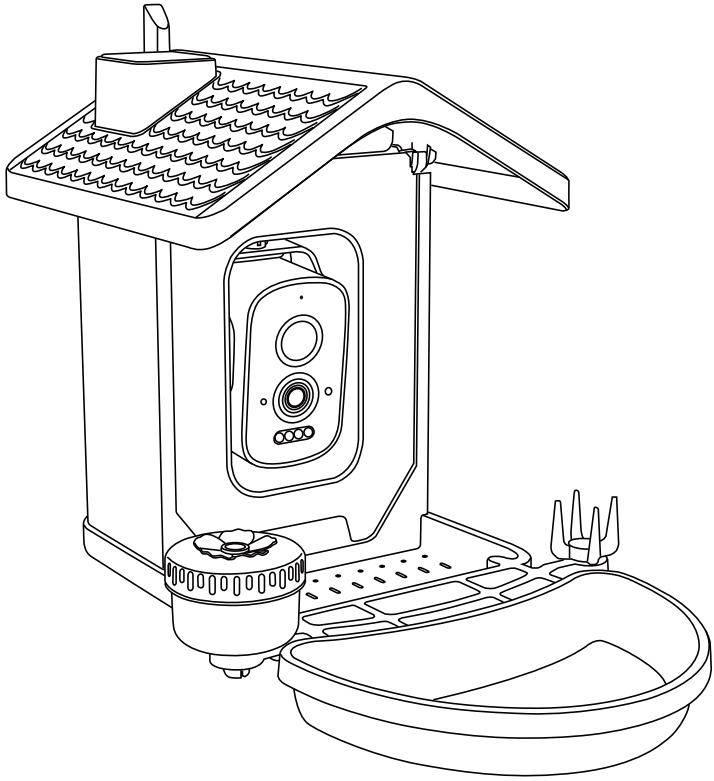
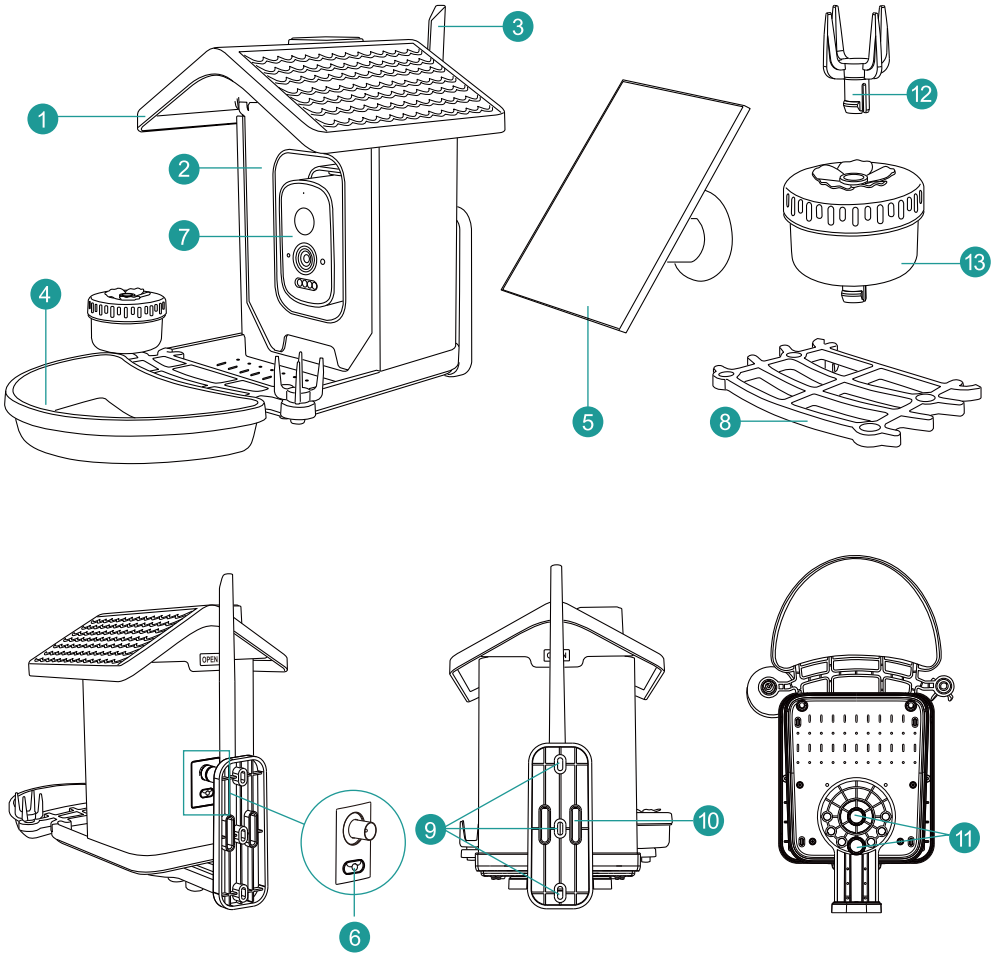
Scan the QR code to view
the video tutorial
(Browser / QR Code Scanner)



