



Smart Door Lock User Manual

Please read this user manual carefully before using this product and keep it properly.

The images on this manual are for reference only. The product (including but not limited to color, size, etc.) should be verified against the actual product.

Preface

IMPORTANT FOR USERS

Thank you for choosing Vanvot smart lock.

In order to ensure the ease of use and safety of our products, we have prepared this manual to help you better understand Vanvot Smart Lock.

Thank you for purchasing a“Vanvot”smart lock. Considering the continuous improvement and updating of our products, the actual products may be slightly different from the pictures in the manual, please refer to the actual products!

Our smart locks have passed reliability and functional tests.Ambient light test, temperature test, etc. constitute the leading and unique advantages of smart locks.

Our company has established a complete intelligent R&D, manufacturing and sales system. All smart locks are independently developed by the company. We sincerely invite you to share with us your experience of use and opinions of improvement, which will help us to improve our products.

Motor reversal setting

■ Motor reversal setting

The lock must be in initialized state for motor reversal.(See page 11 for detailed instructions)

The command is *555#.

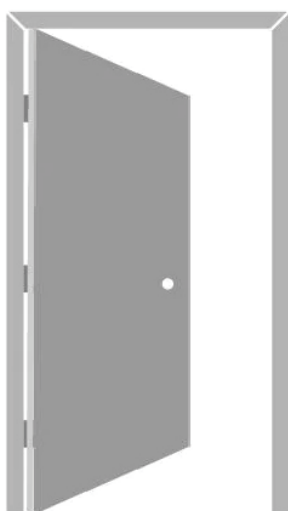
smart lock power on



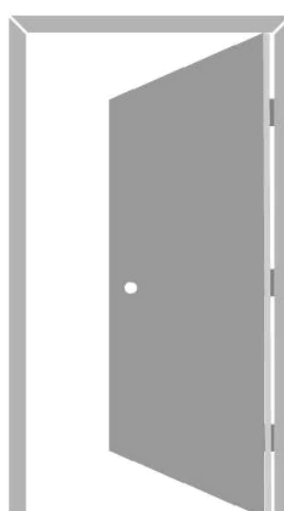
Enter *555# on the lock

The left and right doors are different Set the door opening direction.The factory mode of the lock defaults to the right.Go to the door lock after installation.Change the direction of the setting according to the door opening. Refer to the “Lock configuration”section.

Left-handed door



Right-handed door



Outside View

Product parameters

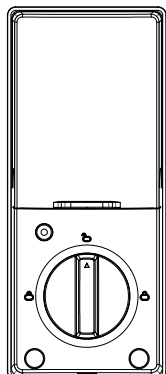
Category	Function	Technical Parameter
Power Supply	Rated Voltage	3.6V Lithium battery
	Low Battery Indicator	3.2V±0.2V
	Static Power Consumption	≤370μA (average value)
	Dynamic Power Consumption	≤450mA (average value)
	External Emergency Power Supply	Type-C interface / 5V
System Module	Card	Supports M1 card, CPU card
	Password Length	6 digits, maximum length supports 18 digits virtual password
	Number of Users	100 (including password, IC card)
Working Environment	Working Temperature	-20°C ~ +75°C
	Operating Humidity	≤93%RH (no condensation)

Product list

Please check carefully according to the list after unpacking. If any parts are missing, contact us or the dealer in time.



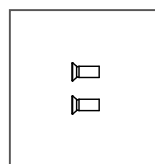
Front Panel Assembly
(with silicone gasket)



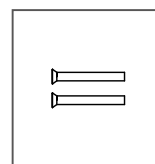
Rear Panel Assembly
(with silicone gasket)



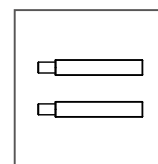
Lithium Battery



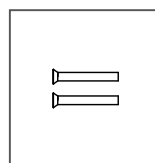
Fix screw
KM4x6 2PCS



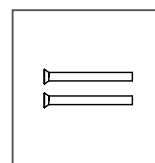
Tighten the screw
KM4x35 2PCS



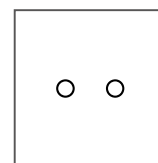
Tighten the screw
M6-M4x35 2PCS



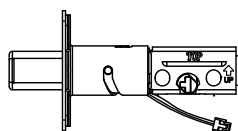
Fix screw
KM4x25 2PCS



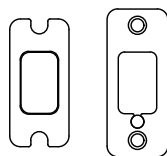
Tighten the screw
KM4x50 2PCS



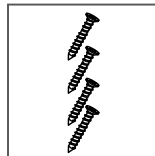
Silicone plug 2PCS



Lock cylinder



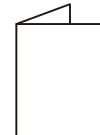
Button box, button plate



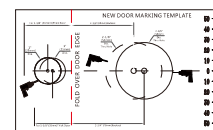
Fix screw
M4x25 4PCS



Card 2PCS



Manual 1PCS



Mounting Hole
Template 2PCS

Product parameters

■ Door Lock Function Description

1. There are 5 consecutive trial and error opportunities for passwords and card, and will be locked for 90 seconds after exceeding the limit.
2. After the ultra-low power alarm, the motor and Camera cannot work. load condition If the battery power is lower than 10%, it will report low battery.
3. When unlocking with a card, wake up the lock first, then place the card for recognition.
4. Every time the door lock is awakened, the camera will capture a snapshot

Operation	Operation result	Voice broadcast
Password/ card Remote unlock/	Verify successfully	Verify successfully,Unlocked
	verification failed	Error sound
	Locked after exceedingthe number of trial and error attempts	System locked
	Battery is less than 10%	Low battery, please replace the battery
Lock	Successful	Locked
Connect Bluetooth	Successful	Bluetooth is connected
Wake up panel	/	Keypad light stays on for 5 seconds then turns off
Factory reset	Send a factory reset command via the Staytics APP	When the reset is successful, the smart lock says: "Factory reset successful"
Power on the device	Installthe battery and turn on the power	Power-on tone

6798

123456

9876587

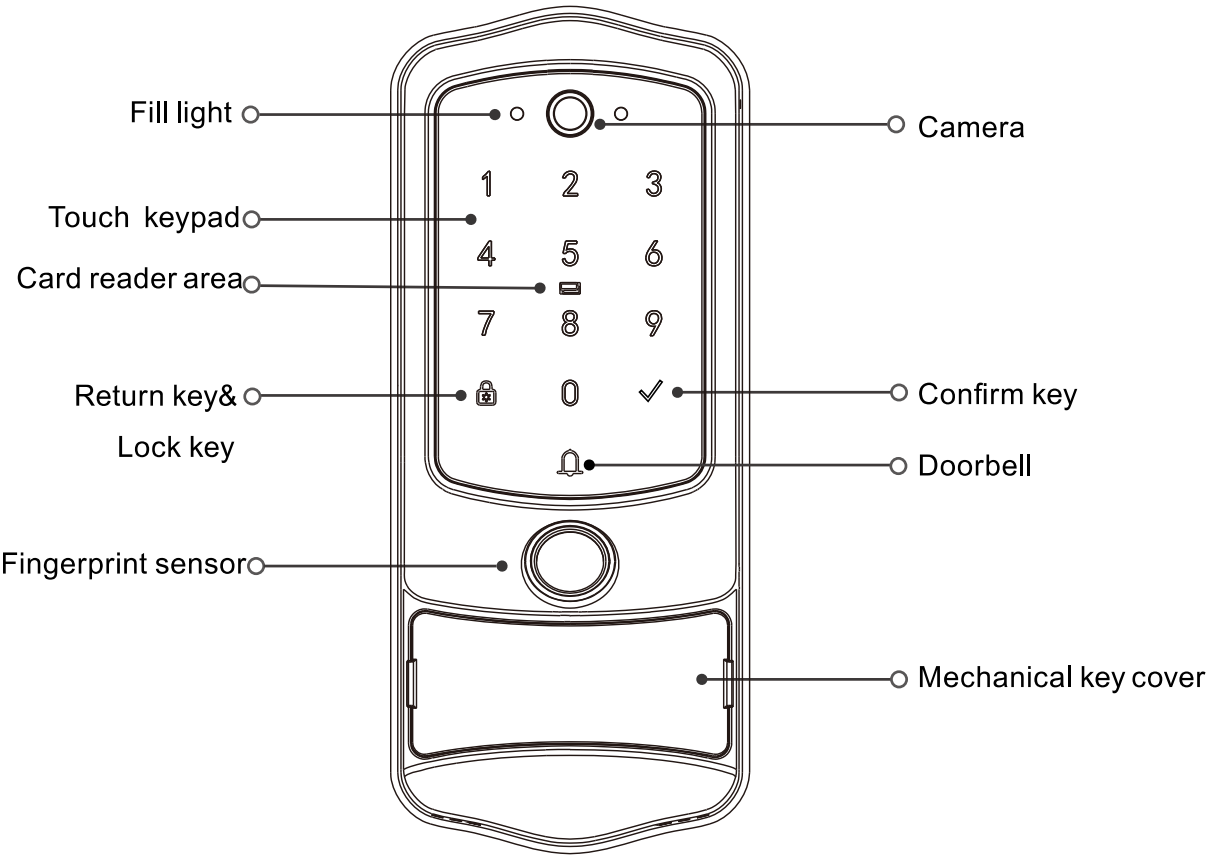
Real Passcode

Random Digits

(Add Random Digits Before Or After The
Real Passcode)Random digits limited to
12 characters maximum

