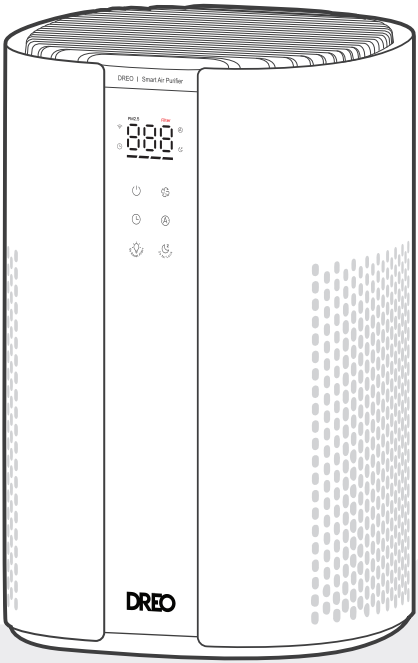
DREO | Smart Air Purifier 337S

USER MANUAL



Thanks for Choosing DREO!

Your support means the world to us.
We hope you enjoy our product as much as we did creating it.

CONTENTS

01
KNOWING YOUR APPLIANCE
1

02
USING YOUR APPLIANCE
2-5

03
CONNECTING TO YOUR APPLIANCE
6

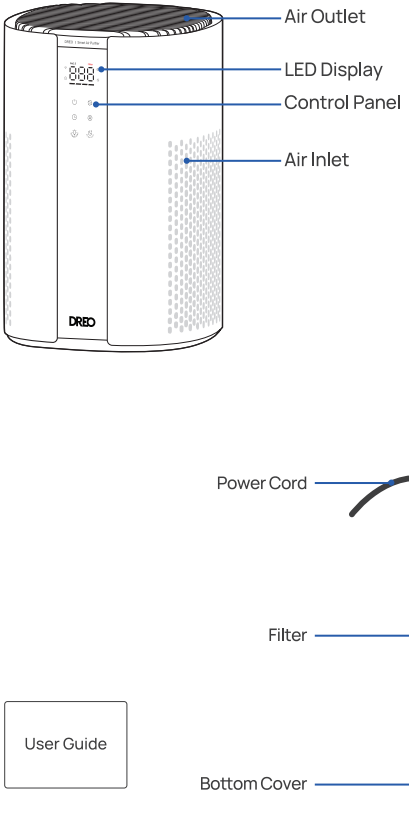
04
CLEANING AND MAINTENANCE
7-8

05
TROUBLESHOOTING
9-12

KNOWING YOUR APPLIANCE

01

Package Contents



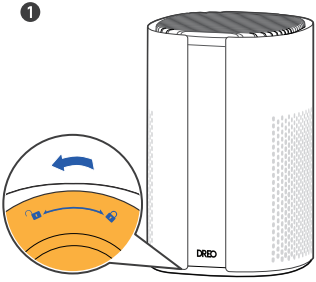
User Guide

USING YOUR APPLIANCE

02

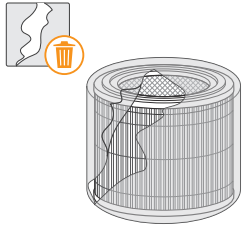
Before Use

1



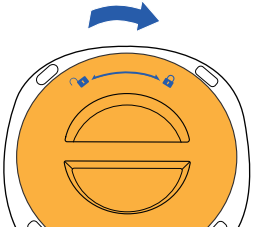
Put it upside down. Rotate the bottom cover counterclockwise to unlock and take the cover off.

2



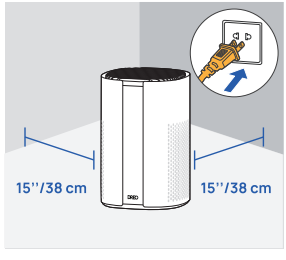
Remove the filter from its packaging then put the filter back.

3



Rotate the bottom cover clockwise to lock back in place (you will hear a "click").

4



Return to upright position on a flat, stable, and clear surface, plug the appliance into the power outlet.

Control Panel



Power Button
- Turn power on/off.
- Long press for 10 seconds to reset factory settings.



Purifying Speed Button
- Adjust fan speed (1-4 Levels - Turbo).



Timer Button
- Select to set a timer (0-12h).



Auto Mode Button / WiFi Connection
- Purify and adjust purifying speed automatically based on air quality conditions.
- Long press for 5 seconds to start WiFi connection settings.



LED Light On/Off Button / Filter Reset (5s)
- Turn the LED light on/off for the display, control panel, or air quality indicator.
- Long press for 5 seconds to reset the filter change reminder.

