AMD Direct

15” & 24” WINE COOLER
USER MANUAL






CHATEAU
SUVERAIN

AMD DIRECT REFRIGERATOR

INSTALLATION INSTRUCTIONS & OWNERS MANUAL

NAME: 15” WINE COOLER REFRIGERATOR
24” WINE COOLER REFRIGERATOR

PART #: RFR-15W/15WD
RFR-24W/24WD

THANK YOU

Thank you for your purchase. We’d like to welcome you to the AMD Direct family of luxury outdoor kitchen products and look forward to being a part of your home for years to come. As a family business with over 20 years of industry experience, we aim to deliver exceptional quality and personal service. Welcome to the AMD Direct family and we hope you love your new refrigerator!

For warranty information and to register your refrigerator visit, amddirect.com/register

To view on your phone, scan the QR code on your camera app. (For Android devices, use Google Lens)

INSTALLER

Please leave this manual for the owner

Serial Number: _____

Model: _____

Date of Purchase: _____

Place of Purchase: _____

SAFETY AND INSTALLATION INSTRUCTIONS

⚠ WARNING ⚠

Before the appliance is used, it must be properly positioned and installed as described in this manual, so read the manual carefully. To reduce the risk of fire, electrical shock or injury when using the appliance, follow basic precautions, including the following:

- Plug into a grounded 3 prong outlet, do not remove prong, do not use an adapter and do not use an extension cord.
- Replace all panels before operating.
- It is recommended that a separate circuit serving only your appliance be provided. Use receptacles that cannot be turned off by a switch or pull chain.
- Never clean appliance parts with flammable fluids. These fumes can create a fire hazard or explosion.
- Do not store or use gasolines or other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
- Do not connect or disconnect the electric plug when your hands are wet.
- Unplug the appliance or disconnect power before cleaning or servicing. Failure to do so can result in electrical shock or death.
- Do not attempt to repair or replace any part or your appliance unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.

⚠ WARNING ⚠

RISK OF CHILD ENTRAPMENT

1. Child entrapment and suffocation are not problems of the past. Junked or abandoned appliances are still dangerous, even if they will “just sit for a few days.”
2. Before discarding your old refrigerator, take out the drawers.
3. Before you throw away your old refrigerator: Take off the doors. Leave the shelves in place so that children may not easily climb inside.

ENERGY SAVING TIPS

- The appliance should be located in the coolest area of the room or outdoor location, away from heat producing appliances and out of direct sunlight.
- Ensure that the unit is adequately ventilated. Never cover air vents.
- Do not keep the door open any longer than necessary.
- Let hot foods cool to room temperature before placing in the unit. Overloading the unit forces the compressor to run longer.
- Be sure to wrap foods properly and wipe containers dry when placing them in the unit. This cuts down on frost build up in side the unit.
- Unit drawer should not be lined with aluminum foil, wax paper or paper toweling.
- Liners interfere with cold air circulation, making the unit less efficient.
- Organize and label stored items reduce door openings and extend searches.
- Remove as many items as needed at one time and close the door as soon as possible.

GENERAL SAFETY REQUIREMENTS

⚠ WARNING ⚠

FOLLOW WARNING CALLOUTS BELOW ONLY WHEN APPLICABLE TO YOUR MODEL

- Use two or more people to move and install the appliance. Failure to do so can result in back or other injury.
- To ensure proper ventilation for your appliance, the front of the unit must be completely unobstructed.
- Choose a well-ventilated area with temperatures above 60°F (16°C) and below 90°F (32°C).
- The appliance should not be located next to ovens, grills or other sources of high heat.
- The appliance must be installed with all electrical, water and drain connections in accordance with state and local codes. A standard electrical supply (115 V AC only, 60HZ), properly grounded in accordance with the National Electrical Code and local codes and ordinances is required.
- Do not kink or pinch the power supply cord of the appliance.
- The size of the fuse (or circuit breaker) should be 1.3 amperes.
- It is important that the appliance be leveled in order to work properly. You may need to make several adjustments to level it.
- All installations must be in accordance with local plumbing code requirements.
- Make certain that the pipes are not pinched, kinked or damaged during installation.
- Check for leaks after connection.
- Never allow children to operate, play with or crawl inside the appliance.

⚠ WARNING ⚠

- Improper use of the grounded plug can result in the risk of electrical shock. If the power record is cord is damaged, have it replaced by a qualified or authorized service dealer.


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15” & 24” WINE COOLER
USER MANUAL

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BEFORE OPERATING

Shipment Arriving Damaged:

VISIBLE DAMAGE

If your shipment arrives with visible damage to the box/carton, be sure the damage is noted on the bill of freight or express receipt and signed by the person making the delivery. File a claim for damages immediately, regardless of the extent of damage.