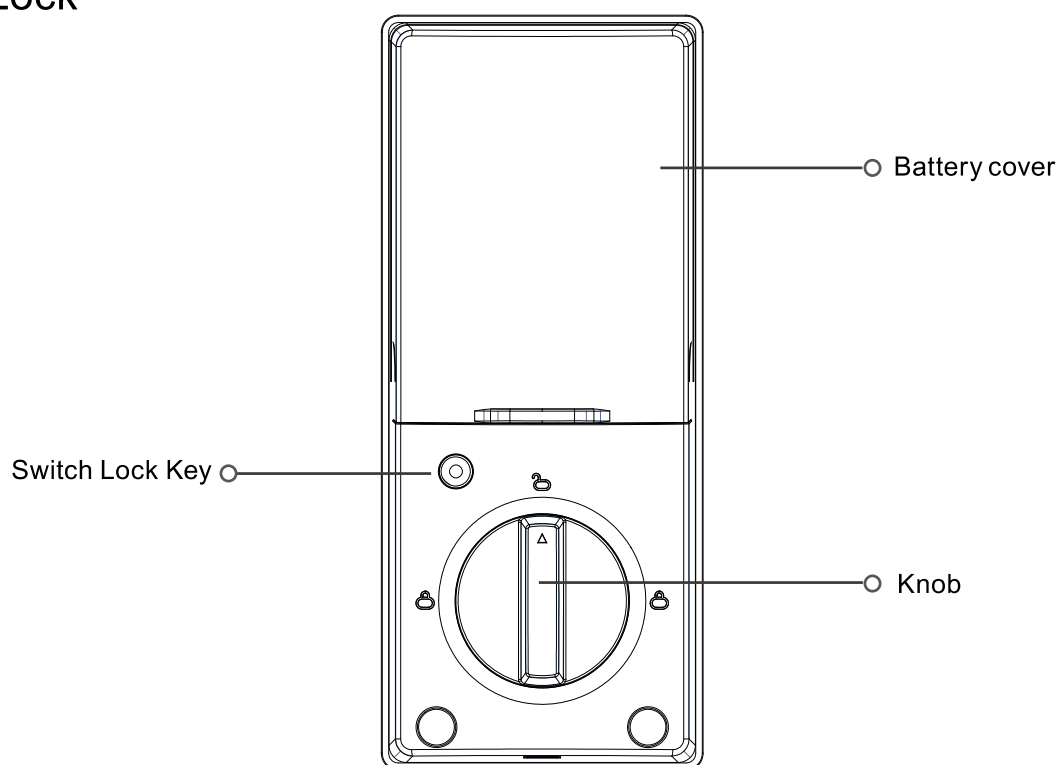
Product Feature Description

Front Lock



Product Feature Description

Rear Lock



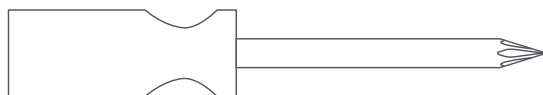
Pre-installation Instructions

Scan the QR code below to get the usage guide.

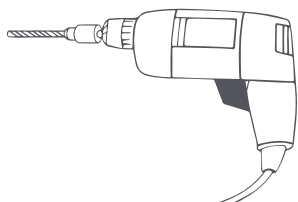


Product Feature Description

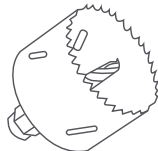
A PH1/ PH2/ PH3 standard Phillips head screwdriver is required for installation.



Tools necessary only for new doors or adjusting existing door holes: drill, hole saws, wood mortise chisel, pencil, tape measure, level



Drill



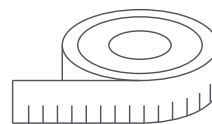
Hole Saws



Wood Mortise
Chisel



Pencil



Tape Measure

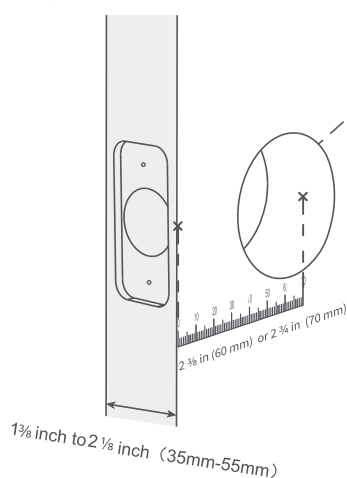


Level

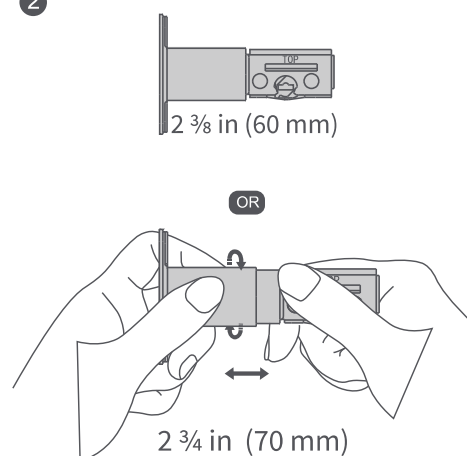
Note: If your borehole diameter is approximately 38mm, please ensure that the door is hollow for proper installation. If the door is solid, we recommend enlarging the borehole to 54mm to accommodate the installation.

