GET IN TOUCH?

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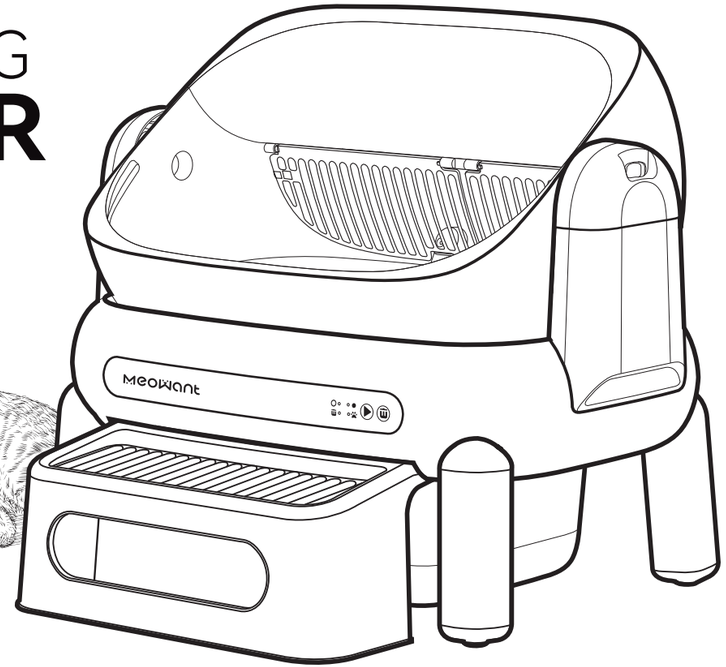
Made in China

Rev_1.1_EN

Meowant

SELF-CLEANING CAT LITTER BOX





User Manual

Model: MW-SC11

CONTENT

01

01-03

IMPORTANT SAFETY INSTRUCTIONS

Safety Instructions 01
Specifications 03

02

04-06

EXPLORING CAT LITTER BOX

In the Box 04
Control Function 05
Status Indicators 06

03

07-12

USING CAT LITTER BOX

Setting Up 07
Wi-Fi Setup 11
Using with APP 12

04

13-15

CARE AND CLEANING

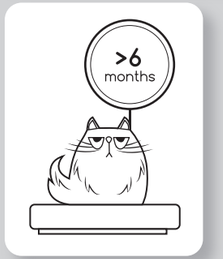
05

16-18

TROUBLE-SHOOTING GUIDE

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE AND SAVE FOR FUTURE REFERENCE



Cat or kitten must age 6 months or older to safely use the litter box.



DO NOT place on carpet. Place on a firm, level surface with a little space around.



DO NOT place on an elevated surface where it can fall and get damaged.



DO NOT drag when moving the litter box. Move by lifting the base with both hands.



DO NOT rinse or immerse the base in water or other liquids.

When using an electrical appliance, especially when children are present, basic safety precautions should always be followed, including the following:

INTENDED USE

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by person responsible for their safety.
- To reduce the risk of injury, close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with, in or around the appliance. Keep the appliance and all accessories out of reach of children.
- Not intended for use by handicapped, incapacitated or very old cats that might experience difficulty in entering or leaving the litter box.
- DO NOT attempt to use the appliance for any other purposes. It is designed for use with cats only and is intended solely for the safe elimination of cat waste.

ELECTRICITY SAFETY

- DO NOT operate the appliance if it has a damaged power cord or plug, or if it is malfunctioning or has been damaged in any manner.
- DO NOT use an external power supply other than the one provided with the appliance. Use only the provided power adapter.
- DO NOT immerse the power adapter or the base in water or other liquid or allow moisture to come into contact with these parts.
- DO NOT submerge or expose the electrical components to water or cleaning solutions.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Always unplug when not in use, before putting on or taking off parts and before cleaning, maintenance or servicing. To unplug, grasp the plug, not the power cord.

RELATED TO USE

- Always place the litter box on a firm, level surface. Avoid soft, uneven, or unstable flooring, which may affect the weighing of your cats. If using litter mats or rugs, place in front of the unit. Do not place mats partially or completely under the unit.
- Keep indoors in a cool, dry location. Reduce exposure to high temperature and humidity.
- Avoid contacting with the moving parts.
- DO NOT sit on or place anything on top of the litter box.
- DO NOT put anything in the unit other than clumping litter or litter beads and crystals that are small enough to pass through the screen
- DO NOT allow pets to chew on or swallow any parts. Cover or hide the power cord with care to prevent pets from biting.

