



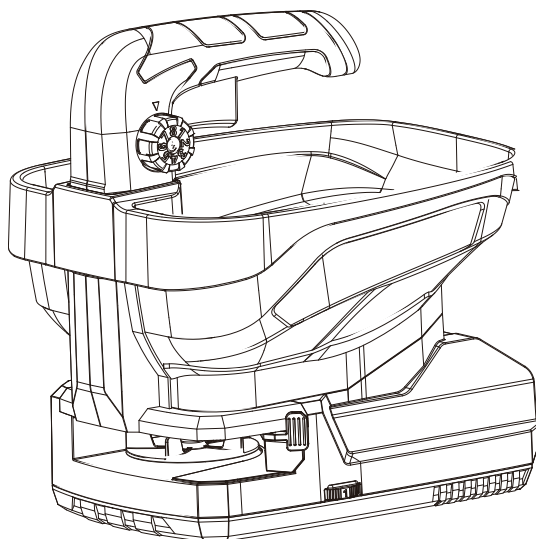
OPERATOR'S MANUAL

CORDLESS HANDHELD SPREADER

20V* | 2.0 Ah | 2200 MAX RPM

Model X20-SPRD-2A

Form No. ASP-X20-SPRD-2A-880E-M (MSTR)



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Original instructions.

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New Castle, DE 19720

***DISCLAIMER:** Initial no-load voltage, when fully charged, peaks at 20V; nominal voltage under typical load is 18V.

SAVE THESE INSTRUCTIONS



OPERATOR'S MANUAL

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CORDLESS HANDHELD SPREADER

20V* | 2.0 Ah | 2200 MAX RPM

Model X20-SPRD-2A

Form No. ASP-X20-SPRD-2A-880E-M (MSTR)

IMPORTANT SAFETY INSTRUCTIONS

All Operators Must Read These Instructions Before Use

Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury. Save all warnings and instructions for future reference.



DANGER! This indicates a hazardous situation which, if not avoided, will result in serious injury or death.



WARNING! This indicates a hazardous situation which, if not avoided, could result in serious injury.



CAUTION! This indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

Intended Use

This cordless handheld spreader is intended for outdoor spreading of grass seeds, fertilizers, rock salt, and de-icing materials. It is designed for use with dry, free-flowing materials only. Do not use with wet, clumped, or hardened materials that may cause blockage or damage to the spreading mechanism.

This product is not intended for:

- Spreading materials other than grass seeds, fertilizers, rock salt, or de-icing materials;
- Do not use sand or fine powdery fertilizers.
- Use with wet, clumped, or hardened materials that may clog the hopper or spreading mechanism;
- Applying chemicals, pesticides, or other materials not approved for use with this product;
- Commercial landscaping, large-scale agricultural operations, or rental use.

For safety reasons, read this entire manual before first use and follow all instructions provided.

This product is intended for private residential use only. It is not intended for commercial use. It must not be used for any purposes other than those described.

General Power Tool Safety Warnings



WARNING! Read all safety warnings, instructions, illustrations and specifications provided with this power tool. Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury. Save all warnings and instructions for future reference.

Work Area Safety

1. **Keep the work area clean and well lit** – Cluttered or dark areas invite accidents.
2. **Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust** – Electrical components may create sparks that could ignite dust or fumes.
3. **Keep children and bystanders away while operating a power tool** – Distractions can cause you to lose control.

Battery Tool Safety

1. **Do not expose the battery pack or tool to fire or excessive temperatures.** Exposure to fire or temperatures above 265°F (130°C) may cause an explosion.
2. **Use only the battery packs and chargers specified by the manufacturer.** Use of incompatible battery packs or chargers may create a risk of injury or fire.
3. **When the battery pack is not in use,** keep it away from other metal objects such as paper clips, coins, keys, nails, screws, or other small metal objects that can make a connection from one terminal to another.

Personal Safety

1. **Stay alert, pay attention to what you are doing, and use common sense when operating a power tool.** A moment of inattention while operating power tools may result in serious personal injury.
2. **Use personal protective equipment. Always wear eye protection** – Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.

3. **Prevent unintentional starting. Ensure the switch is in the off position before connecting the battery pack, picking up or carrying the tool** – Carrying power tools with your finger on the switch or energizing power tools that have the switch on invites accidents.
4. **Avoid dangerous environment** - Do not use the spreader in damp or wet conditions. Do not use in rain.
5. **Do not overreach. Keep proper footing and balance at all times** – This enables better control of the power tool in unexpected situations.
6. **Dress properly. Do not wear loose clothing or jewelry** – Use of rubber gloves and substantial footwear is recommended when working outdoors. Wear protective hair covering to contain long hair.
7. **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

Power Tool Use and Care

1. **Do not force the spreader.** Use the correct power tool for your application – The correct power tool will do the job better and safer at the rate for which it was designed.
2. **Do not use the power tool if the switch does not turn it on and off** – Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
3. **Remove the battery pack before making any adjustments, cleaning, maintenance, or storing the spreader** – Such preventive safety measures reduce the risk of starting the power tool accidentally.
4. **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool** – Power tools are dangerous in the hands of untrained users.
5. **Maintain the spreader. Check for damaged parts, loose components, or any other condition that may affect the product's operation. If damaged, have the product repaired before use.** – Many accidents are caused by poorly maintained power tools.
6. **Use the spreader in accordance with these instructions, taking into account the working conditions and the work to be performed** – Use of the spreader for operations different from those intended could result in a hazardous situation.
7. **Keep handles and grasping surfaces dry, clean and free from oil and grease.** Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.
8. **Check damaged parts** - Before further use of the product, any damaged part should be carefully checked to determine that it will operate properly and perform its intended function.

Battery Tool Use and Care



WARNING! Read all safety warnings and instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

1. Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
2. Use power tools only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
3. When the battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
4. Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
5. Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
6. Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperatures above 265°F (130°C) may cause an explosion.
7. Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
8. Do not modify or attempt to repair the appliance or the battery pack (as applicable) except as indicated in the instructions for use and care.

Service

1. **Have your power tool serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the power tool is maintained.
2. **Never service damaged battery packs.** Service of battery packs should only be performed by the manufacturer or authorized service providers.

Specific Safety Instructions for Cordless Handheld Spreader

- **Keep hands, feet, and loose clothing away from the spreading mechanism while the spreader is operating.**
- **Before starting the unit, make sure the hopper and spreading mechanism are free of foreign objects, debris, or material buildup.** A moment of inattention may result in entanglement, cuts, or serious injury.
- **Wear safety goggles.** Hearing protection is recommended when operating in noisy conditions. Protective equipment for the head, hands, legs, and feet is recommended. Adequate protective clothing will reduce personal injury from flying material.
- **Always keep proper footing and operate the spreader only when standing on firm, stable ground.** Do not use the unit on slippery surfaces where loss of balance may occur. Use caution when operating on uneven surfaces or near obstacles. Loss of balance may result in loss of control of the spreader.
- **Turn the power switch off before transporting, storing, or carrying the spreader. Remove the battery pack before cleaning or servicing the unit.**
- **Follow all instructions for assembly, maintenance, and cleaning.** Damaged components may affect operation and increase the risk of injury.
- **This spreader is designed for outdoor spreading of grass seeds, fertilizers, rock salt, and de-icing materials only.** Do not use the spreader for any other application. Improper use may cause damage to the product and create safety hazards for the user.
- **Do not touch or clean the spreading mechanism until the battery pack has been removed and all moving parts have completely stopped.**
- **Keep all safety guards installed and intact.** Inspect the product regularly to verify that all components are securely fastened and in proper working condition before each use.

Additional Safety Instructions For Cordless Handheld Spreader

- Store the cordless handheld spreader out of the reach of children. This equipment is not a toy.
- Always read and follow the instructions, warnings, and application rates provided by the manufacturer of the material being spread. Improper use of fertilizers, chemicals, or other lawn-care products may result in personal injury or damage to plants, property, or the environment.
- Children and teenagers are prohibited from using this spreader. Follow all local regulations regarding minimum operator age.