Smart Bird Feeder Operation Guide

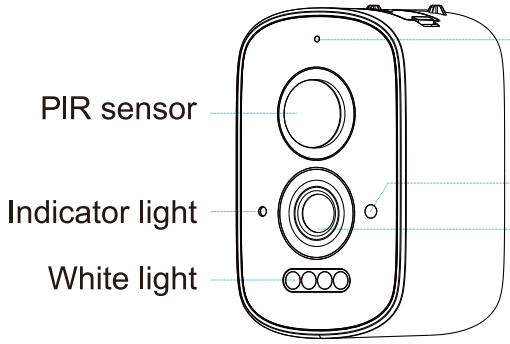
Bird feeder structure



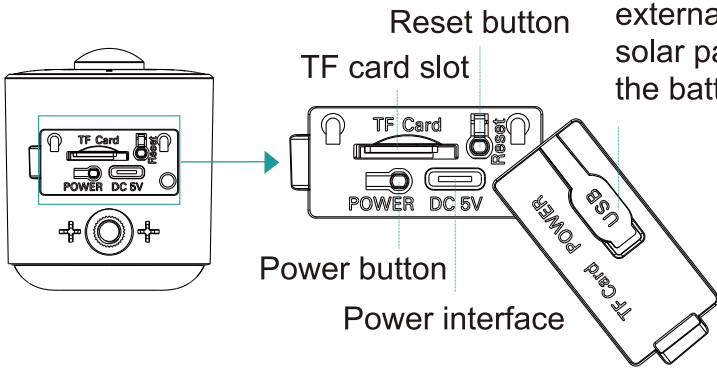
1 Granary cover
2 Granary
3 Antenna
4 Bathtub
5 Solar panel
6 Antenna port
7 Bird Feeder Camera
8 Bird Standing Stands
9 Bracket screw holes
10 Banding holes
11 Screw holes
12 Fruit Fork
13 Honey jar

Camera Introduction

Install or remove the Micro SD card, please turn off the device power before proceeding. It is recommended to use cloud storage, alarm recording cloud storage, real-time push alarm short video, safe and reliable.



Bottom cover power supply port (Can connect external power supply/ solar panel to charge the battery of the device)



- Power button: long press turn on/off the device, you will hear a tone.
- Reset button: long press restore the device to factory settings.
- Blue light flashes: APP is previewing.
- Blue light is always on: waiting for network configuration/PIR detection trigger.
- Light off: the device is in low-power standby/not started.
- Red light is always on: the device power is too low, please charge the camera immediately, otherwise the camera will not be able to turn on when the battery is exhausted and it will take longer to charge.
- Orange light is always on: the device is charging.

Quick configuration

Step 1 Download app and Register an account

① Scan the QR code to download Tris Home or search Tris Home in mobile application market to download.

② Run Tris Home, register an account and login(Support third-party account).

IOS

Android

Tris Home

Step 2 Configure and add device

① Connect your phone to 2.4G WiFi and turn on Bluetooth.

② Open the Tris Home app, register an account and login (Figure 1).

③ After successful login, Click the "+" button in the top right corner of the screen (Figure 2).

