



Fuzozo User Manual

www.fuzozo.net

WARRANTY CARD

User Information

Name:

Address:

Email:

Phone Number (with country code):

Product Information

S/N :

Place of Purchase:

Date of Purchase:

Manufacturer: Robopoet Technology Hong Kong Limited
Email: support@fuzozo.net

Website: www.fuzozo.net

PACKAGE CONTENTS

✓ Fuzozo

✓ Lanyard

✓ User Manual

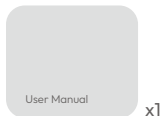
✓ Charging Cable

✓ Fur Brush

✓ Fuzozo Stickers

✓ Fuzozo Nurture Guide

✓ Identity Card



INSTRUCTIONS

App Download and Use

1. Scan the QR code or search for “Fuzozo” in your mobile app store to download the app.
2. Open the app and follow the prompts to create your Fuzozo’s “digital life”.
3. Follow the app prompts to interact with your Fuzozo, build affinity, and unlock more skills.
4. Adjust your Fuzozo’s volume and eye screen brightness through the app.

Note: Once the product is connected to the network and a digital life has been activated, the 7-day unconditional return policy no longer applies.



Disclaimer

Thank you for purchasing a Fuzozo product. The content referenced herein relates to your safety, legal rights, and responsibilities. This disclaimer may be updated from time to time. Please visit the official Fuzozo website at www.fuzozo.net for the latest product information.

By using this product, you acknowledge that you have carefully read the disclaimer and precautions, and that you understand, agree to, and accept all terms and conditions set forth in this disclaimer and safety guide. You undertake to use this product properly, in appropriate environments, and for legitimate purposes. You further undertake to assume full responsibility for your use of this product and any consequences that may arise. You agree to comply with the terms herein, including health and safety notices, as well as any related terms, policies, and guidelines established by Fuzozo. Failure to use the product properly or to follow the safety guide instructions, resulting in property damage or personal injury, shall not be the responsibility of Fuzozo.

Please note that your use of products, services, applications, or other content provided by third parties through Fuzozo (referred to as "Third-Party Content") is subject to the relevant policies, regulations, and agreements of those third parties. In the event of any conflict between such third-party policies, regulations, or agreements

and this disclaimer and safety guide, this disclaimer and safety guide shall prevail. Under no circumstances shall Fuzozo be considered the licensor of Third-Party Content, nor shall Fuzozo make any representations or warranties regarding Third-Party Content, or assume any responsibility or liability for any content or functionality contained in Third-Party Content.

WARNINGS

1. Do not use, store, or charge this product in direct sunlight, near heat sources, or in high-temperature environments. Store the product in a cool, dry place.
2. This product contains a lithium battery. Avoid impact, crushing, or puncturing.
3. Only use a standard charger rated at 5V=2A that complies with national CCC certification (sold separately) to charge this product.
4. Adult supervision is required during charging. Discontinue use immediately if the product becomes abnormally hot.
5. This product is not waterproof. Do not immerse in water or expose to liquids.
6. This product is intended for collection and use by persons aged 18 and above. Do not give to children under 18 years of age. This product contains small and sharp accessories — use with care. Keep packaging bags away from young children to prevent them from playing with them. Minors aged 18 and

Power On/Off

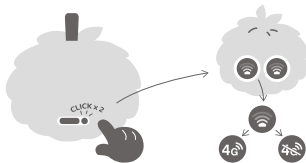
1. Power On: When the device is off, press and hold the Power button on the right side of the charging port on the back for 2 seconds. The eyes will light up to indicate the device has powered on successfully.
2. Power Off: Press and hold the Power button on the back for 2 seconds. The eyes will turn off to indicate the device has powered off successfully.



Network Setup

This device supports cellular data and is also compatible with Wi-Fi (2.4 GHz) for network setup. Choose the appropriate method based on your usage scenario.

1. Cellular Data Setup: Double-press the Power button to activate the cellular data network. Once activated, the device is ready for normal use. If the cellular data connection fails, please contact Support.
2. Wi-Fi Setup: You can manually add a Wi-Fi network in the app's Settings menu to initiate Wi-Fi connection.



