using the supplied new fill hose. Old hoses must not be reused.

### 3.5. Water Discharge Connection



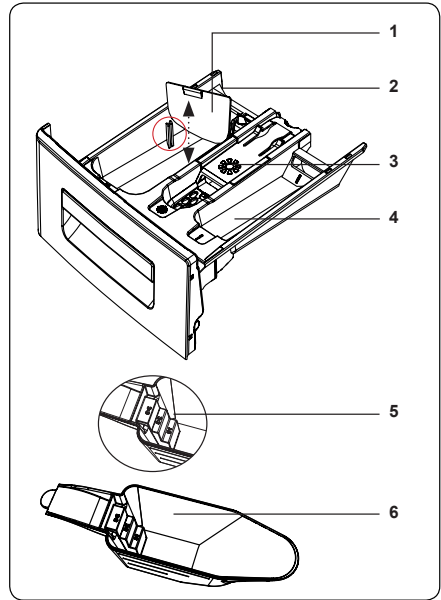
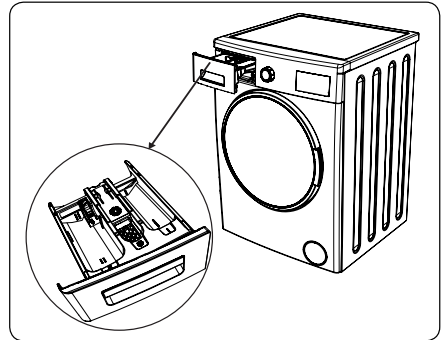
- Connect the water drain hose to a standpipe or to the outlet elbow of a household sink, using additional equipment.
- Never attempt to extend the water drain hose.
- Do not put the water drain hose from your machine into a container, bucket or bathtub.
- Make sure that the water drain hose is not bent, buckled, crushed or extended.
- The water drain hose must be installed at a maximum height of 100 cm from the ground.

## 4. CONTROL PANEL OVERVIEW



1. Detergent Drawer
2. Programme Dial
3. Electronic Display and Additional Functions

### 4.1. Detergent Drawer

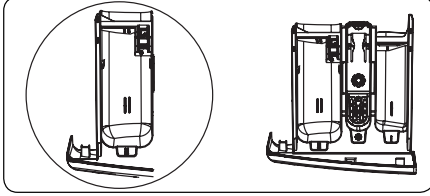


1. Liquid Detergent Attachments
2. Main Wash Detergent Compartment
3. Softener Compartment
4. Pre-Wash Detergent Compartment
5. Powder Detergent Levels
6. Powder Detergent Scoop (\*)

(\*) Specifications may vary depending on the machine purchased.

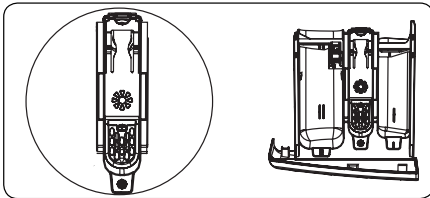
## 4.2. Sections

### Main wash detergent compartment:



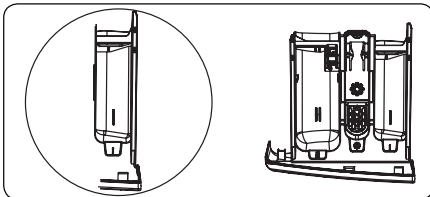
This compartment is for liquid or powder detergents or limescale remover. The fluid detergent level plate will be supplied inside your machine. (\*)

### Fabric conditioner, starch, detergent compartment:



This compartment is for softeners conditioners or starch. Follow the guidance on the packaging. If softeners leave residue after use, try diluting or using a liquid softener.

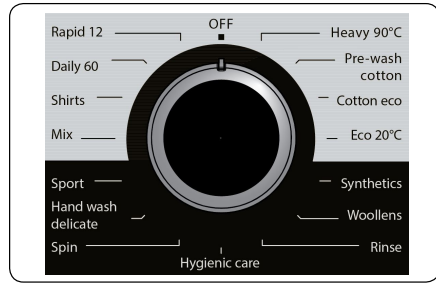
### Pre-wash detergent compartment:



This compartment should be used only when the pre-wash feature is selected. We recommend that the pre-wash feature is used only for very dirty laundry.

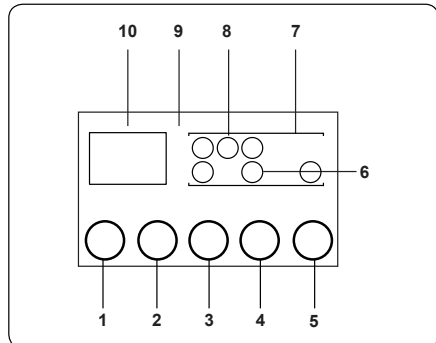
(\*) Specifications may vary depending on the machine purchased.