Figure 1

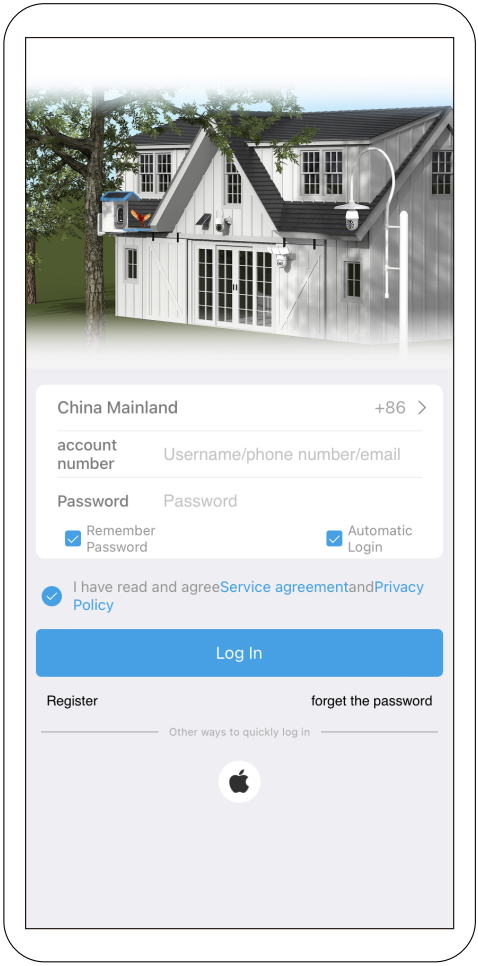
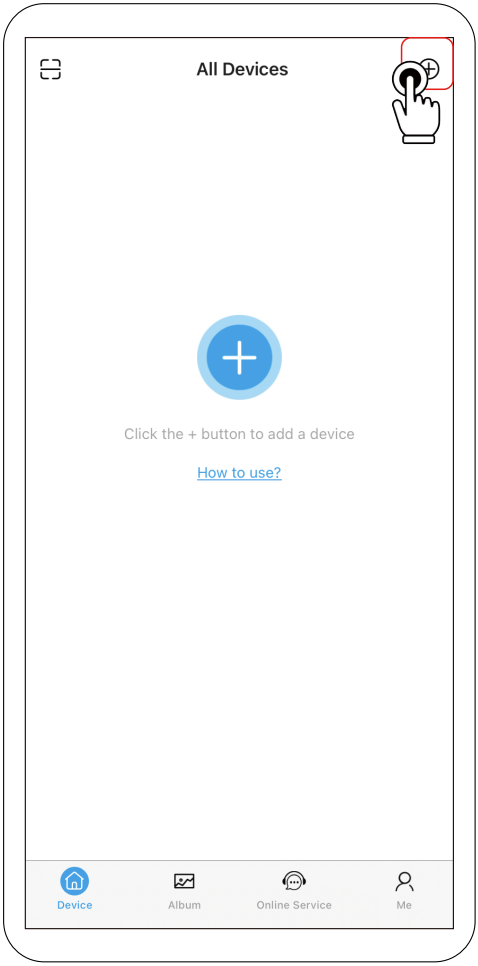


Figure 2



Method 1: Connect The Device Via Bluetooth

① When the APP discovers the Bluetooth of the device, there will be a pop-up window. Click on the right "OK" to go to the next step (Figure 3).

(Note: Make sure your phone is connected to 2.4G WiFi and has Bluetooth turned on)

② Input the wifi password and confirm (Figure 4).

Figure 3

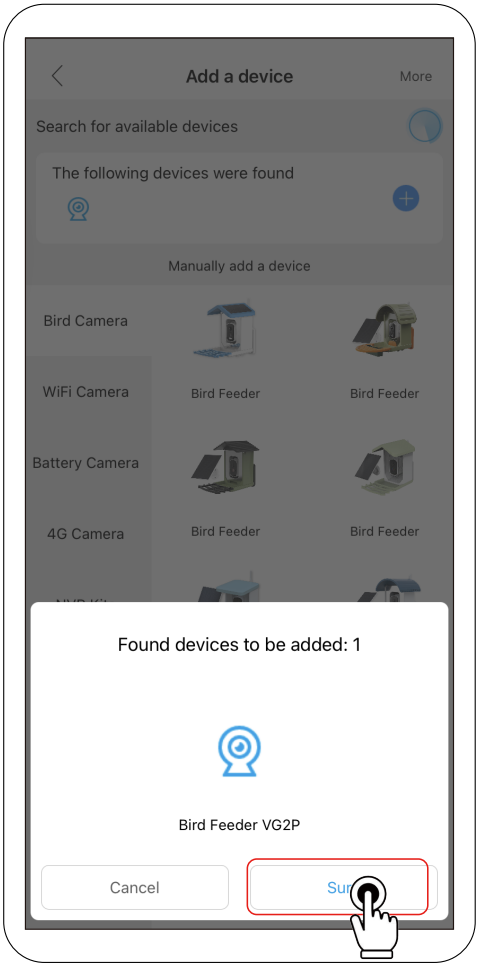
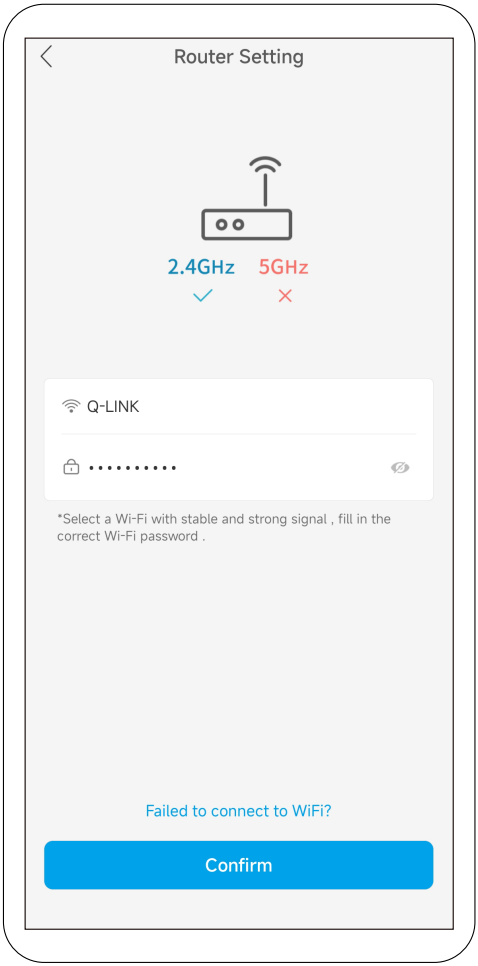


