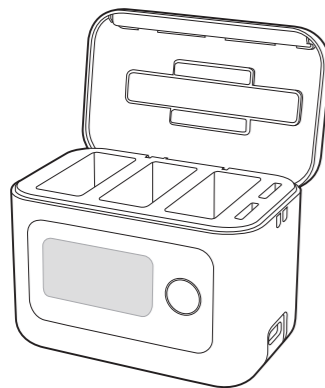


## BATTERY CHARGING CASE & POWER BANK CONVERTER

for Hero Black Batteries **Instructions**



**SYMIK**

### Introduction

The Intelligent Battery Charging Case and Power Bank Converter (hereinafter referred to as "battery case") is designed to store, charge, and discharge three Hero Black batteries rapidly, accurately, and safely. By inserting a battery, pressing the push button once or opening the lid, users can readily access the battery charge level (State of Charge, hereinafter referred to as "SOC") and other key information.

The battery case features three high-accuracy charging management chips from Texas Instruments, which ensure that your batteries are neither overcharged nor undercharged. When the case, with batteries inserted, is connected to a power adapter, it will begin charging the batteries. The case can identify the optimal charging strategy based on the power adapter's capabilities. If the connected power adapter provides less than the required power, an intelligent algorithm dynamically distributes power among the charging channels, minimizing the total charging time.

When an external device is connected via the USB-C port, the case can be used as a power bank. The batteries will discharge sequentially, starting from the lowest SOC to the highest.

The battery case offers two advanced modes: Accumulation Mode and Even Out Mode. Accumulation Mode allows for the combination of two or three partially charged batteries into a fully charged battery, when feasible, preventing the need for camera battery replacement mid-use. In Even Out Mode, the battery case balances the charge levels of the batteries within a preset range by transferring energy from the batteries with higher SOC to the ones with lower SOC. This extends the life of the batteries for storage purposes.

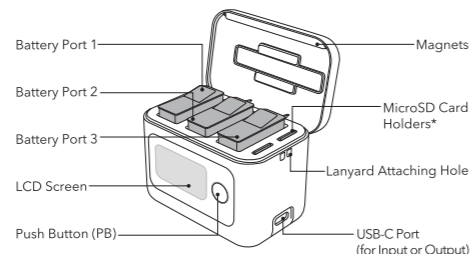
The LCD screen displays key information such as SOC, charging power,

voltage, current, source (Power adapter) capabilities, and USB-C voltage. Designed for both ease of use and customization, the battery case offers plug-and-play functionality for regular users while providing a detailed settings menu that allows advanced users to customize over ten parameters to meet their specific requirements.

### MUST READ

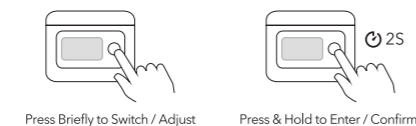
Due to the accuracy limitations of the Hero Black battery fuel gauge, you may see the charging is terminated when the battery reports an SOC lower than 100% (In rare conditions even as low as 93%). This is because the fuel gauge has errors. If you remove the battery from the battery case and leave it alone for 2-3 minutes, the battery will adjust the SOC back to 99-100% indicating the battery is fully charged.

### Battery Case Diagram



\*Push in to lock the MicroSD card, push again to eject.

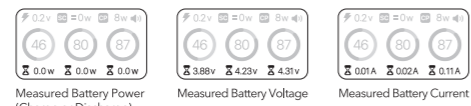
### Push Button Operation Principles



### Check Battery Info

1. Inserting a battery, pressing the Push Button, or opening the lid will wake up the battery case, provided it contains batteries. Once woken up, the LCD screen will display the SOC (charge level) of each battery.

2. Press the Push Button (hereinafter referred to as "PB") to switch the displayed battery info.



By default, the battery case is set to power off automatically after 16 seconds of inactivity, specifically if there is no button press or power source plugged in. The timer can be adjusted in the settings menu.

When the battery case is not connected to a power source and is outside the settings menu, it will power off if the PB is pressed and held for four seconds.

