

Vine Smart Control

TJ-610E Wi-Fi Thermostat

User Guide



User Manual

Electronic manual and installation video

1. This user manual only includes installation and simple setup instructions. For the more detailed operating instructions and user guide, scan the QR code.
2. Watch installation video by scanning the QR code.



Electronic manual



Installation Video

WE ARE HERE TO HELP, 24/7 !

WEBSITE: www.vineconnected.com

EMAIL: support@vineconnected.com

HOTLINE: 1-800-264-3457(09:00am~05:00pm MON~FRI PST)

Vine App Setup

1. To download the "Vine Smart Control" app, scan the QR code or search "Vine Smart Control" in the Apple App Store or Google Play Store.

iOS/Android

App Download



2. Open the "Vine Smart Control" app. If you already have an account, tap Sign In. To create a new account, tap Sign Up.

Note: You must create your own Vine account to use third-party services and products. These will not work with a guest account. With a Vine account, you can also allow your family and friends to control your smart thermostat.

3. Tap + and select your smart thermostat.

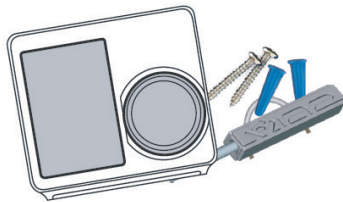
4. Follow the in-app instructions to set up your smart thermostat.

Note: You can change the name and icon at any time by going to the smart thermostat screen and tapping. You can use the Vine app to connect your smart thermostat to Amazon Alexa or Google Assistant.

Vine Thermostat - A Smart Choice for Smart Life!

Here's what you'll find in the box:

	Vine Wi-Fi Thermostat	1 piece
	Screw sets	2 pairs
	Flathead screwdriver	1 piece
	Wire labels	1 piece
	Jumper wire	1 piece
	User Manual	1 piece



You may also need these tools:



Phillips screwdriver



Level



Pencil



Home Wi-Fi Password

Compatibility Section:

For conventional (gas/oil/propane/electric), Heat-pump, and Dual Fuel Systems.

> 2-Heat & 2-Cool > 1-Heat & 1-Cool > Heat Only > Cool Only

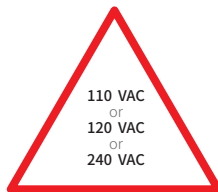
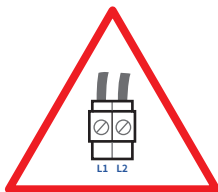
> Heat Pump with Auxiliary Heating and Emergency Heating

C-wire is required to power the thermostat

Incompatible wiring and voltage

Please check the wall plate of your old thermostat to see if there's any indication as follows:

- **Does not work with electric baseboard heat(110VAC~240VAC)**
- **Does not work with millivolt systems**
- **Does not support S terminals for indoors and outdoors sensors.**



NOTE : If you are unsure, please contact a professional for help or call 1-800-264-3457

Create an account

When the app is ready, we need to move to next step to create an account, which is important for full functioning and remote access of the thermostat. Create the account with a valid email address and remember well the password as the thermostat will be linked to this email address once registered.

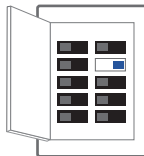


Installation

TJ-610E is designed to work with most of the standard 24V AC low voltage heating and cooling systems, such as gas and oil furnaces, heat pumps, and single or dual-stage systems.

Step 1 Switch off power

IMPORTANT as this protects you from blowing a fuse in your equipment. To make sure the power is off, change the temperature with your current thermostat and wait for at least 5 minutes to be sure that the system is OFF.



Breaker Box

or



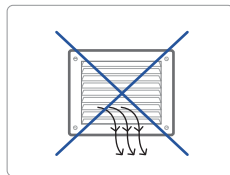
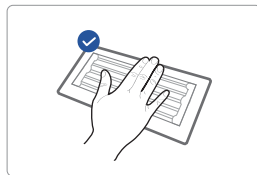
Switch

Step 2

Check that your system is off

Confirm your system is off by turning on your heat (during winter) or your AC (during summer). Wait a few minutes—you should not feel air coming from your vents.