Installation Instructions for the Opening, Lock Body, and Clasp Plate

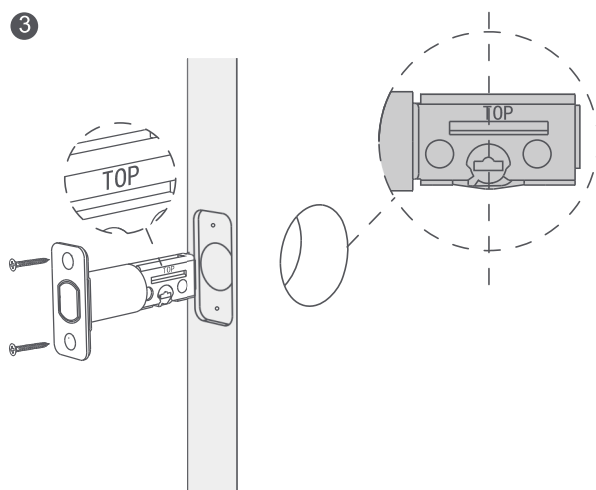
1



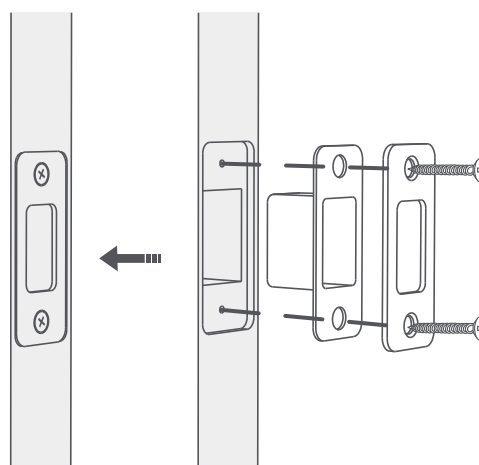
2



3



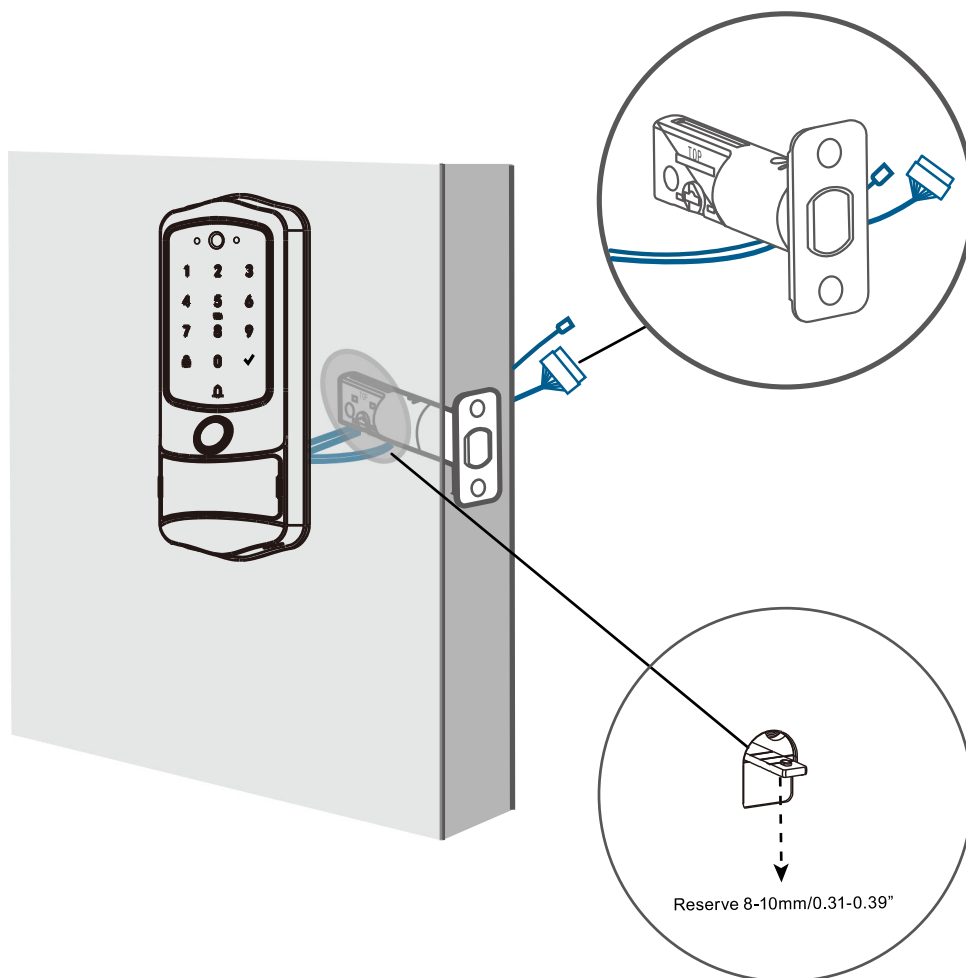
4



Install Exterior Assembly

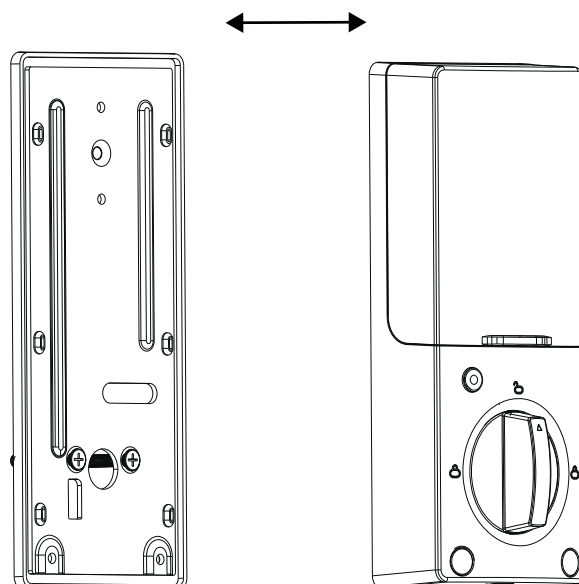
Remove the spacer before installation if you have a 38mm/1.5" cross bore.

Take out the front lock panel and pass it through the lock body, leaving it 8-10mm/0.31-0.39" beyond the rear lock base plate, and cut off the excess part with cutting pliers.



Install Interior Assembly

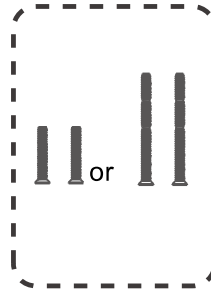
Detach the back cover from the interior assembly.



Run the wires through the back cover.

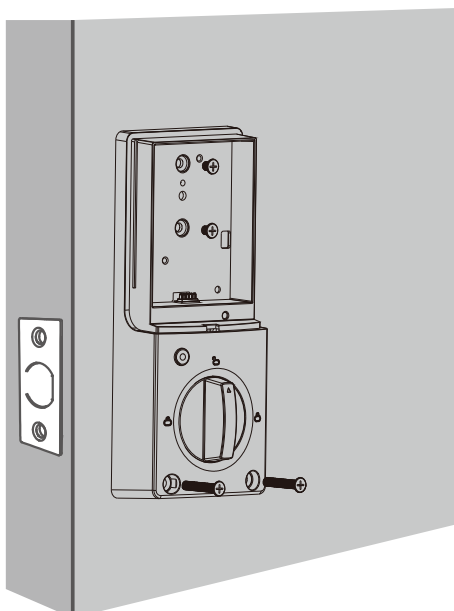
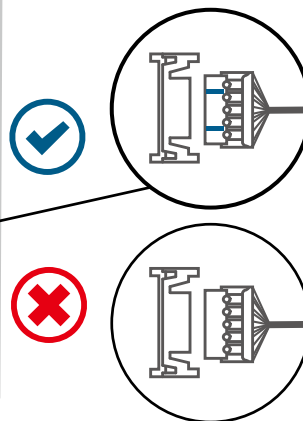
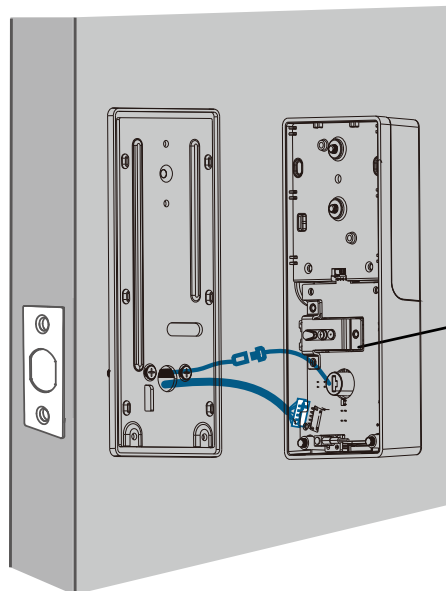


Tightly fasten the screws in place. Set the screws with your hands, then use a screwdriver to secure them.

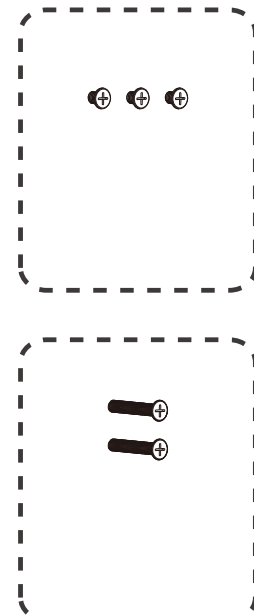


Install Interior Assembly

Wire to the interior assembly.

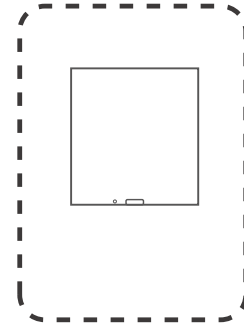
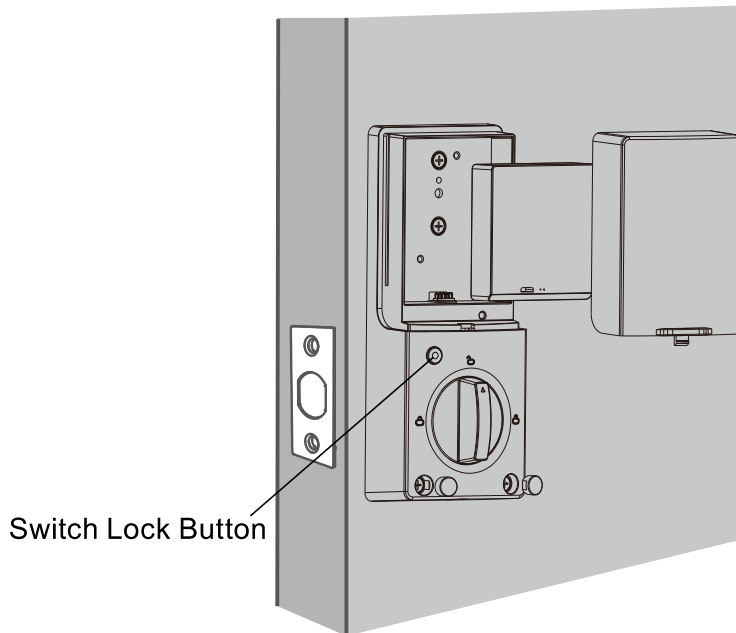


Make sure the deadbolt is retracted and the thumb turn knob is on the "unlock" position, check if the deadbolt moves properly by turning the thumbturn.



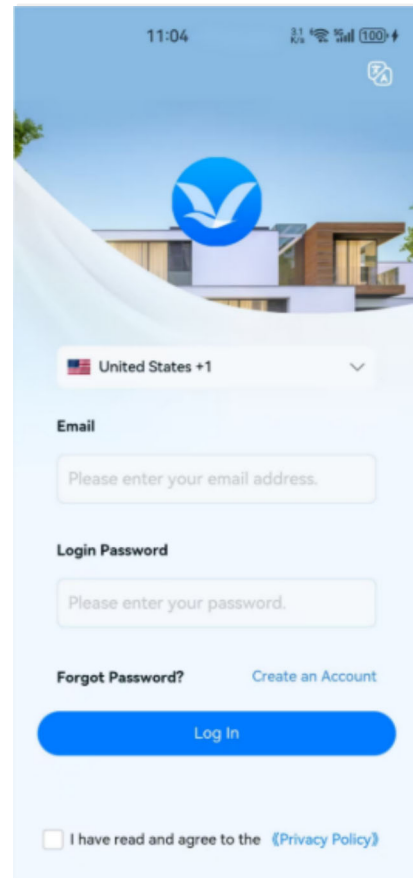
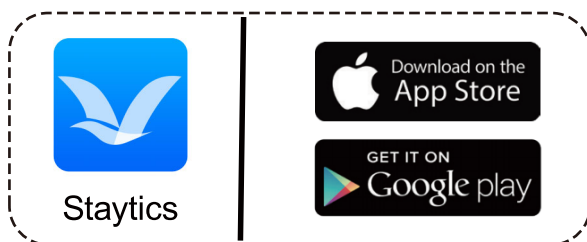
Install Interior Assembly

Install the 10000mAh lithium battery provided with the correct polarity. Don't put on the cover until the system setup is done in the app.



