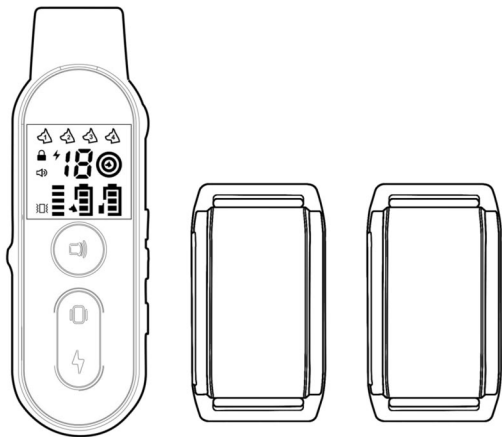


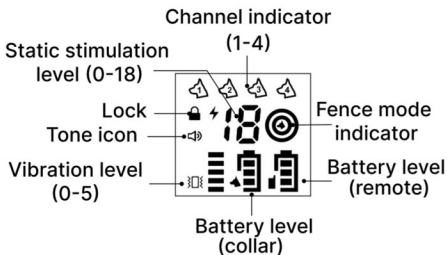
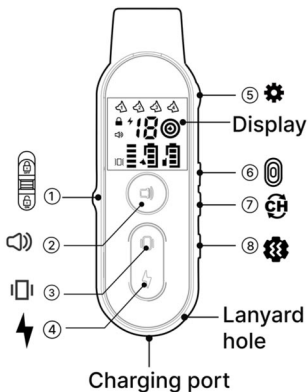


# User Manual

**Model: X5**

## Controls and Display

### Remote



①



Power  
button

Power on/safety lock to prevent  
accidental operation

②



Tone  
button

Activates tone/confirm pairing

③



Vibration  
button

Activates vibration/exit pairing

④



Static  
button

Activates static stimulation/ remove  
pairing

⑤



Level  
button

Adjust the static level in training  
mode & boundary range level in  
fence mode.

⑥



Wireless  
fence  
button

Press to enter/exit fence mode

⑦



Channel  
button

Select a receiver channel and enter  
pairing mode

⑧



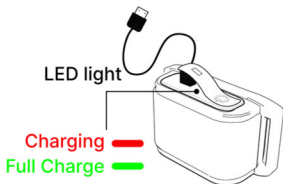
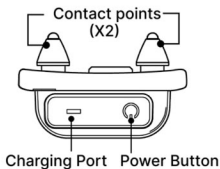
Vibration  
level  
button

For adjusting the vibration level

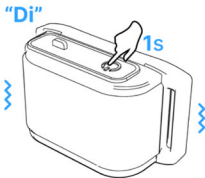
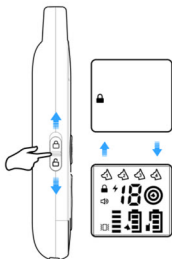
# Contents

|                                              |              |
|----------------------------------------------|--------------|
| <b>Getting Started .....</b>                 | <b>1</b>     |
| -Charging                                    |              |
| -Remote control/collar on/off                |              |
| <b>Training Functions .....</b>              | <b>2</b>     |
| -Tone                                        |              |
| -Vibration intensity adjustment              |              |
| -Static intensity adjustment                 |              |
| <b>Electronic Fence Function.....</b>        | <b>3-6</b>   |
| -14 levels of fence range                    |              |
| -Out of range warning                        |              |
| -Preset operation                            |              |
| -Factors affecting fence signals             |              |
| <b>Pairing Introduction .....</b>            | <b>7-8</b>   |
| -Pairing                                     |              |
| -Cancel pairing                              |              |
| -Pairing with multiple collars               |              |
| <b>Static Intensity Test .....</b>           | <b>9</b>     |
| <b>Wearing Method &amp; Precaution .....</b> | <b>9-12</b>  |
| <b>Frequently Asked Questions .....</b>      | <b>13-14</b> |
| <b>Other Information .....</b>               | <b>15-18</b> |
| -Important safety information                |              |
| -Operating environment and maintenance       |              |
| -FCC warning                                 |              |
| -Specification                               |              |
| <b>What You Get .....</b>                    | <b>19-20</b> |

## Collar



### Turn on/off



## Remote:

Slide to ON to unlock or OFF to lock. Charge the remote if the display does not turn on.

