



**LG**

Life's Good

ENGLISH

User Guide

**LG-D105f**

MFL68621719 (1.0)

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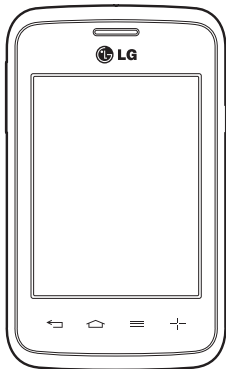




ENGLISH

# User Guide

- Screen displays and illustrations may differ from those you see on actual phone.
- Some of the contents of this guide may not apply to your phone, depending on the software and your service provider. All information in this document is subject to change without notice.
- This handset is not suitable for people who have a visual impairment due to the tap screen keyboard.
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# Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

Should a fault occur, a software tool is built into your device that will gather a fault log.

This tool gathers only data specific to the fault, such as signal strength, cell ID position in sudden call drop and applications loaded. The log is used only to help determine the cause of the fault. These logs are encrypted and can only be accessed by an authorised LG Repair centre should you need to return your device for repair.

## Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information.

This mobile phone model LG-D105f has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-ionizing Radiation Protection (ICNIRP) is 2 W/kg averaged over 10g of tissue.
- The highest SAR value for this model phone tested for use at the ear is 0.750 W/kg (10g) and when worn on the body is 0.742 W/Kg (10g).
- This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 cm away from the body. When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal and should position the product at least 1.5 cm away from your body. In order to transmit data files or messages, this device requires a quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure the above separation distance instructions are followed until the transmission is completed.

# Guidelines for safe and efficient use

## Product care and maintenance



### WARNING

Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may void any approval or warranty applying to the phone and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Repairs under warranty, at LG's discretion, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.
- Keep away from electrical appliances such as TVs, radios and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required to by special regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.
- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use accessories like earphones cautiously. Do not touch the antenna unnecessarily.
- Do not use, touch or attempt to remove or fix broken, chipped or cracked glass. Damage to the glass display due to abuse or misuse is not covered under the warranty.
- Your phone is an electronic device that generates heat during normal operation. Extremely prolonged, direct skin contact in the absence of adequate ventilation may result in discomfort or minor burns. Therefore, use care when handling your phone during or immediately after operation.

- If your phone gets wet, immediately unplug it to dry off completely. Do not attempt to accelerate the drying process with an external heating source, such as an oven, microwave or hair dryer.
- The liquid in your wet phone, changes the colour of the product label inside your phone. Damage to your device as a result of exposure to liquid is not covered under your warranty.

## Efficient phone operation

### Electronics devices

All mobile phones may receive interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs etc.
- Use your phone in temperatures between 0°C and 40°C, if possible. Exposing your phone to extremely low or high temperatures may result in damage, malfunction, or even explosion.

## Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.
- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is of particular importance when near roads.

# Guidelines for safe and efficient use

## Avoid damage to your hearing



To prevent possible hearing damage, do not listen at high volume levels for long periods.

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

- When using headphones, turn the volume down if you cannot hear the people speaking near you, or if the person sitting next to you can hear what you are listening to.

**NOTE:** Excessive sound pressure from earphones and headphones can cause hearing loss

## Glass Parts

Some parts of your mobile device are made of glass. This glass could break if your mobile device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch or attempt to remove it. Stop using your mobile device until the glass is replaced by an authorised service provider.

## Blasting area

Do not use the phone where blasting is in progress. Observe restrictions and follow any regulations or rules.

## Potentially explosive atmospheres

- Do not use your phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid or explosives in the same compartment of your vehicle as your mobile phone or accessories.

## In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the ground without permission from the crew.

## Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

## Emergency calls

Emergency calls may not be available on all mobile networks. Therefore you should never depend solely on your phone for emergency calls. Check with your local service provider for more details.

Use your mobile phone to call emergency services for yourself or others in the case of fire, traffic accident or medical emergencies;

- Australia Dial (0-0-0)
- New Zealand Dial (1-1-1)
- International Dial (1-1-2)
- other local emergency number.

Remember, it is a free call when dialling emergency services from your mobile phone in Australia.

## Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise the battery life.
- Do not disassemble or short-circuit the battery.
- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times before it needs replacing.
- Recharge the battery if it has not been used for a long time to maximise usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, as this may deteriorate battery performance.
- There is risk of explosion if the battery is replaced with an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.

## Guidelines for safe and efficient use

- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.
- Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.

## Driver Safety Tips

Your mobile telephone gives you the powerful ability to communicate almost anywhere, anytime, but an important responsibility accompanies the benefits of mobile phones, one that every user must uphold. When driving a car, driving is your first responsibility. When using your mobile phone behind the wheel of a car, practice good common sense and remember the following tips:

- Use a hands free device to add an additional layer of convenience and safety to your wireless phone with one of the many hands free accessories available today.
- Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.
- Rain, sleet, snow, ice and even heavy traffic can be hazardous.
- Do not take notes or look up phone numbers while driving. Typing up a "to do" list or flipping through your address book takes attention away from your primary responsibility of driving safely.
- Place calls when you are not moving or before pulling into traffic. Try to plan calls when you will not be driving.
- Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.
- Use your mobile phone to help others in emergencies. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call the emergency number, as you would want others to do for you.
- If you see a broken down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance, local traffic authority or police station.

### DECLARATION OF CONFORMITY

Hereby, **LG Electronics** declares that this **LG-D105f** product is in compliance with the essential requirements and other relevant provisions of Directive **1999/5/EC**. A copy of the Declaration of Conformity can be found at <http://www.lg.com/global/declaration>

# Important notice



## Please read this before you start using your phone!

Please check to see whether any problems you encountered with your phone are described in this section before taking the phone in for service or calling a service representative.

### 1. Phone memory

When there is less than 10% of space available in your phone memory, your phone cannot receive new messages. You need to check your phone memory and delete some data, such as applications or messages, to make more memory available.

To uninstall applications:

- 1 Tap  >  > **Apps** tab > **Settings** > **Apps**.
- 2 Once all applications appear, scroll to and select the application you want to uninstall.
- 3 Tap **Uninstall**.


### 2. Optimizing battery life

Extend your battery's power by turning off features that you don't have to run constantly in the background. You can monitor how applications and system resources consume battery power.

Extending your phone's battery life:



- Turn off radio communications when you are not using. If you are not using Wi-Fi, Bluetooth or GPS, turn them off.
- Reduce screen brightness and set a shorter screen timeout.
- Turn off automatic syncing for Gmail, Calendar, Contacts and other applications.
- Some applications you have downloaded may reduce battery power.
- While using downloaded applications, check the battery charge level.

To check the battery power level:

- Tap  >  > **Apps** tab > **Settings** > **About phone** > **Common** tab > **Battery**.

The battery status (charging or discharging) and battery level (percentage charged) is displayed at the top of the screen.

To monitor and control how battery power is being used:

- Tap  >  > **Apps** tab > **Settings** > **About phone** > **Common** tab > **Battery** > **Battery use**.

Battery usage time is displayed on the screen. It tells you how long it has been since you last connected your phone to a power source or, if currently connected, how long the phone was last running on battery power. The screen shows the applications or services using battery power, listed in order from the greatest to smallest amount used.

### 3. Before installing an open source application and OS



#### WARNING



If you install and use an OS other than the one provided by the manufacturer it may cause your phone to malfunction. In addition, your phone will no longer be covered by the warranty.



#### WARNING

To protect your phone and personal data, only download applications from trusted sources, such as Play Store™. If there are improperly installed applications on your phone, the phone may not work normally or a serious error may occur. You must uninstall those applications and all associated data and settings from the phone.

### 4. Using an unlock pattern

Set an unlock pattern to secure your phone. Tap  >  > **Apps** tab > **Settings** > **Lock screen** > **Select screen lock** > **Pattern**. This opens a screen that will guide you through how to draw a screen unlock pattern. You have to create a Backup PIN as a safety measure in case you forget your unlock pattern.

**Caution:** Create a Google account before setting an unlock pattern and remember the Backup PIN you created when creating your pattern lock.



## WARNING

### Precautions to take when using pattern lock.

It is very important to remember the unlock pattern you set. You will not be able to access your phone if you use an incorrect pattern 5 times. You have 5 opportunities to enter your unlock pattern, PIN or password. If you have used all 5 opportunities, you can try again after 30 seconds.

### When you can't recall your unlock Pattern, PIN or Password:

#### < If you have forgotten your pattern >

If you logged in to your Google account on the phone but failed to enter the correct pattern 5 times, tap the **Forgot pattern?** button at the bottom of the screen. You are then required to log in with your Google Account or you have to enter the Backup PIN which you entered when creating your Pattern Lock.

If you have not created a Google account on the phone or you forgot Backup PIN, you have to perform a hard reset.

#### < If you have forgotten your PIN or Password >

If you forget your PIN or Password, you will need to perform a hard reset.

**Caution:** If you perform a hard reset, all user applications and user data will be deleted.

**NOTE:** If you have not logged into your Google Account and have forgotten your Unlock Pattern, you will need to enter your Backup PIN.

## 5. Using the Hard Reset (Factory Reset)

If your phone does not restore to its original condition, use a Hard Reset (Factory Reset) to initialise it.

- 1 Turn the power off.
- 2 Press and hold the **Power/Lock Key + Volume Down Key** on the phone.
- 3 Release the **Power/Lock Key** only when the LG logo is displayed.
- 4 Press the **Power/Lock Key** again within 3 seconds.
- 5 Release all keys when the Factory data reset screen is displayed.
- 6 As shown on the screen, press the **Power/Lock Key** twice, and the factory reset will be performed. If you press the **Volume UP** or **Down Key** during the Factory reset screen appeared, the Factory reset is not performed and the normal boot is performed.





## WARNING



If you perform a Hard Reset, all user applications, user data and DRM licenses will be deleted. Please remember to backup any important data before performing a Hard Reset.

## 6. Opening and switching applications

Multi-tasking is easy with Android, you can keep more than one application running at the same time. There is no need to quit an application before opening another one. Use and switch between several open applications. Android manages each application, stopping and starting them as needed to ensure that idle applications don't consume resources unnecessarily.

- 1 Tap and hold the **Menu Key** . A list of recently used applications will be displayed.
- 2 Tap the application you want to access. This does not stop the previous app running in the background on the phone. Make sure to tap **Back Key**  to exit an app after using it.
  - To stop applications, tap **Task Manager** from the recent apps list, then tap **Stop** or **Stop all**.
  - To remove an app from the recent apps list, swipe the app preview to the left or right. To clear all apps, tap **Clear all**.

## 7. Transferring music, photos and videos using Media sync (MTP)

- 1 Tap  >  > **Apps** tab > **Settings** > **Storage** to check out the storage media.
- 2 Connect the phone to your PC using the USB cable.
- 3 **Select USB connection method** will appear on your phone screen, select the **Media sync (MTP)** option.
- 4 Open the memory folder on your PC. You can view the mass storage content on your PC and transfer the files from PC to Device memory folder or vice versa.

