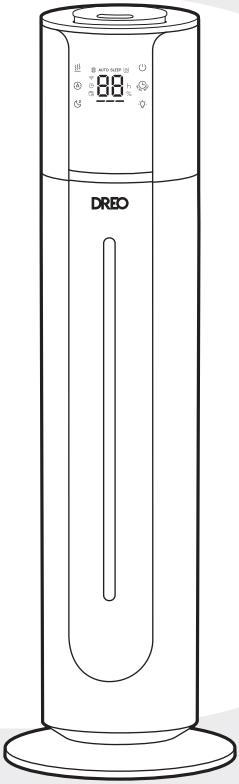
DREO | Humidifier
747S

USER MANUAL



Thanks for Choosing DREO!

Your support means the world to us.
We hope you enjoy our product as much as we did creating it.

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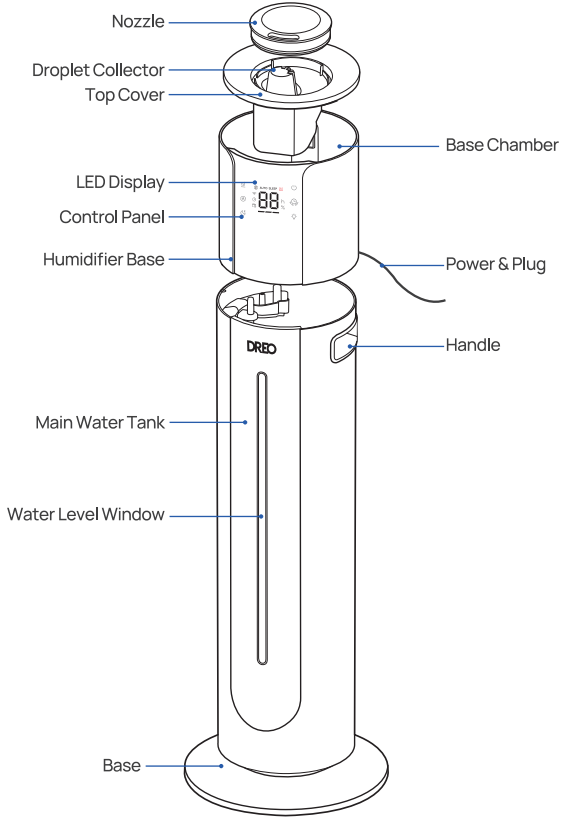
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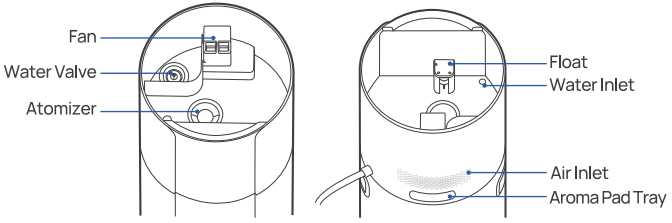
KNOWING YOUR APPLIANCE

01

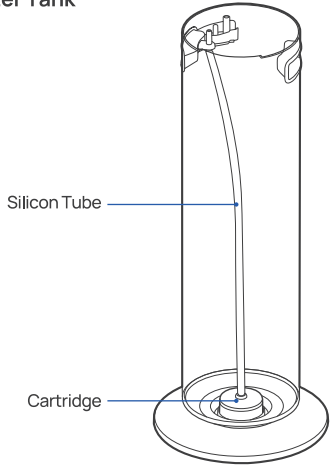
Package Contents

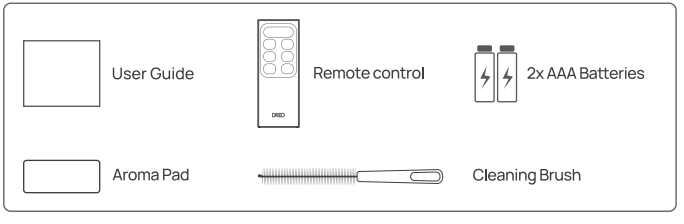


Base Chamber



Main Water Tank





Control Panel



Power Button
- Turn the appliance on/off.
- Long press for 5 seconds to restore WiFi and factory settings.



Manual Mode Button
Switch between Low/Medium/High mist level.



Timer Button
- Select to set a timer (0-12h).
- Long press for 5 seconds to enter WiFi settings.



