

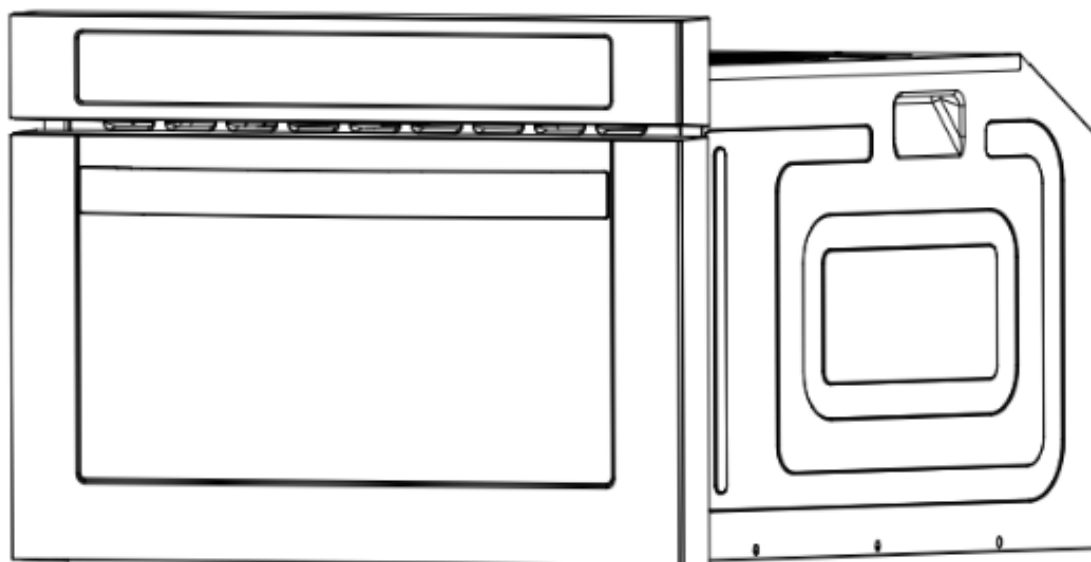


# USER MANUAL

## MICROWAVE DRAWER

### 24 In. 1.2 Cu. Ft. Airfry Microwave Drawer

Model: KM-MD-1AFSS



*Before using, please read the operating instructions carefully to ensure proper application and achieve satisfactory results.*

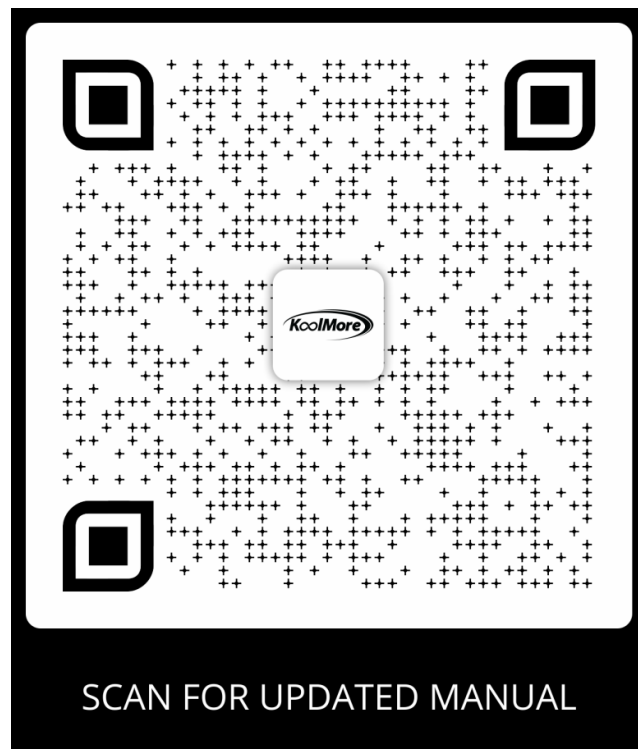
For any service related issues, please contact us:

☎ 718-576-6342    ✉ [support@koolmore.com](mailto:support@koolmore.com)



## Stay informed with the latest information for your KoolMore Appliance.

Scan the QR code below to access the most recent User Manual on our website, which is constantly being updated and improved.



**If you need any assistance or have questions, our customer support team is here to help.**

**Phone- 718-576-6342 Email- [support@koolmore.com](mailto:support@koolmore.com)**

Please write down the model number and serial number below for future reference. Both numbers are located on the rating label on the back of your unit or inside of the unit and are needed to obtain warranty service. You may also want to staple your receipt to this manual as it is your proof of purchase and may also be needed for service under warranty.

Model Number: \_\_\_\_\_  
Serial Number: \_\_\_\_\_  
Date of Purchase: \_\_\_\_\_

To better serve you, please do the following before contacting customer service:

If you received a damaged product, immediately contact the retailer or dealer that sold you the product.

Read and follow this User Manual carefully to help you install, use, and maintain your unit.

Refer to the Troubleshooting section of this manual as it will help you diagnose and solve many common issues.

# Contents

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## **Precautions to Avoid Possible Exposure to Excessive Microwave Energy**

- a) Do not attempt to operate this microwave drawer with the door open since open door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
- b) Do not place any object between the microwave front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- c) Do not operate the microwave if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the:
  - 1) DOOR (bent)
  - 2) HINGES AND LATCHES (broken or loosened)
  - 3) DOOR SEALS AND SEALING SURFACES
- d) The microwave drawer should not be adjusted or repaired by anyone except properly qualified service personnel.

# Safety

## IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances basic safety precautions should be followed, including the following:

**WARNING:** To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

1. Read all instructions before using the appliance.
2. Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY".
3. This appliance must be grounded. Connect only to properly grounded outlet.
4. Install or locate this appliance only in accordance with the provided installation instructions.
5. Some products such as whole eggs and sealed containers - for example, closed glass jars - can explode and should not be heated in this oven.
6. Use this appliance only for its intended use as described in the manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook or dry food. It is not designed for industrial or laboratory use.
7. HOT CONTENTS CAN CAUSE SEVERE BURNS. DO NOT ALLOW CHILDREN TO USE THE MICROWAVE. Use caution when removing hot items.
8. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
9. This appliance should be serviced only by qualified service personnel. Contact nearest authorized service facility for examination, repair, or adjustment.
10. Do not cover or block any openings on the appliance.
11. Do not store this appliance outdoors. Do not use this product near water - for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar location.
12. Do not immerse cord or plug in water.
13. Keep cord away from heated surface.
14. Do not let cord hang over edge of table or counter.
15. When cleaning surfaces of door and oven that comes together on closing the door use only mild, nonabrasive soaps, or detergent applied with a sponge or soft cloth.
16. To reduce the risk of fire in the microwave drawer cavity:
  - 1). Do not overcook food. Carefully attend appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
  - 2). Remove wire twist-ties from paper or plastic bag before placing bag in oven.
  - 3). If material inside of the oven ignite, keep oven door closed, turn oven off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
  - 4). Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.
17. Liquids, such as water, coffee, or tea are able to be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present.

THIS COULD RESULT IN VERY HOT LIQUID SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A SPOON OR OTHER UTENSIL IS INSERTED INTO THE LIQUID.