## 8. Hold your phone upright

Hold your cell phone vertically, as you would a regular phone. Your phone has an internal antenna. Be careful not to scratch or damage the back of the phone, as this may affect performance.

When making/receiving calls or sending/receiving data, avoid holding the lower part of the phone where the antenna is located. Doing so may affect call quality.

# Getting to know your phone

## Phone overview

**Earpiece**

**Volume keys**

**Home Key**

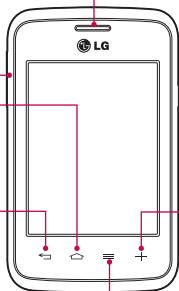
- Returns to the Home screen from any screen.
- Touch and hold to open Google Now.

**Back Key**

- Return to the previous screen.
- Exit an app after using it.

**Menu Key**

- Display the available options.
- Touch and hold to view a list of the most recently used apps.

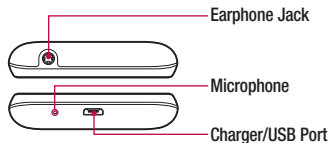


**Power/Lock Key**

- Switch your phone on/off by pressing and holding this key.
- Short press to lock/unlock the screen.

**QuickButton**

Touch for quick access to your favorite app.



**Earphone Jack**

**Microphone**

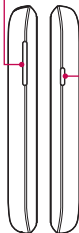
**Charger/USB Port**

### **WARNING**

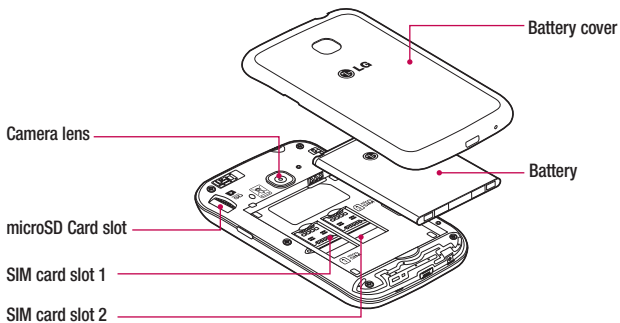
Placing a heavy object on the phone or sitting on it can damage the LCD and touch screen functions.

### Volume keys

- In the Home screen: Control ringer volume.
- During a call: Control your earpiece volume.
- When playing a song: Control volume continuously.



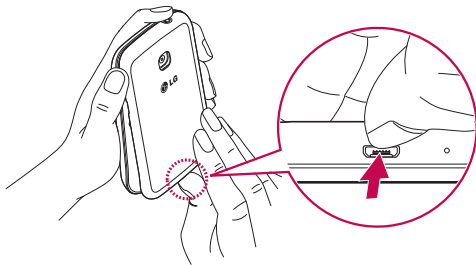
Power/Lock Key



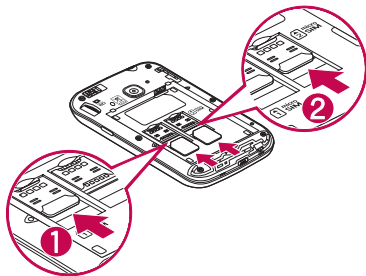
## Installing the SIM card and battery

Before you can start exploring your new phone, you'll need to set it up. To insert the SIM card and battery.

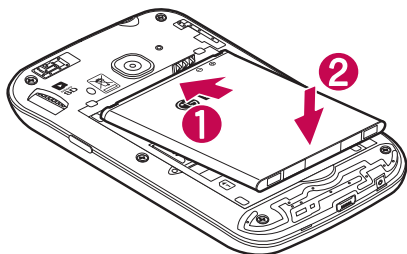
- 1 To remove the battery cover, hold the phone firmly in one hand. With your other hand, lift off the battery cover with your thumb nail as shown in figure.



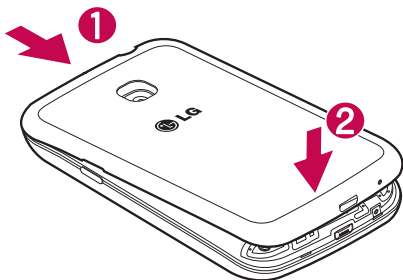
- 2 Slide the SIM cards into the slots as shown in the figure. Make sure the gold contact area on the card is facing downwards.



- 3 Insert the battery into place by aligning the gold contacts on the phone and the battery (1) and pressing it down until it clicks into place (2).



- 4 Align the battery cover over the battery compartment (1) and press it down until it clicks into place (2).



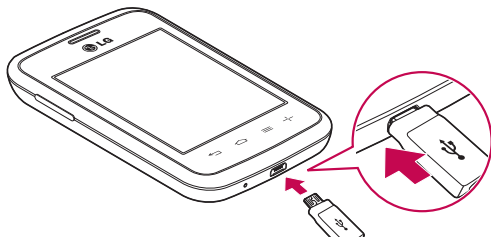
## Charging your phone

Charge the battery before using it for the first time. Use the charger to charge the battery. A computer can be also used to charge the device by connecting them via the USB cable.

### WARNING

Use Only LG-approved chargers, batteries, and cables. Using unapproved chargers or cables may cause the battery to charge slowly and unexpected popup messages on your phone. The use of unapproved chargers or cables may cause damage to your phone or may cause your battery to explode. Any damage to the phone or its battery from such cases are not covered by the warranty.

The charger connector is at the bottom of the phone. Insert a USB into the phone and connect it to the charger, then plug the charger into an electrical outlet.



### NOTE:

- The battery must be fully charged initially to improve battery lifetime.
- Do not open the back cover while your phone is charging.


## Using the memory card

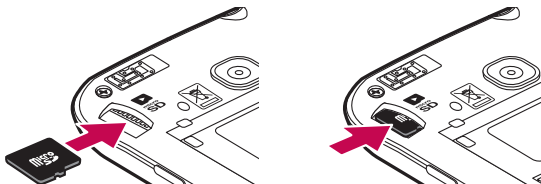
Your phone supports the use of microSD™ or microSDHC™ memory cards of up to 32 GB capacity. These memory cards are specifically designed for mobile phones and other ultra-small devices, and are ideal for storing media-rich files such as music, programs, videos, and photographs for use with your phone.

### To insert a memory card:

Insert the memory card into the slot. Make sure the gold contact area is facing downwards.

### To safely remove the memory card:

Touch  > Apps tab > Settings > Storage > Unmount SD card.



### NOTE:

Use only compatible memory cards with your phone. Using incompatible memory cards may damage the card and data stored on the card, as well as the phone.




### WARNING

Do not insert or remove the memory card when the phone is ON. Doing so may damage the memory card as well as your phone, and the data stored on the memory card may become corrupt.

### To format the memory card:

Your memory card may already be formatted. If it isn't, you must format it before you can use it.


**NOTE:** All files on your memory card are deleted when it is formatted.

- 1 Touch  to open the application list.
- 2 Scroll and touch **Settings** > **Storage**.
- 3 Touch **Unmount SD card**.
- 4 Touch **Erase SD card** > **Erase SD card** > **Erase everything**.
- 5 If you have set a pattern lock, input the pattern lock then select **Erase everything**.

**NOTE:** If there is content on your memory card, the folder structure may be different after formatting, as all the files will have been deleted.

## Locking and unlocking the screen

If you do not use the phone for a while, the screen will be automatically turned off and locked. This helps to prevent accidental taps and saves battery power.

When you are not using the phone, press the **Power/Lock key**  to lock your phone.

If there are any programs running when you lock your screen, they may be still running in Lock mode. It is recommended that you exit all programs before entering Lock mode to avoid unnecessary charges (e.g. phone calls, web access and data communications).

To wake up your phone, press the **Power/Lock key** . The Lock screen will appear. Touch and slide the Lock screen in any direction to unlock your Home screen. The last screen you viewed will open.

# Your Home screen

## Touch screen tips

Here are some tips on how to navigate on your phone.

**Tap or touch** – A single finger tap selects items, links, shortcuts and letters on the on-screen keyboard.

**Touch and hold** – Touch and hold an item on the screen by tapping it and not lifting your finger until an action occurs. For example, to open a contact's available options, touch and hold the contact in the Contacts list until the context menu opens.

**Drag** – Touch and hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position. You can drag items on the Home screen to reposition them.

**Swipe or slide** – To swipe or slide, quickly move your finger across the surface of the screen, without pausing when you first tap it (so you don't drag an item instead). For example, you can slide the screen up or down to scroll through a list, or browse through the different Home screens by swiping from left to right (and vice versa).

**Double-tap** – Double-tap to zoom on a webpage or a map. For example, quickly double-tap a section of a webpage to adjust that section to fit the width of the screen. You can also double-tap to zoom in and out while viewing the picture.

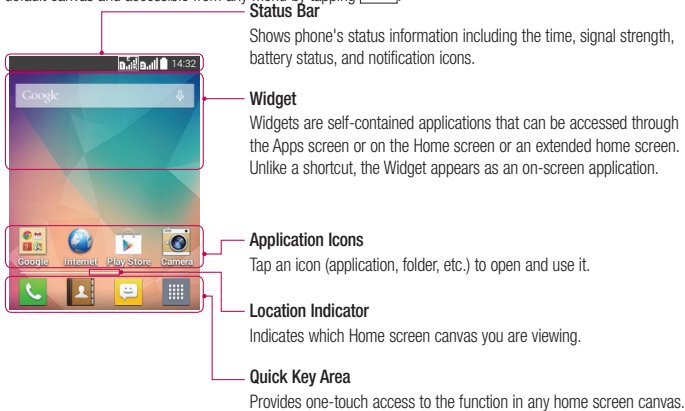
**Pinch-to-Zoom** – Use your index finger and thumb in a pinching or spreading motion to zoom in or out when using the browser or Maps, or when browsing pictures.

### NOTE:

- To select an item, tap the center of the icon.
- Do not press too hard; the tap screen is sensitive enough to pick up a light, yet firm tap.
- Use the tip of your finger to tap the option you want. Be careful not to tap any other keys.

## Home screen

The Home screen is the starting point for many applications and functions, and it allows you to add items like application shortcuts, or Google widgets to give you instant access to information and applications. This is the default canvas and accessible from any menu by tapping .



## Extended home screen



The operating system provides multiple Home screen canvases to provide more space for adding icons, widgets, and more.

- ▶ Slide your finger left or right across the Home screen.

## Customising the Home screen


You can customise your Home screen by adding apps, widgets or changing wallpapers.


### To add items on your Home screen

- 1 Tap  > .
- 2 Tap the desired tab. Choose from **Apps** or **Widgets**.
- 3 Drag item to the desired location and lift your finger.


**TIP!** To add an application icon to the Home screen from the Apps menu, touch and hold the application you want to add.

### To remove an item from the Home screen



- ▶ **Home screen** > touch and hold the icon you want to remove > drag it to .

