

Instructions for use

KitchenAid

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Precautions and general recommendations

1. Packing

The packaging materials are 100% recyclable and marked with the recycling symbol  .

2. Removing the packaging and inspecting the contents

After unpacking, make sure the appliance is undamaged and the door closes correctly. If in doubt, contact a qualified technician or your local retailer.

3. Before using the dishwasher for the first time

- The appliance is designed to operate with a minimum ambient temperature of 5°C.
- This appliance has been tested by the manufacturer to ensure it functions correctly. Such testing may leave slight drips/water marks which will disappear with the first wash.

4. Energy and water savings

- Do not rinse crockery under running water.
- Always fully load the appliance before running it or select the “Half load/Multizone” option (if available).
- If ecological energy sources are available such as solar panel heating, heat pumps or centralised heating systems, the appliance may be connected to the hot water mains up to a maximum temperature of 60°C. Make sure the water inlet hose is the correct type (“70°C Max” or “90°C Max”).

5. Child safety

- Keep packaging materials out of the reach of children.
- Children must not be allowed to play with the appliance.
- Store the detergent, rinse aid and salt out of the reach of children.

6. Safety warnings

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Do not operate the appliance in the open air.
- Do not store flammable materials in close proximity to the appliance.
- The water in the appliance is not potable.
- Do not use solvents inside the appliance: risk of explosion!
- Be careful when the door is open: risk of tripping!
- The open appliance door can only support the weight of the loaded rack when pulled out. Do not rest objects on the open door or sit or stand on it.
- Sharp items that might cause injury (e.g. knives), must be placed in the cutlery basket with the sharp end facing downwards. Long-handled utensils must be arranged horizontally in the upper rack, with the sharp end facing away from the front of the appliance.
- Before cleaning or carrying out maintenance, disconnect the mains plug

and turn off the water tap; also disconnect in the event of any malfunction.

- Repairs and technical modifications must be carried out exclusively by a qualified technician.
- The appliance is not intended to be used without decorative plate. Please ensure that appliance after installation always have decorative plate.
- Use special gloves at the assembling of appliance.
- During use, the access to the rear wall should be limited in a sustainable manner such as approaching the device to the wall or furniture board.
- Keep packaging materials out of the reach of children.
- Children must not be allowed to play with the appliance.
- Store the detergent, rinse aid and salt out of the reach of children.

7. Resistance to frost

If the appliance is placed in surroundings exposed to the risk of frost, it must be drained completely. Turn off the water tap, remove the inlet and outlet hoses, and let all the water drain away. Make sure there is at least 1 kg of dissolved regeneration salt in the salt container, to protect the appliance from temperatures of up to -20° C. When the program resumes, an error message may be indicated.


“F6 E1” - the appliance must remain at an ambient temperature of min. 5°C for at least 24 hours.

After eliminating these faults, RESET the appliance (see chapter “What to do if...”).

8. Disposal

- The appliance is manufactured using recyclable materials. If you decide to scrap the appliance, it must be disposed of in compliance with local waste disposal regulations. Make it unusable by cutting off the power cord.
- To prevent situations of potential danger to children (e.g. danger of suffocation), break the lock of the door so that it can no longer be closed.
- This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE). By ensuring that this appliance is scrapped suitably, you can help prevent potentially damaging consequences for the environment and health. Unsuitable disposal of an appliance of this type as household waste could have detrimental effects on the environment.



The symbol  on the appliance, or on documentation enclosed with the appliance, indicates that this product must not be treated as household waste, but must be delivered to the nearest collection centre for the recycling of electrical and electronic appliances.

- Disposal must be carried out in accordance with local environmental regulations for waste disposal. For further information on the treatment, recovery and recycling of this appliance, contact your competent local authority, the collection service for household waste or the shop where you purchased the appliance.

EC Declaration of conformity

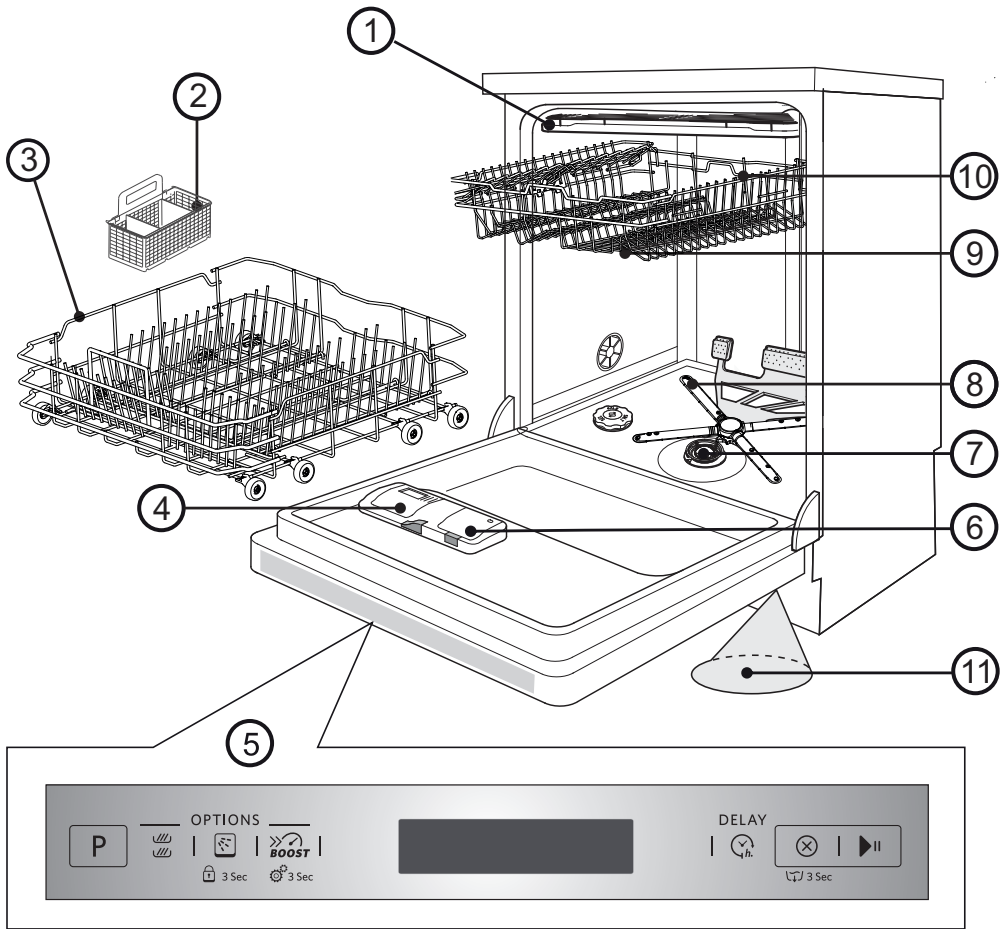
This appliance has been designed, constructed and distributed in compliance with the safety requirements of EC Directives: 2006/95/EC, 2004/108/EC, 93/68/EEC and 2011/65/EU (RoHS Directive).