- DO NOT allow anything to rest on the power cord. Do not plug in power adapter in an area where people or animals may walk or trip on cord.
- DO NOT attempt to disassemble, repair, modify or replace any part of the appliance. No user serviceable parts inside. All servicing should be performed by qualified personnel only.
- DO NOT use accessories or attachments that are not recommended by the manufacturer.
- Dispose of all packaging materials properly. Keep away from children and pets. Keep plastic bags away from babies and small children. Do not use in cribs, beds, carriages or play pens.
- Always wash hands thoroughly after removing the waste. Pregnant women and those with suppressed immune systems should note that a parasite sometimes found in cat feces could cause toxoplasmosis. Exercise caution and consult with a physician before handling the litter box.
- Keep the deodorizers out of reach of children and pets to avoid accidental ingestion.
- If the litter box will not be used for an extended period, empty and clean the drum and waste drawer.
- How often you will need to replace the litter box liner depends on the number and size of your cats. We recommend to replace every 3 to 5 days to avoid bacteria growth.
- The litter box liner is not a toy. Keep it out of the reach of babies and small children. Do not use in cribs, children's beds, prams, pushchairs or anywhere in the vicinity of children.

FOR HOUSEHOLD USE ONLY
SAVE THESE INSTRUCTIONS

Specifications

Rating	DC 12V ⎓ 1A
Rated Power	6W
Wi-Fi	2.4GHz
For Cat	Age > 6 months
Applicable Litter	All clumping cat litter (bentonite mineral, mixed and tofu cat litter)

