



It's Under Control®

RTI-ICP-10

User Manual



RTI-ICP-10

Advanced control processor with eight IR ports, eight two-way RS-232 ports, eight relay/trigger outputs, eight sense inputs and dual Gigabit Ethernet with PoE.

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Introduction

The ICP-10 is the top-of-the-line control processor with powerful control and performance for the most challenging of installations. It is most suited to large scale projects that require complicated control. Capable of running complex drivers, it can comfortably handle the control of whole homes, commercial facilities, sports bars or office environments. And if the project is even larger, it can be expanded through additional ICP units and a whole range of expansion accessories.

Control programs are authored in RTI's Integration Designer® software (version 12.0 or higher) on a Windows PC and downloaded over USB or Ethernet. Drivers run on a JavaScript-based platform, and the processor runs Yocto with embedded Linux operating system with a real-time clock for time-based events and sleep timers.

Features

- Eight (8) IR output ports, 5V mono 3.5mm, individually adjustable by potentiometer
- Eight (8) two-way RS-232 ports on RJ-45 connectors
- Eight (8) programmable relay/trigger outputs rated 3A @ 30VDC
- Eight (8) assignable digital/closure sense inputs, 3-24VDC
- High-current IR output terminal (200mA) for blasters and long IR runs
- Two (2) RS-485 ports on removable terminal blocks
- Dual Gigabit Ethernet (10/100/1000) with separate network interfaces configurable as a switch
- Power over Ethernet or DC powered
- Two (2) USB-A host ports for supported accessories and dongles
- USB-C programming port
- RTI COM port for the ZM-24 Zigbee® transceiver module
- Real-time clock with Network Time Protocol synchronization
- Non-volatile flash storage retains the system configuration without power
- Field-upgradeable firmware with failsafe storage during download
- Front panel status indicators and multifunction reset buttons
- Metal enclosure, 1U rack mountable

What's in the box

- One (1) ICP-10 Advanced Control Processor
- One (1) 12VDC power supply with international interchangeable blades
- Eight (8) RJS-232 connector
- Rack mounts and screws
- Terminal blocks (phoenix connectors, shipped plugged into the unit)
- One (1) Quick reference card with QR code to this online reference guide

Specifications

PROCESSING & MEMORY:	
PROCESSOR	NXP I.MXMM
OPERATING SYSTEM	Yocto with embedded Linux
RAM	3GB
FLASH STORAGE	16GB
REAL-TIME CLOCK	Yes, Time-Based Events and Sleep Timers, NTP Synchronization
DRIVER PLATFORM	Javascript Based, Node.js Capable
IR:	
IR OUTPUT PORTS	Eight (8), Output Only
IR OUTPUT CONNECTOR	5v Mono 3.5mm
IR OUTPUT LEVEL	Variable By Potentiometer, Adjustable Per Port
IR OUTPUT CURRENT	100mA Maximum Per Port
HIGH OUT TERMINAL	200mA Maximum; Up To 10 Emitters, an IR Blaster, or IR To 1000 Ft. Max
IR FREQUENCY RANGE	15khz - 460khz
Serial:	
RS-232 PORTS	Eight (8), Two-Way
RS-232 CONNECTOR	RJ-45
RS-232 BAUD RATE	Up To 19,200 bps
RS-485 PORTS	Two (2) (GND / + / -), Function Controlled Through Software
RS-485 STANDARD	TIA-485(-A) / EIA-485
Sense Inputs & Relay / Trigger Outputs:	
SENSE INPUTS	Eight (8), Assignable Digital / Closure
SENSE INPUT VOLTAGE	3 - 24VDC; Off / Low Must Not Exceed 1VDC
RELAY / TRIGGER OUTPUTS	Eight (8), Programmable
RELAY RATING	3A@30VDC Max Each Relay
TRIGGER OUTPUT RATING	12VDC@100mA Max Each Trigger Output
RELAY DEFAULT STATE	Normally Open; Programmable as Normally Closed While Powered
CONNECTOR	Phoenix Terminal Blocks, A / B Per Channel
Power / IR Terminal:	
+12VDC TERMINAL	Positive Supply, Internally Tied to the Power Jack; Powers External IR Receivers
GROUND TERMINAL	Common Ground Reference
INPUT TERMINAL	System Trigger Codes; Also Accepts an RM433 433MHz Receiver
HI OUT TERMINAL	High-Current (200mA) IR Output
Network & Expansion:	
ETHERNET PORTS	Two (2) Ethernet 1 (PoE) and Ethernet 2
ETHERNET SPEED	Gigabit, 10/100/1000 Mb/S
NETWORK INTERFACES	Configurable as Switch or Two Separate NICs
USB-A HOST (REAR)	Two (2) USB 2.0, For Supported Third-Party Dongles
USB-C (PROGRAMMING)	One (1) USB 2.0 Device, For Integration Designer (ID12.0 or higher)
RTI COM	One (1) Supports The ZM-24 Zigbee® Transceiver Module
WI-FI	No
Control & Programming:	
PROGRAMMING SOFTWARE	RTI Integration Designer® (Must be ID12.0 or higher)
DOWNLOAD METHODS	USB-C Programming Port or Ethernet
FIRMWARE	Field Upgradeable Existing Firmware Retained Until A New Download Completes Successfully
BUTTONS	Multifunction By Hold Time — DHCP, Reset, and Factory Reset
Power:	
DC INPUT	12VDC, 2A
DC CONNECTOR	5.5mm Barrel, Negative Case
POWER SUPPLY	International 110-240v AC to DC, Interchangeable Blades
POWER OVER ETHERNET	IEEE 802.3af Type 1, Up To 15.4W, on Ethernet 1
Enclosure & Mounting:	
MATERIAL	Metal
COLOR	Black
WIDTH	17.0" (432mm)
DEPTH	11.8" (300mm)
HEIGHT	1.7" (44mm), 1U
WEIGHT	5.5lb (2.6Kg)
MOUNTING	Rack Mountable
Compliance:	
REQUIRED MARKS	CE, FCC, RCM, UKCA