## 4.3. Program Dial





- To select the desired programme, turn the programme dial either clockwise or anti-clockwise until the marker on the programme dial points to the chosen programme.
- Make sure that the programme dial is set exactly to the programme you want.

## 4.4. Electronic Display



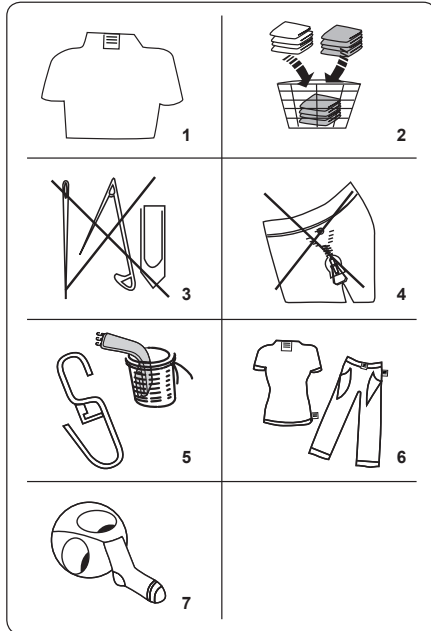
- Water Temperature Adjustment Button
- RPM Speed Adjustment Button
- Delayed Start Additional Function
- Additional Function Button
- Start/Pause Button
- Additional Function Symbol
- Function Display
- Wash Level Display
- Electronic Display
- Digital Display

The display panel shows the washing delay timer (if set), temperature selection, any additional functions you have selected and the current stage of the programme you are running on your machine (👉 → prewash/


wash,  → rinsing,  → spinning). The display panel shows “End” when the selected programme is complete. The display panel also indicates if a fault has occurred with your machine.

## 5. USING YOUR WASHING MACHINE

### 5.1. Preparing Your Laundry


















1. Follow the instructions given in the care labels on the clothing.
- Separate your laundry according to type (cotton, synthetic, sensitive, wool etc.), washing temperature (cold, 30°, 40°, 60°, 90°) and the degree of dirtiness (slightly stained, stained, highly stained).
2. Never wash coloured and white laundry together.
- Dark textiles may contain excess dye and should be washed separately several times.
3. Ensure that there are no metallic materials on your laundry or in the pockets; if so, remove them.

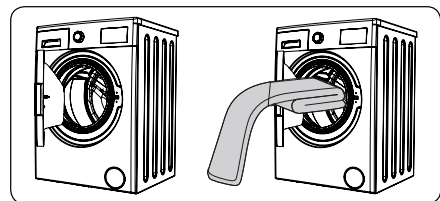
 **CAUTION:** Any malfunctions which

occur due to foreign materials damaging your machine are not covered by the warranty.

4. Close zips and fasten any hooks and eyes.
5. Remove the metallic or plastic hooks of curtains or place them in a washing net or bag.
6. Reverse textiles such as pants, knitwear, t-shirts and sweat shirts.
7. Wash socks, handkerchiefs and other small items in a washing net.

 Can be bleached	 Do not bleach	 Normal washing
 Maximum ironing temperature 150°C	 Maximum ironing temperature 200°C	 Do not iron
 Can be dry cleaned	 No dry cleaning	 Dry flat
 Drip dry	 Hang to dry	 Do not tumble dry
 Dry cleaning in gas oil, pure alcohol and R113 is allowed	 Perchloroethylene R11, R13, Petroleum	 Perchlorinetylene R11, R113, Gas oil

### 5.2. Putting Laundry in the Machine



- Open the door of your machine.
- Spread your laundry evenly in the machine.

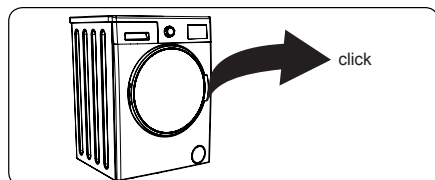


**NOTE:** Take care not to exceed the maximum load of the drum as this will give poor wash results and cause creasing. Refer to the washing programme tables for information on load capacities.

The following table shows approximate weights of typical laundry items:

LAUNDRY TYPE	WEIGHT (gr)
Towel	200
Linen	500
Bathrobe	1200
Quilt cover	700
Pillow slip	200
Underwear	100
Tablecloth	250

- Load each item of laundry separately.
- Check that no items of laundry are trapped between the rubber seal and the door.
- Gently push the door until it clicks shut.