Figure 4



③ Wait for device configuration to complete (Figure 5 and 6).
(Note: If adding device fails, please try method 2)

Figure 5

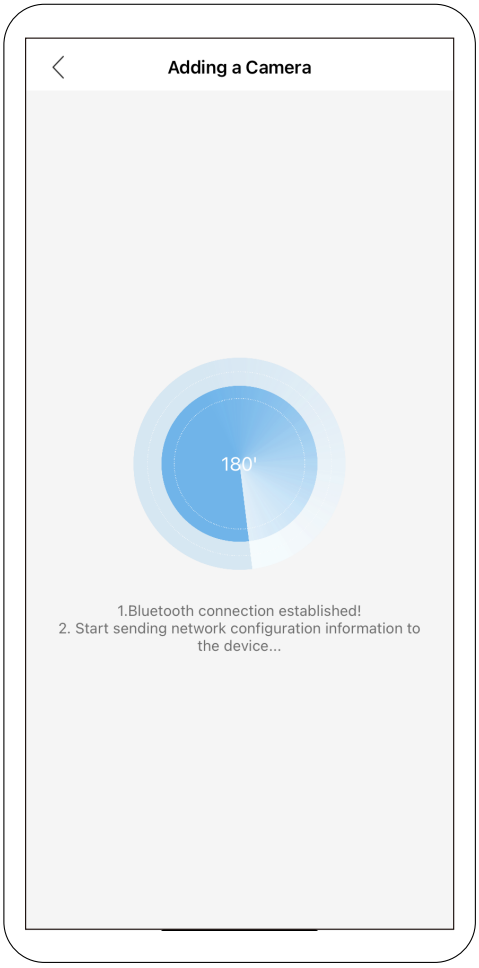
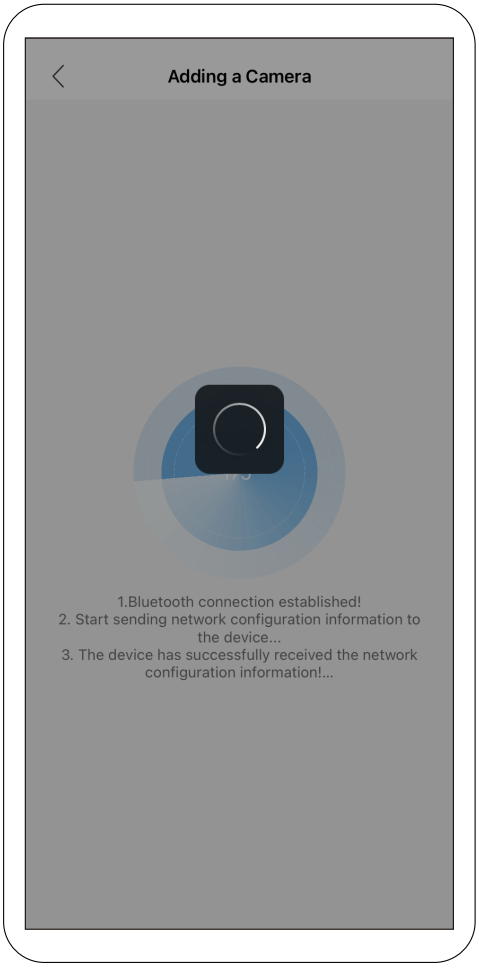


Figure 6



④ Name your device and select the recording mode (Figure 7).

⑤ After configuration is successful, jump to device list page. Click the device to open real-time view live or device setting (Figure 8).

If you have any other questions, you can get help through online customer service.