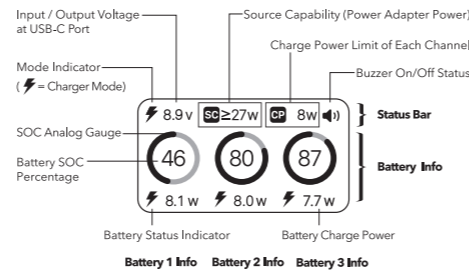
### Charge Batteries

1. Insert a battery firmly
2. Connect the USB-C port to a power adapter with a USB-C cable

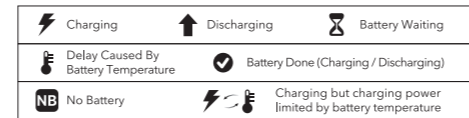


- Charge with a 30W+ PD power adapter and USB-C to USB-C cable for full power performance.
- If a USB-A to USB-C cable is used, the max power the battery case can get is limited to 18W.

### Charger Mode (CHG) Screen View Introduction



### Battery Status Legends



### Switching Modes

1. Upon powering on the battery case, press and hold the PB for two seconds, then release. The Mode Indicator should then start flashing.

2. Subsequent presses of the PB will cycle through the available modes.

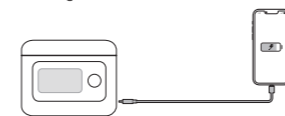
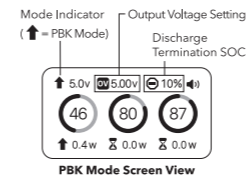


3. Press and hold the PB to confirm the mode change. You will then see the desired mode screen view. The image on the right shows the Power Bank Mode screen view.

### Power Bank Mode (PBK) Introduction

Before switching to Power Bank Mode, please ensure the USB-C port is disconnected from any power source (such as a power adapter or another power bank).

Once the battery case is in Power Bank Mode, you can connect the mobile device you wish to charge. The batteries will discharge sequentially, starting from the lowest SOC to the highest.

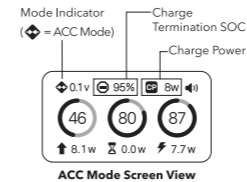


### Accumulation Mode (ACC) Introduction

Accumulation Mode enables the combination of two or three partially charged batteries into a fully charged one, when possible. This eliminates the need to replace batteries mid-use. The accumulation process will end as soon as either of these conditions is met:

1. The battery being charged reaches the preset termination SOC (default 95%).
2. All the batteries being discharged reach 5% SOC, or the cell voltages become too low.

Please note that ACC mode is designed to work independently. Plugging in the USB-C port will not affect ACC mode operation.



### Even Out Mode (EVO) Introduction

In Even Out Mode, the algorithm works to equalize the SOC across the batteries, aiming to keep them within a specific range. It does this by transferring energy from the batteries with higher SOC to the ones with lower SOC. This process can extend the lifespan of the batteries for storage.

Please note that EVO mode is designed to work independently. Plugging in the USB-C port will not affect EVO mode operation.

### Settings Menu Description

#### To Navigate the Settings Menu:

- Press the PB to advance to the next menu item.
- Press & hold the PB to enter the adjustment mode for the selected item.
- In adjustment mode, press the PB to switch between available options.
- To exit adjustment mode, press & hold the PB again.



### Exit Settings

This setting includes Save, Cancel, and Reset options.

- Save: Pressing & holding "Save" saves all settings and exits to Charger Mode.
- Cancel: This aborts any changes and exits.
- Reset: This restores all settings to the factory default and exits.

### Beginner (Beginner) Assist

The battery case includes a beginner assist feature that restores factory default settings after each power cycle (power off and on). The algorithm tracks the number of times a user saves their settings. To allow users to save settings for future use, the default values will no longer be restored once the user has saved settings more than 15 times.

The number of remaining save processes required to disable the beginner assist is displayed on the right.

Please note that the algorithm only counts valid save processes. Aborted save attempts (due to timeout or power interruption during adjustment) are not included in the count.

### Buzzer Control

This setting controls whether the buzzer is activated. When enabled, the buzzer will beep to indicate the completion of battery charging or discharging.

### LCD Idle Timer, Brightness Nrm (Normal) and Brightness Idle

These settings determine how the LCD backlight brightness changes. The LCD Idle Timer setting specifies how long the LCD stays at normal brightness before switching to idle brightness when no user activity is detected. For example, using the default settings of 20 seconds, 70% (Normal Brightness), and 20% (Idle Brightness), the LCD will decrease from 70% to 20% brightness after 20 seconds of inactivity. When user activity is detected, the brightness will immediately return to 70%.