Front Panel Overview

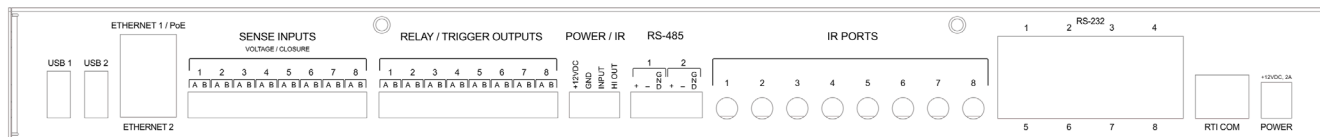


ICP-10 FRONT PANEL

The front panel carries the following controls and indicators.

- Status indicator at the left-hand side of the panel
- IR output adjustment potentiometers
- USB-C programming port
- Multifunction RESET button for DHCP reset and factory reset

Rear Panel Overview



ICP-10 REAR PANEL CONNECTIONS

Connectors are grouped left to right as follows.

USB 1 / USB 2	USB-A Host Ports for Supported Accessories and Dongles
ETHERNET 1 / POE	Gigabit Ethernet; Also Powers the Processor Over PoE
ETHERNET 2	Gigabit Ethernet; Configurable as Separate NIC or Switch with Ethernet 1
SENSE INPUTS 1-8	Voltage / Closure, A and B options
RELAY / TRIGGER OUTPUTS 1-8	Each Relay is Separate with Two Connections per Contact
POWER / IR	+12vdc, GND, Input and Hi Out Terminals
RS-485 1 / RS-485 2	Two Configurable 485 Communications
IR PORTS 1-8	5v Mono 3.5mm IR Outputs (Does Not Accept MPIO Accessories)
RS-232 1-8	RJ-45 Two-Way Serial Ports
RTI COM	Connection for ZM-24 Zigbee® Transceiver
POWER	+12vdc, 2A (Not Required if Using PoE)

Mounting

The ICP-10 is a rack-mount product. It ships with rack mount handles and screws.

To rack mount, fit the supplied rack handles to each side of the chassis using the supplied screws, then secure the unit into the rack. The chassis occupies one rack unit (1U).

Initial Setup

Work through these steps to get the ICP-10 installed, powered, connected and ready to receive its first system file. The sections that follow cover each connector group in detail.