Fuzozo APP



7. above must obtain explicit consent from their guardian before using this product, and must use it under the guardian's accompaniment or supervision. Guardians should fully understand the
8. product instructions, operating procedures, and safety risks.

This packaging and manual contain important information. Please retain for future reference. Read the instructions before use to avoid damage, malfunction, or injury caused by improper operation.

This product contains AI interactive function only for entertainment purposes. AI responses are not real human consultation and may have inaccuracies. Do NOT rely on AI guidance for emergency, medical, legal or safety critical matters.

Warranty Terms

1. This product is manufactured under strict quality control. Within one year from the date of receipt by the purchaser, should any performance failure occur due to defects in materials or workmanship and be confirmed by the authorized service center, free repair service will be provided within the warranty period.

2. Product returns and exchanges can only be processed at the original point of purchase.
3. Please keep this warranty card in a safe place. Do not alter or deface it.
4. For Fuzozo warranty service terms, please contact: support@fuzozo.net.

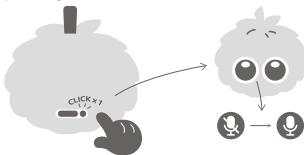
Warranty Exclusions

The warranty policy does not apply to products under any of the following circumstances:

1. The warranty period has expired.
2. Damage caused by human factors, such as physical damage or liquid ingress.
3. Unauthorized disassembly or firmware modification by personnel not authorized by Fuzozo.
4. Damage caused by force majeure.
5. Resale of your product or purchase from any unofficial or unauthorized channel.
6. Use of the product in violation of any applicable law or your agreement with us.
7. Malfunctions and damage not caused by defects in the product itself, manufacturing, or quality.
8. For other out-of-warranty terms, please refer to the warranty policy.

Silent Mode and Battery Level Display

1. Silent Mode: Press the Power button once to enter silent mode. Press the Power button once again to exit silent mode. The eye screen will display the corresponding status.



2. Battery Level Display: Quickly press the Power button three times to display the current battery level on the eye screen.



Product Interaction

1. Physical Interaction: Touch your Fuzozo's forehead or chin, or shake your Fuzozo to trigger corresponding interactive responses.



2. Voice Interaction: ● Say “Hey Fuzozo!” to your Fuzozo to enter “Earth Language” conversation mode, where you can share your feelings and interact with your Fuzozo. ● Complete the new user tasks as prompted in the app to unlock Fuzozo’s exclusive “Fuzozo Language” conversation feature. Say “Papapuu Fifu” to your Fuzozo to enter Fuzozo Language conversation mode.
3. Bump to Make Friends: Press two Fuzozos together side by side. Release when you hear a “ding” sound. (Both Fuzozos must be connected to the network and bound to a digital life, otherwise pairing will not succeed.)
4. App Interaction: Interact with your Fuzozo through the activity prompts in the app to build affinity and unlock more skills.

*Note: Placing the product too high or too low relative to the speaking position, placing it against a wall or in a corner, or speaking in a dialect may affect the product’s wake-up and voice recognition performance.

Special Battery Notice

1. This product contains a built-in 3.7–4.2V battery that is non-removable and non-replaceable. If damaged, contact Support for repair.
2. The charger must be used by an adult or under adult supervision.
3. Regularly inspect the charger's cord, plug, housing, and other components for damage. Discontinue use if any damage is found, until it has been properly repaired.
4. Power off and disconnect from the charger before cleaning the product.
5. This product is sold without a charger. If using a charger for power supply, you should purchase a compatible charger that complies with FCC, DOE Level VI and UL safety certification.

CHARGING REQUIREMENTS

1. Connect the charging cable to the product's charging port and use a standard 5V $\overline{=}$ 2A charger that complies with FCC, DOE Level VI and UL safety certification (sold separately) to charge this product. Do not use non-compliant or unverified chargers. Use only the recommended compliant charger.
2. A full charge takes approximately 3 hours (based on laboratory data for Fuzozo series products; actual time may vary due to various factors).
3. During charging, the light on the right side of the Type-C charging port will turn red to indicate charging in progress, and turn green when charging is complete.
4. Someone must be present during charging. Do not charge when going out or leaving for an extended period.

