

# Elite Gourmet



## SNOW CONE & SHAVED ICE MAKER

INSTRUCTION MANUAL

MODEL: ES12215M

# Thank You

FOR YOUR PURCHASE!



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IMPORTANT SAFEGUARDS.....	3
PARTS IDENTIFICATION.....	6
BEFORE FIRST USE.....	7
ASSEMBLING THE SHAVED ICE MAKER.....	7
HOW TO USE YOUR SHAVED ICE MAKER.....	8
CLEANING & MAINTENANCE.....	9
HELPFUL TIPS.....	10
WARRANTY & CUSTOMER SERVICE.....	11

# IMPORTANT SAFEGUARDS

The Elite Gourmet Brand takes consumer safety very seriously. Products are designed and manufactured with our valued consumers' safety in mind. Additionally, we ask that you exercise caution when using any appliance by following all instructions and important safeguards.

**When using appliances, basic safety precautions should always be followed, including the following:**

- 1. READ ALL INSTRUCTIONS CAREFULLY.**
- To protect against the risk of electrical shock, do not put all parts in water or other liquid.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are closely supervised and instructed concerning use of the appliance by a person responsible for their safety. Close supervision is necessary when any appliance is used by or near children. Children should be supervised to ensure that they do not play with the appliance.
- Turn the appliance OFF, then unplug from the outlet when not in use, before assembling or disassembling parts and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord. Make sure appliance is OFF when not in use, before putting on or taking off parts, and before cleaning.
- Avoid contacting moving parts. Never place fingers or other utensils into feed or discharge areas.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner.
- The use of attachments not recommended or sold by the

- manufacturer may cause fire, electric shock or injury.
8. Do not use outdoors. FOR HOUSEHOLD USE ONLY.
  9. Do not let cord hang over edge of table or counter.
  10. Do not let cord contact hot surface, including the stove.
  11. Check ice hopper for presence of foreign objects before using.
  12. DO NOT use the appliance for other than its intended use.
  13. NEVER leave unit unattended while in use or when plugged into an outlet.
  14. Do not let cord contact hot surface, including the stove.
  15. **Blade is VERY sharp. Use EXTREME CAUTION when handling.**
  16. DO NOT use the appliance for other than its intended use.
  17. NEVER leave unit unattended while in use or when plugged into an outlet.
  18. Avoid contact with moving parts. NEVER put fingers or utensils into feed or discharge areas.
  19. Keep hands away from blade mechanism. Use handles or knobs.
  20. Unplug from outlet when not in use, before removing parts and before cleaning.

**SAVE THESE INSTRUCTIONS.  
THIS PRODUCT IS FOR  
HOUSEHOLD USE ONLY.**

## SHORT CORD PURPOSE

**NOTE:** A short power cord is provided to reduce the risk of personal injury resulting from becoming entangled in or tripping over a longer cord.

**Longer power-supply cords or extension cords may be used if care is exercised in their use.**

If an extension cord is used: (1) the marked electrical rating of the extension cord should be at least as great as the electrical rating of the product; (2) the extension cord should be arranged so that it will not drape over the countertop or tabletop where it can unintentionally be pulled on or tripped over by children or pets.

## POLARIZED PLUG

If this appliance is equipped with a **polarized plug** (one blade is wider than the other), please follow the below instructions:

To reduce the risk of electrical shock, this plug is intended to fit into a polarized outlet only one way. If you are unable to fit the plug into the electrical outlet, try reversing the plug. If the plug still does not fit, contact a qualified electrician. Never use the plug with an extension cord unless the plug can be fully inserted into the extension cord. Do not alter the plug of the product or any extension cord being used with this product. Do not attempt to defeat the safety purpose of the polarized plug.

# PARTS IDENTIFICATION



- |  |                            |
|--|----------------------------|
| 1. Power Push Button                       | 3. Motor                   |
| 2. Reusable Snow Cone/<br>Snow Cone Holder | 4. Ice Shaver Bowl & Blade |
|  | 5. Ice Mold Bowl           |

## BEFORE FIRST USE

1. Remove all packing material and labels from the inside and outside of the Snow Cone & Shaved Ice Maker and other accessories and discard of properly.
2. Wipe the Motor Cabinet with a damp, non-abrasive cloth. Dry thoroughly. Clean the Shaver Bowl and Base with a soft cloth in warm water mixed with a mild detergent. Dry with a non-abrasive towel.