To reduce the risk of injury to persons:

To reduce the risk of injury to persons:

- 1). Do not overheat the liquid.
  - 2). Stir the liquid both before and halfway through heating it.
  - 3). Do not use straight-sided containers with narrow necks.
  - 4). After heating, allow the container to stand in the microwave oven for a short time before removing the container.
  - 5). Use extreme care when inserting a spoon or other utensil into the container.
18. Do not operate any heating or cooking appliance beneath the appliance.
  19. Do not mount unit over or near any portion of heating or cooking appliance.
  20. Do not mount over sink.
  21. Do not store anything directly on top of the appliance surface when the appliance is in operation.
  22. Oversized food or oversized metal utensils should not be inserted in a microwave/ toaster oven as they may create a fire or risk of electric shock.
  23. Do not clean with metal scouring pads. Pieces can break off the pad and touch electrical parts involving a risk of electric shock.
  24. Do not store any materials, other than manufacturer's recommended accessories, in this oven when not in use.
  25. Do not cover racks or any other part of the oven with metal foil. This will cause over-heating of the oven.

### **Save These Instructions**

#### **Household Use Only (Not for Commercial Use)**

### **Grounding Instructions**

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

**WARNING:** Improper use of the grounding can result in a risk of electric shock. Consult a qualified electrician or serviceman if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounded plug, and 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance.

### **DANGER: Electric Shock Hazard**

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

### **WARNING: Electric Shock Hazard**

Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.

2. Longer cord sets or extension cords are available and may be used if care is exercised in their use.
3. If a long cord or extension cord is used:
  1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
  2. The extension cord must be a grounding-type 3-wire cord.
  3. The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over unintentionally.

### **Radio Interference**

1. Operation of the microwave oven may cause interference to your radio, TV or similar equipment.
2. When there is interference, it may be reduced or eliminated by taking the following measures:
  1. Clean door and sealing surface of the oven.
  2. Reorient the receiving antenna of radio or television.
  3. Relocate the microwave oven with respect to the receiver.
  4. Move the microwave oven away from the receiver.
  5. Plug the microwave oven into a different outlet so that microwave oven and receiver are on different branch circuits.
3. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

### **Utensils**

#### **CAUTION:** Personal Injury Hazard

Tightly-closed utensils could explode. Closed containers should be opened and plastic pouches should be pierced before cooking.

See the instructions on "Materials you can use in microwave oven or to be avoided in microwave oven."

There may be certain non-metallic utensils that are not safe to use for microwaving.

If in doubt, you can test the utensil in question following the procedure below.

#### **Utensil Test:**

1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

### **This device complies with part 18 of the FCC Rules.**

- a. Clean door and sealing surface of the oven.
- b. Maintenance of the system.
- c. Simple measures that can be taken by the user to correct interference.
- d. Manufacturers of RF lighting devices must provide an advisory statement, either on the product packaging or with other user documentation, similar to the following:

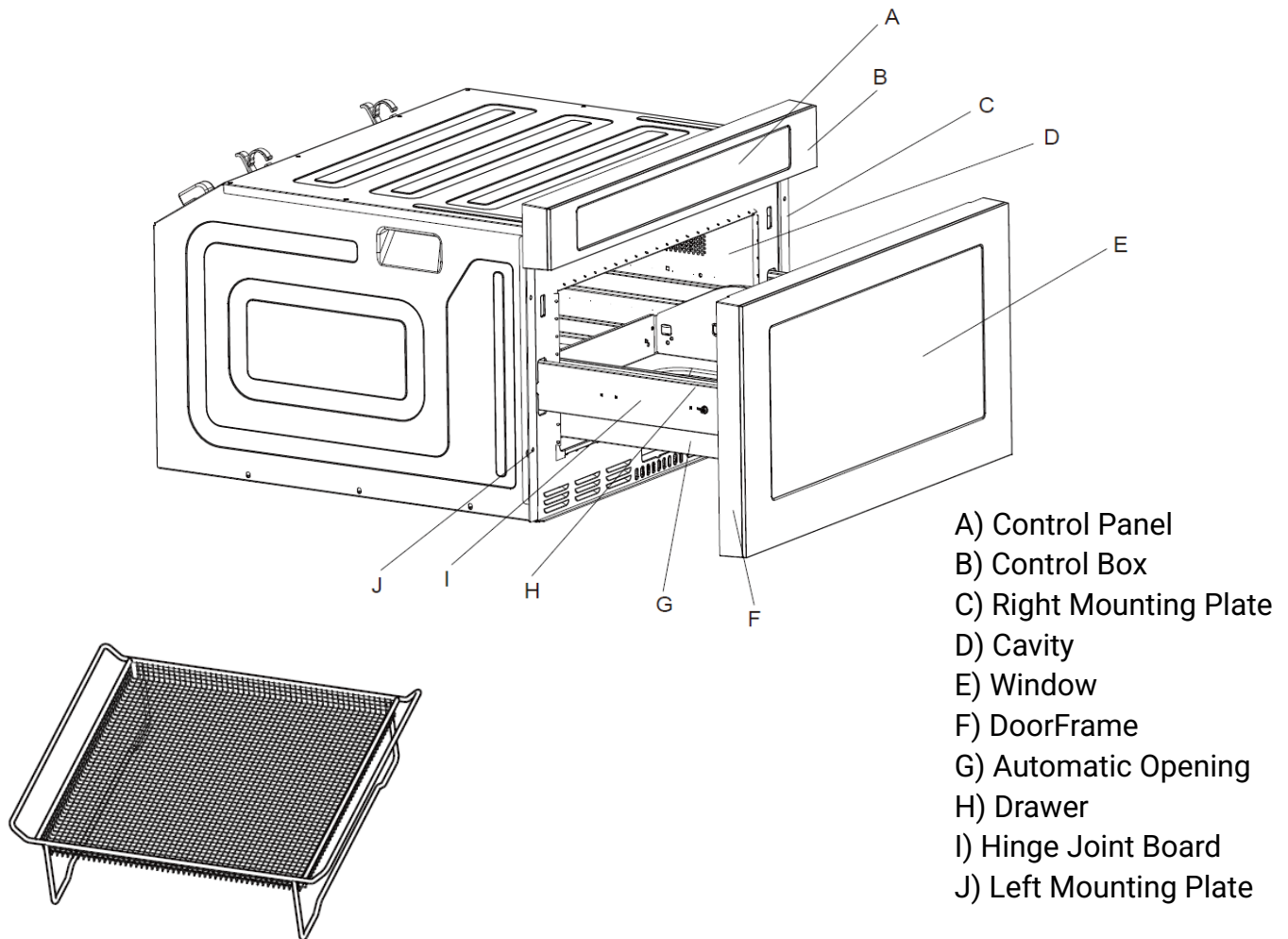
This product may cause interference to radio equipment and should not be installed near maritime safety communications equipment or other critical navigation or communication equipment operating between 0.45–30 MHz.

# Parts

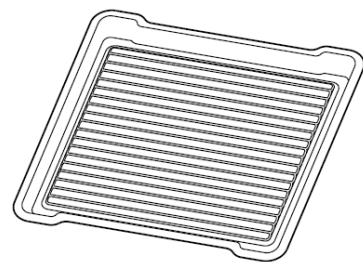
## Names of Oven Parts and Accessories

**Note:** If there are any differences between the appliance and the images shown in this manual, the actual product shall prevail.

