

Reimagining wellness with NexCura,
and the companion NxRing.

NxRing

NEXCURA
Powered By  GenAI Healthcare

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Thank you for choosing the NxRing.

We want to ensure you have the best possible experience.

Please read this leaflet and the accompanying documentation carefully before using your ring, mobile app, NexCura Services and any other related services. Failure to follow the instructions below could result in product damage or malfunction, or even injury.

Download

Android

Download the app from Google Play

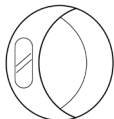
1. Open Google Play
2. Search for "NexCura"
3. Click [Install] on the selected App.

iOS

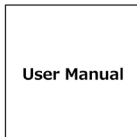
Download the app from the App Store:

1. Search for "NexCura"
2. Click [Install] on the selected App.

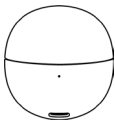
Included Items



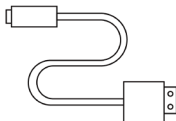
NxRing



This Manual



Wireless Charging case



Type-C Charging cable

Sign In to NexCura

Follow the instructions outlined within the Nexcura app to connect NxRing and get started on your health and wellness journey.



1. Sign Up on NexCura App
2. Verify Email and check out via
genaihealth.care web portal

3. Complete NexCura Onboard-
ing Questionnaire

Connect NxRing



4. Navigate to My Care in footer menu, and then NxRing



5. Select "Find My Device" and then connect your NxRing



6. Connect your NxRing and then navigate to the ring dashboard

Support and Questions

For any questions about starting or using your NxRing, the mobile app, other services, or for product issues, please consult the FAQs at www.genaihealth.care

Safety Information

NxRing is a general wellness device. It is not a medical device and has not been evaluated, cleared, or approved by the U.S. Food and Drug Administration (FDA) or any other regulatory authority for the diagnosis, treatment, cure, or prevention of any disease or medical condition.

NxRing Services are intended for informational and general wellness purposes only. They are not a substitute for professional medical advice, diagnosis, or treatment. Always consult a qualified physician or healthcare provider before making any changes to your health, sleep, or activity routines based on NxRing data or guidance. Do not disregard or delay seeking professional medical advice because of anything you read or receive from NxRing Services.

The information and guidance provided by NxRing Services may be less accurate if your physiological responses differ significantly from population averages due to an underlying medical condition or natural variation. If you are unsure whether NxRing is suitable for your health circumstances, consult your physician before use.

Do not use NxRing if you have a pacemaker, implantable cardioverter-defibrillator (ICD), neurostimulator, cochlear implant, or any other active implanted electronic medical device. The NxRing device emits Bluetooth radio frequency (RF) energy and contains optical sensors that may interfere with the operation of implanted electronic devices, potentially causing injury or death. Consult your physician and the manufacturer of your implanted device before use.

NxRing data — including but not limited to heart rate, sleep metrics, activity data, body temperature, and any derived scores or recommendations — are estimates based on sensor readings and statistical models. They are not clinically validated measurements and may not reflect your true physiological state.

If you choose to modify your sleep, activity, diet, or other health behaviors based on NxRing Services, you do so at your own risk and accept personal responsibility for any outcomes. NexCura and NxRing are not responsible for any harm, injury, or health outcome that results from actions taken in reliance on NxRing data or guidance. This disclaimer does not limit any statutory rights you may have under applicable law.

If you experience unexpected, persistent, or worsening pain, fatigue, dizziness, or discomfort following any changes made in response to NxRing guidance, stop those activities immediately and consult a physician before continuing.

If you experience redness, itching, swelling, rash, or skin irritation on or around your finger while wearing NxRing, remove the device immediately. Clean and dry the ring and your finger thoroughly. Do not resume wearing until symptoms have fully resolved.

If symptoms persist for more than 48 hours after removing the device, consult a dermatologist. If you have a known allergy to titanium, polycarbonate resin, or any adhesive or coating material, consult your physician before use.