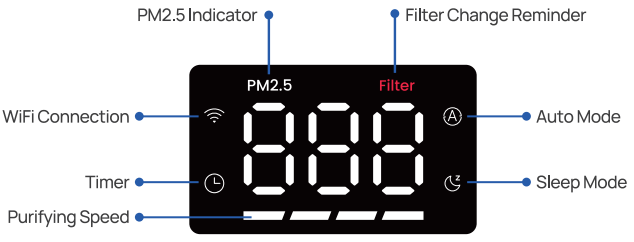


Sleep Mode Button / Child Lock (3s)
- Touch to purify the air at the most silent power setting.
- Long press for 3 seconds to activate/deactivate the child lock function.

Note:
Long press and for 10 seconds to enter Low Power Standby Mode and turn off WiFi. To exit, long press for 5 seconds, and WiFi connection will restart.

LED Display

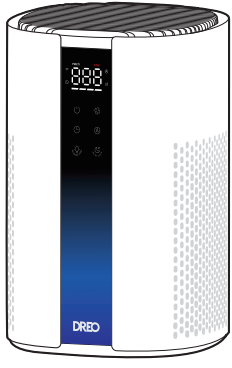
Constantly monitor the air quality in your room with the comprehensive and intuitive monitor display.
Note: Note: You can turn off the LED display and lights using the button or through the DREO app.



Air Quality Indicator Light

Light Color	Air Quality Level
Blue	Excellent
Green	Good
Orange	Moderate
Red	Poor

Note:
The Air Quality Sensor detects PM 2.5 particles but cannot detect odors. If you feel that the indoor air odor is relatively strong, it is recommended to manually switch to the highest purifying speed.



Additional Features



Child Lock

- Long press for 3 seconds to activate/deactivate the child lock function.
- When activated, the display will flash 'LC' three times, and all the buttons on the appliance will be locked.



On/Off Timer

When the appliance is ON/OFF, touch the timer button repeatedly to set a timer (from 0-12H) for the appliance to turn ON/OFF.



Memory

If the appliance is turned OFF or disconnected from power, it will operate under the previous settings (except the Child Lock function/timer setting) when it is turned ON again.



Display Auto Off

Display turns off after 5 seconds in Sleep Mode.
Wake up the display with any button.

Getting the Most Out of This Appliance



1. Keep the doors and windows closed when the air purifier is on.
2. Do not block the air openings and keep away from curtains or walls.
3. Maintain and replace the filter on a regular basis for maximum efficiency.

CONNECTING TO YOUR APPLIANCE

03

Before connecting the appliance to your mobile device, please scan the QR code on the left or go to the app store and search **"DREO"** , then select and download the app.

Download on the App Store

GET IT ON Google Play

Look for "**Smart Air Purifier 337S**" when connecting your new appliance.

You can use the DREO app to connect your appliance to **Amazon Alexa** or **Google Home**. Please follow the in-app instructions to set up your voice assistant.

NOTE: You must create a DREO account to access voice assistants.

1. Launch DREO and sign in or an create account by following in-app instructions.
2. Enable Bluetooth on your mobile device and plug in your appliance.
3. Hold Ⓐ for 5 seconds to start WiFi connection settings.
   (Tip: The WiFi icon will keep flashing when pairing.)
4. Tap+ **Add Device** and select **Smart Air Purifier 337S.**
5. Follow in-app instructions to complete WiFi connection.
6. You're now ready to control the appliance on your app.
   (Tip: To restart connection settings, hold the Auto Mode button Ⓐ again for 5 seconds)

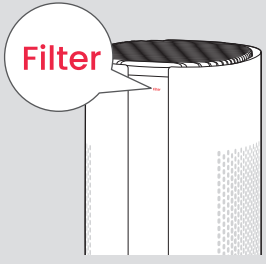
CLEANING AND MAINTENANCE

04

Replacing the Filter

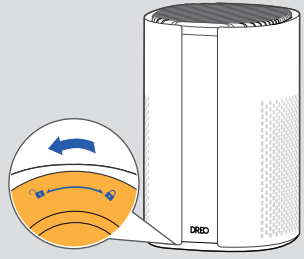
The filter life is measured by the air purifier's algorithm which is based on the working mode, fan speed, run time, and indoor air quality. It's recommended to replace the filter every 6-8 months or when the filter change reminder alerts.

1



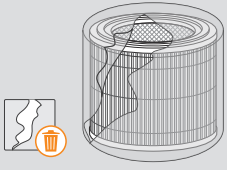
The Filter Change Reminder will flash when the filter needs to be replaced. Turn off and unplug the air purifier.

2



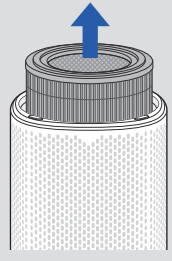
Rotate the bottom cover to unlock then take the cover off.