NOTE : If you have a digital thermostat that has a blank display, skip this step.

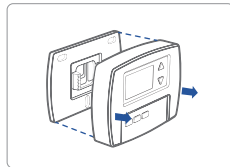


Step 3

Remove your old thermostat from the wall plate

Most thermostats allow you to remove the main unit and provide access to a wall plate which holds the wiring terminals, you can take off the thermostat by grasping and gently pulling. Some thermostats may have screws, buttons, or clasps.

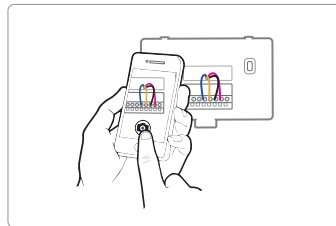
NOTE : DO NOT remove any wires from your old thermostat in this step.



Step 4

Take a picture of the wiring

Take a clear picture of the wiring of your existing wall plate, make sure the wire terminal labels are clear enough to be read. This will be important reference for next step.

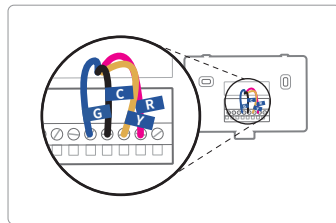


Step 5

Label the wires

Label the old wall plate wires with labels from our new thermostat box.

NOTE : If there's an Rc or Rh wire, attach the R lable to it.

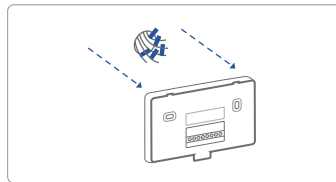


Step 6

Disconnect the wires and remove the old wall plate

Disconnect the wires from the old thermostat one by one, you may need a screwdriver to release wires from terminals.

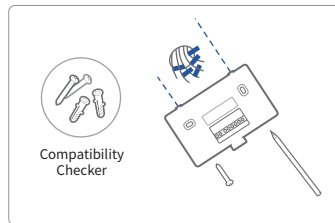
NOTE : Wrap the wires around a pen or pencil so they don't fall back into the hole in the wall.



Step 7

Mount the New Wall Plate

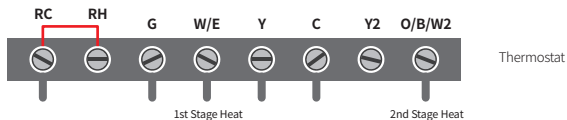
Use the screw set (screw & anchor) to mount the new wall plate. In most cases, the old mounting position can be used; if not, apply the new set. Be sure to check the alignment of the new wall plate before and after the wall plate installation.



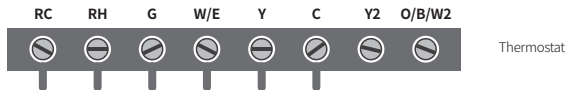
Use the picture you took before as reference to wire, the following chart is a wiring diagram for common systems, please make sure that a C-wire exists in your old thermostat system.

Terminal		Conventional System	Heat Pump System
RC		Power for cooling, 24V	Power for cooling, 24V
RH		Power for heating, 24V	Power for heating, 24V
C		Common wire, 24V	Common wire, 24V
G		Fan	Fan
Y		1st Stage Cool	1st outdoor Stage Heat
Y2		2nd Stage Cool	2nd outdoor Stage Heat
W/E		1st Stage Heat	1st Stage Auxiliary/Emergency Heat
O/B/W2		2nd Stage Heat	Changeover (reversing valve) connection for heat pump

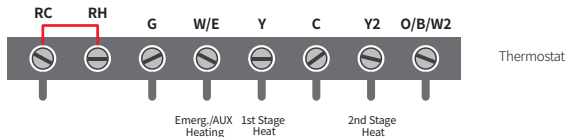
Single Stage Heat / Two Stage Heat- Furnace / Boiler with C-wire



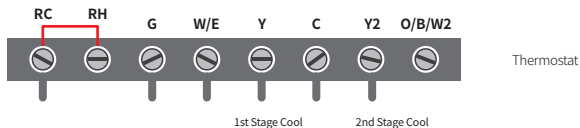
Combined Single Stage Heat and Single Cool Stage with C-wire (Remove Pre-installed Jumper) Cool Furnace and Air Conditioner