**NOTE:**  **Apps** key cannot be removed.

### To customise apps icons on the Home screen

- 1 Touch and hold an application icon until it is unlocked from its current position. Then drop it on the screen. The editing icon  will appear in the upper right corner of the application.
- 2 Tap the application icon again and select the desired icon design and size.
- 3 Tap **OK** to save the change.

## Returning to recently-used applications

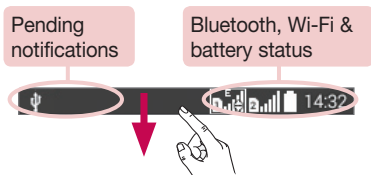
- 1 Touch and hold . The screen displays a pop-up containing the icons of applications you used recently.
- 2 Tap an icon to open the application, or tap  to return to your previous screen.

## Notifications panel

Notifications alert you the arrival of new messages, calendar events, and alarms, as well as to ongoing events, such as when you are on a call.

When a notification arrives, its icon appears at the top of the screen. Icons for pending notifications appear on the left, and system icons such as Wi-Fi or battery strength shown on the right.

**NOTE:** The available options may vary depending on the region or service provider.



## Using Dual SIM

When two SIM cards are inserted on your phone, the SIM cards information are displayed on your notification drawer. The default behaviour of the QuickButton is to switch the currently active SIM.

**NOTE:** If only one SIM card is inserted or one SIM is off, SIM switching is not available, and the SIM switch key has no action. During a call, sending a message or using a data service, the other SIM's RSSI might be displayed as 'No service' due to the network service status.

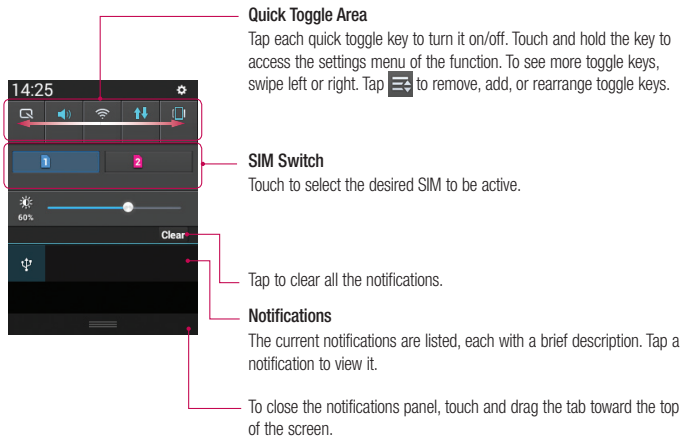


### WARNING

If you are outside of the service area, it may cause your device to consume more battery power.

## Opening the notifications panel

Swipe down from the status bar to open the notifications panel.




















## Indicator icons on the Status Bar

Indicator icons appear on the status bar at the top of the screen to report missed calls, new messages, calendar events, device status and more.



The icons displayed at the top of the screen provide information about the status of the device. The icons listed in the table below are some of the most common ones.

Icon	Description
	No SIM card inserted
	No network signal available
	Airplane mode is on
	Connected to a Wi-Fi network
	Wired headset connected
	Call in progress
	Missed call
	Bluetooth is on
	System warning
	An alarm is set
	New voicemail available
	New text or multimedia message
	A song is currently playing
	Mobile hotspot is active

Icon	Description
	Ringer is silenced
	Vibrate mode is on
	Battery fully charged
	Battery is charging
	Phone is connected to PC via USB cable
	Downloading data
	Uploading data
	Acquiring GPS
	Receiving location data from GPS
	Data is synchronizing
	New Gmail message available
	New Hangouts message available
	Choose input method

**NOTE:** The icons location in the status bar may differ according to the function or service.


## On-screen keyboard

You can enter text using the on-screen keyboard. The on-screen keyboard appears automatically on the screen when you need to enter text. To manually display the keyboard, simply tap a text field where you want to enter text.

### Using the keypad & entering text

 Tap once to capitalise the next letter you type. Double-tap for all caps.

 Tap to switch to the numbers and symbols keyboard.

 Tap to enter a space.

 Tap to create a new line.

 Tap to delete the previous character.

## Entering accented letters

When you select French or Spanish as the text entry language, you can enter special French or Spanish characters (e.g. "á").

For example, to input "á", touch and hold the "a" key until the zoom-in key grows bigger and displays characters from different languages.

Then select the special character you want.



# Google account setup


When you first turn on your phone, you have the opportunity to activate the network, to sign into your Google Account and select how you want to use certain Google services.

## To set up your Google account:

- Sign into a Google Account from the prompted set-up screen.

**OR**

- Tap  >  > **Apps** tab > select a Google application, such as **Gmail** > select **New** to create a new account.

If you have a Google account, tap **Existing**, enter your email address and password, then tap .

Once you have set up your Google account on your phone, your phone automatically synchronises with your Google account on the Web.

Your contacts, Gmail messages, Calendar events and other information from these applications and services on the Web are synchronised with your phone. (This will depend on your synchronisation settings.)

After signing in, you can use Gmail™ and take advantage of Google services on your phone.

# Connecting to Networks and Devices

## Wi-Fi

With Wi-Fi, you can use high-speed Internet access within the coverage of a wireless access point (AP). Enjoy wireless Internet using Wi-Fi, without extra charges.



### Connecting to Wi-Fi networks

To use Wi-Fi on your phone, you need to access a wireless access point or 'hotspot'. Some access points are open and you can simply connect to them. Others are hidden or use security features; you must configure your phone to be able to connect to them.

Turn off Wi-Fi when you're not using it to extend the life of your battery.

**NOTE:** If you are out of the Wi-Fi zone or have set Wi-Fi to **OFF**, additional charges may be applied by your mobile operator for mobile data use.

### Turning Wi-Fi on and connecting to a Wi-Fi network

- 1 Tap  >  > **Apps** tab > **Settings** > **Wi-Fi**.
- 2 Set **Wi-Fi** to **ON** to turn it on and start scanning for available Wi-Fi networks.
- 3 Tap the Wi-Fi menu again to see a list of active and in-range Wi-Fi networks.
  - Secured networks are indicated by a lock icon.
- 4 Tap a network to connect to it.
  - If the network is secured, you are prompted to enter a password or other credentials. (Ask your network administrator for details)
- 5 The status bar displays icons that indicate Wi-Fi status.

# Bluetooth

You can use Bluetooth to send data by running a corresponding application, but not from the Bluetooth menu.

## NOTE:

- LG is not responsible for the loss, interception or misuse of data sent or received via the Bluetooth wireless feature.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by Bluetooth SIG, may be incompatible with your device.

## Turning on Bluetooth and pairing up your phone with a Bluetooth device

You must pair your device with another device before you connect to it.

- 1 Tap  >  > **Apps** tab > **Settings** > set **Bluetooth** to **ON**.
- 2 Tap the **Bluetooth** menu again. You will see the option to make your phone visible and option to search devices. Now tap **Search for devices** to view the devices in the Bluetooth Range.
- 3 Choose the device you want to pair with from the list.

Once the pairing is successful, your device will connect to the other device.

**NOTE:** Some devices, especially headsets or hands-free car kits, may have a fixed Bluetooth PIN, such as 0000. If the other device has a PIN, you will be asked to enter it.



## Send data using the Bluetooth wireless feature

- 1 Select a file or item, such as a contact, calendar event or media file, from an appropriate application or from **Downloads**.
- 2 Select the option for sending data via Bluetooth.


**NOTE:** The method for selecting an option may vary by data type.

- 3 Search for and pair with a Bluetooth-enabled device.

## Receive data using the Bluetooth wireless feature

- 1 Tap  >  > **Apps** tab > **Settings** > set **Bluetooth** to **ON**.

- 2 Tap the **Bluetooth** menu again and mark the checkbox at the top of the screen to make your phone visible to other devices.

**NOTE:** To select the length of time that your device will be visible, tap  > **Visibility timeout**.

- 3 Select **Accept** to confirm that you are willing to receive data from the device.

## Sharing your phone's data connection

USB tethering and portable Wi-Fi hotspot are great features when there are no wireless connections available. You can share your phone's mobile data connection with a single computer via a USB cable (USB tethering). You can also share your phone's data connection with more than one device at a time by turning your phone into a portable Wi-Fi hotspot.

When your phone is sharing its data connection, an icon appears in the status bar and as an ongoing notification in the notifications drawer.

For the latest information about tethering and portable hotspots, including supported operating systems and other details, visit <http://www.android.com/tether>.



### To share your phone's data connection as a portable Wi-Fi hotspot

- 1 Tap  >  > **Apps tab** > **Settings** > **Tethering & networks** > **Wi-Fi hotspot** switch to activate.
- 2 Enter a password and tap **Save**.

**TIP!** If your computer is running Windows 7 or a recent distribution of some flavours of Linux (such as Ubuntu), you will not usually need to prepare your computer for tethering. But, if you are running an earlier version of Windows or another operating system, you may need to prepare your computer to establish a network connection via USB. For the most current information about which operating systems support USB tethering and how to configure them, visit <http://www.android.com/tether>.

### To rename or secure your portable hotspot

You can change the name of your phone's Wi-Fi network name (SSID) and secure its Wi-Fi network.

- 1 Tap  >  > **Apps tab** > **Settings** > **Tethering & networks** > **Wi-Fi hotspot**.
- 2 Tap **Set up Wi-Fi hotspot**.
  - The **Set up Wi-Fi hotspot** dialogue box will open.
  - You can change the **Wi-Fi name (SSID)** that other devices see when scanning for Wi-Fi networks.

- You can also tap the **Security** menu to configure the network with Wi-Fi Protected Access 2 (WPA2) security using a pre-shared key (PSK).
- If you touch the **WPA2 PSK** security option, a password field is added to the **Set up Wi-Fi hotspot** dialogue box. If you enter a password, you will need to enter that password when you connect to the phone's hotspot with a computer or other device. You can set **Open** in the **Security** menu to remove security from your Wi-Fi network.

3 Tap **Save**.

**ATTENTION!** If you set the security option as Open, you cannot prevent unauthorised usage of online services by other people and additional charges may be incurred. To avoid unauthorised usage, you are advised to keep the security option active.

## Wi-Fi Direct

Wi-Fi Direct supports a direct connection between Wi-Fi enabled devices without an access point. Due to the high battery usage of Wi-Fi direct, it is recommended that you plug your phone into a power outlet while using the Wi-Fi Direct feature. Check your Wi-Fi & Wi-Fi Direct network in advance and make sure the users are connected to the same network.

## PC connections with a USB cable

Learn to connect your device to a PC with a USB cable in USB connection modes.

### Transferring music, photos and videos using the USB mass storage mode

- 1 Connect your phone to a PC using a USB cable.
- 2 If you haven't installed the LG Android Platform Driver on your PC, you will need to manually change the settings. Choose **System settings > PC connection > Select USB connection method**, then select **Media sync (MTP)**.
- 3 You can now view the mass storage content on your PC and transfer the files.

### Synchronise with Windows Media Player

Ensure that Windows Media Player is installed on your PC.