The guarantee is not applicable if faults are caused by incorrect use of the appliance.

We reserve the right to make technical modifications.

Dishwasher capacity: 13 place settings

Dishwasher description

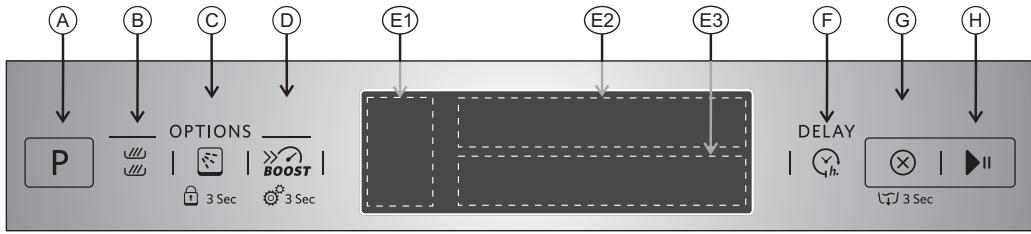


- 1. Cutlery Rack
- 2. Cutlery Basket
- 3. Lower Rack
- 4. Detergent dispenser

- 5. Control Panel
- 6. Rinse aid dispenser
- 7. Filter
- 8. Lower spray arm

- 9. Upper spray arm
- 10. Upper rack
- 11. Light on the floor

Control panel description



- A. Program selection button
- B. Multizone button
- C. DynamicClean / Keylock (press 3 sec.)
- D. Boost / Settings (press 3 sec.)
- E1. Display - Options area
- E2. Display - information area
- E3. Display - status area
- F. Delay
- G. Cancel/Reset (drain water when pressed 3 sec.)
- H. Start/Pause

First time use

After connecting the appliance to the power supply, the device must be programmed. The display will guide the user to set up the appliance for first use.

1. The language selection



To select preferred language please press **P** button. Confirm pressing **>||** button.

After language confirmation, the appliance will go through the settings.

2. Setting the water hardness



The water hardness is by default set to level 4. To change water hardness level press **P** button repeatedly.

To confirm your choice press

>|| button. The level must be set according to the table below.



Detergents

When using Powder or Gel you must add regeneration salt and set up water hardness level as indicated in the table below.

Also, when using Tablets which include salt unfunctionality you must still add regeneration salt.

| 1. Ask your water supply company what the water hardness is... | | | | 2. ...enter this value on your dishwasher | SALT required |
|--|--------------------|---------------------|----------------------|---|---------------|
| German degrees °dH | French degrees °fH | English degrees °eH | Water hardness level | Insert value is shown in the display | |
| 0 - 5 | 0 - 9 | 0 - 6.3 | Soft | 1 | NO |
| 6 - 10 | 10 - 18 | 7 - 12.6 | Medium | 2 | YES |
| 11 - 15 | 19 - 27 | 13.3 - 18.9 | Average | 3 | |
| 16 - 21 | 28 - 37 | 19.6 - 25.9 | Medium-hard | 4 | |
| 22 - 28 | 38 - 50 | 26.6 - 35 | Hard | 5 | |
| 29 - 35 | 51 - 63 | 35.7 - 44.1 | Very hard | 6 | |
| 36 - 50 | 64 - 90 | 44.8 - 62.4 | Extremely hard | 7 | |

3. Filling the salt reservoir

POUR WATER
OPERATION

INSERT 1,5L OF
▷|| = DONE

WATER IN THE
▷|| = DONE


SALT RESERVOIR
▷|| = DONE

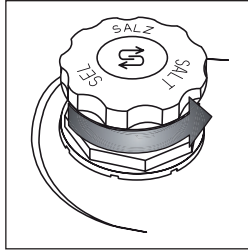
INSERT SALT
OPERATION

ADD 1KG OF
▷|| = DONE

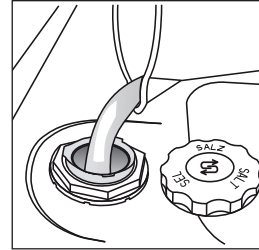
SALT IN THE
▷|| = DONE

SALT RESERVOIR
▷|| = DONE

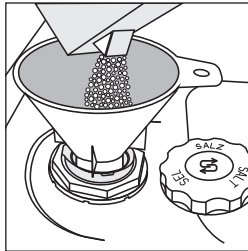
When water hardness is set, it is required to fill salt reservoir with water and special regeneration salt. As a first step it is needed to fill reservoir with 1.5 litres of fresh water. Confirm operation by pressing  button.



