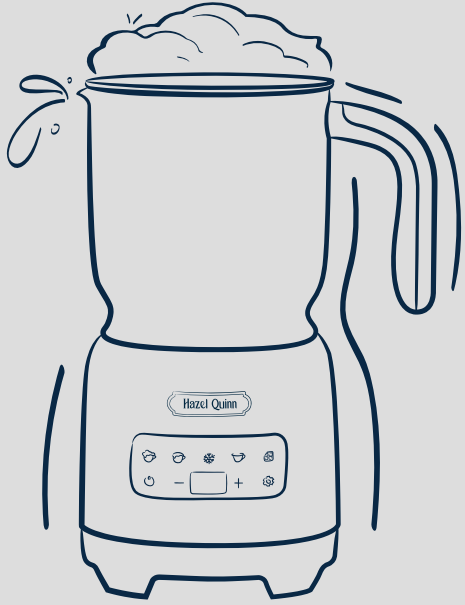
Hazel Quinn

MILK FROTHER



User Manual

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning:
Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

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IMPORTANT SECURITY MEASURES

- If the instructions contained in this manual are not followed precisely, fire or explosion may result in property damage, personal injury, or death.
- Read all the instructions before using the appliance, and always obey all safety messages.
- To reduce the risk of fire or electric shock, do not remove the cover (or back).
- No user-serviceable parts inside!

Follow all safety precautions to ensure safe use of the appliance

- This appliance is for household use only.
- Do not use the appliance for anything other than its intended use.
- Misuse could lead to fires, electric shocks, or personal injury.
- Do not leave the appliance unattended while it is running.
- Disconnect the appliance from the wall outlet before assembly, disassembly, cleaning, and after each use.
- To disconnect, turn any control to the off position, then remove the plug from wall outlet.
- Unplug the appliance from the outlet when it is not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
- To protect against fire, electrical shock, and personal injury, do not immerse the appliance, power cord or plug in water or any other liquid.
- Do not touch the appliance or the plug with wet hands.
- Never try to extinguish a flame/fire with water: Turn off the appliance, unplug it from the outlet and cover the flame with a lid or a fire blanket.
- Do not use the appliance if the power cord or plug is damaged or if the appliance has been dropped or damaged in any way.
- Do not let the cord hang over the edge of table or counter or touch hot surfaces.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return the appliance to an authorized service facility for examination, repair, or adjustment.
- Make sure the power cord does not come into contact with sharp edges.
- Do not pull on the cord to remove the plug from the socket.

- Do not place the appliance near faucets or sinks.
- Never attempt to repair the appliance yourself or without the help of a qualified technician. Failing to do this will void the warranty.
- Do not make any changes to the appliance.
- Make sure that the power outlet used is always freely accessible, because only in this way can it be unplugged when necessary.
- To remove the plug from the power outlet, operate directly on the plug. Never pull the cable; it could be damaged.
- If the appliance should break down, do not attempt to repair it. Switch the appliance off, remove the plug from the power outlet and contact the Technical After-sales centre.
- If the plug or power supply cable are damaged, have them replaced exclusively by the Technical After-sales centre, so as to prevent all risks.
- Scalding may occur if the lid is removed during the brewing cycles.
- This appliance is not intended for use by persons (including children) with physical, sensory, or mental impairments or a lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- This appliance can be used by children aged 8 years and older if they have been given supervision or instruction concerning the safe use of the appliance and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.
- The milk foam disks can pose a risk of suffocation. Keep disks out of the reach of children.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Be careful if hot liquid is poured into the food processor or blender, as it can be ejected out of the appliance due to sudden steaming.
- CAUTION Ensure that the blender is switched off before removing it from the stand.

For this appliance

- The jug warms up during the operation. Do not touch the hot surfaces; always pick up the jug using the handle.
- The appliance shall not be placed in a cabinet when in use.
- Leave a space of 10 cm around the appliance.
- Make sure the lid is firmly closed. Do not open the lid during use.
- Do not use the appliance in combination with parts or accessories from other manufacturers.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to people.
- Place the appliance on a flat, dry surface.
- Avoid wetting or spraying liquid on the appliance. In case of contact with liquid, immediately unplug the cord from the electrical outlet and dry thoroughly: Risk of electric shock!
- Do not use abrasive cleaners or sharp objects to clean the appliance.
- The use of an accessory not evaluated for use with this appliance may cause injuries.
- Do not install the appliance in environments with a temperature less than or equal to 0°C.
- Do not place the appliance on or in proximity to electric or gas cookers or in a heated oven.
- Verify that there are no foreign objects inside the appliance.
- People who have pacemakers or other similar devices fitted must make sure that the operation of these devices is not affected by the induction field, the frequency range of which is between 20 and 50 kHz.