**CAUTION: The Elite Gourmet Snow Cone & Shaved Ice Maker has a sharp stainless steel blade that can cut and cause injury. Use EXTREME CAUTION when handling the appliance. Keep fingers clear from blade and avoid contact at all times when using and cleaning.**

## ASSEMBLING THE SHAVED ICE MAKER

1. Attach Cone Holder to Base by aligning notches on the Cone Holder with holes on the Base. Press down on back of Cone Holder to secure.
2. Place the Shaver Bowl on top of the Base. Be sure to align arrow and notch on Shaver Bowl with front of Base.
3. With the power cord facing towards the back of the unit, place Motor Cabinet into Shaver Bowl.
4. Now you are ready to enjoy frosty snow cones or cool, refreshing icy drinks with your Elite Gourmet Snow Cone & Shaved Ice Maker!

# HOW TO USE YOUR SHAVED ICE MAKER

1. Fill a standard ice cube tray or included ice mold with water and place in freezer until frozen. Remove ice from tray(s) or mold (s).
2. Place the Elite Gourmet Snow Cone & Shaved Ice Maker on a flat, stable, dry waterproof surface near an electrical outlet before starting.
3. Always make sure that the cord is away from a water source.
4. Place frozen ice cubes or ice mold in Shaver Bowl. **DO NOT FILL PAST MAX FILL LINE** (holds approximately 8 medium-sized ice cubes). **BE CAREFUL** when placing ice cubes in Shaver Bowl as the blade in the Shaver Bowl is very sharp.
5. Place a cone under the Shaver Bowl to catch the shaved ice.
6. Insert the Motor assembly onto the Shaver Bowl and hold in place.
7. Plug unit into an electrical outlet. To begin shaving, hold the Motor Cabinet steady with one hand and press down on the Power Button. **NOTE:** For your safety this unit is equipped with a built-in safety switch. Ice must be in the Shaver Bowl for the unit to work. When the ice level gets too low, the safety switch will engage and stop the motor.
8. Press the Power Button continuously until majority of ice is shaved, or until the Motor Cabinet sits flush on the bottom of the Ice Bowl. To stop shaving ice, release pressure on the Power Button.
9. Some unshaved ice may remain in the Shaver Bowl. Discard this ice before adding new ice from mold or ice cubes.

**CAUTION: BLADE IS SHARP.**

10. Repeat the process until you have the desired amount of shaved ice.
11. After each 1 minute of continuous use, wait 10 minutes before using again to allow motor to cool.
12. Unplug unit from outlet when finished.

## CLEANING & MAINTENANCE

1. The blades in the Shaver Bowl are very sharp. Use **EXTREME CAUTION** when handling the appliance during cleaning.
2. Make sure the unit is unplugged before cleaning. Do not put the Motor Cabinet in water or any other liquid.
3. Before first use and continuing after each use, be sure to wipe off the Motor Cabinet with a damp, non-abrasive cloth and dry thoroughly. Wash the Shaver Bowl and Base with a soft cloth in warm water mixed with a mild detergent. Dry with a soft cloth or air dry prior to storage.... Use **EXTREME CAUTION** when cleaning the Shaver Bowl as the **Blade is Sharp**.
4. To prolong the life of your Elite Gourmet Electric Snow Cone & Shaved Ice Maker, hand-washing parts is advised. Dishwasher use is not recommended. Never place the main unit in a dishwasher.

# HELPFUL TIPS

## USING ICE MOLD

1. Common ice cubes may be used in the Elite Gourmet Electric Shaved Ice & Snow Cone Machine but will produce slightly coarser textured ice. For best results, we recommend using the included Ice Mold.
2. Fill the supplied Ice Mold with liquid to approximately ½ inch below the top, just below the Max fill line.
3. Place on a flat surface in the freezer until frozen (about 10 - 12 hours).
4. If unable to remove ice from the mold, place hand over the top of the ice mold and turn over, then run water on the bottom of the mold until ice is loose.
5. Ice Mold makes approximately 2 cups of shaved ice.
6. Ice Mold can also be used as a serving bowl for shaved ice.

## USING TRADITIONAL ICE CUBES

1. Evenly place 10 medium-sized ice cubes in the Shaver Bowl, which will yield approximately 2 cups of shaved ice.
2. Do not overfill Shaver Bowl with ice.