Auto Mode Button
- Turn Auto Mode on.
- Tap Ⓐ to increase the target humidity by 5% (target humidity ranges from 30% to 90%).
- In Auto Mode, mist level is adjusted according to your target humidity.
- Press ≋ / ☾ to exit Auto Mode.

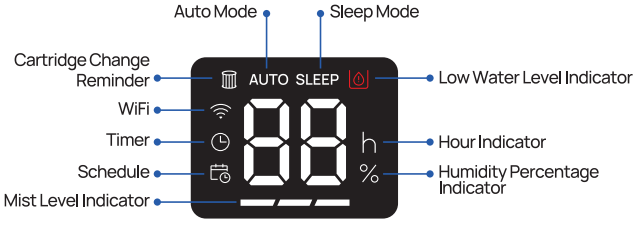


Ambient Light Button
- Touch to turn on/off the ambient, display, water level window lights and beep sounds.
- Long press to adjust brightness.



Sleep Mode Button
- Turn Sleep Mode on.
- Humidify at the lowest mist level.
- Beep sounds, ambient, display and water level window lights will be turned off.
- Touch any button to wake up the display (auto-off in 5s).
- Touch ☾ / ≋ / Ⓐ to exit.

LED Display

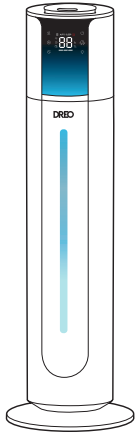


Note:
- When humidity levels are below 10%, the display will show "LO".
- When humidity levels are above 90%, the display will show "HI".
- When the water is low, the Low Water Level Indicator will flash for 5 seconds, then the appliance will switch to standby.
- When receiving Software upgrades, the display will show "UP", and the appliance can't be operated until the upgrade ends.
- The Sleep Mode, Cartridge Change Reminder, and Schedule are available in the DREO app.

Ambient Light

The ambient light color will change according to your room humidity level.

Light Color	Humidity Level
Yellow	≤30%
Green	31% - 60%
Blue	≥61%



CONNECTING TO YOUR APPLIANCE

02

Before connecting the appliance to your mobile device, please scan the QR code on the left or go to the app store and search **"DREO"**, then select and download the app.

Download on the App Store

GET IT ON Google Play

Look for "Humidifier 747S" when connecting your new new appliance.

You can use the DREO app to connect your appliance to **Amazon Alexa** or **Google Home**. Please follow the in-app instructions to set up your voice assistant.

NOTE:You must create a DREO account to access voice assistants.

1 Launch DREO and sign in or create account by following in-app instructions.

2 Enable Bluetooth on your mobile device and plug in your appliance.

3 Hold 5s for WiFi for 5 seconds to start WiFi connection settings.
(Tip: The WiFi icon will keep flashing when pairing.)

4 Tap **+ Add Device** and select **Humidifier 747S**.

5 Follow in-app instructions to complete WiFi connection.

6 You're now ready to control the appliance on your app.
(Tip: To restart connection settings, hold 5s for WiFi again for 5 seconds)

Long press ⏻ for 5 seconds to unpair WiFi and restore factory settings.

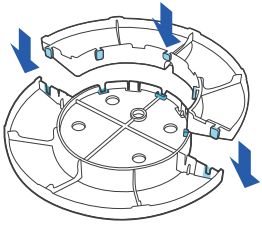
USING YOUR APPLIANCE

03

Before Use

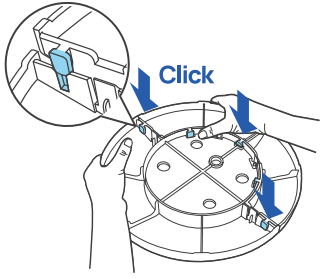
When using your appliance for the first time, remove the wraps and follow the steps below.

❶



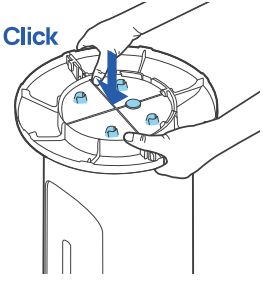
Match the rectangle cutout with the rectangle support on the base.

❷



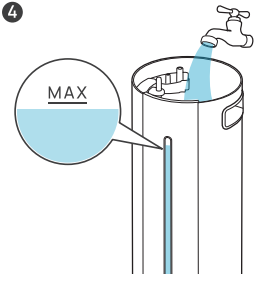
Press down on the edge to snap the two base halves together.