- Make sure the door is fully closed, otherwise the programme will not start.

### 5.3. Adding Detergent to the Machine

The amount of detergent you will need to put in your machine will depend on the following criteria:

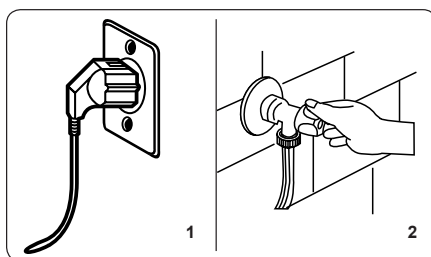
- If your clothes are only slightly soiled, do not pre-wash. Put a small amount of detergent (as specified by the manufacturer) into compartment II of the detergent drawer.
- If your clothes are excessively soiled, select a programme with pre-wash and put  $\frac{1}{4}$  of the detergent to be used into compartment I of the detergent drawer and the rest in compartment II.
- Use detergents produced for automatic washing machines. Follow the manufacturer's instructions on the

amount of detergent to use.

- In areas of hard water, more detergent will be required.
- The amount of the detergent required will increase with higher washing loads.
- Put softener in the middle compartment in the detergent drawer. Do not exceed the MAX level.
- Thick softeners may cause clogging of the drawer and should be diluted.
- It is possible to use fluid detergents in all programmes without a pre-wash. To do this, slide the fluid detergent level plate (\*) into the guides in 2nd compartment of the detergent drawer. Use the lines on the plate as a guide to fill the drawer to the required level.

(\*) Specifications may vary depending on the machine purchased.

### 5.4. Operating Your Machine



1. Plug your machine in to the mains supply.
  2. Turn on the water supply.
- Open the machine door.
  - Evenly spread your laundry in the machine.
  - Gently push the door until it clicks shut.

### 5.5. Selecting Programme

Use the programme tables to select the most appropriate programme for your laundry.

### 5.6. Half-Load Detection System

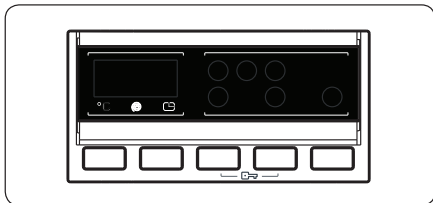
Your machine features a half-load detection system.

If you put less than half the maximum load of laundry into your machine it will automatically set the half-load function,

regardless of the programme you selected. This means that the selected programme will take less time to complete and will use less water and energy.

(\* ) Model Dependant

### 5.7. Additional Functions



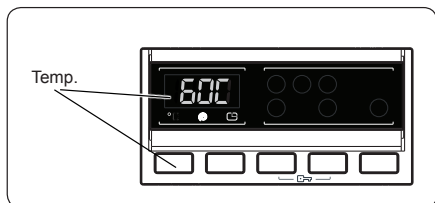
Before starting a programme, you can select an additional function.

- Press the button on the Control Panel below the symbol of the additional function you wish to select.
- If the symbol of the additional function flashes continuously, the function has been activated.
- If the symbol of the additional function blinks, the function has not been selected.

#### Reason for non-activation:

- **The additional function is not compatible with the selected washing programme.**
- **Your machine has progressed too far into the programme for the additional function to be possible.**
- **The additional function you have chosen is not compatible with another additional function you have already selected.**

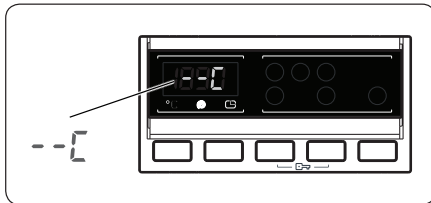
### 1. Temperature Selection



Use the washing water temperature adjustment button to alter the automatically programmed washing water temperature.

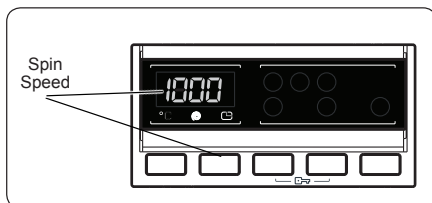
When you select a programme the maximum temperature for that programme is automatically selected. To adjust the temperature, press the water temperature adjustment button until the desired temperature is displayed on the digital display.

You can gradually decrease the washing water temperature between the maximum washing water temperature of the selected programme and cold washing (--) selections by pressing the temperature adjustment button.



