T5 Dual-Screen Translator

Im Mate Smart Translator User Manual

Device Appearance

① Wake Button
② MIC Array
③ Camera
④ Car Mount Base
⑤ Device Base
⑥ SIM Card Slot
⑦ TF Card Slot
⑧ Type-C Power Port
⑨ Power Switch (ON/OFF)
⑩ Car Mount Bracket Hole

Instructions

1. Turn power switch to ON

(1) T5 Max (with battery): switch to ON

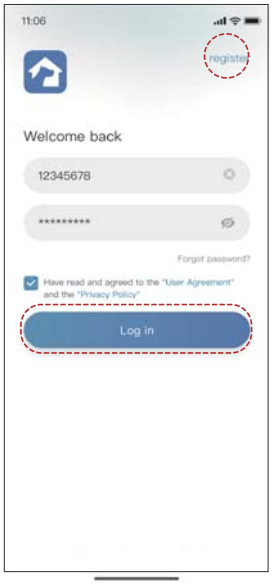
(2) T5 Pro (no battery): power on via power source

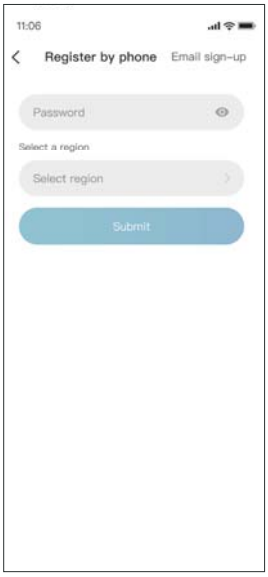
Note: Left = no valid 4G card, Right = valid 4G card inserted

2. Install "Im Mate" APP, register and log in

(1) Scan QR code below, or search "Im Mate" in app store to download and install

(2) First time: register account, click [Login] → [Login/Register] → [Agree to User Agreement & Privacy Policy]





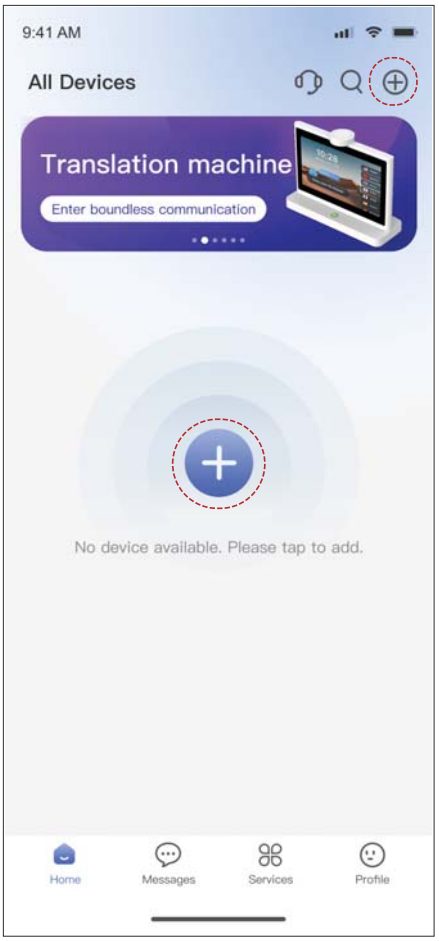
3.Add Device

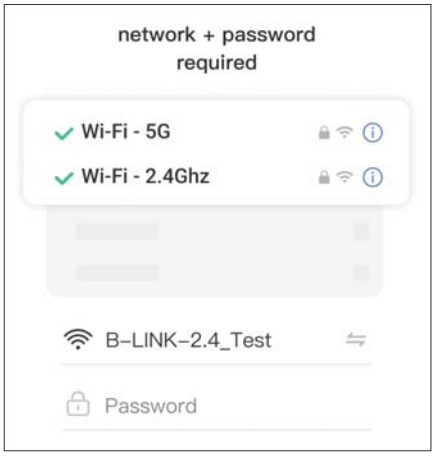
(1) On APP home page, tap [+] to enter Add Device page. If no 4G card inserted, select Bluetooth. If valid 4G card inserted, select Scan QR code.