App Operation Guidance

- Download Staytics App
app name: Staytics
IOS app: Download from the App Store
android app: Download from the Google Play Store

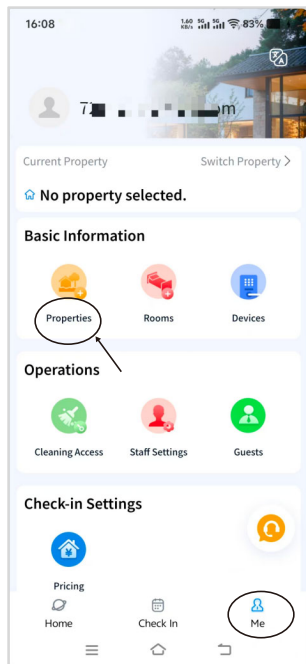


Notes:
For first-time use, please click "Create an Account" button in the lower Right corner to create a user account.

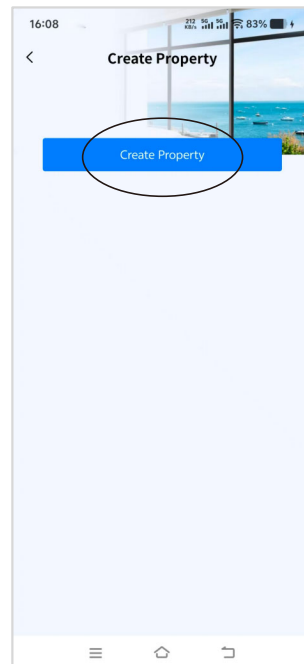
App Operation Guidance

■ Add Properties

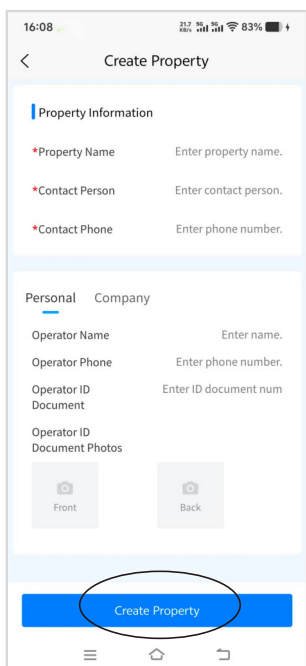
Please fill in the information according to the actual situation to complete the store addition.



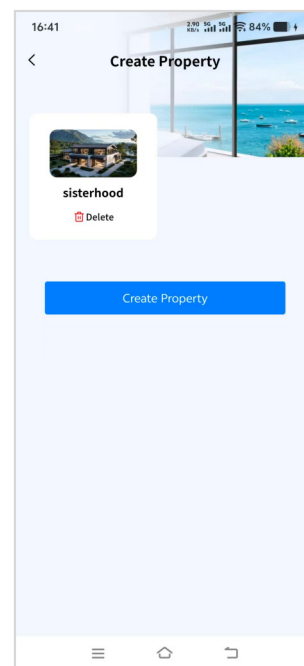
① On the 'Me' page, click 'Properties'



② click 'Create Property'



③ Please enter the property name, contact person, contact phone number and store address, click 'create property'



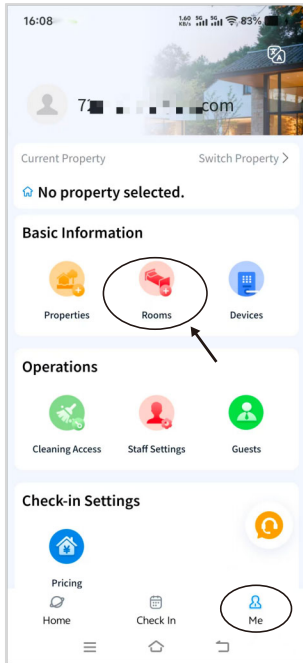
④ Added successfully

Notes:
Operator Filing Information, to be filled as needed; non-required items.

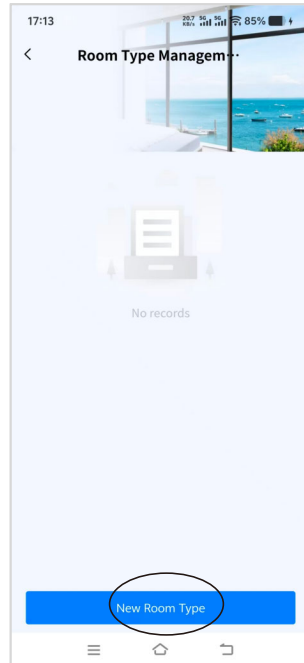
App Operation Guidance

■ Add Rooms

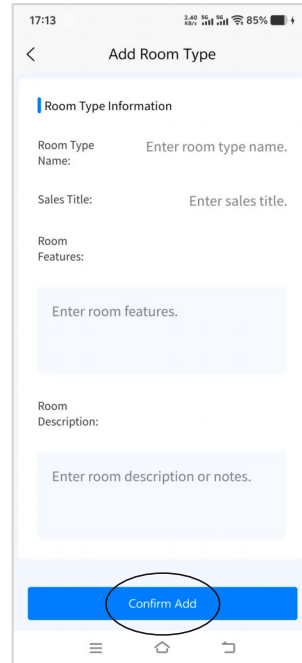
You can add, edit, delete and modify room information.



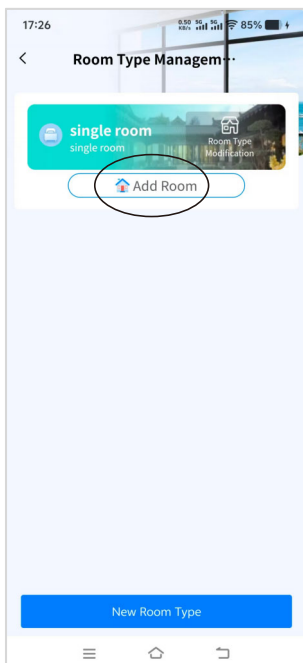
❶ On the 'Me' page, click 'Rooms'



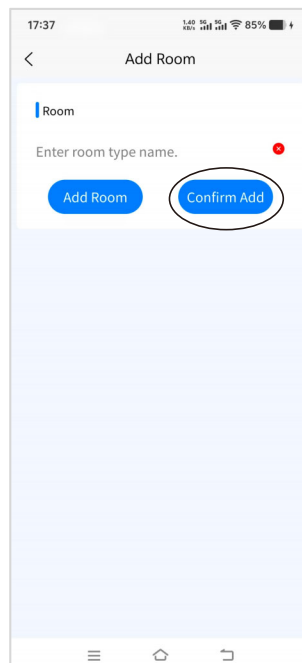
❷ click 'New Room Type'



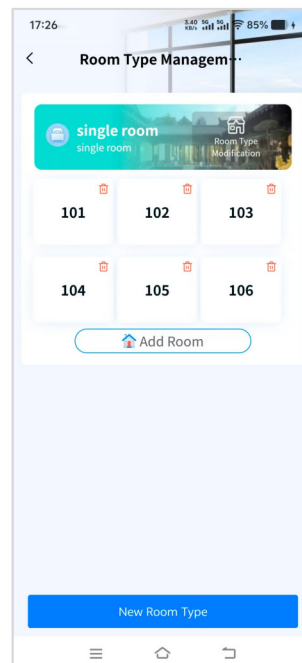
❸ Enter the room type name, sales title, room features and room description, then click 'Confirm Add'



❹ the room type is added successfully, then click 'Add Room'



❺ enter the room name and click 'Confirm Add'



❻ Added successfully

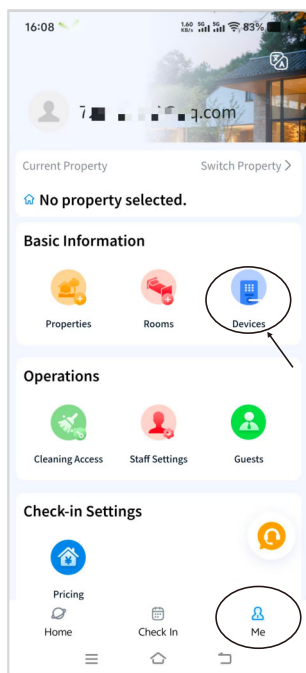
You can modify the room information.

