



FREE SHIPPING

**WE KNOW YOU WORK HARD.
MAKITA® FACTORY SERVICE CENTERS
ARE HERE TO SERVE YOU.**

MAKITA® FACTORY SERVICE CENTERS (FSC) ARE READY TO SERVE WITH NEW DIRECT REPAIR SERVICE. DIRECT REPAIR GIVES USERS FREE “ROUND-TRIP” SHIPPING FOR TOOL REPAIRS TO AND FROM MAKITA® FACTORY SERVICE CENTERS.

MAKITA® IS OFFERING FREE SHIPPING THROUGH THE DIRECT REPAIR ONLINE PROGRAM

HERE'S HOW IT WORKS:



STEP 1 Visit [makitatools.com/directrepair](https://www.makitatools.com/directrepair)

Log in using your Makita® account credentials or register to create a new account.



STEP 2 Complete the form for Makita products only

A pre-paid FedEx shipping label will be sent via email.

Note: Items over 100 lbs. are excluded from pre-paid shipping and will still need to be brought directly to the Makita Factory Service Center. Please call the number above to contact your local Makita Factory Service Center to arrange a large item drop-off



STEP 3 Ship your Makita® Tool at a FedEx shipping location

Place the label on your package and drop-off at a FedEx location for shipping.



STEP 4 Makita® FSC receives and repairs the tool

You pay for the parts and labor.



STEP 5 Makita® FSC returns the tool to you when repairs are completed

Track the process and receive status notifications.

WALK-IN COUNTER REPAIR SERVICES ARE OPEN SUBJECT TO LOCAL AND COMPANY PROTOCOLS

Alternative Service: You can also contact your local Authorized Service Center for repairs. Please contact them directly for available service options and hours of operation.

Open to legal residents in continental United States (excluding residents of Puerto Rico, Hawaii and Alaska).

The MAKITA TEAL COLOR is the trade dress of Makita Corporation and is protected under common law and registered with the U.S. Patent and Trademark Office. The Makita Black & White color combination is the trade dress of Makita Corporation and is protected under common law with the U.S. Patent and Trademark Office. FSC-0122 MA-11060-22

[makitatools.com/directrepair](https://www.makitatools.com/directrepair)