- Pay close attention to all warning symbols shown throughout this manual. These symbols highlight safety-critical instructions; failure to follow these rules may lead to severe bodily injury.
- Only one person should operate this spreader at a time. Keep children, pets, and bystanders away from the operating area.
- Inspect the spreader before each use. Make sure the hopper, spreader disc, ejection opening, controls, and battery compartment are properly installed and in good working condition. Do not operate the unit if any parts are damaged, loose, or missing.
- Maintain stable, balanced footing at all times while operating the spreader.
- Wear appropriate personal protective equipment when handling fertilizer, chemicals, ice melt, or other lawn-care materials. Avoid contact with skin and eyes. Wash hands thoroughly after handling treated materials.
- Do not point the spreader ejection opening or rotating spreader disc toward people, animals, vehicles, windows, or other property. Materials may be thrown during operation and could cause injury or damage.
- Keep hands, feet, loose clothing, and long hair away from the rotating spreader disc and other moving parts. Never place your hands inside the hopper or discharge area while the unit is operating.
- Never attempt to clear a blockage while the spreader is running. Turn the unit OFF, remove the battery pack, and wait until all moving parts have completely stopped before cleaning, inspecting, or servicing the unit.
- Do not operate the spreader in rain or wet conditions. Avoid slippery surfaces and maintain secure footing at all times to reduce the risk of slips and falls.
- When applying ice melt or other materials on sidewalks, driveways, or walkways, wear appropriate footwear and walk carefully. Use caution on icy or uneven surfaces.
- Do not overfill the hopper. Excessive material weight may affect handling and operation of the spreader.
- Keep the spreader moving during operation to help ensure even distribution and prevent excessive buildup of material in one area.
- Inspect the operating area before use. Remove objects such as stones, sticks, wire, and other debris that may interfere with operation.
- Always remove the battery pack before cleaning, adjusting, inspecting, storing, or transporting the spreader.

Battery & Charger

Safety Instructions

We pay a great deal of attention to the design of every battery pack to ensure that we supply you with batteries that are safe, durable and have a high energy density. The battery cells have a wide range of safety devices. Each individual cell is initially formatted and its electrical characteristic curves are recorded. This data is then used exclusively to be able to assemble the best possible battery packs.

Despite all the safety precautions, caution must always be exercised when handling batteries. The following points must be obeyed at all times to ensure safe use. Safe use can only be guaranteed if undamaged cells are used. Incorrect handling of the battery pack can cause cell damage.

IMPORTANT! Analysis confirms that incorrect use and poor maintenance of high-performance batteries are the main factors responsible for personal injury and/or property damage.



WARNING! Use only approved replacement batteries; other batteries may damage the cordless handheld spreader and cause it to malfunction, which can lead to serious personal injury.



WARNING! Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.

Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.

Have your battery pack serviced by a qualified repair person using only identical replacement parts. This will ensure that the safety of the battery pack is maintained.



CAUTION! To reduce the risk of injury, charge the X20 Series 20V* ECOSHARP® Lithium-ion battery pack only in its designated X20 Series 20V* ECOSHARP® Lithium-ion charger. Other types of chargers present a risk of fire, personal injury and damage. Do not wire a battery pack to a power supply plug or car cigarette lighter. Such misuse will permanently disable or damage the battery pack.

- **Avoid dangerous environments** – Do not charge the battery pack in rain, snow or in damp or wet locations. Do not use the battery pack or charger in the presence of explosive atmospheres (gaseous fumes, dust or flammable materials) because sparks may be generated when inserting or removing the battery pack, which could lead to a fire.
- **Charge in a well-ventilated area** – Do not block the charger vents. Keep them clear to allow for proper ventilation. Do not allow smoking or open flames near a charging battery pack. Charging in poorly ventilated areas may create a fire hazard.

NOTE: The recommended charging temperature range is 41°F – 105°F (5°C – 40.5°C). Do not charge the battery outside in freezing weather; charge it at room temperature.

- **Maintain charger cord** – When unplugging the charger, pull the plug, not the cord, from the receptacle to reduce the risk of damage to the electrical plug and cord. Never carry the charger by its cord or yank it by the cord to disconnect it from the receptacle. Keep the cord away from heat, oil and sharp edges. Make sure the cord will not be stepped on, tripped over or subjected to damage or stress when the charger is in use. Do not use the charger with a damaged cord or plug. Replace a damaged charger immediately.
- **Do not use an extension cord unless it is absolutely necessary** – Using the wrong, damaged or improperly wired extension cord poses a risk of fire and electric shock. If an extension cord must be used, plug the charger into a properly wired 16 gauge or larger extension cord with the female plug matching the male plug on the charger. Make sure that the extension cord is in good electrical condition.
- **Use only recommended attachments** – Use of an attachment not recommended or sold by the battery charger or battery pack manufacturer may result in risk of fire, electric shock or personal injury.
- **Unplug charger when not in use** – Make sure to disconnect battery pack from unplugged charger.



WARNING! To reduce the risk of electric shock, always unplug the charger before performing any cleaning or maintenance. Do not allow water to flow into the charger. Use a Ground Fault Circuit Interrupter (GFCI) to reduce shock hazards.

- **Do not burn or incinerate the battery pack** – The battery pack may explode, causing personal injury or damage. Toxic fumes and materials are created when battery pack is burned.
- **Do not crush, drop or damage battery pack** – Do not use the battery pack or charger if they have sustained a sharp blow, been dropped, run over or have been damaged in any way (i.e. pierced with a nail, hit with a hammer, stepped on, etc.).
- **Do not disassemble** – Incorrect reassembly may pose a serious risk of electric shock, fire or exposure to toxic battery chemicals. If the battery or charger is damaged, contact an authorized Snow Joe® + Sun Joe® dealer or call the All Season Power customer service center at 1-866-225-9723 for assistance.
- **Battery chemicals cause serious burns** – Never let a damaged battery pack contact the skin, eyes or mouth. If a damaged battery pack leaks battery chemicals, use rubber or neoprene gloves to safely dispose of it. If skin is exposed to battery fluids, wash the affected area with soap and water. If eyes are exposed to battery chemicals, immediately flush with water for 20 minutes and seek medical attention. Remove and dispose of contaminated clothing.
- **Do not short circuit** – A battery pack will short circuit if a metal object makes a connection between the positive and negative contacts on the battery pack. Do not place a battery pack near anything that may cause a short circuit, such as paper clips, coins, keys, screws, nails and other metallic objects. A short-circuited battery pack poses a risk of fire and severe personal injury.

- **Store your battery pack and charger in a cool, dry place –**
Do not store the battery pack or charger where temperatures may exceed 105°F (40.5°C), such as indirect sunlight or inside a vehicle or metal building during the summer.

Information About The Battery

1. The battery pack supplied with your cordless handheld spreader is only partially charged. The battery pack has to be charged completely before you use the tool for the first time.
2. For optimum battery performance, avoid low discharge cycles by charging the battery pack frequently.
3. Store the battery pack in a cool place, ideally at 77°F (25°C) and charged to at least 40%.
4. Lithium-ion batteries are subject to a natural aging process. The battery pack must be replaced at the latest when its capacity falls to just 80% of its capacity when new. Weakened cells in an aged battery pack are no longer capable of meeting the high power requirements needed for the proper operation of your cordless handheld spreader, and therefore pose a safety risk.
5. Do not throw battery pack into an open fire as this poses a risk of explosion.
6. Do not ignite the battery pack or expose it to fire.
7. Do not exhaustively discharge the battery. Exhaustive discharge will damage the battery cells. The most common cause of exhaustive discharge is lengthy storage or non-use of partially discharged batteries. Stop working as soon as the performance of the battery falls noticeably or the electronic protection system triggers.
8. Protect the battery and the tool from overloads. Overloads will quickly result in overheating and cell damage inside the battery housing even if this overheating is not apparent externally.
9. Avoid damage and shocks. Immediately replace batteries that have been dropped from a height of more than one meter or those that have been exposed to violent shocks, even if the housing of the battery pack appears to be undamaged. The battery cells inside the battery may have suffered serious damage. In such instances, please read the waste disposal information for proper battery disposal.
10. If the battery pack suffers overloading and overheating, the integrated protective cutoff will switch off the equipment for safety reasons.
IMPORTANT! Do not press the ON/OFF trigger any more if the protective cutoff has been activated. This may damage the battery packs.
11. Use only original battery packs. The use of other batteries poses a fire risk and may result in injuries or an explosion.