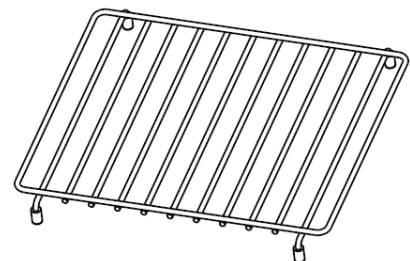
Remove the microwave and all packing materials from the carton and the microwave cavity. Your microwave comes with the following accessories:



Air Fry Basket



Bake Tray



Bake Rack

# Installation

## **SPECIAL WARNING**

If there are any discrepancies between the appliance and the illustrations in this manual, the actual product shall take precedence.

Installation and service must be performed by a qualified installer.

**IMPORTANT:** Save this installation manual for use by the local electrical inspector.

Read and retain these instructions for future reference.

## **Clearances and Dimensions**

For safety considerations, do not install the drawer in any combustible cabinetry that does not comply with the specified clearances and dimensions. See Figure 1.

## **Unpacking Your Microwave Drawer**

Remove all packing materials from inside the microwave drawer. Do not remove the waveguide cover, which is located on the top of the microwave drawer.

Remove the feature sticker, if present. Inspect the drawer for any damage, including a misaligned or bent drawer, damaged drawer seals or sealing surfaces, broken or loose drawer guides, or dents inside the cavity or on the front of the drawer.

If any damage is found, do not operate the microwave drawer. Contact your dealer or a KoolMore Customer Service for assistance.

## **Important Notes To The Installer**

Read all of the User Manual before installing the Microwave Drawer.

Remove all packing material before connecting the electrical supply.

Observe all governing codes and ordinances.

Be sure to leave these instructions with the consumer.

## **Important Safety Instructions**

**WARNING:** If the information in this manual is not followed exactly, a fire or electrical shock may result that could cause property damage, personal injury or death.

**WARNING:** To reduce the risk of tipping, the Microwave Drawer must be secured by a properly installed Anti-Tip block.

This Microwave Drawer must be electrically grounded in accordance with local codes.

Make sure the wall coverings and the cabinets around the Microwave Drawer can withstand the heat generated by the Microwave Drawer.

**WARNING:** Never leave children alone or unattended in the area where a Microwave Drawer is in use. Never leave the drawer open when the microwave is unattended.

**WARNING:** Stepping, leaning or sitting on the drawer may result in serious injuries and can also cause damage to the Microwave Drawer.

Do not use the Microwave Drawer as a storage space. This creates a potentially hazardous situation.

Check that the time of day is displayed. If not, press Stop/Clear to prevent unintended use.

**WARNING:** Stepping, leaning or sitting on the drawer may result in serious injuries and can also cause damage to the Microwave Drawer.

Do not use the Microwave Drawer as a storage space. This creates a potentially hazardous situation.

Check that the time of day is displayed. If not, press Stop/Clear to prevent unintended use.

### Clearances And Dimensions

Dimensions that are shown in Figure 1 must be used. Given dimensions provide minimum clearance. Locate electrical outlet in the shaded area in the upper left-hand corner of the cutout. See Figure 1.

Contact surface must be solid and level. Pay special attention to the floor on which the Microwave Drawer will sit. The floor of the opening should be constructed of plywood strong enough to support the weight of the oven (about 100 pounds).

Check location where the Microwave Drawer will be installed for proper electrical supply.

Your oven can be built into a cabinet or wall by itself or under a gas or electric wall oven.

Be sure that the clearance of the floor between the wall oven and the microwave drawer is a minimum of 2-inches.

The microwave interior will easily accommodate a 9" x 13" oblong dish or a bag of microwave popcorn.

