



Wooden Display Case Care Guide

Important Cautions

- **⚠ Maximum Shelf Weight:** 22 lb (10 kg)
- **⚠ Caution:** Wood surface is flammable – keep away from open flames and high heat sources.
- Avoid placing in direct sunlight or humid environments.
- Handle with care; move only when empty (lift as a whole).
- Avoid corrosive cleaners when cleaning.

Recommended Wood Oil for Maintenance

Best Choice: Wood wax oil – most compatible with the original finish.

Alternatives: Boiled linseed oil, Danish oil, or tung oil.

Note: Only use furniture-grade linseed oil.

Skin-care linseed oil will not form a proper protective film.

Repair and Maintenance Steps

1. **Clean Surface:** Remove dust and dirt thoroughly.

2. **Pretreat Damage:**

- **Scratches or Wear:** Lightly sand with **800-mesh (180-grit)** sandpaper until smooth.
- **Small Holes or Cracks:** Fill with wood filler, let dry completely, then sand flat.

3. **Apply Oil:**

Use a soft cloth to apply a thin, even layer along the grain of the wood.

4. **Multiple Coats:**

Allow each layer to dry for 24–48 hours at 65–75°F (18–24°C) and 40–60% humidity.

Apply 1–2 additional thin coats as needed for uniform color and protection.

Precautions

- Repairs should ideally be performed by a qualified wood refinisher.
- Test oil or paint color on an inconspicuous area before full application.
- Protect glass surfaces with masking tape to avoid oil stains during repairs.

Thank you for choosing KoolMore.

With proper care, your display case will maintain its beauty and durability for years to come.

For any service related issues, please contact us:

718-576-6342

support@koolmore.com



WARRANTY

LIMITED WARRANTY

KoolMore Supply Inc. extends a limited warranty to the original purchaser, guaranteeing that this KoolMore product is free from manufacturing defects in material or workmanship for two years from the date of purchase.

Should you discover any such defect within the warranty period, KoolMore Supply Inc. reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, KoolMore Supply Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period.

This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a KoolMore designated service company.

To claim warranty or request repair service:

Email support@koolmore.com. Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit koolmore.com and use the Contact Us page. A KoolMore customer service representative will promptly arrange service for your appliance.

WARRANTY EXCLUSIONS

This limited warranty will not cover:

1. Damage incurred during transportation or handling.
2. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
3. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance.
4. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
5. Abnormal cleaning and maintenance not aligned with the user's manual.
6. Use of incompatible accessories or components.
7. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.