- 1 Use the USB cable to connect the phone to a PC on which Windows Media Player has been installed.
- 2 Select the **Media sync (MTP)** option. When connected, a pop-up window will appear on the PC.
- 3 Open Windows Media Player to synchronise music files.


- 4 Edit or enter your device's name in the pop-up window (if necessary).
  - 5 Select and drag the music files you want to the sync list.
  - 6 Start synchronisation.
- The following requirements must be satisfied to synchronise with Windows Media Player.

Items	Requirement
OS	Microsoft Windows XP SP2, Vista or higher
Window Media Player version	Windows Media Player 10 or higher



# Calls

## Making a call

- 1 Tap  to open the keypad.
- 2 Enter the number using the keypad. To delete a digit, tap the .
- 3 Tap  to make a call.
- 4 To end a call, tap the **End** icon .

**TIP!** To enter "+" to make international calls, touch and hold .

## Calling your contacts

- 1 Tap  to open your contacts.
- 2 Scroll through the contact list or enter the first few letters of the contact you want to call by tapping **Search contacts**.
- 3 In the list, tap  beside the contact you want to call.

## Answering and rejecting a call

When you receive a call, swipe the  in any direction to Answer the incoming call.

Swipe the  in any direction to Decline an incoming call.

Swipe the **Decline with message** icon in any direction if you want to send a message.








### **TIP! Decline with message**

You can send a message quickly using this function. This is useful if you need to reject a call with message during a meeting.

## Adjusting the in-call volume


To adjust the in-call volume during a call, use the Volume up and down keys on the left side of the phone.

## Making a second call

- 1 During your first call, tap  > **Add call** and dial the number. You can also go to the recently dialed numbers list by tapping  or can search contacts by tapping  and selecting the contact you want to call.
- 2 Tap  to make the call.
- 3 Both calls are displayed on the call screen. Your initial call is locked and put on hold.
- 4 Tap the displayed number to toggle between calls. Or tap  **Merge calls** to start a conference call.
- 5 To end active calls, tap **End** or tap  and slide the notification bar down and select the **End call** icon .


**NOTE:** You are charged for each call you make.

## Viewing your call logs

On the Home screen, tap  and choose the **Call logs** tab .



View a complete list of all dialed, received and missed calls.

### TIP!

- Tap any call log entry to view the date, time and duration of the call.
- Tap , then tap **Delete all** to delete all the recorded items.

## Call settings


You can configure phone call settings such as call forwarding, as well as other special features offered by your carrier.

- 1 On the Home screen, tap .
- 2 Tap .
- 3 Tap **Call settings** and choose the options that you wish to adjust.




# Contacts

Add contacts to your phone and synchronise them with the contacts in your Google account or other accounts that support contact syncing.

## Searching for a contact

- 1 Tap  to open your contacts.
- 2 Tap **Search contacts** and enter the contact name using the keyboard.


## Adding a new contact

- 1 Tap , enter the new contact's number, then tap . Tap **Add to Contacts > New contact**.
- 2 If you want to add a picture to the new contact, tap the image area.  
Choose from **Take photo**, **Select from Gallery**.
- 3 Select the contact type by tapping .
- 4 Tap a category of contact information and enter the details about your contact.
- 5 Tap **Save**.



## Favourites contacts

You can classify frequently called contacts as favourites.


### Adding a contact to your favourites

- 1 Tap  to open your contacts.
- 2 Tap a contact to view its details.
- 3 Tap the star to the right corner of the contact's name. The star will turn a yellow colour.

### Removing a contact from your favourites list

- 1 Tap  to open your contacts.
- 2 Tap the  tab, and choose a contact to view its details.
- 3 Tap the yellow colour star to the right corner of the contact's name. The star turns grey colour and the contact is removed from your favourites.

## Creating a group

- 1 Tap  to open your contacts.
- 2 Tap **Groups** and tap . Select **New group**.
- 3 Enter a name for the new group. You can also set a ringtone for the newly created group.
- 4 Tap **Save** to save the group.



**NOTE:** If you delete a group, the contacts assigned to that group will not be lost. They will remain in your contacts.

# Messaging


Your phone combines SMS and MMS into one intuitive, easy-to-use menu.


**WARNING:** LG message should be set up to default SMS app. If not, some message functions will be limited.

## Sending a message

- 1 Tap  on the Home screen and tap  to open a blank message.
- 2 Enter a contact name or contact number in the **To** field. As you enter the contact name, matching contacts will appear. You can tap a suggested recipient. You can add more than one contact.

**NOTE:** You will be charged for a text message for every person to whom you send the message.

- 3 Tap the **Message via SIM card 1/card 2** field and begin composing your message.
- 4 Tap  to open the Options menu. Choose from **Quick message**, **Insert smiley**, **Schedule sending**, **Add subject** and **Discard**.

**TIP!** You can tap the  icon to attach the file, that you want to share with message.

- 5 Tap **Send** to send your message.
- 6 Responses will appear on the screen. As you view and send additional messages, a message thread is created.



### **WARNING:**

- The 160-character limit may vary from country to country, depending on the language and how the SMS is coded.
- If an image, video or audio file is added to an SMS message, it is automatically converted into an MMS message and you are charged accordingly.

## Threaded box

Messages (SMS, MMS) exchanged with another party can be displayed in chronological order so that you can conveniently see an overview of your conversation.

## Changing your message settings

Your phone message settings are pre-defined, so you can send messages immediately. You can change the settings according to your preferences.

- Tap  on the Home screen, tap  and then tap **Settings**.

# E-mail

You can use the E-mail application to read emails from services like Gmail. The E-mail application supports the following account types: POP3, IMAP and Exchange.

Your service provider or system administrator can provide you with the account settings you need.




## Managing an email account

The first time you open the **E-mail** application, a set-up wizard opens to help you to set up an email account. After the initial set-up, E-mail displays the contents of your inbox.





### To add another email account:

- Tap  >  > **Apps** tab > **E-mail** > tap  > **Settings** >  **Add account**.

### To change an email account's settings:

- Tap  >  > **Apps** tab > **E-mail** > tap  > **Settings** > **General settings**.

### To delete an email account:

- Tap  >  > **Apps** tab > **E-mail** > tap  > **Settings** > tap  > **Remove account** > Select the account to delete > **Remove** > select **Yes**.





## Working with account folders

Tap  >  > **Apps** tab > **E-mail** > tap  and select **Folders**.

Each account has an Inbox, Outbox, Sent and Drafts folder. Depending on the features supported by your account's service provider, you may have additional folders.

## Composing and sending email

### To compose and send a message

- 1 While in the **E-mail** application, tap the .
- 2 Enter an address for the message's intended recipient. As you enter text, matching addresses will be proposed from your Contacts. Separate multiple addresses using semicolons.
- 3 Tap the  to add a Cc/Bcc and tap  to attach files, if required.
- 4 Enter the text of the message.
- 5 Tap .

**TIP!** When a new email arrives in your Inbox, you will be notified by a sound or vibration.

# Camera

To open the Camera application, tap  >  > **Apps** tab > .

## Getting to know the viewfinder

















- 1 Settings** – Tap this icon to open the settings menu.
- 2 Gallery** – Tap to view the last photo you captured. This enables you to access your gallery and view saved photos while in camera mode.
- 3 Capture button**
- 4 Video mode** – Touch and slide left this icon to switch to video mode.

**NOTE:** Please ensure the camera lens is clean before taking pictures.

## Using the advanced settings


In the viewfinder, tap  to open the advanced options. You can change the camera settings by scrolling through the list. After selecting the option, tap .

	To take a photo, say one of the following words: Cheese, Smile, Whisky, Kimchi or LG.
	Defines and controls the amount of sunlight entering the photo.
	Selects photo resolution. If you choose high resolution, file size will increase, which means you will be able to store fewer photos in the memory.
	The ISO rating determines the sensitivity of the camera's light sensor. The higher the ISO, the more sensitive the camera. This is useful in darker conditions when you cannot use the flash.
	Improves colour quality in various lighting conditions.
	Applies artistic effects to your pictures.
	Sets a delay after the capture button is pressed. This is ideal if you want to be in the photo.
	Activate this to use your phone's location-based services.
	<b>NOTE:</b> This function is available when the GPS function is active or connected network.
	Selects a shutter sound.
	Set the Volume Key whether to use for the capture or zoom.
	Select storage to save images.
	Opens the help guide to know how a function operates.
	Restores all camera default settings.

### TIP!

- When you exit the camera, some settings return to their defaults, such as white balance, colour effect, timer and shot mode. Check these before you take your next photo.
- The setting menu is superimposed over the viewfinder, so when you change photo colour or quality elements, you will see a preview of the changed image behind the Settings menu.

## Taking a quick photo

- 1 Open the **Camera** application and point the lens toward the subject you want to photograph.
- 2 Tap  to capture the photo.

## Once you've taken a photo

Tap the image thumbnail at the bottom of the Camera screen to view the last photo you took.



Tap to rotate the photo.



Tap to take another photo immediately.




Tap to send your photo to others or share it via social network services.



Tap to delete the photo.

**TIP!** If you have an SNS account set up on your phone, you can share your photo with your SNS community.

**NOTE:** Additional charges may apply when MMS messages are downloaded while roaming.

Tap  to open all advanced options.

**Set image as** – Tap to use the photo as a **Contact photo, Home screen wallpaper, Lock screen wallpaper, Wallpaper.**

**Move** – Tap to move the photo to another place.

**Copy** – Tap to copy the selected photo and save it to another album.

**Rename** – Tap to edit the name of the selected photo.

**Rotate left/right** – To rotate left or right.

**Crop** – Crop your photo. Move your finger across the screen to select the area to be cropped.

**Edit** – View and edit the photo.

**Slideshow** – Automatically shows you the images in the current folder one after the other.

**Add location** – To add the location information.

**Details** – Find out more information about the file.

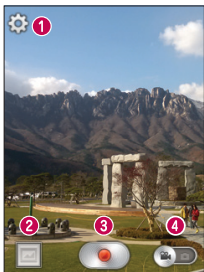
## From your Gallery

Tap  **Gallery.**

- To view more photos, scroll left or right.
- To zoom in or out, double-tap the screen or place two fingers and spread them apart (move your fingers closer together to zoom out).

# Video camera

## Getting to know the viewfinder












- 1 Settings** – Tap this icon to open the settings menu.
- 2 Gallery** – Tap to view the last video you recorded. This enables you to access your gallery and view your saved videos while in video mode.
- 3 Start/Pause recording**
- 4 Camera mode** – Touch and slide right this icon to switch to camera mode.

### TIP!



When recording a video, place two fingers on the screen and pinch to use the Zoom function.

## Using the advanced settings


Using the viewfinder, tap  to open all the advanced options.

