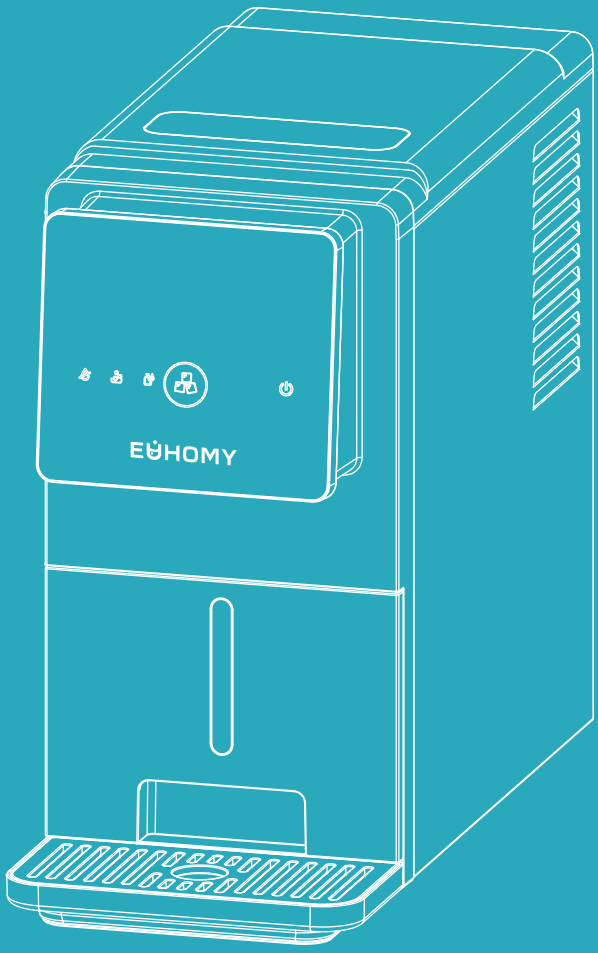
EUHOMY

IM048-N
Ice Maker

User Manual

IM048-NBS-EHUS05



support@euhomy.com https://euhomy.com 1-833-362-2655(US)

THANK YOU

for purchasing the Euhomy ice maker

Scan the QR code using a mobile device

ACTIVATE YOUR WARRANTY

https://euhomy.com/pages/activate-warranty

RECORD THIS INFORMATION

Model Number *IM048-N*

Serial Number _____

Date of Purchase _____

Store of Purchase _____
(Keep receipt)

TIP

Check the back or side of the machine for the serial number on the nameplate.

CUSTOMER SERVICE

1-833-362-2655(US)

support@euhomy.com

https://euhomy.com

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SCAN HERE to share tips, get support,and connect with fellow enthusiasts!

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IMPORTANT SAFETY INSTRUCTIONS

Read and review instructions to understand the operation and use of the product.

Indicates the presence of a hazard that can cause personal injury, death, or substantial property damage if the warning included with this symbol is ignored.

WARNINGS

Failure to follow these instructions could result in electric shock, fire or burn hazard, which could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

Electrical Safety

1. Make sure the voltage from the wall outlet matches the specifications listed on the appliance nameplate.
2. This appliance must be properly grounded.
3. **DO NOT** use an extension cord unless absolutely necessary. Using one may cause overheating or fire.
4. If an extension cord is required: Only use a cord with a grounding plug; The cord's rated power must be equal to or higher than that of the appliance.
5. **DO NOT** operate the appliance if any part, including the power cord or plug, is damaged.
6. Always unplug the unit before cleaning.
7. Only responsible and capable adults should operate this appliance.
8. When positioning the appliance, make sure the power cord is not trapped or damaged.
9. **DO NOT** install multiple portable socket outlets or power strips behind the appliance.

Placement and Operation

10. This appliance may be used by children aged 8 years and older and by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, if supervised or properly instructed in safe use and understanding of hazards.
11. Place the unit on a stable, level surface according to the installation instructions before use.
12. **DO NOT** place or use the appliance outdoors, or expose it to direct sunlight, rain, or high humidity.

13. Keep the power cord away from children and areas where it may be pulled or create a tripping hazard.

14. **DO NOT** allow children to operate or play near the appliance during use.