If you have skipped the washing water temperature you wanted, keep pressing the washing water temperature adjustment button until the desired temperature is displayed again.

### 2. Spin Speed Selection

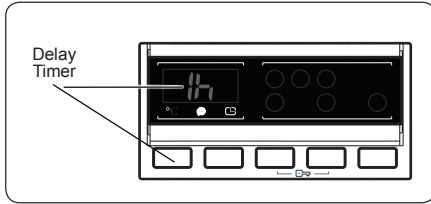




When you select a programme, the maximum spin speed is automatically selected.

To adjust the spin speed between the maximum spin speed and the cancel spinning option (--), press the Spin speed button until the desired speed is displayed.

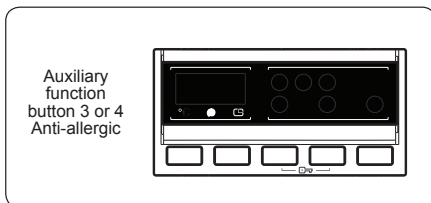
If you have skipped the spin speed you want to set, keep pressing the spin speed adjustment button until the desired spin speed is displayed again.

### 3. Delay Timer




- Press the Delay button once.
- "1 h" will appear on the display.
- The  symbol will flash on the electronic display.
- Press the Delay button until the desired delayed time appears on the display.
- If you have skipped the delay time you wanted to set, keep pressing the Delay button until the desired delay time is displayed again.
- For the delay timer function to work, you must press Start/Pause button.
- To activate the time delay, press "Start/Pause" button.
- To cancel the time delay once it has been set, press the Delay button once. The  symbol will no longer flash on the electronic display.
- In order to add/remove laundry while delay timer function is working, you must press Start/Pause button. After adding/removing laundry, you must press Start/Pause button again to activate delay timer function.

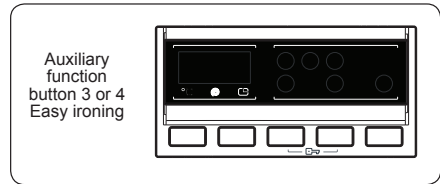
### 4. Anti- Allergic(\*)




You can add an additional rinse operation to your laundry using this additional function. Your machine will carry out all rinsing steps with hot water. We recommend this setting for laundry worn on delicate skin, baby clothes and underwear.

To select this function, press the Antiallergic button when the  symbol is displayed.

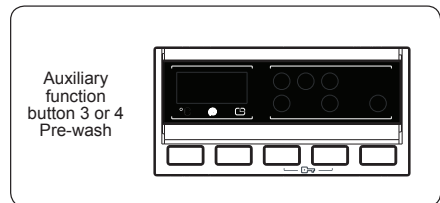
### 5. Easy Ironing(\*)




Using this function will result in your laundry being less wrinkled at the end of the selected washing programme.

To select this function, press the Easy ironing button when the  symbol is displayed.

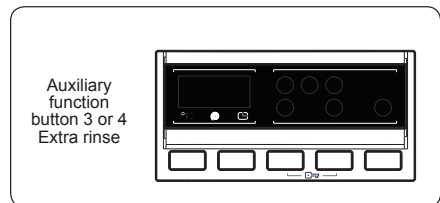
### 6. Pre-Wash(\*)




This additional function allows you to give heavily soiled laundry a pre-wash before the main washing programme takes place. When using this function, put detergent in front washing compartment of the detergent drawer.

To select this function, press the Pre-wash button when the  symbol is displayed.

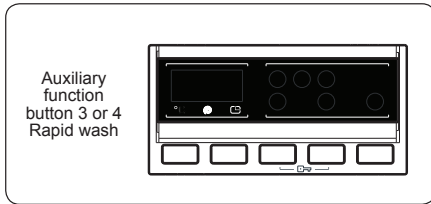
### 7. Extra Rinse(\*)



You can add an additional rinse operation to the end of the selected wash programme using this additional function.


To select this function, press the Extra rinse button when the  symbol is displayed.

## 8. Rapid Wash(\*)




You can wash your laundry in a shorter time, using less energy and water by selecting this additional function.

We recommend that you only use this option if you are washing less than half the maximum dry load for the selected programme.

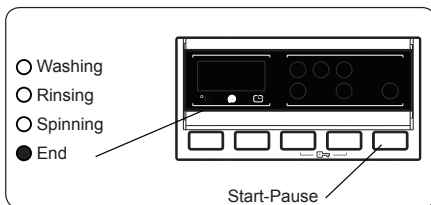
To select this function, press the Rapid wash button when the  symbol is displayed.