CONCEALED DAMAGES

If damages are unnoticed until the refrigerator is unpacked, notify the transportation company or carrier immediately and file a concealed damage claim with them. This should be done within (5) days of the delivery date. Be sure to hold on to the box/carton for inspection. We cannot assume responsibility for damage or loss incurred in transit.

Important Notes:

BEFORE USING YOUR APPLIANCE

Remove the exterior and interior packing. Before connecting the appliance to the power source, let it stand upright for approximately 24 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation. Clean the interior surface with lukewarm water using a soft cloth. Install the handle on the door if not already attached.

It is recommended that you install the appliance in a place where the ambient temperature is between 60°F and 90°F (16°C-32°C). If the ambient temperature is above or below recommended temperatures, the performance of the unit may be affected. For example, placing your unit in extremely cold or hot conditions may cause interior temperatures to fluctuate. The operating temperature range may not be reached.

⚠ CAUTION

Remove the exterior and interior packing. Before plugging in the appliance, let it stand upright for approximately 24 hours.

Doing this will reduce the possibility of a malfunction in the cooling system from handling during transportation.

Clean the interior surface with lukewarm water using a soft cloth.

Install the handle on the door if it is not already attached (see detailed instructions below)

ELECTRICAL CONNECTION

⚠ WARNING ⚠

Improper use of the grounded plug can result in electrical shock.
This fridge should be properly grounded for your safety. The power cord of this fridge is equipped with a 3-prong plug which fits with a standard 3-prong wall outlet to minimize the possibility of electrical shock.

Do not under any circumstances cut or remove the third (ground) prong from the power cord supplied. For personal safety, this appliance must be properly grounded.

This appliance requires a standard 110 Volt AC 60Hz three-prong grounded electrical outlet. Ensure that the wall outlet and circuit have been checked by a qualified electrician and confirmed to be properly grounded.

If only a 2-prong wall outlet is available, it is your responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

To prevent accidental injury, the cord should be secured behind the appliance and not left exposed or dangling.

This fridge should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating label on the appliance. This will allow the best performance and also prevent overloading house wiring circuits that could cause a fire hazard from overheating. Never unplug the fridge by pulling on the power cord. Always grip the plug head firmly and pull straight out from the receptacle. Immediately repair or replace all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

When moving the appliance, be careful not to damage the power cord.

ASSEMBLY & INSTALLATION

Installing the Fridge

This fridge is designed to be either built-in or freestanding.

NOTE: This appliance may be used for the storage of medicine and other medical products.

Place your fridge on a floor that is strong enough to support it when it is fully loaded. To level the unit, adjust the front leveling legs, or the screws on the wheels.

Make sure that the air vent at the front of the appliance is never covered or blocked in any way.

NOTE: It is recommended that you do not install the appliance near an oven, radiator or other heating source. Any nearby heat sources may increase electrical consumption. Do not install in a location where the temperature will fall below S0° F (~10°C) or above 110° F (~43°C). For best performance, do not install the fridge behind a cabinet door or block the vent in the front.

Avoid installing the fridge anywhere with excessive moisture.

Plug the fridge into a properly grounded wall outlet. Do not plug the fridge into a power strip or extension cord.

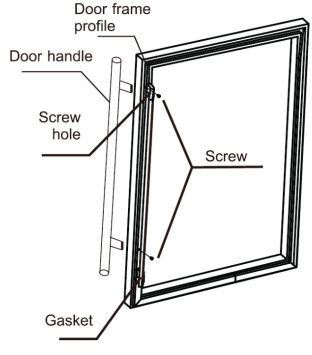
EXTENSION CORD

Because of potential safety hazards under certain conditions, it is strongly recommended that you do not use an extension cord with this appliance. However, if you must use an extension cord, it is absolutely necessary that it be a UL/CUL-Listed, 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 110 volts.

INSTALLING THE STAINLESS STEEL HANDLE

To install the handle, follow the instructions below:

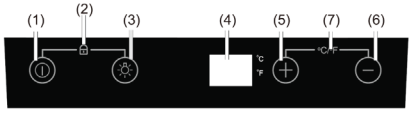
1. Remove the rubber gasket from the right side of the inside of the door (you don't need to remove the whole gasket, just the side that covers the openings for the screws).
2. Remove the screws from the included bag. Feed the screws through the holes from the inside until they poke through to the outside front of the door frame.
3. Align the handle with the two screws, then tighten the screws into the handle using a screwdriver until the handle is both flush and secured tightly against the door frame. DO NOT overtighten the screws, as you may cause damage to the door frame.