Figure 7

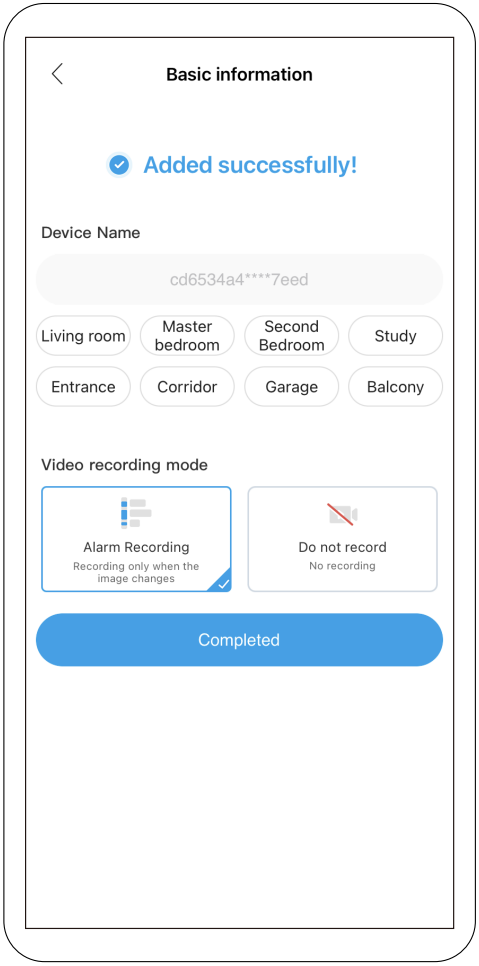
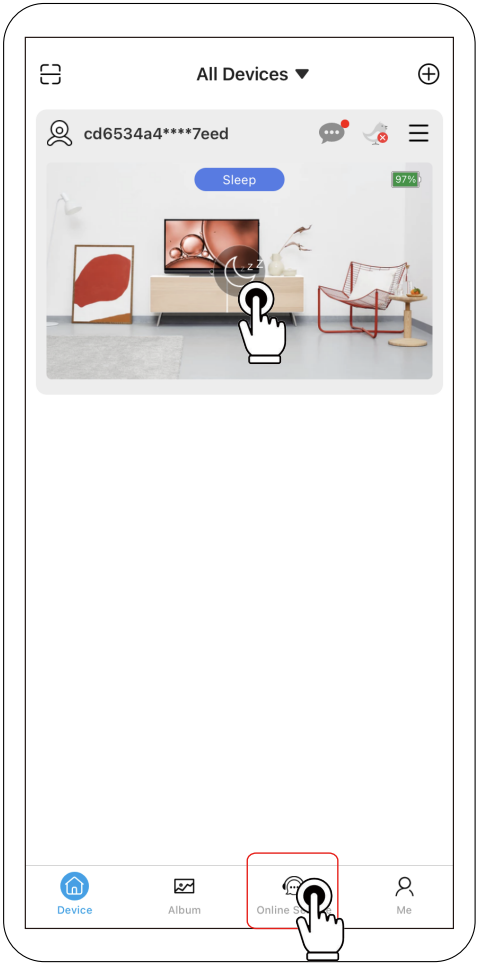
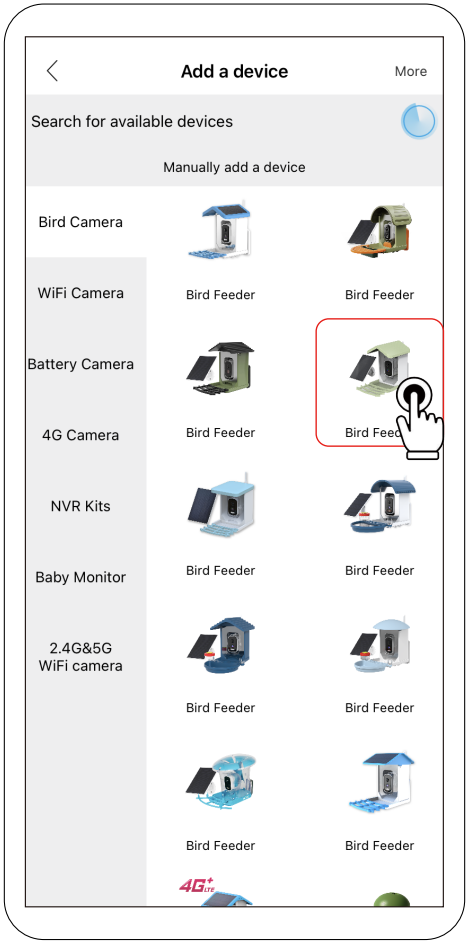


Figure 8



Method 2: Add The Device Via QR Code

Figure 9



① Select "Bird Feeder". Click on the option with the same picture as the camera you purchased (Figure 9).

