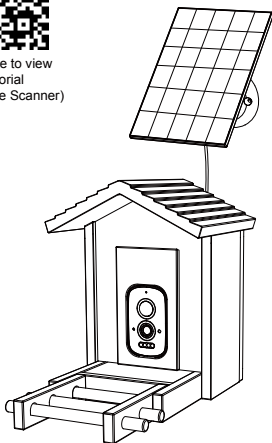




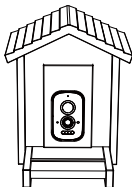
Scan the QR code to view
the video tutorial
(Browser / QR Code Scanner)



Smart Bird Feeder User Manual

Customer Support Email: support@visiogear.com

What's in the Box



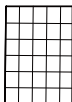
Feeder + Camera



Bird Standing Stands



Solar panel bracket



Solar panel



Screw kit *6

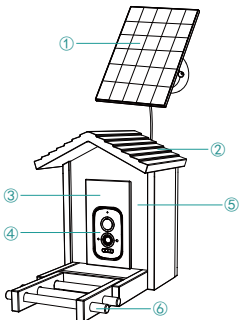


Binding straps



Manual

About the Product



① Solar panel

② Grain storage bin covers

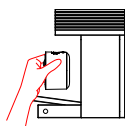
③ Door for storing cameras

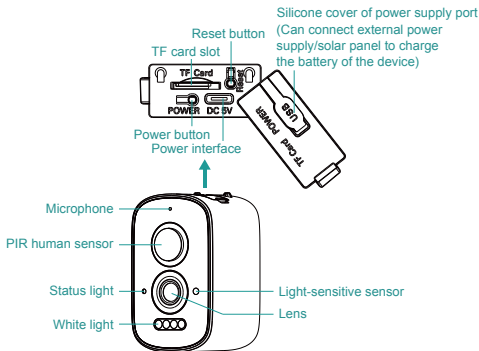
④ Camera

⑤ Grain storage bins

⑥ Bird Standing Stands

Note: Please open ③ Door for storing cameras and remove ④ Camera from the bird feeder for subsequent operations as shown below :





Before installing or removing the Micro SD card, ensure the device is turned off or the power supply is disconnected. It is recommended to use cloud storage, which is safe and reliable for storing alarm records and accessing related video in real time.

- **Power Button:** Press and hold for 3 to 4 seconds to turn the device on or of
You will hear a voice prompt.
- **Reset Button:** Press and hold for 5 to 10 seconds to restore the device to factory settings.

Status light	Description
Solid blue	Device is on and operating normally
Quickly flashing blue	Waiting for network configuration
Slowly flashing blue	Device is being accessed by the client
Solid red	Low battery
None	Low-power standby/not started

Tip: When the device indicator light turns red, or the APP receives a low battery alarm, please charge the camera immediately, otherwise the camera will not be able to turn on when the battery is exhausted, and charging will take longer. To charge the device, open the silicone cover and use the power supply port to connect external power/solar panel.

Charging

Fully charge the camera before use

Fully charge the camera before first use. The camera does not come pre-charged due to safety regulations. Charge it for 5 hours with the included charging cable (DC5V/1.5A).

Warning

When charging, both the ambient temperature and camera temperatures should be above 32°F (0°C). If the camera has been exposed to low temperatures for an extended period, it should be brought back to room temperature before charging.

Connection and Configuration

Step 1 Download app and Register an account

- ① Scan the QR code to download Tris Home or search Tris Home in mobile application market to download.
- ② Run Tris Home, register an account and login(Support third-party account)



Tris Home

Step 2 Configure and add device

- ① Click "+" in the middle of the APP interface or "+" in the upper right corner to add device as shown in Figure 1, select bird feeder as shown in Figure 2.

NOTE: If you are using a dual-band router, please connect your phone to WIFI on the 2.4G band when configuring the network for your device

Figure 1

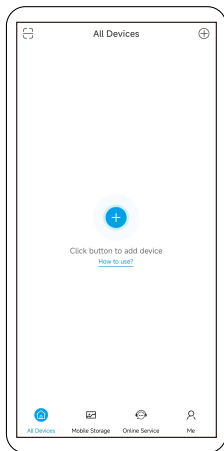
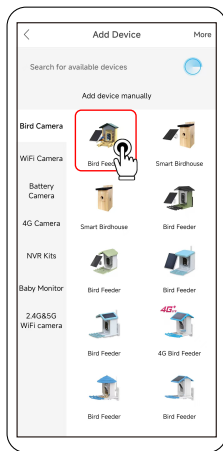


Figure 2



- ② Long press the power button at the top for 3~4 seconds until hear a tone, then the blue light will flash as shown in Figure 3.

NOTE: If you don't hear a tone and the indicator doesn't light up, please charge your device first

- ③ If the blue indicator light is not flashing quickly, Please try to reset the device by pressing and holding the reset button for 5-10 seconds as shown in Figure 4.