App Operation Guidance

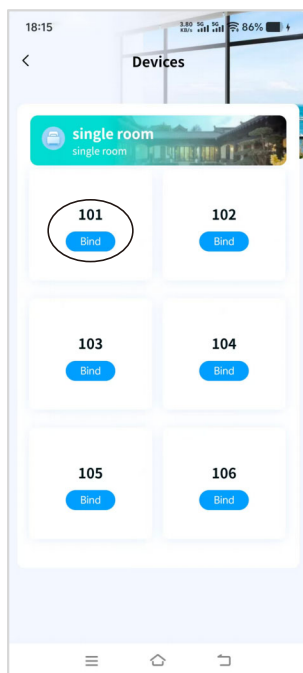
■ Add Devices



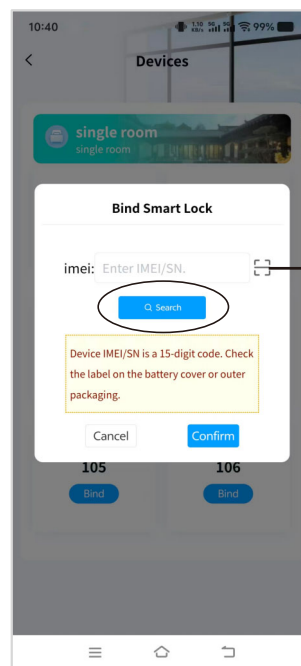
Please make sure that your Phone is connected to the 2.4G Wi-Fi network
Please make sure that your Phone's Bluetooth is turned on



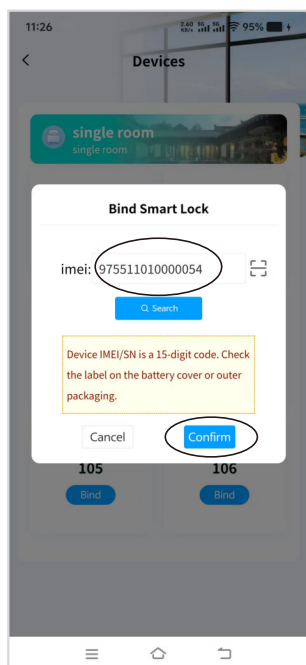
① On the 'Me' page, click 'Devices'



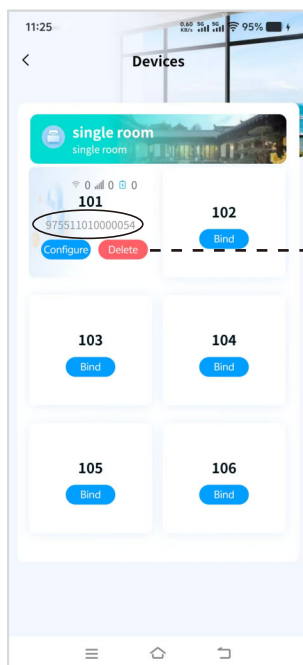
② click 'bind'



③ click 'search Lock' or Scan the device's QR code



③ SN number entered successfully, click 'Confirm' to Add device



Click 'Delete' to unbind the device

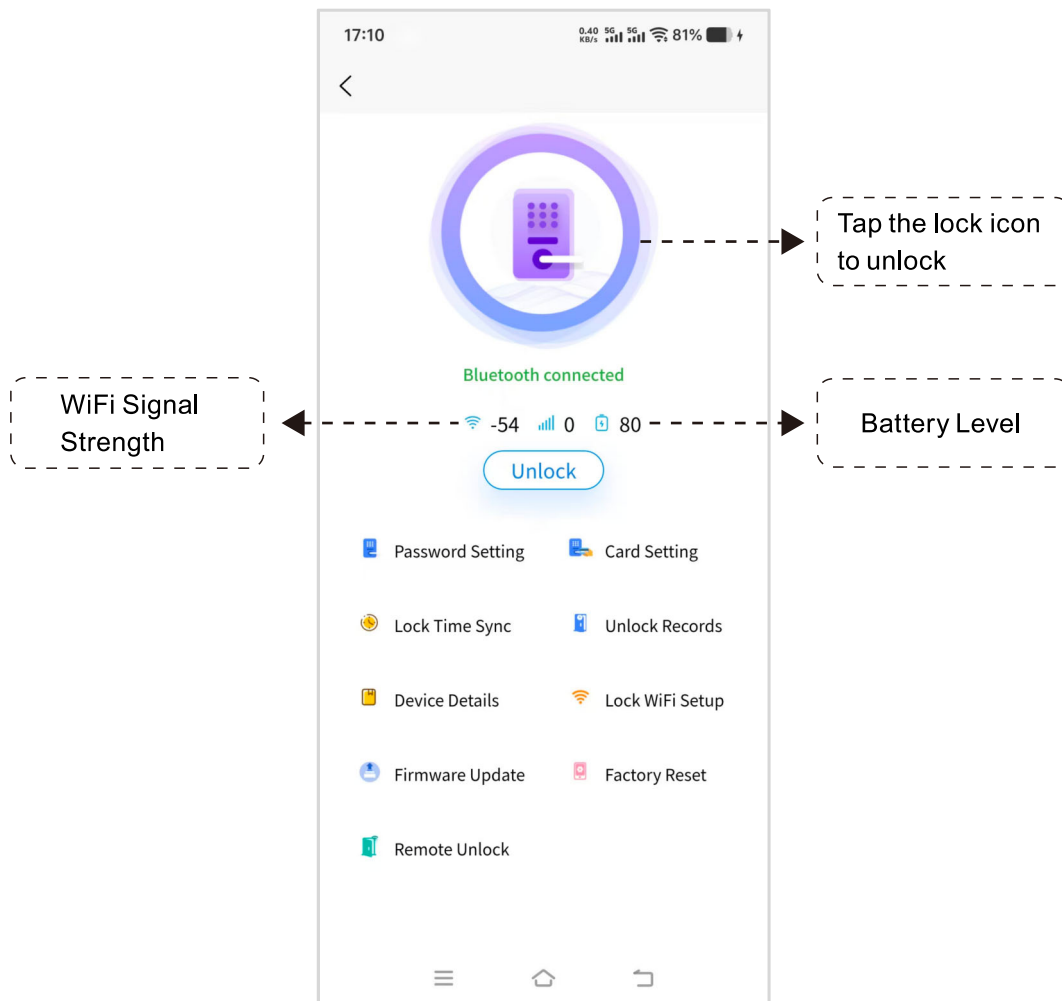
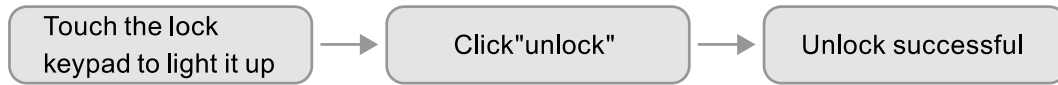
④ Added successfully

App Operation Guidance

■ Bluetooth unlocking



please make sure that your Phone's Bluetooth is turned on
Make sure the app has Location and Bluetooth permissions turned on



Notes:

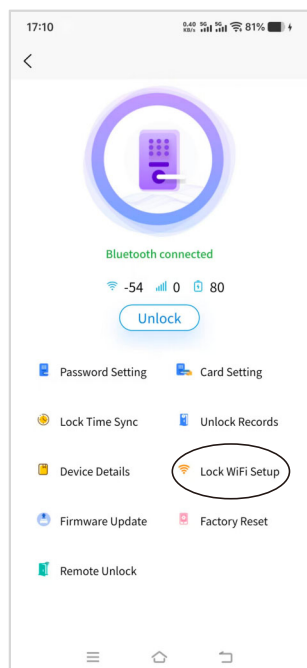
If the necessary permissions are not granted, the app may fail to connect to the smart lock via Bluetooth even when the phone's Bluetooth is on, and unlocking will not work

App Operation Guidance

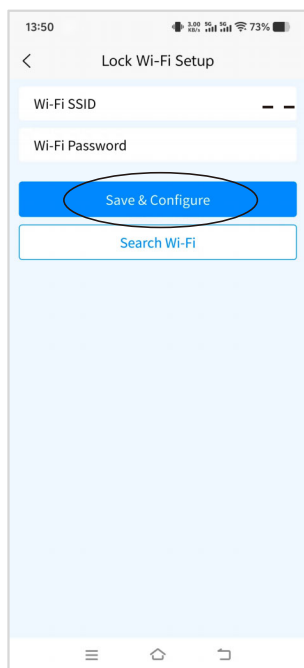
■ Network Configuration



Please make sure that your Phone is connected to the 2.4G Wi-Fi network
Please make sure that your Phone's Bluetooth and location is turned on

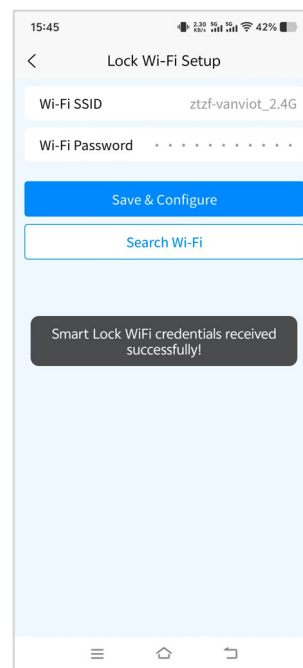


① click 'Lock wifi settings'



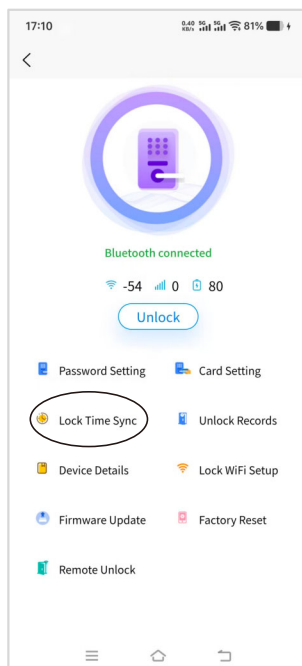
② Chosse 2.4G Wi-Fi network and enter your password and click 'Wifi Settings'

Android can scan for Wi-Fi. IOS need to manually.