Connect the appliance

Make sure that the mains voltage corresponds with that indicated on the data plate on the bottom of the appliance. Connect the appliance only to a power outlet installed perfectly with minimum capacity of 10A and with an efficient earth. If the plug and power outlet are incompatible, have the power outlet replaced with a suitable type by qualified staff.

Identification plate

The identification plate lists the technical data, serial number, and brand name. The identification plate must never be removed.

Disposal

⚠ Power voltage. Risk of electric shock.

- Unplug the appliance.
- Unplug the cord from the wall outlet.
- Old electrical equipment must not be disposed of with household waste! In accordance with the law in force, electrical appliances at the end of their lives should be taken to separate collection facilities for electrical and electronic waste. This is so that valuable materials from old appliances can be recycled and the environment can be protected. For more information, please contact your local authorities or recycling center employees.

Note that non-polluting and recyclable materials are used for packaging the appliance.

- Dispose of the packaging materials at appropriate, differentiated waste collection centers.

⚠ Plastic packaging. Risk of suffocation.

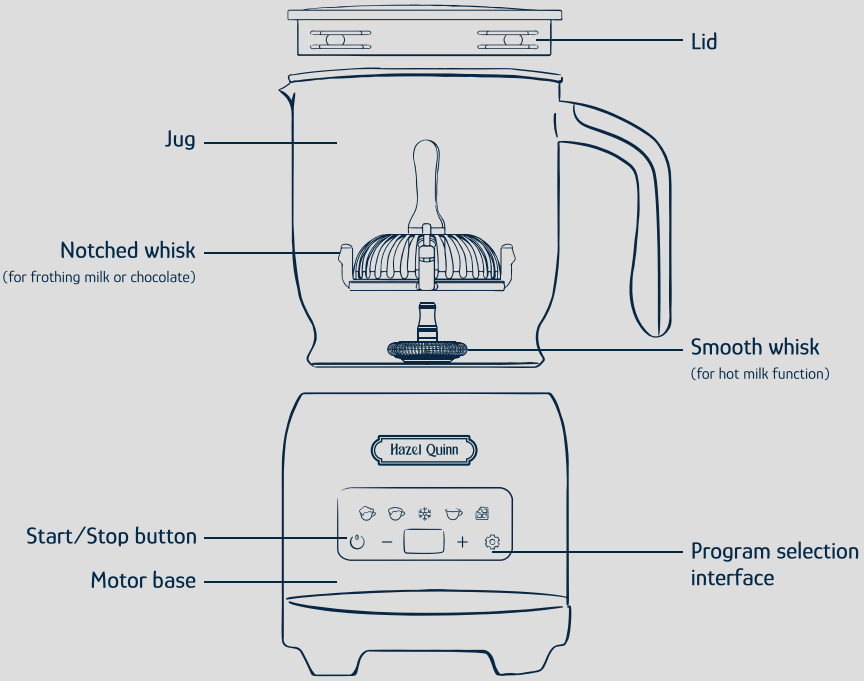
- Do not leave the packaging or any part of it unattended.
- Do not allow children to play with the plastic packaging bags.

Before first use

- Carefully unpack the appliance and remove all packing materials and any labels and stickers.
- Clean the motor base with a damp cloth. Wash all the components and dry thoroughly (see par. "Cleaning and Maintenance").
- Before use, check that all the components are intact.

DESCRIPTION AND ASSEMBLY

Description of the appliance



Assembly of components

- Place the jug on the motor base.
- Place the whisk inside the jug by inserting it into the pin.
- Place the lid on the jug and press it downwards.

Description of controls

- Program selection

The appliance is equipped with 5 preset programs which can be selected by touching the interface.

Interface Icon	Program
	Hot milk with thick froth
	Hot milk with light froth
	Cold milk with froth
	Hot milk
	Hot chocolate

- Liquid level indications

Symbol	Description
 MAX	Maximum milk filling level for heating function and chocolate preparation (including the amount of chocolate).
 MAX	Maximum milk filling level to be frothed.
MIN	Minimum level.

USE

Before use

Examination
- Check whether the product and accessories are complete.
- Check whether the rubber ring in the center of the smooth whisk is intact.
- When the product base is powered on, it will emit the sound "beep" five times, all icons will keep flashing for one minute, and it will enter sleep standby mode if no operation is carried out within one minute.
- Put the jug on the base; after it is powered on, the power button of the base will keep flashing. Push the power button to turn on the machine.