② Open the silicone cover of the bird feeder camera, long press the power button to turn on the device, the device will turn on with a beep and a blue light; then long press the reset button to reset the device, the device will reset with a beep (Figure 10).

(Note: If you don't hear a tone and the indicator doesn't up, please charge your device first)

③ Connect the charging plug of the solar charging panel to the camera and attach the antenna to the back of the bird feeder (Figure 11).

Figure 10

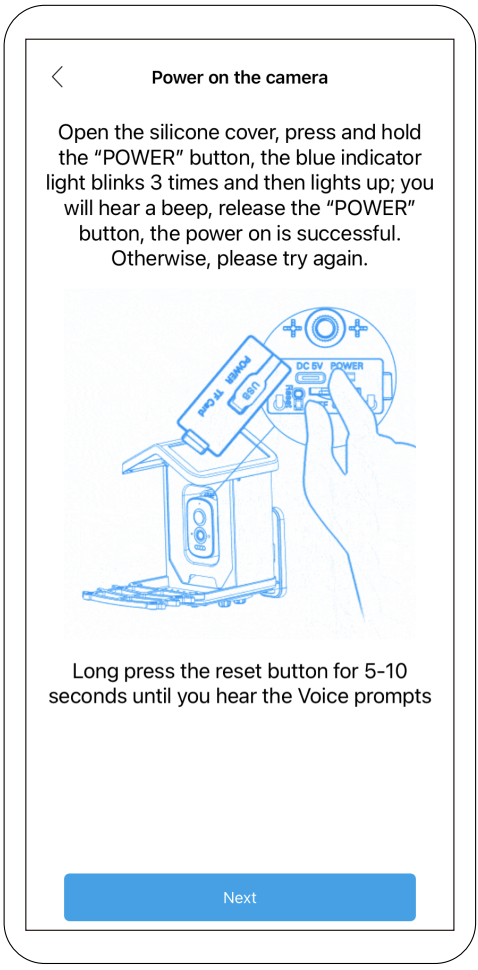
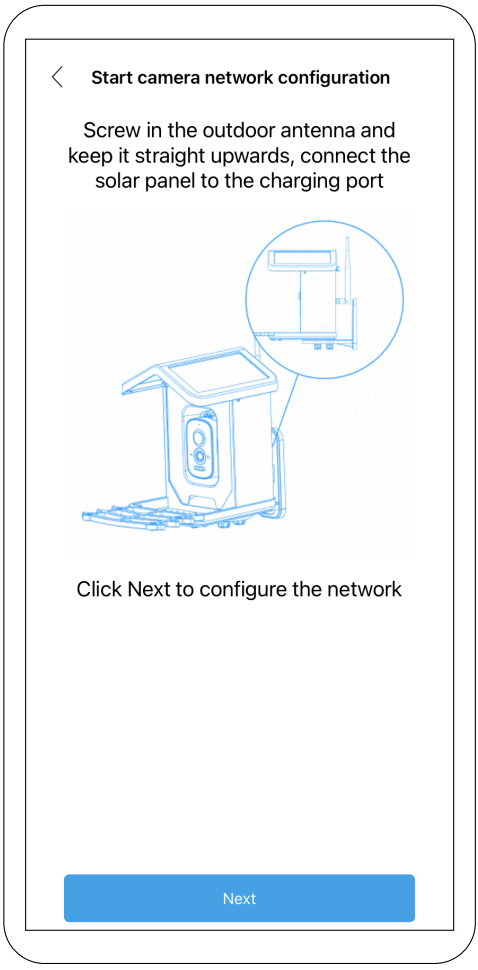


Figure 11



④ Enter the 2.4G WIFI password to configure the network as shown (Figure 12).

⑤ Your phone will generate a QR code (Figure 13). Place the QR code in front of the camera about 25-35 cm (about 1 foot) to scan the code to add it, Wait for the configuration to succeed.