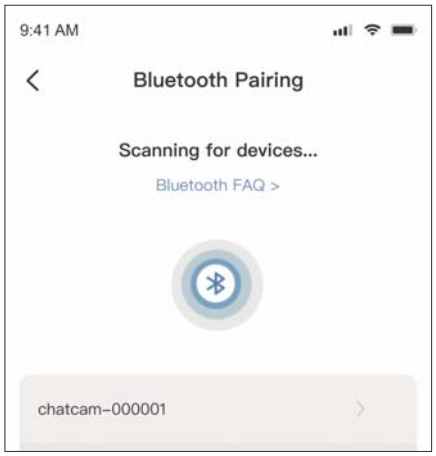
(2) Follow on-screen prompts to select device and connect to network

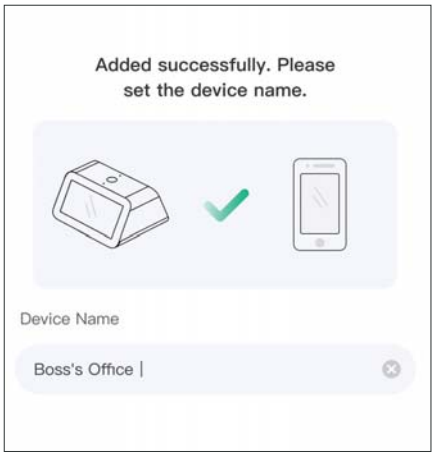
(3) Select 2.4GHz/5GHz Wi-Fi, enter password, then proceed

(4) After successful addition, enter or select a device name to complete binding









4.Translation

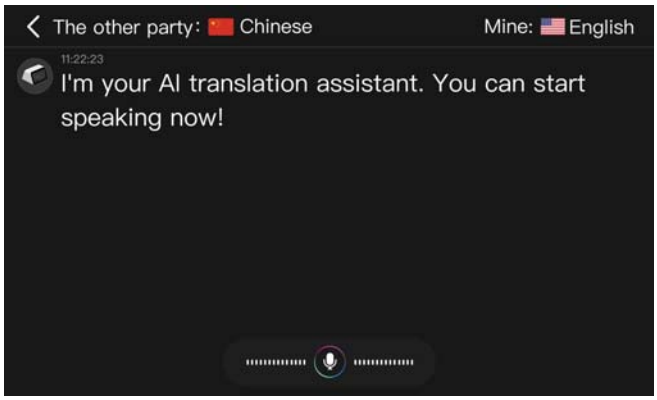
After successful binding, you can start translation on the device.

Method 1: On the home screen, tap the "Start Translation" button.

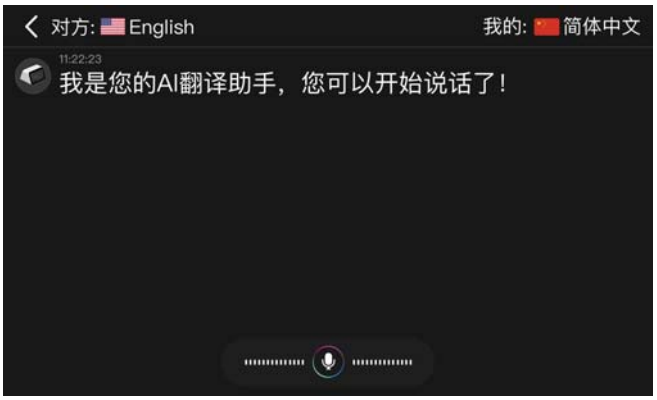
(1) After tapping start, both sides enter the translation page. Host side defaults to the phone's system language; guest side defaults to English.

(2) After the default prompt sounds, both parties can begin the translation conversation.

Host Side：



Guest Side：

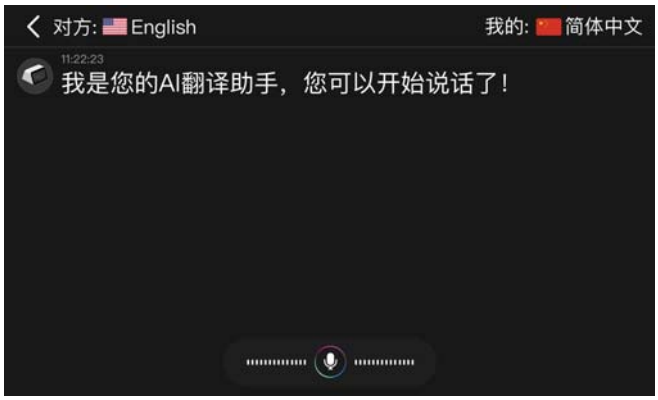


Method 2: Guest side selects language, both sides enter translation page.