Figure 3

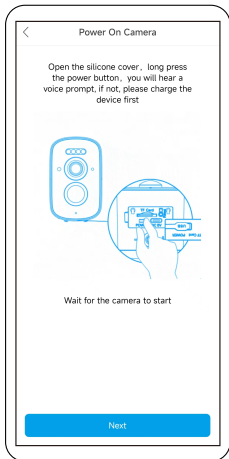
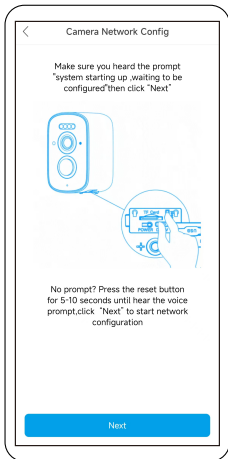


Figure 4



- ④ Enter the WIFI password to configure the network as shown in Figure 5.
- ⑤ Your phone will generate a QR code, place the QR code in front of the camera about 25-35cm (about 1 ft) as shown in Figure 6, wait for the configuration to complete as shown in Figure 7.

Figure 5

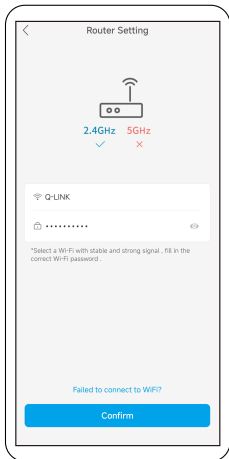


Figure 6



Step 3 Confirm configuration result

After configuration is successful, jump to device list page, click the device to open real-time view live or device setting.

If you have any other questions can check in app-online serviceas shown in Figure 8.

Figure 7

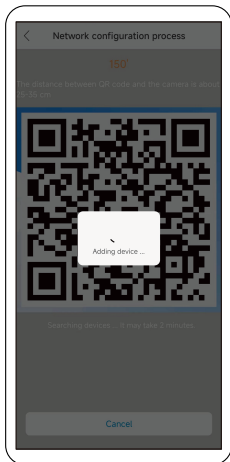
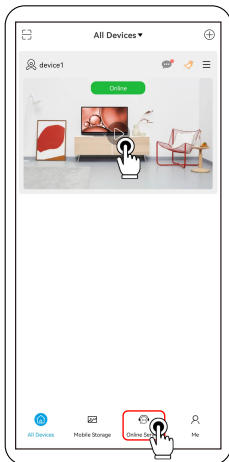


Figure 8



Step 4 Cloud Storage / Bird Recognition

Click on the "Bird" icon to enter the Cloud Service store in Figure 9, purchase the cloud storage services, which can identify more than 10K species of birds and save more than 3-days Loop Alarm record. Now you can experience one month for free. If the bird comes, the camera will automatically recognize and save the video to the cloud, and you will receive a message. Click on the "Cloud Event" icon to see the bird's video and Wikipedia's introduction to the bird.

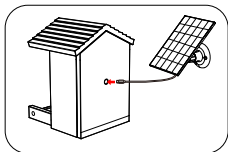
Figure 9



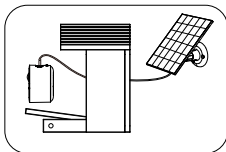
APP Function Introduction



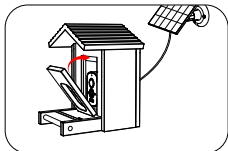
Assembly



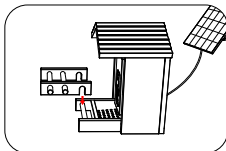
Step 1: Pass the solar panel's Type-C connector through the hole on the back of the bird feeder.



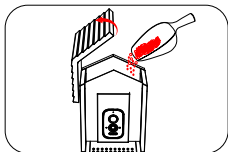
Step 2: Connecting the camera to the solar panel.



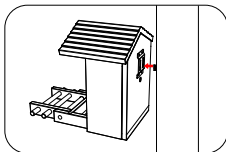
Step 3: Place the camera inside the bird feeder and close the door.



Step 4: Installation of Bird Standing Bracket.



Step 5: Open the Grain storage bin covers and pour in the bird food.



Step 6: Attach the 2 screws to the tree and then insert into the holes in the iron tab bracket on the back of the bird feeder to secure.

FAQ

Q: How to save camera recordings?

- A: 1. Local TF card storage, maximum to 128G. when TF card is full, auto delete older videos, loop record video.
2. Recommend cloud storage, Alarm video storage to cloud server, real-time push alarm small video, safe and reliable, you can learn more on APP cloud service page.

Q: What should I do if forget device password?

A: restore factory setting , reconnect and set new password

Note: The access password involves privacy and security, please treat it with caution

Q: What should I do if can't connect to camera or abnormal offline in use?

- A: 1. check if camera battery is charged and if the router network is normal.
2. Press and hold the power button to power off and restart the camera.
3. restore factory setting (Press and hold the reset button for 6 seconds until you hear "Restoring to factory settings, do not power off" and release it), follow instructions to re-add device.

Q: Does it support 5G band routers?

A: Only support 2.4 GHz WiFi, if the router's 5G band and 2.4G band are the same SSID, and you can't connect to the camera successfully, please turn off the "Dual-band" function in your router settings. (This function will automatically switch to the 5G band network, resulting in problems such as not being able to connect or going offline); If 5G band and 2.4G band are not the same SSID (5G band is xxx-5G), please connect your cell phone's WIFI to the router's 2.4G SSID (xxx-2.4G) and then configure the camera.