❸



Attach the base to the humidifier bottom. Press the base firmly until you hear a click.

❹

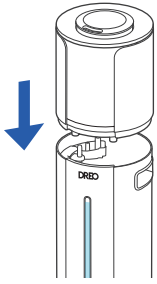


Fill the water tank with room-temperature water.

Note:

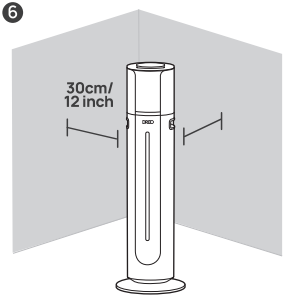
- You can also add water directly to the base chamber.
- DO NOT fill past the MAX line.

❺



Place the humidifier base on the water tank.

❻



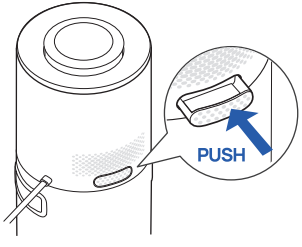
Place the appliance on a flat, level surface, keeping at least 30 cm/12 inch away from walls or any major obstacles.

ATTENTION:

- It is recommended to add purified or distilled water to prevent white powder residue from forming.
- Do not add essential oils or other liquid medication into the water tank to avoid damage to the tank.
- Direct the mist away from walls, furniture and electrical appliances.
- It is recommended to place a water-resistant mat under the appliance to catch spills and droplets.
- Empty and clean the appliance before storage. Clean the appliance before next use.
- Be aware that high humidity levels may encourage the growth of biological organisms in the environment.

Adding Essential Oil

❶



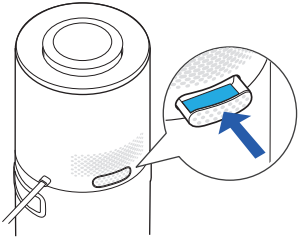
Push to open the aroma pad tray.

❷



Add 5-10 drops of essential oil on the aroma pad.

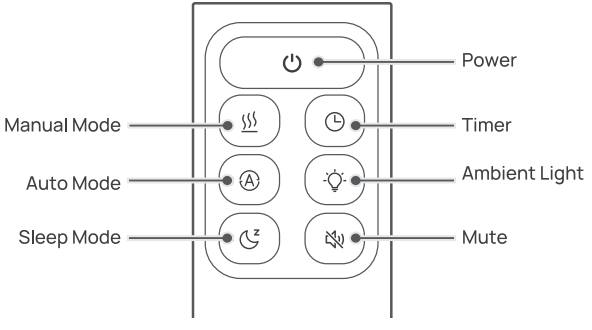
❸



Put the aroma pad tray back in place.

Note:
- Add essential oils on the aroma pad only. Do not add into the water tank or any other places.
- The scent may be soft, this appliance is not intended to work as an aroma diffuser.
- The scent level cannot be adjusted.
- If the aroma pad becomes too stiff, it needs to be replaced.

Remote Control



CLEANING AND MAINTENANCE

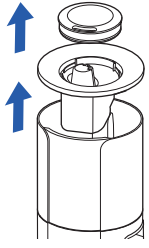
04

Scan the QR code to see the cleaning and installation guide

- Always turn off and UNPLUG the appliance before any cleaning or maintenance.
- Do not clean the main body under running water.
- Do not let water splash into the air outlets.
- Do not use any chemical agents when cleaning the appliance.
- Store in a cool, dry place and cover it to protect from dust.
- Empty and clean the appliance before storage. Clean the appliance before next use.
- Do not overfill the appliance due to the potential risk of electric shock.

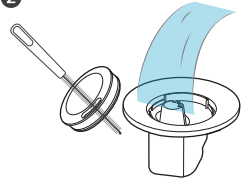
Cleaning

1



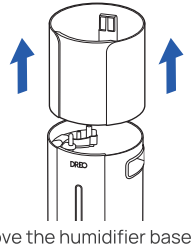
Remove the top cover and the nozzle.

2



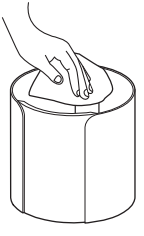
Rinse the top cover, and clean the nozzle with the included cleaning brush.

3



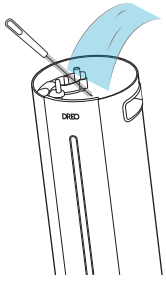
Remove the humidifier base and pour out any water.

