

BRIO Troubleshooting

VIDEO TROUBLESHOOTING

- [My BRIO video doesn't look right](#)
- [My BRIO webcam video appears darker or lighter than expected](#)
- [How come I'm not seeing 4K resolution with my BRIO?](#)
- [My BRIO video looks out of focus](#)
- [How come I'm not seeing 1080p resolution with BRIO?](#)
- [I'm not getting video with BRIO and Skype for Business on laptops with integrated Windows Hello camera](#)
- [My BRIO image splits or wraps on Mac OS 10.13.2](#)

CONNECTIVITY TROUBLESHOOTING

- [My BRIO isn't recognized by my computer](#)
- [Windows Update just ran and now I'm not seeing BRIO on my system \(or not streaming video\). What can I do?](#)