PRODUCT INFORMATION

Product Name	Fuzozo
Model	FZ1212
Materials	Plush fabric, silicone, plastic, electronic
Product Dimensions	90*77*67mm
Rated Input	5V $\overline{\text{III}}$ 2A
Battery Voltage	3.7-4.2V
Suitable Age	18 years and above
Bluetooth Specifications	Bluetooth 5.4; Bluetooth connection range 10 m
Rated Power	10W
Battery Type	Lithium Polymer Battery
Battery Capacity	1800mAh
Country of Origin	China

STORAGE PRECAUTIONS

Do not use, store, or charge this product in direct sunlight, near heat sources, or in high-temperature environments. Store the product in a cool, dry place.

CLEANING INSTRUCTIONS

1. This product is not waterproof. Do not wash with water or immerse in water.
2. Do not clean with salt water, hot water, or cleaning agents containing bleach, strong acids, strong alkalis, or other harsh ingredients.
3. Power off the product before cleaning. For daily cleaning, use a soft cloth dampened with tap water, wring it out thoroughly, and gently wipe the plush surface. After cleaning, gently press with a dry paper towel to absorb excess moisture. Allow to air dry completely, then use the fur brush to groom the plush surface.
4. For stubborn stains, contact official Support for more cleaning guidance for Fuzozo series products.

SAFETY PRECAUTIONS

1. This product contains a built-in lithium battery. Use the device within the temperature range of 0° C to 40° C. Do not place the product in extremely high-temperature environments. Keep away from fire sources and other heat sources. Do not bring near open flames. Do not strike, impact, crush, or puncture the product. Do not disassemble, repair, or modify the product on your own. Do not expose the battery to extremely low air pressure, as this may cause the battery to explode or leak flammable liquids or gases.

2. Do not use a charger to charge this product in damp locations, such as near washbasins or in
3. bathrooms.
Before use, always check that the appearance is intact, the assembly is secure, and the device operates normally. Contact Support if any issues are found.
4. Dispose of the product packaging properly to prevent infants and young children from accessing it, which may cause suffocation. Do not use the product or accessories if they are damaged or broken. Do not clean the product while it is powered on or charging.
5. Regularly inspect the product. If any abnormality is found with the charger or charging cable, discontinue use immediately, as there is a risk of electric shock, short circuit, or fire.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.

Environmental Information

Names and Concentration Levels of Hazardous Substances in the Product

Part Name	Hazardous Substances									
	Lead (Pb)	Cadmium (Cd)	Mercury (Hg)	Hexavalent Chromium (Cr(VI))	Polybrominated Biphenyls (PBBs)	Polybrominated Diphenyl Ethers (PBDEs)	Dibutyl Phthalate (DBP)	Diisobutyl Phthalate (DIBP)	Benzyl Butyl Phthalate (BBP)	Bis(2-ethylhexyl) Phthalate (DEHP)
PCBA	○	○	○	○	○	○	○	○	○	○
Plastic Parts	○	○	○	○	○	○	○	○	○	○
Hardware Parts	○	○	○	○	○	○	○	○	○	○
Accessories	○	○	○	○	○	○	○	○	○	○

This table is compiled in accordance with SJ/T 11364.

O: Indicates that the concentration of the hazardous substance in all homogeneous materials of this component is below the limit requirements specified in GB/T 26572.

X: Indicates that the concentration of the hazardous substance in at least one homogeneous material of this component exceeds the limit requirements specified in GB/T 26572.



Restriction Usage Label

Environmental Protection Use Period (EPUP): 10 years. This indicates that, under normal use as described in the user manual, the hazardous substances contained in this product will not leak or chemically transform, and will not cause serious environmental pollution or serious harm to person or property within this period.

Recycling Symbol (arrows in a loop): Indicates that this product is recyclable. After exceeding its service life or when it can no longer function normally after repair, it should not be disposed of with household waste. Please dispose of it through proper recycling channels and by qualified facilities authorized to handle waste electrical and electronic equipment. For proper disposal methods, please refer to national or local regulations on the disposal of used electrical and electronic equipment.

Your First AI Pet

A little smarter • A lot closer

www.fuzozo.net