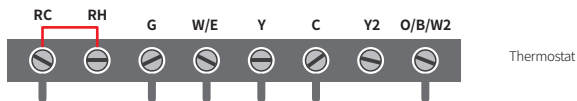
Single Stage / Two Stage Heat Pump with Emergency Heat and Auxiliary Heat with C-wire



Single Stage Cool / Two Stage Cool-Air conditioner



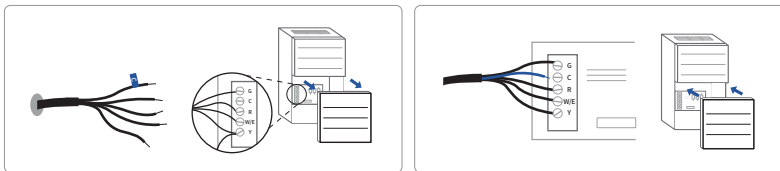
Dual Fuel System-Combined Single Stage Heat Pump and Single Stage Furnace with C-wire



If C-wire does not exist in your system, check the instruction below:

Do you have a spare wire? Yes.

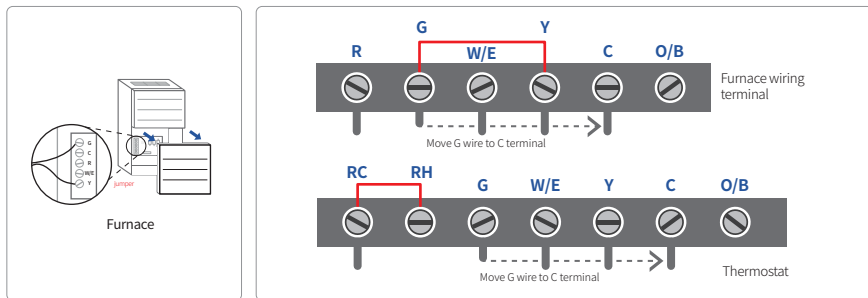
1. Check for the spare wire behind your wall plate or old thermostat, if there's one, connect it to the C-terminal of the new wall plate.
2. Remove the cover of the furnace or heating system, open the cover of the heating/cooling system to find the control board where you should find the same terminal labels as of the thermostat.
3. Find the other end of the spare wire, locate the bundle of wire with the same labels as that of your thermostat end.
4. Connect the spare wire to the C-terminal.
5. Close the cover of the furnace or heating system.



Conventional system without C wire (also known as 4-wire system)

1. Remove the cover of the furnace or heating system, open the cover of the heating/cooling system to find the control board where you should find the same terminal labels as of the thermostat, move the G-wire to the C-wire, then connect G and Y terminals with the jumper wire (included in packing box).
2. At the same thermostat, connect C-wire and G-wire.
3. By this configuration, the thermostat will have NO fan control function.

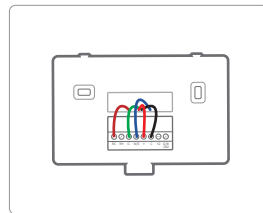
NOTE : You may need to unscrew the cover, the control board may be either at the top or bottom.



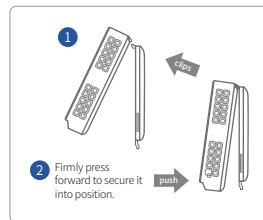
Step 8**Connect the wires to the new wall plate**

Refer to the above wiring diagram, insert all wires vertically from the open socket into the proper terminal. Ensure each wire is inserted into the matching terminal (refer to the photo taken previously if needed). Pull wires gently to ensure wires are securely fastened.

When all wires are connected well, place excess part of the wires back to the wall.

**Step 9****Install the thermostat to the wall plate**

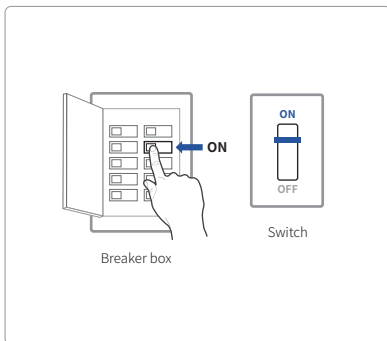
First aim the two clips in upper part of the thermostat to the top of the wall plate, then gently push and fit the wiring pole to the terminals on the wall plate.