15. **DO NOT** use water that is microbiologically unsafe or of unknown quality.

16. **DO NOT** remove any safety, warning, or product labels from the unit.

17. **DO NOT** touch the evaporator while the appliance is operating.

18. **DO NOT** plug in or unplug the unit with wet hands.

19. **DO NOT** store or use flammable vapors or liquids near the unit.

20. Never immerse any part of the appliance in water.

21. **DO NOT** attempt to disassemble, repair, or modify the appliance unless instructed by the manufacturer.

22. Children should not play with the appliance.

23. Cleaning and user maintenance must not be performed by children without supervision.

24. Children aged 3 to 8 years may load or unload the appliance under supervision.

Food Safety and Hygiene

25. **DO NOT** leave the door open for extended periods, as this will raise internal temperatures.

26. Regularly clean all surfaces that come into contact with food and the drainage system.

27. Clean water tanks if not used for more than 48 hours; flush the water system if unused for more than 5 days.

28. If the appliance will not be used for an extended time, switch it off, defrost, clean, dry, and leave the door open to prevent mold growth.

Risk of Fire or Explosion-Flammable Refrigerant Used

Dispose of the appliance following federal or local regulations. Follow all handling instructions to ensure safe disposal.

DO NOT use mechanical devices to defrost the ice maker.

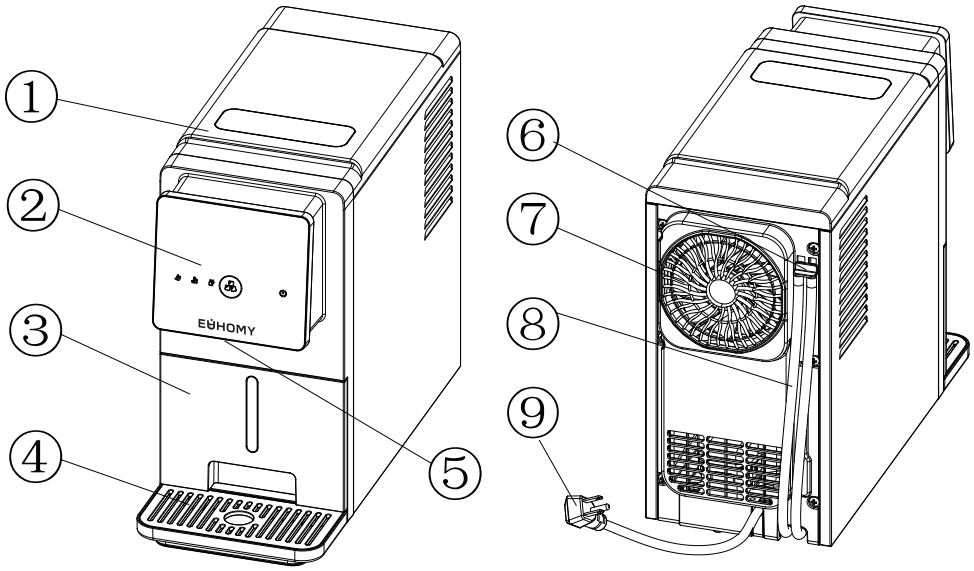
DO NOT puncture refrigerant tubing.

Servicing must be performed by trained personnel only.

The ice maker should comply with the safety standards for refrigeration systems (ASHRAE15) and should not be installed in corridors or hallways of public buildings.

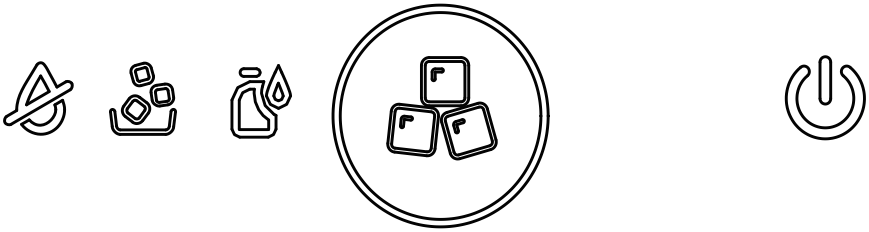
Clean and maintain the appliance regularly according to the Cleaning & Maintenance section of this manual.