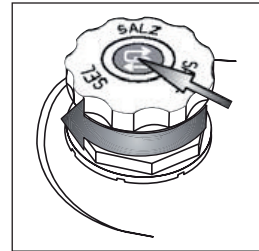
Unscrew cap.



Fill the salt reservoir with water.



Add 1kg of special regeneration salt dedicated only for dishwashers. Other kind of salt cannot be used.



Screw on the cap.

Salt residue around the cap needs to be removed. Residual saline solution or grains of salt can lead to deep-down corrosion, irreparably damaging the stainless steel components.

4. Detergent type operation

DETERGENT TYPE
OPERATION


DO YOU USE
P =NO, ▷|| =YES

“ALL IN ONE”
P =NO, ▷|| =YES

DETERGENT?
P =NO, ▷|| =YES

In this step it is very important to choose what type of detergent will be used (**tablet/capsule** or **gel/powder**).

If you prefer to use multiphase detergent in tablet or capsule

for washing - press , then go to step 6. **Open tap operation** on the next page.

The symbol  on display will be lit.

If you prefer to use gel or powder detergent for washing -

press , then go to step 5. **Rinse aid operation**.

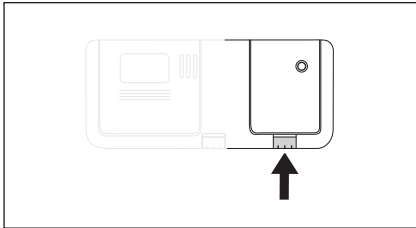
5. Rinse aid operation*

RINSE AID
OPERATION

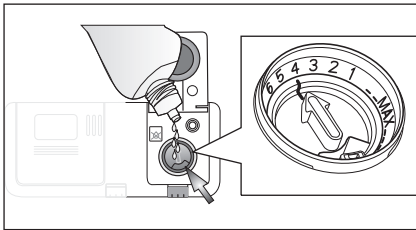
INSERT RINSE AID
▶|| = DONE

IN THE DISPENSER
▶|| = DONE

*If multifunctional detergent was chosen in the previous step, this step will be skipped by the appliance.

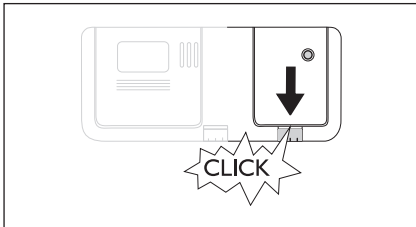


Press right button to open the cover of rinse aid dispenser.



Fill the rinse aid dispenser to **MAX** line (~150 ml).

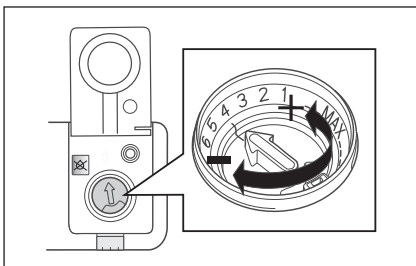
Take care not to spill any rinse aid when filling the dispenser!



Close the cover properly after filling and immediately wipe away any rinse aid spilt accidentally. This prevents the formation of excess foam that might decrease washing results.

Confirm operation by pressing  button.

Setting rinse aid dosage (not necessary when using tablets/capsules)



The rinse aid dosage can be adjusted to the detergent used.

The lower the setting, the less rinse aid is dispensed (factory setting: position 4).

Press the button to open the cover. Using a coin or similar object, turn the arrow to the desired setting.

After adjusting the rinse aid setting, shut the cover again.

If there are streaks: reduce the dosage by turning the dial to a lower setting (1-3). If crockery is not perfectly dry: increase the dosage by turning the dial to a higher setting (5-6).

Plastic dishes have more difficulty drying and a higher rinse


aid setting will not improve the situation. Detergents with rinse aid incorporated may be effective only with longer programs. In the case of shorter programs, detergent residue may be a problem (if necessary, use powder detergent). Detergents with rinse aid incorporated tend to form excess suds.

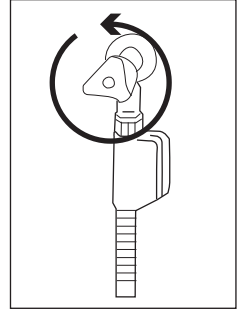
6. Open tap operation

OPEN TAP
OPERATION

PLEASE OPEN
▷|| = DONE

THE WATER TAP
▷|| = DONE

Check water tap is open. If closed, open it then confirm by pressing  button.



7. First cycle operation

FIRST CYCLE
OPERATION


PLEASE RUN THE
▷|| = OK



INTENSIVE CYCLE
▷|| = OK

TO COMPLETE THE
▷|| = OK

SETUP
▷|| = OK

Before normal use of appliance it is recommended to run **Intensive** cycle first, to calibrate the appliance.

Insert a detergent into dispenser chamber **A** (see below), then press  .

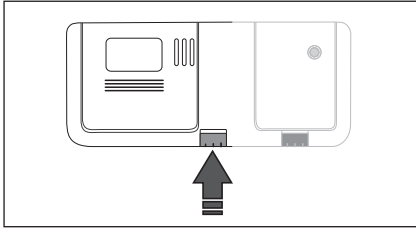
Press  button to choose **Intensive** program, press  and close the appliance door.