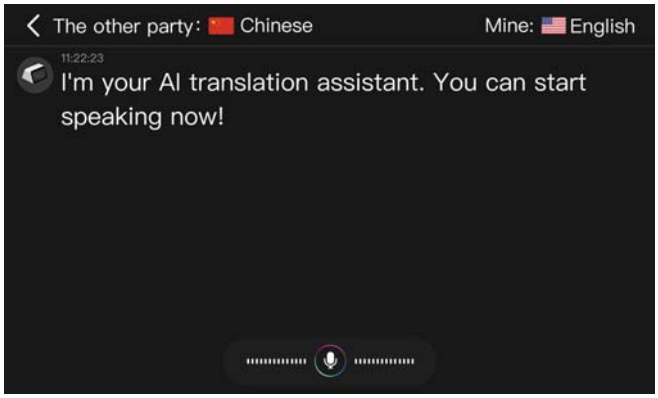
(1) After guest selects language, both sides enter translation page. Host side defaults to phone's system language; guest side uses selected language.

(2) After the default prompt sounds, translation session can begin.

Guest Side：

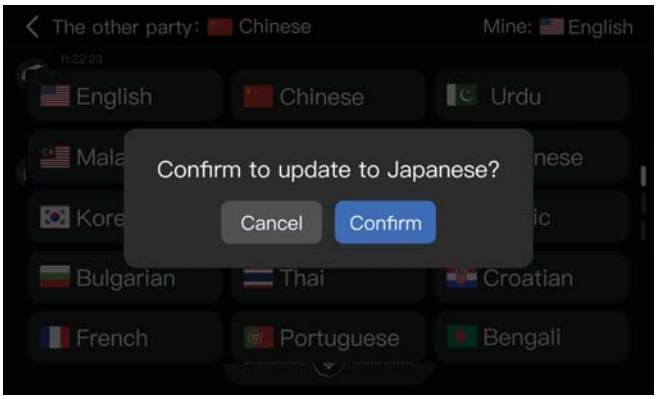


Host Side：

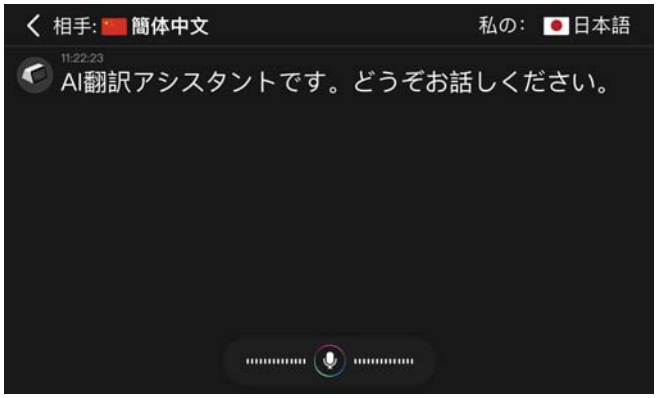


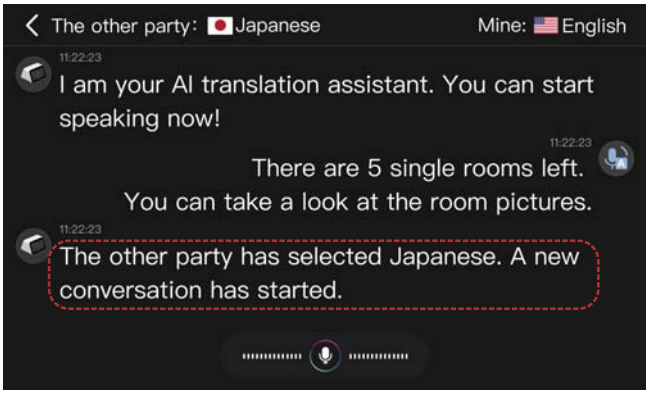
(3) On the translation page, guest side taps [Switch Language] to change language. Afterconfirmation, a new session starts, and previous conversation history is cleared on both sides.