KEY COMPONENTS AND STRUCTURE



1.Top Cover
2.Control Panel
3.Water Tank
4.Drip Tray
5.Ice Outlet
6.Drain Plug
7.Air Outlet
8.Drain Hose
9.Power Cord

GETTING TO KNOW YOUR ICE MAKER



Ice/Clean Button

When plugged in, the icon lights red.

Ice-Making Function
While in standby mode, press the button once to start ice making; the icon turns white.

Cleaning Function
While in standby mode, press and hold the button for more than 5 seconds to start the self-cleaning mode. The icon stays white and the Cleaning indicator lights up.

Ice Dispense Button & Indicator

The entire icon lights up after being plugged in.
Press once, and the ice cube will fall out automatically, accompanied by a rotating light along the outer ring. Press the button again to stop the ice fall.

Cleaning Indicator

The indicator lights up when the automatic cleaning function is activated.

Ice Full Indicator

The indicator lights up when the ice basket is full.

ADD WATER Indicator

The ADD WATER indicator lights up when the water reservoir is low.

INSTALLATION GUIDE

1.Set Up the Ice Maker

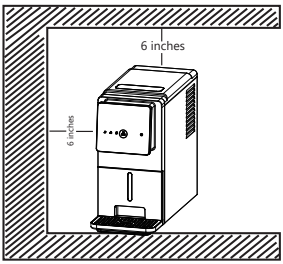
A. Unpack
Remove all exterior and interior packaging. Confirm all accessories are included: instruction manual. If anything is missing, contact our customer service team.

B. Prepare the Ice Maker
The ice bin and ice scoop should be cleaned with a damp cloth before first use.

C. Position the Ice Maker
Place the unit on a level, flat surface away from direct sunlight and heat sources (e.g., stove, furnace, radiator). Ensure that there is at least **6inch(15cm)** between the back and sides of the ice maker and the wall.

D. Allow Refrigerant to Settle
Wait **24 hours** for refrigerant liquid to settle before plugging ice maker into power.

E. Plug Accessibility
Position the appliance so that the plug is easily accessible.



2.Important Safety Warnings

Note: This unit must be grounded

• Plug into a grounded outlet.
• **DO NOT** use an extension cord. Failure to follow these instructions may cause fire, shock, or death.

Electrical Connection
• Ensure a dedicated circuit for the ice maker.
• Never under any circumstances damage the grounding feature of the plug.
• For replacement of power cord or plug, contact a qualified technician.
• Requires a 110-120V, 60Hz grounded outlet.

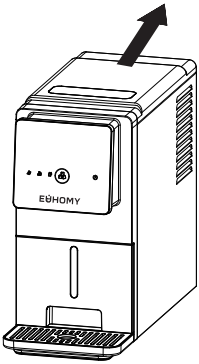
Note: Grounding Method

For safety, the appliance must be grounded. Use the supplied grounding plug and plug into a compatible grounded outlet. If one is unavailable, contact a qualified electrician to install it.

CLEANING YOUR ICE MAKER BEFORE USING FOR THE FIRST TIME

*** We highly recommend using our cleaning solution for product maintenance. Always unplug the power cord before cleaning or performing any maintenance.**

1.Remove the top cover. (To open the top cover, press and hold the top of the lid and push it backward.)



2.Use a diluted detergent, warm water, and a soft cloth to clean the ice maker.

3.Thoroughly clean all inner parts that come into contact with water.

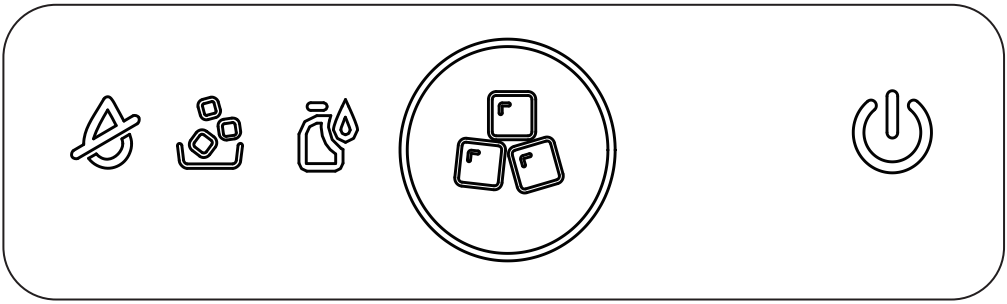
4.Rinse the internal components with water, then drain the water through drain hose.