	Tap to set the size (in pixels) of the video you are recording.
	Defines and controls of the amount of sunlight entering the lens. Slide the brightness indicator along the bar towards “-” for a darker video or towards “+” for a brighter video.
	Improves colour quality in various lighting conditions.
	Choose a colour tone to use for your new view.
	Activate this to use your phone's location-based services.
	Set the Volume Key to act as a record button or to control zoom.
	Select storage to save videos.
	Opens the help guide to know how a function operates.
	Restores all camera settings to default.

## Recording a quick video

- 1 Open the **Camera** application and slide the **Camera mode** button to Video.
- 2 The video camera viewfinder will appear on the screen.
- 3 Holding the phone, point the lens towards the subject you wish to capture in your video.
- 4 Tap  once to start recording.
- 5 A red light will appear at the top left corner of the viewfinder with a timer showing the length of the video.
- 6 Tap  on the screen to stop recording.

### TIP!

 – Tap to pause recording a video.

## After recording a video

In the viewfinder, tap the video thumbnail at the bottom of the screen to view the last video you took.



Tap to enter the camera.





Tap to send your video to others or share it via social network services.



Tap to delete the video.

**NOTE:** Additional charges may apply when MMS messages are downloaded while roaming.

## From your Gallery


Tap  to enter the **Gallery**. To view a video captured by your camera you will need to navigate to the folder containing the video. For example if you are saving the video to the internal memory, select the camera folder then tap on the play icon  to play the video.

# Function

## Guest mode

To protect your privacy or limit some applications to your children, you can use the Guest mode. When you lend your phone to others, you can limit the applications to be displayed. In advance, set the Guest mode and customise the options.



**NOTE:** To use the Guest mode, the pattern lock should be set in advance.

- 1 Tap  >  > **Apps** tab > **Settings** > **Guest mode**.
- 2 Tap the Guest Mode switch  to enable this mode.

## Knock Code

You can unlock the screen when screen is off by tapping the correct area and sequence.

**To activate Knock Code feature**

- 1 Tap  >  > **Apps** tab > **Settings** > **Lock screen** > **Select screen lock** > **Knock Code**.
- 2 This opens a screen that will guide you through how to select the unlock sequence. You have to create a Backup PIN as a safety measure in case you forget your unlock sequence.

## KnockON

You can turn on/off the screen by just double-tap.

**To activate KnockON feature**

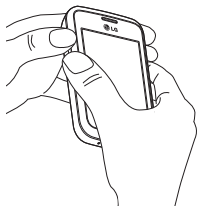
- 1 Tap  >  > **Apps** tab > **Settings** > **Display** > **KnockON**.
- 2 Place a checkmark on **KnockON**.

Double-tap the center screen quickly to unlock the screen. To lock the screen, double-tap the status bar in any screen (except on the camera viewfinder) or empty area on the Home screen.

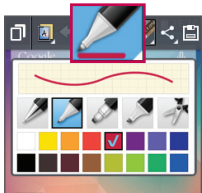
**NOTE:** KnockON will not turn the screen on when Knock Code is in use.

## QuickMemo

The **QuickMemo** allows you to create memos and capture screen shots. Capture screens, draw on them and share them with family and friends with QuickMemo.



OR



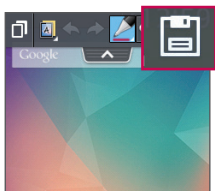
- 1 Enter the QuickMemo screen by pressing both the Volume up and down keys for one second on the screen you want to capture.



OR

Touch and slide the status bar downward and tap



- 2 Select the desired options.










- 3 Tap  in the Edit menu to save the memo with the current screen. To exit QuickMemo at any time, tap .

**NOTE:** Please use a fingertip while using the QuickMemo. Do not use your fingernail.

## Using the QuickMemo options

You can easily use the QuickMenu options when using the QuickMemo.

	Tap to keep the current QuickMemo as a text overlay on the screen and continue to use the phone.
	Selects whether to use the background screen or not.
	Undo or Redo.
	Selects the pen type and the colour.
	Erases the memo that you created.
	Tap to share the memo with others via any of the available applications.
	Saves the memo with the current screen in the <b>Gallery</b> .

## Viewing the saved QuickMemo

Tap **Gallery** and select the QuickMemo album.

# Multimedia

## Gallery

Open the **Gallery** application to view albums of your pictures and videos.

1 Tap  >  > **Apps tab** > **Gallery**.

You can manage and share all your image and video files with Gallery.

### NOTE:

- Some file formats are not supported, depending on the software installed on the device.
- Some files may not play properly, depending on how they are encoded.

## Viewing pictures

Launching Gallery displays your available folders. When another application, such as E-mail, saves a picture, the download folder is automatically created to contain the picture. Likewise, capturing a screenshot automatically creates the Screenshots folder. Select a folder to open it.



Pictures are displayed by creation date in a folder. Select a picture to view it full screen. Scroll left or right to view the next or previous image.

### Zooming in and out

Use one of the following methods to zoom in on an image:

- Double-tap anywhere to zoom in.
- Spread two fingers apart on any place to zoom in. Pinch to zoom out, or double-tap to return.

## Playing videos

Video files show the  icon in the preview. Select a video to watch it and tap . The Videos application will launch.

## Editing photos

When viewing a photo, tap  > **Edit**.

## Deleting photos/videos

Use one of the following methods:

- In a folder, tap  and select photos/videos by ticking, and then tap on **Delete**.
- When viewing a photo, tap .


## Setting as wallpaper

When viewing a photo, tap  > **Set image as** to set the image as wallpaper or assign to a contact.

### NOTE:

- Some file formats are not supported, depending on the device software.
- If the file size exceeds the available memory, an error can occur when you open files.

## Videos

Your phone has a built-in video player that lets you play all of your favorite videos. To access the video player, touch  > **Apps** tab > **Videos**.

### Playing a video







- 1 Touch  > **Apps** tab > **Videos**.
- 2 Select the video you want to play.



Touch to pause/resume video playback.



Touch to go 10 seconds forward.

<b>3</b> 	Touch to go 10 seconds backward.
<b>4</b> 	Touch to manage the video volume.
<b>5</b> 	Touch to change the ratio of the video screen.
<b>6</b> 	Touch to capture image during playing a video.
<b>7</b> 	Touch to rotate a video.
<b>8</b> 	Touch to lock/unlock a video screen.

To change the volume while watching a video, press the up and down volume keys on the left-hand side of the phone.



Touch and hold a video in the list. The **Share**, **Delete** and **Details** options will be displayed.

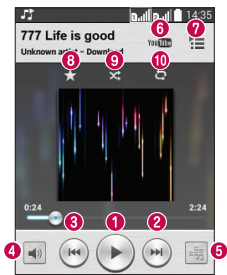
## Music

Your phone has a built-in music player that lets you play all your favorite tracks. To access the music player, tap

 >  > **Apps** tab > **Music**.

### Playing a song

- 1 Tap  >  > **Apps** tab > **Music**.
- 2 Tap **Songs**.
- 3 Select the song you want to play.



1		Tap to pause/ resume playback.
2		Tap to skip to the next track in the album, playlist, or shuffle. Touch and hold to fast forward.
3		Tap to restart the current track or skip to the previous track in the album, playlist, or shuffle. Touch and hold to rewind.
4		Tap to display the Volume slider bar, then adjust the playback volume on the slider bar.
5		Tap to set audio effects.
6		Tap to find the files with YouTube.
7		Tap to open the current playlist.
8		Tap to add the song to your favourites.
9		Tap to play the current playlist in shuffle mode (tracks are played in random order).
10		Tap to toggle through the repeat modes to repeat all songs, repeat current song, or repeat off.

To change the volume while listening to music, press the up and down volume keys on the left-hand side of the phone.

Touch and hold any song in the list. The **Play**, **Add to playlist**, **Share**, **Set as ringtone**, **Delete**, **Details** and **Search** options will be displayed.

## Add music files to your phone

Start by transferring music files to your phone:

- Transfer music using Media sync (MTP).
- Download from the wireless Web.
- Synchronise your phone to a computer.
- Receive files via Bluetooth.

## Transfer music using Media sync (MTP)

- 1 Connect the phone to your PC using the USB cable.
- 2 Select the **Media sync (MTP)** option. Your phone will appear as another hard drive on your computer. Click on the drive to view it. Copy the files from your PC to the drive folder.

### NOTE:

- Some file formats are not supported, depending on the device software.
- If the file size exceeds the available memory, an error can occur when you open files.
- Music file copyrights may be protected by international treaties and national copyright laws. Therefore, it may be necessary to obtain permission or a licence to reproduce or copy music. In some countries, national laws prohibit private copying of copyrighted material. Before downloading or copying the file, check the national laws of the relevant country concerning the use of such material.




## FM radio


Your phone has a built-in FM radio so you can tune in to your favorite stations and listen on the go.

**NOTE:** You need to use your headphones to listen to the radio. Insert it into the headphone jack.





# Utilities

## Setting your alarm




- 1 Tap  >  > **Apps** tab > **Alarm/Clock** > .
- 2 After you set the alarm, your phone lets you know how much time is left before the alarm will go off.
- 3 Set **Repeat**, **Snooze duration**, **Vibration**, **Alarm sound**, **Alarm volume**, **Auto app starter**, **Puzzle lock** and **Memo**.
- 4 Tap **Save**.

**NOTE:** To change alarm settings in the alarm list screen, tap the **Menu key**  and select **Settings**.

## Using your calculator

- 1 Tap  >  > **Apps** tab > **Calculator**.
- 2 Tap the number keys to enter numbers.
- 3 For simple calculations, tap the function you want to perform (+, -, x or ÷) followed by =.
- 4 To check the history, touch  and select the **Calculation history**.
- 5 To set display options, touch  and select **Settings**.






## Adding an event to your calendar


- 1 Tap  >  > **Apps** tab > **Calendar**.
- 2 On the screen, you can find the different view types for the Calendar (Day, Week, Month, Year, Agenda).
- 3 Tap on the date for which you wish to add an event and tap .
- 4 Tap **Event name** and enter the event name.
- 5 Tap **Location** and enter the location. Check the date and enter the time you wish your event to start and finish.
- 6 If you wish to add a note to your event, tap **Link memo** to select the saved memo. (Only available on the phone calendar)
- 7 If you wish to repeat the alarm, set **REPEAT** and set **REMINDERS**, if necessary.
- 8 Tap **Save** to save the event in the calendar.

## Voice Recorder

Use the voice recorder to record voice memos or other audio files.

### Recording a sound or voice

- 1 Tap  >  > **Apps** tab > **Voice Recorder**.
- 2 Tap  to begin recording.
- 3 Tap  to end the recording.
- 4 Tap  to listen to the recording.

**NOTE:** Tap  to access your album. You can listen to the saved recording. The available recording time may differ from actual recording time.



## Task Manager

You can manage your applications using Task Manager. You can easily check the number of applications that are currently running and shut down certain applications.

## Tasks

This task can be synchronised with MS Exchange account. You can create task, revise it and delete it in MS outlook or MS Office Outlook Web Access.