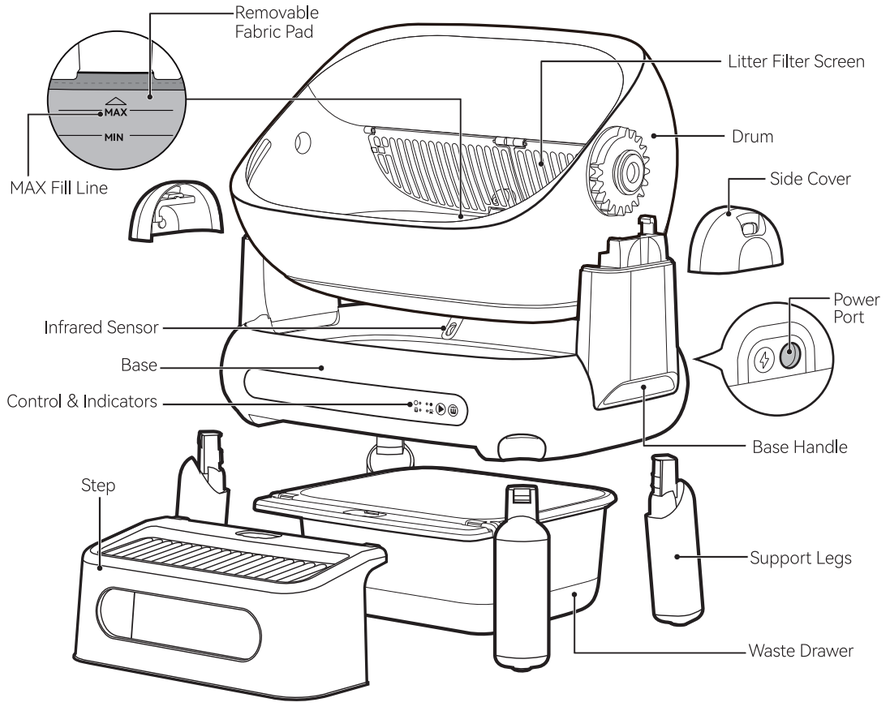
EXPLORING CAT LITTER BOX

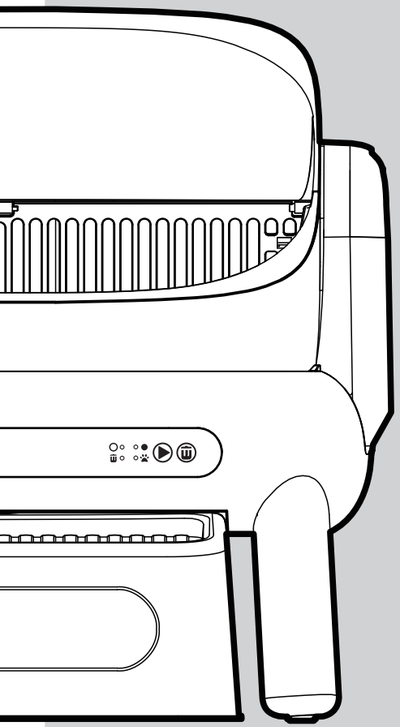
In the Box

Check if all accessories are included. Contact us via email: **support@meowanthome.com** if there is any part missing or damaged.

Other Accessories

- Litter Box Liners
- Deodorizer
- Power Adapter
- User Manual
- Quick Start Guide





Control Function

Clean Waste Litter

- Press once to start cleaning the waste litter.
- If already started, press it once again to pause.

Wi-Fi Setup

- Hold for 3 seconds until one beep is heard to bring the litter box into pairing mode (power indicator flashing green).

Empty All Litter

- Hold for 3 seconds until one beep is heard to start emptying all litter.
- If already started, press it once to pause.

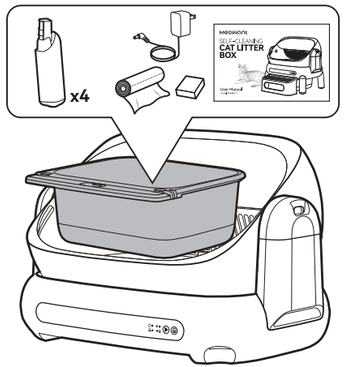
Status Indicators

Solid ON White Drum running	**Flashing White** Running countdown	**Flashing Orange** E2: Side cover not in place	**Flashing Red** E4: Drum not in place
Solid ON White Power on	**Flashing Green** Setting up Wi-Fi	**Solid ON Green** Wi-Fi connected	
Solid ON White Waste drawer full	**Flashing Red** E1: Infrared sensor blocked		
Solid ON White Cat enters	**Flashing Red** E3: Motor error		

USING CAT LITTER BOX

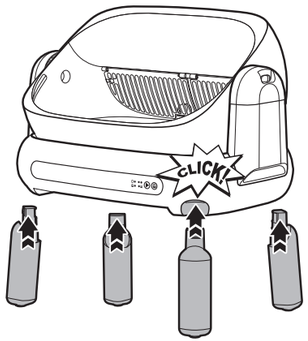
Setting Up

- Make sure that the side covers are properly locked in place before use.
- Make sure that the drum, support legs and waste drawer are properly installed in place before use.
- Bundle the extra power cord with cable ties or rubber bands.



Remove all packing materials. Take the waste drawer and all accessories out.

1



Firmly push each leg in until clicks into place.

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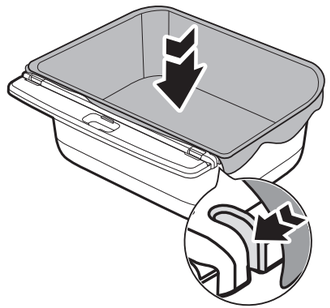
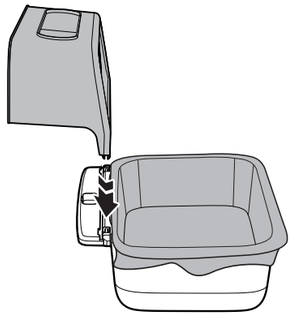


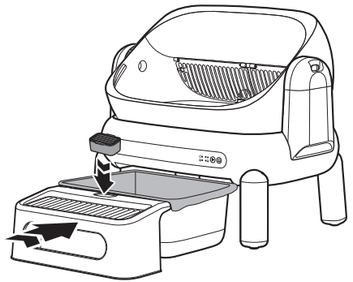
Spread a litter box liner evenly inside the waste drawer. Tuck the edge securely into the rim slots.

3



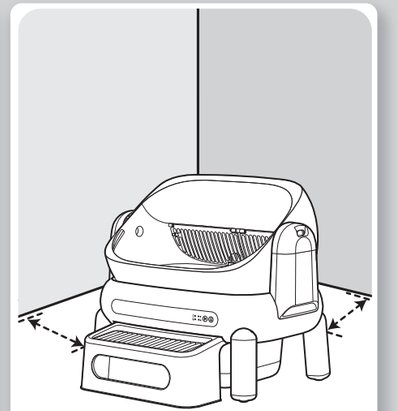
Tilt the step to **90°** and insert it into the waste drawer.