5.Regularly clean the exterior of the ice maker using a mild cleaning solution and warm water.

6.Dry the ice maker's interior and exterior with a clean, soft cloth.

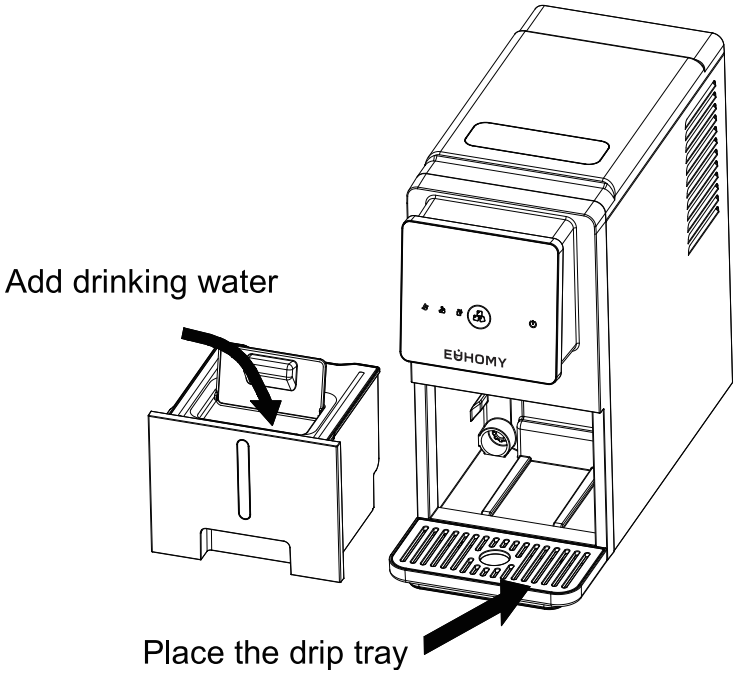
Attention: If the machine will not be used for an extended period, please drain all the water and wipe the interior dry.

HOW TO OPERATE THE ICE MAKER



Before Powering On

1.Ensure that the drain hose is sealed with the drain plug and secured at the back of the unit.
2.Let the ice maker rest for **30 minutes** before plugging it in if it has been moved.
3.Fill the reservoir with potable water. **DO NOT** fill the water above the MAX level line.
4.Put the reservoir back in place, and then place the drip tray in the correct post.



Power On the Machine

Plugging in the power cord, the **Ice/Clean** indicator lights will illuminate red. At this point, the unit is in standby mode.

Starting Ice Making

While in standby mode, press the **Ice/Clean** button briefly to start ice-making; and the icon turns white.

Note: *For first-time use or after long-term storage, run a cleaning cycle before ice-making. Discard ice produced during the first hour, and use only ice made after that.*

Automatic Self-Cleaning Program

While in standby mode, press and hold the **Ice/Clean** button for more than 5 seconds to start the self-cleaning mode.

The self-cleaning cycle lasts for about 20 minutes, after which the unit automatically returns to standby mode.

ICE FULL Indicator Light

When the ice bin is full, the **ICE FULL** indicator light illuminates. Take out the ice, and the unit will automatically enter ice-making mode.

ADD WATER Indicator Light

When the water reservoir is low, the **ADD WATER** indicator light illuminates. After adding water, press the **Ice/Clean** button again to start ice-making. (If not press **Ice/Clean**, the water pumping operation will begin after 20 minutes.)

PREPARING YOUR ICE MAKER FOR LONG-TERM STORAGE OR RELOCATION

If the ice maker is not to be used for an extended period or needs to be moved to a different location, it's essential to prepare it correctly. Follow these steps:

Step 1: Drain All Water

Remove All Ice: Empty the ice bin.

Power Off: Unplug the ice maker from the power source.

