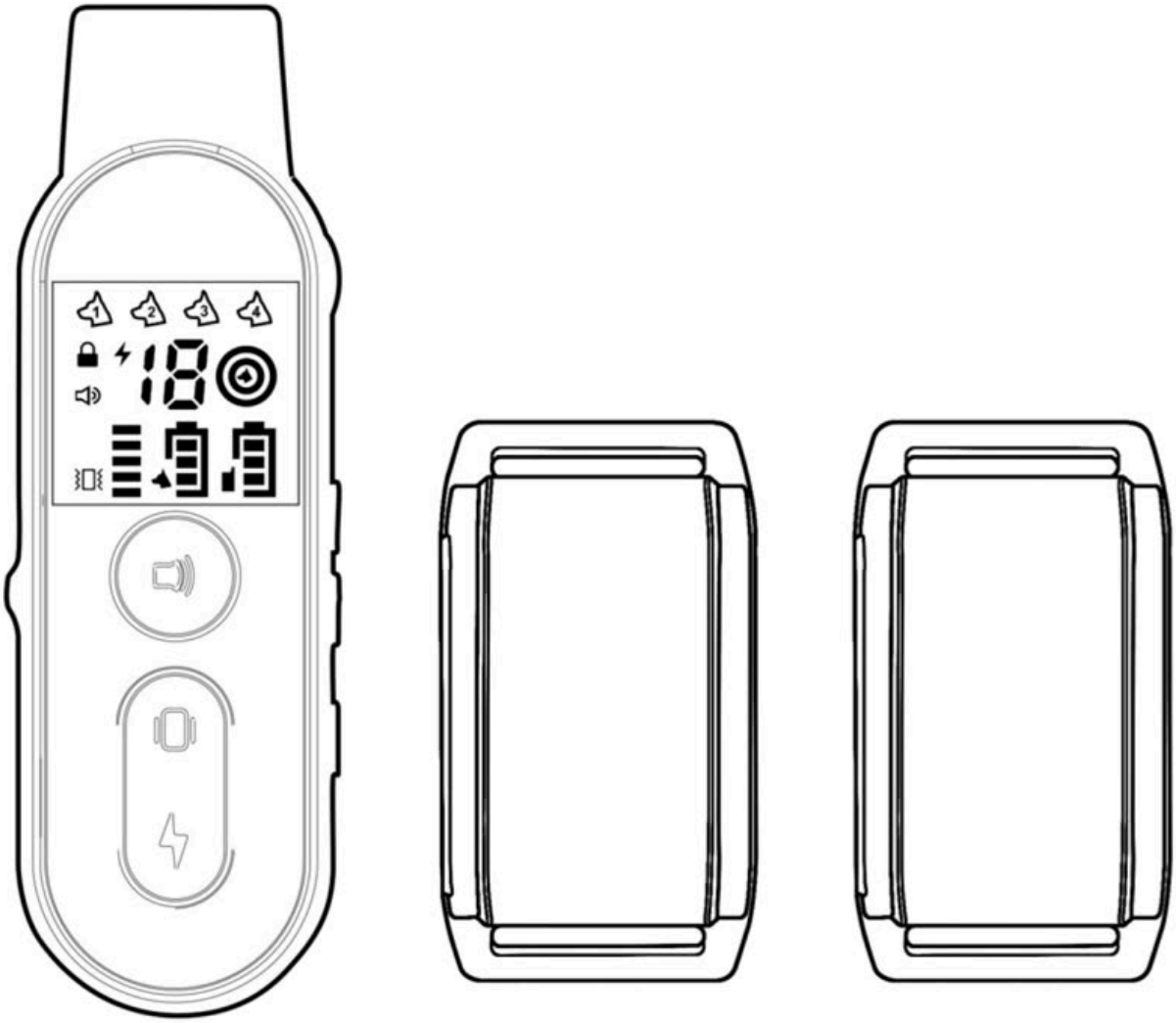
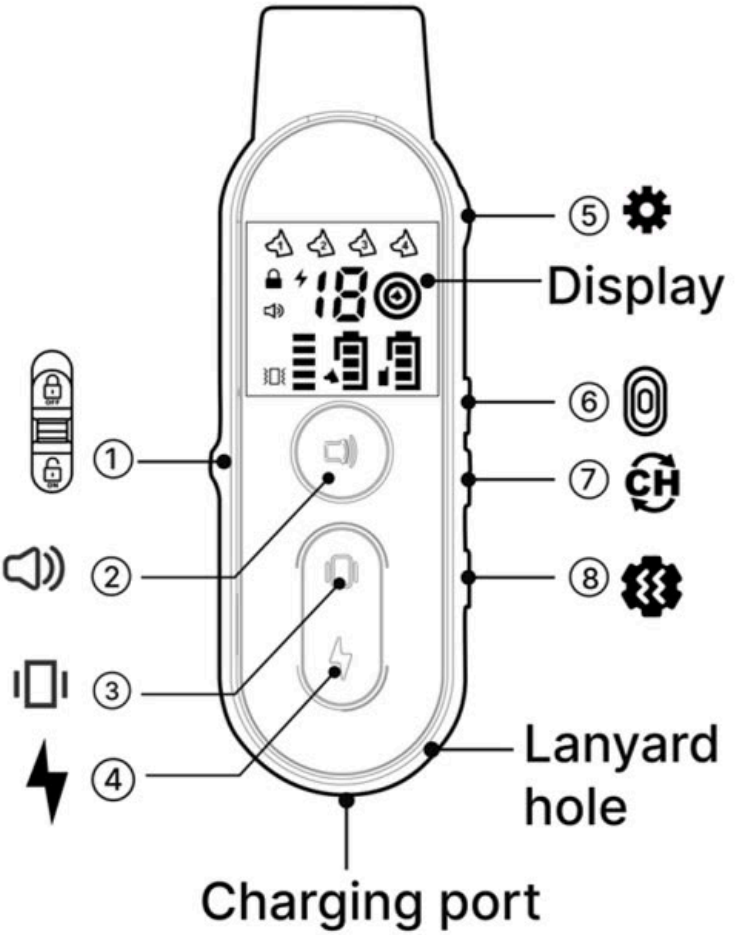