**NOTE:** If you put less than half the maximum load of laundry into your machine the half-load function will be automatically set, regardless of the programme you selected. This means that the selected programme will take less time to complete and will use less water and energy. When your machine detects half load, the  symbol is displayed automatically.

(\*) Model Dependant

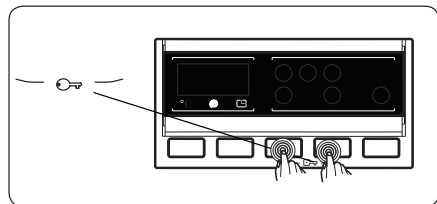
## 9. Start/Pause Button



To start the selected programme, press the Start/Pause button.

If you switch your machine to standby mode, the Start/Pause indicator on the electronic display will blink.

## 10. Child Lock



The Child Lock function allows you to lock the buttons so that the wash cycle you have chosen cannot be changed unintentionally.

To activate child lock, press and hold button 3 and 4 simultaneously for at least 3 seconds. "CL" will flash on the electronic display for 2 seconds when the child lock is activated.

If any button is pressed or selected programme dial is changed by the programme dial while the child lock is active, the "CL" symbol will flash on the electronic display for 2 seconds.

If the child lock function is active and a programme is running, when the programme dial is turned to the CANCEL position and another programme is selected the previously selected programme continues from where it was left.

To deactivate the child lock, press and hold button 3 and 4 simultaneously for at least 3 seconds until the "CL" symbol on the electronic display disappears.

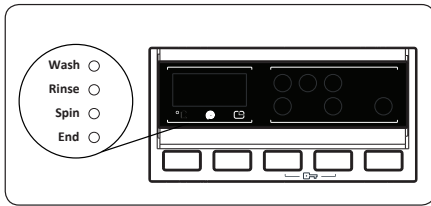
## 5.8. Cancelling the Programme

To cancel a running programme at any time:

1. Turn the programme dial to the "STOP" position.
2. Your machine will stop the washing operation and the programme will be cancelled.
3. Turn the programme dial to any other programme to drain the machine.
4. Your machine will perform the necessary draining operation and cancel the programme.

You can now select and run a new programme.


## 5.9. Programme End



Your machine will stop by itself as soon as the programme you have selected finishes.

- “END” will flash on the electronic display.
- You can open the machine’s door and remove the laundry.
- Leave the door of your machine open to allow the inner part of your machine to dry.
- Switch the programme dial to STOP position.
- Unplug your machine.
- Turn the water tap off.

## 6. PROGRAMME TABLE

Programme	Washing temperature (°C)	Maximum dry laundry amount (kg)	Detergent compartment	Programme duration (Min.)	Laundry type / Descriptions
COTTON 90°	90°	7	2	190	Very dirty, cotton and flax textiles. (Underwear, linen, tablecloth, towel (maximum 3,5 kg), bedclothes, etc.)
Pre-Wash Cotton	60°	7	1&2	180	Dirty cotton and flax textiles. (Underwear, linen, tablecloth, towel (maximum 3,5 kg), bedclothes, etc.)
COTTON ECO 	40°	7	2	265	Dirty cotton and flax textiles. (Underwear, linen, tablecloth, towel (maximum 3,5 kg), bedclothes, etc.)
Eco 20°	20°	3,5	2	100	Less dirty, cotton and linen textiles. (Underwear, bedsheet, tablecloth, towel (max. 2 kg) bedcloth, etc.)
EASY CARE	40°	3,5	2	110	Very dirty or synthetic-mixed textiles. (Nylon socks, shirts, blouses, synthetic-including trousers etc.)
WOOL	30°	2,5	2	42	Woollen laundries with machine wash labels.
RINSING	-	7	-	30	Provides an additional rinse to any type of laundry after the washing cycle.
ALLERGY SAFE	60°	3,5	2	212	Baby laundry.
SPINNING	-	7	-	17	Provides an additional spin cycle to any type of laundry after the washing cycle.
SENSITIVE/HAND WASH	30°	2,5	2	87	Laundry recommended for hand wash or sensitive laundry.
SPORTS WEAR	30°	3,5	2	75	Sportswear.
MIXED	30°	3,5	2	95	Dirty cotton, synthetics, colour and flax textiles can be washed together.
BLOUSES / SHIRTS	60°	3,5	2	115	Dirty cotton, synthetic and synthetic-mixed shirts and blouses can be washed together.
(*) DAILY 60 min.	60°	3	2	60	Dirty, cotton, coloured and linen textiles washed at 60°C in 60 minutes.
(**) RAPID 12 min.	* Cold	2	2	12	Lightly soiled, cotton, colored and linen textiles.



