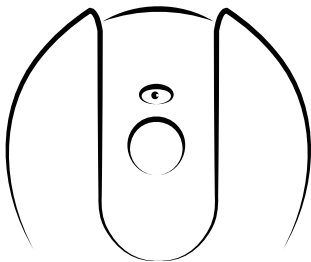




Security Camera

Quick Guide



 customer@vimtag.com

Need Help? Email Us:

 customer@vimtag.com

OR

Contact Us in the APP:



Follow us for the latest updates!



Facebook

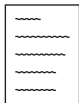


Instagram

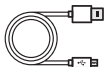
01 / What's in The Box



Camera



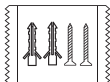
Quick Guide



Power Cable



Power Adapter

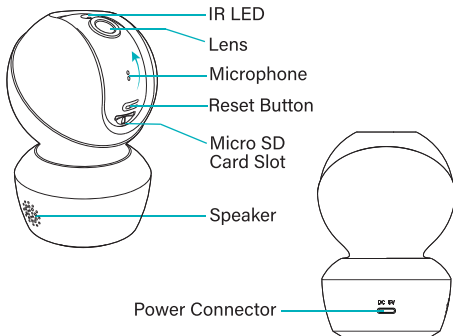


Screw Kit



Bracket

02 / Product Diagram



Infrared Light	After the camera is plugged in, the infrared light is on to indicate that the camera is powered on
Reset Button	Press and hold for 10s until hearing the beep of "Reset Successfully" to reset or restore to the factory setting
SD Card Slot	Support local SD card storage (up to 512GB)

03/ Preparations Before Connection

Before Connecting:

- 1) Please insert the SD card before powering on, otherwise, the SD card cannot be recognized. (SD card is not included; the camera supports up to 512GB SD card).
- 2) Put the camera and smartphone 1-3 ft(30-100cm) away from the router to set Wi-Fi.
- 3) Make sure your camera is in the right network (2.4GHz/5GHz).

Power on Camera

- 1) Plug in the camera's power cable, please use 5V power adapter (included) to power the camera.
- 2) After the infrared light goes out, press and hold on the reset button for 10s to reset the camera.
- 3) After you hear the beep of "Reset Successfully", it proves that the camera is being reset, please wait for above 60s.
- 4) When you hear the beep of "Ding", it means that the camera has been reset and powered on.

If you need any help, please get in touch with us at customer@vimtag.com

04 / APP Installation and Account Registration

Download APP

Method ①: Download "Canny Cam" APP from APP Store (iOS) or Google Play (Android);

Method ②: Scan "Canny Cam" APP QR code to download it.



①



②

Tips:

Please grant the following 2 permissions while using this APP for the first time.

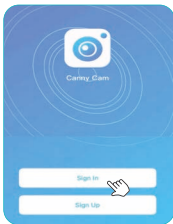
- 1) Allow "Canny Cam" APP to access mobile cellular data and wireless LAN, or it will fail to add IP camera.
- 2) Allow "Canny Cam" APP to receive a pushed message, or the phone will not receive an alarm push when motion detection or audible alarm is triggered.

If you need any help, please get in touch with us at customer@vimtag.com

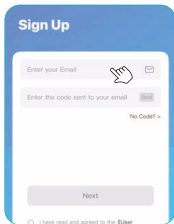
Download APP

New users need to register by email. The concrete steps are as follows:

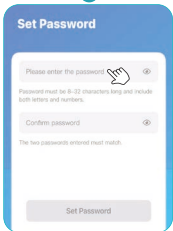
- 1) Click "Sign up";
- 2) Follow the steps to complete the registration of the account;
- 3) Log in.



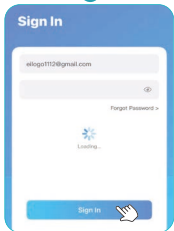
1



2



3



4

05/ Camera Connection

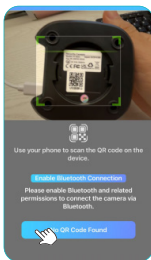
- 1) Click "+" to add a camera
- 2) Scan the QR code on the device and connect to the camera

Note: Ensure the Bluetooth on your phone is turned on.