### To Synchronise MS Exchange

- 1 From the Home Screen, Tap  >  > **Apps** tab > **Settings**.
- 2 Tap **Accounts & sync** > **Add account**.
- 3 Tap **Microsoft Exchange** to create E-mail address and Password.
- 4 Make sure if you checkmark Sync task.

**NOTE:** MS Exchange may not be supported depending on email server.

## ThinkFree Viewer

ThinkFree Viewer is a professional mobile office solution that lets users conveniently view various types of office documents, including Word, Excel and PowerPoint files, anywhere or anytime, using their mobile devices.

Tap  >  > **Apps** tab > **ThinkFree Viewer**.

### Viewing files

Mobile users can now easily view a wide variety of file types, including Microsoft Office documents and Adobe PDF, right on their mobile devices. When viewing documents using ThinkFree Viewer, the objects and layout remain the similar in the original documents.

## Downloads

Use this application to see what files have been downloaded through the applications.




- Tap  >  > **Apps** tab > **Downloads**.


**NOTE:** This application may not be available depending on the region or service provider.


## LG SmartWorld

LG SmartWorld offers an assortment of exciting content – fonts, themes, games, applications

### How to Get to LG SmartWorld from Your Phone

- 1 Tap  >  > **Apps** tab > tap the  icon to access **LG SmartWorld**.
  - 2 Tap Sign in and enter ID/PW for LG SmartWorld. If you have not signed up yet, tap Register to receive your LG SmartWorld membership.
  - 3 Download the content you want.
- When you use mobile network, a data fee could be charged at the data plan rate that you signed-up with your network provider, contact your network provider for more information.
  - LG SmartWorld may not be available from all carriers or in all countries.

**NOTE: What if there is no  icon?**

1. Using a mobile Web browser, access LG SmartWorld ([www.lgworld.com](http://www.lgworld.com)) and select your country.
2. Download the LG SmartWorld App.
3. Run and install the downloaded file.
4. Access LG SmartWorld by tapping the  icon.

**Special benefit only in LG SmartWorld**

1. Decorate your own style on your Smartphone, Use Home Theme & Keyboard Theme & Font that provided on LG SmartWorld. (However this service is available to specific device. please check in LG SmartWorld website whether it is feasible or not whether it is feasible or not)
2. Enjoy LG SmartWorld's special service by joining promotion that consistently provided.

# The Web

## Internet







Use this application to browse the Internet. Browser gives you a fast, full-colour world of games, music, news, sports, entertainment and much more, right on your mobile phone wherever you are and whatever you enjoy.

**NOTE:** Additional charges apply when connecting to these services and downloading content. Check data charges with your network provider.

1 Tap  >  > **Apps** tab > **Internet**.

## Using the Web toolbar

Tap slide it upwards with your finger to open.

	Tap to go back one page.
	Tap to go forward one page, to the page you connected to after the current one. This is the opposite of what happens when you tap  , which takes you to the previous page.
	Tap to go to the Home page.
	Tap to add a new window.
	Tap to access bookmarks.

## Viewing webpages

Tap the address field, enter the web address and tap **Go**.

## Opening a page

To go to new page, tap  > .

To go to another webpage, tap , scroll up or down, and tap the page to select it.

## Searching the web by voice

Tap the address field, tap , speak a keyword, and then select one of the suggested keywords that appear.


**NOTE:** This feature may not be available depending on the region or service provider.

## Bookmarks

To bookmark the current webpage, tap  > **Add to bookmarks** > **OK**.

To open a bookmarked webpage, tap  and select one.

## History

Tap  > **History** to open a webpage from the list of recently-visited webpages. To clear the history, tap  > **Clear all history**.

## Chrome

Use Chrome to search for information and browse webpages.

1 Tap  >  > **Apps tab** > **Chrome**.

**NOTE:** This application may not be available, depending on your region and service provider.

## Viewing webpages

Tap the Address field, and then enter a web address or search criteria.

## Opening a page

To go to a new page, tap  > **New tab**.

To go to another webpage, tap , scroll up or down and tap the page to select it.

## Syncing with other devices

Sync open tabs and bookmarks to use with Chrome on another device when you are logged in with the same Google account.

To view open tabs on other devices, tap  > **Other devices**.

Select a webpage to open.

To add bookmarks, tap .

# Settings

This section provides an overview of items you can change using your phone's System settings menus.

**To access the Settings menu:**

Tap  >  > **System settings.**

- or -

Tap  >  > **Apps tab > Settings.**

## WIRELESS NETWORKS

### < Dual SIM card >

You can configure Dual SIM settings.

**SIM card colour theme** - Allows you to select your desired colours.

**Cost save mode** - Every contact is added to a specified SIM when being added to the contacts list. When a call is initiated to a contact the operation is completed using the specified operator SIM.

**NOTE:** Cost save mode doesn't work while you are already in a call.

**Data enabled** – Touch to tick. This enables data access over the mobile network.

**SIM card to use** – You can change the default data SIM. All mobile packet services (Web, MMS, E-mail, etc) will use the selected SIM. When only one SIM card is inserted, the default data network is set as the inserted SIM and it is not allowed to be changed.



**NOTE:** When airplane mode is on, dual SIM settings is disabled.

### < Wi-Fi >

**Wi-Fi** – Turns on Wi-Fi to connect to available Wi-Fi networks.

#### **TIP! How to obtain the MAC address**

To set up a connection in some wireless networks with MAC filters, you may need to enter the MAC address of your phone in the router.

You can find the MAC address in the following user interface: tap  >  > **Apps tab > Settings > Wi-Fi >  > Advanced Wi-Fi > MAC address.**

## < Bluetooth >

Turn the Bluetooth wireless feature on or off to use Bluetooth.

## < Mobile data >

Displays the data usage and set mobile data usage limit.

## < Call >

Configure phone call settings such as call forwarding and other special features offered by your carrier.

**Vicemail** – Allows you to select your carrier's voicemail service.

**Fixed dialing numbers** – Turn on and compile a list of numbers that can be called from your phone. You'll need your PIN2, which is available from your operator. Only numbers within the fixed dial list can be called from your phone.

**Call forwarding** – Choose whether to divert all calls when the line is busy, when there is no answer or when you have no signal.

**Call barring** – Lock incoming, outgoing or international calls.

**Call duration** – View the duration of calls including Last call, Outgoing calls, Incoming calls and All calls.

**Additional call settings** – Allows you to change the following settings:

**Caller ID:** Choose whether to display your number in an outgoing call.

**Call waiting:** If call waiting is activated, the handset will notify you of an incoming call while you are on a call (depending on your network provider).

**Smart forward** – You can receive SIM2 calls if you are busy on SIM1 and vice versa.

**Incoming voice call pop-up** – Display incoming voice call popup when an app is in use.

**Call reject** – Allows you to set the call reject function. Choose from **Call reject mode** or **Reject calls from**.

**Decline with message** – When you want to reject a call, you can send a quick message using this function. This is useful if you need to reject a call during a meeting.

**Privacy keeper** – Hides the caller name and number for an incoming call.

**Auto answer** – Set the time before a connected hands-free device automatically answers an incoming call. Choose from Disable, 1 second, 3 seconds, and 5 seconds.

**Connection vibration** – Vibrates your phone when the other party answers the call.

**Save unknown numbers** – Add unknown numbers to contacts after a call.

**Power key ends call** – Allows you to select your end call.

## < Tethering & networks >

**Wi-Fi hotspot** – You can also use your phone to provide a mobile broadband connection. Create a hotspot and share your connection. Please read "**Sharing your phone's data connection**" for more information.

**Bluetooth tethering** – Allows you to set your phone whether you are sharing the Internet connection or not.

**Help** – Tap to view help information on the Wi-Fi hotspot and Bluetooth tethering functions.

**Airplane mode** – After switching to Airplane mode, all wireless connections are disabled.

**NOTE:** You must set a lock screen PIN or password before you can use credential storage.

**Default message app** – Allows you to set the default SMS app.

**VPN** – Displays the list of Virtual Private Networks (VPNs) that you've previously configured. Allows you to add different types of VPNs.

**Mobile networks** – Set options for data roaming, network mode & operators, access point names (APNs) etc.

## DEVICE

### < Sound >

**Sound profile** – Choose Sound, Vibrate only or Silent.

**Volumes** – Adjust the phone's volume settings to suit your needs and your environment.

**Quiet mode** – Set up your Quiet mode.

**Turn Quiet mode on now** – Tap the switch to toggle it on or off immediately.

**Set quiet time** – Tap the switch to toggle it On or Off. You can also set the days and times to automatically turn Quiet mode on.

**Vibrate** – Checkmark to vibrate when quiet mode is on.

#### Incoming call settings


**Block incoming calls** – Checkmark to block all incoming calls.

**Allow repeated calls** – Checkmark to allow a call that is repeated within 3 minutes.

**Allowed contact lists** – Designate which Contacts calls will be allowed.

**Auto reply to blocked calls** – Set how to you want to automatically reply to silenced calls.


**Help** – Tap to view help information on quiet mode.

**Phone ringtone** – Set the ringtone for calls. You can also add a ringtone by tapping  at the top right corner of the screen.

**Ringtone with vibration** – Checkmark to set the phone to vibrate in addition to the ringtone when you receive calls.

**SIM1/2 incoming call vibration** – Sets the incoming call vibration Options.

**Voice notifications** – Tap the **Voice notifications** switch to toggle it On or Off. On allows your device to read out incoming call and message events automatically.

**Notification sound** – Allows you to set the sound for notifications. You can also add a sound by tapping  at the top right corner of the screen.

**Touch feedback & system** – Allows you to set the feedback (tones and/or vibration) while using your device.

### < Display >

**Brightness** – Adjusts the brightness of the screen. For best battery performance, use the dimmest comfortable brightness.

**Screen timeout** – Sets the amount of time before the screen times out.

**Screen-off effect** – Sets the screen-off effect. Choose from **Fade out**, **Black hole**, and **Retro TV**.

**KnockON** – Checkmark to enable KnockON to turn the screen on and off. Quickly double-tap center screen to turn it on. Double-tap the Status Bar, an empty area on the Home screen, or the Lock screen to turn the screen off. For the best results, do not move the phone while using the KnockON feature.

**Daydream** – Tap the Daydream switch to toggle it On or Off. On allows the set screensaver to be displayed when the phone is sleeping while docked and/or charging.

**Font type** – Sets the type of font used for the phone and menus.

**Font size** – Sets the size of the font displayed in the phone and menus.

### < Home screen >

Set the **Select Home**, **Theme**, **Wallpaper**, **Screen swipe effect**, **Allow Home screen looping**, **Home backup & restore**, **Help**.

### < Lock screen >

**Select screen lock** – Set a screen lock type to secure your phone. Opens a set of screens that guide you through drawing a screen unlock pattern. Set **None**, **Swipe**, **Knock Code**, **Pattern**, **PIN** or **Password**.


If you have enabled a Pattern lock type when you turn on your phone or wake up the screen, you will be asked to draw your unlock pattern to unlock the screen.