1. Install the ICP-10 in its rack. See Mounting above.
2. Connect IR emitters to the IR PORTS. Each port is a 5V mono 3.5mm output.
3. Connect any IR blaster or long IR run to the HI OUT terminal in the POWER / IR block.
4. If the system uses an external IR receiver or an RM433 433MHz receiver, wire it to the +12VDC, GND and INPUT terminals in the POWER / IR block.
5. Connect two-way serial devices to the RS-232 ports using Cat-5/6 cable terminated to the pinout given in this guide.
6. Connect RS-485 devices to the RS-485 1 and RS-485 2 terminal blocks, observing GND, + and –.
7. Wire contact-closure and voltage sources into the SENSE INPUTS terminal blocks and wire the devices you intend to switch into the RELAY / TRIGGER OUTPUTS terminal blocks.
8. If the system uses RTI Zigbee® handheld controllers, connect a ZM-24 transceiver module to the RTI COM port.
9. Connect the network. Use ETHERNET 1 / PoE if the switch supplies Power over Ethernet; the processor will draw its power from that port. ETHERNET 2 is a second, separate network interface.
10. If the network does not supply PoE, connect the supplied 12VDC power supply to the POWER jack and then to a suitable power source.
11. Power on the connected source and destination equipment.
12. Watch the front panel Status indicator. Solid red means the operating system is starting. Solid green means the system file and drivers have loaded. The indicator goes off when the processor is ready for use.
13. Update the firmware before programming. See Updating Firmware.
14. Create the control program in Integration Designer® (ID12.0 or higher) and download it to the processor over the USB-C programming port or over Ethernet.
15. With the system file loaded, verify control of each connected device. If a device is not responding over IR, adjust that port's output level using the IR adjustment potentiometer behind the front cover.

NOTE: The ICP-10 must be programmed to operate. It will not control anything until a system file has been downloaded.

Programming the ICP-10

All programming is done using RTI's Integration Designer® software (ID12.0 or higher) on a Windows PC. The software creates the control program, referred to as an ID file, and identifies each processor by a unique identifier.

Programs are downloaded over the USB-C programming port or over Ethernet. Network settings, sense input modes, relay and trigger output modes, and RS-485 port function are all configured within Integration Designer® (ID12.0 or higher) and downloaded as part of the system file.

Updating Firmware

It is highly recommended that this and all RTI products have the latest firmware installed. Firmware is available by selecting the Firmware button in the AVPro Connect section of the AVPro Global website at <https://www.avproglobal.com>

NOTE: The ICP-10 retains the currently installed firmware while a new file downloads and only transfers over once the download has completed successfully. A failed or interrupted download will not leave the processor without working firmware.

IR Ports

The ICP-10 provides eight IR output ports on 5V mono 3.5mm connectors. The ports are output only. Infrared transmission covers a frequency range of 15kHz to 460kHz, and each port supplies up to 100mA.

IR Output Gain Adjustment

IR output level is adjustable per port by potentiometer.

1. The IR output adjustment potentiometers are located on the front panel.
2. Locate the potentiometer for the affected port.
3. Rotate it clockwise for higher output power, or counterclockwise for lower output power.
4. Test the device again and repeat until control is reliable.

NOTE: The IR output indicator illuminates in response to an output signal on any port.

Power / IR Terminal

TERMINAL: +12VDC

Positive power supply connection. It is internally tied to the power jack. This can be used to power an external IR receiver.

TERMINAL: GND

Common ground connection. Use this ground reference for any device connected to the +12VDC, INPUT or HI OUT terminals.

TERMINAL: INPUT

Input connection for system trigger codes. This terminal can also be used to connect an RM433 433MHz receiver.

TERMINAL: HI OUT

High current (200mA) IR output connection. This can be used to power up to 10 infrared emitters, an IR blaster, or to extend IR control over a long distance, up to 1000 ft. maximum.

RS-232 Ports

The ICP-10 provides eight two-way RS-232 ports on RJ-45 connectors for bi-directional communication with supported devices. The connectors carry no LEDs. Serial communication is supported at baud rates up to 19,200 bps through the applicable RTI driver.

IMPORTANT NOTE

RS-232 communication cabling should be kept short and well away from mains wiring. Confirm the baud rate set in Integration Designer® (ID12.0 or higher) matches the connected device.