Guest Side:



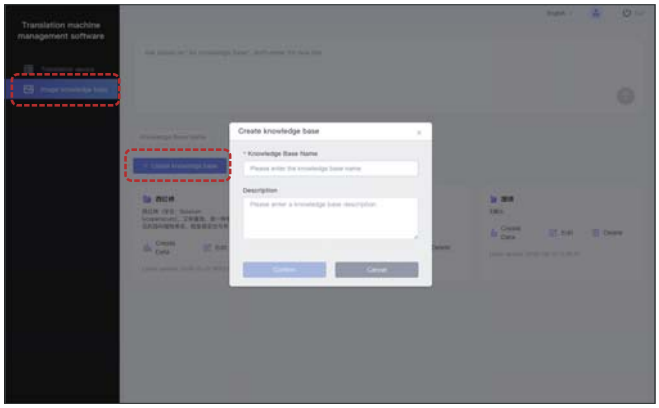
Host Side:

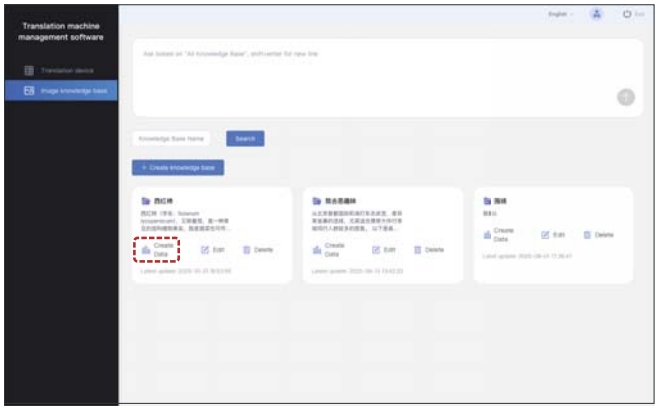


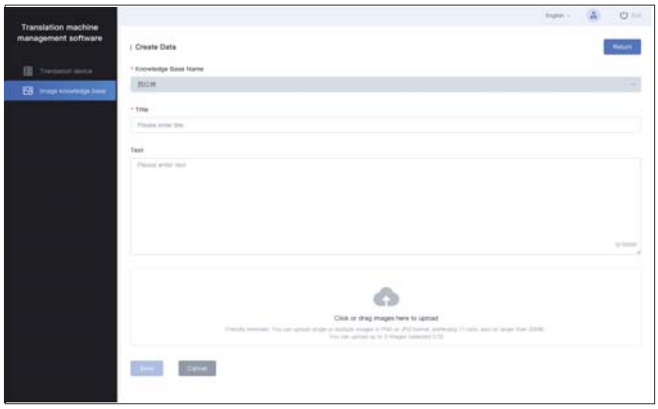


5.Translation Image Library

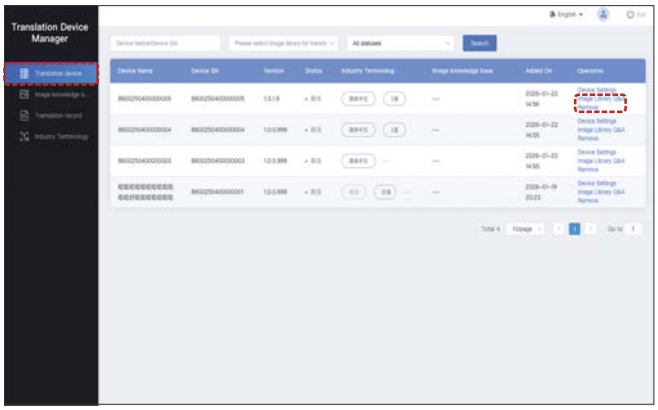
(1) o create and link a knowledge base: select [Image Knowledge Base] in the translator management software, click [Create Knowledge Base]. After creation, click [New Data] on the knowledge base card to add data.