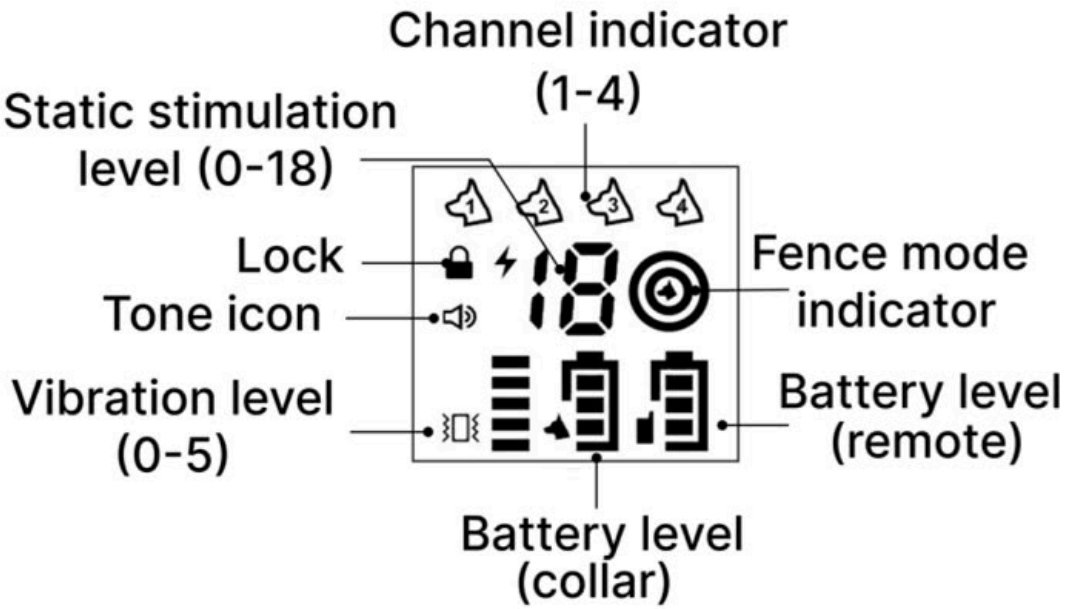
User Manual

Model: X5

Controls and Display

Remote





①		Power button	Power on/safety lock to prevent accidental operation
②		Tone button	Activates tone/confirm pairing
③		Vibration button	Activates vibration/exit pairing
④		Static button	Activates static stimulation/ remove pairing
⑤		Level button	Adjust the static level in training mode & boundary range level in fence mode.
⑥		Wireless fence button	Press to enter/exit fence mode
⑦		Channel button	Select a receiver channel and enter pairing mode
⑧		Vibration level button	For adjusting the vibration level

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Getting Started 1
-Charging
-Remote control/collar on/off

Training Functions 2
-Tone
-Vibration intensity adjustment
-Static intensity adjustment

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-14 levels of fence range
-Out of range warning
-Preset operation
-Factors affecting fence signals

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-Cancel pairing
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-Operating environment and maintenance
-FCC warning
-Specification

