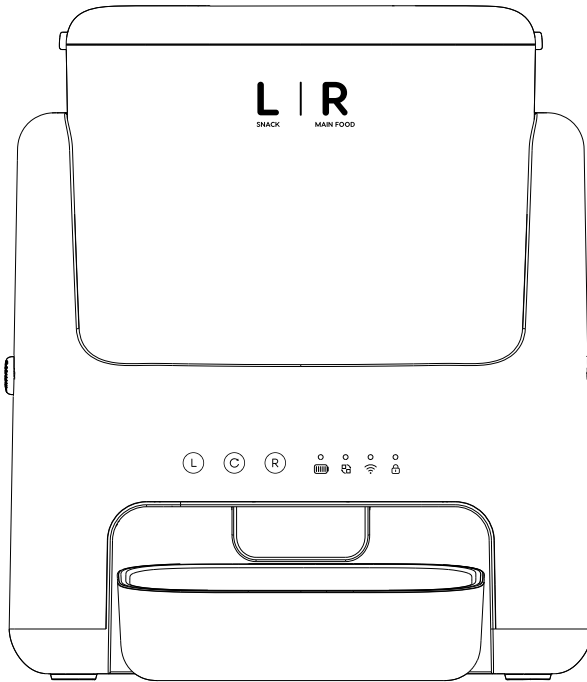
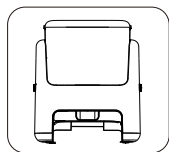


# User Manual



PTM-10B1

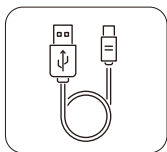
# List of accessories



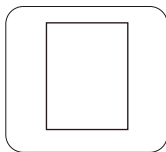
1\*Smart pet feeder



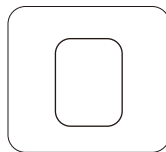
1\*Stainless steel bowl  
and plastic bowl



1\*Power cord

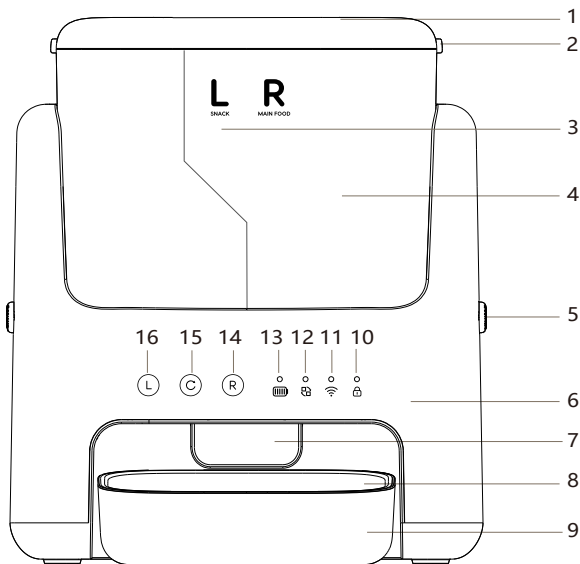


1\*User manual



1\*Desiccant

# Product introduction



## Product Accessories

1. Grain Hopper Lid
2. Lid Latch
3. Food Divider
4. Grain Storage Bucket
5. Hopper Push-Button Lock
6. Main Unit
7. Food Dispensing Outlet
8. Stainless Steel Food Bowl
9. Plastic Food Bowl

## Operation Indicator

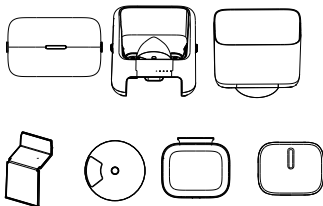
10. Child Lock Indicator
11. Wi-Fi Indicator
12. Feeding Indicator
13. Battery Indicator Light
14. Right Feeding Button
15. Child Lock Button
16. Left Feeding Button

# Indicator Light

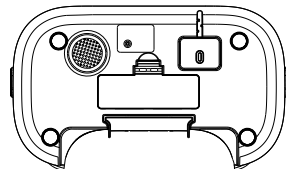
Indicator Light	Action	Meaning
Wi-Fi Indicator	White light blinking	Waiting for network connection or offline mode
	White light steady on	Network connected successfully
Battery Indicator Light	White light steady on	Full Charge
	Red light blinking	Battery critically low
	White light blinking	Low battery
Feeding Indicator	Flashing white light	Small portion dispensing
	Flashing green light	Large Portion Dispensing (Right Feeder)
Child Lock Indicator	White light steady on	Locked State
	White light off	Unlocked State

## Product assembly

1. Remove the feeder and all accessories.

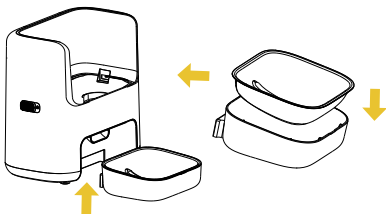


2. Insert the charging cable into the bottom of the device as shown in the figure. If battery power is required, install 4 AA batteries as shown in the figure.