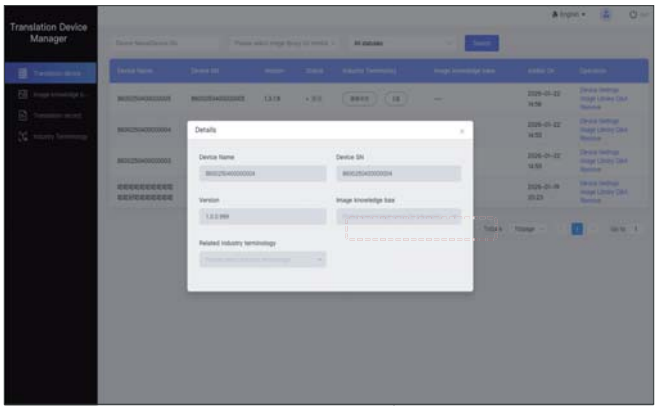




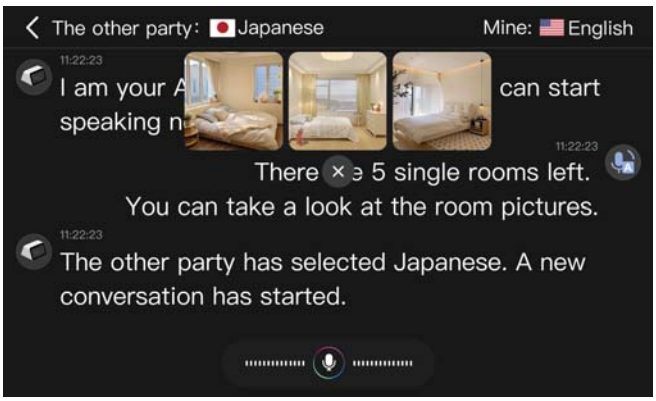


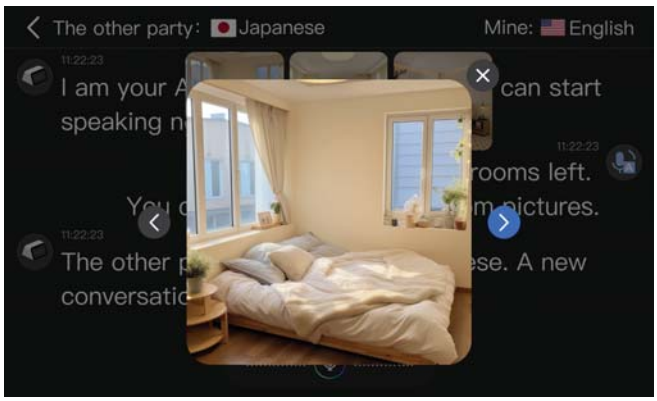
(2) After creating the knowledge base and data, select [Translation Device], then click [Link Knowledge Base] in the device list to associate it with the current device.





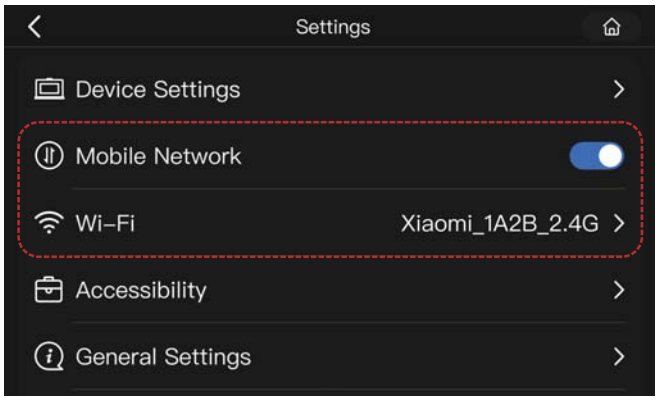
(3) After successfully linking the knowledge base to the translator, use command-like requests on the translation page, such as "Please help me find xxx" or "Please show me xxx", to trigger image display. For example, if you uploaded single room images and info, say "Please help me find double room photos" —