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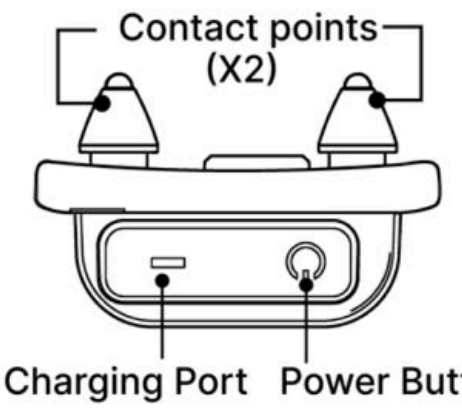
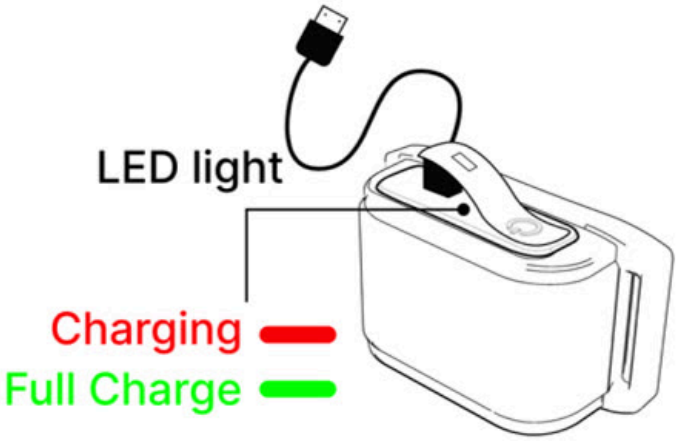
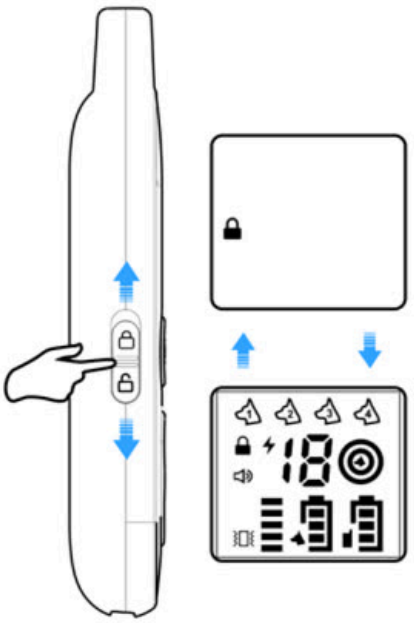
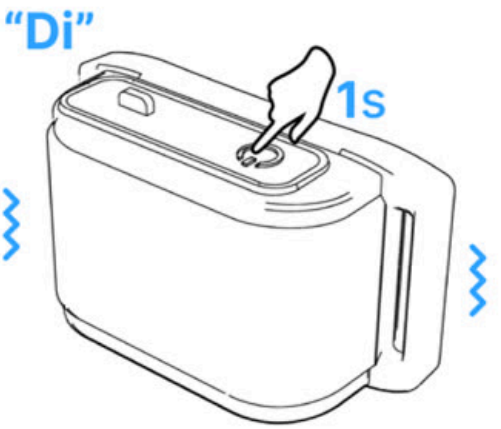
Collar





Turn on/off





Remote:

Slide to ON to unlock or OFF to lock. Charge the remote if the display does not turn on.

Collar:

Hold the receiver power button for 1 second to turn it on. It sleeps after 6 minutes of inactivity.

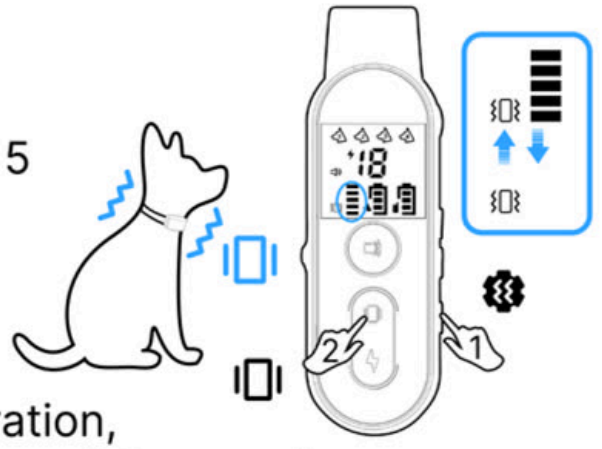
Beep command

Press the Tone button to make the receiver beep once. Press and hold the button for a continuous tone.

Adjust the Vibration Level

1. Press ( ) to select a level from 0 to 5.

Level 0 disables vibration, level 5 is the highest setting.