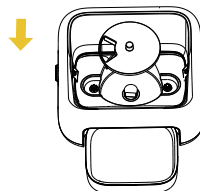


Note: Battery power is only for emergency use during power outages. It is recommended to connect to a power source and WiFi to set feeding schedules.

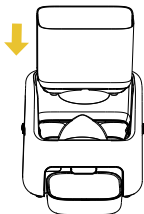
3. Assemble the food bowl and place it in the corresponding position under the food dispensing outlet.



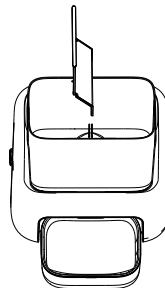
4. Simply place the food mixing tray in its corresponding position on the main unit.



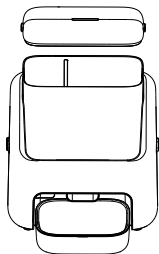
5. Place the pet food container on the main unit of the feeder as shown in the figure.



6. Insert the food dividing partition into the corresponding position in the middle of the pet food container as shown in the figure.



7. Place the pet food container lid on the container to complete the assembly.



# How to set up a pet feeder

## Preparation

The feeder is compatible with iOS 9.0 or higher versions of iPhone and Android 4.4 or higher versions of smartphones.

The feeder supports 2.4G and 5G Wi-Fi.

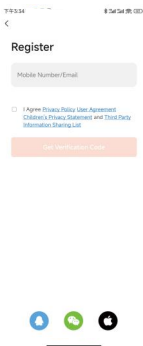
Please place the feeder close to the WiFi router, with a distance of no more than 33 feet/10 meters between them, and there should be no wall barriers between them.

## Download the app and log in

Scan the QR code or search for "TUYA Smart, Smart,Life" on App Store or Google Play to download the app.

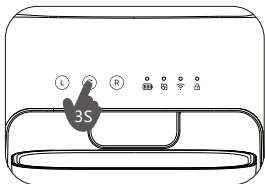


Sign up or Login your account.



Note: The language of the app depends on the default language of your phone.

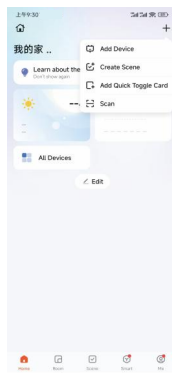
## Add device



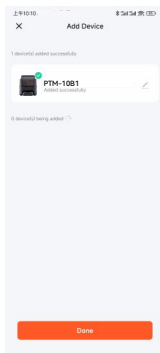
1. Press the child lock button for 3 seconds to unlock. Press and hold the L and R buttons simultaneously for 5 seconds. The device will then enter network configuration mode.



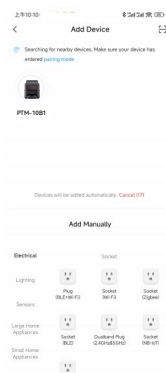
4. When connecting to the network for the first time or switching to a new WiFi network, the system will prompt you to enter the WiFi password. Please enter the password in the field and then click "Next".



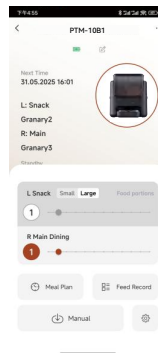
2. Ensure that the Bluetooth function of the phone is turned on, connect the phone to the WiFi network, and enable the phone's GPS positioning. On the top right side, click the "+" sign to add a new feeder.



5. After clicking the "Finish" and the connection is successful, the wifi indicator light which shown in the display screen is on.

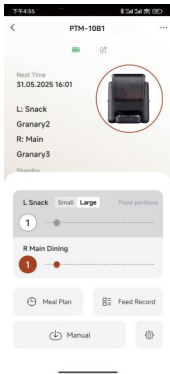


3. When the "PTM-10B1" appears, click on the corresponding icon to add it.

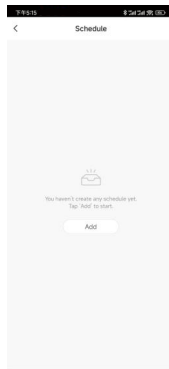


6. Enter the main page, slide and select the portion number of snacks or main dining and click "Manual" to start manual feeding.