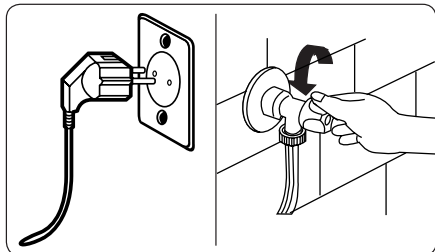
**NOTE:** PROGRAMME DURATION MAY CHANGE ACCORDING TO THE AMOUNT OF LAUNDRY, TAP WATER, AMBIENT TEMPERATURE AND SELECTED ADDITIONAL FUNCTIONS.

(\*) If your machine includes the rapid washing additional function and you put 2 kg or less of laundry into your machine, your machine will automatically wash the laundry for 30 minutes.

(\*\*) Due to the short washing time of this programme, we recommend that less detergent is used. The programme may last longer than 12 minutes if your machine detects an uneven load. You can open the door of your machine 2 minutes after the completion of a washing operation. (The 2 minute period is not included in the programme duration).

## 7. CLEANING AND MAINTENANCE

### 7.1. Warning



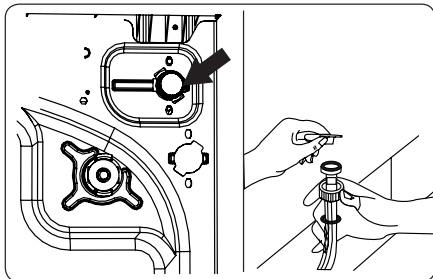
Turn your mains power supply off and remove the plug from the socket before carrying out maintenance and cleaning of your machine.

Turn off the water supply before starting maintenance and cleaning of your machine.

**⚠ CAUTION:** Do not use solvents, abrasive cleaners, glass cleaners or all-purpose cleaning agents to clean your Washing Machine. They may damage the plastic surfaces and other components with the chemicals they contain.

### 7.2. Water Inlet Filters

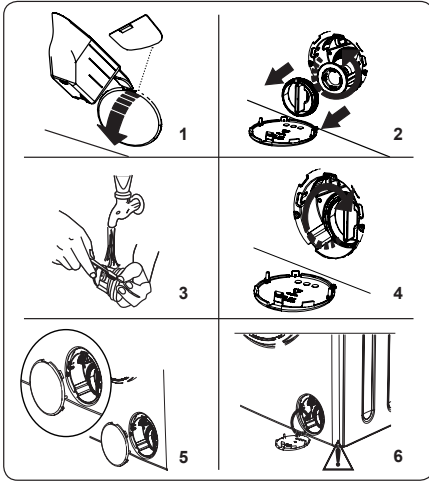
Water inlet filters prevent dirt and foreign materials from entering your machine. We recommend that these filters are cleaned when your machine is unable to receive sufficient water, although your water supply is on and the tap is open. We recommend that you clean your water inlet filters every 2 months.



- Unscrew the water inlet hose(s) from the Washing Machine.
- To remove the water inlet filter from the water inlet valve, use a pair of long-nosed pliers to gently pull on the plastic bar in the filter.
- A second water inlet filter is located in the tap end of the water inlet hose. To remove the second water inlet filter, use a pair of long-nosed pliers to gently pull on the plastic bar in the filter.
- Clean the filter thoroughly with a soft brush and wash with soapy water and rinse thoroughly. Re-insert the filter by gently pushing it back into place.

**⚠ CAUTION:** The filters at the water inlet valve may become clogged due to water quality or lack of required maintenance and may break down. This may cause a water leak. Any such breakdowns are out of the scope of the warranty.

### 7.3. Pump Filter



The pump filter system in your Washing Machine prolongs the life of the pump by preventing lint from entering your machine. We recommend that you clean the pump filter every 2 months.

The pump filter is located behind the cover on the front-lower right corner.

To clean the pump filter:

1. You may use the washing powder spade (\*) supplied with your machine or liquid detergent level plate to open the pump cover.
2. Lodge the end of the powder spade or liquid detergent level plate in the opening of the cover and gently press backwards. The cover will open.
- Before opening the filter cover, place a container under the filter cover to collect any water left in the machine.
- Loosen the filter by turning anticlockwise and remove by pulling. Wait for the water to drain.



**NOTE:** Depending on the amount of water inside the machine, you may have to empty the water collection container a few times.

3. Remove any foreign materials from the filter with a soft brush.
4. After cleaning, re-fit the filter by inserting it and turning clockwise.
5. When closing the pump cover, ensure that the mountings inside the cover

meet the holes on the front panel side.