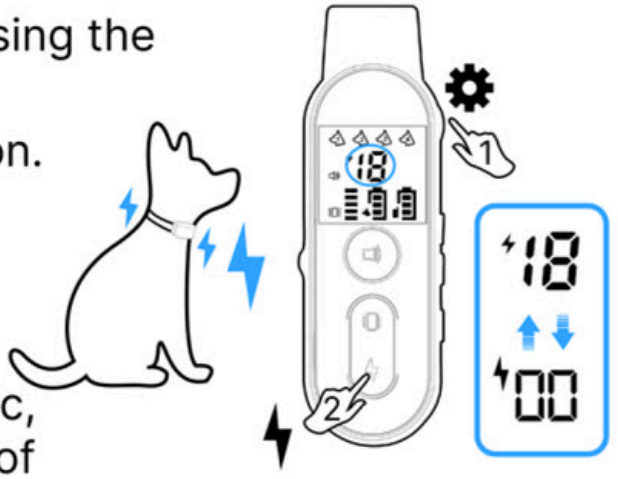


2.Short press ( ) for one vibration, long press for continuous vibration of 8 seconds.

Adjusting Static Stimulation Level

1. Adjust the static level by pressing the ( ) Level button

Level 0 disables static stimulation. Level 18 is the highest setting.



2.Short press ( ) for one static, long press for continuous static of 8 seconds.

BONUS FEATURE

WIRELESS FENCE MODE INCLUDED

Your X5 also includes a wireless fence mode for temporary outdoor boundaries.

No wires.
No base station.
Easy setup.

MORE FREEDOM. MORE CONFIDENCE.

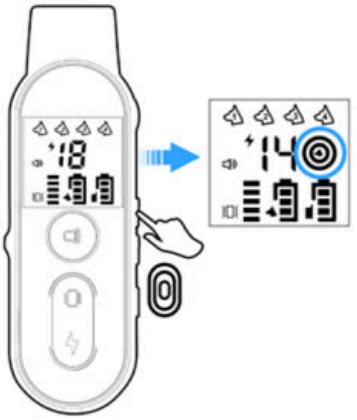
- **ADJUSTABLE RADIUS**
- **14 DISTANCE LEVELS**
- **NO WIRES REQUIRED**
- **GREAT FOR YARDS • CAMPING • TRAVEL**

QUICK SETUP VIDEO
Scan to Watch

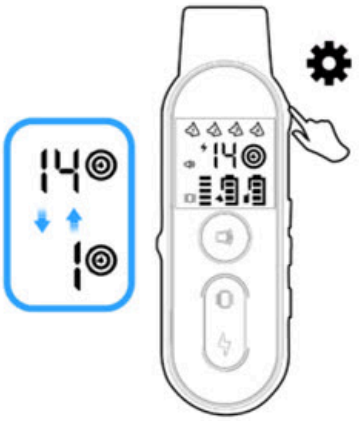
PLEASE NOTE
Designed for temporary training boundaries.
Not intended to replace a permanent containment system.

Electronic fence mode

1 Enter the electronic fence mode



2 Adjust the boundary range



Press ( ) to enter the electronic fence mode ( ), and press again to exit the fence mode.

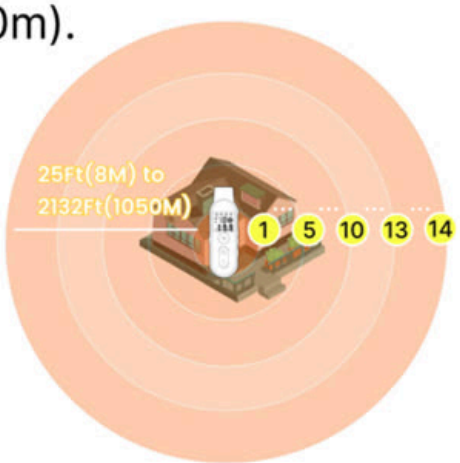
Rotate ( ) increase/decrease the electronic fence level

Tips: Exit fence mode when it is not in use to conserve battery power.

---

14 Boundary Range Levels

The electronic fence ranges from the lowest level 1 to the highest level 14, with a distance of 25FT(8m) to 3500FT (1050m).



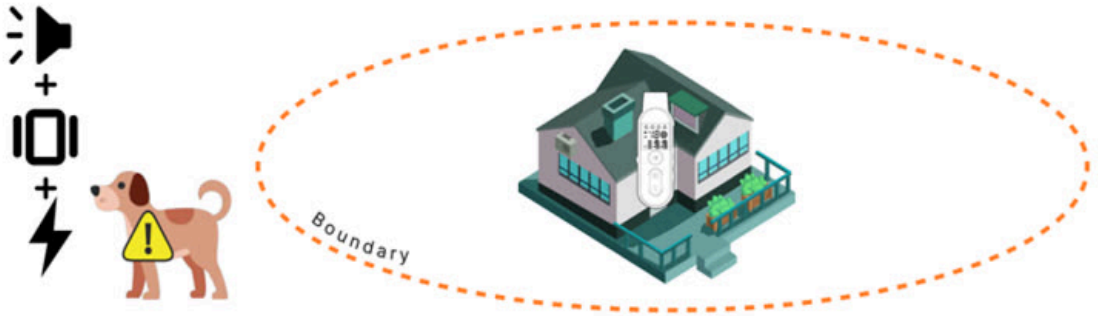
The values on this graph are for reference only

- Level 1 is about 25Ft(8M)
- Level 5 is about 200Ft(60M)
- Level 10 is about 450Ft(135M)
- Level 13 is about 1000Ft(300M)
- Level 14 is about 3500Ft(1050M)

Test the selected range in the actual use area before placing the receiver on your dog. Boundary distance may vary significantly between open areas and locations near buildings or sources of radio interference.