Step 10

Power on and Enjoy

Turn on the switch that controls your heating and cooling system, the thermostat will be powered on and prompt you to start the setup. If you have any trouble installing the device or app, check the below information for help, or simply visit our websites for installation videos.



WE ARE HERE TO HELP, 24/7 !

WEBSITE : www.vineconnected.com

EMAIL : support@vineconnected.com

HOTLINE: 1-800-264-3457(09:00am~05:00pm
MON~FRI PST)

Main Screen



Device Initial Setup

For a quick and easy way to start using your new smart thermostat, the device will automatically direct you to the Initialization Setup process once it's turned on for the first time.

- 1 Equipment Type**
Select your home's heating equipment type from the options available:

Gas/oil/Furnace, Electric, Heat Pump, Dual Fuel or no Heating. Select according to your heating system.



Below is a list of possible examples which may help you to select correctly:

NOTE : If you are unsure of which option to select, contact 1-800-264-3457

If you have a furnace or boiler:

1. Select Gas/Oil/Furnace and tap "Setup".
2. Then select Appliance or Thermostat depending on your personal preferences for fan control.
3. Tap "Next" at the bottom of the screen to continue.



If you have a heat pump:

1. Select Heat Pump and tap the "Setup button".
2. Then follow the on-screen instructions.
3. Tap "Next" at the bottom of the screen to continue.



If you have a Dual fuel system:

1. Select Dual Fuel and tap "Setup".
2. Then follow the on-screen instructions to configure the fossil fuel heating appliance settings
3. Tap "Next" at the bottom of the screen to continue.
4. Then follow the on-screen instructions to configure the heat pump heating appliance setting.



2 Schedule

Only 2 schedules (Home & Vacation) will be available during offline operation. However, this list can be expanded to up to 4 schedules when a Wi-Fi connection is established.



3 Date & Time

ON DEVICE: Please enter your location's current date and time; once the device is registered or linked to a user account, the date and time on the device will be updated automatically to the current time associated with the user account.



4 Wi-Fi Setup

A reliable and stable Wi-Fi connection is required to smart features such as remote control, weather forecast etc. Follow the on-screen instructions to complete Wi-Fi setup.

The registration screen will show a success notice once it's correctly connected to the Wi-Fi, follow the instructions on the screen to complete setup. You can now add the device to a user account after downloading the mobile app and setting up an account.



SCAN | Tap the Wi-Fi icon to enter the Wi-Fi setup screen, then tap the Scan icon to list available Wi-Fi networks. Follow on-screen instructions to complete the Wi-Fi setup.

MANUAL ENTRY | If the network is a hidden one, press SSID button on the scan page to bring up the interface which allow you to enter your own SSID, follow the on-screen instructions to complete Wi-Fi Setup.



Follow instructions on the next page to add the device to your account.

Possible reasons for Wi-Fi connection failure:

1. Wi-Fi signal is too weak or 5G Wi-Fi network;
2. SSID contains non-ASCII characters;
3. Incorrect password;
4. Wi-Fi works but your internet is inactivated;
5. Additional webpage authentication is required.

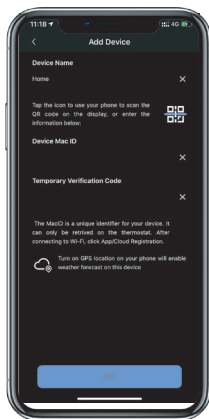
An account ID will appear once the connection is established successfully, this ID is for the network to which the device has been added.

For an unregistered device, a message will be displayed indicating the device needs to be registered.



Add Device to your Account

Return to your mobile app, you will be asked to enter the MAC-ID and the Temporary Verification Code.



The Temporary Verification Code (TVC) is a 4-digit code randomly generated each time you enter this screen, it expires after 180 seconds (3 minutes). Tap the Temporary Verification Code to generate a new one if it expires.