## Collar:

Hold the receiver power button for 1 second to turn it on. It sleeps after 6 minutes of inactivity.

## Beep command

Press the Tone button to make the receiver beep once. Press and hold the button for a continuous tone.



## Adjust the Vibration Level

1. Press (⚙️) to select a level from 0 to 5.

Level 0 disables vibration, level 5 is the highest setting.

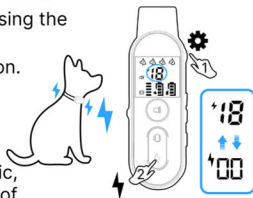


2. Short press (📱) for one vibration, long press for continuous vibration of 8 seconds.

## Adjusting Static Stimulation Level

1. Adjust the static level by pressing the (⚙️) Level button

Level 0 disables static stimulation.  
Level 18 is the highest setting.



2. Short press (⚡) for one static, long press for continuous static of 8 seconds.



**BONUS FEATURE**

# WIRELESS FENCE MODE INCLUDED

Your X5 also includes a wireless fence mode for temporary outdoor boundaries.

**No** wires.

**No** base station.

**Easy** setup.

**MORE FREEDOM.  
MORE CONFIDENCE.**



**ADJUSTABLE  
RADIUS**



**14  
DISTANCE  
LEVELS**



**NO WIRES  
REQUIRED**



**GREAT FOR  
YARDS • CAMPING  
• TRAVEL**



**QUICK SETUP  
VIDEO**

**Scan** to Watch



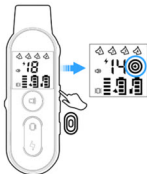
#### **PLEASE NOTE**

Designed for temporary training boundaries.

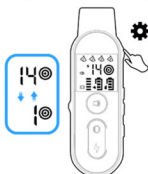
Not intended to replace a permanent containment system.

## Electronic fence mode

1 Enter the electronic fence mode



2 Adjust the boundary range



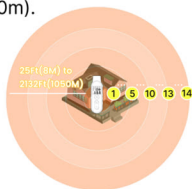
Press (⓪) to enter the electronic fence mode (Ⓢ), and press again to exit the fence mode.

Rotate (⚙️) increase/decrease the electronic fence level

**Tips: Exit fence mode when it is not in use to conserve battery power.**

## 14 Boundary Range Levels

The electronic fence ranges from the lowest level 1 to the highest level 14, with a distance of 25FT(8m) to 3500FT (1050m).



**The values on this graph are for reference only**

• Level 1 is about 25Ft(8M)

Level 5 is about 200Ft(60M)

Level 10 is about 450Ft(135M)

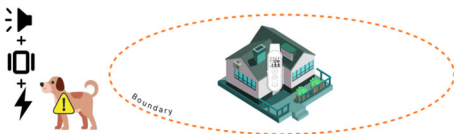
Level 13 is about 1000Ft(300M)

Level 14 is about 3500Ft(1050M)

Test the selected range in the actual use area before placing the receiver on your dog. Boundary distance may vary significantly between open areas and locations near buildings or sources of radio interference.

## Alerts when the dog crosses the boundary

| Remote Alerts                                                                                                |                                                                                                  |         |
|--------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------|
| First warning                                                                                                |  * <sup>2</sup> | 2 beeps |
| After an interval of 30 seconds                                                                              |                                                                                                  |         |
| Ongoing out-of-range alert                                                                                   |  * <sup>1</sup> | 1 beep  |
| After an interval of every 30 seconds                                                                        |                                                                                                  |         |
| Starts with two beeps, then continues with a beep every 30 seconds until the dog returns inside the boundary |                                                                                                  |         |



| Collar Receiver Alert          |                                                                                                                                                                                                                                                                                                               |                                        |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| First warning                  |  * <sup>1</sup> +  * <sup>3</sup>                                                                                                           | 1 beep + 3 vibrations                  |
| After an interval of 5 seconds |                                                                                                                                                                                                                                                                                                               |                                        |
| Second warning                 |  * <sup>1</sup> +  * <sup>5</sup>                                                                                                           | 1 beep + 5 vibrations                  |
| After an interval of 5 seconds |                                                                                                                                                                                                                                                                                                               |                                        |
| Third warning                  |  * <sup>1</sup> +  * <sup>1</sup> +  * <sup>1s</sup>       | 1 beep+1 vibration+shock for 1 seconds |
| After an interval of 8 seconds |                                                                                                                                                                                                                                                                                                               |                                        |
| Fourth warning                 |  * <sup>1</sup> +  * <sup>1</sup> +  * <sup>2s</sup>    | 1 beep+1 vibration+shock for 2 seconds |
| After an interval of 8 seconds |                                                                                                                                                                                                                                                                                                               |                                        |
| Fifth warning                  |  * <sup>1</sup> +  * <sup>1</sup> +  * <sup>3s</sup> | 1 beep+1 vibration+shock for 3 seconds |