RS-232 Port Pinout

RJ-45 (ICP-10 RS-232 PORT)		
1	DSR	Data Set Ready
2	DCD	Carrier Detect
3	DTR	Data Terminal Ready
4	GND	Signal Ground / Common
5	RXD	Receive Data
6	TXD	Transmit Data
7	CTS	Clear To Send
8	RTS	Request To Send

NOTE: Pins 1, 2 and 3 are wired for compatibility but are not required for communication with supported devices. Pins 4 through 8 carry the signals used by RTI drivers.

RS-485 Ports

Two RS-485 ports are provided on removable terminal blocks, each with GND, + and – terminals. The ports conform to TIA-485(-A) / EIA-485, and their function is controlled through software. Communication is supported through the applicable RTI driver.

1. Wire the connected device to the GND, + and – terminals of the chosen port, observing polarity.
2. Set the port function in Integration Designer® (ID12.0 or higher) and download the system file.

Sense Inputs

The ICP-10 provides eight assignable digital/closure sense inputs on phoenix terminal blocks, with A and B terminals per input. Sense input modes are configured within Integration Designer® (ID12.0 or higher). On sensing a contact closure or a voltage, events such as a macro or command can be triggered automatically.

1. **Sense contact closure:** Connect conductors from the source device to each side of a sense input (A and B).
2. **Sense voltage trigger:** Connect the positive lead from the voltage source to Side A of the sense input and the ground lead to Side B.

NOTE: Sense inputs accept 3-24VDC. The off or low state must not exceed 1VDC.

Relay / Trigger Outputs

Eight programmable relay/trigger outputs are provided on phoenix terminal blocks, with A and B terminals per output. Relay and trigger modes are configured within Integration Designer® (ID12.0 or higher). Each output may be configured as a dry contact closure or as a voltage trigger output.

1. **Contact closure:** Connect the A and B contact terminals of a relay to the device.
2. **Voltage trigger:** Connect contact A to the positive lead and contact B to the ground lead of the device.

NOTE: All relays are Normally Open when not energized and may be programmed to behave Normally Closed while power is applied to the processor. Each relay is rated 3A@30VDC. Each trigger output is rated 12VDC@100mA.

Ethernet and Power over Ethernet

Two Gigabit Ethernet ports are provided. ETHERNET 1 / PoE and ETHERNET 2 operate on two separate network interfaces, or they can be tied together as a switch. Both ports support 10/100/1000 Mb/s.

ETHERNET 1 / PoE will power the processor from a switch or injector supplying IEEE 802.3af Type 1 power, up to 15.4W. When PoE is used, the 12VDC power supply is not required.

Network settings such as the IP address, and the mode of operation, are configured within Integration Designer® (ID12.0 or higher). Ethernet may also be used to download system files to the processor.

NOTE: The MAC address is programmed during manufacture, stored in non-volatile memory, and drawn from a range assigned to RTI. The MAC address label is applied near the Ethernet ports.

USB Ports

USB 1 AND USB 2 (REAR)

Two USB-A host ports, USB 2.0. These are provided for connection of supported third-party dongles, such as a Wi-Fi access point or an audio output adaptor, and for future accessories and features.

USB-C PROGRAMMING PORT

USB 2.0 device port used for connection to Integration Designer® (ID12.0 or higher) on a Windows PC, for download of program files and firmware updates. The port presents an RTI-specific USB identifier so the software can recognise the processor.

RTI COM Port

The RTI COM port supports a ZM-24 Zigbee® transceiver module, providing 2.4GHz communication with compatible RTI handheld controllers. Refer to the ZM-24 operation guide for installation instructions.

Status Indicators

Indicators are red unless otherwise specified, diffused and flush mounted.

INDICATOR BEHAVIOUR:	
POWER	SOLID — POWER APPLIED
STATUS — SOLID RED	PROCESSOR IS PLUGGED IN AND BOOTING; THE OPERATING SYSTEM IS STARTING UP
STATUS — SOLID GREEN	SYSTEM FILE AND DRIVERS HAVE BEEN LOADED
STATUS — OFF	PROCESSOR HAS FINISHED STARTING UP AND IS READY FOR USE
STATUS — BLINK GREEN	EXECUTING COMMANDS OR MACROS DURING OPERATION

Reset Buttons

The front panel button is multifunction, with the action determined by how long the button is held.