### Microwave Drawer Measurements

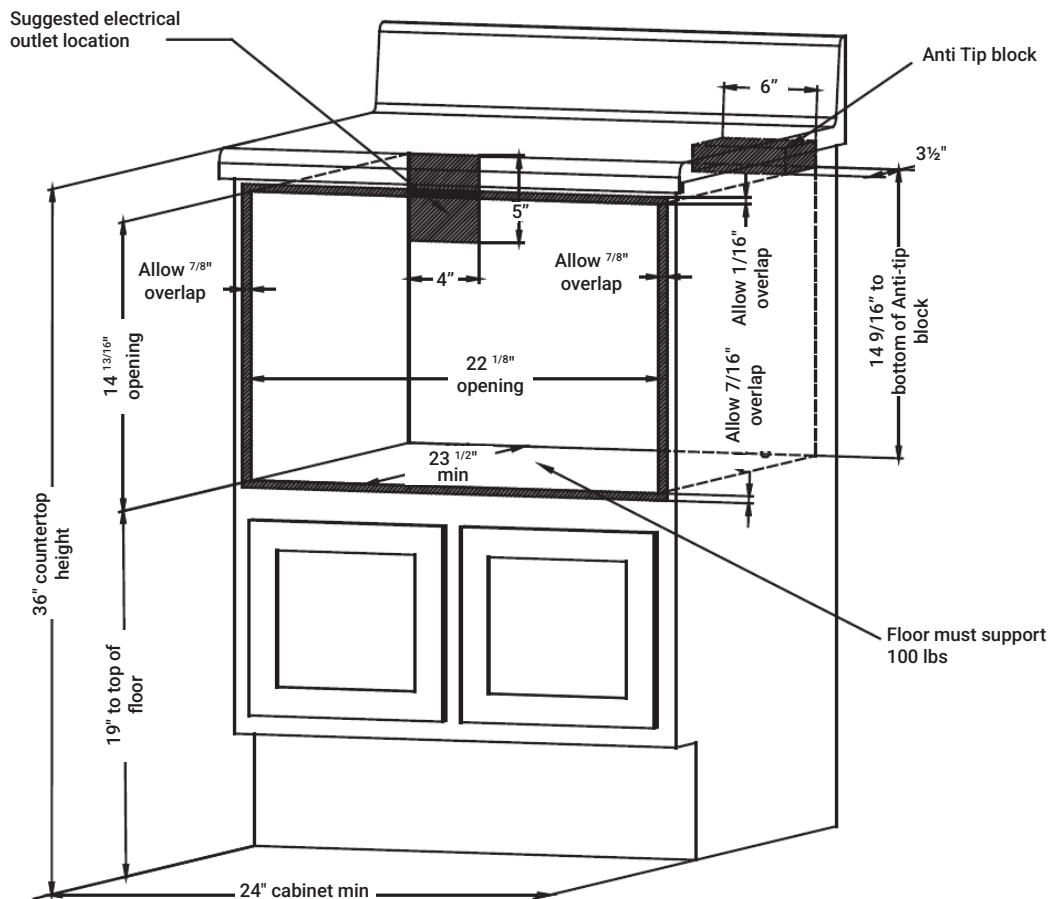


Figure 1

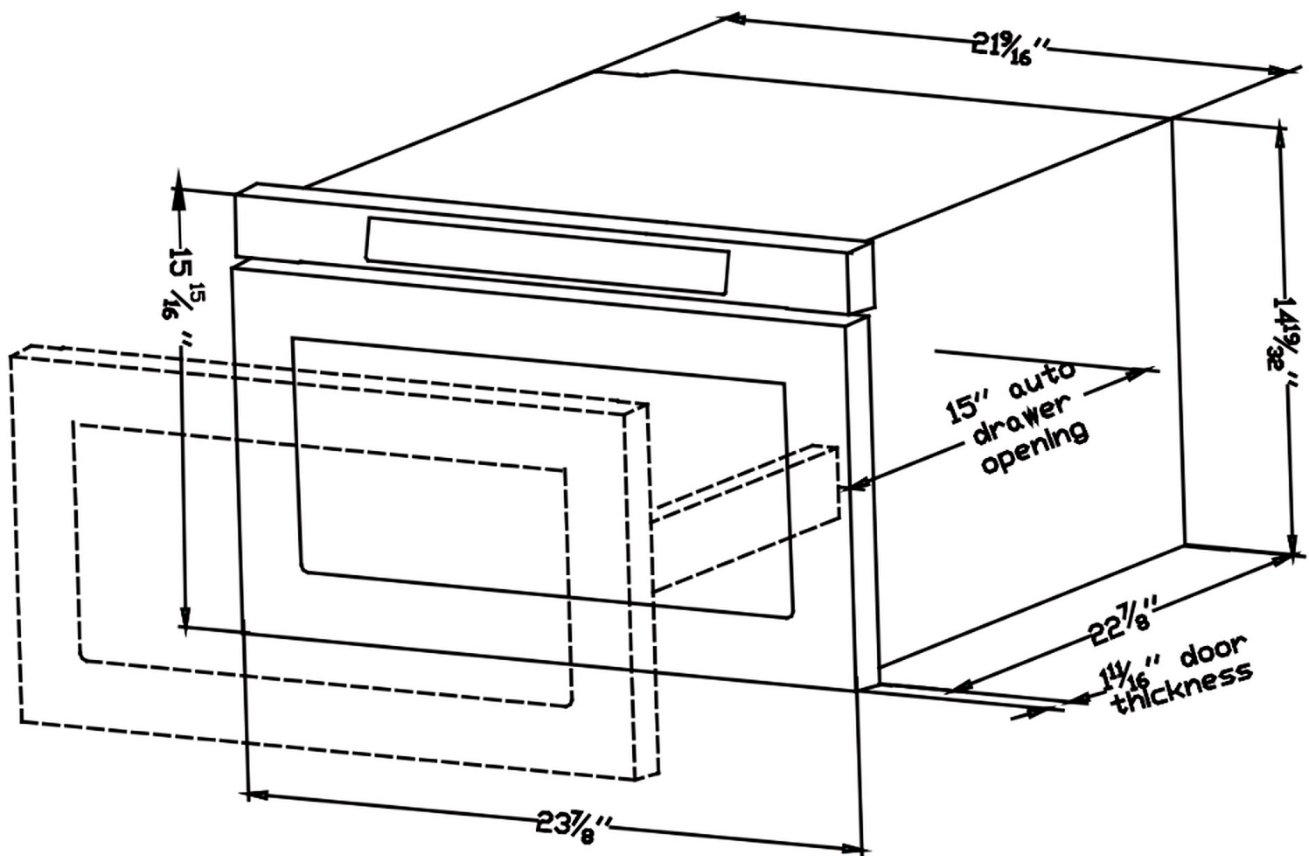


Figure 2

Figures 1 and 2 contain many Microwave Drawer measurements for reference when planning the drawer's location.

It can also be installed using an electrical outlet in an adjacent cabinet, within the reach of the provided power cord. The access hole for the power cord in the cabinet should be at least  $\frac{1}{2}$ " in diameter and free of any sharp edges (deburred).

**IMPORTANT:** Always allow sufficient power cord length to reach the electrical outlet to prevent tension on the cord. Always check local electrical codes for installation requirements.

### Anti-Tip Block

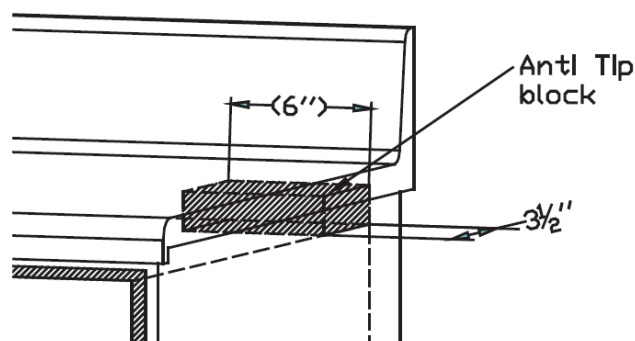


Figure 3

## Anti-Tip Block Installation Instructions

To reduce the risk of the microwave drawer tipping, the Anti-Tip block must be properly installed 14 13/16 inches above the floor where the microwave drawer will be placed. The 6-inch Anti-Tip block must be provided by the installer. Refer to Figures 1 and 3.

The Anti-Tip block helps prevent serious injury that could result from spilled hot liquids.

If the microwave drawer is moved to a different location, the Anti-Tip block must also be relocated and reinstalled.

When installing the block to the wall, ensure that the screws fully penetrate the drywall and are securely fastened into wood or metal framing so the block is completely stable. When fastening the screws, be careful not to penetrate any electrical wiring or plumbing.

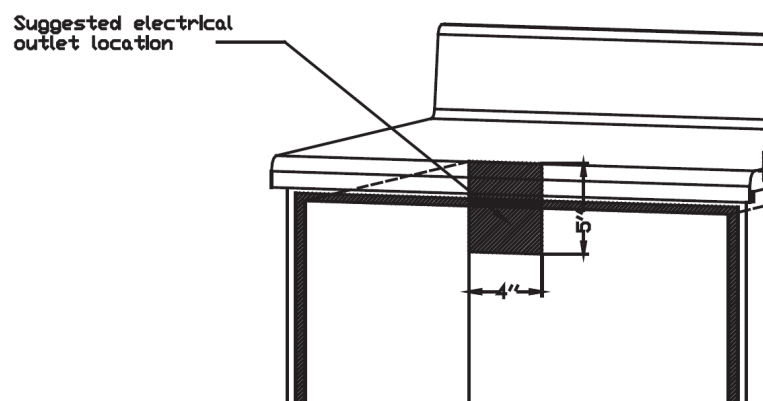


Figure 4

## Electrical Requirements

The electrical requirements are 120 volts, 60 Hz, AC only, with a 15-amp or greater protected electrical supply. It is recommended that a separate circuit serving only this appliance be provided.

The microwave drawer is equipped with a 3-prong grounding plug and must be connected to a properly installed and grounded wall receptacle. If only a 2-prong outlet is available, have a qualified electrician install the proper grounded outlet.

If you have any questions regarding grounding or electrical instructions, consult a qualified electrician or service technician.

The appliance can also be installed using an electrical outlet in an adjacent cabinet, provided the outlet is within reach of the supplied power cord. Always check local electrical codes for installation requirements.