Figure 12

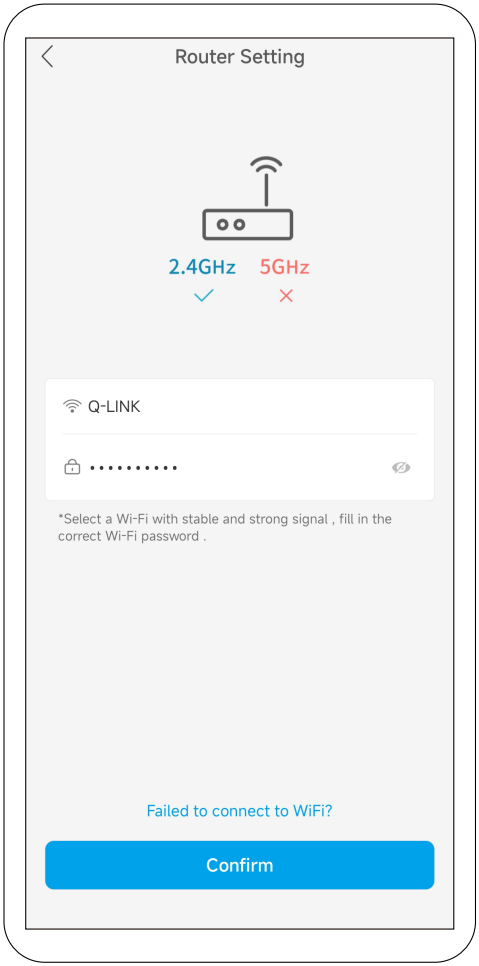
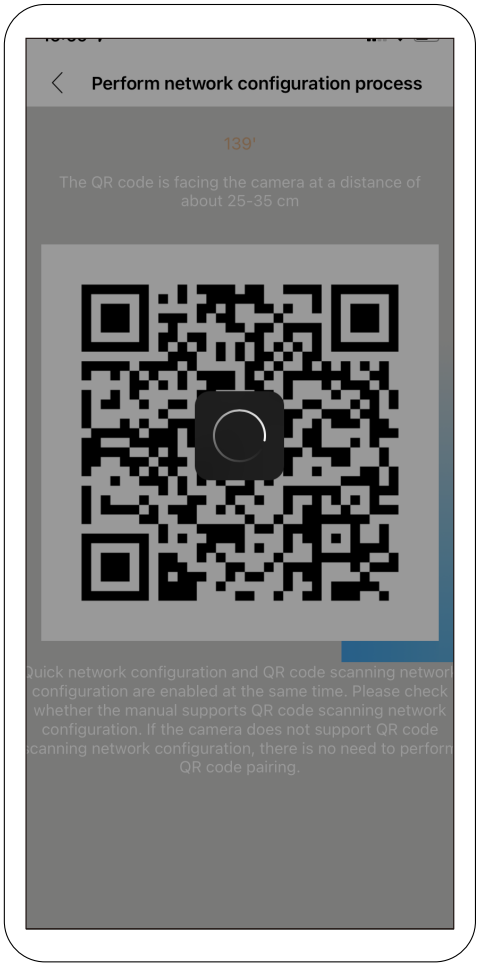


Figure 13



⑥ Name your device and select the recording mode (Figure 14).

⑦ After configuration is successful, jump to device list page, click the device to open real-time view live or device setting (Figure 15)

If you have any other questions, you can get help through online customer service.

Figure 14

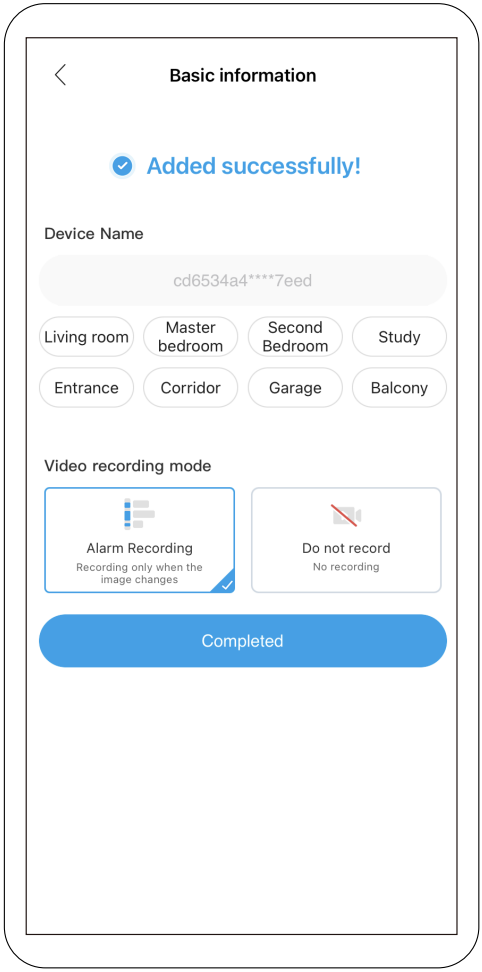
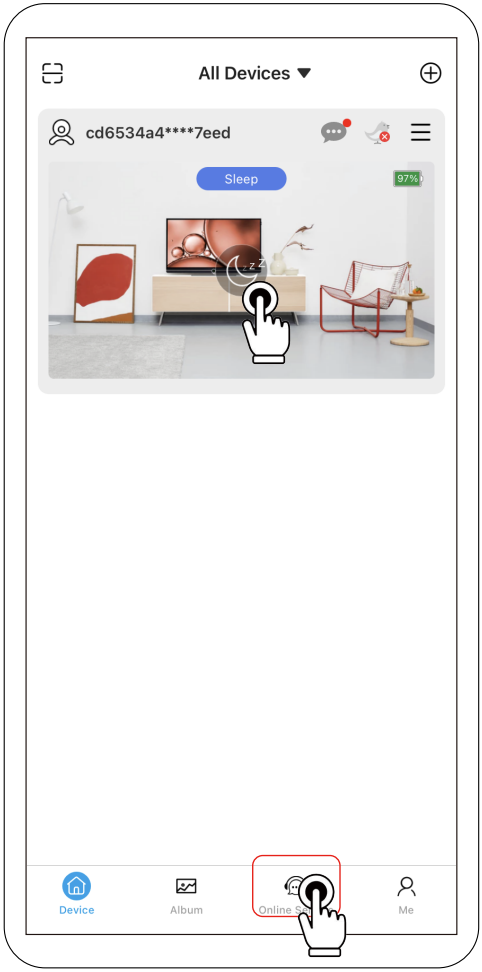