This first cycle can be up to 20 minutes longer as a result of the automatic calibration process.

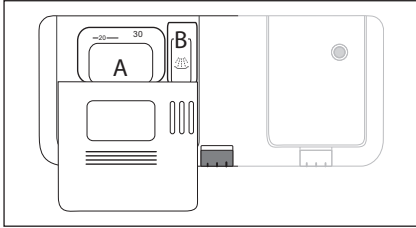
After this process the appliance is ready for normal use.

ADDING A DETERGENT

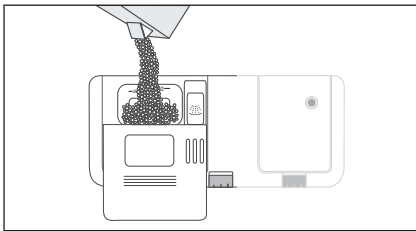
USE ONLY DETERGENT SPECIFICALLY FOR DISHWASHERS IN ACCORDANCE WITH SUPPLIERS RECOMMENDATIONS!



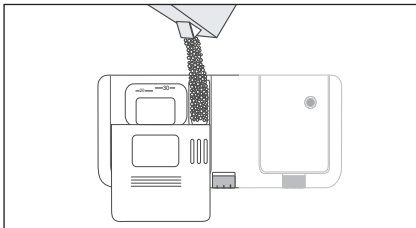
Open detergent dispenser pressing left, grey lock.



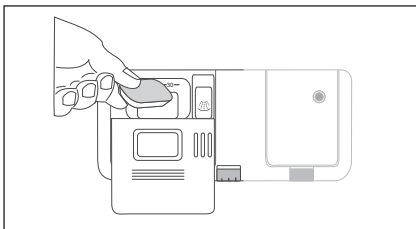
Inside there are two chambers for detergent. Chamber **A** is for detergent used in main wash. Chamber **B** is for additional dose of detergent.



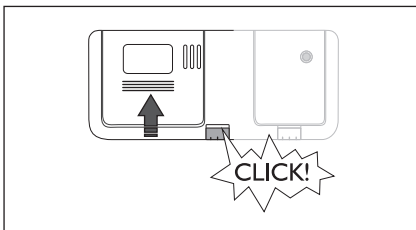
Insert detergent: powder/gel into chamber **A**.



When dishes are heavily soiled, fill chamber **B** with 5 grams of detergent.



If Multifunctional detergent in one dose (tablet/capsule) is used, it has to be inserted into chamber **A**. Option **Tablet** has to be chosen!



Shut the cover by pressing dedicated ribs.

Use only one tablet/capsule per cycle, placed in detergent dispenser.

Some types of tablets/capsules may not dissolve completely during the short cycles (**Glass, Fast**).

Placing the tablet/capsule on the tub bottom helps dissolving and washing.

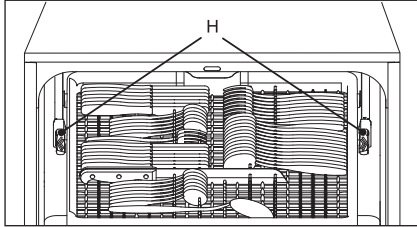
RACKS LOADING

Arrange crockery so that water does not collect in their cavities, ensuring that the spray arms turn freely. Only use dishwasher-proof crockery and dishes.

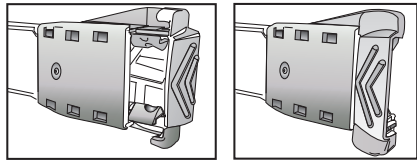
Do not use the dishwasher for washing wooden items, aluminium, tin, silver cutlery or decorated crockery (unglazed).

When placing dishes (e.g. plates, bowls, pots) in the baskets ensure they allow water to flow downwards!

Cutlery rack



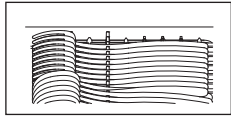
How to remove cutlery rack (if available) - it could be useful to remove cutlery rack to load stemmed glasses in upper rack.



Closed

Open

- Open the two retainers **H** to take off the rack. **When the cutlery rack is in place the retainers must always be closed.**



Long tools can be loaded **in the frontal part of the rack** (if long tools do not fit in the cutlery rack they can be placed on foldable flaps in upper rack).

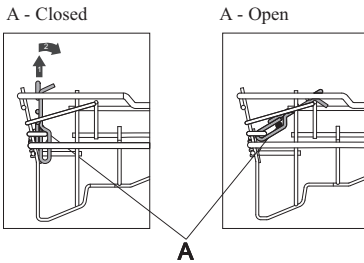
Load long knives with the handle in the left side.

Upper rack

In upper rack you can load glasses, cups, bowls. On the right side of the rack, small dishes (tea or coffee cups) can be loaded.

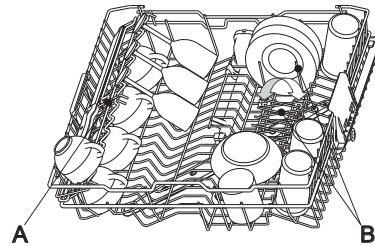
Foldable flaps **A** can be opened and used to load stemmed glasses, long utensils or coffee cups.

Plate holders **B** can be folded down to load bowls.