4



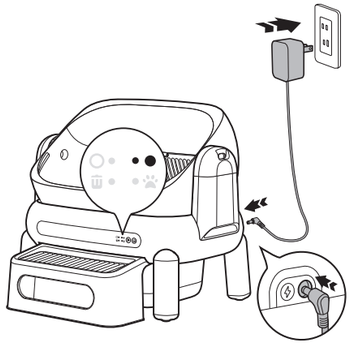
Place the deodorizer in. Slide the waste drawer with step in along the rails until it is fully in place.

5



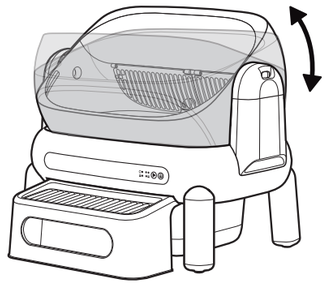
Locate the litter box indoors on a firm, level surface with a minimum of 3 inches of clearance from the wall.

6



Plug in the litter box. The power indicator will stay solid on white when connected to power.

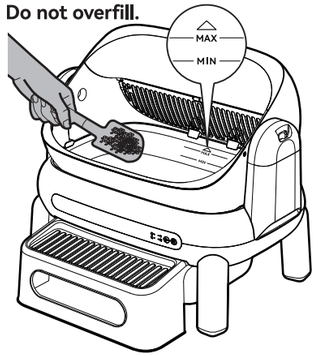
7



The drum will rotate a full circle automatically. Wait for it to return to Home position, then the unit is ready for use.

8

Do not overfill.



Add clumping litter between the MAX and MIN fill line when spread flat. Do not overfill.

9

Introducing New Litter Box to Your Cat

To help your cat transition to the new litter box:

- **Location is Key.** Place the litter box in the same location as the old one, or leave the old one nearby for a short period of time (at least during transition).
- **Keep the Old Box.** Do not throw out the old box. Put the new one in its designated spot and stop cleaning out the old one.
- **Use Recognizable Scents.** Add a scoop of litter from the old litter box to provide a familiar scent for your cat.

Wi-Fi Setup

2.4GHz

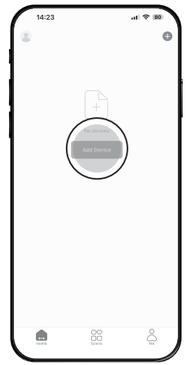
- Make sure that your mobile is connected to a secure 2.4GHz network and Bluetooth is enabled. Allow access to your Location during connection.
- Make sure that the drum is at the Home position before connecting.
- You can use the litter box with control buttons only or download APP for more customizable options.

Available on the App Store

GET IT ON Google Play

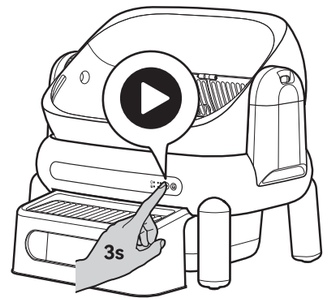
Search or scan QR code to download **EB Smart** app, then sign up as instructed.