### !Notes!

- Set vibration to 0 before entering fence mode to disable boundary-crossing vibration.
- Set static stimulation to 0 before entering fence mode to disable boundary-crossing stimulation.
- Set vibration and static levels separately for each receiver.

## Preset training levels before entering fence mode

**!** Set the vibration level before entering fence mode. After selecting the level, press the Vibration button once to save it.

**!** In fence mode, the vibration/static level cannot be adjusted. Please preset and save the training level you need before entering fence mode.

## Factors That Affect the Boundary Signal

|   |                                                                                                                                    |                                                                                                  |
|---|------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|
| 1 | Keep the remote away from metal objects and electronic devices in fence mode.                                                      | For example<br> |
| 2 | Do not hang the remote control on the indoor wall or place it on the ground, otherwise the fence signal will be weakened.          |                 |
| 3 | If the dog's body covers the receiver while lying down, the signal may weaken. Position it safely at the side or back of the neck. |                 |

Walls, metal structures, terrain, and radio-frequency interference may reduce the boundary range. Published range values are based on open-area testing and are provided only as a reference.



## Pairing A Receiver (Factory-Paired)

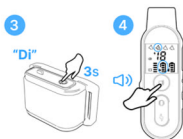
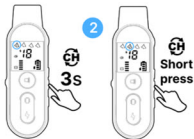
1 Press and hold (CH) for 3 seconds, the icon (🔊) flashes to enter pairing.

2 Press the Channel button to select the channel to which you want to pair the receiver.

3 When the collar is turned off, press and hold (⏻) for 3 s to until you hear two Beep sounds and the LED light flashes red and green.

**(Note: Do not release your hand before you hear the "beep" sound.)**

4 Press the (🔊) button to confirm pairing. The receiver beeps when pairing is successful.



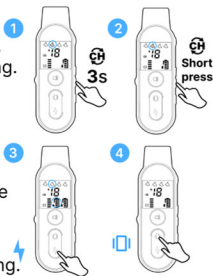
## Removing a Paired Receiver

1 Press and hold (CH) for 3 seconds, the icon (🔊) flashes to enter pairing.

2 Press the Channel button to select the receiver channel you want to remove.

3 Press the (⚡) button to remove the pairing.

4 Press the (I⏻I) button to exit pairing.



## Pairing multiple collars

Repeat the pairing procedure for each additional collar receiver.



1. Press (  ) button to control one of up to four receivers or all paired receivers at once.

2. Vibration and static stimulation levels can be set separately for each receiver.



### Tips:

- Exit fence mode when it is not in use to conserve battery power.
- Use tone or vibration before static stimulation whenever possible.
- For reliable operation, fit the receiver collar correctly before using fence mode.

## Static intensity test

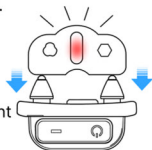
1. Screw the contact points onto the collar and tighten them with the test light tool.

**(The hole in the test light can assist in tightening the contact points.)**



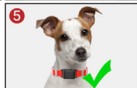
2. Place the test light across both contact points. Make sure the wire inside the test light touches both contact points.

3. Activate static stimulation and observe the test light. A brighter light indicates a higher output level. Level 1: Faintlight, Level 18: High light



## How to wear a dog collar

- 1 Adjust the strap for your dog's neck and align the strap opening with the slot in the receiver.
- 2 Pass the strap through the receiver slot.
- 3 Thread the strap through the buckle and adjust it to the required length.
- 4 Secure the excess strap with the silicone keeper.



## Fitting the collar



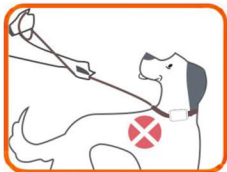
1. Adjust the strap to fit your dog's neck.