Drain Reservoir: Locate the reservoir drain and empty it completely.

Step 2: Clean and Maintain

Unplug Before Cleaning: Always unplug the ice maker before cleaning.

Avoid Harsh Chemicals: DO NOT use alcohol or harsh cleaning agents, as they can damage the ice maker.

Deep Clean Before Storage: If the ice maker has been sitting idle for a long time, thoroughly clean it before using it again. Replace the water every 24 hours and drain the reservoir every 3 days.

Step 3: Store Properly

Dry Completely: Ensure the ice maker is completely dry before storing.

Cover: Use a plastic bag to cover the ice maker, protecting it from dust.

Daily Use Tips

Ice Only: Use the ice bin exclusively for ice. Avoid storing other items like bottles or cans, and **DO NOT** place the unit it in the dishwasher for cleaning.

Mild Detergent: When cleaning the exterior, use a mild detergent and warm water. Avoid abrasive cleaners.

CLEAN THE ICE MAKER

Follow the automatic self-cleaning program mentioned above for daily cleaning.

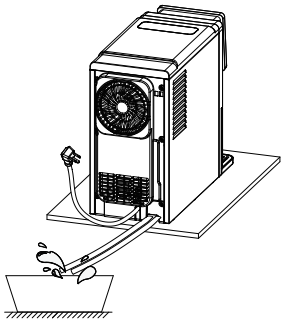
You can also use a mild detergent, warm water, and a soft cloth.

*We **strongly** recommend using our ice machine-specific cleaner to ensure optimal performance.*

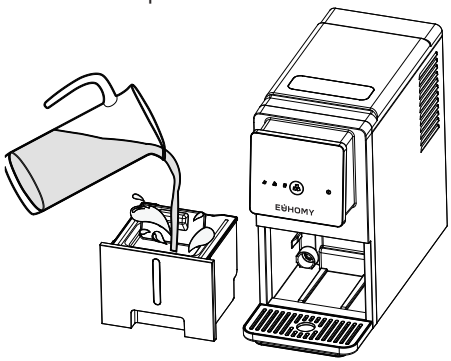
Deep Cleaning

Clean every component that comes into contact with water, especially the second water reservoir.
Below are the detailed steps for cleaning:

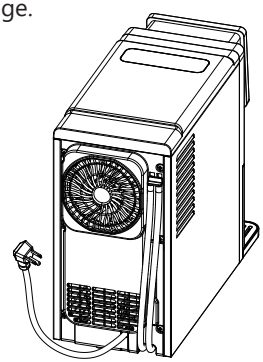
1.Unplug the ice maker from the power outlet.
2.Remove the back drain pipe and drain the water into the sink.



3.Drain the water into a sink through the drain hose. Then, reinstall the drain hose.
4.Prepare the cleaning solution by mixing or diluting the cleaner according to the instructions to remove mineral deposits.



5.Pour the cleaning solution into the water reservoir.
6.Plug the ice maker back into the power outlet. Press the "**Ice/Clean**" button for 5 seconds to start the cleaning cycle, which lasts about 20 minutes. Afterward, unplug the machine and let the cleaning solution sit inside for at least 12 hours.
7.Drain the water into the sink through the drain hose.
8.Add fresh drinking water, plug in the power, and run the cleaning cycle again. Drain the water afterward. Repeat this rinsing step 2 - 3 times.
9.Reset the drain pipe after drainage.



10.After cleaning is complete, fill the machine with fresh drinking water. You can then press the "**Ice/Clean**" button to start making clean ice cubes.

Regular cleaning programs can ensure smooth water flow, keep the ice machine clean, prevent clogging, and extend the machine's service life.

We recommend performing the self-cleaning function **every day**. In addition, all parts that come into contact with water, including the reservoir, ice bin, evaporator, etc., should be thoroughly cleaned **every month.**

Note:

1. Avoid harsh chemicals: DO NOT use harsh chemicals or abrasive cleaners on any part of the ice maker. These can damage the surface and affect the taste of the ice.

2. Regular cleaning: For optimal performance, clean your ice maker regularly.

By following these simple steps, you can keep your ice maker clean and hygienic, ensuring that you have a steady supply of fresh, clean ice.