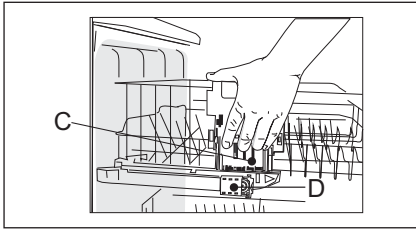
A - Closed

A - Open

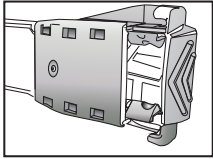


Putting rack in the lower position you can also load dessert dishes (up to Ø 20 cm).

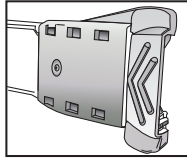
See the instructions below for adjusting the upper rack height.



How to adjust upper rack height (if available) - it could be useful to lift up upper rack to have more space in lower rack. Bring it down to load long stemmed glasses.
 - Grasp and take out the two lateral handles **C** (they must be on the same level) and lift up or take down the upper rack.



Closed

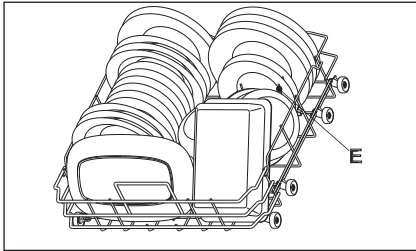


Open

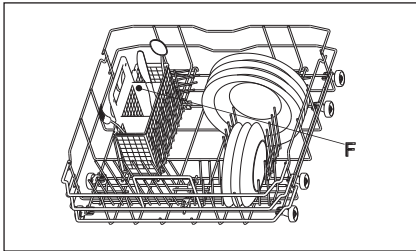
How to remove upper rack (if available) - It could be useful to remove upper rack to load bulky items in lower rack.

- Open the two retainers **D** to take off the rack. When the upper rack is in place the retainers must always be closed.

Lower rack



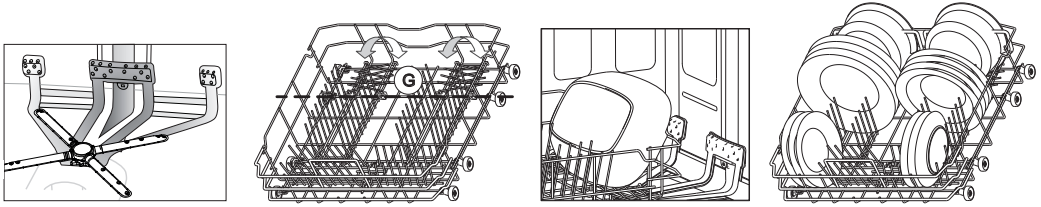
In the lower rack plates and pots can be loaded. Vertical plate holders **E** can be folded down to create more space to load pots.



When the Multizone option is selected, the cutlery basket **F** can be placed in the lower rack.

How to use DynamicClean

DynamicClean uses special water jets to provide an intensive wash for shallow dishes and pans loaded centrally to the DynamicClean area.

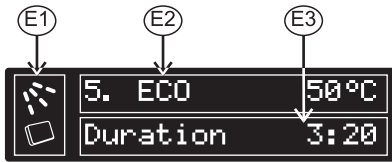


1. Adjust the DynamicClean area G folding down rear plate holders to load pots.
2. Load pots and casseroles inclined vertically in DynamicClean area. Pots have to be inclined towards the power water jets.

Programming

The list of available programs and options can be found in program table on next page. To switch on the appliance, press **P**.

Press **P** button to choose program in accordance with the level of soiling of the dishes and with **Program table**. Information will be shown on the display:



- E1. Active additional options
- E2. Selected program indication
- E3. Short program description and program duration, program progress

When a program, additional options or **Delay** is chosen, press **▶** button and close the door within 3 seconds to start chosen program.



To pause the program (e.g. if you want to insert an item):

- Press **▶** button or open the door with caution (the program pauses) and insert the items, (**beware of HOT steam!**).

- Press **▶** button and close the door within 3 sec. to restart the cycle (the program resumes the cycle from where it was interrupted).

To cancel or change the program in progress:

- Press button **⊗** for 3 seconds to cancel the program on running (water is drained for up to 1 minute, then the appliance switches off).

- A short press of **P** button will wake up the unit.

- Select a new program pressing **P** button.

- Press the **▶** button and close the door.

During program running time, the progress of the program is shown on the display (as bar) as well as phase of program, and time to the end of the program:



According to the cycles, the display may provide additional information:

- **DYNAMIC SENSOR** - with animation (on bar) - sensor is adjusting time and energy and water consumption to the level of soil amount on the dishes. Present only in Dynamic Sensor program.
- **MAIN WASH** - main washing.
- **HOT RINSE/RINSE** - rinsing phase of program.
- **ACTIVE DRY** - drying using DynamicDry technology.
- **STATIC DRY** - drying phase of program.
- **CALIBRATING** - appliance is calibrating its sensor.

After the program is complete, the display shows:































On the display additional information can be shown:

- **REFILL RINSE AID** - refill rinse aid.
 - **REFILL SALT** - refill salt reservoir.
 - **CHECK FILTER** - clean filters when needed.
- After 30 seconds the appliance switches off.

Open appliance door (**beware of hot steam!**) and unload the racks, starting from the lower rack first. If it is needed to refill salt reservoir or rinse aid dispenser, it is recommended to do this operations right before start of the next cycle.