1



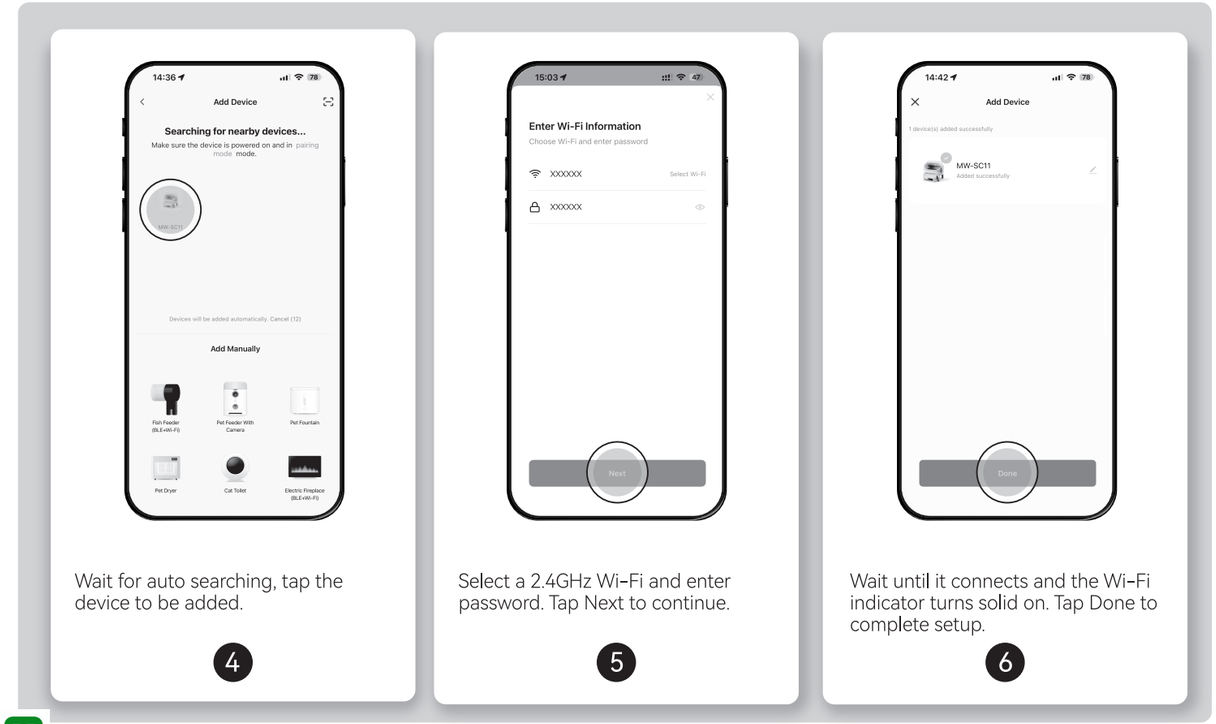
Open app, tap Add Device to start adding.

2



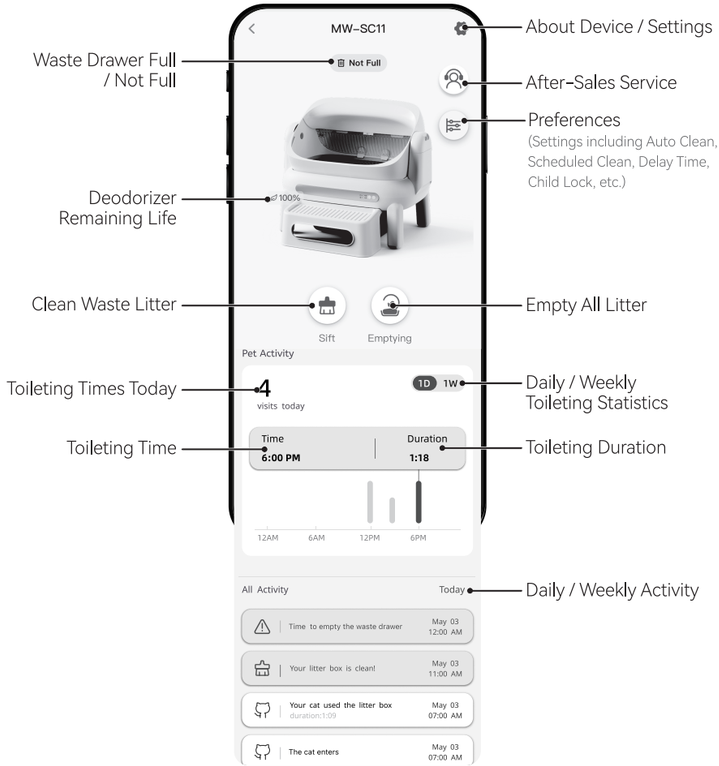
Hold ▶ for 3 seconds until one beep is heard to bring the litter box into pairing mode (power indicator flashing green).

3



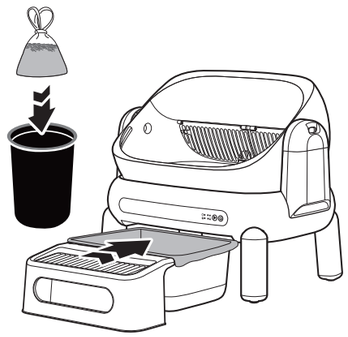
Using with APP

The app interface is subject to change due to software updates. Please refer to the actual interface in the app.