## Grounding Instructions

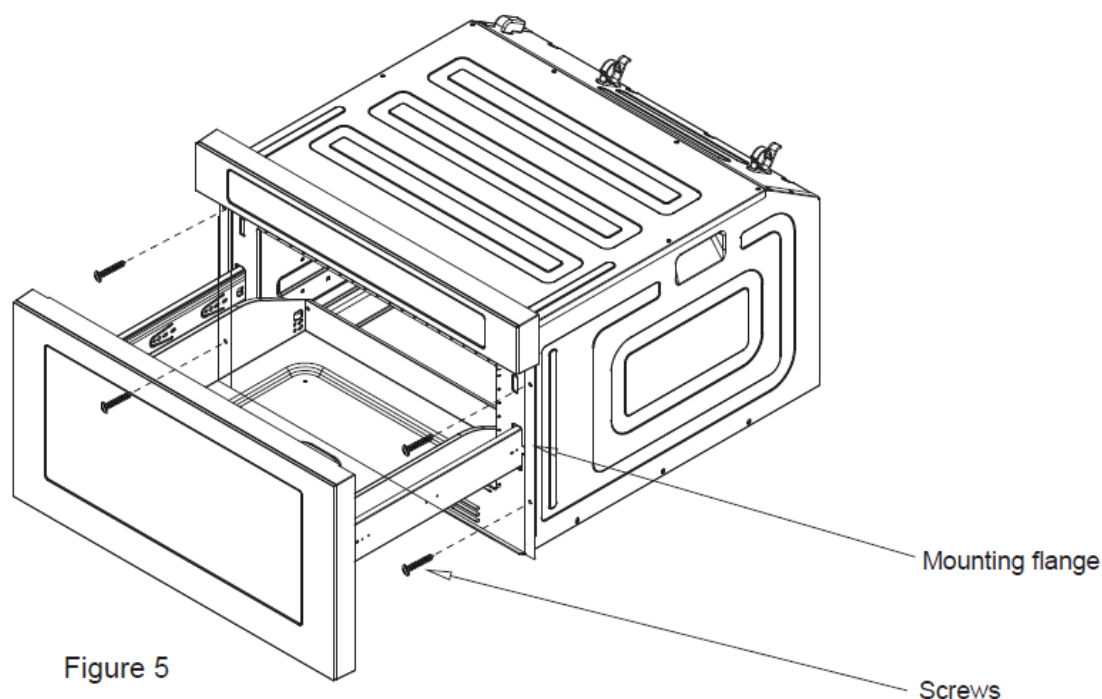
This appliance must be grounded.

The microwave drawer is equipped with a power cord that includes a grounding wire and grounding plug. It must be plugged into a properly installed and grounded wall receptacle in accordance with the National Electrical Code (NEC) and all local electrical codes and ordinances.

In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing a safe path for electrical current.

**WARNING:** Improper use of the grounding plug can result in a risk of electric shock. If an extension cord is used, it must be a 3-wire grounding-type cord with a 3-prong grounding plug and a 3-slot receptacle that accepts the plug on the appliance. The marked electrical rating of the extension cord should be equal to or greater than the electrical rating of the appliance. If the power supply cord is too short to reach the outlet, have a qualified electrician or service technician install a properly grounded outlet near the appliance.

## Drawer Installation



1. Place the drawer adjacent to the wall or cabinet opening. Plug the power supply cord into the electrical outlet.
2. Carefully guide the drawer into the prepared opening. Avoid pinching the cord between the microwave drawer and the wall.
3. Slide the drawer all the way until the mounting flange is flush with the face of the cabinet. See Figure 5.
4. Open the drawer. Using the 4 holes on the drawer as a template, pre drill the cabinet using a 1/16" bit. See Figure 5.
5. Secure the drawer with the 4 screws supplied. See Figure 6.

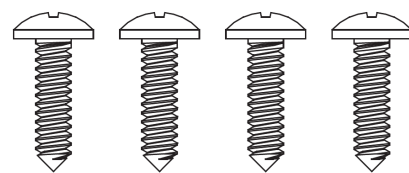
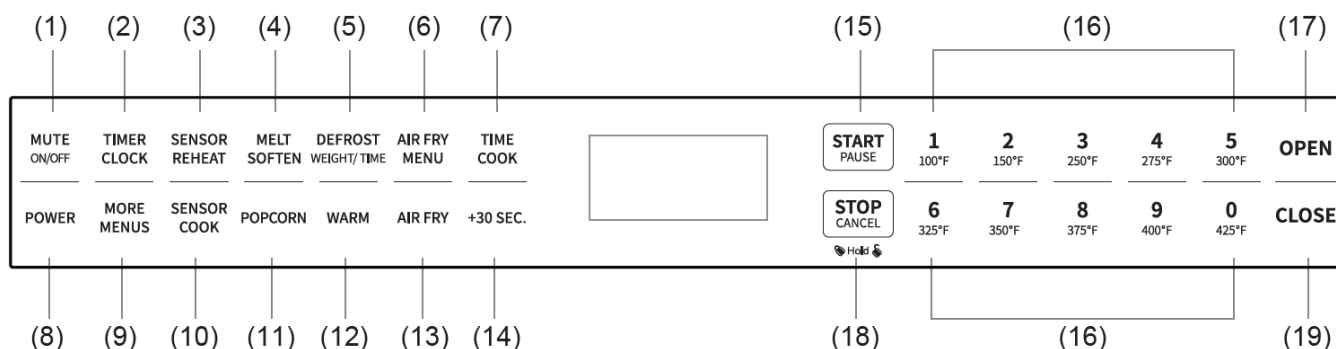


Figure 6

# Operations

## Control Panel and Features



- (1) Mute On / Off
- (2) Timer / Clock
- (3) Sensor Reheat
- (4) Melt / Soften
- (5) Defrost Weight / Time
- (6) Air Fry Menu
- (7) Time Cook
- (8) Power
- (9) More Menus
- (10) Sensor Cook
- (11) Popcorn
- (12) Warm
- (13) Air Fry
- (14) +30 Sec.
- (15) Start / Pause
- (16) Number Keys
- (17) Open
- (18) Stop / Cancel / Child Lock
- (19) Close

## 1. Standby Mode

1.) When the microwave drawer is plugged into an electrical outlet, "00:00" will appear on the display. Press **STOP CANCEL** to enter Standby Mode.

2.) During any setting process, pressing **STOP CANCEL** will cancel the current setting and return the drawer to Standby Mode.

3.) In Standby Mode, the display will show the current time if the clock has been set. If the clock has not been set, the display will turn off.

## 2. Open/Close the Drawer

### 1.) To Open the Drawer

When the drawer is closed, touch **OPEN** once. The drawer will open and the display will show "OPEN".

### 2.) To Close the Drawer

When the drawer is open, touch **CLOSE** once. The drawer will close and the display will show "CLOSE".

**Note:**

If the drawer is in the process of opening or closing, pressing **OPEN** or **CLOSE** will pause the opening or closing action. Touching **OPEN** or **CLOSE** again will continue open or close the drawer.

**3. Setting the Clock**

1.) In standby mode, touch **TIMER**  
**CLOCK** twice, the screen will display "12:00".

2.) Touch the number keys to enter the current time.

For example, time is 12:10 now, please touch "1, 2, 1, 0" in turn.

3.) Touch **START**  
**PAUSE** to confirm. The clock is set.

**Notes:**

1.) To reset the clock, please repeat step 1 to step 3.

2.) The clock is a 12-hour display. If the clock is not set, it will not work when powered.

**4. Setting the Kitchen Timer**

1.) In standby mode, touch **TIMER**  
**CLOCK** once, the screen will display "00:00".

2.) Touch the number keys to set the desired time. The maximum time value is "99:99".

3.) Touch **START**  
**PAUSE** to confirm. The timer starts counting down.