Information About The Charger And The Charging Process

1. Please check the data marked on the rating plate of the battery charger. Be sure to connect the battery charger to a power supply with the voltage marked on the rating plate. Never connect it to a different supply voltage.
2. Protect the battery charger and its cord from damage. Keep the charger and its cord away from heat, oil and sharp edges. Have damaged cords repaired without delay by a qualified technician at an authorized Snow Joe® + Sun Joe® dealer or call the All Season Power customer service center at 1-866-225-9723.
3. Electrical plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with grounded appliances. Unmodified plugs and matching outlets will reduce the risk of electric shock.
4. Keep the battery charger, battery pack and the cordless tool out of the reach of children.
5. Do not use the supplied battery charger to charge other cordless tools.
6. During periods of heavy use, the battery pack will become warm. Allow the battery pack to cool to room temperature before connecting it to the charger to recharge.
7. Do not overcharge the battery. Do not exceed the maximum charging times. These charging times only apply to discharged battery. Frequent insertion of a charged or partially charged battery pack will result in overcharging and cell damage. Do not leave the battery in the charger for days on end.
8. Never use or charge the battery if you suspect that it has been more than 12 months since the last time it was charged. There is a high probability that the battery pack has already suffered dangerous damage (exhaustive discharge).
9. Charging the battery at a temperature below 41°F (5°C) will cause chemical damage to the cells and may cause a fire.
10. Do not use batteries that have been exposed to heat during the charging process, as the battery cells may have suffered dangerous damage.
11. Do not use batteries that have suffered curvature or deformation during the charging process or those that exhibit other atypical symptoms (gassing, hissing, cracking, etc.).
12. Never fully discharge the battery pack (maximum recommended depth of discharge is 80%). A complete discharge of the battery pack will lead to premature aging of the battery cells.

Protection From Environmental Influences

1. Wear suitable work clothes. Wear safety goggles.
2. Protect your cordless tool and the battery charger from moisture and rain. Moisture and rain can cause dangerous cell damage.
3. Do not use the cordless tool or the battery charger near vapors and flammable liquids.
4. Use the battery charger and cordless tools only in dry conditions and at an ambient temperature of 41°F – 105°F (5°C – 40.5°C).
5. Do not keep the battery charger in places where the temperature is liable to reach over 105°F (40.5°C). In particular, do not leave the battery charger in a car that is parked in the sunshine.
6. Protect the battery from overheating. Overloads, overcharging and exposure to direct sunlight will result in overheating and cell damage. Never charge or work with a battery that has been overheated – replace it immediately, if possible.
7. Store the charger and your cordless tool only in dry locations with an ambient temperature of 41°F – 105°F (5°C – 40.5°C). Store your lithium-ion battery pack in a cool, dry place at a temperature of 77°F (25°C). Protect the battery pack, charger and cordless tool from humidity and direct sunlight. Only place the battery in storage when charged to at least 40%.
8. Prevent the lithium-ion battery pack from freezing. Never charge or use a frozen battery pack. If the lithium-ion battery pack has been exposed to freezing temperatures for an extended period, allow it to return to room temperature before charging or using. Do not use the battery pack if it is damaged or shows signs of leakage, swelling, or other abnormal conditions.
9. When handling batteries, be wary of electrostatic charge. Electrostatic discharges can damage the electronic protection system and the battery cells. Avoid electrostatic charging and never touch the battery terminals.

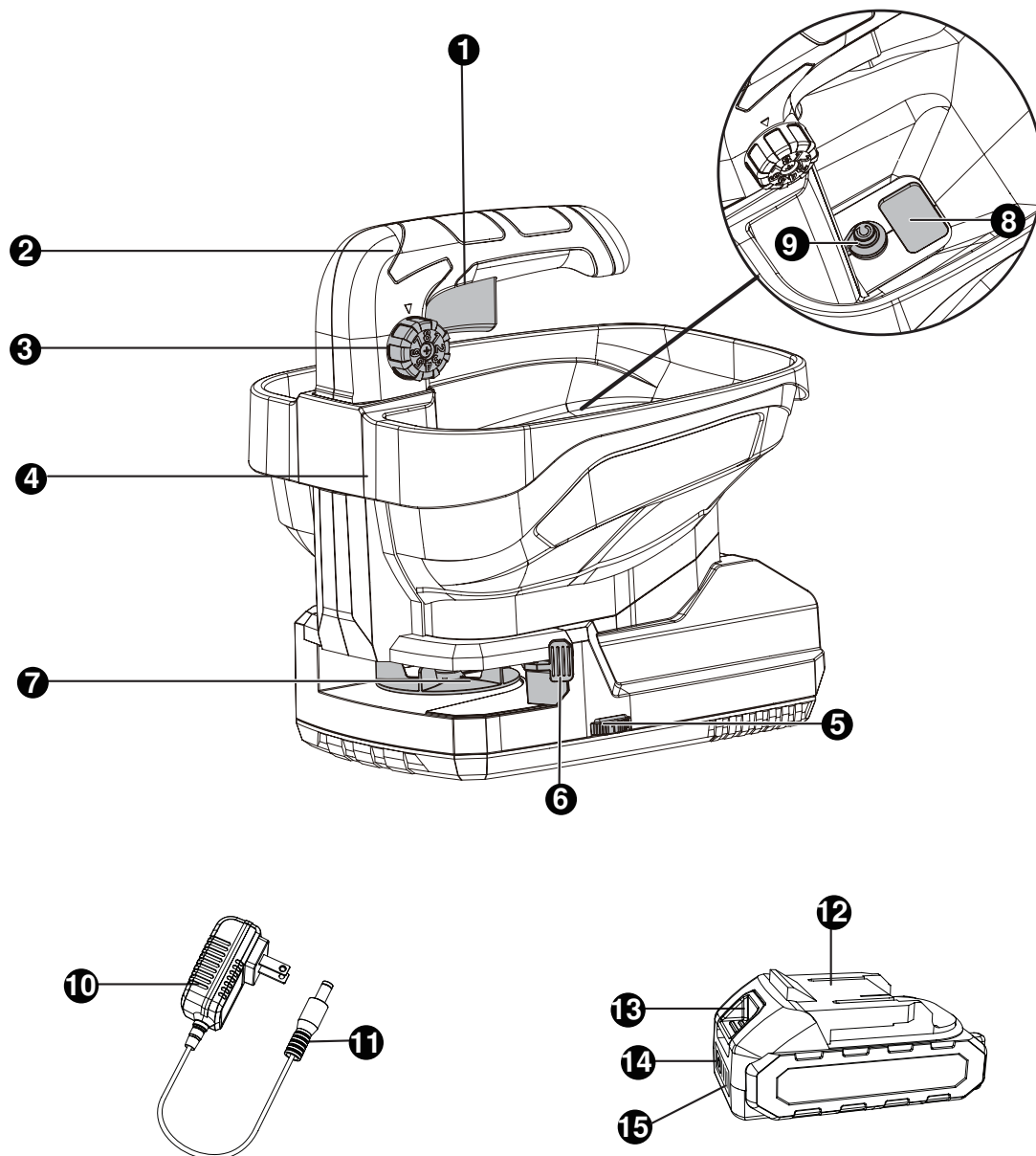
Safety Symbols

The following table shows and describes safety symbols that may appear on this product. Read, understand, and follow all instructions in this manual before attempting to assemble and operate the product.

