

# EMERALD® ELECTRIC KETTLE INSTRUCTION MANUAL

MODEL: SM-KET-1368



## Important Safety Instruction

1. Read carefully and save all the instructions.
2. For additional protection, we recommend the use of a power outlet with a rated current of 10A. To avoid circuit overload, do not operate another high wattage appliance on the same circuit.
3. Do not fill kettle when positioned on base, dry the water on the bottom of the body before place it onto power base.
4. Never leave the appliance unattended when in use.
5. Close supervision is necessary when your appliance is being used near children or infirm persons.
6. Electric kettle must be operated on a flat surface. Do not place this appliance on or near a hot gas or electric burner or on the top of other electric appliances.
7. Do not touch hot surfaces, use the handle. Be aware of steam being emitted from spout or lid especially during refilling. Do not remove lid during boiling cycle.
8. Do not use the kettle to heat anything other than water. Do not fill above the "max" indication. Do not operate kettle if water is below minimum.
9. Do not let the power cord hang over the edge of the table or touch hot surfaces. Always store excess portion of the power cord in the compartment of the base unit.
10. Do not immerse any part of the appliance in water or other liquid. Do not use your appliance with an extension cord unless the cord has been checked and tested by a qualified technician or service person. Always use your appliance from a power outlet of the voltage (A.C. only) marked on the appliance.
11. If the power cord is damaged, it must be changed by manufacturer or authorized persons.
12. Always unplug from the plug socket when in following conditions: No water in kettle, filling water, not in use, before cleaning or moving kettle.
13. When the electric kettle has the condition of being damaged, please call our free customer assistance number for information or return to Seller and repair. Never repair the appliance by yourself.  
WARNING: To reduce the risk of fire or electric shock, do not remove the bottom cover of the body or the power base by yourself.
14. Do not use a base unit other than the one supplied. The use of accessory attachments not recommended by the manufacturer may result in fire, electric shock or personal injury.
15. Do not insert any object into slots or holes of the kettle.
16. This appliance is for household use only. Do not use outdoors.
17. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
18. Children should be supervised to ensure that they do not play with the appliance.
19. The kettle is only to be used with the stand provided.
20. This appliance is intended to be used in household and similar applications such as:  
Staff kitchen areas in shops, offices and other working environments;  
Farm houses;  
By clients in hotels, motels and other residential type environments;  
Bed and breakfast type environments.

Please follow the above safety precautions!

## How to use

For the first time to use or no use for a long time, it is recommended that you fill to the maximum level mark with fresh tap water, boil and empty the kettle at least 2 times to clear kettle of any tiny particles. Do not drink such water.

1. Pull the lock device on the lid backward, and you can open it;
2. Remove the kettle from the base to the filling place. Fill the kettle with desired amount no less than the minimum amount and no more than the maximum amount. Put back the lid; place the kettle back on the base unit;
3. Connect the plug into a power outlet, switch the kettle on by pressing the switch. The light will illuminate to indicate the kettle is heating;
4. The kettle will automatically switch off once the water has boiled and the indicator light goes off;
5. Lift the kettle from the base, and you can pour out the water into container.

**NOTE: Never allow the kettle to boil dry or water to drop below the minimum mark and above the maximum level.**

## CLEANING

To prolong the kettle's life, please clean the mineral deposits in the kettle regularly. Always unplug from the plug socket and allow to cool down before cleaning. Do not use chemical, steel wool, or abrasive cleaners to clean the outside and inside of the kettle, as these will scratch the surface and fade the outside color.

### Cleaning methods:

1. Fill the kettle with 0.5L white vinegar and the remainder with water and allow to stand for over 1 hour;
2. Empty the solution from the kettle. Wipe off the deposits remained with damp cloth;
3. Fill the kettle with clean water, bring to boil and then discard the water. Repeat and the kettle will be ready to use;
4. If necessary, repeat the operations above for several times;
5. The surface of the kettle may be wiped over with a damp cloth and polished with a soft dry cloth;
6. Grasp the top of the scale filter and pull upwards to remove. Wash with clean water and dry thoroughly before replacing in the kettle.

## Trouble shooting

If any abnormal thing occurs, please refer to the below solutions. If it does not work still, please apply to our after-sales service center for consulting.  
**Please do not dismantle the water heater by yourself and do not replace the spare parts.**

Indication	Possible causes	Solutions
The heater shuts off before boiling.	1. It is contaminated too much. 2. There is no sufficient water in it, the power is shut off automatically in order to protect the device.	1. Clean the dirt regularly. Please keep the water heater clean. 2. Add more water, keep the water. 3. Keep water level between maximum and minimum levels.
It does not working by pushing "on" button.	1. The power cable is not connected properly. 2. The button can not be opened immediately after boiling and re-boiling. 3. Opening button does not operate immediately after water boils.	1. Check if the connection is made properly and completely. If everything is right then use it. 2. It is a normal case, it is because of the vapor. 3. It is a normal case, protection device is not reset, please use after the body cools down.

210.00 mm

140.00 mm