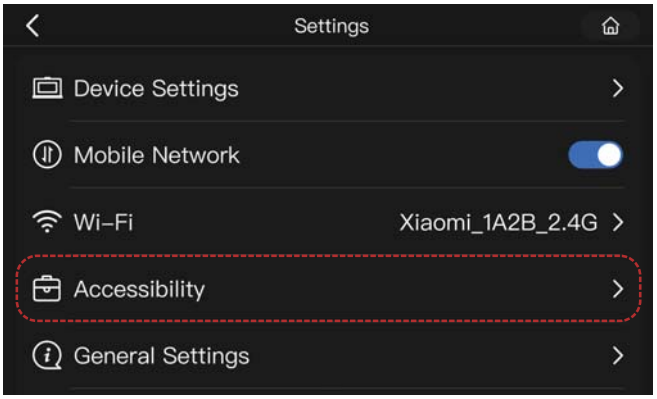
6.Switch Network

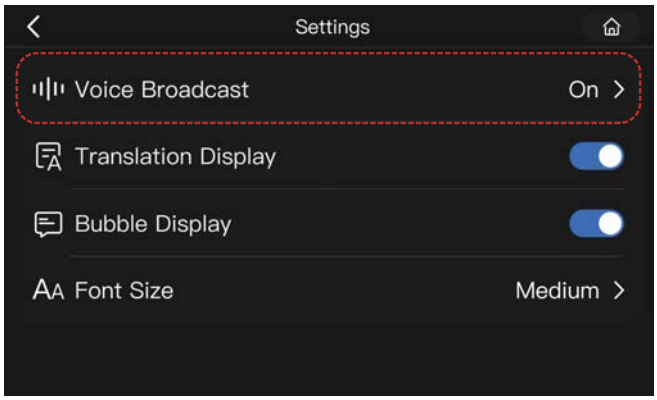
The device supports mobile network and Wi-Fi. It will automatically detect the current network. You can manually change the network in Settings → Device Settings.



7.Voice Broadcast

(1) To enable Voice Broadcast, go to Settings → Accessibility → Voice Broadcast and select On.



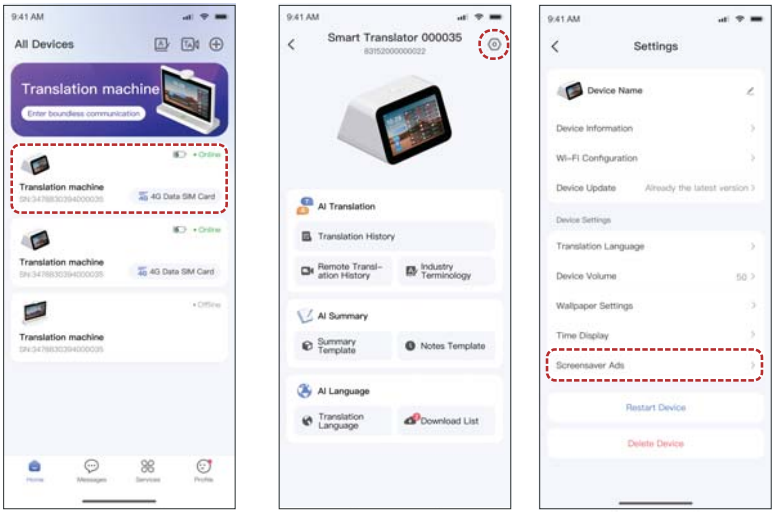


(2) Once enabled, a Voice Broadcast switch appears at the top of the translation page. When on, the device automatically reads translations aloud, so you don't need to watch the screen constantly.

8.Screensaver Ads

In the APP, tap the device to enter Device Details, tap the Settings icon, then tap Screensaver Ads to set images and the carousel start time.

Note: "Carousel start time" refers to the idle time on the home screen. After setting it successfully, the image carousel will appear on the device.

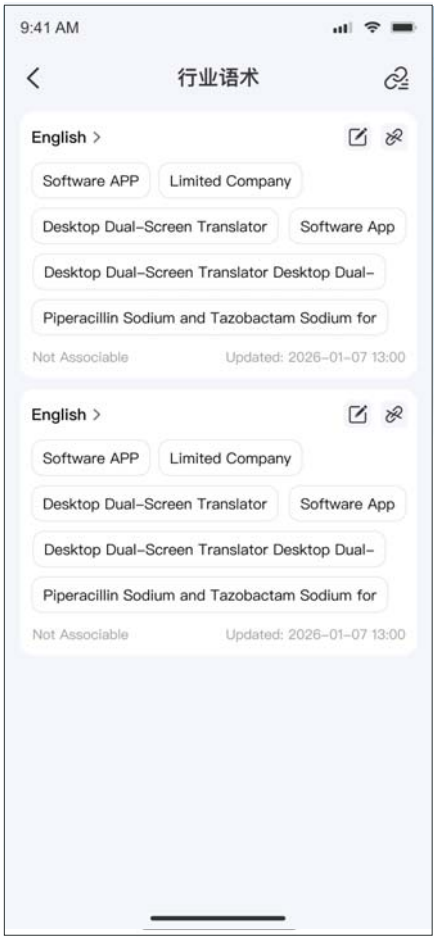


9.Industry Terminology

Industry Terminology improves speech-to-text recognition and translation accuracy. This is a paid feature. Purchase it in the APP to use.