Symbols	Descriptions	Symbols	Descriptions
	READ THE OPERATOR'S MANUAL(S) – Read, understand and follow all instructions in the user manual(s) before attempting to assemble and operate.		SAFETY ALERT – Indicates a potential hazard, warning, or caution.
	Wear eye protection, dust protection, and ear protection (i.e. safety goggles, dust masks, and hearing protection).		Beware of objects that may be thrown by the spreader. Keep bystanders a safe distance away from the work area.
	WARNING! Do not expose the product to rain or wet conditions.		WARNING! Do not reach into the ejection opening. Remove battery before clearing jams.
	Wear safety gloves during operation to protect hands.		Wear safety footwear at all times to provide protection against objects that may accidentally fall on feet.
	The rotating broadcast impeller may continue to move for several seconds after the tool is turned off.		Use the battery charger only indoors.

Know Your Cordless Handheld Spreader

Read the operator's manual and safety instructions carefully before operating your cordless handheld spreader. Compare the illustration below to the cordless handheld spreader in order to familiarize yourself with the location of the various controls and adjustments. Save this manual for future reference.



- 1. ON/OFF trigger
- 2. Handle
- 3. Material selector
- 4. Hopper
- 5. Speed-control dial

- 6. Edge-control deflector
- 7. High-speed broadcast impeller
- 8. Baffle
- 9. Agitator

- 10. X20 Series 20V* ECOSHARP® Lithium-ion charger
- 11. Charger plug
- 12. X20 Series 20V* ECOSHARP® Lithium-ion battery
- 13. Battery release button
- 14. Charge level button
- 15. Battery indicator

Technical Data

Motor Type	Brushed
No-Load Speed	900-2200 RPM
Battery Voltage	20V* DC
Battery Capacity	2.0 Ah
Charger Input	100-240V AC, 50-60 Hz, 0.8 A
Charger Output	21V DC  0.75 A
Charge Time Max	3 hours
Hopper Capacity	0.87 Gal. (3.3 L)
Spreading Speed Levels.....	6 settings
Material Feed Opening Levels	8 settings
Spreading Angle	Max. 127°
Net Weight	3.38 lbs (1.53 kg)
Gross Weight	4.44 lbs (2.01 kg)
Product Dimensions	10.3 in. × 8.5 in. × 10.9 in. (Assembled) (26.2 cm × 21.7 cm × 27.8 cm)

***DISCLAIMER:** Initial no-load voltage, when fully charged, peaks at 20V; nominal voltage under typical load is 18V.

Unpacking

Carton Contents

- Cordless handheld spreader
- X20 Series 20V* ECOSHARP® Lithium-ion battery
- X20 Series 20V* ECOSHARP® Lithium-ion charger
- Manual

1. Carefully remove the cordless handheld spreader and check to see that all of the above items are supplied.
2. Inspect the product carefully to make sure no breakage or damage occurred during shipping. If you find damaged or missing parts, DO NOT return the unit to the store. Please call the All Season Power customer service center at 1-866-225-9723.

NOTE: Do not discard the shipping carton and packaging material until you are ready to use your new cordless handheld spreader. The packaging is made of recyclable materials. Properly dispose of these materials in accordance with local regulations.

IMPORTANT! The equipment and packaging material are not toys. Do not let children play with plastic bags, plastic sheets, or small parts. These items can be swallowed and pose a suffocation risk!

Battery Pack Operation

The equipment is powered by a lithium-ion battery. The battery pack is completely sealed and maintenance-free. The battery pack is equipped with a charge level button for checking the charge level. Simply press the charge level button to check the battery charge level from the LEDs of the battery indicator.

Battery Charge Level Indicator

The battery indicator has four LEDs showing approximately 25%, 50%, 75% and 100% charge levels.

Battery Indicator Lights

The battery features 4 LED indicator lights to show the remaining charge:

- **1 light on** – 0% to 25% charge
- **2 lights on** – More than 25% to 50% charge
- **3 lights on** – More than 50% to 75% charge
- **4 lights on** – More than 75% to 100% charge

Charger Operation



WARNING! Charge only the X20 Series 20V*

ECOSHARP® Lithium-ion battery pack with its compatible X20 Series 20V* Lithium-ion charger. Other types of batteries may cause personal injury and damage.

To reduce the risk of electric shock, do not allow water to flow into the charger's AC/DC plug.

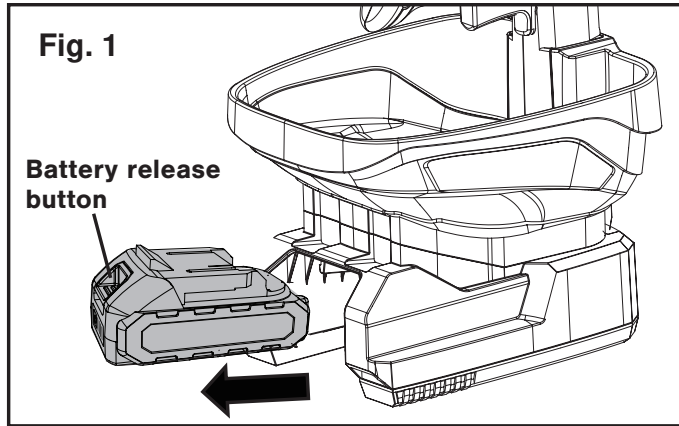
When to Charge the X20 Series 20V* ECOSHARP® Lithium-ion Battery

NOTE: The X20 Series 20V* ECOSHARP® Lithium-ion battery pack does not develop a "memory" when charged after only a partial discharge. Therefore, it is not necessary to run down the battery pack before inserting the charger plug.

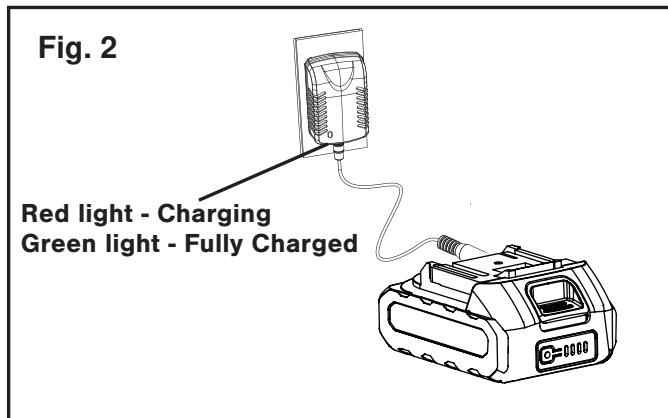
- Use the battery indicator lights to determine when to charge your X20 Series 20V* ECOSHARP® Lithium-ion battery pack.
- You can "top off" your battery pack's charge before starting a big job or after a long day of use.

Charging the Battery

1. Press the battery release button on the battery to pull it out of the tool (Fig. 1).



2. Check that the voltage matches the voltage shown on the charger's rating label. Plug the charger adapter into an appropriate AC power outlet, then connect the charger plug to the battery's charge port to begin charging (Fig. 2). The charger light will turn red while charging and change to green once fully charged, which takes about 3 hours. Unplug the charger once charging is complete.



CAUTION! Fire hazard. When disconnecting the charger from the battery, be sure to unplug the charger from the outlet first, then disconnect the charger from the battery.

3. Regularly recharging the battery pack will help extend its service life. You must recharge the battery pack when you notice a drop in the equipment's power.

IMPORTANT! Avoid completely discharging the battery pack, as repeated deep discharge may reduce battery life.

Preparing To Work

Checking the Machine

WARNING! Before performing any checks, adjustments, repairs, or maintenance on the spreader, make sure the battery is removed from the battery compartment.

Before starting work please:

- Check that all screws, fasteners, and components of the spreader are securely tightened.
- Check that the hopper, spreading mechanism, and ejection openings are clean and free of debris, cracks, or damage.
- Check that the handle, control lever, hopper, and battery compartment are clean, dry, and free of damage before operation.
- Check that the ON/OFF trigger operates properly, move freely without forcing, and returns to the OFF position when released.
- Make sure the ejection opening is not clogged with dust, dirt, or debris.