**Notes:**

1.) The kitchen timer is different from 12-hour system. The kitchen timer is a timer.

2.) In the process of the kitchen timer working, touch **TIMER**  
**CLOCK** once to cancel the timer.

**5. Microwave Cooking**

The microwave provides 10 power levels.

| Level   | 10    | 9    | 8    | 7    | 6    | 5    | 4    | 3    | 2    | 1    |
|---------|-------|------|------|------|------|------|------|------|------|------|
| Power   | 100%  | 90%  | 80%  | 70%  | 60%  | 50%  | 40%  | 30%  | 20%  | 10%  |
| Display | PL-10 | PL-9 | PL-8 | PL-7 | PL-6 | PL-5 | PL-4 | PL-3 | PL-2 | PL-1 |

There are two methods to set the microwave cooking function.

**Method 1:**

1. In standby mode, touch **TIME**  
**COOK** once. The display will show "0".

2. Enter the desired cooking time using the number keys. The maximum time is 99:99.

3. Touch **POWER** once. "PL-10" will display. Touch **POWER** repeatedly or use the number keys to select the desired power level.

4. Touch **START**  
**PAUSE** to begin cooking.

## Method 2:

1. In standby mode, touch **POWER** once. “**PL-10**” will display.
2. Touch **POWER** repeatedly or use the number keys to select the desired power level.
3. Touch <sup>TIME</sup><sub>COOK</sub> once. The display will show “0”.
4. Enter the desired cooking time (maximum **99:99**).
5. Touch <sup>START</sup><sub>PAUSE</sub> to begin cooking.

### Notes:

- Opening the drawer or pressing <sup>START</sup><sub>PAUSE</sub> during operation will interrupt the program.
- The power level can be changed during operation. Press **POWER**, then select the desired level within 5 seconds.

## 6. Speedy Cooking

1. In standby mode, press number keys 1–5 to quickly select a cooking time from 1–5 minutes at 100% power.
2. Press the same number key again to increase cooking time by 30 seconds each time.
3. The maximum time is 99:99.

**Note:** During microwave cooking, auto menu, sensor cooking, kitchen timer, or defrost by time, each press adds 30 seconds (except defrost by weight).

## 7. Defrost by Weight

1. In standby mode, press <sup>DEFROST</sup><sub>WEIGHT/TIME</sub> repeatedly until the desired menu appears:
  - **GROUND MEAT**
  - **BONELESS POULTRY**
  - **CHICKEN DRUMSTICKS**
2. Press <sup>START</sup><sub>PAUSE</sub> to confirm.
3. Enter the food weight using number keys (range 0.1–6.0 lbs).
4. Press <sup>START</sup><sub>PAUSE</sub> to begin defrosting.

**Note:** A buzzer will sound to remind you to turn the food over. The display will show “TURN FOOD OVER”.

## 8. Defrost by Time

1. In standby mode, press <sup>DEFROST</sup><sub>WEIGHT/TIME</sub> until “**TIME**” appears.
2. Press <sup>START</sup><sub>PAUSE</sub> to confirm.
3. Enter the defrost time (maximum 99:99).
4. Press **POWER** if you wish to adjust the power level (optional).
5. Press <sup>START</sup><sub>PAUSE</sub> to start defrosting.

### Note:

- The buzzer will remind you to turn the food over during defrosting.
- Power level can be adjusted during operation.

## 9. Sensor Cook

Sensor Cook allows you to cook many of your favorite foods without selecting cooking time and power level. The microwave drawer automatically determines the required cooking time for each food item.

- 1.) In standby mode, press **SENSOR COOK** once. The display shows "SELECT FOOD TYPE 1-6".
- 2.) Press **SENSOR COOK** repeatedly or use number keys 1–6 to choose the food type.
- 3.) Press **START PAUSE** to begin sensing.
- 4.) When sensing is complete, the calculated cooking time will begin counting down.

| Food            | Number Key | Display        | Weight Range            | Power      |
|-----------------|------------|----------------|-------------------------|------------|
| Potato (Sensor) | 1          | POTATO         | 1-3 potatoes(each 8 oz) | PL-10      |
| Fish            | 2          | FISH           | 5-23 oz                 | PL-10/PL-8 |
| Ground Meat     | 3          | GROUND MEAT    | 5-21 oz                 | PL-10      |
| Fresh Veggies   | 4          | FRESH VEGGIES  | 8-24 oz                 | PL-10      |
| Frozen Veggies  | 5          | FROZEN VEGGIES | 8-24 oz                 | PL-10/PL-0 |
| Canned Veggies  | 6          | CANNED VEGGIES | 8-24 oz                 | PL-10/PL-0 |

### Notes

- 1.) Do not open the drawer during sensing.
- 2.) After sensing, you may open the drawer to stir or rearrange food, then press **START** to continue.

## 10. Sensor Reheat

- 1.) Press **SENSOR REHEAT** once.
- 2.) Select food type 1–3.
- 3.) Press **START PAUSE**
- 4.) Cooking time will automatically count down after sensing.

| Food  | Number Key | Display | Weight Range | Power      |
|-------|------------|---------|--------------|------------|
| Pasta | 1          | PASTA   | 4-16 oz      | PL-10/PL-0 |
| Plate | 2          | PLATE   | 5-23 oz      | PL-10      |
| Soup  | 3          | SOUP    | 5-21 oz      | PL-10      |

## Notes

- 1.) Do not open the drawer during sensing.
- 2.) After sensing, you may open the drawer to stir or rearrange food, then press **START** to continue.

## 11. Popcorn

- 1.) Press **POPCORN** once. "1.12 oz" will display.
- 2.) Press **POPCORN** again or use number keys 1–2 to select size:
  - 1.12 oz
  - 3.29 oz

**Note:** The default power level for popcorn cooking is PL-10.

## 12. More Menus

- 1.) In standby mode, touch **MORE MENUS** once, "SELECT FOOD TYPE 1-3" will display.
- 2.) Touch **MORE MENUS** repeatedly or touch the number keys "1-3" to select the type of the food you want.
- 3.) Touch **START PAUSE** to confirm.
- 4.) Touch the number keys "1-4" to select the weight of the food you want.
- 5.) Touch **START PAUSE** to start cooking.

| Food              | Display         | Number Key       | Weight                           | Power       |
|-------------------|-----------------|------------------|----------------------------------|-------------|
| 1<br>Beverage     | BEVERAGE        | 1<br>2           | 1 Cup<br>2 Cups                  | PL-10       |
| 2<br>Chicken      | CHICKEN         | 1<br>2<br>3<br>4 | 18 oz<br>26 oz<br>35 oz<br>42 oz | Conv. 425°F |
| 3<br>Frozen Pizza | FROZEN<br>PIZZA | 1<br>2<br>3      | 7 oz<br>11 oz<br>14 oz           | Conv. 300°F |

## 13. Melt or Soften

- 1.) In standby mode, touch **MELT SOFTEN** once or twice to select the melt or soften function.
- 2.) Touch the number keys "1-3" to select the type of food.
- 3.) Touch **START PAUSE** to confirm.
- 4.) Touch the number keys "1-3" to select the weight of the food you want.
- 5.) Touch **START PAUSE** to start cooking.