Auto Reconnect

If your device loses connection with your wireless network, it will automatically attempt to reconnect every two minutes until it gets connected. Any manual network reconfiguration of the thermostat will stop automatic reconnection attempts.

Wi-Fi can be manually turned off or on. Turning off your Wi-Fi will also disable the internet connection and all smart features, including remote access to the device from mobile app.



Mode Setup

The HVAC system settings depends on the type of system you use, common options are shown below:



Cool

Turn on cooling when the current temperature rises above the setpoint.



Heat

Turn on heating when the current temperature drops below the setpoint.



Auto

Activate the heating or cooling system as required to keep your home within the configured range of setpoint.



EM. Heat

Use ONLY the Emergency Heat or backup heat source to maintain the heat setpoint. This option only appears if Emergency heat is configured in the Equipment menu.



Off

Turn the system off. When the system is off, only the current temperature will be displayed on the Home screen.

On the Thermostat:

Tap the System Mode icon on the Home Screen to select your system mode of thermostat between: Cool, Heat, Auto, Emergency Heat or Off. Emergency Heat (Em Heat) mode is only available if you have selected Heat Pump as your Heat Type and enabled the Emergency Heat function in the setup menu.



Fan Setup

The Fan menu displays the current furnace fan setting. Depending on your system, one or more of the following options are shown:



Force fan to run continuously, regardless of the scheduled programming.



Enable fan when the system is actively heating or cooling your home, or to satisfy the Minimum Fan Runtime setting.



The Fan will turn on and off one a user programmed schedule (Circulation schedule can be programmed on the device and the app).

On Thermostat:

Select Main Menu > Fan, tap the Fan Mode icon on the Home Screen to select your system mode of thermostat among Auto, On and Circulation.



Adjust the Temperature:

You can override the scheduled temperature by tapping the “+” and “-” to change the blue/red number which represents the cooling/heating set point.

When the thermostat is in Auto mode, you have to firstly set the heating and cooling set point so that the mode will work to heat up or cool down.



Temporary hold and holding one temperature

To temporarily change your setpoint, use the “+” and “-” button on thermostat or by knob, your thermostat will display the time it will hold for next to the setpoint, it will hold your new setpoint until the next scheduled setpoint

If you want to hold one temperature, adjust the set point using the “+” and “-” buttons or by Knob; then click “Hold”, the thermostat will hold this setpoint until you click “Cancel” to cancel your temporary adjustment.



Menu Setting

Menu setting has included all setting option for the thermostat.



Weather

This helps to check the weather in your location and the forecast of the 5 future days.

EZ Comfort

To have a quick setup for your setpoint at your home.



Programming Schedules

There are only two default schedules (Home and Vacation) available for selection when the device is offline. If the Internet connection is established, you may have up to 4 schedules, follow steps below to program:

- 1 Select “Schedule.”
- 2 Select which day type you want to edit: weekdays or weekend.
- 3 Select which set point you want to edit.
- 4 Adjust the set point using the up and down arrows.
- 5 Use the arrow in the upper left hand corner to save and return to the set points.
- 6 Continue to edit the set points as you desire.
- 7 Use the arrow in the upper left hand corner to return to “Schedule” screen.



Setting

1. **Date & Time**

Setup your thermostat date & time

2. **Screen**

Select the brightness and time out of the screen

3. **Nightlight**

Select the brightness of the night-light.

4. **Temperature**

Follow the on-screen instructions to set temperature display unit (C/F) and temperature safety functions.

5. **Advanced Setting**

Designed for HVAC professional who want to modify advanced feature for better unit control.

6. **Reset**

Allow users to re-set the device to factory setting, this will clear all set schedules and preferences.



Advanced Setting:

To access the Equipment Setup, click on a setting and use the scroll wheel to modify the default value by following steps: Menu- Setting- Advanced setting.