Take care to prevent the NxRing from catching on clothing, equipment, machinery, or other objects during physical activity

or manual work. Remove the ring before activities where snagging poses a risk of injury.

AGE RESTRICTION

NxRing is not intended for use by persons under the age of 18. Keep all packaging components, including sizing rings, away from young children as they present a choking hazard.

NxRing is not an emergency response device. If you or someone nearby is experiencing a medical emergency — including chest pain, difficulty breathing, loss of consciousness, or signs of stroke — call emergency services immediately. Do not rely on NxRing data or alerts in an emergency situation.

SAFETY CONTACT INFORMATION

Safety contact information:

Connect with us at www.genaihealth.care/contact-us

Use, Care and Maintenance

USE

Finger size naturally varies throughout the day depending on temperature, hydration, activity level, and time of day. In most cases the ring can be removed with a gentle twisting motion. If the ring becomes difficult to remove:

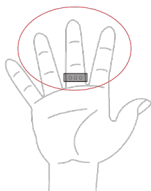
Wet your finger with cold water and a small amount of gentle soap, then slowly twist and slide the ring toward your fingertip. Elevate your hand above heart level for one to two minutes to reduce blood flow to the finger, then attempt removal again. If swelling is present, apply a cold compress to the finger for several minutes before attempting removal.

As a last resort before seeking help, thread a length of dental floss or thin string under the ring, wrap it snugly around the finger from the ring toward the fingertip, then unwind from the ring end — this compresses the finger and guides the ring off. If you are unable to remove the ring and experience pain, numbness, discoloration, or loss of sensation, seek emergency medical attention immediately.

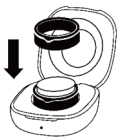
Do not wear NxRing on a finger that is swollen, injured, or has compromised circulation. If your finger swells while wearing the ring, attempt the steps above promptly — do not wait.



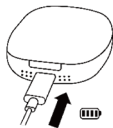
Wear the ring so sensors touch the underside of finger.



Ensure ring is worn as close to the palm as possible.



Place ring in fully in portable charger while charging.



Charge portable charger with provided cable as required.

CLEANING

Clean the ring regularly using a soft cloth dampened with mild soap and lukewarm water.

Rinse thoroughly to remove all soap residue, which can irritate the skin and degrade sensor accuracy.

Dry completely with a soft cloth before wearing or placing on the charger.

Do not use alcohol, bleach, hydrogen peroxide, abrasive cleaners, or ultrasonic cleaning equipment on the ring.

Do not submerge the charging dock in water — the charger is not water resistant.

WATER RESISTANCE

NxRing carries an IP68 water resistance rating, tested in accordance with IEC 60529. It may be worn during showers, baths, swimming, and snorkeling under the following conditions:

Water temperature must not exceed 52°C (125°F). Do not wear in hot tubs, saunas, or steam rooms where water or air temperature exceeds this limit.

The ring is not rated for high-velocity water sports such as cliff diving, water skiing, or jet skiing, where sudden high-pressure water contact may exceed the rated limits.

Water resistance is not a permanent condition. The ring's seals may degrade over time with normal wear. Have the ring inspected if you notice any change in performance after water exposure.

The charging dock is not water resistant and is for indoor use only. Do not use or store the charger in humid environments such as bathrooms or near sinks.

PHYSICAL ACTIVITY AND SCRATCH RISK

Avoid wearing NxRing during:

Strength training, weightlifting, or any activity involving gripping heavy bars or equipment — impact and pressure forces can damage the ring or injure your finger

Work involving heavy tools (shovels, hammers, wrenches), heavy metal, stone, or ceramic materials

Any activity where the ring could snag on equipment, machinery, clothing, or other objects — snagging during movement poses a risk of finger injury.

SCRATCH AND CONTACT RISK

NxRing's outer surface is ceramic and stainless steel, which is harder than most common metals.

Be aware that:

The ring may be scratched by contact with harder materials such as diamonds, hardened steel, or industrial ceramics

The ring may scratch softer materials it comes into close contact with, including gold, silver, and aluminum jewelry, and phone cases or covers made of soft metals or coated ceramics

Avoid wearing NxRing directly adjacent to other rings or metal jewelry to minimize mutual scratching.