Program table

| Program | | | Program description (Loading information) | Available options | Detergent | | Consumption | | Program duration ^{a)} (min.) | Drying phase |
|---------|-------------------|---------|--|--|-----------|---|----------------|--------------|--|--------------|
| No. | Name | Temp. | | | A | B | Water (litres) | Energy (KWh) | | |
| 1 | Dynamic Sensor | 40-70°C | Use for normal soiled dishes with dried food. Senses the level of soiling on the dishes and adjusts the program accordingly. When the sensor is detecting the soil level an animation appears in the display and the cycle duration is updated. The DynamicClean option is activated automatically with this program. To deactivate, press the DynamicClean button on the control panel. |     | ✓ | ✓ | 7.5-13 | 0.95-1.45 | 85-165 | ✓ |
| 2 | Pre-Wash | Cold | Crockery to be washed later. |   | — | — | 4.0 | 0.01 | 14-16 | — |
| 3 | Glass | 40°C | Lightly soiled crockery, for example glasses and cups. |     | — | ✓ | 14.5 | 1.10 | 165-175 | ✓ |
| 4 | Fast | 45°C | Lightly soiled crockery, with no dried-on food. |   | — | ✓ | 11.0 | 0.85 | 30-50 | — |
| 5 | Eco ^{b)} | 50°C | Normally soiled crockery. Standard program the most efficient in terms of its combined energy and water consumption. |     | ✓ | ✓ | 10.0 | 0.822 | 200 | ✓ |
| 6 | 1h Wash&Dry | 55°C | Light to normally soiled crockery. Suitable for non-dried and fresh soiling. |   | ✓ | ✓ | 11.0 | 1.30 | 60 | ✓ |
| 7 | Silent | 50°C | Normally soiled crockery, gentle and quiet thanks to the lower spray pressure. |   | ✓ | ✓ | 14.0 | 1.20 | 290-299 | ✓ |
| 8 | Hygiene | 70°C | Normally or heavily soiled crockery, with additional antibacterial wash. Program interruption (e.g. due to door opening) can compromise elimination of germs. |     | ✓ | ✓ | 14.0 | 1.40 | 100-110 | ✓ |
| 9 | Professional | 65°C | Recommended program for heavily soiled crockery, especially suitable for pans and saucepans. |     | ✓ | ✓ | 18.6 | 1.73 | 215-225 | ✓ |

- a) Program data obtained under normal conditions and with default options on. Data may vary depending on ambient conditions and used options. Differences of up to 20 minutes are possible with sensor programs as a result of the appliance's automatic calibration system.
- b) Reference program for energy label in compliance with EN 50242 regulations. - Note for Testing Institutes: for detailed information on the EN/Standard loading comparison test and other tests, contact the following address: "contact@whirlpool.com".

Power consumption in: Left-on mode: 1.50 W / Off-mode: 0.50 W.

Feature and options





DynamicDry technology generates outstanding drying results thanks to a condensation process that occurs in the interior of the dishwasher. Please note that for Pre-Wash and Fast programs no drying phase is present and your items may be wet. For further details please refer to Program table.


With each program additional options can be used. A full list of available options working with specific programs can be found in the **Program Table** on the previous page. All active options are shown on the display in the **Option area**.




Multizone - allows you to choose the washing zones. Press button to select the wash zones between:

1. Washing all baskets (default).
2. Washing upper basket and cutlery rack. On the display symbol  is lit.
3. Washing lower basket and cutlery basket. On the display symbol  is lit.

All info will be shown on the display.

When function is active, the symbol  is lit on the display.



DynamicClean/Key lock - thanks to the additional power jets this option provides a more intensive and powerful wash in the lower rack, in the specific area. When function is active, the symbol  is lit on the display. Press button for 3 seconds to lock or unlock control panel. Children will not be able to accidentally start the dishwasher by pressing the buttons on the control panel when this option is selected.

To activate this option, hold down the button for 3 seconds - **KEY LOCK Activated** will be shown on the display.

Repeat the same operation to unlock the panel - **KEY LOCK Deactivated** will be shown on the display.

When key lock is active, if any button is pressed - **KEY LOCK Enable** will be shown on the display.



Boost/Settings - this option delivers a cut by 50% of the duration for the main cycles, while ensuring an optimal level of washing and drying. In order to do that, it will require additional water and energy compared to the regular full-length cycles.

Press this button to activate this option - **BOOST Activated** will be shown on the display.

To deactivate this option press again - **BOOST Deactivated** will be shown on the display. Press button for 3 seconds to access the setup options. For more information about setup, refer to next page.

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Delay - press button repeatedly to delay the start of the program.

Adjustable from 0:30 to 24 hours. With each press of the button, the delay start increases by:

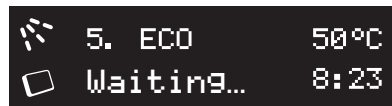
- every 0:30 if selection below 4 hours,
- every 1:00 if selection is below 12 hours,
- every 4 hours if selection is above 12 hours.

Then press button . The dishwasher will start after the set time.

If this option has to be cancelled press Delay button repeatedly.

The screen shows:

The " : " will be blinking.



Cancel/Reset - push this button to switch off the control panel. If pressed for 3 seconds when a program is running it cancels the program and drains the water out.

If pressed during program and delayed start selection, it cancels the selection and returns to previous cycle and option selection.



START/PAUSE - press this button or open the door during washing cycle to pause the cycle.

To resume the cycle press this button and close the door within 3 seconds.



Operation indicator - a LED light projected on the floor indicates that dishwasher is working.

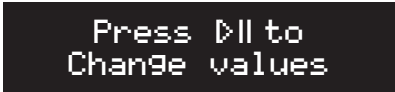
Menu/Settings



SETTINGS



Press P to
Scroll Setting



Press > to
Change values

1. Tablet



P TABLET
> Enabled



P TABLET
> Enabled

2. Sound



P SOUND
> Turned On

3. Water hardness




P WATER HARD.
> LEVEL 4


4. Screen brightness



P BRIGHTNESS
> High




P BRIGHTNESS
> Medium




P BRIGHTNESS
> Low


5. Language




P LANGUAGE
> English

If you want to change any of the appliance parameters, press  button for 3 seconds.