Terminal	Default	Max	Min	Description
Deadband	1° F	2° F	0.5° F	A temperature range between the current temperature and the heating setpoint, where heating or cooling is not engaged.
Fan Delay	60s	120s	30s	The time fan continues after mode turn off.
Min Run time	180s	300s	60s	The min. time system on after engaging.
Cycle time	180s	300s	60s	Waiting time between heating and cooling.
Runtime	/	/	/	View system runtime, Heating, Cooling, Air Filter.
Sensor Calibration	0° F	10° F	-10° F	Ability to adjust temperature readings to improve sensor accuracy as the thermostat nears the end of its lifecycle after years of use.

Installer Access

To access the Installer Access, click Advanced Settings, enter the Professional Access Code and enter the below Action code in the parenthesis below to gain access to below setting.

Initial Setup (IS)

Use this code to repeat the initial setup process.

Sensor Calibration (SC)

Ability to adjust temperature readings to improve sensor accuracy as the thermostat nears the end of its lifecycle after years of use.

Sensitivity Level (SS)

Ability to adjust how sensitive your thermostat sensor is to changes in the air temperature. The lower the level, the more your system cycles to maintain the setpoint.



Message

To have the System Alert, Filter change Reminder, service message.

About

Displays a quick glance at your thermostat information.

It includes your model number, MAC ID (uniquely identifies your thermostat), build date, firmware version, technical support contact information.

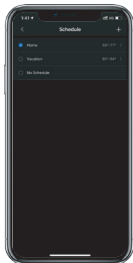


App Main Screen



Program/Adjust a schedule

1. Tap "+" on the upper right corner to add a new schedule, name it and tap "OK" to confirm.
2. To modify an existing schedule, select one from the list and edit.
3. To delete an existing schedule, swipe left the schedule and select "Delete".



Add a New Period

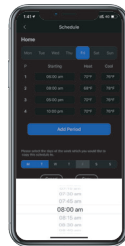
Add a new period

Tap "Add Period" button and select and set starting time, heating setpoint and cooling setpoint.



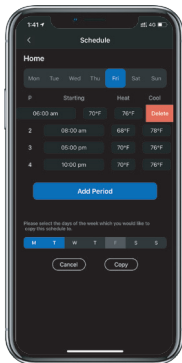
Edit an existing period

Tap on the starting, heating or cooling value of the existing period to edit as you desire.



Delete an existing period

Swipe left the existing period and select "Delete".

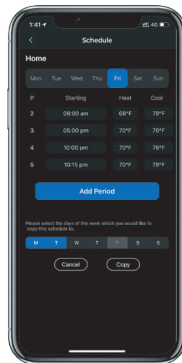


Copy a schedule

To copy a schedule to other days of the week, tap and select the days you want to copy at the bottom of the screen, then tap "Copy".

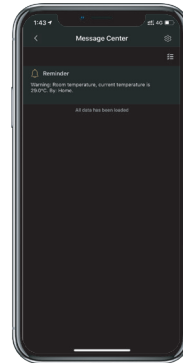
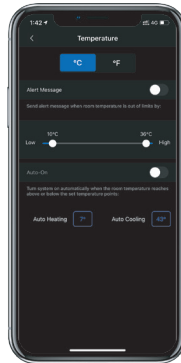
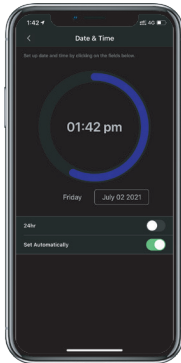
Save schedule

Use the arrow on the upper left corner to save and return to the schedule list.



Device Settings

Follow the on-screen instructions to view and modify the thermostat settings for the night-light, brightness and schedule, date & time, temperature units, safety functions regarding your thermostat.



Advanced Features

Except from the afore-mentioned basic settings, Vine Smart Wi-Fi Thermostat also provide possibility to connect to the Alexa and Google Assistant, hence control your room temperature through a simple voice comes true. Follow our instructions below to get connected with Alexa/Google.

How to connect to Alexa?

- 1 . Download the Vine Smart Control, create an account, and register your app to the TJ-610E thermostat.
- 2 . Download Amazon Alexa app and set up your Alexa-enabled device.
- 3 . Tap "Menu" button on the upper left corner of Alexa app main screen.
- 4 . IMPORTANT step - link Skill.
 - ① Tap "Skills" in Alexa app menu.
 - ② Type and search "Vine Control", then choose and tap "enable" to enable the skill.
 - ③ Enter the Vine Control APP account and password, then tap "Link Now" to link your Vine Control account to Alexa Skill.

