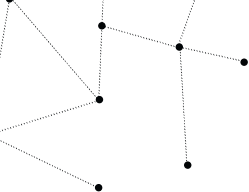


# User Manual

5-05-00143



# Introduction

Thank you for choosing this product.

The device brings you much convenience to your business (supports Word\*, Excel\*, send & receive e-mails\*) and entertainment. Running on Microsoft Windows 11 operating system, it brings you wonderful user experience. This guide serves to enable users to get to know and familiar with the product as soon as possible. Here we have made a brief introduction in figures and words. Before beginning, please refer to this user manual carefully.

*\*Software not included*

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## I . Precautions before Use

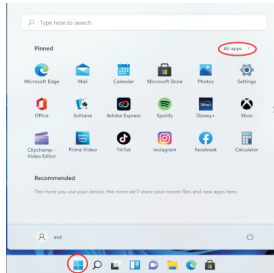
1. This product is suitable for use in non-tropic areas below 2,000 meters
2. Prevent this product from falling to the ground it could be strongly damaged.
3. Keep the device away from rain, moisture, direct sunlight and heat source.
4. Avoid using it in the strong magnetic and strong static environment as much as possible.
5. Once any water or other liquid splashes onto this product, close it immediately and do not use it until it dries out.
6. Do not clean this product with any detergent containing chemical element or other liquid to avoid causing damage due to corrosion and becoming damp. If cleaning is really necessary, clean it with dry soft cloth tissue paper.
7. Handle the screen gently. To clear fingerprints or dust on the screen, use soft cloth dedicated for camera lens instead of gauze.
8. Please back up your important files at any time to avoid loss.
9. Please do not disassemble this product by yourself; otherwise you will lose the right to warranty.
10. Do not disconnect the device from power suddenly, when formatting or uploading and downloading, which can lead to program errors.
11. Please use the original AC adapter for charging. Nonconforming chargers may cause harms.
12. Protect the power cord. When connect the power cord, do not step onto it or place any object on it, which may cause extrusion. Protect the connector of the power cord connected devices specially.
13. While using the earphone, if the volume is excessively high it may cause hearing damage.  
So please adjust the volume of the player to a moderate level and balance the time of using.
14. Pictures in this manual are for demonstration purpose only and may differ from the real product.



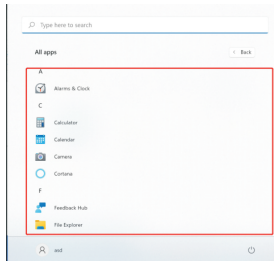
## II. Introduction to Desktop

### Images about select applications

Same experience as you use Desktop PC. click  first at left-hand side corner, then click  >

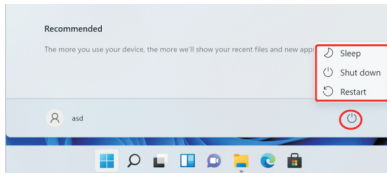


After call out the APP list, and select APP you need.



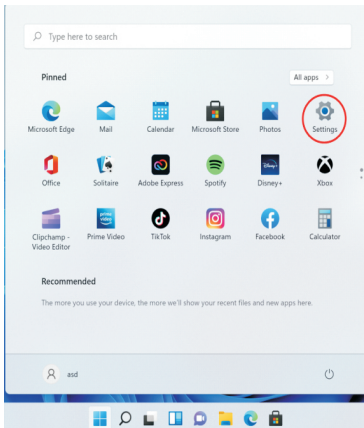
# III. Basic Operations

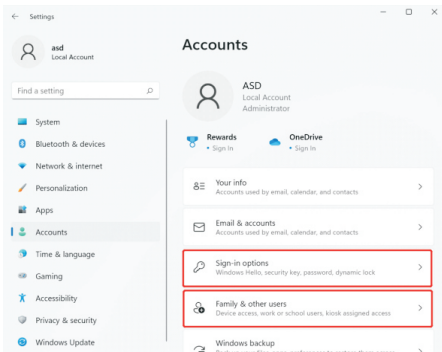
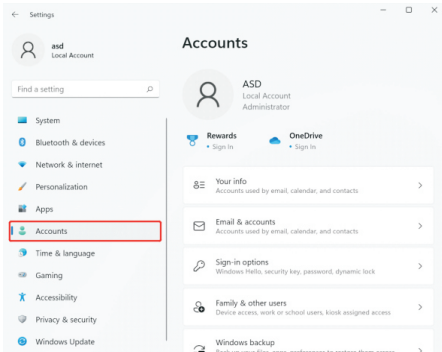
## 1. Sleep, restart and Shut down



## 2. Security Management

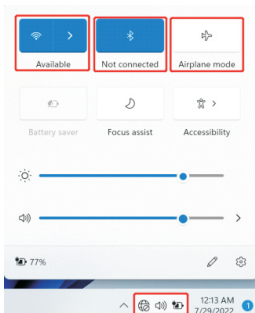
User and password setup – Get in Settings→Accounts→Sign-in options to set up password.





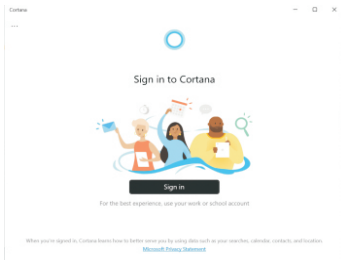
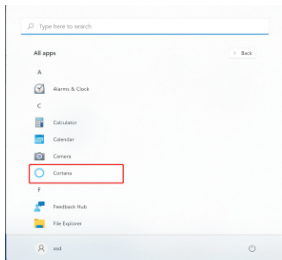
### 3. Wi-Fi , Bluetooth, Flight mode

Touch to Open Setting Tablet to set up Airplane mode / Wi-Fi / & Bluetooth, and this device can connect to 2.4G and 5G Wifi.