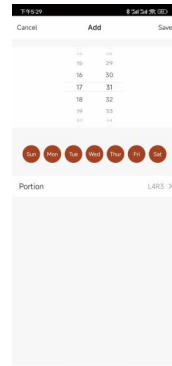
## Add feeding plan



1. Click on "Feeding Plan" to enter the settings page.



2. Click the "Add" button to add a feeding plan.



3. Set the schedule & portion based on needs. Click "Save" to finish.

## Add feeding plan interface instructions



Plan 1

10:30

Feeding dates: every Tuesday, Wednesday, Thursday, Friday, Saturday

L Snack2  
R Meal2



Plan 2

10:30

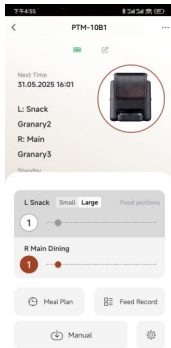
Feeding dates: every Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday

L Snack3  
R Meal3

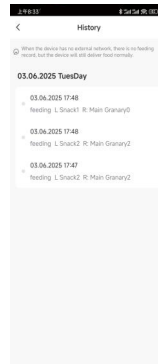
10:30 (Feeding dates: every Tuesday, Wednesday, Thursday, Friday, Saturday)  
L Snack2, R Meal2.

10:30 Everydat/L Snack3, RMeal3.

## Feed record



1. Click "Feed Record".



2. Enter 'Feeding history' page

## Manual feeding

Press and hold the Child Lock Button for 3 seconds to unlock.

Press the Left Feeding Button once to dispense one small portion of food.

Press and hold the Child Lock Button and the Feeding Button simultaneously for 3 seconds until the feeding indicator flashes green to switch to large portion mode.

Press the Right Feeding Button once to dispense one large portion of food.

Note: Only left granary has the large portion available, right granary is not available.

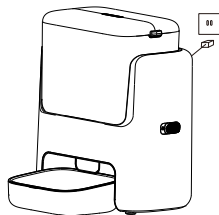
## Reset

Turn the knob clockwise to the reset icon, press and hold it for 7 seconds to restore the factory settings.

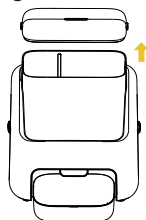
Note: When two beeps appear, it means the feeder restores the factory settings successfully.

# Product maintenance instructions

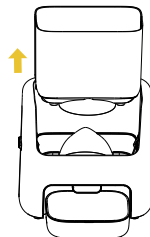
1. Ensure the device is powered off before cleaning.



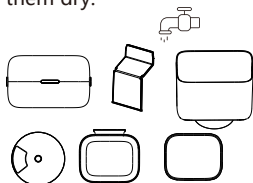
2. Press the buttons on both sides of the hopper lid to remove it, then pour out any remaining food.



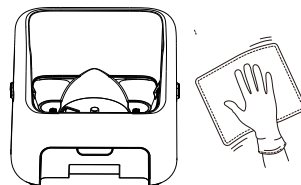
3. Push the buttons on both sides of the main unit forward to remove the pet food container.



4. Clean the food hopper, stainless steel food bowl, food container lid, plastic food bowl, food divider, and food agitator plate. Then, air dry or wipe them dry.



5. Do not immerse or rinse the main unit. Simply wipe it with a clean cloth.



## Product parameters

Model	PTM-10B1
Size	326X187X387mm
Capacity	2L+3L
Material	ABS+304 Stainless steel
Input	5V=1A
Food	Dry food with a diameter of less than 1.5CM
Adapter	Type C Power cord/Spare battery

# Usage precautions

1. This feeder is recommended for pets over 6 months.
2. This feeder is designed for indoor use. Please avoid placing it in direct sunlight and away from any potential fire or heat sources.
3. Never immerse the host in water or other liquids. It is important to keep the host dry.
4. To prevent pets from knocking over the feeder, it is recommended to place it against a wall or in a safe location.
5. When children use the feeder, they should be supervised and guided by adults to ensure safe operation.
6. If the desiccant bag is found damaged, please replace it with a new desiccant immediately.
7. If you stop using the feeder, unplug the power cable and remove the batteries properly. installed in the cover and store them properly.

## Fault and resolution

Fault	Solution
The feeder doesn't work.	Check whether the power cord is properly connected.
	Suspend the use of the battery and use the charging cable to see if it can continue to work.
	Unplug the power cord and try using a new battery to see if it works.
The screen doesn't respond.	Press and hold the child lock button for 3 seconds to unlock.
The machine is stuck with grain or the display screen is not lit.	Check that the food hopper and food stirring plate remain dry.
	Check that the food remains dry. Do not use wet food
	Check whether the food outlet or the internal passage is blocked by foreign objects.

## FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## FCC Radiation Exposure Statement

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located for operating in conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.