Now you can control your thermostat over Amazon Alexa.

5. Common commands for Alexa to control Vine Thermostat:

Control the device via voice commands Now you can control your thermostat with Echo. You can control your thermostat with the following commands:

Alexa, turn (Device Name) on.

Alexa, turn (Device Name) off.

Alexa, Change (Device Name) Mode to Cool/Heat/Auto.

Alexa, Increase (Device Name) by __ degrees.

Alexa, Decrease (Device Name) by __ degrees.

Alexa, Set (Device Name) to __ degrees.

Alexa, what is the (Device Name) set to?

Alexa, what is the temperature of the (Device Name)?



How to connect to Google Assistant?

- 1 . Download and register the thermostat as instructed in page 1 ~ 39.
- 2 . Download Google Home app and set up your Google-enabled device.
- 3 . Tap "+" button in the middle of the Google Home app screen.
- 4 . IMPORTANT step - link Action.

- ① Tap the sidebar menu on the upper left corner of the main page of Google Home, select "Home Control".
- ② Tap the "+" button on the lower right corner and search for "Vine Control"
- ③ Tap open "Vine Control" and select country, then enter app account/password and tap "Link Now" to link your Vine account to Google.
- ④ Enter the Vine Control app account and password, then tap "Link Now" to link your Vine Control account. Choose the room where your device is located, and then the skill will appear on the Home Control account to Alexa Skill.

Now you can control your thermostat over Google Home.

5 . Common commands for Google Home to control Vine Thermostat:

Now you can control your thermostat with Google Home, the supported commands include (Google Home currently only supports English commands) :

Hey Google, what' s the __ temperature?

Hey Google, make it warmer (or cooler)

Ok Google, set the temperature to __ degrees

Ok Google, raise (or lower) the temperature __ degrees

“Ok Google, what is the current temperature in the Bedroom?”

“Hey Google, what' s the Living Room set to?”

“Ok Google, what' s the temperature of my thermostat?”

“Ok Google, turn on heat mode in the Bedroom”

“Hey Google, change to automatic mode in the Living Room”

“Ok Google, turn on cool mode in the Bedroom”

NOTE : Google Home currently supports only English Commands.



Limited Warranty

THIS DOCUMENT CONSISTS OF IMPORTANT LIMITED WARRANTY INFORMATION REGARDING YOUR CLAIMS AND ACCOUNTABILITY, AS WELL AS RESTRICTIONS AND EXCLUSIONS THAT MAY APPLY TO YOU.

1. WHAT THIS LIMITED WARRANTY ENTAILS; DURATION OF COVERAGE

VINE CONNECTED, Pleasanton, California USA, warrants to the owner of the enclosed product that the product contained in this box will be free from defects in materials and workmanship for a period of two years from the date of delivery following the original retail purchase. If the Product fails to conform to this Limited Warranty during the Warranty Period, VINE CONNECTED will, at its sole discretion, either (a) repair or replace any defective Product or component; or (b) accept the return of the Product and refund the money actually paid by the original purchaser for the Product. Repair or replacement may be made with a new or refurbished product or components, at VINE CONNECTED's sole discretion. If the Product or a component incorporated within it is no longer available, VINE CONNECTED may, at its sole discretion, replace the Product with a similar product of similar function. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of (a) ninety days from the date of delivery of the repaired Product or replacement Product, or (b) the remaining Warranty Period. This Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

2. TOTAL SATISFACTION RETURN POLICY

If you are the original purchaser of the Product and you are not satisfied with this Product for any reason, you may return it in its original condition within thirty days of the original purchase and receive a full refund.

3. WARRANTY TERMS;

HOW TO RECEIVE SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY

Before making a claim under this Limited Warranty, the owner of the Product must (a) notify VINE CONNECTED of the intention to claim by visiting vineconnected.com/support during the Warranty Period and providing a description of the alleged failure, and (b) comply with VINE CONNECTED' return shipping instructions. VINE CONNECTED will have no warranty obligations with respect to a returned Product if it determines, in its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below). VINE CONNECTED will bear all costs of return shipping to owner and will reimburse any shipping costs incurred by the owner, except with respect to any Ineligible Product, for which owner will bear all shipping costs.