3



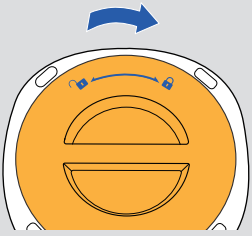
Remove the plastic pacakging.

4



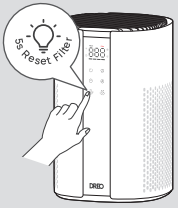
Remove the old filter then put the new filter in place.

5



Rotate the bottom cover clockwise to lock back in place (you will hear a "click").

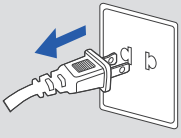
6



Return to upright position and long press the for 5 seconds until it beeps, to reset the filter change reminder.

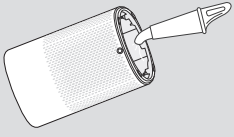
Cleaning the Inside & Outside

1



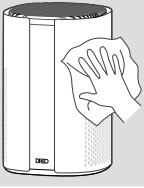
Unplug the air purifier before any cleaning and maintenance.

2



Remove the filter and clean the inside with a dust vacuum.

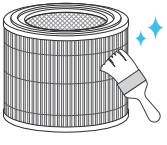
3



Wipe clean the housing with a dry, soft, non-abrasive cloth.

Cleaning the Filter

- For optimal use, the outer pre-filter can be cleaned with a soft, dry brush once every 2-4 weeks.
- Keep away from water and humid areas. Moisture will allow mold to grow.



TROUBLESHOOTING 05

Related to Filter

Where can I buy a new filter?

Please purchase directly from the DREO official website at **www.dreo.com** or through the DREO app.

I changed the filter, but the Filter Change Reminder is still on.

The Filter Change Reminder will not automatically reset. Please press and hold  to reset the reminder, the indicator will turn off after reset.

The Filter Change Reminder has not turned on for a long period of time.

There are several factors that can impact the filter life, including the indoor air quality level, length of operation and particle density in the air. If your room has a better air quality level and/or you don't use your air purifier often, the reminder will take longer to light up.

Related to Use

Why is my air purifier not working?

Check if the power is connected, the power cord is damaged, or the electrical outlet is powered.

The airflow from my air purifier is too weak.

- Make sure that there is enough space around the air purifier.
- Check if the filter packaging has been removed.
- Fan speed will be low when auto mode is switched on and air quality is good. Try to switch to higher speed.
- Replace the filter if the filter is clogged and overloaded.

My air purifier doesn't improve the air quality.

- Check if the filter packaging has been removed.
- Use within 183 ft^2 areas for optimal air refresh rate (4.8X air changes per hour).
- Make sure the windows are closed as polluted air may continue coming in from outside of the windows.
- The overloaded filter will make the fan work harder to pass the air through. Consider replacing the filter if it is clogged.
- Do not place in crowded areas and corners.
- Check if air outlet and inlet are obstructed.

Why is my air purifier making a loud noise?

- Switch the air purifier to sleep mode or lower purifying speeds.

Why is the Air Quality indicator is always red?

- It's recommended to move the appliance to a different location, replug it, and check the indicator light again. If the issue persists, please contact our Customer Support.

The odor in the room is very strong, but the Air Quality Indicator is only green or blue.

- The Air Quality Sensor detects PM 2.5 particles but cannot detect odors. If you feel that the indoor air odor is relatively strong, it is recommended to manually open the highest purifying speed.

Why is the Air Quality indicator always blue?

- The Air Quality sensor reports the presence of airborne particles, but it cannot detect gas. Please make sure there is no gas contamination inside your room.

Why is my air purifier making an unusual noise?

- Make sure the air purifier is operating on a flat, stable surface.
- Do not add essential oils or diffusers into the air purifier or use in a excessively humid area. Humidity will cause mold to grow.
- If the unusual noise still exists, there may be external objects blocking the air openings. Please contact our customer support.

Why does my air purifier produce an unpleasant smell?

- During the initial few days, new air purifiers produce a plastic smell which is normal and will dissipate eventually.
- Do not add essential oils or diffusers into the air purifier or use in a excessively humid area. Humidity will cause mold to grow.
- If the filter has absorbed pollutants to its maximum capacity, then the smell may come from the dirty filter. Please replace the filter when necessary.

If your problem is not listed or still persists, contact our Customer Support **(see page 12).**

Model No.: DR-HAP007S
Rev_EN_1.0

We're Here to Help!

(888) 290-1688 (Mon - Fri, 9:00 am-5:00 pm PST/PDT)

support@dreo.com

www.dreo.com

www.dreo.com

Looking for help?

Contact us to get expert support.

support@dreo.com (888) 290-1688 www.dreo.com

Mon – Fri, 9:00 am–5:00 pm PST/PDT