OPERATING INSTRUCTIONS

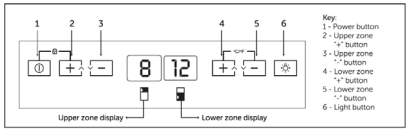
It is recommended that you install the appliance in a place where the ambient temperature is between 16°C(~61 ° F) - 32°C(~9Q° F). If the ambient temperature is above or below recommended temperature, the performance of the unit may be affected. For example, placing your unit in extremely cold or hot conditions may cause interior temperatures to fluctuate. The operation temperature range may not be reached.

CONTROL PANEL



RFR-15W/RFR-24W

1. **Power:** Press and hold to enable or disable power to the unit, even while the unit is still plugged in.
2. **Control Lock:** Press and hold the power and light buttons simultaneously to lock or unlock the control panel. When the panel is locked, no buttons will work other than the unlock function.
3. **Lights:** Press to turn the interior light on or off.
4. **Display:** Shows the currently set target temperature.
5. **Temperature Increase:** Press once to increase temperature by 1 ° F.
6. **Temperature Decrease:** Press once to decrease temperature by 1° F.
7. **Celsius/Fahrenheit Switch:** Press and hold both temperature buttons to switch the display temperature between Celsius and Fahrenheit.



RFR-15W/RFR-24W

1. **Switching the cooler on/off:** Press and hold the power button for 6 seconds to switch the wine cooler ON/OFF.
2. **Temperature settings:** The preset temperature is 8 °C(46.4 °F) in the upper zone and 12 °C(S3.6 °F) in the lower zone. Press the + or - buttons for the appropriate zone until required temperature shows in the display. The display shows set temperature when the cooler is on. To change the temperature display from Celsius to Fahrenheit or Fahrenheit to Celsius, press and hold keys 4+5 for 2 seconds. The display will show the set value, °C/°F.
3. **Light:** Press the light button to switch the light ON or OFF. To turn the light ON when the door opens, press the light button for 6 seconds, the display will show “OP”, which means door control function is ON. To turn the light function OFF, press the light button for 6 seconds, the display will show “CL”, which means the door control function is OFF.
4. **Lock/unlock display**: Press power button and + button at the same time for one second to lock/ unlock all buttons on the panel.
5. **Door alarm:** The wine cooler is equipped with an alarm that will sound if the door is left open for more than 60 seconds. Close door or press any key to mute the alarm.
6. **Defrosting:** The wine cooler will defrost automatically every 4 hours for 20 minutes. During defrost, the compressor stops, but the fan will keep running.
7. **Lowest Temperature Setting:** The lower zone can be set as low as 54°, and the upper section can be set as low as 39°

CLEANING & MAINTENANCE

CLEANING YOUR FRIDGE

- Turn off the power, unplug the fridge, and remove all items, including shelves.
- Wash the inside surfaces with a solution of warm water and baking soda
- (about 2 tablespoons of baking soda per 4 cups of water).
- Wash the shelves with a mild detergent solution.
- Wring excess water out of the sponge or cloth before cleaning the area where the controls are located, or any place on or near electrical parts.
- Wash the outside of the fridge with warm water and a mild liquid detergent. Rinse well and wipe dry with a clean, soft cloth.
- Use an approved stainless steel cleaner to clean the door frame and handle. Do not use steel wool or a steel brush on the stainless steel.

⚠ CAUTION

Failure to unplug the fridge during cleaning could result in electrical shock or other personal injury.

POWER FAILURE

Most power failures are corrected within a few hours and they should not affect the temperature of your fridge, as long as you avoid opening the door. If the power is going to be off for a longer period of time, it is recommended that you transfer all perishable/ sensitive contents to a functional fridge or cooler. To prevent odor and mold growth, leave the door open slightly, blocking it open if necessary. Lay a towel down below the open front of the fridge in case any frost buildup melts and drains out.

VACATION TIME

Short vacations: Leave the fridge running during vacations that are shorter than three weeks.

Long vacations: If the fridge will not be used for a month or more, remove all items and turn it off. Clean and dry the interior thoroughly. To prevent odor and mold growth, leave the door open slightly, blocking it open if necessary. Lay a towel down below the open front of the fridge in case any frost buildup melts and drains out.

MOVING YOUR APPLIANCE

1. Remove all contents.
2. Securely tape down all loose items (shelves) inside your appliance.
3. Turn the adjustable legs up to the base to avoid damaging them.
4. Tape the door shut.
5. Be sure the fridge stays secure in an upright position during transportation. Also, protect the outside of the appliance with a blanket or similar item.