| Function | Food              | Display      | Number Key  | Weight                              | Power |
|----------|-------------------|--------------|-------------|-------------------------------------|-------|
| Melt     | 1<br>Butter       | BUTTER       | 1<br>2<br>3 | 1 (stick)<br>2 (stick)<br>3 (stick) | PL-7  |
|          | 2<br>Chocolate    | CHOCOLA      | 1<br>2      | 4 oz<br>8 oz                        | PL-5  |
|          | 3<br>Marshmallows | MARSHMALLOWS | 1<br>2<br>3 | 8 oz<br>16 oz<br>26 oz              | PL-10 |
| Soften   | 1<br>Butter       | BUTTER       | 1<br>2<br>3 | 1 (stick)<br>2 (stick)<br>3 (stick) | PL-3  |
|          | 2<br>Ice Cream    | ICE CREAM    | 1<br>2<br>3 | 8 oz<br>16 oz<br>32 oz              | PL-10 |
|          | 3<br>Cream Cheese | CREAM CHEESE | 1<br>2      | 3 oz<br>8 oz                        | PL-3  |

### Note:

For the Chocolate and Cream Cheese menus, the buzzer will sound during cooking to remind you to stir the food. The display will show "STIR FOOD." If no action is taken, the drawer will continue operating.

## 14. Air Fry Menu

- 1.) In standby mode, touch **AIR FRY MENU** MENU once. The display will show "SELECT FOOD TYPE 0-9."
- 2.) Touch **AIR FRY MENU** MENU repeatedly or press the number keys (0-9) to select the desired food type.
- 3.) Touch **START PAUSE** to begin cooking.

| Food                        | Display                | Weight | Power       |
|-----------------------------|------------------------|--------|-------------|
| 1<br>Frozen French Fries    | FROZEN FRENCH FRIES    | 16 oz  | Conv. 425°F |
| 2<br>Frozen Steak Fries     | FROZEN STEAK FRIES     | 16 oz  | Conv. 425°F |
| 3<br>Frozen Squid Rings     | FROZEN SQUID RINGS     | 14 oz  | Conv. 425°F |
| 4<br>Frozen Chicken Nuggets | FROZEN CHICKEN NUGGETS | 20 oz  | Conv. 425°F |
| 5<br>Chicken Wings          | CHICKEN WINGS          | 28 oz  | Conv. 425°F |
| 6<br>Chicken Drumsticks     | CHICKEN DRUMSTICKS     | 32 oz  | Conv. 425°F |
| 7<br>Frozen Fish Sticks     | FROZEN FISH STICKS     | 16 oz  | Conv. 425°F |
| 8<br>Frozen Cheese Sticks   | FROZEN CHEESE STICKS   | 16 oz  | Conv. 425°F |
| 9<br>Vegetable              | VEGETABLE              | 18 oz  | Conv. 425°F |
| 0<br>Spring Rolls           | SPRING ROLLS           | 16 oz  | Conv. 425°F |

**Note:**

For the menus Frozen Squid Rings, Frozen Chicken Nuggets, Chicken Drumsticks, Frozen Fish Sticks, and Spring Rolls, the buzzer will sound during cooking to remind you to turn the food over. The display will show "TURN FOOD OVER." If no action is taken, the drawer will continue operating.

**15. Air Fry with Preheat Function**

- 1.) In standby mode, touch **AIR FRY** once. The display will show "**PREHEAT**."
- 2.) Touch **START**  
PAUSE to confirm.
- 3.) Use the number keys to set the temperature. Available temperatures are 100°F, 150°F, 250°F, 275°F, 300°F, 325°F, 350°F, 375°F, 400°F, and 425°F.
- 4.) Touch **START**  
PAUSE to begin preheating.
- 5.) When preheating is complete, "**PREHEAT END**" will display. Open the drawer, place the food inside, and close it.
- 6.) Use the number keys to set the cooking time. The maximum time is 99:99.
- 7.) Touch **START**  
PAUSE to begin cooking.

**Note:**

The temperature can be changed during operation (except during preheating). Touch **AIR FRY** once and the current temperature will display for **5 seconds**. Touch **AIR FRY** repeatedly or use the **number keys** to change the temperature. The drawer will operate at the selected temperature.

**16. Air Fry without Preheat Function**

- 1.) In **standby mode**, touch **AIR FRY** twice. The display will show "**AIRFRY**."
- 2.) Touch **START**  
PAUSE to confirm.
- 3.) Use the number keys to set the temperature. Available temperatures are 100°F, 150°F, 250°F, 275°F, 300°F, 325°F, 350°F, 375°F, 400°F, and 425°F.
- 4.) Touch **TIME**  
COOK once.
- 5.) Use the **number keys** to set the cooking time. The maximum time is **99:99**.
- 6.) Touch **START**  
PAUSE to begin cooking.

**Note:**

The temperature can be changed during operation. Touch **AIR FRY** once and the current temperature will display for 5 seconds. Touch **AIR FRY** repeatedly or use the number keys to change the temperature. The drawer will operate at the selected temperature.

## 17. Keep Warm

1.) In standby mode, touch **WARM** repeatedly to select the temperature. 100°F, 150°F, and 200°F are available.

2.) Touch **TIME COOK** once, then use the number keys to set the cooking time. The maximum time is 99:99.

3.) Touch **START PAUSE** to begin operation.

### Note:

The temperature can be changed during operation. Touch **WARM** once and the current temperature will display for 5 seconds. Touch **WARM** repeatedly to change the temperature. The drawer will operate at the selected temperature.

## 18. Child Lock Function

This function disables the control panel to prevent children from accidentally operating the drawer.

### To Activate the Lock:

In standby mode, touch and hold **STOP CANCEL**  for 3 seconds. The buzzer will sound and "LOCK" will appear on the display.

### To Deactivate the Lock:

When the unit is locked, touch and hold **STOP CANCEL**  for 3 seconds. The buzzer will sound and "UNLOCK" will appear on the display.

## 19. Mute Mode

### To Activate Mute Mode:

Touch **MUTE ON/OFF** once. The buzzer will sound and "**MUTE ON**" will appear on the display. When mute mode is active, the buttons will not produce a sound when touched.

### To Deactivate Mute Mode:

Touch **MUTE ON/OFF** again. The buzzer will sound and "MUTE OFF" will appear on the display.

## 20. Inquiring Function

1.) During microwave cooking, touch **POWER** to check the current power level. The power level will display for 5 seconds.

2.) In Keep Warm or Air Fry mode, touch **WARM** or **AIR FRY** to check the current temperature. The temperature will display for 5 seconds.

# Cleaning & Maintenance

Be sure to unplug the appliance from the power supply before cleaning.

1. Clean the microwave drawer cavity after use with a slightly damp cloth.
2. Clean the accessories in the usual way using warm, soapy water.
3. Clean the drawer frame, seals, and surrounding areas carefully with a damp cloth when they become dirty.
4. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the drawer window glass, as they may scratch the surface and cause the glass to break.
5. **Cleaning Tip:** For easier cleaning of the cavity walls where food splatters may occur, place half a lemon in a bowl, add 10 fl oz of water, and heat on 100% microwave power for 10 minutes. Then wipe the cavity clean with a soft, dry cloth.