Alerts when the dog crosses the boundary

Remote Alerts		
First warning	*2	2 beeps
After an interval of 30 seconds		
Ongoing out-of-range alert	*1	1 beep
After an interval of every 30 seconds		
Starts with two beeps, then continues with a beep every 30 seconds until the dog returns inside the boundary		



Collar Receiver Alert		
First warning	*1 + *3	1 beep + 3 vibrations
After an interval of 5 seconds		
Second warning	*1 + *5	1 beep + 5 vibrations
After an interval of 5 seconds		
Third warning	*1 + *1 + *1s	1 beep+1 vibration+shock for 1 seconds
After an interval of 8 seconds		
Fourth warning	*1 + *1 + *2s	1 beep+1 vibration+shock for 2 seconds
After an interval of 8 seconds		
Fifth warning	*1 + *1 + *3s	1 beep+1 vibration+shock for 3 seconds

!Notes!

- Set vibration to 0 before entering fence mode to disable boundary-crossing vibration.
- Set static stimulation to 0 before entering fence mode to disable boundary-crossing stimulation.
- Set vibration and static levels separately for each receiver.

Preset training levels before entering fence mode

⚠ Set the vibration level before entering fence mode. After selecting the level, press the Vibration button once to save it.

⚠ In fence mode, the vibration/static level cannot be adjusted. Please preset and save the training level you need before entering fence mode.

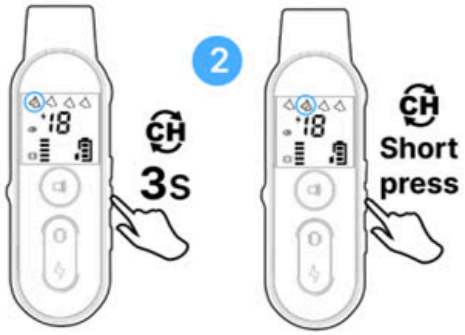
Factors That Affect the Boundary Signal

		For example
1	Keep the remote away from metal objects and electronic devices in fence mode.	
2	Do not hang the remote control on the indoor wall or place it on the ground, otherwise the fence signal will be be weakened.	
3	If the dog's body covers the receiver while lying down, the signal may weaken. Position it safely at the side or back of the neck.	Collar is covered

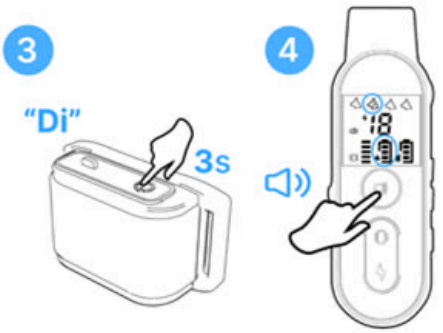
Walls, metal structures, terrain, and radio-frequency interference may reduce the boundary range. Published range values are based on open-area testing and are provided only as a reference.

Pairing A Receiver (Factory-Paired)

1. Press and hold (CH) for 3 seconds, the icon (📣) flashes to enter pairing.
2. Press the Channel button to select the channel to which you want to pair the receiver.

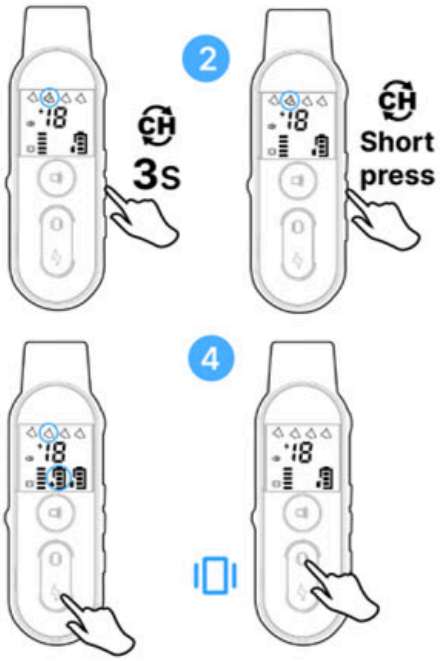


3. When the collar is turned off, press and hold (⏻) for 3 s to until you hear two Beep sounds and the LED light flashes red and green.
(Note: Do not release your hand before you hear the "beep" sound.)
4. Press the (🔊) button to confirm pairing. The receiver beeps when pairing is successful.