Battery Safety

⚠ WARNING — Read carefully. Failure to follow these instructions may result in serious injury.

NxRing contains a customized lithium polymer battery, with a 14.5mAh-21.5mAh capacity. Lithium batteries can cause fire, burns, and serious injury if misused.

Do not puncture, crush, bend, or disassemble the ring or its internal battery under any circumstances.

Do not expose the ring to open flame or temperatures above 60°C (140°F). Excessive heat can cause the battery to swell, leak, or ignite.

Do not charge the ring using any accessory other than the supplied NxRing charger. Use of third-party chargers may cause overcharging, overheating, or battery failure.

Battery short-circuit risk: NxRing, like all metallic rings, can act as a conductor. If the positive (cathode) and negative (anode) terminals of any external battery — such as a car battery, power tool battery, or large-format battery pack — simultaneously contact the ring while it is on your finger, a dangerous short circuit may occur, causing burns or electric shock.

Remove NxRing before handling batteries or working with battery-powered machinery.

If the ring becomes unusually hot during use or charging, remove it from your finger or charger immediately and allow it to cool in a safe, open area away from flammable materials. Do not resume use — contact NxRing support.

If the ring shows signs of physical damage, swelling, unusual odor, or discoloration, discontinue use immediately and contact support before charging.

Charging outside this range can degrade battery performance and safety.

CHILDREN AND CHOKING HAZARD

⚠ KEEP OUT OF REACH OF CHILDREN AND PETS.

The ring, sizing accessories, and charging components are small parts that present a choking hazard. The ring contains a lithium battery: if swallowed, a lithium battery can cause serious internal chemical burns within two hours of ingestion. If a child or pet swallows the ring or any component, seek emergency medical attention immediately — do not wait for symptoms to appear.

HEAT AND ENVIRONMENTAL EXPOSURE

Do not leave the ring or charger in a parked vehicle, in direct sunlight, or in any enclosed space where temperatures may exceed 60°C (140°F).

Do not store the ring below -10°C (14°F).

Prolonged exposure to extreme temperatures may permanently degrade battery capacity and sensor accuracy.

DISPOSAL AND RECYCLING

Do not dispose of NxRing or its charger in general household waste. Both contain materials subject to local electronic waste (e-waste) regulations.

Ring (with internal battery): Dispose of in accordance with applicable local laws governing lithium battery and electronic device disposal. Special handling may be required in your jurisdiction.

Charger: Treat as an electronic device. Follow local legislation for electronics recycling.

Before disposing of the ring, perform a factory reset to erase your personal data. Instructions are available at the [genaihealth.care](https://www.genaihealth.care) website

Warranty Disclaimer

LIMITED WARRANTY AND RETURN POLICY

Warrantor

This Limited Warranty is provided by GenAI Healthcare, Inc., the parent company of NxRing ("we," "us," or "our"), whose principal place of business is 110 Samaritan Drive, Cumming, GA 30040.

NxRing is a brand of GenAI Healthcare, Inc.

For warranty service, contact us at:

Email: contact.us@genaihealth.care

Website: www.NexCura.ai/NxRing

Address: 110 Samaritan Drive, Suite 210, Cumming, GA 30040

WHAT THIS WARRANTY COVERS

GenAI Healthcare, Inc. warrants to the original end-user purchaser that the NxRing device (the "Product") will be free from defects in materials and workmanship under normal use and service conditions for a period of one (1) year from the date of original retail purchase (the "Warranty Period").

This warranty covers manufacturing defects that arise during normal use of the Product. It covers the ring hardware and its internal components, including the battery, where failure is due to a defect in materials or workmanship and not caused by normal wear or user actions.

This warranty is non-transferable and applies only to the original purchaser. Proof of purchase (original receipt or order confirmation showing purchase date and retailer) is required to make a warranty claim.