- 3) Waiting for Bluetooth connection to complete



1



2

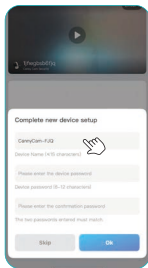
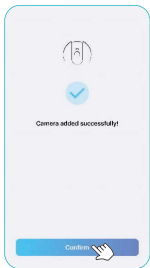
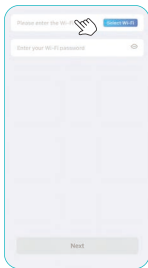


3

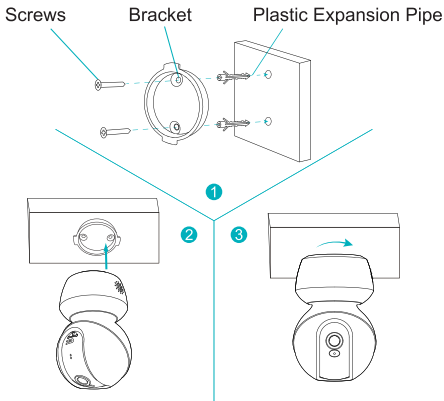
- 4) Enter the wifi account and password——click "next"
- 5) Click "Confirm"
- 6) Set the camera name and password——click Confirm to complete the camera settings

The camera password set here is not the account password. Each camera can have a different password.

If you need any help, please get in touch with us at customer@vimtag.com



06 / Install The Camera (optional)



- 1) Choose a suitable location and fix the bracket to the wall using screws and plastic expansion pipe.
- 2) Put the camera vertically with the bracket and rotate it to install.

*** If installing vertically or on the ceiling, please turn on the screen flip in the app.**

07 / SD Card Installation

Note: Please insert the SD card into the camera.

*** Make sure the camera is off before inserting the SD card.**

1) Installing the Micro SD Card

Insert the Micro SD card with the metal contacts facing the lens (there is a front indicator on the card near the slot). Use your fingers to gently push the Micro SD card into the slot until you hear a click.

*** Do not forcefully insert the Micro SD card at an angle or upside down.**

2) Removing the Micro SD Card

After inserting the card, gently push the Micro SD card in until you hear a click.

*** Forcibly pulling out the Micro SD card may damage the device or the Micro SD card.**

If you need any help, please contact us at customer@vintag.com

08 / FAQs

Q: Camera failed to connect to WiFi?

A: 1) Check the power

2) Reset the Camera

3) Ensure network stability

If you still cannot connect to WiFi, please contact us at customer@vimtag.com.

Q: The SD card cannot be recognized?

A: 1) Ensure the camera is powered off.

2) Use brand new (Class10 Fat32/exFat) SD cards.

3) Format the SD card and reinsert it into the camera.

4) Check the status of the SD card in "Settings"-"SD Card" to ensure that the SD card is correctly recognized.

If your SD card cannot be recognized, please contact us at customer@vimtag.com or Customer Support on the App

Q: The Alarm does not work?

A: Need to manually turn on the alarm function in the APP

If you cannot find the way to turn on the alarm function, please contact us at customer@vimtag.com or Customer Support on the App

Q: Smart detection does not work?

A: Need to manually turn on the smart detection function in the APP

If you cannot find the way to turn on the smart detection function, please contact us at customer@vimtag.com or Customer Support on the App

Q: Smart detection does not push mobile notifications?

A: 1) Need to enable APP notifications in the "Settings" of the phone

2) Need to enable mobile notifications in the "Monitoring Settings" of the APP

If you cannot find the way to turn on the smart detection function, please contact us at customer@vimtag.com or Customer Support on the App

09 / FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception (which can be determined by turning the equipment off and on), the user is encouraged to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected

Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. (Example: use only shielded interface cables when connecting to computer or peripheral devices)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference, and
- 2) This device must accept any interference received, including interference that may cause undesired operation.

FCC RADIATION EXPOSURE STATEMENT:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

FCC ID: 2AFG2-8310

10/ Scan to access camera guides on YouTube



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