Checking the Spreading Area

WARNING! Before operating the spreader, inspect the spreading area and remove any rocks, sticks, wire, or other objects that may interfere with operation or cause injury.

Before operation:

- Check the area to be spread and make sure it is suitable for the material being applied.
- Do not operate the spreader in areas with excessive moisture, standing water, or conditions that may affect safe operation.
- Keep children, pets, and bystanders away from the work area.
- Avoid using the spreader in windy conditions, as spreading materials may be carried into unwanted areas.

WARNING! Personal Protective Equipment (PPE)

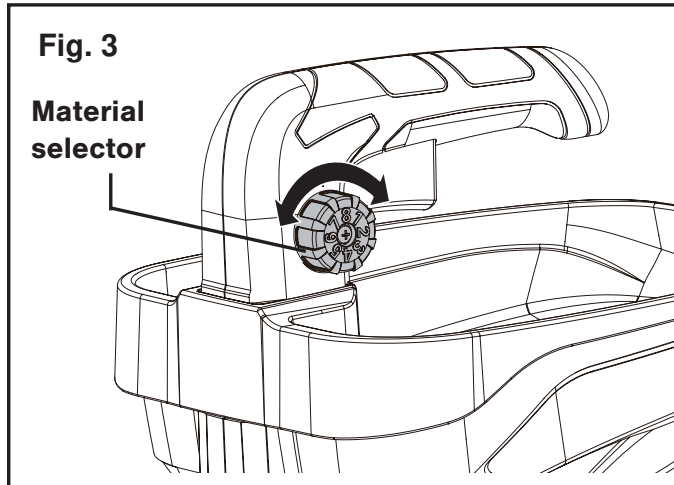
Anyone operating the spreader or nearby should wear:

- Safety glasses or goggles. A face shield is recommended when working in dusty conditions or when spreading materials that may create airborne particles.
- Protective gloves when handling seeds, fertilizer, or other spreading materials.
- Closed-toe, slip-resistant work shoes.
- Close-fitting clothing. Do not wear loose clothing, jewelry, drawstrings, or scarves that may become caught in moving parts.
- Tie back long hair (beyond shoulder length) to keep it away from moving parts.

Adjusting the Spreading Settings

1. Adjusts Material Feed Opening:

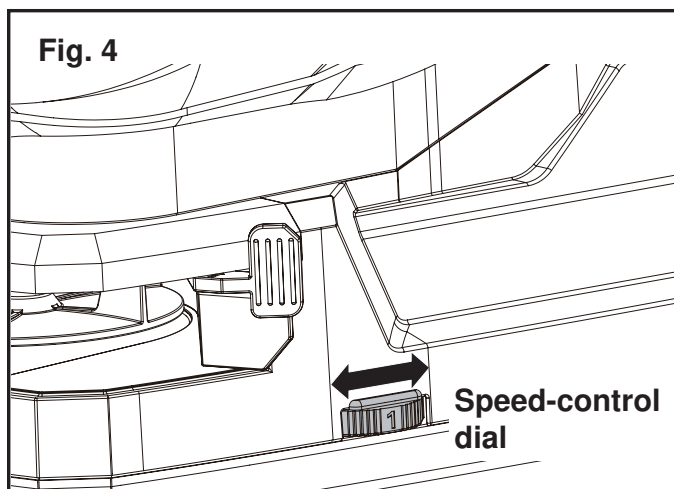
Turn the material selector to adjust the ejection opening. A higher level provides a larger opening for bigger material particles. This spreader features 8 adjustment levels. Select the appropriate level for your spreading material (Fig. 3). Refer to the table below for level settings to recommended materials.



Level	Recommended Material
Level 1 - 2	Fine grass seed
Level 3 - 4	Light fertilizer
Level 5 - 6	Heavy fertilizer
Level 7 - 8	Coarse Ice Melt

2. Spreading Speed Control:

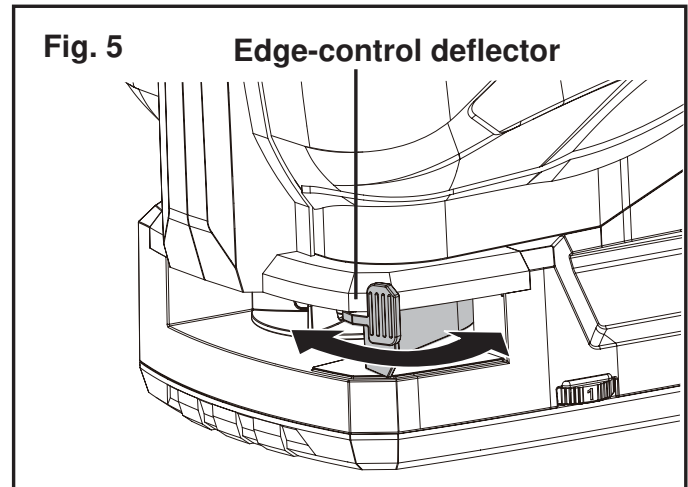
Turn the speed-control dial to adjust spreading speed. This spreader features 6 speed levels. Higher levels provide faster spreading. Choose the level to match your application (Fig. 4).



NOTE: When material diameter exceeds 4 mm, open the ejection opening to a larger position and use a higher spreading-speed setting. Larger-size materials are heavier. Low-speed settings may result in feed jamming. Operate properly to avoid crushing the material.

3. Adjust the Spreading Width:

Rotate the edge-control deflector to adjust the spreading width. The spreading angle ranges from 82° to 127°. Adjust the deflector position according to your intended application (Fig. 5).



Starting and Stopping

CAUTION! Starting, stopping, and restarting an electric motor repeatedly within a few seconds can generate a great deal of heat and damage the motor. To help extend the life of your spreader, always wait at least five seconds after stopping before restarting the tool.

WARNING! Before starting the spreader, make sure the spreading opening is clear of any debris or obstructions.

WARNING! Keep hands, feet, and loose clothing away from moving parts. Maintain a firm grip on the handle and proper footing and balance during operation. Do not point the spreading opening toward yourself or others during operation.

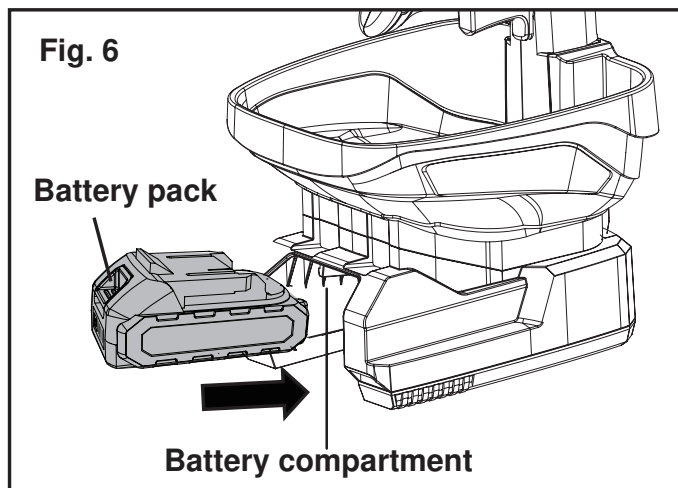
WARNING! Do not operate the spreader on unstable surfaces or in conditions where you may lose your balance. Loss of control may result in serious injury.

CAUTION! The spreading mechanism may continue to move briefly after the tool is turned off. Wait until all moving parts have completely stopped before placing the unit down, cleaning, or performing any maintenance. Do not operate the spreader in rain or wet conditions.