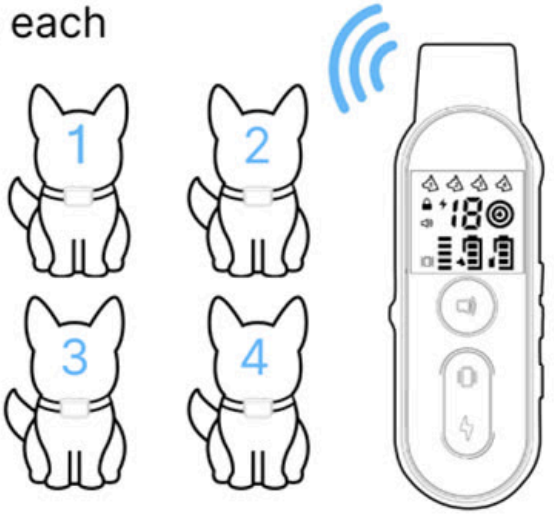
Removing a Paired Receiver

1. Press and hold (CH) for 3 seconds, the icon (📣) flashes to enter pairing.
2. Press the Channel button to select the receiver channel you want to remove.
3. Press the (⚡) button to remove the pairing.
4. Press the (📳) button to exit pairing.



Pairing multiple collars

Repeat the pairing procedure for each additional collar receiver.



1. Press (CH) button to control one of up to four receivers or all paired receivers at once.

2.Vibration and static stimulation levels can be set separately for each receiver.

Tips:

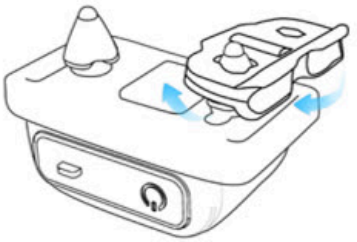
-Exit fence mode when it is not in use to conserve battery power.

-Use tone or vibration before static stimulation whenever possible.

-For reliable operation, fit the receiver collar correctly before using fence mode.

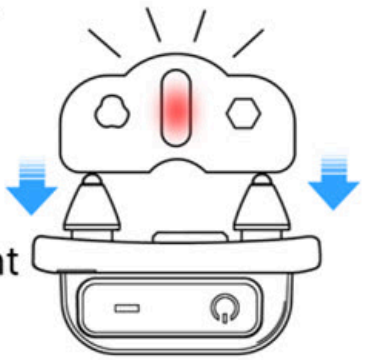
Static intensity test

1. Screw the contact points onto the collar and tighten them with the test light tool.
(The hole in the test light can assist in tightening the contact points.)



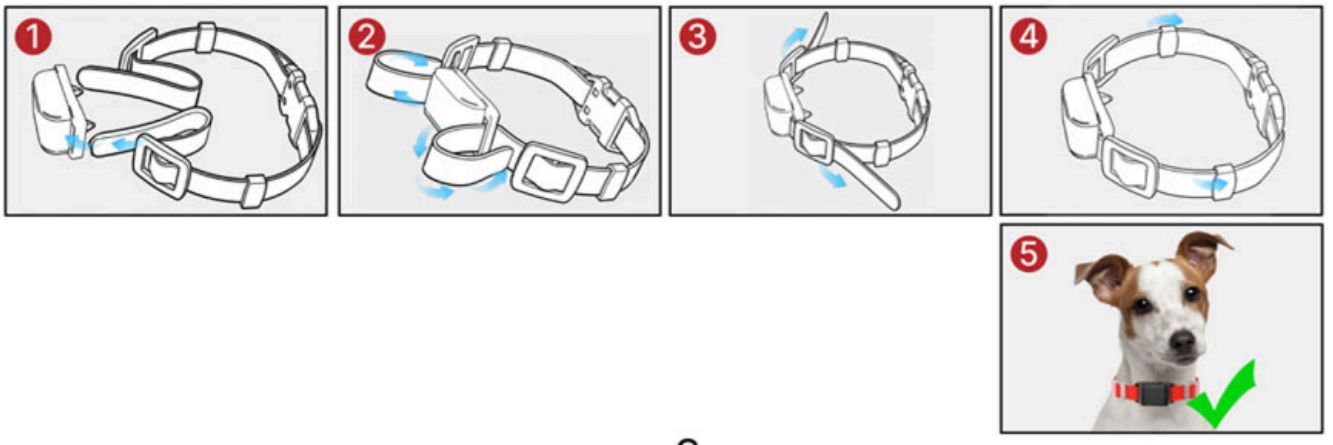
2. Place the test light across both contact points. Make sure the wire inside the test light touches both contact points.