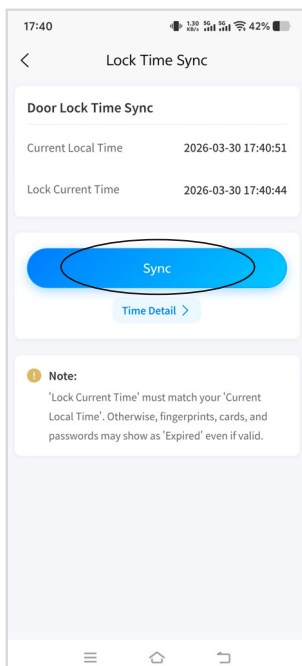


③ Door lock and cat eye network configuration successful

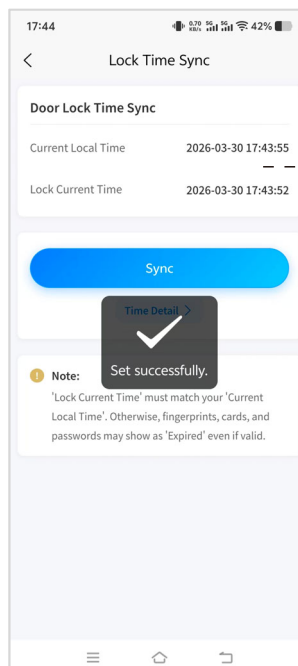
■ Lock Time Calibration



① click 'Lock Time Sync'



② click 'Sync' to calibrate time



③ Time Calibration Successful

NOTES:
Time synchronization required. Passwords may not work if the time is incorrect

App Operation Guidance

■ Password settings

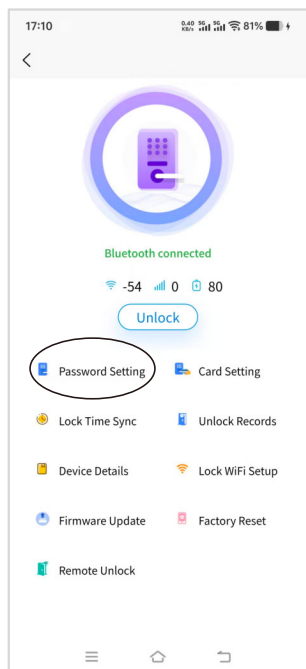
Password type: send / Offline

communication method(s):

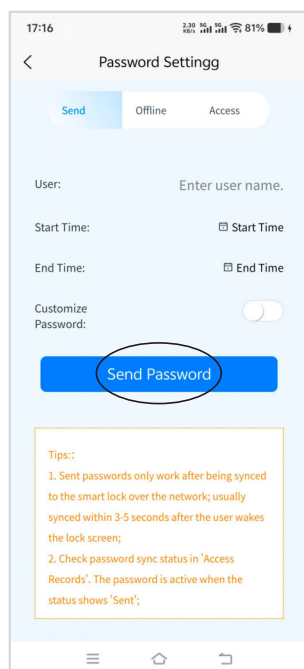
send: requires a Bluetooth or Wi-Fi connection

Offline: No network connection required

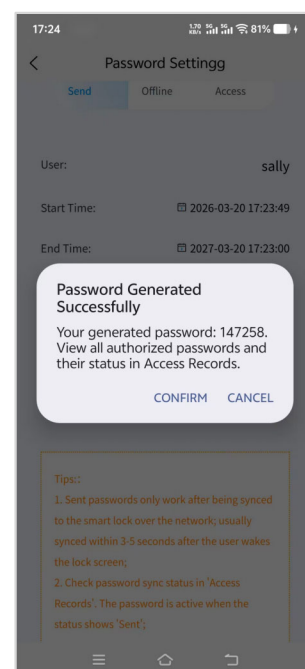
Reception method: Wake lock → wait for beep → success



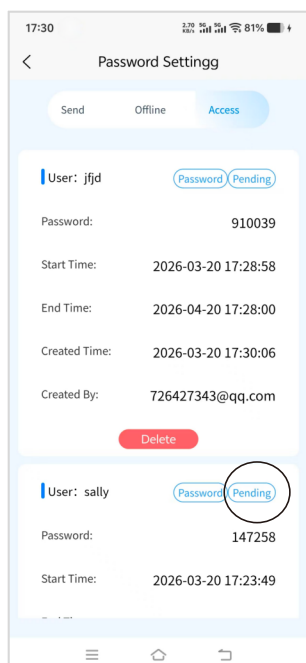
① click 'Password setting'



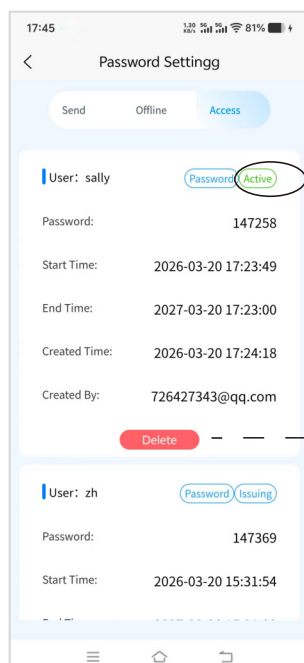
② Enter User Details



③ Password Add successfully



④ Password not activated on the lock



⑤ Password activated on the lock

NOTES: When the door lock receives the password successfully, a "ding" sound will be played as a prompt

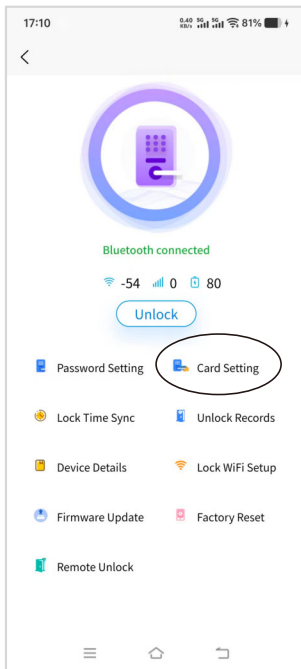
Delete successful only after command received by door lock

App Operation Guidance

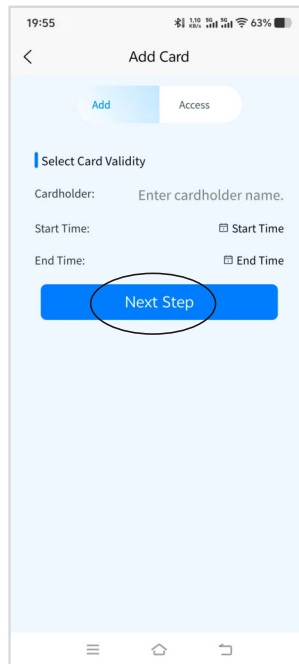
■ card settings

card type: Time-limited

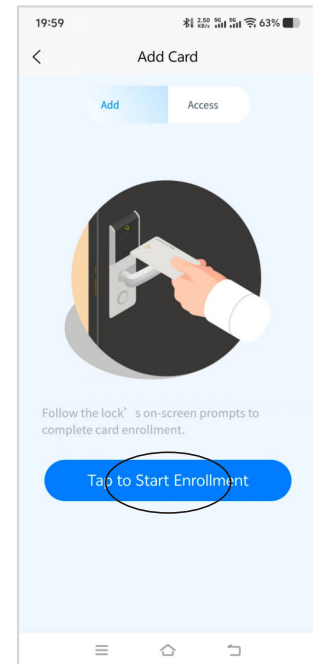
communication method(s): Stand by the lock → Connect to Bluetooth → Add card



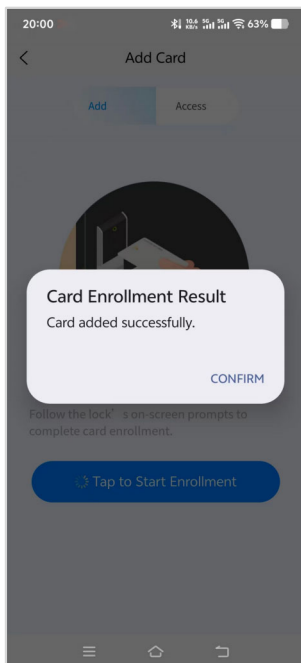
① click 'Card Setting'



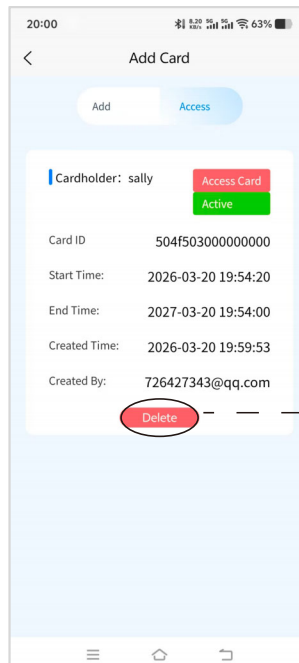
② Enter User Details



③ Add a card to the door lock



④ Card added successfully



⑤ Card User List

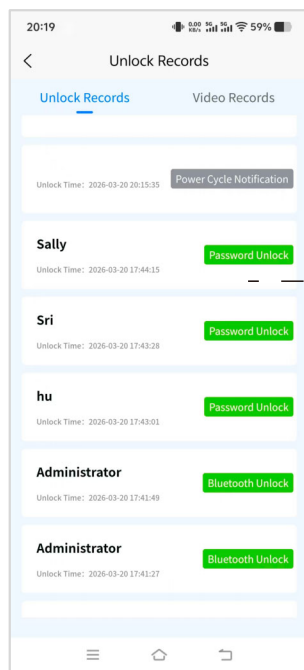
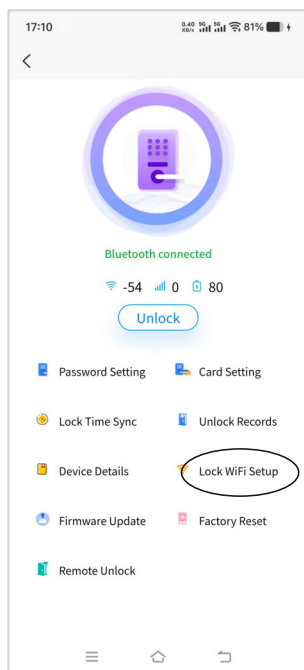
Delete successful only after command received by door lock

Notes:

When unlocking with a card, first turn on the door lock keypad light.

