

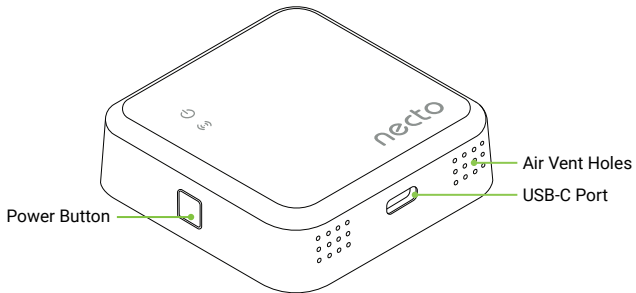
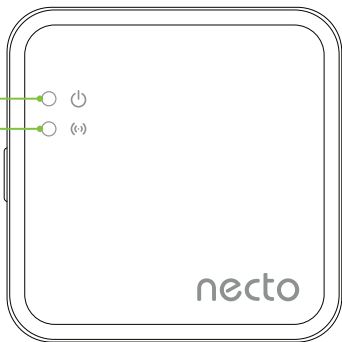


4G Cellular Multisensor

QUICK START GUIDE

Know Your Device

Power Indicator LED 
Signal Indicator LED 



3-Step Easy Set Up

STEP 1: POWER UP DEVICE

1. Connect the device to wall power using the supplied cable and power adapter.
2. Press and hold the power button on the side of the device for 3 seconds to turn it on.
3. Once the device successfully connects to the cellular network, the signal indicator LED will turn solid green (this can take up to 3 minutes).

STEP 2: CREATE AN ACCOUNT

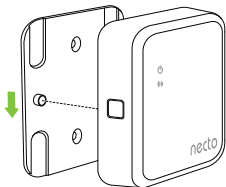
1. Go to app.getnecto.com or scan the QR code on the right.
2. Enter the on-screen information to create an account.



<https://app.getnecto.com>

STEP 3: REGISTER DEVICE

1. Enter the Device ID located on the back of the device. To access the Device ID, remove the wall mount from the device by gently sliding it downwards.
2. Set the desired temperature/humidity thresholds and alert settings.



Device Placement

The device can be placed on a flat surface or mounted to the wall.

To ensure accurate readings:

- Place the device out of direct sunlight and away from any heat sources or vents.
- Keep the small air holes on the bottom of the device away from any obstructions to allow proper airflow.
- After the device is first plugged in or moved to a new location, allow up to 30 minutes for the sensors to adjust to their new environment.

Mounting the Device (Optional)

1. Remove the paper backing from the self-adhesive tape on the back of the wall mount.
2. Place the mount in position and press firmly to secure it to the wall.
3. Slide the device onto the two mounting pegs on the front of the mount.

Battery Information

- To maintain good battery health: (1) If your device is in use, let the battery drain for 24 hours at least once every 3 months. (2) If your device is not in use, charge it at least once every 3 months.
- The device can take up to 24 hours to fully charge. The slow charge rate minimizes the heating of the battery, ensuring no impact on the accuracy of the temperature readings.

LED Indicator Guide

Power LED	Status
Solid Green	Connected to power outlet
Flashing Green	No power at the outlet; running on battery
Flashing Red	No power at the outlet; battery below 10%
(••) Signal LED	Status
Solid Green	Connected to the cellular network
Red/Green Alternating Flash	Searching for network connection
Solid Red	No network connection

Need Help?

For answers to frequently asked questions visit getnecto.com/faqs.

If you are having difficulties with setup please email our friendly support team at support@getnecto.com for assistance.



<https://getnecto.com/support>

Troubleshooting

THE SIGNAL INDICATOR LED ON MY DEVICE IS RED

This means your device couldn't successfully connect to the network. First, try powering your device off and then on again by holding down the power button for 3 seconds.

If the device still can't connect to the network, try moving to a new location and restarting the device again. Typically, higher floors will have better reception than basements.

I'M NOT RECEIVING MY ALERTS

Go into your alert settings for the alert in question and verify that the alert is turned on. Make sure a valid email and/or phone number is entered for the alert. Also, check your spam folder to see if the email alerts are being routed there.

I'M NOT ABLE TO ADD MY DEVICE TO MY ACCOUNT

To register your device, you must power up the device and wait for it to connect to the cellular network. The device can take several minutes to connect to the network for the first time. The signal indicator LED will turn green once the device connects to the network.

I UNPLUGGED MY DEVICE BUT I DIDN'T RECEIVE A POWER OUTAGE ALERT.

In order for the power outage alert to be triggered, there has to be no outlet power being detected for 1 complete minute. This is to avoid alerts being sent out if small power glitches occur.

If you need additional assistance please email our friendly support team at support@getnecto.com.

Specifications

Battery Type	Lithium-ion rechargeable
Battery Duration	60–72 hours (from 100 to 0%)
Charge Time	24 hours (from 0 to 100%)
Operating Temperature Range	-4 to 140 °F
Operating Humidity Range	0 to 95 % (relative humidity)
Temperature Accuracy	±0.5 °F typical, ±2 °F maximum
Humidity Accuracy	±2% typical, ±5% maximum
Cellular Technology	4G LTE-M
Cellular Network Compatibility	AT&T, T-Mobile, Cellular One
Data-upload Frequency	Every 10 minutes
Check-in Frequency	Every 10 seconds

Warranty

The Necto Cellular Multisensor comes with a 1-Year Limited Warranty from the date of shipment.

FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital Device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with radio frequency (RF) exposure limits adopted by the Federal Communications Commission for an uncontrolled environment. This device should be installed and operated with minimum distance 20cm between the radiator and your body.