More instructions for use

- Capacity: The maximum volume for heating milk and hot chocolate is 400 ml; The maximum volume for frothing milk is 220 ml; The minimum volume for every mode is 100 ml.
- Insert the plug into the power outlet.
- Before first use, add a small amount of water to the jug, and then turn on the machine to try each function one by one. Check whether each function and the "+, -" button are available or not. Try the first function to check whether the whisk rotates normally when the product is working. The sound should be small, and the rotation should be stable when it rotates normally.
- The result of the milk mount function can be influenced by the ingredients used.
Use whole milk for best results, removing it from the fridge immediately before pouring it into the jug.
- After a first heating cycle, wait for the appliance to cool before starting a second one.
- Do not use the appliance without liquids. Starting the appliance without liquids could damage the jug. Always fill up to the MIN level and not beyond the MAX level; both are indicated inside the jug.
- If the whisk is not clean, it will produce abnormal noise during use.
- The notched whisk/whisk protector should not be applied unless it's in "Hot chocolate" mode.

To make hot milk with thick froth

- Open the lid of the jug.
- Put the smooth whisk into the rotating shaft of the jug body and install it to the end.
- Pour pure milk into the jug. The maximum amount of milk injected should not exceed the “Maximum milk filling level to be frothed” (refer to “Liquid level indications” in “Description and Assembly”) otherwise, the milk foam may overflow. The minimum milk amount should not be less than the MIN scale.
- Put the lid on the jug.
- Press the “Start/Stop” button on the control panel.
- Press the “Function” icon once to choose “Hot milk with thick froth” mode.
- Press "+" or "-" to select your preferred temperature.
- Both semi-skimmed and whole milk are suitable for this mode.

To make hot milk with light froth

- Open the lid of the jug.
- Put the smooth whisk into the rotating shaft of the jug body and install it to the end.
- Pour pure milk into the jug. The maximum amount of milk injected should not exceed the “Maximum milk filling level to be frothed” (refer to “Liquid level indications” in “Description and Assembly”) otherwise, the milk foam may overflow. The minimum milk amount should not be less than the MIN scale.
- Put the lid on the jug.
- Press the “Start/Stop” button on the control panel.
- Press the “Function” icon twice to choose “Hot milk with light froth” mode.
- Press "+" or "-" to select your preferred temperature.
- It is recommended to use whole milk for this mode. Choose 150 ml or 220 ml at 45°C for latte art.

To make cold milk with froth

- Open the lid of the jug.
- Put the smooth whisk into the rotating shaft of the jug body and install it to the end.
- Pour pure milk into the jug. The maximum amount of milk injected should not exceed the "Maximum milk filling level to be frothed" (refer to "Liquid level indications" in "Description and Assembly") otherwise, the milk foam may overflow. The minimum milk amount should not be less than the MIN scale.
- Put the lid on the jug.
- Press the "Start/Stop" button on the control panel.
- Press the "Function" icon three times to choose "Cold milk with froth" mode.

To heat up milk

- Open the lid of the jug.
- Put the smooth whisk into the rotating shaft of the jug body and install it to the end.
- Pour pure milk into the jug. The maximum amount of milk injected should not exceed the "Maximum milk filling level for heating function and chocolate preparation" (refer to "Liquid level indications" in "Description and Assembly") otherwise, the milk may overflow. The minimum milk amount should not be less than the MIN scale.
- Put the lid on the jug.
- Press the "Start/Stop" button on the control panel.
- Press the "Function" icon four times to choose "Hot milk" mode.
- Press "+" or "-" to select your preferred temperature.

To make hot chocolate

- Open the lid of the jug.
- Put the smooth whisk and then the notched whisk/whisk protector into the rotating shaft of the jug body and install them to the end.
- Pour pure milk into the jug.
- Press the "Start/Stop" button on the control panel.
- Press the "Function" icon five times to choose "Hot chocolate" mode.
- Press "+" or "-" to select your preferred temperature.

- While heating and stirring the milk, slowly pour the cocoa powder into the jug. The maximum amount of milk injected should not exceed the "Maximum milk filling level for heating function and chocolate preparation" (refer to "Liquid level indications" in "Description and Assembly") otherwise, the milk foam may overflow. The minimum milk amount should not be less than the MIN scale.
- This mode is suitable for cocoa powder, chocolate powder, and instant soft cereal. It is not recommended to use chocolate chunks to make chocolate milk.
- Powder can be added in the ratio of 0.15 g powder to 1 ml of milk.
- If the powder floats on the milk surface, please stir the powder with a spoon; It can be used during preparation.