CARE AND CLEANING

- To prevent litter spillage, empty the waste drawer before emptying all litter.
- Avoid using soaps, cleaners or chemicals that have strong odor or contain scents that are cat repellent, like citrus, lavender, peppermint, etc.
- DO NOT rinse or immerse the base in water or other liquids.
- Always dry all parts thoroughly before reassembling for next use. Ensure all parts are properly assembled in place.



Slide the waste drawer out and dispose of the litter. Replace with a new liner and slide the waste drawer back.

* To prevent litter spillage, empty the waste drawer before emptying all litter.

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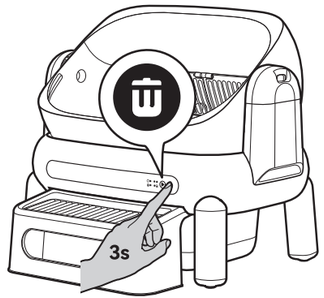


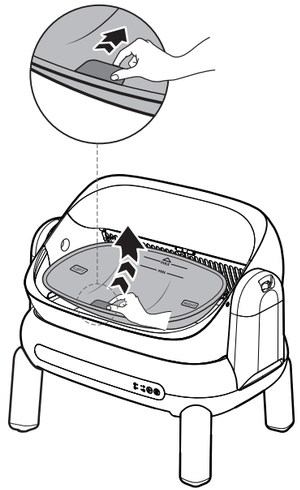
Hold for 3 seconds until one beep is heard to start emptying all litter. Wait until the empty cycle is done.

2



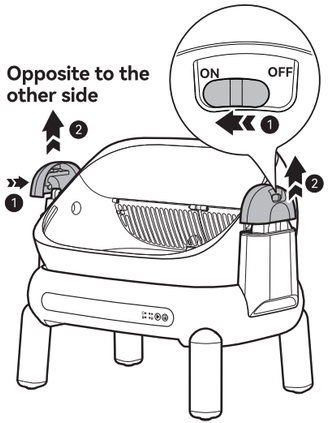
Unplug the litter box. Slide the waste drawer out and dispose of the litter.

3



Pull the tab to carefully remove the inner fabric pad.

4



Slide to **ON** position to unlock and remove the side covers on both sides.

5



Hold to take out the drum. Wipe clean the base with a soft, slightly damp cloth or sponge. Wipe or air dry thoroughly before reassembling.

* Do not rinse or immerse the base in water.

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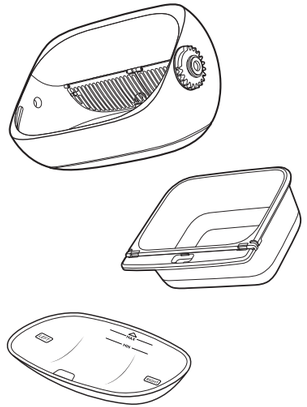
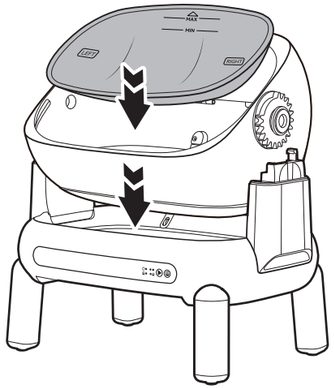


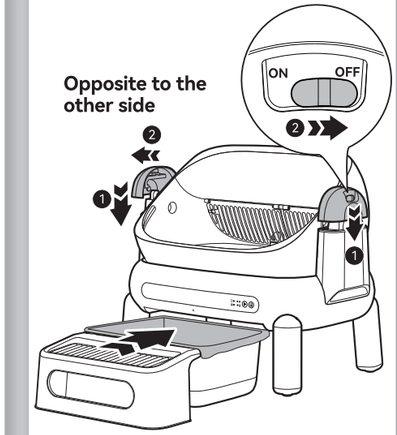
Rinse clean the drum, waste drawer and fabric pad. Wipe or air dry thoroughly before reassembling.

7



Attach the drum, waste drawer and fabric pad back.

8



Attach the side covers back. Slide to **OFF** position to lock the drum in place.