**LIMITED WARRANTY\* ONE (1) YEAR WARRANTY IS ONLY VALID WITH  
PROOF OF PURCHASE FROM AN AUTHORIZED DEALER  
PLEASE DO NOT RETURN TO STORE OF PURCHASE.**

**If you have any problems with this unit, contact Customer Service for support.**

1. Your small kitchen appliance is warranted to the original purchaser to be free from any manufacturing defects under normal use and conditions for one (1) year, cord excluded. This Warranty applies only to the original purchaser of this product.
2. Retail stores/merchants selling this product do not have the right to alter, modify, or in any way revise the terms and conditions of the warranty.
3. If you use your appliance for household use and according to instructions, it should give you years of satisfactory service.
4. At its sole discretion, Maxi-Matic USA will either repair or replace the product found to be defective during the warranty period.
5. The repaired or replacement product will be in warranty for the remaining balance of the one-year warranty period and an additional one-month period.
6. Consumer's remorse is not an acceptable reason to return a product to our Service Center.
7. This limited warranty covers appliances purchased and used within the 50 U.S. states plus the District of Columbia and does NOT cover normal wear of parts or:
  - Product Purchases that were listed as USED, LIKE NEW, OPEN BOX, or REFURBISHED from Outlet Shops or Online Retailers.
  - Damages caused by unreasonable use, neglect, normal wear and tear, commercial use, improper assembly or installation of product.
  - Damages caused in shipping.
  - Damages caused by replacement or resetting of house fuses or circuit breakers.
  - Defects other than manufacturing defects.
  - Breakage caused by misuse, abuse, accident, alteration, lack of proper care and

maintenance, or incorrect current or voltage.

- Lost or missing parts of the product. Parts will need to be purchased separately.
- Damages of parts that are not electrical; i.e. cracked or broken plastic/glass, scratched/dented inner pots.
- Damage from service or repair by unauthorized personnel.
- Extended warranties purchased via a separate company or reseller.
- Acts of nature such as fire, floods, hurricanes, tornadoes, etc.

**8. This warranty does not apply to re-manufactured merchandise.**

Maxi-Matic, USA shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Apart from the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in time to the duration of the warranty.

\*One Year Limited Warranty valid only in the 50 U.S. states plus the District of Columbia, excluding Puerto Rico and the Virgin Islands.

This warranty is effective only if the product is purchased and operated in the USA; product usage which is in violation of the written instructions provided with the unit will void this warranty. For international warranty, please contact the local distributor.

This warranty gives you special legal rights and you may also have other rights to which you are entitled which may vary by state, province, and/or jurisdiction.

\*\*Any instruction or policy included in this manual may be subject to change at any time.

**MAXI-MATIC, USA**

18401 E. Arenth Ave. City of Industry, CA 91748

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## RETURNS

**A.** Any return of defective merchandise to Maxi-Matic, USA must be processed accordingly by first contacting customer service to obtain an RA # (Return Authorization Number). We will not accept any returns of merchandise without an applicable RA #.

**B. IMPORTANT RETURN INSTRUCTIONS.** Your Warranty depends on your following these instructions if you are returning the unit to Maxi-Matic, USA:

1. Carefully pack the item in its original carton or other suitable box with sufficient cushioning to avoid damage in shipping.
2. Before packing your unit for return, be sure to enclose:
  - a. Your name, full address with zip code, daytime telephone number, and RA#,
  - b. A sales receipt or PROOF OF PURCHASE from an authorized dealer,
  - c. The model number of the unit and the problem you are having (Enclose in an envelope and tape directly to the unit before the box is sealed,) and
  - d. Any parts or accessories related to the problem.

3. Maxi-Matic, USA recommends that you ship the package via UPS ground service for tracking purposes. We cannot assume responsibility for lost or damaged products returned to us during incoming shipment. For your protection, always carefully package the product for shipment and insure it with the carrier. C.O.D shipments cannot be accepted.
4. All return shipping charges must be prepaid by you.
5. Once your return has been received by our warehouse, Maxi-Matic, USA will repair or replace the product if it is defective in material or workmanship, subject to the conditions in paragraph B.
6. Maxi-Matic will pay the shipping charges to ship the repaired or replacement product back to you.



# Elite Gourmet

## Elite Customer Service Center

Mail

Maxi-Matic, USA  
18401 E. Arenth Ave  
City of Industry, CA  
91748-1227

Website

**[shopelitegourmet.com](http://shopelitegourmet.com)**

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Por favor visita **[shopelitegourmet.com](http://shopelitegourmet.com)** para  
descargar un manual de usuario en español.



We take pride in the fact that Elite Gourmet products are continuously improving. To keep you well informed of these changes and to reduce paper consumption, we've included this QR code for you to scan and easily download the most recent updates to your product to your mobile device. Just access your camera, point at the QR code & your mobile device will do the rest.



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