**Wallpaper** – Sets your Lock screen wallpaper. Select it from **Gallery** or **Wallpaper gallery**.

**Widgets** – This menu allows you to show widgets on the Lock screen.

**Shortcuts** – Allows you to change the shortcuts on the **Swipe** Lock screen.

**Contact info for lost phone** – Checkmark to set the device owner's name to be displayed on the Lock screen.

Tap  to enter the text to be displayed as the Owner info.

**Lock timer** – Sets the amount of time before the screen automatically locks after the screen has timed-out.

**Power button instantly locks** – Checkmark to instantly lock the screen when the Power/Lock Key is pressed. This setting overrides the Security lock timer setting.

< Storage >

**INTERNAL STORAGE** – View the internal storage usage.

**SD CARD** – Check total available SD card space. Touch Unmount SD card for safe removal. Erase SD card if you want to delete all data from the SD card.

< Battery >

## BATTERY INFORMATION

The Battery charge information is displayed on a battery graphic along with the percentage of the remaining charge and its status.

Touch the Battery charge icon to display the Battery use screen to see battery usage level and battery use details. It displays which components and applications are using the most battery power. Tap one of the entries to see more detailed information.

**Battery percentage on status bar** – Checkmark to display the battery level percentage on the Status Bar next to the battery icon.

## BATTERY SAVER

Tap the Battery saver switch to toggle it On or Off. Tap Battery saver to access the following settings:

**Battery saver** – Sets the battery charge percent level that will automatically turn on Battery saver. Choose from Immediately, 10% battery, 20% battery, 30% battery, and 50% battery.

**Help** – Tap to view help information on the battery saver tips.

< Apps >

View and manage your applications.

# PERSONAL

< Accounts & sync >

Permits applications to synchronise data in the background, whether or not you are actively working in them. Deselecting this setting can save battery power and lower (but not eliminate) data usage.

## < Guest mode >

When you lend your phone to others, you can limit the applications to be by using Guest mode. In advance, set the Guest mode and customise the options.

## < Location >

Turn on location service, your phone determines your approximate location using GPS, Wi-Fi and mobile networks.

**Mode** – Set the location mode from **High accuracy (A-GPS and networks)**, **Battery saving (Networks only)** and **Device sensors only (GPS only)**.

## < Security >

**Encrypt phone** – Allows you to encrypt data on the phone for security. You will be required to enter a PIN or password to decrypt your phone each time you power it on.

**Encrypt SD card storage** – Allows you to encrypt SD card data on the phone for security.

**Set up SIM card lock** – Set up SIM card lock or change the SIM card PIN.

**Password typing visible** – Show the last character of the hidden password as you type.

**Phone administrators** – View or deactivate phone administrators.

**Unknown sources** – Default setting to install non-Play store applications.

**Verify apps** – Disallow or warn before installation of apps that may cause harm.

**Notification access** - Checkmark to enable the Lock screen to read your notifications.

**Storage type** – Display the storage type.

**Trusted credentials** – Display trusted CA certificates.

**Install from storage** – Choose to install encrypted certificates.

**Clear credentials** – Remove all certificates.

## < Language & input >

Use the Language & input settings to select the language for the text on your phone and to configure the on-screen keyboard, including words you've added to its dictionary.

## < Backup & reset >

Change the settings for managing your settings and data.

**Back up my data** – Set to backup your settings and application data to the Google server.

**Backup account** – Set to backup your account.

**Automatic restore** – Set to restore your settings and application data when the applications are reinstalled on your device.

**Factory data reset** – Reset your settings to the factory default values and delete all your data. If you reset the

phone this way, you are prompted to re-enter the same information as when you first started Android.

## SYSTEM

### < QuickButton >

Select apps you wish to get quick access to using QuickButton.

### < Date & time >

Use **Date & time** settings to set how dates will be displayed. You can also use these settings to set your own time and time zone rather than obtaining the current time from the mobile network.

### < Accessibility >

Use the **Accessibility** settings to configure accessibility plug-ins you have installed on your phone.

### < PC connection >

**Select USB connection method** – Set the desired mode: **Charge phone**, **Media sync (MTP)**, **Tethering**, **LG software** or **Send images (PTP)**.

**Ask upon connecting** – Ask in USB connection mode when connecting to a computer.

**Help** – Help for USB connection.

**PC Suite** – Check this to use LG PC Suite with your Wi-Fi connection. Please note that Wi-Fi network should be connected to LG PC Suite via a Wi-Fi connection.

**Help** – Help for LG software.

### < Printing >

Allows you to print the content of certain screens (such as web pages displayed in Chrome) to a printer connected to the same Wi-Fi network as your Android device.

### < About phone >

View legal information and check your phone status and software version.

# PC software (LG PC Suite)

"LG PC Suite" PC software is a program that helps you connect your device to a PC via a USB cable and Wi-Fi. Once connected, you can use the functions of your device from your PC.

## With your "LG PC Suite" PC Software, You Can...

- Manage and play your media contents (music, movie, picture) on your PC.
- Send multimedia contents to your device.
- Synchronises data (schedules, contacts, bookmarks) in your device and PC.
- Backup the applications in your device.
- Update the softwares in your device.
- Backup and restore the device data.
- Play multimedia contents of your PC from your device.
- Backup and create and edit the memos in your device

**NOTE:** You can use the Help menu from the application to find out how to use your "LG PC Suite" PC software.

## Installing "LG PC Suite" PC Software

"LG PC Suite" PC software can be downloaded from the webpage of LG.

- 1 Go to [www.lg.com](http://www.lg.com) and select a country of your choice.
- 2 Go to **Support > MOBILE SUPPORT > LG Mobile Phones > Select the Model**  
or  
Go to **Support > Mobile > Select the Model**.
- 3 Click **PC SYNC** from **MANUALS & DOWNLOAD** and click **DOWNLOAD** to download "LG PC Suite" PC software.

## System Requirements for "LG PC Suite" PC software

- OS: Windows XP (Service pack 3) 32bit, Windows Vista, Windows 7, Windows 8
- CPU: 1 GHz or higher processors
- Memory: 512 MB or higher RAMs
- Graphic card: 1024 x 768 resolution, 32 bit colour or higher
- HDD: 500 MB or more free hard disk space (More free hard disk space may be needed depending on the volume of data stored.)
- Required software: LG integrated drivers, Windows Media Player 10 or later

### **NOTE: LG Integrated USB Driver**

LG integrated USB driver is required to connect an LG device and PC and is installed automatically when you install "LG PC Suite" PC software application.

### **Synchronizing your Device to a PC**

Data from your device and PC can be synchronised easily with "LG PC Suite" PC software for your convenience. Contacts, schedules and bookmarks can be synchronised.

The procedure is as follows:

- 1 Connect your device to PC. (Use a USB cable or Wi-Fi connection.)
- 2 The **Select USB connection method** will appear, then select **LG software**.
- 3 After connection, run the program and select the device section from the category on the left side of the screen.
- 4 Click **Personal information** to select.
- 5 Select the checkbox of contents to synchronise and click the **Sync** button.

**NOTE:** To synchronise your phone with your PC, you need to install LG PC Suite onto your PC. Please refer to previous pages to install LG PC Suite.

### **Moving contacts from your Old Device to your New Device**

- 1 Export your contacts as a CSV file from your old device to your PC using a PC sync program.
- 2 Install "LG PC Suite" on the PC first. Run the program and connect your Android mobile phone to the PC using a USB cable.
- 3 On the top menu, select **Device > Import to device > Import contacts**.
- 4 A popup window to select the file type and a file to import will appear.
- 5 On the popup, click the **Select a file** and Windows Explorer will appear.
- 6 Select the contacts file to import in Windows Explorer and click the **Open**.
- 7 Click **OK**.
- 8 A **Field mapping** popup to link the contacts in your device and new contacts data will appear.
- 9 If there is a conflict between the data in your PC contacts and device contacts, make the necessary selections or modifications in LG PC Suite.
- 10 Click **OK**.

# Phone software update

## Phone software update

### LG Mobile phone software update from the Internet

For more information about using this function, please visit <http://www.lg.com/common/index.jsp> → select your country and language.

This feature allows you to conveniently update the firmware on your phone to a newer version from the Internet without needing to visit a service center. This feature will only be available if and when LG makes a newer firmware version available for your device.

Because the mobile phone firmware update requires the user's full attention for the duration of the update process, please make sure you check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable during the upgrade may seriously damage your mobile phone.

**NOTE:** LG reserves the right to make firmware updates available only for selected models at its own discretion and does not guarantee the availability of the newer version of the firmware for all handset models.

### LG Mobile Phone software update via Over-the-Air (OTA)

This feature allows you to conveniently update your phone's software to a newer version via OTA, without connecting using a USB data cable. This feature will only be available if and when LG makes a newer firmware version available for your device.

You should first check the software version on your mobile phone: **Settings > About phone > Common tab > Update Center > Software Update > Check now for update.**

**NOTE:** Your personal data from internal phone storage—including information about your Google account and any other accounts, your system/application data and settings, any downloaded applications and your DRM licence—might be lost in the process of updating your phone's software. Therefore, LG recommends that you backup your personal data before updating your phone's software. LG does not take responsibility for any loss of personal data.

**NOTE:** This feature depends on your network service provider, region and country.

# About this user guide

## About this user guide

- Before using your device, please carefully read this manual. This will ensure that you use your phone safely and correctly.
- Some of the images and screenshots provided in this guide may appear differently on your phone.
- Your content may differ from the final product, or from software supplied by service providers or carriers. This content may be subject to change without prior notice. For the latest version of this manual, please visit the LG website at [www.lg.com](http://www.lg.com).
- Your phone's applications and their functions may vary by country, region, or hardware specifications. LG cannot be held liable for any performance issues resulting from the use of applications developed by providers other than LG.
- LG cannot be held liable for performance or incompatibility issues resulting from registry settings being edited or operating system software being modified. Any attempt to customise your operating system may cause the device or its applications to not work as they should.
- Software, audio, wallpaper, images, and other media supplied with your device are licensed for limited use. If you extract and use these materials for commercial or other purposes, you may be infringing copyright laws. As a user, you are fully and entirely responsible for the illegal use of media.
- Additional charges may be applied for data services, such as messaging, uploading and downloading, auto-syncing, or using location services. To avoid additional charges, select a data plan that is suitable for your needs. Contact your service provider to obtain additional details.

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### **Notice: Open Source Software**

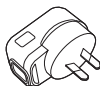
To obtain the corresponding source code under GPL, LGPL, MPL and other open source licences, please visit <http://opensource.lge.com/>

All referred licence terms, disclaimers and notices are available for download with the source code.

# Accessories

These accessories are available for use with the your phone. (Items described below may be optional.)

Travel adaptor



Data cable



Quick Start Guide



Battery



## NOTE:

- Always use genuine LG accessories.
- Failure to do this may void your warranty.
- Accessories may vary in different regions.