On the display the word "SETTINGS" will be shown. Press  to scroll to change values.


To exit settings in any step, press .

To enable or disable Tablet option press .

To go to the next setting press .


If this option is enabled the symbol  is lit.

To enable or disable the sound, press .

To go to the next setting press .


To change water hardness press .


To setup correct level according to water hardness, see table.


To confirm press .

To change display brightness press .

Choose between three levels: High, Medium and Low.

To go to the next step press .

To choose language press .

To go to the next step press .

6. Reset to factory default



This function allows you to reset the appliance to the factory settings. To use this function press **>||** button. First setup wizard appears as a next step. You need to set all parameters again including a choice of language.

7. Exit



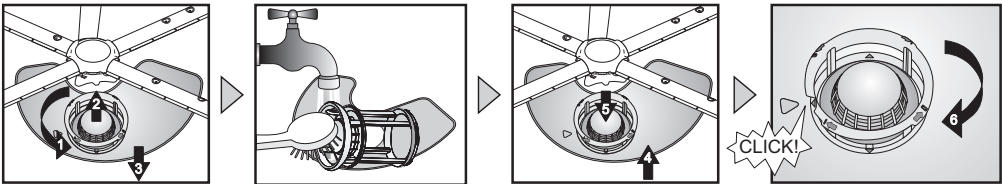
To exit menu press **>||** button. Press **P** to come back to the first step.

Maintenance and care

For hygienic reasons it is recommended to run a high-temperature cycle (e.g. Intensive) at least once per month. It will help to keep the appliance clean, fully functional and avoid odours.

Cleaning the filters

Check filters and clean if necessary.



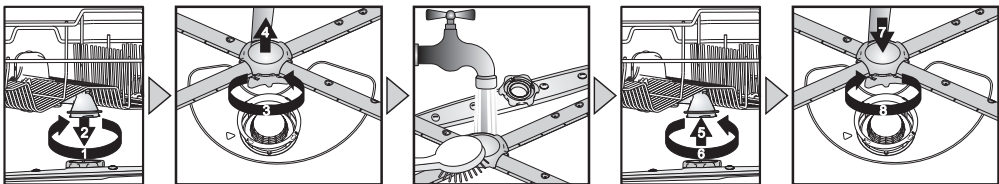
Unscrew microfilter (1), remove it (2) and remove fine sieve (3).

Rinse under running water...

Insert

Screw on microfilter
NOTE MARK!

Cleaning the spray arms





Unscrew and remove upper arm.

Unscrew and remove lower arm....

Clean spray nozzles under running water (use toothpicks if necessary).

Insert and screw on upper and lower arms tightly.

What to do if...

| <p>If fault occurs, before contacting the After-sales Service, make the following checks to try and remedy the problem. Most faults can be remedied by taking the following action, quickly restoring normal appliance operation.</p> | | |
|--|--|---|
| The appliance... | Possible causes... | Solutions... |
| <p>Display shows: CHECK SALT or REFILL SALT</p> | Salt reservoir is empty. | <p>Refill reservoir with salt. Adjust water hardness.</p> |
| <p>Display shows: CHECK RINSE AID or REFILL RINSE AID</p> | Rinse aid dispenser is empty. | Refill dispenser with rinse aid. |
| <p>...is not working/will not start</p> | The appliance must be switched on. | Check the household circuit fuse if there is no power supply. |
| | The appliance door doesn't close. | Check if the appliance door is closed. |
| | "Delay" option is ON. | <p>Check whether the "Delay" option has been selected. If it has, the appliance will start once the set time has elapsed. If necessary, RESET the appliance by pressing  or start the cycle immediately by pressing .</p> |
| <p>Display shows: NO WATER! CHECK CONNECTION MORE INFORMATION IS AVAILABLE IN THE INSTRUCTIONS (CODE F6-E1)</p> | Water tap closed. | The water tap must be open. |
| | Water pressure is too low. | The water tap must be fully open during water inlet (minimum capacity: 0.5 litres per minute). |
| | Kinked water inlet hose or closed inlet filters. | The water inlet hose must not be kinked and the relative inlet filter in the water tap connector must not be dirty or clogged. |
| <p>Display shows: CYCLE STOPPED CHECK DRAIN HOSE MORE INFORMATION IS AVAILABLE IN THE INSTRUCTIONS (CODE F8-E1)</p> | Dirty filters. | Clean the filters. |
| | Kinked drain hose. | The drain hose must not be kinked. |
| | Syphon hose connection closed. | The closure disk of the syphon hose connection must be removed. |
| <p>Display shows: CYCLE STOPPED CHECK FILTER MORE INFORMATION IS AVAILABLE IN THE INSTRUCTIONS (CODE F6-E3)</p> | Dirty filters or spray arms. | Clean filters and spray arms. |
| | Too little water in the appliance system. | Concave items (e.g. bowls, cups) must be arranged facing downwards in the rack. |
| | Drain hose incorrectly fitted. | The drain hose must be fitted correctly (for high mounted appliances, leave min. 200 - 400mm from the lower edge of the appliance) - see Assembly Instruction. |
| | High level of foam inside. | Repeat without detergent or wait until foam disappears. |