3. Activate static stimulation and observe the test light. A brighter light indicates a higher output level. Level 1: Faintlight, Level 18: High light



How to wear a dog collar

1. Adjust the strap for your dog's neck and align the strap opening with the slot in the receiver.
2. Pass the strap through the receiver slot.
3. Thread the strap through the buckle and adjust it to the required length.
4. Secure the excess strap with the silicone keeper.

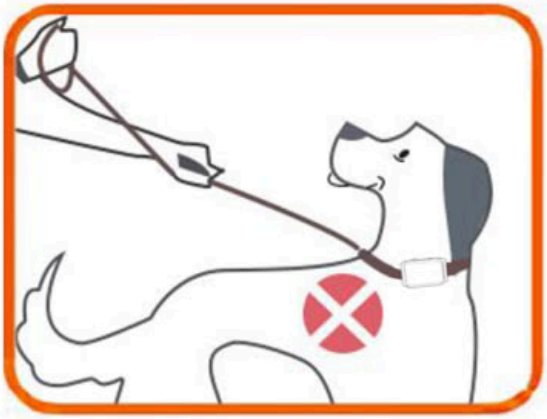


Fitting the collar

1. Adjust the strap to fit your dog's neck.

2. The fit is correct when you can insert one finger between the strap and your dog's neck.

3.For a dog with thick fur, separate the fur so both contact points touch the skin. Do not shave the dog's neck unless directed by a veterinarian.



4. Do not attach a leash to the receiver collar. Use a separate collar or harness for the leash to avoid pressure on the contact points.

Wearing precautions

- Wearing the collar for too long or too tightly can cause skin irritation, redness, or pressure sores.
- Do not leave the receiver collar on the dog for more than 8 hours in any 24-hour period.
- Reposition the receiver every 1-2 hours and check the fit regularly to avoid excessive pressure.
- Do not attach a leash to the receiver collar.
- Clean the contact points and the dog's neck weekly with a damp cloth. Allow both to dry completely before use.
- Check the contact area every day for signs of rash or pain.
- If irritation or pain occurs, stop using the receiver until the skin has healed. If the condition lasts more than 48 hours, consult a veterinarian.

Training tips

1. Select the contact-point length appropriate for your dog's coat.

2. For thick coats, separate the fur so both contact points touch the skin.

3. Adjust the fit so you can insert one finger between the strap and your dog's neck.

4. Do not use static stimulation on dogs younger than 6 months or on dogs that are elderly, pregnant, in poor health, or aggressive. Consult a veterinarian and a qualified professional trainer before using the product if you are unsure whether it is appropriate for your dog.

5. Begin training with tone, then use vibration if needed. Use static stimulation only when necessary and at the lowest effective level. Delete make your pet less shocked by electric static.

6. Begin static stimulation at level 1 and increase gradually only until the dog shows a mild response.

Frequently asked questions

If you have any questions, please feel free to contact our customer service team.

Questions	Suggestions
What determines the center of the boundary?	The remote is the center of the circular boundary.
Can I use the training buttons while fence mode is active?	Yes. You can manually activate tone, vibration, or static stimulation from the remote while fence mode is active. Set the automatic fence-mode levels before entering fence mode.
Why does the receiver activate before or after the expected boundary?	1. Move the remote away from metal objects and electronic equipment.
	2. Keep the receiver uncovered and in the recommended orientation.
	3. Confirm that both devices are on and charged.
	4. Test for nearby radio interference.
	5. Place the remote at the tested height and orientation.
How quickly do alerts stop after the receiver returns inside the boundary?	Alerts may continue for approximately 3-5 seconds after the receiver returns inside the boundary.

Frequently asked questions

Questions	Suggestions
The device will not turn on	Fully charge the device, then try again.
Unable to charge	1. Use a standard 5 V USB adapter, not a fast charger.
	2. Check if the charging cable is broken
An accessory arrived damaged	Contact customer support with a photo or video of the damaged item to request a replacement.
Static/vibration does not work	1. Confirm that the selected level is above 0.
	2. Separate thick fur so both contact points touch the skin.
	3. Adjust the collar so one finger fits between the strap and the dog's neck.
Can I control multiple receivers at the same time?	Yes. Select an individual channel to control one receiver, or select the all-channel setting to control all paired receivers simultaneously.
Will paired receivers interfere with one another?	No. Properly paired receivers are designed to operate without interfering with one another.

Important safety information

⚠ Do not open or modify the receiver. Doing so may damage its water resistance and void the warranty.

⚠ Never test static stimulation on yourself or another person. Use the included test light.

⚠ Radio interference, large metal structures, severe weather, terrain, and nearby transmitters may reduce range or cause inconsistent boundary detection.

⚠ 1. When pressing buttons such as vibration or electric shock, and there is no response, you should first check:
1.1 Check if the remote control and collar are turned on.
1.2 Check whether the battery power of the remote control and collar is sufficient.
1.3 Use a standard 5 V USB adapter, not a fast charger.
1.4 If the battery has not been used for a long time and the battery voltage is lower than the charging start voltage, it should be charged for a different period of time.
1.5 Verify that the collar is providing stimulation to your pet by placing a test light on the collar.