6. Close the filter cover.

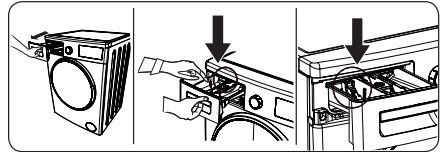


**WARNING:** The water in the pump may be hot, wait until it has cooled down carrying out any cleaning or maintenance.

(\*) Specifications may vary depending on the machine purchased.

### 7.4. Detergent Drawer

The use of detergent may cause residual build up in the detergent drawer over time. We recommend that you remove the drawer every 2 months to clean the accumulated residue.



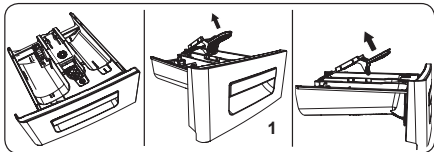
To remove the detergent drawer:

- Pull the drawer forwards until it is fully extended.
- Gently press down on the drawer (as shown below) and pull the drawer from its housing.
- Clean the drawer with water and a soft brush.
- If there is any residue in the drawer housing, remove with a soft brush. Take care to prevent any residue from dropping into the machine.
- Dry the drawer thoroughly and slide it back into the housing.



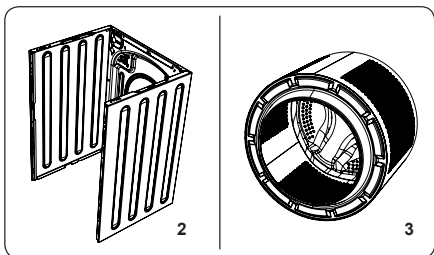
**Do not wash your detergent drawer in dishwasher.**

## 8. FLUSH STOPPER / BODY / DRUM



### 1. Flush stopper

Remove the detergent drawer and disassemble the flush stopper. Clean thoroughly to completely remove any softener residue. Refit the flush stopper after cleaning and check that it is seated properly.



### 2. Body

Use a mild, non-abrasive cleaning agent, or soap and water, to clean the external casing. Wipe dry with a soft cloth.

### 3. Drum

Do not leave metallic objects such as needles, paper clips, coins etc. in your machine. These objects lead to the formation of rust stains in the drum. To clean such rust stains, use a non-chlorine cleaning agent and follow the instructions of manufacturer of the cleaning agent. Never use wire wool or similar hard objects for cleaning rust stains.

## 9. TROUBLESHOOTING

Repair of your machine should be carried out by an authorised service company. If your machine requires repair or if you cannot solve an issue with the information provided below, then you should:

- Unplug your machine from the mains power supply.
- Turn off the water supply.

FAULT	POSSIBLE CAUSE	TROUBLESHOOTING
Your machine does not start.	Machine not plugged in.	Plug machine in.
	Fuses are faulty.	Replace the fuses.
	No mains power supply.	Check mains power.
	Start/Pause button not pressed.	Press the Start/Pause button.
	Programme dial 'stop' position.	Turn the programme dial to the desired position.
	The machine door is not completely closed.	Close the machine door.
Your machine does not intake water.	Water tap is turned off.	Turn tap on.
	Water inlet hose may be twisted.	Check water inlet hose and untwist.
	Water inlet hose clogged.	Clean water inlet hose filters. (*)
	Inlet filter clogged.	Clean the inlet filters. (*)
	The machine door is not completely closed.	Close the machine door.
Your machine does not discharge water.	Drain hose clogged or twisted.	Check the drain hose, then either clean or untwist.
	Pump filter clogged.	Clean the pump filter. (*)
	Laundry is too tightly packed together in the drum.	Spread your laundry in the machine evenly.
Your machine vibrates.	The feet have not been adjusted.	Adjust the feet. (**)
	Transit bolts fitted for transportation not removed.	Remove transit bolts. (**)
	Small load in the drum.	This will not prevent operation of your machine.
	Your machine is overloaded with laundry or laundry is unevenly spread.	Do not overload the drum. Spread laundry evenly in the drum.
	Your machine rests on a hard surface.	Do not set up your Washing Machine on a hard surface.
Excessive foam is formed in the detergent drawer.	Excessive amount of detergent used.	Press the Start/Pause button. To stop the foam, dilute one tablespoon of softener into 1/2 litre of water and pour into the detergent drawer. Press the Start/Pause button after 5-10 mins.
	Wrong detergent used.	Only use detergents produced for automatic Washing Machines.
Unsatisfactory washing result.	Your washing is too dirty for the programme selected.	Use the information in the programme tables to select the most appropriate programme.
	Amount of detergent used insufficient.	Use the amount of detergent as instructed on the packaging.
	There is too much laundry in your machine.	Check that the maximum capacity for the selected programme has not been exceeded.