## Materials You Can Use in a Microwave Drawer

| Utensils              | Remarks                                                                                                                                                                                                                                         |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Browning Dish         | Follow manufacturer's instructions. The bottom of the browning dish must be at least <b>3/16 in (5 mm)</b> above the drawer cavity surface. Incorrect use may cause damage.                                                                     |
| Dinnerware            | Microwave-safe only. Follow the manufacturer's instructions. Do not use cracked or chipped dishes.                                                                                                                                              |
| Glass Jars            | Always remove the lid. Use only for heating food until warm. Most glass jars are not heat-resistant and may break.                                                                                                                              |
| Glassware             | Heat-resistant oven glassware only. Ensure there is no metallic trim. Do not use cracked or chipped dishes.                                                                                                                                     |
| Oven Cooking Bags     | Follow the manufacturer's instructions. Do not close with metal ties. Make small slits to allow steam to escape.                                                                                                                                |
| Paper Plates and Cups | Use for short-term cooking or reheating only. Do not leave the appliance unattended while cooking.                                                                                                                                              |
| Paper Towels          | Use to cover food for reheating and absorbing fat. Use under supervision for short-term cooking only.                                                                                                                                           |
| Parchment Paper       | Use as a cover to prevent splattering or as a wrap for steaming.                                                                                                                                                                                |
| Plastic               | Microwave-safe only. Follow the manufacturer's instructions. Should be labeled " <b>Microwave Safe.</b> " Some plastics soften as food heats. Boiling bags and tightly closed plastic bags should be slit or vented as directed on the package. |
| Plastic Wrap          | Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.                                                                                                                              |
| Thermometers          | Microwave-safe thermometers only (meat and candy thermometers).                                                                                                                                                                                 |
| Wax Paper             | Use as a cover to prevent splattering and retain moisture.                                                                                                                                                                                      |

## Materials to Avoid in a Microwave Drawer

| Utensils                        | Remarks                                                                |
|---------------------------------|------------------------------------------------------------------------|
| Aluminum Tray                   | May cause arcing. Transfer food to a microwave-safe dish.              |
| Food Carton with Metal Handle   | May cause arcing. Transfer food to a microwave-safe dish.              |
| Metal or Metal-Trimmed Utensils | Metal shields food from microwave energy and may cause arcing.         |
| Metal Twist Ties                | May cause arcing and could start a fire.                               |
| Paper Bags                      | May cause a fire in the appliance.                                     |
| Plastic Foam                    | May melt or contaminate food when exposed to high temperatures.        |
| Wood                            | Wood may dry out and split or crack when used in the microwave drawer. |

### **Long-Term Storage or Non-Use**

If the unit will not be used for an extended period:

1. Turn the unit OFF and unplug it.
2. Remove all contents.
3. Clean and dry the interior and exterior thoroughly.
4. Leave the door slightly open to prevent odors and moisture buildup.
5. Before returning the unit to service, inspect the power cord and electrical connection.

### **Service & Repairs**

1. Do not attempt to repair or service internal components yourself.
2. Use only manufacturer-approved replacement parts.
3. If the power cord is damaged, it must be replaced by the manufacturer, authorized service agent, or a qualified technician.

# Troubleshooting

## Before Calling for Service

Malfunctions can occur with any electrical appliance and do not always indicate a defect. Before contacting customer service, please review the troubleshooting guide below. Many common issues can be resolved quickly by following these steps. If the issue persists, contact KoolMore Customer Service.

### **WARNING – Risk of Injury**

Improper repairs can be dangerous.

Repairs should only be performed by a qualified technician.

Do not attempt to repair the appliance yourself.

## Troubleshooting Guide

| Problem                    | Possible Cause                                                                                                                                                                                     | Recommended Solution                                                                                                                                                                                                      |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Unit not operating         | <ul style="list-style-type: none"><li>• Power cord is not plugged in</li><li>• Power outage</li><li>• Door is not fully closed</li></ul>                                                           | <ul style="list-style-type: none"><li>• Plug the unit in securely</li><li>• Check if other appliances are working</li><li>• Ensure the door is completely closed</li></ul>                                                |
| No heating                 | <ul style="list-style-type: none"><li>• Door is not properly closed</li></ul>                                                                                                                      | <ul style="list-style-type: none"><li>• Close the door securely</li></ul>                                                                                                                                                 |
| Unusual noise              | <ul style="list-style-type: none"><li>• Unit is not level or stable</li><li>• Internal components not positioned correctly</li></ul>                                                               | <ul style="list-style-type: none"><li>• Place unit on a flat, stable surface</li><li>• Ensure all components are properly installed</li></ul>                                                                             |
| Improper defrosting        | <ul style="list-style-type: none"><li>• Power level is too low</li><li>• Incorrect cookware used</li><li>• Cooking time or power level is incorrect</li><li>• Food not turned or stirred</li></ul> | <ul style="list-style-type: none"><li>• Adjust to a higher power setting</li><li>• Use microwave-safe cookware only</li><li>• Adjust cooking time and power level</li><li>• Turn or stir food during defrosting</li></ul> |
| Uneven or undercooked food | <ul style="list-style-type: none"><li>• Food not fully defrosted</li><li>• Incorrect cookware used</li><li>• Cooking time or power level is incorrect</li></ul>                                    | <ul style="list-style-type: none"><li>• Fully defrost food before cooking</li><li>• Use microwave-safe cookware only</li><li>• Adjust settings accordingly</li></ul>                                                      |
| Overcooked food            | <ul style="list-style-type: none"><li>• Power level too high</li><li>• Cooking time too long</li></ul>                                                                                             | <ul style="list-style-type: none"><li>• Reduce power level</li><li>• Reduce cooking time</li></ul>                                                                                                                        |
| Sparkling or arcing        | <ul style="list-style-type: none"><li>• Non-microwave-safe materials used</li><li>• Food residue inside cavity</li><li>• Unit operated empty</li></ul>                                             | <ul style="list-style-type: none"><li>• Use microwave-safe cookware only</li><li>• Clean the interior thoroughly</li><li>• Do not operate without food inside</li></ul>                                                   |



# WARRANTY

## LIMITED WARRANTY

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KoolMore Supply Inc. extends a limited warranty to the original purchaser, guaranteeing that this KoolMore product is free from manufacturing defects in material or workmanship for one year from the date of purchase.

Should you discover any such defect within the warranty period, KoolMore Supply Inc. reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, KoolMore Supply Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period.

This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a KoolMore designated service company.

KoolMore shall not be responsible or liable for any loss, spoilage, or damage to food, beverages, pharmaceuticals, medical supplies, or any other contents stored in the unit resulting from failure, malfunction, defects, improper installation, improper use, power interruption, or any other cause. Any such losses are expressly excluded from coverage under this warranty.

To claim warranty or request repair service:

Email [support@koolmore.com](mailto:support@koolmore.com). Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit [koolmore.com](http://koolmore.com) and use the Contact Us page. A KoolMore customer service representative will promptly arrange service for your appliance.

We thank you for choosing KoolMore.

## WARRANTY EXCLUSIONS

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This limited warranty will not cover:

1. Failure of the product to perform during power failures or interruptions, or due to inadequate electrical service.
2. Damage incurred during transportation or handling.
3. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
4. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance. This includes using any external device that alters or converts the voltage or frequency of electricity.
5. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
6. Abnormal cleaning and maintenance not aligned with the user's manual.
7. Use of incompatible accessories or components.
8. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.