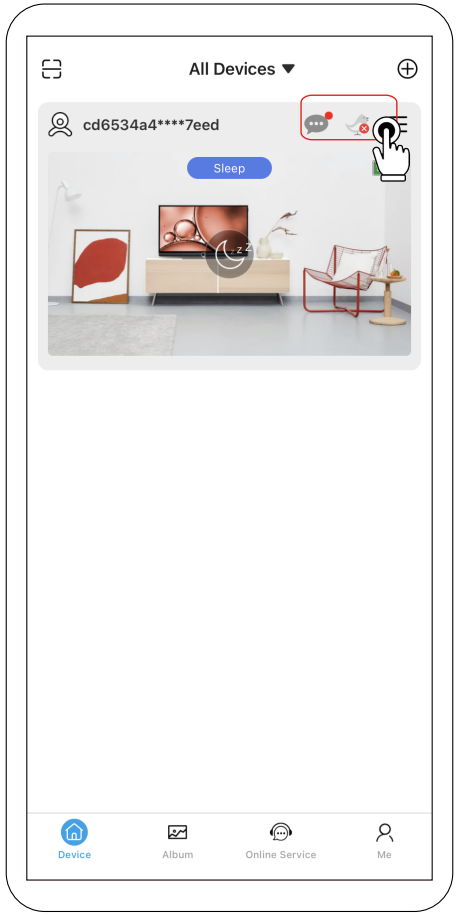
Figure 15



Step 3 Cloud Storage / Bird Recognition

Click on the ‘Bird’ icon to enter store (Figure 16), purchase the Cloud Storage Services, which include AI Recognization that identify more than 11K bird species, cloud storage, playback function and alarm service. For new users, you can purchase a more favorable trial pack to experience all services mentioned above for one month. If a bird appears, the camera will automatically recognize it and save the video to the cloud, and you will receive a notification. Click on the ‘Cloud Event’ icon to view the bird's video and a Wikipedia introduction to the bird species.

Figure 16



FAQ

Q: How to save camera recordings?

A:1. Local TF card storage, maximum to 128G. When TF card is full, auto delete older videos, loop record video.

2. Recommend cloud storage, Alarm video storage to cloud server, real-time push alarm small video, safe and reliable, you can learn more on APP cloud service page.

Q: What should I do if forget device password?

A: Restore factory setting, reconnect and set new password

Note: The access password involves privacy and security, please treat it with caution

Q: What should I do if can't connect to camera or abnormal offline in use?

A:1. Check if camera battery is charged and if the router network is normal.

2. Press and hold the power button to power off and restart the camera.

3. Restore factory setting (Press and hold the reset button for 6 seconds until you hear "Restoring to factory settings, do not power off" and release it), follow instructions to re-add device.

Q: Does it support 5G band routers?

A: Only support 2.4 GHz WiFi, if the router's 5G band and 2.4G band are the same SSID, and you can't connect to the camera successfully, please turn off the “Dual-band” function in your router settings. (This function will automatically switch to the 5G band network, resulting in problems such as not being able to connect or going offline); If 5G band and 2.4G band are not the same SSID (5G band is xxx-5G), please connect your cell phone's WIFI to the router's 2.4G SSID (xxx-2.4G) and then configure the camera.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.