# Troubleshooting



This chapter lists some problems you might encounter when using your phone. Some problems require you to call your service provider, but most are easy to fix yourself.


Message	Possible causes	Possible corrective measures
SIM card error	There is no SIM card in the phone or it is inserted incorrectly.	Make sure that the SIM card is correctly inserted.
No network connection/ Dropped network	Signal is weak or you are outside the carrier network.	Move toward a window or into an open area. Check the network operator coverage map.
	Operator applied new services.	Check whether the SIM card is more than 6–12 months old. If so, change your SIM card at your network provider's nearest branch. Contact your service provider.
Codes do not match	To change a security code, you will need to confirm the new code by re-entering it.	If you forget the code, contact your service provider.
	The two codes you have entered do not match.	
No applications can be set	Not supported by service provider or registration required.	Contact your service provider.


Message	Possible causes	Possible corrective measures
Calls not available	Dialling error	New network not authorised.
	New SIM card inserted.	Check for new restrictions.
	Pre-paid charge limit reached.	Contact service provider or reset limit with PIN2.
Phone cannot be switched on	On/Off key pressed too briefly.	Press the On/Off key for at least two seconds.
	Battery is not charged.	Charge battery. Check the charging indicator on the display.
Charging error	Battery is not charged.	Charge battery.
	Outside temperature is too hot or cold.	Make sure phone is charging at a normal temperature.
	Contact problem	Check the charger and its connection to the phone.
	No voltage	Plug the charger into a different socket.
	Charger defective	Replace the charger.
	Wrong charger	Use only original LG accessories.



Message	Possible causes	Possible corrective measures
Number not allowed	The Fixed dialling number function is on.	Check the Settings menu and turn the function off.
Impossible to receive / send SMS & photos	Memory full	Delete some messages from your phone.
Files do not open	Unsupported file format	Check the supported file formats.
No sound	Vibration mode	Check the settings status in the sound menu to make sure you are not in vibration or silent mode.
Hangs up or freezes	Intermittent software problem	Try to perform a software update via the website.

Category Sub-Category	Question	Answer
<b>BT</b> Bluetooth Devices	What are the functions available via Bluetooth	You can connect a Bluetooth audio device such as a Stereo/Mono headset or Car Kit. Also, when the FTP server is connected to a compatible device, you can share content stored on the storage media.
<b>Data</b> Contacts Backup	How can I backup Contacts?	The Contacts data can be synchronised between your phone and Gmail™.
<b>Data</b> Synchronisation	Is it possible to set up one-way sync with Gmail?	Only two-way synchronisation is available.
<b>Data</b> synchronisation	Is it possible to synchronise all email folders?	The Inbox is automatically synchronised. You can view other folders by tapping the <b>Menu Key</b> (☰) and select <b>Folders</b> to choose a folder.
<b>Google™ Service</b> Gmail Log-In	Do I have to log into Gmail whenever I want to access Gmail?	Once you have logged into Gmail, no need to log into Gmail again.
<b>Google™ Service</b> Google Account	Is it possible to filter emails?	No, email filtering is not supported via the phone.
<b>Phone Function</b> E-mail	What happens when I execute another application while writing an email?	Your email will automatically be saved as a draft.

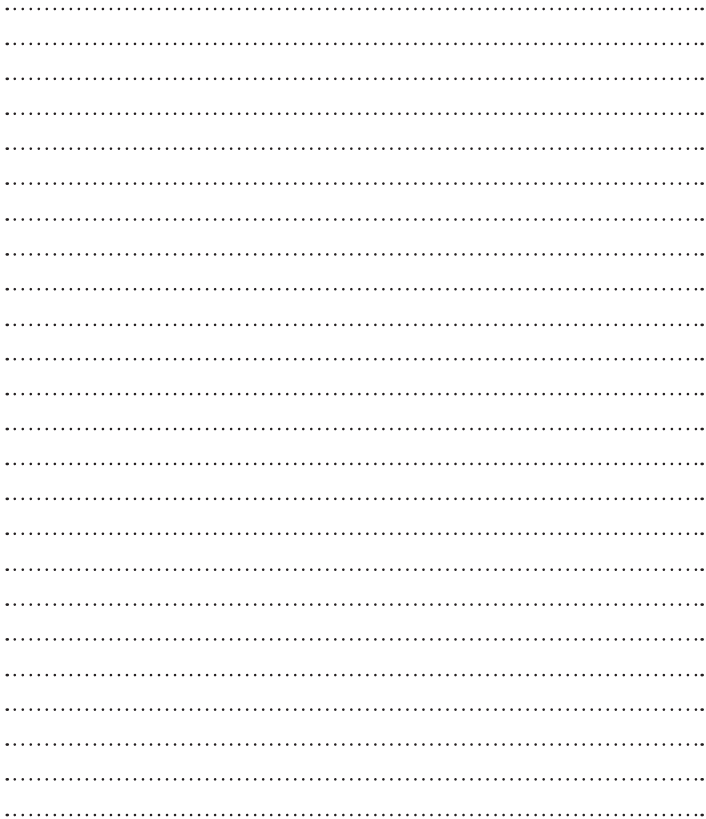
Category Sub-Category	Question	Answer
<b>Phone Function</b> Ringtone	Is there a file size limitation for when I want to use MP3 file as ring tone?	There is no file size limitation.
<b>Phone Function</b> Message Time	My phone does not display the time of receipt for messages older than 24 hrs. How can I change this?	You will only be able to see the times for messages received the same day.
<b>Phone Function</b> Navigation	Is it possible to install another navigation application on my phone?	Any application that is available at Play Store™ and is compatible with the hardware can be installed and used.
<b>Phone Function</b> synchronisation	Is it possible to synchronise my contacts from all my email accounts?	Only Gmail and MS Exchange server (company email server) contacts can be synchronised.
<b>Phone Function</b> Wait and Pause	Is it possible to save a contact with Wait and Pause in the numbers?	<p>If you transferred a contact with the W &amp; P functions saved into the number, you will not be able to use those features. You will need to re-save each number.</p> <p>How to save with Wait and Pause:</p> <ol style="list-style-type: none"> <li>1. From the Home screen, tap the <b>Phone</b> icon .</li> <li>2. Dial the number, then tap the <b>Menu Key</b> .</li> <li>3. Tap <b>Add 2-sec pause</b> or <b>Add wait</b>.</li> </ol>
<b>Phone Function</b> Security	What are the phone's security functions?	You are able to set the phone to require that an Unlock Pattern be entered before the phone can be accessed or used.

Category Sub-Category	Question	Answer
<b>Phone Function</b> Unlock Pattern	How do I create the Unlock Pattern?	<ol style="list-style-type: none"> <li>1. From the Home screen, tap the <b>Menu Key</b> .</li> <li>2. Tap <b>System settings &gt; Lock screen</b>.</li> <li>3. Tap <b>Select screen lock &gt; Pattern</b>. The first time you do this, a short tutorial about creating an Unlock Pattern will appear.</li> <li>4. Set up by drawing your pattern once, and once again for confirmation.</li> </ol> <p><b>Precautions to take when using the pattern lock.</b></p> <p>It is very important to remember the unlock pattern you set. You will not be able to access your phone if you use an incorrect pattern five times. You have five chances to enter your unlock pattern, PIN or password. If you have used all 5 opportunities, you can try again after 30 seconds. (Or, if you preset the backup PIN, you can use the backup PIN code to unlock the pattern.)</p>

Category Sub-Category	Question	Answer
<b>Phone Function</b> Unlock Pattern	What should I do if I forget the unlock pattern and I didn't create my Google account on the phone?	<p><b>If you have forgotten your pattern:</b></p> <p>If you logged into your Google account on the phone but failed to enter the correct pattern 5 times, tap the forgot pattern button. You are then required to log in with your Google account to unlock your phone. If you have not created a Google account on the phone or you have forgotten it, you will have to perform a hard reset.</p> <p><b>Caution: If you perform a factory reset, all user applications and user data will be deleted. Please remember to backup any important data before performing a factory reset.</b></p>
<b>Phone Function</b> Memory	Will I know when my memory is full?	Yes, you will receive a notification.
<b>Phone Function</b> Language Support	Is it possible to change my phone's language?	<p>The phone has multilingual capabilities. To change the language:</p> <ol style="list-style-type: none"> <li>1. From the Home screen, tap the <b>Menu Key</b>  and tap <b>System settings</b>.</li> <li>2. Tap <b>Language &amp; input &gt; Language</b>.</li> <li>3. Tap the desired language.</li> </ol>
<b>Phone Function</b> VPN	How do I set up a VPN?	VPN access configuration is different for each company. To configure VPN access from your phone, you must obtain the details from your company's network administrator.

Category Sub-Category	Question	Answer
<b>Phone Function</b> Screen time out	My screen turns off after only 15 seconds. How can I change the amount of time for the backlight to turn off?	<ol style="list-style-type: none"> <li>1. From the Home screen, tap the <b>Menu Key</b> .</li> <li>2. Tap <b>System settings &gt; Display</b>.</li> <li>3. Tap <b>Screen timeout</b>.</li> <li>4. Tap the preferred screen backlight timeout time.</li> </ol>
<b>Phone Function</b> Wi-Fi & mobile network	When Wi-Fi and mobile network are both available, which service will my phone use?	<p>When using data, your phone may default to the Wi-Fi connection (if Wi-Fi connectivity on your phone is set to On). However, there will be no notification when your phone switches from one to the other.</p> <p>To know which data connection is being used, view the mobile network or Wi-Fi icon at the top of your screen.</p>
<b>Phone Function</b> Home screen	Is it possible to remove an application from the Home screen?	Yes. Just touch and hold the icon until the dustbin icon appears at the top right hand side of the screen. Then, without lifting your finger, drag the icon to the trash can.
<b>Phone Function</b> Application	I downloaded an application and it causes a lot of errors. How do I remove it?	<ol style="list-style-type: none"> <li>1. From the Home screen, tap the <b>Menu Key</b> .</li> <li>2. Tap <b>System settings &gt; Apps &gt; DOWNLOADED</b>.</li> <li>3. Tap the application, then tap <b>Uninstall</b>.</li> </ol>
<b>Phone Function</b> Charger	Is it possible to charge my phone using a USB data cable without installing the necessary USB driver?	Yes, the phone will be charged by the USB cable regardless of whether the necessary drivers are installed or not.
<b>Phone Function</b> Alarm	Can I use music files for my alarm?	Yes. In the Alarm clock setting, select the song as the Alarm sound.

Category Sub-Category	Question	Answer
<b>Phone Function</b> Alarm	Will my alarm be audible if the phone is turned off?	No, this is not supported.
<b>Phone Function</b> Alarm	If my ringer volume is set to Off or Vibrate, will I hear my alarm?	Your alarm is programmed to be audible even in these scenarios.
<b>Recovery Solution</b> Hard Reset (Factory Reset)	How can I perform a factory reset if I can't access the phone's setting menu?	If your phone does not restore to its original condition, use a hard reset (factory reset) to initialised it.







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