4



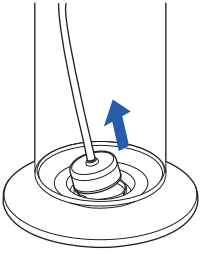
Clean the base chamber with a dry cloth.

5



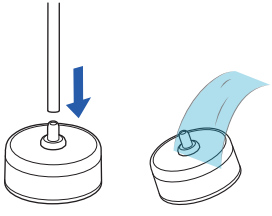
Pour out any water in the main water tank. Clean the inside of the tank with the cleaning brush, then rinse with room-temperature water.

6



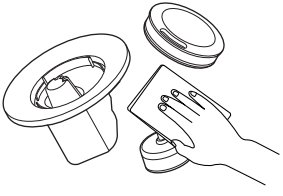
Pull to remove the cartridge from the bottom of the water tank.

7



Pull to remove the cartridge from the silicone tube and rinse it.

8

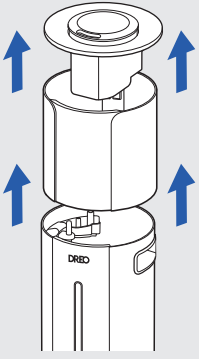


Dry **all parts** with a cloth.
Make sure all parts are completely dry before reassembling or storing.

Descaling

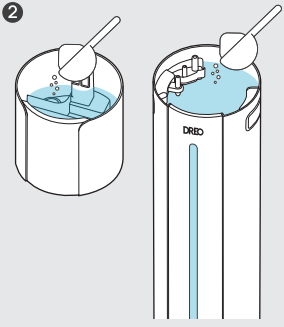
RECOMMENDED ONCE A MONTH

1



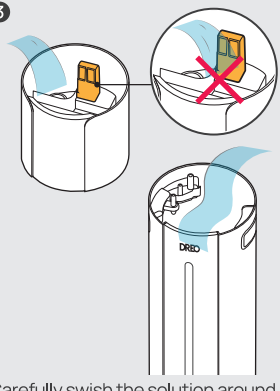
Remove the humidifier base from the main water tank.

2



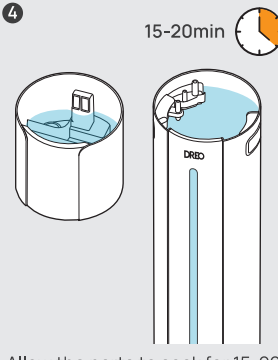
Fill the water tank and base chamber with a solution of bleach and water (one teaspoon of bleach for each gallon of water).

3



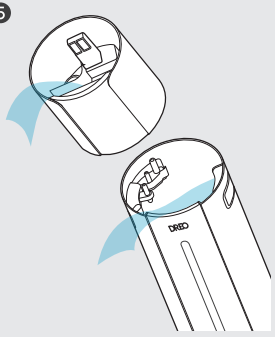
Carefully swish the solution around the tank and base chamber.
Do not allow liquid to contact the fan.

4



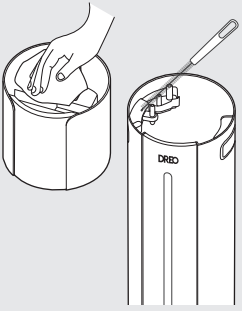
Allow the parts to soak for 15-20 minutes. The solution will loosen scale (mineral deposits) in the tank and base chamber.

❺



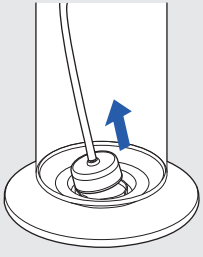
Pour out the solution.

❻



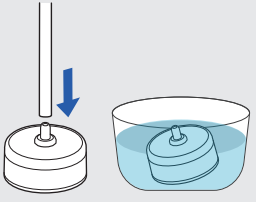
Use a soft cloth and cleaning brush to remove scale from all parts.

❼



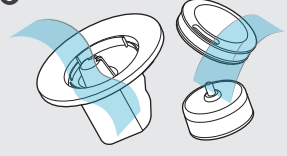
Pull to remove the cartridge from the bottom of the main water tank.

❽



Pull to remove the cartridge from the silicone tube. Place the cartridge in a container and fill with enough solution to cover the cartridge. Soak for 1 hour.