4. WHAT THIS LIMITED WARRANTY DOES NOT COVER

This Limited Warranty does not cover the following (collectively "Ineligible Products"): (i) Products marked as "sample" or "Not for Sale", or sold "AS IS"; (ii) Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing, or use not in accordance with the User's Guide or other instructions provided by VINE CONNECTED; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane; or (iii) any non-VINE CONNECTED branded hardware products, even if packaged or sold with VINE CONNECTED hardware. This Limited Warranty does not cover consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the product). VINE CONNECTED recommends that you use only authorized service providers for maintenance or repair. Unauthorized use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty.

5. DISCLAIMER OF WARRANTIES

EXCEPT AS STATED ABOVE IN THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, VINE CONNECTED DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES AND CONDITIONS WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, VINE CONNECTED ALSO LIMITS THE DURATION OF ANY APPLICABLE IMPLIED WARRANTIES OR CONDITIONS TO THE DURATION OF THIS LIMITED WARRANTY.

6. LIMITATION OF DAMAGES

IN ADDITION TO THE ABOVE WARRANTY DISCLAIMERS, IN NO EVENT WILL VINE CONNECTED BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST DATA OR LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT, AND VINE CONNECTED' TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS LIMITED WARRANTY OR THE PRODUCT WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

7. LIMITATION OF LIABILITY

THE VINE CONNECTED ONLINE SERVICES ("SERVICES") PROVIDE YOU INFORMATION ("PRODUCT INFORMATION") REGARDING YOUR VINE PRODUCTS OR OTHER PERIPHERALS CONNECTED TO YOUR PRODUCTS ("PRODUCT PERIPHERALS"). THE TYPE OF PRODUCT PERIPHERALS THAT MAY BE CONNECTED TO YOUR PRODUCT MAY CHANGE FROM TIME TO TIME. WITHOUT LIMITING THE GENERALITY OF THE DISCLAIMERS ABOVE, ALL PRODUCT INFORMATION IS PROVIDED FOR YOUR CONVENIENCE, "AS IS", AND "AS AVAILABLE". VINE CONNECTED DOES NOT REPRESENT, WARRANT, OR GUARANTEE THAT PRODUCT INFORMATION WILL BE AVAILABLE, ACCURATE, OR RELIABLE OR THAT PRODUCT INFORMATION OR USE OF THE SERVICES OR PRODUCT WILL PROVIDE SAFETY IN YOUR HOME. YOU USE ALL PRODUCT INFORMATION, THE SERVICES, AND THE PRODUCT AT YOUR OWN DISCRETION AND RISK. YOU WILL BE SOLELY RESPONSIBLE FOR (AND VINE CONNECTED DISCLAIMS) ANY AND ALL LOSS, LIABILITY, OR DAMAGES, INCLUDING TO YOUR WIRING, FIXTURES, ELECTRICITY,

HOME, PRODUCT, PRODUCT PERIPHERALS, COMPUTER, MOBILE DEVICE, AND ALL OTHER ITEMS AND PETS IN YOUR HOME, RESULTING FROM YOUR USE OF THE PRODUCT INFORMATION, SERVICES, OR PRODUCT. PRODUCT INFORMATION PROVIDED BY THE SERVICES IS NOT INTENDED AS A SUBSTITUTE FOR DIRECT MEANS OF OBTAINING THE INFORMATION. FOR EXAMPLE, A NOTIFICATION PROVIDED THROUGH THE SERVICE IS NOT INTENDED AS A SUBSTITUTE FOR AUDIBLE AND VISIBLE INDICATIONS IN THE HOME AND ON THE PRODUCT, NOR FOR A THIRD-PARTY MONITORING SERVICE THAT MONITORS ALARM STATE.

8. YOUR RIGHTS AND THIS LIMITED WARRANTY

This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states, provinces or jurisdictions. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service. Please visit our website for the complete disclosure of this statement



www.vineconnected.com