⚠ 2. If the dog does not respond to static stimulation, you should check first.
2.1 Make sure that the contact points of the collar are snug against the pet's skin.
2.2 Try increasing the shock level.

⚠ 3. If the remote control and collar do not respond or cannot receive signals, you should check first:

3.1 Check whether the remote control and the collar are successfully matched first.

3.2 If it cannot be paired, the collar and remote control should be fully charged first. The collar must be in the off state, and then long press the power button for 3 seconds to enter the red and green light flashing state before pairing (valid time is 30 seconds).

3.3 Check whether a remote button is stuck.

3.4 Check whether there is a electromagnetic field interference, strong signal etc.You can cancel the pairing first, and then re-pairing can automatically select a new channel to avoid interference.

⚠ 4.The collar automatically emits sound, vibration, or electric shock signal, you can check first: check whether the remote control buttons are stuck.

Operating environment and maintenance

⚠ Do not operate the device in temperatures of 104°F and above.

⚠ The remote control is not waterproof, please do not expose it to rain or water.

⚠ Do not use this product in places with strong electromagnetic interference, which will seriously damage the performance of the product.

⚠ Do not drop the devices or subject them to excessive force.

⚠ Do not use it in a corrosive environment, so as not to cause discoloration, deformation and other damage to the appearance of the product.

⚠ When not in use, turn off the devices, wipe them clean, and store them in a cool, dry place.

⚠ The collar cannot be immersed in water for a long time.

⚠ If the remote becomes wet, turn it off and disconnect it from power. Do not charge or use it until it is completely dry. Contact support if water may have entered the enclosure.

FCC warning

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and collar.

—Connect the equipment into an outlet on a circuit different from that to which the collar is connected.

—Consult the dealer or an experienced radio/TV technician for help.

Note: The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance, such modifications could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Specification

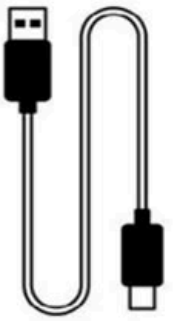
Specification	
Model	X5
Packing size	5.6*4.0*1.9 inches
Package weight	0.4 Pounds
Remote control weight(single)	24g
Collar weight(single)	28.5g
Adjustable of collar	Maximum circumference 22.3inches
Suitable for dogs weight	10-128 Pounds
Collar IP rating	IPX7
Remote control waterproof rating	Not waterproof
Collar battery capacity	250 mAh
Remote control battery capacity	250 mAh
Collar charging time	2 hours
Remote control charging time	2 hours
Collar standby time	86 days
Remote control standby time (No operation)	2 years
Collar charging interface	Type-C connection
Collar and remote control reception range (Training Mode)	Obstacles 1/3 Mile, open 1.1 5Mile
Signal receiving method	Two-way reception
Training mode	Beep/Vibration/Static
Vibration level	0-5
Static level	0-18
Collar standby power consumption	120 μA
Remote control standby power consumption	11 μA

Package Contents (1 Collar Version)

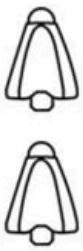
❶ Remote control

❷ Collar unit

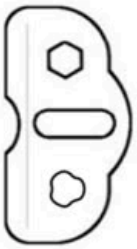
❸ Collar strap



❹ USB cable



❺ Contact Points X2



❻ Test Light

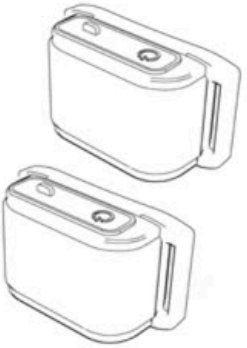
❼ Lanyard

❽ User manual

1. Remote control x1
2. Collar unit x1
3. Collar strap x1
4. USB cable x1
5. Contact points x2
6. Test light x1
7. Lanyard x1
8. User manual x1

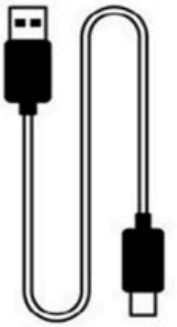
In the box(2 collars)

❶ Remote control

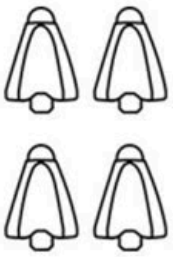


❷ Collar unit X2

❸ Collar strap X2



❹ USB cable



❺ Contact Points X4

❻ Test Light

❼ Lanyard

❽ User manual

1. Remote control x1
2. Collar unit x2
3. Collar strap x2
4. USB cable x1
5. Contact points x4
6. Test light x1
7. Lanyard x1
8. User manual x1