



Quick Start Guide - CHU200T



Included in the Box

- CHU200T Payment Terminal
- Cables/Accessories
- Quick Start Guide



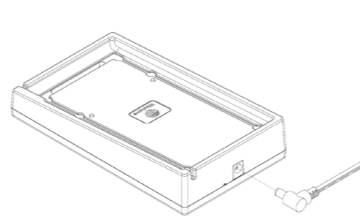
Get Connected

Turning on the Device

You can power on your CHU200T by holding the Wake-Up key for 3 seconds or by connecting it to an external power source per one of the below methods:

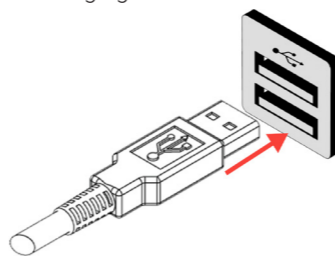
Charging via Cradle

1. Connect the Windcave supplied power adapter to the rear of the cradle.
2. Connect the opposite end of the power cable to a wall outlet.
3. Place the CHU200T on the cradle to begin charging.



Charging via Handset

1. Your Windcave CHU200T payment terminal is shipped with its cable already fitted.
2. Connect the opposite end of the cable to a powered USB port.
3. The CHU200T will begin charging.



If power is being supplied the screen of the CHU200T will light up.

While charging the CHU200T will display the external power icon in the top right of the screen, and the battery icon will cycle through varying charge levels to indicate the battery is charging.

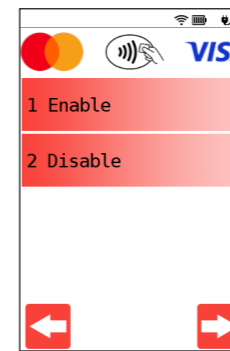
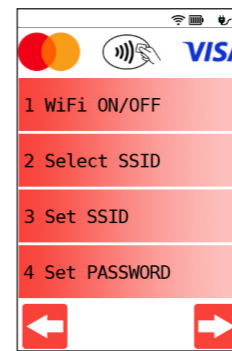
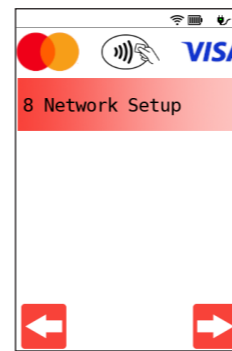
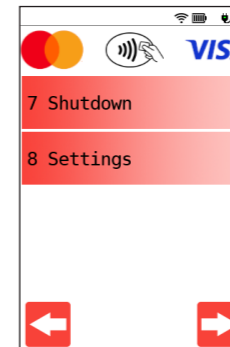
Checking Device Status

The icons at the top of the screen indicate the current status of the CHU200T.



Connecting to Wi-Fi (Optional)

1. Press Function to open the menu.
2. Use the **Arrow Keys** to scroll through the available menu options.
3. Select **Settings** and when prompted enter the code "5210".
4. Navigate to **Network Setup -> WiFi ON/OFF**.
5. Select **Enable**, the CHU200T will reboot to enable Wi-Fi.



6. Repeat steps 1-3.
7. Navigate to **Network Setup -> Select SSID**.
8. Follow the on screen prompts to select your access point and enter the Wi-Fi credentials. Using the **SHIFT** key allows access to alternate characters.

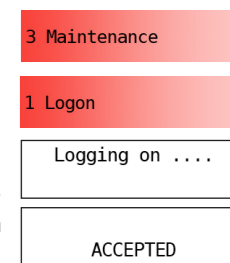
Once the credentials have been changed the CHU200T will reboot. A successful connection has been established once the Wi-Fi and data connection icons are both solid at the top of the screen.

The Contactless Symbol is a trademark owned by and used with permission of EMVCo, LLC.

Start Transacting

Logon

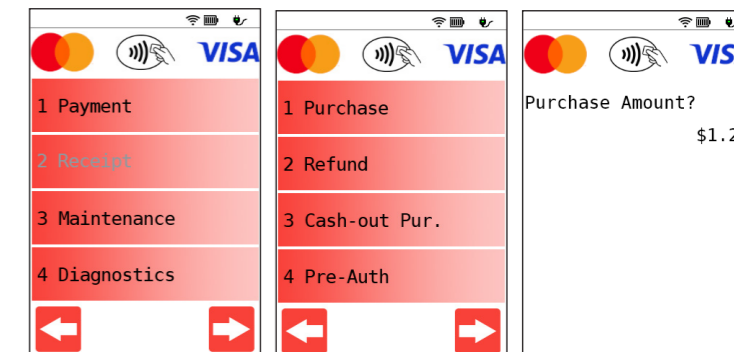
1. Press Function to open the menu.
2. Use the **Arrow Keys** to scroll through the available menu options.
3. Navigate to **Maintenance -> Logon**.
4. "Logging on" will be displayed while awaiting response from the Windcave host.
5. The logon result will be displayed on screen and on a small receipt printed.