| The appliance... | Possible causes... | Solutions... |
|---|--|--|
| Display shows: PRESS ▷ AND CLOSE THE DOOR | Door is not closed with in 3 seconds of ▷ button press. | Press ▷ again and close the appliance door within 3 seconds. |
| Display shows: OPEN AND CLOSE THE DOOR | The door was not open between cycles. | Unload appliance (if not unloaded before), open and close the door. |
| Display shows: CLOSE WATER NOW CALL THE SERVICE MORE INFORMATION IS AVAILABLE IN THE INSTRUCTIONS (CODE F8-E1) or display shows other fault display: Fx-Ey | Appliance has technical defect. | Call factor customer service (state fault displayed). Close the water tap. |
| <p>After taking the above action, the fault message must be reset. In the majority of cases the fault is thus eliminated.</p> <p>RESET:</p> <ul style="list-style-type: none"> - Press the ⊗ button for 3 seconds; - Close the door; - Water drains automatically for up to 1 minute; - The appliance is now ready to be started. | | |

| Crockery and cutlery... | Possible causes... | Solutions... |
|---|---|---|
| ... are not perfectly clean/have food residues | Too little space between dishes (incorrect arrangement of the concave items in the rack). | Arrange crockery so that the items do not touch each other. Concave items (e.g. bowls, cups) must be arranged facing downwards in the rack. |
| | Too little detergent, detergent too old or incorrectly stored. | If necessary, use more detergent observing the manufacturer's indications regarding dosage. Always store detergent in a dry place and do not store it for excessively long periods of time. |
| | Temperature not high enough for heavily soiled crockery. | For heavily soiled crockery, select a wash program with a higher temperature (see program table). |
| | Loading of the appliance using lower and upper rack at the same time with "Half load/Multizone" option. | If you select the "Half load/Multizone" option (if available), remember to load the upper rack or the lower rack to increase washing power and thus obtain optimum wash results. |
| | Clogged spray arms, dirty filters or not fitted correctly. | The spray arms must not be clogged, the filters must not be dirty and must be fitted correctly "Maintenance and care" |
| | Spray arms stuck impeded by crockery or cutlery. | The spray arms must be able to turn freely and must not be impeded by crockery or cutlery. |
| ...have deposits: regeneration salt residue | Water too hard. | In areas with very hard water, regeneration salt needs to be added more often. |
| | Salt reservoir cap open. | Close the salt reservoir cap properly. |
| | Not enough rinse aid. | If you use a combined action detergent (tablet/capsule), try adding more rinse aid. |
| ...are not dry | Plastic containers dry badly. | Synthetic materials do not dry well; if wet at end of cycle, wipe dry. |
| | Clean dishes left in appliance for a long time after end of cycle (e.g. when using "Delay" option). | In this situation, the presence of drops of water on dishes and on the sides of the appliance is normal. Try releasing the door 5 minutes before removing the dishes. |
| | Incorrect arrangement of the concave items in the rack. | Arrange crockery so that water does not collect in cavities. |
| | Incorrect dosage of rinse aid. | Increase the dosage of rinse aid. |
| | Rapid program selected. | The Rapid program 40°C / 45°C is intended for quick washing lightly soiled dishes. If used for a full load of medium/heavy soiled dishes, the dishes may not be dried completely. If so, select a standard-length program. For best results, open the door after the end of the program and wait 15 minutes before unloading the appliance. |

| Crockery and cutlery... | Possible causes... | Solutions... |
|--|--|---|
| ...have discoloured plastic parts | Tomato/Carrot juice. | Tomato sauce, for example, can lead to discolouring of plastic parts. Powder detergent is recommended as it allows slightly higher doses to be used for improved whitening. Programs with higher wash temperatures should be used. |
| ...opaque glasses, etc. | Dishes unsuitable for washing in dishwashers (porcelain) | Only use dishwasher-proof crockery and glasses. |
| ...removable deposits on glasses | Usage of incorrect programs for glasses. | Dishes should be put together, to avoid touching each other. Do not put glassware together in baskets. Use suitable program for glass. |
| ...glasses not sparkling | Glasses unsuitable for washing in dishwashers (porcelain). | This phenomenon is irreversible. We recommend in future: - Change the control of system of dosage of softener. - Be careful – follow recommended detergent dosage. - For combined action tablets see detergent producer's recommendations. |
| ...tea cups darken and dirt does not disappear after washing in dishwasher | Theine present in black tea. | In case of tea stains to enhance bleaching add one teaspoon of baking soda together with detergent into the detergent dispenser. |
| ...rust marks | Pre-Wash program not used. | Salty or acidic food residues can cause rust marks even on stainless steel cutlery. To avoid this, always use the Pre-Wash program if the dishes are to be washed later. |
| ...other marks | Rinse aid dosage too low. | In the presence of marks, increase the rinse aid dosage. If you use a combined action detergent (tablet/capsule), try adding more rinse aid. |
| ...streaks | Rinse aid dosage too high. | In the presence of streaks, reduce the rinse aid dosage. If you use a combined action detergent (tablet/capsule) which includes rinse aid, do not add any additional rinse aid. |
| ...suds | Unsuitable dosage of detergent/rinse aid. | Only use the amount of detergent/rinse aid required, since excessive amounts can lead to excess suds. |

If, after carrying out the above checks, the fault persists, disconnect the mains plug and turn off the water tap. Contact the After-sales Service (see warranty).

Before contacting our After-Sales Service, take note of the following:

- the description of the fault,
- the appliance type and model,

- the service code (the number indicated on the adhesive rating plate) inside the door on the right-hand side:

SERVICE 0000 000 00000





FOR THE WAY IT'S MADE.

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