9

TROUBLESHOOTING GUIDE

The troubleshooting guide addresses the most common problems. If problems persist, feel free to contact the Customer Support via **email: support@meowanthome.com**

Problem	Solution
I cannot connect the litter box with my mobile.	• Make sure that your mobile is connected to a secure 2.4GHz Wi-Fi network and Bluetooth is enabled. • Make sure that your mobile and litter box are connected to the same Wi-Fi network. • Make sure that you have entered a correct Wi-Fi password and the litter box is under strong Wi-Fi signal. • Check if a 5GHz frequency is used. Try a Personal Hotspot, or change 5GHz to 2.4GHz to connect your mobile. Consult the router supplier for detailed instruction on router configuration.
Drum does not rotate or stops rotating during cleaning or emptying.	• Disconnect from the power supply and remove the drum to check if there is any foreign object stuck at the rotating shaft. • Make sure that the drum is properly installed on the base and the side covers are locked. Reconnect it to the power supply and try again. • Disconnect from the power supply and remove the drum to check if the infrared sensor is blocked by foreign object (dust, litter, etc.). Clear any blockage.
Drum does not stop when cat enters.	Infrared sensors detect when your cat is inside. The cycle pauses only when the infrared sensing area is blocked. To avoid sensor interference from bright light, place the litter box out of direct sunlight.

Litter box does not clean automatically after cat leaves.	• Check and make sure that Auto Mode is selected on app. • Check if the cleaning delay time is set too long. It is recommended to set a 6min delay for solid clumps. • Check if Sleep mode is enabled on app. Litter box does not clean automatically under Sleep mode. • Disconnect from the power supply and then reconnect.
How to reduce unpleasant odors from litter box?	To minimize unpleasant odors from the cat litter box, • Scoop daily or more frequently to keep the odor at a minimum. • Regularly clean the litter box and waste drawer. • Regularly replace the litter. Fresh litter absorbs odors better. • Choose odor-absorbing litter. • Ensure proper ventilation. Place the litter box in a dry, well-ventilated area where humidity is at a minimum. • Try the included deodorizer. • Introduce a second litter box. For multiple cats (3 cats or more), we recommend using at least two litter box.
How to prevent litter sticking?	• Choose a highly absorbent, fast-clumping litter for the litter box. • Always keep enough litter between the MAX and MIN fill line. • Regularly spread the litter to keep the surface even and prevent thin spots. • Set a longer time for forming solid clumps. • Check if any part of the litter pad is damaged. • For soft or loose stools, try adjusting your cat's diet or portion size. If the condition persists beyond a day or two, seek advice from your veterinarian.
Buttons are not responsive.	Check if child lock is enabled on app. Tap to cancel child lock.

Drum stops with flashing red.	• Disconnect from the power supply and remove the drum to check if the infrared sensor is blocked by foreign object (dust, litter, etc.). Clear any blockage. • Check if the waste drawer is full. Clean and empty the waste drawer.
How often should I add cat litter?	How often you will need to add cat litter depends on the litter depth in the litter box. Ensure you always keep enough litter between the MAX and MIN fill line.
How often should I replace the litter box liner?	How often you will need to replace the litter box liner depends on your personal preference and your cat's behavior. For a single cat, we recommend replacing daily in summer, and every 2-3 days in spring/autumn. For multiple cats, we recommend replacing every day.
Can the litter box be used by all cats?	Cat or kitten must age 6 months or older to safely use the litter box. To ensure safety for small kittens, enable Kitten mode on app. This disables auto clean and allows manual clean.
Can I use the litter box without APP?	Yes, you can use the litter box with control button only or download APP for more customizable options.
How to get new litter box liners or deodorizer?	For new litter box liners or deodorizer, search for MeoWant litter box liners or deodorizer on Amazon or contact our Customer Support via **email: support@meowanthome.com**

FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC Compliance

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) L' appareil ne doit pas produire de brouillage;

(2) L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d' en compromettre le fonctionnement.

Radio Frequency Exposure Statement for IC

The device has been evaluated to meet general RF exposure requirements. The device can be used in mobile exposure conditions. The min separation distance is 20cm.

Déclaration d'exposition aux radiofréquences pour IC

L'appareil a été utilisé pour répondre aux exigences générales en matière d'exposition aux radiofréquences.



Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

(Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.