DAMAGED ON ARRIVAL - RETURN POLICY

If your NxRing arrives physically damaged or non-functional at the time of delivery, you are entitled to a full replacement or full refund at your election, subject to the following conditions:

You must notify us within 30 days of the delivery date by contacting contact.us@genaihealth.care with your order number and photographic evidence of the damage or defect.

The Product must be returned in its original packaging.

GenAI Healthcare will cover all return shipping costs for valid damaged-on-arrival claims.

Once the returned unit is received and inspected, we will ship a replacement unit or issue a full refund within 10 business days.

This DOA policy is separate from and in addition to your rights under the Limited Warranty below.

WHAT THIS WARRANTY DOES NOT COVER

This Limited Warranty does not apply to damage or defects arising from:

- (a) Normal wear and tear, including scratches, dents, discoloration, and degradation of external coatings resulting from regular use;
- (b) Accidental damage, misuse, abuse, neglect, unauthorized modification, or alteration of the Product;
- (c) Damage caused by operating the Product outside the permitted conditions described in the NxRing User Manual, including but not limited to exposure to temperatures, liquids, pressures, or environments beyond the Product's rated specifications.

cations;

(d) Damage caused by use of charging accessories, cables, or power adapters not supplied or authorized by GenAI Healthcare;

(e) Cosmetic damage that does not affect the functional operation of the Product;

(f) Damage caused by service, repair, or modification performed by any party other than GenAI Healthcare or an authorized NxRing service provider;

(g) Theft or loss of the Product;

(h) Battery capacity degradation resulting from normal use over time, unless the battery fails to hold any usable charge within the Warranty Period due to a manufacturing defect.

Post-Purchase Physical Damage: This warranty does not cover any physical damage to the Product that occurs after the Product has been received by the purchaser in working condition, including cracking, bending, crushing, or any damage caused by the purchaser's use, handling, or storage. Physical damage sustained after delivery is the purchaser's responsibility and is not eligible for free repair or replacement under this warranty.

HOW TO OBTAIN WARRANTY SERVICE

To submit a warranty claim during the Warranty Period:

Contact NxRing Warranty Support at www.NexCura.ai/NxRing. Provide your proof of purchase, the Product's serial number (found in the NxRing app under Profile > My Ring), and a description of the defect.

GenAI Healthcare will evaluate your claim and, if valid, provide a Return Merchandise Authorization (RMA) number and return shipping instructions.

Ship the Product to the address provided. You are responsible for return shipping costs for non-DOA warranty claims. GenAI Healthcare will cover the cost of shipping the replacement or repaired unit back to you.

GenAI Healthcare will aim to process valid warranty claims within 15 business days of receiving the returned Product.

REMEDY

If a valid warranty claim is accepted, GenAI Healthcare will, at its sole discretion, either:

Repair the defective Product; or

Replace the Product with a new or factory-recertified unit of

equal or greater functionality.

Replacement products and components may be new or factory-recertified. A replaced or repaired Product will be warranted for the longer of (a) 90 days from the date of repair or replacement, or (b) the remainder of the original Warranty Period.

This repair or replacement remedy is your sole and exclusive remedy for any breach of this Limited Warranty, except as otherwise required by applicable law. If the repair or replacement remedy fails of its essential purpose — meaning GenAI Healthcare is unable to deliver a conforming Product within a reasonable time after a valid claim — you may be entitled to a refund of the original purchase price.

DISCLAIMER OF OTHER WARRANTIES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MADE BY GENAI HEALTHCARE WITH RESPECT TO THE NXRING PRODUCT. NO OTHER EXPRESS WARRANTY IS GIVEN.

TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES — INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE — ARE LIMITED IN DURATION TO THE WARRANTY PERIOD

SET FORTH IN SECTION 2 OF THIS LIMITED WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty disclaimer applies to the hardware Product only. The NexCura app and associated software services are provided subject to separate Terms of Service.

LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, GENAI HEALTHCARE AND ITS PARENT, SUBSIDIARIES, AFFILIATES, OFFICERS, DIRECTORS, AND EMPLOYEES SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE, OR CONSEQUENTIAL DAMAGES — INCLUDING BUT NOT LIMITED TO LOSS OF DATA, LOSS OF REVENUE, LOSS OF PROFITS, OR LOSS OF BUSINESS — ARISING FROM USE OF OR INABILITY TO USE THE PRODUCT, HOWEVER CAUSED AND UNDER ANY THEORY OF LIABILITY, EVEN IF GENAI HEALTHCARE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. GENAI HEALTHCARE'S TOTAL CUMULATIVE LIABILITY TO YOU FOR ALL CLAIMS ARISING UNDER OR RELATED TO THIS LIMITED WARRANTY SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE PAID FOR THE PRODUCT IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM.

NOTHING IN THIS SECTION SHALL LIMIT OR EXCLUDE GENAI HEALTHCARE'S LIABILITY FOR: (I) DEATH OR PERSONAL INJURY CAUSED BY GENAI HEALTHCARE'S NEGLIGENCE OR WILLFUL MISCONDUCT; (II) FRAUD OR FRAUDULENT MISREPRESENTATION; OR (III) ANY OTHER LIABILITY THAT CANNOT BE LIMITED OR EXCLUDED UNDER APPLICABLE LAW.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limitation of liability is independent of any warranty, and shall survive the failure of its essential purpose.

INFORMAL DISPUTE RESOLUTION

Before initiating any formal legal proceeding, we encourage you to contact us at contact.us@genaihealth.care so we can attempt to resolve your concern informally. We will make good-faith efforts to resolve disputes within 30 days of receiving written notice.

If informal resolution is unsuccessful, disputes arising under this warranty may be submitted to the American Arbitration Association (AAA) under its Consumer Arbitration Rules, or you may pursue your claim in small claims court if it falls within the applicable jurisdictional limits.

YOUR STATUTORY RIGHTS

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state. Nothing in this warranty is intended to limit any rights you may have under applicable state consumer protection laws, including but not limited to rights under the Song-Beverly Consumer Warranty Act (California), the Massachusetts Consumer Protection Act, or other applicable state statutes.

GenAI Healthcare, Inc. reserves the right to update this warranty policy at any time. The warranty terms in effect at the time of purchase apply to your Product.

2026. ALL RIGHTS RESERVED.

INTELLECTUAL PROPERTY RIGHTS

NxRing and NexCura are trademarks of GenAI Healthcare Inc. NxRing Content, NxRingProducts, NxRing Features and Services, and our underlying technology are protected by copyright, trademark, patent, intellectual property, and other laws of Japan and foreign countries. All rights reserved.

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Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limitation of liability is independent of any warranty, and shall survive the failure of its essential purpose.

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If informal resolution is unsuccessful, disputes arising under this warranty may be submitted to the American Arbitration Association (AAA) under its Consumer Arbitration Rules, or you may pursue your claim in small claims court if it falls within the applicable jurisdictional limits.

Product name	NxRing
Warranty term	From the date of purchase 1 year main unit
Purchase date	□□□
Mac Address	
Color	Black
Customer Information	address ----- name_----- Tel:□□□□□□□□
Sales store	Address/store name Tel:□□□□□□□□

This application is available for download on the Apple App Store and Google Play Store.

Technical support is provided by GenAI Healthcare, Inc..

Apple and App Store are trademarks of Apple Inc., registered in the U.S. and other countries.

Google Play and the Google Play logo are trademarks of Google LLC.

This application supports Bluetooth services.

Bluetooth technology is supported by GenAI Healthcare, Inc.

Bluetooth® and related marks are registered trademarks of Bluetooth SIG, Inc., Bluetooth® and related marks are registered trademarks of Bluetooth SIG, Inc., used under license by GenAI Healthcare, Inc.. Other trademarks and trade names are the property of their respective owners.

REGULATORY INFORMATION

USA

NxRing has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC REGULATORY INFORMATION

FCC ID: 2BXSW-NXRING1

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.



110 Samaritan Drive, Suite 210, Cumming, GA 30040
contact.us@genaihealth.care
www.genaihealth.care