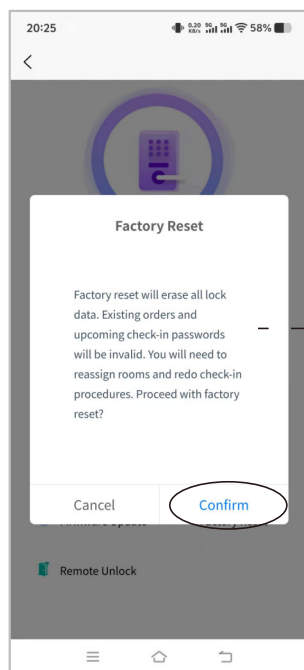
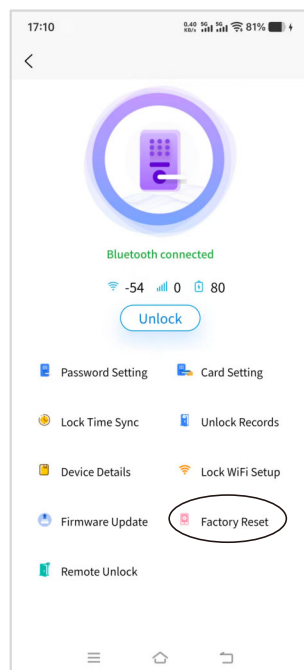
App Operation Guidance

■ Unlock Records



You can view door access records and video capture records.

■ Restore Factory Settings



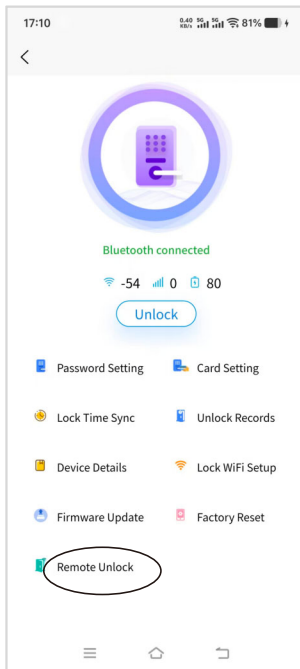
When the reset is successful, the smart lock says: "Factory reset successful"

Notes:

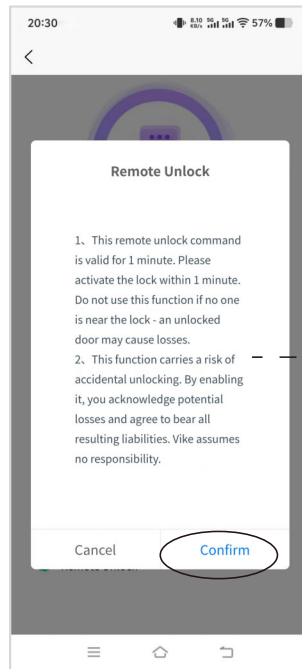
Make sure the door lock is connected to the phone's Bluetooth or the 2.4GHz Wi-Fi network.

App Operation Guidance

■ Remote unlock Settings



①

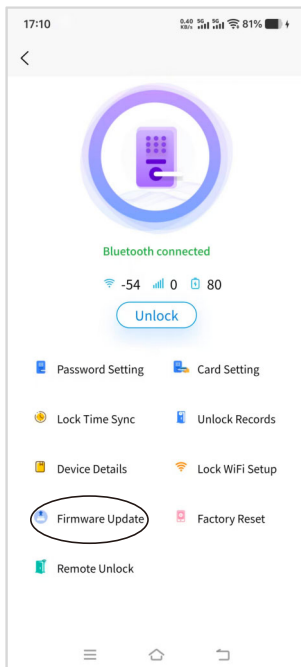


②

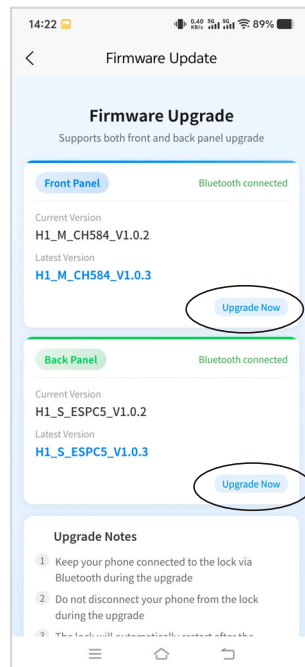
NOTES:

Remote unlock, valid for one minute only.
It is recommended that users use the remote unlock function only when standing at the door.

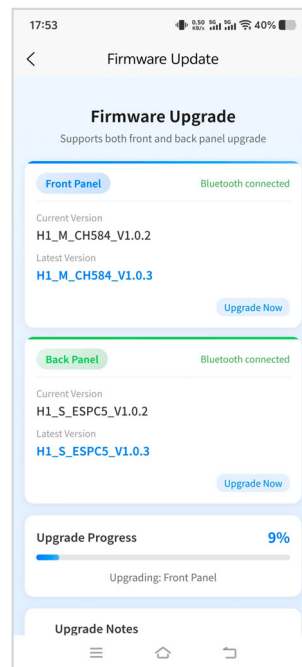
■ Firmware Update Settings



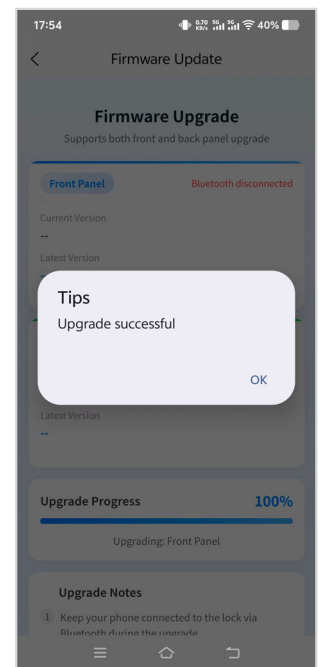
①



②



③



④

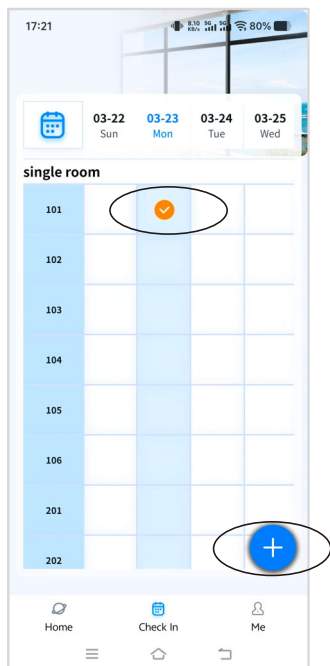
Notes:

Make sure the door lock is connected to the phone's Bluetooth or the 2.4GHz Wi-Fi network.

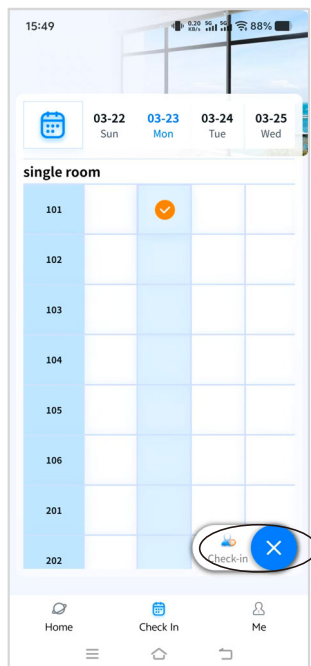
App Operation Guidance

■ Check In

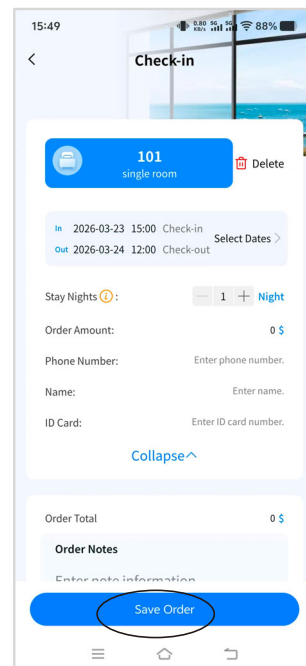
Landlords can check in, renew stays, check out, and view order details (e.g., room rate, guest information, check-in/check-out time, etc.).