ENERGY SAVING TIPS

- The appliance should be placed in the coolest location possible, away from heat-producing appliances and out of direct sunlight.
- Ensure that the unit is adequately ventilated. Never cover air vents.
- Do not keep the door open any longer than necessary.
- Let hot foods cool to room temperature before storing them in the fridge.
- Do not overload the fridge, as it forces the compressor to run more frequently, increasing the power consumption.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the fridge, in order to prevent frost buildup.
- Do not line shelves with aluminum foil, wax paper or paper towels, as they will prevent proper air circulation.

TROUBLESHOOTING

Many common problems can be solved easily, saving you the time spent communicating with customer service. Try the suggestions below to see if the issue has a simple solution.

PROBLEM	POSSIBLE CAUSE	REMEDY
The fridge isn't working.	It isn't connected to a power supply. The fridge isn't turned on. The circuit breaker is tripped, or a fuse has been blown.	Plug in the fridge. Turn on the fridge. Turn the circuit breaker back on, or replace the fuse.
The fridge isn't cold enough.	The temperature is not set correctly. The ambient temperature could require a lower temperature setting. The door is being opened too often. The door was not closed completely. The door is not hermetically sealed. The condenser is too dirty. The ventilation opening is blocked or too dusty.	Check the set temperature. Set to a lower temperature. Do not open the door more often than necessary. Close door properly. Check the door seal and clean or replace if it does not provide a proper seal. Clean the condenser when necessary. Clear any obstructions and clean the dust.
The fridge turns itself on and off frequently.	The room temperature is higher than normal. A large amount of food has been placed in the fridge. The door is being opened too often. The door was not closed completely. The door is not hermetically sealed.	Move the fridge to a cooler place. Let the fridge run for a while to see if it reaches the set temperature. Do not open the door more often than necessary. Close door properly. Check the door seal and clean or replace if it does not provide a proper seal.
The interior lighting doesn't work.	It isn't connected to a power supply. The light is turned off. The circuit breaker is tripped, or a fuse has been blown.	Plug in the fridge. Turn on the lighting by pressing the lighting button on the control panel. Turn the circuit breaker back on, or replace the fuse.
The fridge is vibrating or shaking a lot during operation.	The appliance is not properly leveled.	Level the fridge with the adjustable feet or casters.
The appliance seems to make too much noise.	The rattling may come from the flow of the refrigerant, which is normal. As each cycle ends, you may hear gurgling sounds caused by the flow of refrigerant in your appliance. If the temperature fluctuations occur, the contraction and expansion of the inner walls may cause popping and cracking noises. The appliance is not properly level.	Level the appliance with the adjustable feet. Level the fridge with the adjustable feet or casters.
The drawer will not close properly.	The appliance is not properly level. The drawer was reversed and not properly installed. The shelves are out of position	Level the appliance with the adjustable feet. Check the drawer hinge and reassemble correctly. Check the shelves and refit correctly.
The fridge is beeping consistently.	The door has been left open for more than 60 seconds. The temperature has suddenly changed significantly from the set temperature.	Close the door and leave it closed for at least 15 minutes. Leave the door closed and wait for the unit to reach the set temperature.

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AMD Direct

GOLD STANDARD WARRANTY

Your investment in AMD Direct products is backed by the strongest warranty in the industry. In addition to precision engineering and outstanding performance, AMD Direct products include our GOLD STANDARD LIFETIME WARRANTY with all replacement parts 100% non-prorated. Effective with purchases as of 3/1/23.

AMD Direct Warranty is valid for original purchaser at original site of delivery with proof of purchase and photo documentation only. Registration form must be submitted online within 30 days of the purchase date to validate the warranty. Warranty is void upon transfer of ownership. Warranty does not apply to products installed in any commercial, rental, or nonresidential application that have not maintained proper upkeep. Warranty covers replacement parts only. Manufacturer is not responsible for labor or labor-related costs. Warranty does not cover discoloration, surface rust, corrosion, or oxidation, which may occur due to harsh environments, chemicals, or overheating. Warranty will not apply for damage resulting from improper installations, abuse, extreme environments, grease fires, or misuse. Proof of regular and proper maintenance is required. Coastal, humid, and/or salt environments are subject to manufacturer review. All out-of-box claims must be made within 30 days of purchase and must be made prior to installation. Any product installed damaged will be considered damaged during installation and not covered under warranty. Warranty and registration forms are available at **www.amddirect.com/register**. Please be advised - all display models are sold “as is” and the warranty covers the following items only: main burners (Gold Standard Lifetime Warranty), grates (Gold Standard Lifetime Warranty), burner covers (Gold Standard Lifetime Warranty). All warranties are subject to the review and approval of the manufacturer.

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LIFETIME
WARRANTY

AMD Direct

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