❾

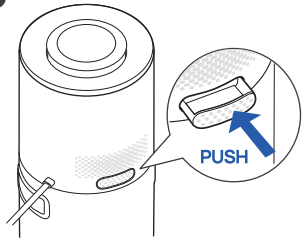


Rinse **all parts** until any bleach smell is completely gone.

Cleaning the Aroma Pad Tray

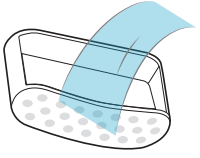
RECOMMENDED ONCE A WEEK

1



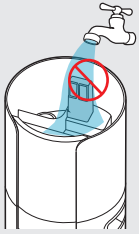
Push to open the aroma pad tray at the back of the base.

2

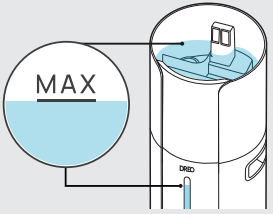


Rinse with water and place back into the base.

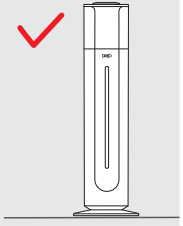
Is Your New Appliance Leaking?

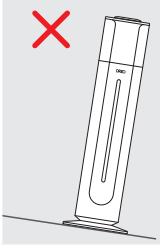


Make sure the water is not added into the fan.



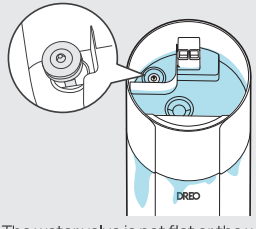
Make sure the water does not pass the MAX line.



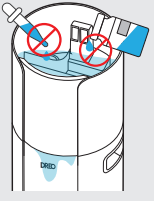


Make sure the appliance is placed on a flat surface.

Contact Customer Service If...



The water valve is not flat or the water inlet tank leaks water when refilling.



Your appliance has leakage due to prolonged use of essential oils or other liquid medication.

If your appliance keeps leaking water, please contact customer support (see page 17).

TROUBLESHOOTING 05

My appliance does not work.

1. Make sure that the cord is connected to a powered outlet and the mains voltage corresponds with the voltage indicated on the appliance.
2. The appliance will shut down automatically in the event of low water.
3. Check if the water tank is installed properly.
4. In Auto Mode, the appliance will stop adding moisture when it reaches the room humidity target.
5. Make sure that no water enters the inside unit during cleaning or use. If water does get inside, do not power on the humidifier immediately. Place it in a dry, well-ventilated area and let it dry for at least 24 hours before use.

My appliance is not misting.

1. Please check whether the air inlet is blocked.
2. The water in water reservoir is nearly used up.
3. Your room might have too much ventilation. Please close doors and windows.
4. Check if the appliance is in Auto Mode and the set humidity is lower than the ambient humidity.
5. Check if there is scale attached to the surface of the atomizer. If necessary, clean it according to the instructions.
6. When the water inlet tank is out of water, you need to wait about 15 seconds for the appliance to pump water after plugging it in before it starts working.

The mist produces an unpleasant smell.

1. Use purified or distilled water only. It is not recommended to use tap water.
2. Change water regularly to avoid dirty water accumulation.
3. Clean the appliance and keep it dry for 12 hours with the cover detached.
4. Clean the aroma pad tray, change the aroma pad.

Water leaks from my appliance.

1. Make sure the silicone sealing ring around the water outlet valve is secure.
2. Avoid running the appliance in a room with over 60% relative humidity.
3. Wipe any excess water.
4. Do not shake the appliance.
5. Make sure to place the appliance on a flat, level surface.
6. Check the water tank for leaks. If there are leaks, contact Customer Support (see page 17).

There is white dust in the water tank.

You should descale the appliance regularly. Using purified or distilled water can help prevent the formation of scale.

The water pump is making noise.

This appliance uses a water-pumping mechanism, so a brief, slight noise when starting to pump water is normal.

If your problem is not listed or still persists, contact our Customer Support **(see page 17)**.

Model No.: DR-HHM017S
Rev_EN_1.0

We're Here to Help!

(888) 290-1688 (Mon - Fri, 9:00 am-5:00 pm PST/PDT)

support@dreo.com

www.dreo.com

www.dreo.com

Looking for help?

Contact us to get expert support.

 support@dreo.com

 (888) 290-1688

 www.dreo.com

Mon - Fri, 9:00 am-5:00 pm PST/PDT