TROUBLE SHOOTING

What to do if.....

Problem	Possible causes	Solution
The appliance does not work.	Plug not connected.	Connect the plug.
The appliance displays an error status "E1".	The jug is not installed well. The jug is removed during preparation.	Position the jug in a right site.
The appliance displays an error status "E3".	The cycle is started with an empty jug.	Pour in the appropriate amount of liquid.
The appliance stops during operation.	The jug is empty. The jug was removed during preparation. Ingredients too thick or too large like large chocolate chips.	Fill the jug. Reposition the jug in the specific site. Use finer ingredients.

The cycle does not start.	The jug has not been fitted. The whisk has not been fitted.	Place the jug in the appropri-ate site. Check if the whisk has been installed and positioned properly.
The milk fails to froth.	Milk is not cold. The jug contains residual water or is dirty. The whisk used is not correct. Use of already frothed or heated milk. Use of low-fat milk.	Use cold milk. Make sure the jug is dry and clean. Assemble the serrated whisk. Do not use milk that was frothed or heated. Use the proper type of milk.
There is little or no milk froth.	Select the wrong function. The amount of milk in the jug is below the minimum mark. Mixer not loaded or mixer not installed in place. The whisk has been damaged.	Select the right mode. Fill the jug with milk as required on the scale. Insert the whisk into the rotating shaft inside the jug. Replace the whisk with a new one.
The ingredients do not dissolve.	The ingredients are too thick or too much.	Chop the ingredients before inserting them or check the preparation tips.
Milk spills.	The milk in the jug is over the maximum mark. The desktop is tilted.	The amount of milk poured at one time should not exceed the maximum capacity of the ministry mark in the jug. The machine must be placed on a flat surface when in use.

SPECIFICATIONS

Country	Voltage	Wattage	Frequenzy	Net Weight	Dimensions
US	120 V ~	550 W	60 Hz	940 g	30.50*16.00*16.00 cm
UK	230 V ~	550 W	50 Hz	940 g	30.50*16.00*16.00 cm
EU	220-240 V ~	550 W	50-60 Hz	940 g	30.50*16.00*16.00 cm
AU	230-240 V ~	550 W	50 Hz	940 g	30.50*16.00*16.00 cm

Hazel Quinn

Warranty Card

☐ **Product Warranty Card**
(only valid together with invoice)

☐ **Bulk Purchase Warranty Card**
(need to be sealed by Hazel Quinn company to take effect)

Company seal:

Dear customer,
Thank you for choosing Hazel Quinn products. We will provide you with the best after-sales service. For this purpose, please read this warranty card in detail, and feed back the relevant information to us.

Hazel Quinn (Hong Kong) Trading Co., Limited
Address: Room 63, 7/F, Woon Lee Commercial Building, 7-9 Austin Ave, Tsim Sha Tsui, Kowloon, Hong Kong
Email: support@hazelquinn.com
Website: www.hazelquinn.com

Warranty Precautions

1. The warranty period of the product is two years from the date of purchase. During the warranty period, if the product is damaged or broken down under normal use, the customer shall
contact Hazel Quinn's authorized technician who will determine the cause of the malfunction with the completed warranty card and purchase invoice, or the bulk purchase warranty card.
2. The warranty period of the product is no more than two years from the date of purchase. If the customer cannot provide the invoice, inquire about the production year of the machine and take 1st July of that year as the purchase date.
3. During the warranty period, Hazel Quinn company shall be responsible for free repair in case of damage caused by material and assembly problems.
4. This warranty card is not applicable to the following situations:
- the product once is repaired or replaced by technicians not authorized by Hazel Quinn company.
- the product damage is caused by improper installation, improper voltage input, wrong operation, careless use, accidents or natural disasters.
- the machine number does not match the actual product, or it is altered, removed or mutilated.
- if the product is used in business or entertainment places, the warranty period is three months.

5. The warranty card does not include the following services:
- the cleaning work due to dust accumulation.
- replace, repair or refurbish the housing and all enclosures.

6. If there is any artificial changes to the warranty card, the warranty is invalid.
7. Hazel Quinn reserves the right to interpret the warranty terms.

Product Model: _____ **Purchase Date:** _____

Device Number: _____ **Distributor Seal:** _____

Hazel Quinn

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EC REP

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