

## Trouble shooting Guide

The device is required to have sufficient contact with the skin to work correctly. If the electrodes do not have sufficient contact then the product will not work unfortunately.

The device will not function correctly if there is not sufficient contact between the electrode and the skin. Please see below troubleshooting advice:

Clean the adhesive surface of the electrodes with a damp, lint-free cloth. Then let them dry in the air and attach them again and re-attempt to use the device. This should then rectify the issue for you. If you find you are still having issues, readjust the electrode placement as there may not be sufficient contact with the skin.

We also recommend that before each application, clean the skin, avoiding using any skin cream or oils before treatment.