FAULT	POSSIBLE CAUSE	TROUBLESHOOTING
Unsatisfactory washing result.	Hard water.	Increase the amount of detergent following the manufacturer's instructions.
	Your laundry is too tightly packed together in the drum.	Check that your laundry is spread out.
As soon as the machine is loaded with water, water discharges.	The end of water drain hose is too low for the machine.	Check that the drain hose is at a suitable height (**).
No water appears in the drum during washing.	No fault. Water is in the unseen part of the drum.	.....
Laundry has detergent residue.	Non-dissolving particles of some detergents may appear on your laundry as white spots.	Perform an extra rinse, or clean your laundry with a brush after it dries.
Grey spots appear on the laundry.	There is untreated oil, cream or ointment on your laundry.	Use the amount of detergent as instructed on the packaging in the next wash.
The spin cycle does not take place or takes place later than expected.	No fault. Unbalanced load control system has been activated.	Unbalanced load control system will try to spread your laundry. The spinning cycle will begin once your laundry is spread. Load the drum evenly for the next wash.

(\*) See the chapter regarding maintenance and cleaning of your machine.

(\*\*) See the chapter regarding installation of your machine.

## 10. AUTOMATIC FAULT WARNINGS AND WHAT TO DO

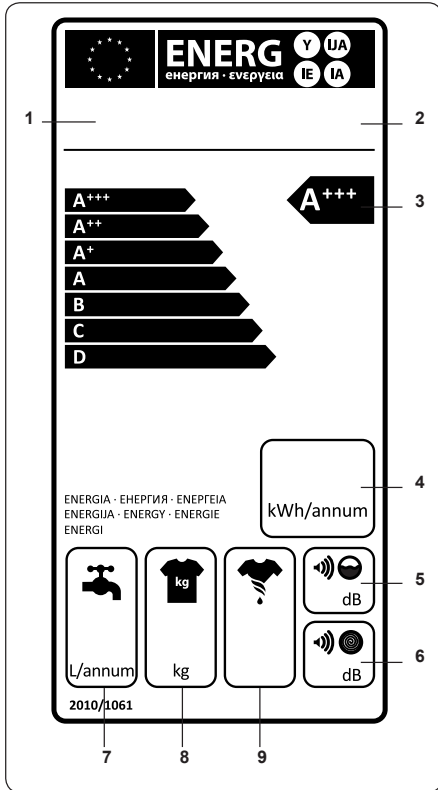
Your Washing Machine is equipped with a built-in fault detection system, indicated by a combination of flashing wash operation lights. The most common failure codes are shown below.

TROUBLE CODE	POSSIBLE FAULT	WHAT TO DO
E01	The door of your machine is not shut properly.	Shut the door properly until you hear a click. If your machine persists to indicate fault, turn off your machine, unplug it and contact the nearest authorised service agent immediately.
E02	The water pressure or the water level inside the machine may be low.	Check the tap is fully turned on. Mains water may be cut-off. If the problem still continues, your machine will stop after a while automatically. Unplug the machine, turn off your tap and contact the nearest authorised service agent.
E03	The pump is faulty or pump filter is clogged or electrical connection of the pump is faulty.	Clean the pump filter. If the problem persists, contact the nearest authorised service agent. (*)
E04	Your machine has excessive amount of water.	Your machine will discharge water by itself. Once the water has drained, turn off your machine and unplug it. Turn off the tap and contact the nearest authorised service agent.

(\*) See the chapter regarding maintenance and cleaning of your machine.

# 11. DESCRIBING THE ENERGY LABEL AND SAVING ENERGY

Use programmes of shorter duration for lightly soiled laundry and daily washes. Carry out cleaning and maintenance at regular intervals.



1. Brand
2. Model
3. Energy Class
4. Energy Consumption
5. Noise Value While Washing
6. Noise Value While Spinning
7. Annual Water Consumption
8. Dry Laundry Capacity
9. Spinning Performance

Energy use and water consumption may vary based on water pressure, water hardness, water temperature, ambient temperature, amount of laundry, additional function selection and voltage fluctuations.

Energy consumption and water usage can be reduced by not exceeding the washing load specified in the programme tables.





For all product enquiries (including warranty support),  
please contact our Customer Care team on  
**1800 444 357** or via email: **[customercare@hapi.com.au](mailto:customercare@hapi.com.au)**