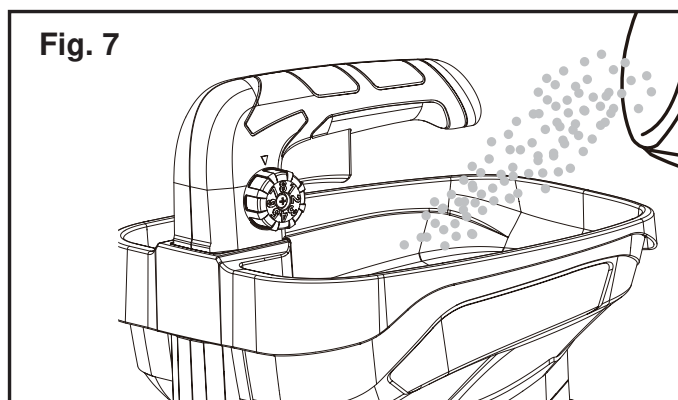
WARNING! Do not operate the spreader in rain or wet conditions. Avoid using the unit in areas where spreading materials may create excessive dust or reduce visibility.

WARNING! Do not let familiarity with this type of tool make you ignore safety precautions. Careless operation can result in serious personal injury.

1. Insert the battery pack into the battery compartment until it clicks into position to lock (Fig. 6).

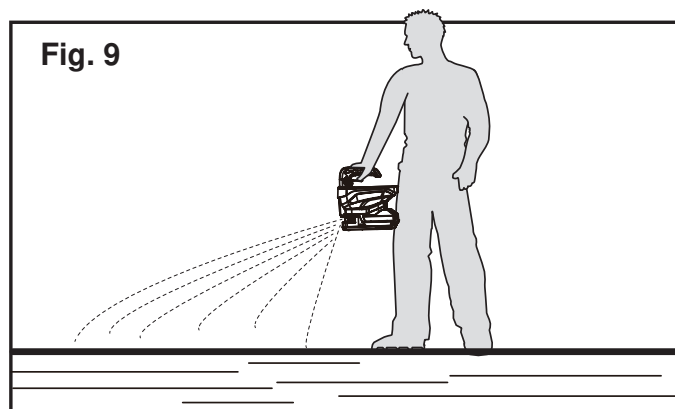
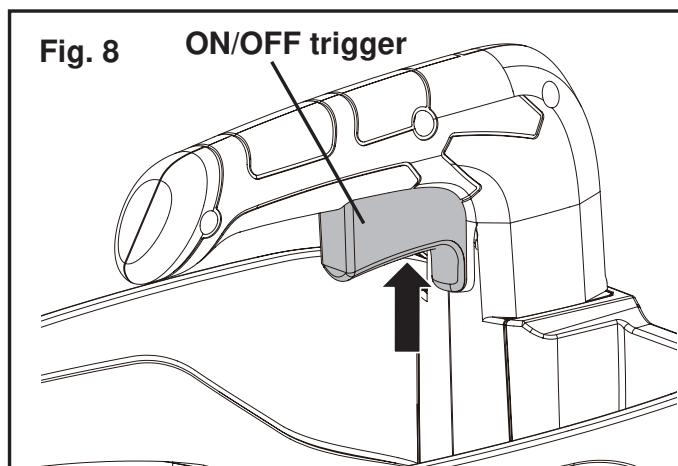


2. Fill the hopper with spreading material. (Fig. 7). Do not overfill the hopper.



NOTE: Ensure the ON/OFF trigger is off when filling the hopper. Do not feed stones, metal or other hard debris into the hopper.

3. Press and hold the ON/OFF trigger to start the tool. (Figs. 8 & 9).



NOTE: Walk at a normal pace when spreading the material. If material gets stuck, switch off the unit, remove the battery pack, then clear blockages. Do not pull the trigger repeatedly to free jammed material.

4. To turn the tool off, simply release the ON/OFF trigger.

NOTE: Do not press the ON/OFF trigger until you are ready to begin spreading.

Operating Tips



WARNING! For your safety and the safety of others:

- Do not use the machine without reading the instructions carefully. Become acquainted with the controls and the proper use of the machine. Learn how to stop the machine quickly.
- Keep in mind that the operator or user is responsible for accidents or hazards occurring to other people or their property.
- Always wear suitable clothing and personal protective equipment when using the machine.
- Work only in daylight or good artificial light.
- Before each use, inspect the tool, battery pack, and accessories for damage. Do not use the tool if any part is damaged or worn.
- Double check that the accessories and attachments are properly fitted.
- Always hold the product by its handle. Keep the handle dry to ensure a secure grip.
- Ensure that the agitator is always unobstructed and clear. Clean it if necessary with a soft brush. A blocked agitator may lead to material feeding failure and damage the product.
- Stop the tool immediately if you are distracted or if someone enters the work area. Always let the product come to a complete stop before averting your attention.
- Do not overwork yourself. Take regular breaks to ensure you can concentrate on the task at hand and have full control over the product.
- Stop the motor and remove the battery from the compartment:

- Whenever you leave the machine unattended;
- Before cleaning, checking or servicing the machine;
- If the machine begins to vibrate abnormally, immediately look for the cause of the vibrations and have the machine inspected at an authorized Snow Joe® + Sun Joe® dealer or call the All Season Power customer service center at 1-866-225-9723 for assistance;

IMPORTANT! Always remember that an incorrectly used cordless handheld spreader may disturb others and have a serious impact on the environment. To respect people and the environment:

- Avoid using the machine in environments or at times of the day when it may disturb others.
- Scrupulously comply with local regulations and provisions for the disposal of damaged parts or any elements which have a strong impact on the environment.



WARNING! Do not place hands, feet, or any other part of the body or clothing near the moving rotating parts (agitator / broadcast impeller). The agitator and broadcast impeller begin to rotate when the ON/OFF trigger is activated. Failure to avoid contact with the rotating agitator and broadcast impeller could cause serious personal injury.



WARNING! Do not feed stones, metal or other hard debris into the hopper. Immediately stop the motor if the unit suffers an impact or becomes jammed by foreign debris. Turn off the unit, remove the battery pack, and let the motor cool fully. Inspect the spreader thoroughly for damage; repair all damaged parts before operating again.

After Use

- Switch the spreader off, remove the battery pack from the unit, and allow the tool to cool before inspecting it.
- Check, clean, and store the product as described below.

Care + Maintenance

The Golden Rules for Care



WARNING! Always switch the spreader off, remove the battery pack from the unit, and let the motor cool completely before inspecting, cleaning, or performing any other maintenance task.

- Keep the product clean. Remove any debris after each use and before storage.
- Regular and proper cleaning will help ensure safe use and prolong the life of the product.
- Inspect the product before each use for worn and damaged parts. If you find broken and/or worn parts, do not use the tool.



WARNING! Only perform the repairs and maintenance work described in this manual. Any other work must be performed by a qualified technician.

General Cleaning

- Clean the product with a dry cloth. Use a brush for areas that are hard to reach.
- Remove stubborn dirt with a soft brush.

NOTE: Do not use chemical, alkaline, abrasive, or other aggressive detergents or disinfectants to clean this product as such substances might damage the tool's surfaces.

- Check for worn or damaged parts. Replace worn parts as necessary or call the All Season Power customer service department at 1-866-225-9723 for repair before using the product again.

Cleaning the Broadcast Impeller and Agitator



WARNING! Wear safety gloves when working on or near the broadcast impeller and agitator. Use appropriate tools (e.g. a wooden stick) when necessary; never use your bare hands!

- Keep the broadcast impeller and agitator clean and free of debris. Use a brush or another implement to remove leftover material.
- All nuts and bolts must be checked periodically for tightness before operation. After prolonged use, the broadcast impeller and agitator may become worn. Spreading performance will be reduced and worn components should be replaced.
- Replace worn or damaged parts with manufacturer-approved replacement parts.

Maintenance



WARNING! Unexpected movement of rotating parts may cause personal injury. Before servicing, repairing, or inspecting the unit, turn the machine OFF. Wait for all rotating parts to completely stop before conducting inspection, cleaning, or maintenance.

Before and after each use, check the product and accessories (or attachments) for wear and damage. When necessary, only use identical replacement parts that are approved by the manufacturer.