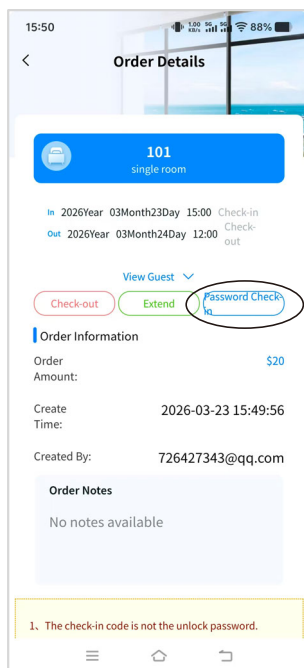
① On the 'check in' page, Select the time and room click '+'



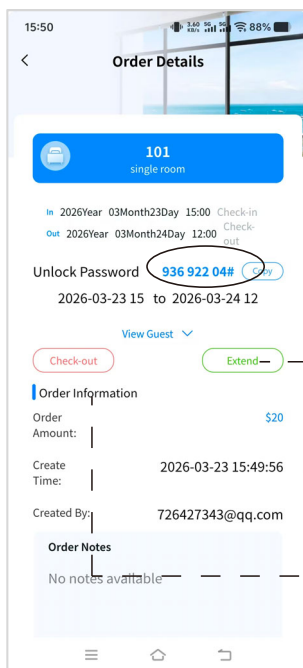
② Click 'check in'



③ Fill in the guest check-in information



④ Check-in information registered successfully, then get password



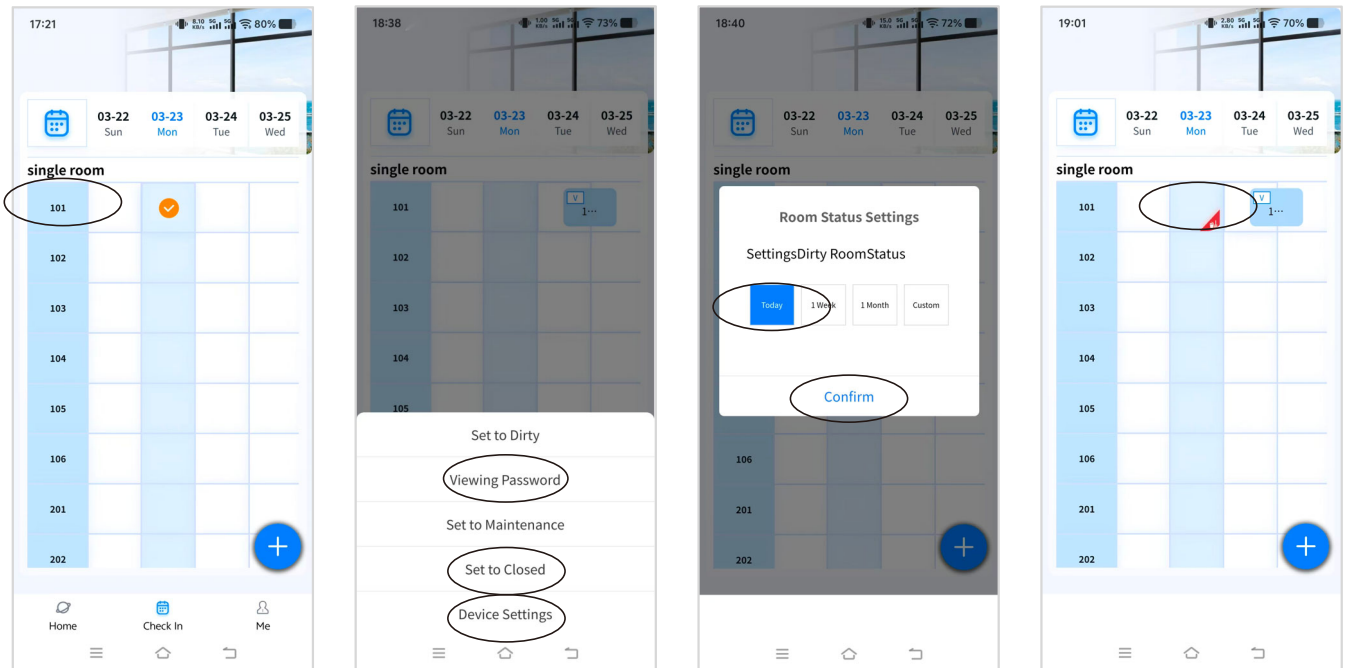
⑤ Password generated successfully

Notes: ① After the password is generated, it must be used once within 24 hours; otherwise, it will expire.
② The password will expire automatically when the check-in period ends

App Operation Guidance

■ Room status setting

You can switch the room status to dirty room, maintenance room, or closed room.



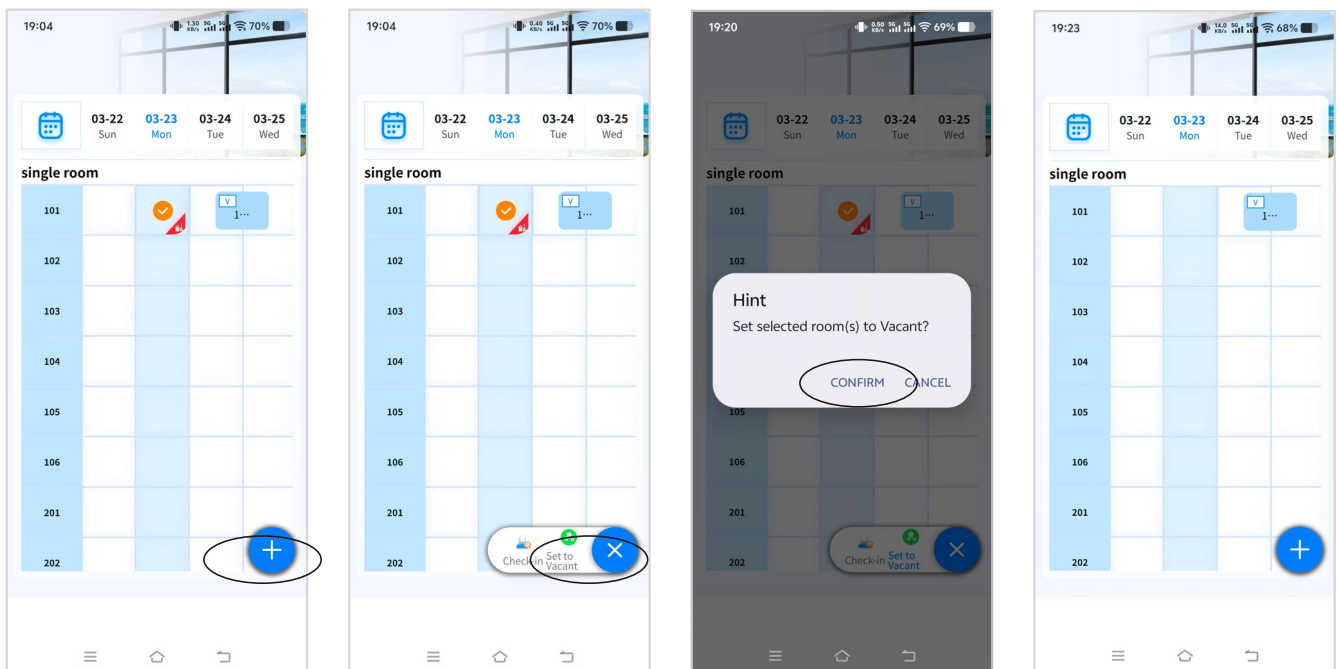
❶ On the 'check in' page, click the room name

❷ Tap the status to be generated

❸ Select time

❹ Setting successful

■ Cancel room status



❶ Select the time, then tap the '+' sign

❷ Click 'Set to Vacant'

❸ Click 'Confirm'

❹ Room status changes to Vacant

Frequently Asked Questions

Answers

Can't connect to Wi-Fi	This device only supports 2.4 GHz network and does not support 5G network and mixed-band network. When connecting Wi-Fi to the device, Please make sure that your phone is connected to the 2.4G Wi-Fi network. Please make sure that your phone's Bluetooth is turned on. How to test whether the Wifi network meets the requirements: Prepare a phone that provides a hotspot network as a Wifi signal, and connect the lock to the hotspot Wi-Fi according to the above requirements. If the network connection is successful and works properly, please log in to the router's background to check the Wi-Fi frequency band and signal stability it provides.
Can't connect to Bluetooth	Please make sure that your phone's Bluetooth is turned on. Please make sure that your phone's Location is turned on.
Cannot view video on the device	Please check whether the lock is successfully configured with a 2.4G Wi-Fi network. When the battery level is below 10%, the door lock peephole will stop working. Please replace the lock battery as soon as possible.

product list

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.



For any questions, please feel free to contact us, we will send you a reply and solve the problem within 24 hours.

 Email: support@staytics.com

Operation Guide