Please ensure the correct trading name and address is printed at the top of the receipt, if there are any issues contact the Windcave Support team immediately.

Purchase

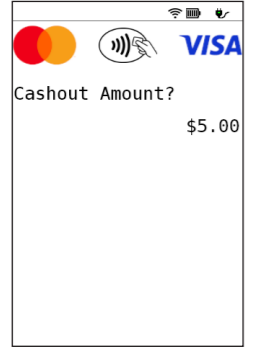
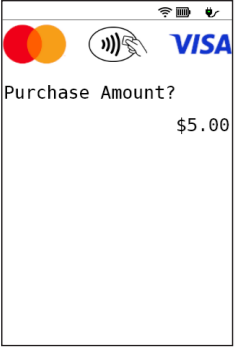
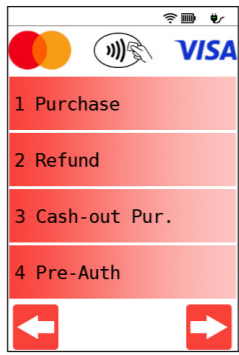
1. Press Function to open the main menu.
2. Navigate to the **Payment -> Purchase** option and enter desired purchase amount.
3. Follow the on screen prompts to complete payment.



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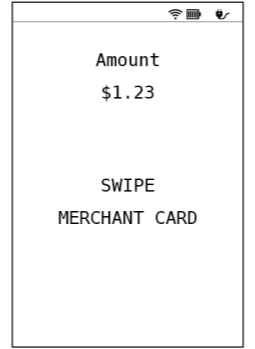
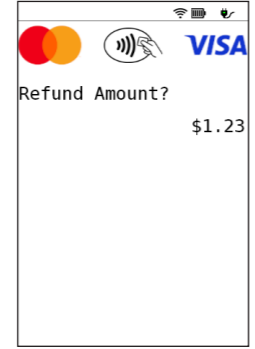
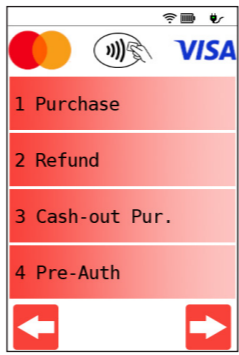
Cash-out Purchase

1. Press Function to open the main menu.
2. Use the **Arrow Keys** to scroll through the available menu options.
3. Navigate to the **Payment -> Cash-out Pur.** option and enter the desired purchase and cash-out amounts.
4. Follow the on screen prompts to complete payment.



Refund

1. Press Function to open the main menu.
2. Navigate to the **Payment -> Refund** option and enter the desired refund amount.
3. Swipe your Merchant Refund card and enter your merchant PIN.
4. Follow the on screen prompts to complete refund.



Shortcut Keys

There are 4 customizable soft keys that are triggered by touching the icon or pressing the physical key below the screen.

The default shortcuts are listed below:



Purchase



Purchase With Cashout

Troubleshooting

Timeout

If the CHU200T displays a timeout error, this indicates that the unit is having difficulties connecting to the Windcave Host to process transactions. The below steps can be taken to test the network connectivity of the unit:

1. Ensure the CHU200T is connected to the Internet.
 - a. For Wi-Fi connections the signal strength will be displayed in the top right of the screen.
 - b. Check you can browse to the Windcave home page (www.windcave.com) using another device connected to the same Wi-Fi network i.e. a phone or laptop.
2. Perform a **Logon** to test connectivity to the Windcave Host (see the **Start Transacting** section of this guide).

Charging Cradle

There are 2 LED's on the rear of the charging cradle; the green LED indicates that the cradle is receiving power; while the orange LED indicates that the device is receiving power.

Maintenance

The external face of the EFTPOS terminal should be carefully cleaned on a regular basis. This is to ensure that the front plate is free of dirt and solvents which could damage the device or prevent users from using the device as intended. Windcave recommend cleaning the device with a damp cloth or mild soap solution. Do not use any solvents as this may damage the device surface.

Do not attempt to open or modify the unit, this will cause the unit to be TAMPERED and render it inoperable. If repairs are required, or the device is no longer needed; the device must be returned to Windcave.

Contact Information

Please see <https://www.windcave.com/contact> for a full list of contact details or use one of the below contact methods:

- Email: support@windcave.com
- New Zealand: 0800-729-6368
- Australia: 1-800-006-254
- United States: 1-213-378-1190
- United Kingdom: 0800-088-6040

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC ID: 2AC20-CHU200TRC
 Contains:
 • FCC ID: XPNINAW15

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions:

1. This device may not cause interference;
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. l'appareil ne doit pas produire de brouillage;
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC: 26550-CHU200TRC
 Contains:
 • ISED ID: 8595A-NINAW15

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