IMPORTANT!

- Wear protective gloves when cleaning or maintaining the machine.
- Do not use solvents or spray the tool with water, especially high-pressure water.

NOTE: After each use, follow these steps to properly clean the unit:

1. Remove leftover material, dust and debris stuck in the broadcast impeller, agitator, hopper, and tool surface with a brush or dry cloth.
2. Clean soiled grips with a damp cloth.

Always inspect the machine for damaged and worn parts after each use. Check that safety features (i.e. labels, guards, etc.) are in place. Check that nuts, bolts, and screws are tight.

Repair

This product does not contain any parts that can be repaired by the consumer. Contact an authorized Snow Joe® + Sun Joe® dealer or call the Snow Joe® + Sun Joe® customer service center at 1-866-225-9723 for assistance.

Storage

- Before storage, inspect the broadcast impeller, agitator and baffle for any damage.
- Clean the unit thoroughly before storing.
- Remove the battery pack from the machine.
- When not in use, store the machine indoors in a dry, secure place out of the reach of children.

Battery Caution + Disposal

Always dispose of your battery pack according to federal, state, and local regulations. Contact a recycling agency in your area for recycling locations.



CAUTION! Even discharged battery packs contain some energy. Before disposing, use electrical tape to cover the terminals to prevent the battery pack from shorting, which could cause a fire or explosion.



WARNING! To reduce the risk of injury or explosion, never burn or incinerate a battery pack even if it is damaged, dead, or completely discharged. When burned, toxic fumes and materials are emitted into the surrounding atmosphere.

1. Batteries vary according to device. Consult your manual for specific information.
2. Install only new batteries of the same type in your product (where applicable).
3. Do not dispose of batteries in fire.
4. Batteries should be recycled or disposed of as per state and local guidelines.

Service and Support

If your Snow Joe® X20-SPRD-2A cordless handheld spreader requires service or maintenance, please call 1-866-225-9723 for assistance.

Model and Serial Numbers

When contacting the company, reordering parts, or arranging service from an authorized dealer, you will need to provide the model and serial numbers, which can be found on the decal located on the housing of the unit. Copy these numbers into the space provided below.

Record the following numbers from the housing or handle of your new product:

Model #:

X 2 0 - S P R D - 2 A

Serial #:

Federal Communications Commission (FCC)



WARNING! Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Class B Device:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

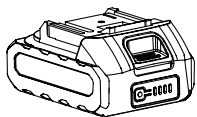
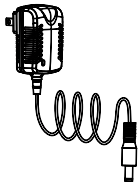
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different than the one the receiver is connected to.
- Consult the dealer or an experienced radio/TV technician for help.

Optional Accessories



WARNING! ALWAYS use only authorized Snow Joe® + Sun Joe® replacement parts and accessories. NEVER use replacement parts or accessories that are not intended for use with this cordless handheld spreader. Contact All Season Power if you are unsure whether it is safe to use a particular replacement part or accessory with your cordless handheld spreader. The use of any other attachment or accessory can be dangerous and could cause injury or mechanical damage.

Accessories	Item	Model
	X20 Series 20V* ECOSHARP® 2.0 Ah Lithium-ion battery	20V-BATT-2A
	X20 Series 20V* ECOSHARP® Lithium-ion charger	HC1610-2100750

NOTE: Accessories are subject to change without any obligation on the part of All Season Power. Accessories can be ordered online at shopjoe.com or via phone by contacting the All Season Power customer service center at 1-866-225-9723.

Troubleshooting

Troubleshooting Tips

Most difficulties are easy to fix. Consult the troubleshooting table for common problems and their solutions. If you continue to experience problems or need repairs beyond these minor adjustments, please call 1-866-225-9723 for assistance.



WARNING! Always remove the battery before performing any adjustments, maintenance, or repairs to your cordless handheld spreader.

Problems	Possible Cause	Solution
Spreader will not start	- Battery not fully inserted or not locked in place - Battery is discharged - ON/OFF trigger or motor defective	- Remove and re-insert the battery until it clicks securely into the compartment - Charge the battery using the compatible X20 Series 20V* ECOSHARP® Lithium-ion charger; allow 3 hours for a full charge - Contact an authorized Snow Joe® + Sun Joe® service center or via phone by contacting the All Season Power customer service center at 1-866-225-9723.
Battery drains quickly or reduced run time	- Battery is aged or has been exhaustively discharged - Broadcast impeller / agitator blocked by clumped material causing motor overload - Battery was stored in extreme heat or cold	- Replace the battery when capacity falls to 80% of original; use only the X20 Series 20V* ECOSHARP® Lithium-ion replacement battery - Turn off unit, remove battery, clear clumped material from broadcast impeller, agitator and baffle; ensure rotating parts turn freely - Store battery at room temperature charged to at least 40%; do not store in vehicles or in freezing conditions
Broadcast impeller rotates slowly / Poor spreading performance	- Battery charge is low - Broadcast impeller, agitator or baffle clogged with clumped material, dust or debris - Foreign objects jam rotating components	- Recharge or replace with a fully charged battery - Turn off unit, remove battery, and clear all debris from broadcast impeller, agitator and baffle - Inspect rotating parts for damage; replace damaged parts with genuine replacement parts - Check that no foreign objects jam the rotating assembly
Battery will not charge	- Charger is connected to incorrect power supply voltage - Battery or charger is damaged - Battery temperature is outside safe charging range - Battery has not been charged in more than 12 months (exhaustive discharge)	- Verify the supply voltage matches the charger rating (100–240V AC, 50/60Hz); connect only to an appropriate outlet - Inspect the battery and charger for physical damage; do not use a damaged battery or charger - contact customer service - Charge only within 41°F–105°F (5°C–40.5°C); allow a hot battery to cool to room temperature before charging; do not charge in freezing weather - If the battery has not been charged in over 12 months, it may have suffered irreversible damage from exhaustive discharge and should be replaced



OUR CUSTOMER PROMISE + LIMITED WARRANTY

ABOVE ALL ELSE, All Season Power, LLC (“All Season Power”) is dedicated to you, our customer. We strive to make your experience as pleasant as possible. Unfortunately, there are times when a Snow Joe®, Sun Joe®, Aqua Joe® or Auto Joe® product (“Product”) does not work or breaks under normal operating conditions. We think it’s important that you know what you can expect from us. That’s why we have a Limited Warranty (“Warranty”) for our Products.

OUR WARRANTY:

All Season Power warrants new, genuine, powered and non-powered Products to be free from defects in material or workmanship when used for ordinary household use for a period of one year from the date of purchase or delivery by the original, end-user purchaser when purchased from All Season Power or from one of All Season Power’s authorized sellers with proof of purchase. Because All Season Power is unable to control the quality of its Products sold by unauthorized sellers, unless otherwise prohibited by law, this Warranty does not cover Products purchased from unauthorized sellers. If you have any questions about how to buy from an authorized seller, chat with us at shopjoe.com/support or call us at **1-866-225-9723**. If your Product does not work or there’s an issue with a specific part that is covered by the terms of this Warranty, All Season Power will elect to either (1) send you a free replacement part, (2) replace the Product with a new or comparable product (which may include a refurbished, like-new product) at no charge, or (3) repair the Product. How cool is that!

PRODUCT REGISTRATION:

All Season Power strongly encourages you to register your Product. You can register online at shopjoe.com/register, by chatting with us at shopjoe.com/support or calling our Customer Service Department at **1-866-225-9723**. Failure to register your Product will not diminish your warranty rights. However, registering your Product will allow All Season Power to better serve you with any of your customer service needs.

WHO CAN SEEK LIMITED WARRANTY COVERAGE:

This Warranty is extended by All Season Power to the original purchaser and original owner of the Product.

WHAT IS NOT COVERED?