2. The fit is correct when you can insert one finger between the strap and your dog's neck.



3. For a dog with thick fur, separate the fur so both contact points touch the skin. Do not shave the dog's neck unless directed by a veterinarian.



4. Do not attach a leash to the receiver collar. Use a separate collar or harness for the leash to avoid pressure on the contact points.

## Wearing precautions

- Wearing the collar for too long or too tightly can cause skin irritation, redness, or pressure sores.
- Do not leave the receiver collar on the dog for more than 8 hours in any 24-hour period.
- Reposition the receiver every 1-2 hours and check the fit regularly to avoid excessive pressure.
- Do not attach a leash to the receiver collar.
- Clean the contact points and the dog's neck weekly with a damp cloth. Allow both to dry completely before use.
- Check the contact area every day for signs of rash or pain.
- If irritation or pain occurs, stop using the receiver until the skin has healed. If the condition lasts more than 48 hours, consult a veterinarian.

## Training tips

1. Select the contact-point length appropriate for your dog's coat.
2. For thick coats, separate the fur so both contact points touch the skin.
3. Adjust the fit so you can insert one finger between the strap and your dog's neck.
4. Do not use static stimulation on dogs younger than 6 months or on dogs that are elderly, pregnant, in poor health, or aggressive. Consult a veterinarian and a qualified professional trainer before using the product if you are unsure whether it is appropriate for your dog.
5. Begin training with tone, then use vibration if needed. Use static stimulation only when necessary and at the lowest effective level. Delete make your pet less shocked by electric static.
6. Begin static stimulation at level 1 and increase gradually only until the dog shows a mild response.

## Frequently asked questions

If you have any questions, please feel free to contact our customer service team.

| Questions                                                                  | Suggestions                                                                                                                                                                       |
|----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What determines the center of the boundary?                                | The remote is the center of the circular boundary.                                                                                                                                |
| Can I use the training buttons while fence mode is active?                 | Yes. You can manually activate tone, vibration, or static stimulation from the remote while fence mode is active. Set the automatic fence-mode levels before entering fence mode. |
| Why does the receiver activate before or after the expected boundary?      | 1. Move the remote away from metal objects and electronic equipment.                                                                                                              |
|                                                                            | 2. Keep the receiver uncovered and in the recommended orientation.                                                                                                                |
|                                                                            | 3. Confirm that both devices are on and charged.                                                                                                                                  |
|                                                                            | 4. Test for nearby radio interference.                                                                                                                                            |
|                                                                            | 5. Place the remote at the tested height and orientation.                                                                                                                         |
| How quickly do alerts stop after the receiver returns inside the boundary? | Alerts may continue for approximately 3-5 seconds after the receiver returns inside the boundary.                                                                                 |

## Frequently asked questions

| Questions                                          | Suggestions                                                                                                                                  |
|----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| The device will not turn on                        | Fully charge the device, then try again.                                                                                                     |
| Unable to charge                                   | 1. Use a standard 5 V USB adapter, not a fast charger.                                                                                       |
|                                                    | 2. Check if the charging cable is broken                                                                                                     |
| An accessory arrived damaged                       | Contact customer support with a photo or video of the damaged item to request a replacement.                                                 |
| Static/vibration does not work                     | 1. Confirm that the selected level is above 0.                                                                                               |
|                                                    | 2. Separate thick fur so both contact points touch the skin.                                                                                 |
|                                                    | 3. Adjust the collar so one finger fits between the strap and the dog's neck.                                                                |
| Can I control multiple receivers at the same time? | Yes. Select an individual channel to control one receiver, or select the all-channel setting to control all paired receivers simultaneously. |
| Will paired receivers interfere with one another?  | No. Properly paired receivers are designed to operate without interfering with one another.                                                  |

