MONOGRAM

DESIGNER COLLECTION

OWNER'S MANUAL

30" & 36"
BRASS & TITANIUM
COLUMN PANELS

MONOGRAM.COM

TABLE OF CONTENTS

MODEL INFORMATION 2
CONSUMER SUPPORT 3
SAFETY INFORMATION 4
CARE AND CLEANING 6
ACCESSORIES.....6
LIMITED WARRANTY.....7

MODEL INFORMATION

MODEL NUMBERS

ZK1BN304VRH, ZK1BN309VLH, ZK1BN364VRH, ZK1BN369VLH
ZK1TN304VRH, ZK1TN309VLH, ZK1TN364VRH, ZK1TN369VLH

WRITE DOWN THE MODEL AND SERIAL NUMBERS

These numbers can be found on the Consumer Product Ownership Registration Card, which is packed separately with your column panel, and also on a label on the back side of the column panel near the floor. Please use these numbers in any correspondence or service calls concerning your product.

Please write down these numbers below:

Model Number

Serial Number

CONSUMER SUPPORT

MONOGRAM WEBSITE

Have a question or need assistance with your appliance? Try the Monogram website 24 hours a day, any day of the year! You can also shop for more great Monogram products and take advantage of all our on-line support services designed for your convenience.
In the US: **monogram.com**

REGISTER YOUR APPLIANCE

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: **monogram.com/register**

SCHEDULE SERVICE

Expert Monogram repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year.
In the US: **monogram.com**

PARTS AND ACCESSORIES

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.
In the US: **monogram.com/use-and-care/parts**

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

CONTACT US

If you are not satisfied with the service you receive from Monogram, contact us on our website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | Monogram Appliances, Appliance Park | Louisville, KY 40225
monogram.com/contact

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

⚠WARNING Read all safety instructions before using the product.

Failure to follow these instructions may result in fire, electrical shock, serious injury or death.

⚠WARNING  **Tip Over Hazard.**

These appliances are top heavy, especially with any doors open, and must be secured to prevent tipping forward which could result in death or serious injury. Read and follow the entire installation instructions for securing the appliance with the anti-tip system.

⚠WARNING **SUFFOCATION AND ENTRAPMENT HAZARD**

Failure to follow these disposal instructions can result in death or serious injury.

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

Before You Throw Away Your Old Appliance

- Take off the fresh food and freezer doors.
- Leave the shelves in place so that children may not easily climb inside.

⚠WARNING

Warnings contained here do not supercede any warnings included with the appliance to which it is installed. In addition, the lack of any specific warnings here do not negate any warnings included with the appliance to which it is installed.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INFORMATION

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⚠WARNING  **Door Trim Pinch Point Hazard**

Improper installation can lead to a finger pinch point hazard between the side door trim and the cabinets when operating the door, especially with children. To minimize this risk you must follow the installation instructions for cabinet dimensions, trim assembly, and door stop angle.

⚠WARNING **SERVICING**

If You Need Service...

Do not attempt to repair or replace any part of the refrigerator / freezer unless it is specifically recommended in this manual, or in the manual provided with the refrigerator / freezer. All other servicing should be referred to a qualified technician.

Be sure electrical power is off before servicing the unit.

Note: Power to the refrigerator cannot be disconnected by any setting on the control panel.
Note: Repairs must be performance by a qualified Service Professional.

Service parts are available from a Monogram Service and Parts Center.

⚠WARNING

Warnings contained here do not supercede any warnings included with the appliance to which it is installed. In addition, the lack of any specific warnings here do not negate any warnings included with the appliance to which it is installed.

READ AND SAVE THESE INSTRUCTIONS

CARE AND CLEANING

Cleaning the Outside

Do not use abrasive products such as Scotch Brite or steel wool pads; they will scratch the surface.

The exterior of your Monogram Designer Collection Column Panel can be washed with warm sudsy water. Wipe the surface dry in the direction of the grain with a microfiber cloth.

ACCESSORIES

Looking for Something More?

Monogram offers a variety of accessories to improve your cooking and maintenance experiences!

Refer to the Consumer Support page for phone numbers and website information.

The following products and more are available:

CitruShine™ Stainless Steel Wipes
CeramaBryte Stainless Steel Appliance Cleaner

MONOGRAM LIMITED WARRANTY

Monogram.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at **monogram.com/contact.**

For the period of	Monogram Appliances will replace
Limited two-year warranty	For two years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the unit that fails because of a manufacturing defect.

What Monogram will not cover:

- Service trips to your home to teach you how to use the product.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Failure of the product if it is used for other than its intended purpose or used commercially.
- Improper installation, delivery or maintenance.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES
Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Monogram Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Monogram Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, *a* **Haier** *company,* Louisville KY,40225



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