This Warranty does not apply if the Product has been used commercially or for non-household or rental applications. This Warranty also does not apply if the Product was purchased from an unauthorized seller. This Warranty also does not cover cosmetic changes that do not affect performance. Wearing parts, such as tines, are not covered under this Warranty and can be purchased at shopjoe.com or by calling 1-866-225-9723.



We encourage you to use **CERTIFIED AUTHENTIC** Snow Joe®, Sun Joe®, Aqua Joe® + Auto Joe® replacement parts + accessories. Damage caused by the use of any other parts + accessories on your Product will not be covered under the warranty. Genuine parts + accessories can be found and purchased at shopjoe.com by entering the model number of your product.

When you register your powered or non-powered Product with All Season Power at shopjoe.com/register, you will receive an additional 90 days of warranty coverage. In addition, you will have the option of purchasing extended warranty coverage beyond the standard 1-year manufacturer’s warranty. Choose from two, three, or four years of extended coverage through Extend, Inc. Additional charges apply. When you Go With Joe®, you’re not just buying an extended warranty; you’re buying total peace of mind to know that you can rely on our top-notch tools, top-tier customer support, complete product coverage + no hassle return policy. Chat with us at shopjoe.com/support or call us at **1-866-225-9723** 7 days a week 10AM-6PM EST. We’ve got you covered!

There are no warranties which extend beyond those stated herein. **ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.** Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.



IMPORTANT NOTICE ABOUT YOUR RIGHTS - PLEASE READ
ARBITRATION AGREEMENT

THIS ARBITRATION AGREEMENT ("AGREEMENT") SHALL GOVERN THE MANNER BY WHICH ANY CLAIMS AGAINST US REGARDING THIS PURCHASE AND/OR USE OF OUR PRODUCTS SHALL BE RESOLVED. THIS AGREEMENT SETS FORTH IMPORTANT LEGAL RIGHTS. PLEASE READ THIS AGREEMENT CAREFULLY.

BY PURCHASING OUR PRODUCTS FROM US OR ANY THIRD PARTY, YOU UNDERSTAND AND AGREE THAT ANY DISPUTE BETWEEN YOU AND US CONCERNING SUCH PRODUCT SHALL BE SETTLED BY BINDING INDIVIDUAL ARBITRATION IN ACCORDANCE WITH THE TERMS OF THIS AGREEMENT AND AS SUCH YOU WAIVE YOUR RIGHT TO PARTICIPATE IN OR REPRESENT A CLASS OF CONSUMERS IN SUCH DISPUTES. IF YOU DO NOT AGREE WITH THESE TERMS, YOU MUST RETURN THE PRODUCT WITHIN (30) DAYS OF YOUR RECEIPT OF THIS PRODUCT.

GOVERNING LAW; ASSENT

This Agreement shall be governed by the Federal Arbitration Act, 9 U.S.C. §§ 1 et seq., and, to the extent state law is applicable, the laws of the State of Delaware, without regard to conflict of laws principles. By retaining the Product beyond thirty (30) days from the date of receipt, you acknowledge that you have read, understood, and agreed to be bound by this Agreement. If you do not agree to this Agreement, you must return the Product within thirty (30) days of receipt for a full refund of the purchase price.

I. RESOLUTION BY BINDING ARBITRATION.

Any Claim or dispute between you and us, or any of our subsidiaries or affiliates, agents or representatives arising out of or relating in any way to the Product or this Agreement shall be resolved through final, binding arbitration. This arbitration obligation applies regardless of whether the claim or dispute involves a tort, fraud, misrepresentation, product liability, negligence, violation of a statute, or any other legal theory. You specifically acknowledge and agree that you waive your right to bring a lawsuit based on such claims or disputes and to have such lawsuit resolved by a judge or jury. Notwithstanding the foregoing, either party may seek emergency injunctive or other equitable relief from a court of competent jurisdiction solely to prevent irreparable harm pending arbitration, without waiving any right to arbitration of the underlying dispute.

II. WAIVER OF CLASS PARTICIPATION.

All arbitrations under this Agreement shall be conducted on an individual (and not a class-wide) basis, and an arbitrator shall have no authority to award class-wide relief. You acknowledge and agree that this Agreement specifically prohibits you from commencing arbitration proceedings as a representative of others or joining in any arbitration proceedings brought by any other person. You also acknowledge and agree that you are giving up your right to serve as a representative, as a private attorney general, or in any other representative capacity, and/or to participate as a member of a class of claimants in any lawsuit filed against us and/or related third parties.

III. ARBITRATION PROCEDURES.

A. Before commencing any arbitration proceedings under this Agreement, you must first present the claim or dispute to us by calling our Representative toll free at 1-866-225-9723 and providing all requested information. You may be required to provide us with a written statement setting forth the nature of your claim or dispute. We shall have forty-five (45) days from the receipt of such call (or written statement) to resolve such claim or dispute ("Resolution Period"). If your claim or dispute is not resolved within the Resolution Period, you may commence arbitration proceedings in accordance with the terms of this Agreement.

B. The arbitration of any claim or dispute under this Agreement shall be conducted pursuant to the AAA Consumer Arbitration Rules then in effect ("AAA"). These rules and procedures are available by calling the AAA or by visiting its web site at www.adr.org.

C. The arbitrator shall not conduct class arbitration; that is, the arbitrator shall not allow you to serve as a representative, as a private attorney general, or in any representative capacity for others in the arbitration.

D. The arbitration of any claim or dispute under this Agreement shall be conducted in New York County, New York State; provided, however, that for claims of \$25,000 or less, you may elect to conduct the arbitration by telephone or videoconference, in which case no in-person appearance shall be required.

E. MASS ARBITRATION. If twenty (20) or more similar claims are filed against us within any ninety (90) day period ("Mass Filing"), the AAA shall administer the Mass Filing in a coordinated proceeding. The AAA shall select up to ten (10) claims to serve as bellwether proceedings, which shall be resolved first. The results of the bellwether proceedings shall not be binding on remaining claimants but may be used by the parties to facilitate resolution. No additional claims in the Mass Filing shall be administered or arbitrated while the bellwether proceedings are pending. All applicable statutes of limitations shall be tolled during any period of abeyance under this section. This provision shall not limit your individual right to arbitration.

F. ALTERNATE ADMINISTRATOR. If the AAA is unable or unwilling to administer a claim under this Agreement, JAMS, Inc. ("JAMS") shall serve as the arbitration administrator pursuant to its Consumer Arbitration Minimum Standards then in effect, available at www.jamsadr.com.

IV. COSTS.

All administrative expenses of the arbitration proceedings commenced under this Agreement shall be as follows:

A. If the claim or dispute that is the subject of the arbitration proceedings is less than five thousand dollars (US \$5,000), your financial responsibility for the administrative costs shall not exceed One Hundred Dollars (\$100);

B. If the claim or dispute that is the subject of the arbitration proceedings is between five thousand dollars (US \$5,000) and fifty thousand dollars (US \$50,000), your financial responsibility for administrative costs shall not exceed Three Hundred Dollars (\$300); and

C. If the claim or dispute that is the subject of the arbitration proceedings exceeds \$50,000, your financial responsibility for administrative costs shall be in accordance with the Commercial Fee Schedule provided by the AAA.

D. Each party shall pay the fees and costs of its own counsel, experts and witnesses.

V. SMALL CLAIMS.

If a claim is within the jurisdiction of a small claims court, either party may choose to take the claim to that court instead of arbitration. Any dispute that cannot be adjudicated within the jurisdiction of a small claims tribunal shall be resolved by binding arbitration as described in and in accordance with the terms of this Agreement. Any appeal of a judgement from a small claims tribunal shall be resolved by binding arbitration under the terms of this Agreement.

VI. SEVERABILITY.

If any provision of this Agreement is declared or found to be unlawful, unenforceable or void, such provision will be ineffective only to the extent that it is found unlawful, unenforceable or void, and the remainder of the provision and all other provisions shall remain fully enforceable.

All Season Power LLC
794 School House Road
New Castle, DE 19720

Implemented: January 2026



shopjoe.com