- **Reboot.**
 - Press and hold for between 2 to 5 seconds.
 - Reboots the processor.
- **DHCP reset.**
 - Press and hold for between 10 to 30 seconds.
 - Returns the processor to DHCP addressing.
- **Factory reset.**
 - Press and hold for longer than 30 seconds.
 - Returns the processor to its factory configuration.
 - The system file must be downloaded again afterwards.

RTI Accessories Supported

SUPPORTED CONNECTIONS:	
TOUCHPANELS	ETHERNET
REMOTE CONTROLS	WIFI VIA ROUTER FROM ETHERNET, ZIGBEE® 2.4GHZ VIA COM PORT TO ZM-24; 433MHZ VIA TERMINALS TO RM433
EXPANSION PROCESSORS	ETHERNET
THIRD-PARTY DEVICES	ETHERNET or RS-232 CONTROL — AUDIO, VIDEO, CABLE BOXES, TV, PROJECTORS, LIGHTING, HVAC, SECURITY

Troubleshooting

Work through the checks below before contacting Technical Support.

THE ICP-10 DOES NOT RESPOND TO ANY COMMANDS

The processor must be programmed to operate. Confirm that a system file has been created in Integration Designer® (ID12.0 or higher) and downloaded over the USB-C programming port or over Ethernet. Check the Status indicator: if it is off, the processor has started up and is ready.

THE PROCESSOR WILL NOT POWER UP

If powering over PoE, confirm the network cable is in ETHERNET 1 / PoE and that the switch or injector supplies IEEE 802.3af Type 1 power. Otherwise confirm the 12VDC 2A supply is connected to the POWER jack and to a live outlet.

A DEVICE IS NOT RESPONDING TO INFRARED COMMANDS

Confirm the IR output indicator illuminates when a command is sent. If it does, the port is delivering the code, and the issue is at the emitter. Check emitter placement over the device's IR window, then remove the front cover and adjust that port's potentiometer clockwise for higher output power. For an IR blaster or a long run, use the HI OUT terminal rather than a port output.

A SERIAL DEVICE IS NOT RESPONDING

Confirm the Cat-5/6 run is terminated to the pinout given in this guide and check the baud rate set in Integration Designer® (ID12.0 or higher) against the device's own setting. Supported rates run up to 19,200 bps.

AN RS-485 DEVICE IS NOT RESPONDING

Confirm polarity at the + and – terminals and that GND is connected. Confirm the port function has been set in Integration Designer® (ID12.0 or higher) and the system file downloaded.

A SENSE INPUT IS NOT TRIGGERING EVENTS

Confirm the sense input mode in Integration Designer® (ID12.0 or higher) matches the wiring. For contact closure, conductors go to both sides (A and B) of the input. For a voltage trigger, the positive lead goes to Side A and the ground lead to Side B, with 3-24VDC present. Confirm the off state does not exceed 1VDC.

THE NETWORK CONNECTION IS UNRELIABLE

ETHERNET 1 and ETHERNET 2 are separate network interfaces. Confirm the cable is in the intended port and that the Net Link indicator is lit. Check the IP configuration in Integration Designer® (ID12.0 or higher).

Maintenance

To clean the ICP-10, lightly dampen a lint-free cloth with plain water or a mild detergent and wipe the outer surfaces.

NOTE: Do not use harsh chemicals as damage to the unit may occur.

Damage Requiring Service

The unit should be serviced by qualified service personnel when:

- The power supply cord or the plug has been damaged.
- Objects have fallen or liquid has been spilled into the unit.
- The unit has been exposed to rain.
- The unit does not appear to operate normally or exhibits a marked change in performance.
- The unit has been dropped or the enclosure has been damaged.

Do not attempt any service beyond that described in these operating instructions. Refer all other service needs to qualified service personnel.

Safety Suggestions

Read and Follow Instructions. Read all safety and operating instructions before operating the unit.

Retain Instructions. Keep the safety and operating instructions for future reference.

Heed Warnings. Adhere to all warnings on the unit and in the operating instructions.

Heat. Keep the unit away from heat sources such as radiators, heat registers, stoves, etc., including amplifiers that produce heat.

Power Sources. Connect the unit only to a power supply of the type described in the operating instructions, or as marked on the unit.

Power Cord Protection. Route power supply cords so that they are not likely to be walked on or pinched by items placed on or against them, paying particular attention to the cord plugs at power receptacles and at the point at which they exit from the unit.