### 4. Cortana

You can use Cortana (voice control) to set reminders, write emails, search, and chat with friends and family on messengers.



## IV.BIOS – Setting & Bootmanager

Quick Setting:

Press "Delete" to enter BIOS setup.

Press "F7" to enter boot options menu.

## V. Troubleshooting

### 1.No sound from earphone

Check if volume is set to "0". Test if earphone is broken, if so ,please change for another earphone.

### 2.Big noise

Check if there is dust in the earphone or speaker. Check if the sound file is broken.

### 3.Screen drift or unresponsive screen

Switch off the device by a long press (approx. 30 sec.) of the power button.

(Do not use this way to switch off the device unless it is necessary.)

### 4. Windows key cannot active immediately

First, make sure the Wi-Fi is connected and the Wi-Fi network is a working network.

Second, make sure the time zone and system time is correct in your location.

(Windows key active delay may happen sometimes because of the network speed or other reason, if you make sure the above two points are correct and the key still cannot active.

Kindly contact with our service team please. We will support you immediately)

### 5.How to enter desktop interface when first time starting up.

Follow the Microsoft Windows 11 starting up guide step by step to enter the desktop interface.

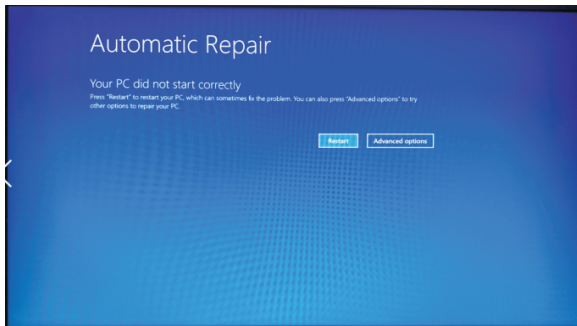
### 6.Why my device has already been registered by account name of "defaultuser 0"

This is a common software error may happen in Windows 11 when user starting up the device  
First, press the power button for 5-8 seconds to shut down the device.

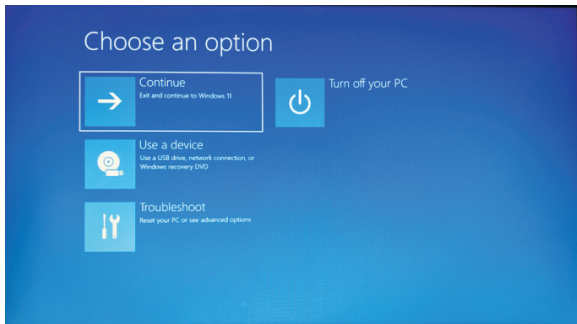
Do this 3 times , and then power on the device, below content will show up.

### 7.Windows automatic update may cause some issues recently, below is the method of how to open or close the automatic update function.

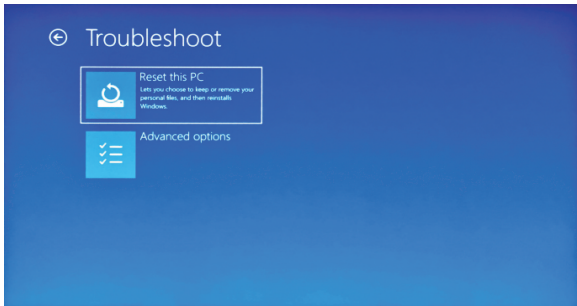
Long press(Tablet) or click mouse right button(Laptop) on the windows home button at the left bottom side of the desktop. Choose "Task Manager"→choose "More details"→choose "Services"→ choose "Open Services"→ find "Windows Update" and long press(Tablet) or click mouse right button(Laptop) on it→choose "Properties"→ find Startup type and choose the option you want. There are 4 options, Automatic (Delay Start)/Automatic/Manual/Disabled.



Press "see advanced repair options", below content will show up.



Press Troubleshoot, below content will show up.



Press “Reset this PC” to fix the software error.

**Notice:** The Reset progress will take around 3-5 hours, in order to finish the Reset successfully, please connect the adapter to charge the device during the whole Reset progress.

#### FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

#### Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

## ISED Statement

English: This device complies with Innovation, Science and Economic Development Canada's license-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

- French: Le présent appareil est conforme aux CNR d'Innovation, sciences et développement économique Canada applicables aux appareils

radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## Radiation Exposure Statement

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## Déclaration d'exposition aux radiations

Cet équipement est conforme Canada limites d'exposition aux radiations dans un environnement non contrôlé. Cet équipement doit être installé et utilisé à distance minimum de 20cm entre le radiateur et votre corps.

Caution:

- (i) The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (ii) For devices with detachable antenna(s), the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the EIRP limits specified for point-to-point and non-point-to-point operation as appropriate; and

## Avertissement:

- (i) les dispositifs fonctionnant dans la bande de 5150 à 5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;
- (ii) pour les dispositifs munis d'antennes amovibles, le gain maximal d'antenne permis (pour les dispositifs utilisant la bande de 5725 à 5850 MHz) doit être conforme à la limite de la p.i.r.e. spécifiée pour l'exploitation point à point et l'exploitation non point à point, selon le cas;