## Important safety information

- ⚠ Do not open or modify the receiver. Doing so may damage its water resistance and void the warranty.
- ⚠ Never test static stimulation on yourself or another person. Use the included test light.
- ⚠ Radio interference, large metal structures, severe weather, terrain, and nearby transmitters may reduce range or cause inconsistent boundary detection.
- ⚠ 1. When pressing buttons such as vibration or electric shock, and there is no response, you should first check:
  - 1.1 Check if the remote control and collar are turned on.
  - 1.2 Check whether the battery power of the remote control and collar is sufficient.
  - 1.3 Use a standard 5 V USB adapter, not a fast charger.
  - 1.4 If the battery has not been used for a long time and the battery voltage is lower than the charging start voltage, it should be charged for a different period of time.
  - 1.5 Verify that the collar is providing stimulation to your pet by placing a test light on the collar.
- ⚠ 2. If the dog does not respond to static stimulation, you should check first.
  - 2.1 Make sure that the contact points of the collar are snug against the pet's skin.
  - 2.2 Try increasing the shock level.
- ⚠ 3. If the remote control and collar do not respond or cannot receive signals, you should check first:
  - 3.1 Check whether the remote control and the collar are successfully matched first.
  - 3.2 If it cannot be paired, the collar and remote control should be fully charged first. The collar must be in the off state, and then long press the power button for 3 seconds to enter the red and green light flashing state before pairing (valid time is 30 seconds).

3.3 Check whether a remote button is stuck.

3.4 Check whether there is a electromagnetic field interference, strong signal etc. You can cancel the pairing first, and then re-pairing can automatically select a new channel to avoid interference.

- ! 4. The collar automatically emits sound, vibration, or electric shock signal, you can check first: check whether the remote control buttons are stuck.

## Operating environment and maintenance

- ! Do not operate the device in temperatures of 104°F and above.
- ! The remote control is not waterproof, please do not expose it to rain or water.
- ! Do not use this product in places with strong electromagnetic interference, which will seriously damage the performance of the product.
- ! Do not drop the devices or subject them to excessive force.
- ! Do not use it in a corrosive environment, so as not to cause discoloration, deformation and other damage to the appearance of the product.
- ! When not in use, turn off the devices, wipe them clean, and store them in a cool, dry place.
- ! The collar cannot be immersed in water for a long time.
- ! If the remote becomes wet, turn it off and disconnect it from power. Do not charge or use it until it is completely dry. Contact support if water may have entered the enclosure.

## FCC warning

### FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and collar.
- Connect the equipment into an outlet on a circuit different from that to which the collar is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note: The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance, such modifications could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

## Specification

| Specification                                             |                                    |
|-----------------------------------------------------------|------------------------------------|
| Model                                                     | X5                                 |
| Packing size                                              | 5.6*4.0*1.9 inches                 |
| Package weight                                            | 0.4 Pounds                         |
| Remote control weight(single)                             | 24g                                |
| Collar weight(single)                                     | 28.5g                              |
| Adjustable of collar                                      | Maximum circumference 22.3inches   |
| Suitable for dogs weight                                  | 10-128 Pounds                      |
| Collar IP rating                                          | IPX7                               |
| Remote control waterproof rating                          | Not waterproof                     |
| Collar battery capacity                                   | 250 mAh                            |
| Remote control battery capacity                           | 250 mAh                            |
| Collar charging time                                      | 2 hours                            |
| Remote control charging time                              | 2 hours                            |
| Collar standby time                                       | 86 days                            |
| Remote control standby time (No operation)                | 2 years                            |
| Collar charging interface                                 | Type-C connection                  |
| Collar and remote control reception range (Training Mode) | Obstacles 1/3 Mile, open 1.1 5Mile |
| Signal receiving method                                   | Two-way reception                  |
| Training mode                                             | Beep/Vibration/Static              |
| Vibration level                                           | 0-5                                |
| Static level                                              | 0-18                               |
| Collar standby power consumption                          | 120 $\mu$ A                        |
| Remote control standby power consumption                  | 11 $\mu$ A                         |

## Package Contents (1 Collar Version)



❶ Remote control



❷ Collar unit



❸ Collar strap



❹ USB cable



❺ Contact Points X2



❻ Test Light



❼ Lanyard



❽ User manual

1. Remote control x1

2. Collar unit x1

3. Collar strap x1

4. USB cable x1

5. Contact points x2

6. Test light x1

7. Lanyard x1

8. User manual x1

## In the box(2 collars)



❶ Remote control



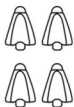
❷ Collar unit X2



❸ Collar strap X2



❹ USB cable



❺ Contact Points X4



❻ Test Light



❼ Lanyard



❽ User manual

1. Remote control x1

2. Collar unit x2

3. Collar strap x2

4. USB cable x1

5. Contact points x4

6. Test light x1

7. Lanyard x1

8. User manual x1