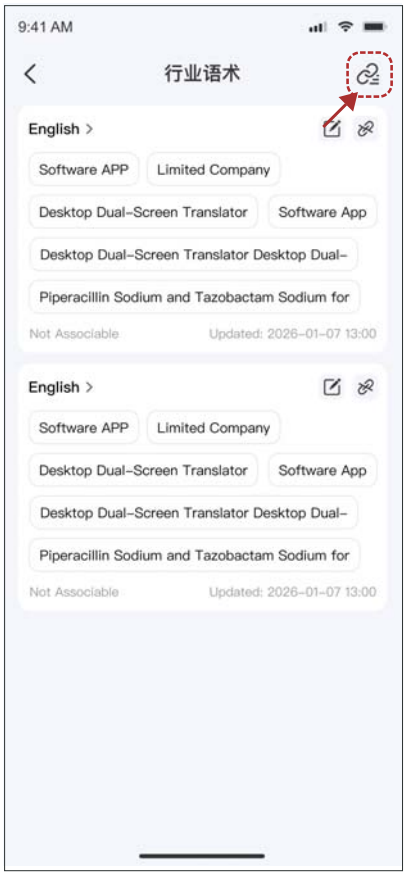
(1) Create Industry Terminology

Tap the Hotwords icon on the home page to enter Industry Terminology, then tap "+" in the upper right corner to start creating.



(2) Link Industry Terminology to Device

Tap the device you want to link, go to Device Details, then tap Industry Terminology to view linked terms. To add more, tap the link icon in the upper right corner.



(3) After successful linking, you can start a conversation on the device. If you speak a linked industry term, it will be recognized as the content you created.

Device Specifications

Model	T5 Max	T5 Pro
CPU	Dual-core CPU x2	Dual-core CPU x2
Display	Dual 5-inch IPS HD Touch Screen	Dual 5-inch IPS HD Touch Screen
Camera	1 x 1920*1080 HD Camera	1 x 1920*1080 HD Camera
Microphone	Dual Microphone Array	Dual Microphone Array
Speaker	×1	×1
Wireless Network	4G LTE	4G LTE
Mobile Network	2.4GHz/5GHZ	2.4GHz/5GHZ
Power Input	DC5V/3A	DC5V/3A
Battery	4000mAh	/
SIM Card Slot	×1	×1
Certification	GB4943-2022, ROHS, CE, FCC, SRRC	GB4943-2022, ROHS, CE, FCC, SRRC
Dimensions	140.0mm*125.0mm*95.0mm	140.0mm*125.0mm*95.0mm
Operating Environment	-10°C~50°C，30%~80%RH	-10°C~50°C，30%~80%RH

After-Sales Service

Repair Service

Within 1 year of purchase, free warranty service is provided for failures covered under warranty.
After 1 year, if the product fails due to quality issues, contact the seller. Repair or replacement costs shall be borne by the user.

Support & Service

1. Please call after-service support to confirm the issue before sending in the product.
2. Fill out the user stub of the After-Service Card before mailing.

Service Commitment

Within 5 business days of receiving the product, we will repair or replace it (excluding shipping time).

Warranty Coverage

- Warranty applies to the product only, not packaging or accessories.
- Please provide the invoice and After-Service Card. If unavailable, the warranty period will start from the production date.
- Shipping cost for returned products shall be borne by the sender.
- Our company is not responsible for any commitments made by dealers beyond this After-Sales Service Statement.

Special Notes

The following cases are not covered by free warranty. Fee-based service is available. Please note:

- Failure or damage caused by improper installation, use, maintenance, or storage.
- Tampering with or tearing off the product barcode.
- Beyond the warranty period.
- Product series or model on After-Service Card does not match the product.
- Unauthorized modification of settings or disassembly/repair without permission.Damage caused by accident or human action.
- Failure or damage caused by force majeure (e.g., earthquake, fire, flood, lightning).Other failures or damage not caused by design, technology, manufacturing, or quality issues of the product itself.

User Stub

To protect your rights, please fill out carefully and keep this stub as proof for service.

Product Information	Product Name	
	CID	
	Purchase Date	
User Information	Name	
	Phone Number	
	Email	
	Mailing Address	

FCC Warnning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection againstharmful interference in a residential installation. This equipment generates, uses and can radiateradio frequency energy and, if not installed and used in accordance with the instructions, maycause harmful interference to radio communications. However, there is no guarantee thatinterference will not occur in a particular installation. If this equipment does cause harmfulinterference to radio or television reception, which can be determined by turning the equipmentoff and on, the user is encouraged to try to correct the interference by one or more of thefollowing measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.