

Authenticity Checking

- ① Scratch off the coating on the product package to get a 20-bit security code.
- ② Go to FiiO official website at www.fii.com. Click the 'Check Authenticity' icon in the upper-right corner, and then enter the 20-bit security code and 4-bit verification code. You will get the checking result after clicking the 'query' icon.
- ③ Checking result:
 - A. The security code entered proves the product is authentic.
The product you purchased is an authentic product from Guangzhou FiiO Electronics Technology Co., Ltd. Thanks for your support!
 - B. The security code entered proves the product is not authentic.
The product you purchased is not an authentic product from Guangzhou FiiO Electronics Technology Co., Ltd.

Warranty Terms and Conditions

Product types		Term of service
Earphone units		One year of free maintenance
Accessories except for the earphone units (subject to the official list)	Earphones cable	Half a year of free maintenance
	Other accessories	N/A
	Package materials (fragile parts like the packing box)	N/A
<p>Notes: The above guarantees start from the issue date of the invoice/receipt. These warranty terms are for reference only. For specific details, please refer to the warranty terms of our local sales agents.</p>		

Guangzhou JadeAudio Technology Co., Ltd / Guangzhou FiiO Electronics Technology Co., Ltd reserve the final interpretation and amendment for the above warranty terms and conditions.

The warranty is null and void under the following circumstances.

- Defects or damage caused by improper operations such as vibrating, bumping, falling to the ground, buckling, tearing, excessive pulling.
- Defects or damage caused by disassembly of the product by user or unauthorized repair personnel.

- Defects or damage for being put in humid environments, high-intensity magnetic fields or soaked into water.
- Defects or damage caused by natural disasters.
- Unable to provide valid proofs of purchase.

Note: Man-made damage should be determined by Jade Audio or FiiO's maintenance personnel.

Procedures of Getting After-Sales Service

- ① Please contact the local dealer first once you find problems with the device from Jade Audio or FiiO. If they refuse to give related after-sales service, please give feedback to Jade Audio Support or FiiO Support by sending an email to support@jadeaudio.com or support@fiiio.com. We would handle it properly to ensure customers' satisfaction.
- ② For repair service, you are supposed to send the defective product to Jade Audio or FiiO with freight paid. After it has been repaired, we will send the product back to you with freight paid by us.
- ③ It is highly suggested to buy from local authorized sales agents to get better, faster before- and after-sales services.
- ④ Please do not maintain or dismantle the product on your own and keep it away from water.
- ⑤ For abnormal working issues or any further questions, please visit our official website->Support to get related information or send an email to support@jadeaudio.com or support@fiiio.com for consultation.

Note: Due to continuous improvement, every specification and design is subject to change at any time without further notice.

Contact Information for After-Sales Service

E-mail: support@fiiio.com; support@fiiio.com

Web: <http://www.jadeaudio.com> ; <https://www.fiiio.com>

Facebook: <https://www.facebook.com/JadeAudio.Co> ;

<https://www.facebook.com/FIIOAUDIO>

WEEE Directive & Product Disposal



At the end of its serviceable life, this product should not be handed as household or general waste. It should be handed over to the applicable collection point for the recycling of electrical and electronic equipment, or returned to the supplier for disposal.

Internal/Supplied Batteries

This symbol on the battery indicates that the battery is to be collected separately. This battery is designed for separate collection at an appropriate collection point.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.