### Auto Off Timer

This setting determines how quickly the battery case will automatically power off in PBK, ACC, and EVO modes when there is no power or user activity.

### CHG A-Off Tmr (Charger Mode Auto Off Timer)

This setting determines how quickly the battery case will automatically power off in CHG mode when there is no power or user activity.

### CHG Chrg Pwr (Charger Mode Charge Power)

This setting allows you to adjust the charging power of each channel when in Charger Mode. Keep in mind that the total charging power across all channels is capped at 27W. For example, if you set to 10W and all channels are charging simultaneously, the 2 channels connected to the battery with higher SOC will receive the full 10W, while the third channel will be limited to 7W (27W total output minus 2x10W being used by the first and second channels).

### CHG Term SOC (Charger Mode Charge Termination SOC)

If the termination SOC is set to a value other than 100%, the charging process will stop when the battery SOC reaches or exceeds the set termination SOC. However, if this value is set to 100% (default), the charger will only terminate the charge once a full charge is determined based on a comprehensive list of conditions. As a result, the battery may continue to charge for an extended period, even when the display indicates 100% SOC.

### PBK Out Volt (Power Bank Mode Output Voltage)

This setting allows you to configure the output voltage when the device is in Power Bank Mode. We've included this option because some aftermarket batteries may not be able to consistently support a 10W output. In such cases, reducing the output voltage allows the load to draw less power, making the power bank function compatible with a wider range of batteries, including aftermarket, weak or aged batteries.

**PBK Term SOC (Power Bank Mode Discharge Termination SOC)**  
The discharge process will stop as soon as the battery's SOC reaches or falls below the specified termination SOC.

### ACC Chrg Pwr (Accumulation Mode Charge Power)

This setting configures the charge power in Accumulation Mode.

### ACC Term SOC (Accumulation Mode Charge Termination SOC)

The Accumulation process will end when the battery being charged reaches or exceeds the termination SOC. The termination SOC of the battery being discharged is internally set to 5% and cannot be modified. Note that if the battery is weak, discharge can be terminated earlier if the cell voltage falls below the termination voltage threshold.

### EVO Chrg Pwr (Even Out Mode Charge Power)

This setting configures the charge power in Even Out Mode.

### EVO SOC Rng (Even Out Mode Target SOC Range)

This setting defines the target range for the Even Out mode. For instance, with a set range of 20-80 and two batteries inserted at 90% and 20% SOC, the battery case will transfer energy from the 90% battery to the 20% battery. Once the SOC of the 90% battery is reduced to 80%, the Even Out process will stop, potentially leaving the previously 20% battery at, for example, 27%. Consequently, both batteries' SOC will fall within the defined 20-80% range.

### Trouble Shooting and Recommendations

1. The battery case displays a comprehensive range of data, which may be overwhelming. Please remember that the information is for general reference only. When interpreting the data, consider the inherent limitations of battery technology and the tolerances of electronic components and measurements. Please do not use this information for battery warranty claims.
2. It's normal for the battery case to continue charging for up to 30 minutes after the battery indicates a 100% state of charge (SOC). This occurs because the battery fuel gauge may require calibration after the charging cycle ends. You can use the battery once it reaches 100% SOC or wait until charging is complete, without causing harm to the battery.
3. Due to potential fuel gauge inaccuracies, the battery SOC might remain near 100% (between 95% and 99%) for a prolonged period before suddenly reaching 100%.
4. Some aftermarket batteries cannot accept 8W or higher charge power. Adjust the charge power to 6W for successful charging.
5. The battery case will stop charging if the battery temperature is outside the range of 0°C to 60°C (32°F to 140°F). Charging speed will be reduced when the battery temperature is below 10°C (50°F) or above 45°C (113°F). For high-speed charging in hotter environments, forced air cooling is recommended.

### Specifications

Operating Temperature:	0° to 40° C (32° to 104° F)
Charger Mode USB-C Input:	5V 3A; 9V 3A; (27W Max)
Charge Power Limit (Each Channel):	Up to 12W Adjustable
Power Bank Mode USB-C Output:	Up to 10.5W (5V 2.1A)
Charging Time at Room Temp:	0% to 80% in 48min @ 8W 0% to 100% in 80min @ 8W 0% to 80% in 35min @12W

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