Water and Moisture. Do not use the unit near water—for example, near a sink, in a wet basement, near a swimming pool, near an open window, etc.

Object and Liquid Entry. Do not allow objects to fall or liquids to be spilled into the enclosure through openings.

Ventilation. Do not obstruct the enclosure vents. Allow clearance around the unit for airflow.

Servicing. Do not attempt any service beyond that described in the operating instructions. Refer all other service needs to qualified service personnel.

Regulatory Compliance

The ICP-10 carries CE, FCC, RCM and UKCA marks.

DECLARATION OF CONFORMITY (DOC)

The Declaration of Conformity for this product can be found on the AVPro Global website <https://www.avproglobal.com>

FEDERAL COMMUNICATIONS COMMISSION NOTICE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received including interference that may cause undesired operation.

INDUSTRY CANADA COMPLIANCE STATEMENT

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received including interference that may cause undesired operation.

Cet appareil est conforme avec Industrie Canada exempts de licence standard RSS (s). Son fonctionnement est soumis aux deux conditions suivantes:

1. Ce dispositif ne peut causer des interférences nuisibles.
2. Cet appareil doit accepter toute interférence reçue y compris des interférences qui peuvent provoquer un fonctionnement indésirable.

Support

If you are encountering any problems or have a question about your RTI product, first refer to the Troubleshooting section of this guide, then contact RTI Technical Support for assistance.

RTI provides technical support by telephone or e-mail. For the highest quality service, please have the following information ready:

- Your name
- Company name
- Telephone number
- E-mail address
- Product model and serial number (if applicable)

If you are having a problem with hardware, please note the equipment in your system, a description of the problem, and any troubleshooting you have already tried.

RETURN AUTHORIZATION

Please do not return products to RTI without return authorization.

Contacting RTI

For news about the latest updates, new product information, and new accessories, please visit our web site at: www.rticontrol.com

For general information, you can contact RTI at:

AVPro Global Holdings
2222 E 52nd Street North
Sioux Falls SD 57104
Tel: 877-886-5112
Tech Support: info@avproglobal.com

Warranty

THE BASICS

RTI warrants new products for a period of three (3) years (excluding consumables such as rechargeable batteries which are warranted for one (1) year) from the date of purchase by the original purchaser (end user) directly from RTI / Pro Control (herein referred to as "RTI"), or an authorized RTI dealer.

Warranty claims may be initiated by an authorized RTI dealer using the original dated sales receipt or other proof of warranty coverage. In the absence of the receipt of purchase from the original dealer, RTI will provide warranty coverage extension of six (6) months from the date code of the product.

Note: RTI warranty is limited to the provisions set forth in this policy and does not preclude any other warranties offered by third parties who are solely responsible for those other warranties.

COVERAGE DETAILS

Except as specified below, this warranty covers defects in product material and workmanship. The following are not covered by the warranty:

- Product purchased via unauthorized sellers or internet sites will not be serviced — regardless of purchase date.

- Damages caused by accident, misuse, abuse, neglect or acts of God.
- Cosmetic damage, including, but not limited to, scratches, dents and normal wear and tear.
- Failure to follow instructions contained in the Product Installation Guide.
- Damages due to products used in an application or environment other than that for which it was intended, improper installation procedures or adverse environmental factors such as incorrect line voltages, improper wiring, or insufficient ventilation.
- Repair or attempted repair by anyone other than RTI and Pro Control or authorized service partners.
- Failure to perform recommended periodic maintenance.
- Causes other than product defects, including lack of skill, competence or experience of user.
- Damage due to shipment of this product (claims must be made to the carrier).
- Altered unit or altered serial number: defaced, modified or removed.

LIMITATIONS OF LIABILITY

RTI Control is also not liable for:

- Damages caused by its products or for failure of its products to perform, including any labor costs, lost profits, lost savings, incidental damages, or consequential damages.
- Damages based upon inconvenience, loss of use of the product, loss of time, interrupted operation, commercial loss, any claim made by a third party or made on behalf of a third party.
- Loss of, or damage to, data, computer systems or computer programs.

RTI's liability for any defective product is limited to repair or replacement of the product, at the sole discretion of RTI.

In cases where the warranty policy conflicts with local laws, the local laws will be adopted.



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