CORRECT DISPOSAL OF THIS PRODUCT

	When the unit is taken out of service, its disposal and the handling of its materials must comply with national regulations.

TROUBLESHOOTING

Problem	Possible cause(s)	Solution
ADD WATER indicator light turns on	Lack of water.	Stop the ice maker, fill water, and press **ICE/CLEAN** button again to restart the unit
	Float not rising in the ice-making compartment	Open top cover and clean the ice-making compartment
	Water reservoir not fully inserted	Reinsert properly until secure
	Water pump failure	Verify by a qualified technician
ICE FULL indicator light turns on	There is too much ice	Remove ice from ice basket
	No ice cube inside	Remove probable obstacle inside or clean the inside wall of ice storage
	Ice full sensor is broken: the ice full light is not on.	Contact our after-sales customer service at support@euhomy.com
Ice/Clean indicator flashing red	Ambient temperature or water temperature in inner tank is too high	Run ice maker below 90°Fahrenheit., and pour colder water into tank
	Refrigerant liquid leakage	Press the Ice/Clean button twice and restart ice-making program. If this problem shows up again, verify via a qualified technician
	Pipe in the cooling system is blocked	
Ice/Clean indicator flashing fast, then slow	Ice jam	Evaporator is frozen; power off for 2 hours, then clean the unit.
	Ice pusher fault	Verify by a qualified technician
Making ice too slowly	Hot air outlet has been blocked by something	Hot air outlet must be guaranteed to have more than 6inch(15cm) of ventilation distance.
	Water temperature in inner tank is too high	Water temperature requirement between 45°F – 91°F
	Refrigeration system malfunctions	Verify via a qualified technician
Water leakage	Drain plug not in place	Put drain plug in place
	Pipe joint in the appliance may be loose	Verify via a qualified technician
	Seal has reached service life	

WARRANTY POLICY

Euhomy is dedicated to delivering top-notch products and outstanding customer service. We back our products 100% and are here to support you every step of the way.

To activate your warranty, please visit **https://euhomy.com**
To request customer service, feel free to contact us anytime!

For further support, feel free to reach out to the Euhomy support team!



1-833-362-2655(US)



support@euhomy.com



https://euhomy.com

Business Time: Mon to Fri, 9 AM- 6 PM (ET)

Euhomy 1-Year Limited Warranty

The One-Year (1) Limited Warranty is valid for purchases from this website or official Euhomy purchase channels such as Amazon, TikTok, and Walmart. It covers the original owner and product only, and it isn't transferable. For purchases made through unauthorized resellers, we recommend you contact them directly. Euhomy guarantees the unit is free of material and workmanship defects for one year from the purchase date, as long as it's used under normal household conditions and maintained per the User Manual. This is subject to certain conditions and exclusions as follows:

What is covered?

If the original unit or non-wearable parts are found defective, as determined by Euhomy, we will arrange repair or replace it within one year from the purchase date. If you receive a replacement unit, the warranty lasts for the remainder of the original warranty.

What is not covered?

(a) Normal wear and tear on the unit or parts, as well as any parts lost or damaged due to human factors after delivery; replacement parts are available for purchase. Feel free to contact us using the methods provided below.

(b) Damage from misuse, mishandling, accidents, or not following the operating instructions.

(c) Damage caused by exposure to liquids other than water or foreign substances.

(d) Repairs or modifications not performed by Euhomy.

(e) Use in commercial settings or non-household environments (except for commercial models).

How to get service?

If your appliance isn't working properly or if you need any assistance, we offer several ways for you to get in touch with us.

You can reach us by calling **1-833-362-2655** or emailing **support@euhomy.com** directly. For specific product categories, we also offer potential upgrades to enhance your warranty to our VIP service.Our phone lines are open from **Mon to Fri, 9 AM - 6 PM (ET)**, and we normally respond to emails and forms within **24 business hours**. To help us assist you better, we recommend that you register your product online at **1-833-362-2655** and have the appliance with you when you call us. If you reach out via email, sometimes our emails might end up in your spam folder, so please check there to make sure you don't miss our response. The proof of purchase will be needed when you request a warranty service.
In addition to our one-year warranty, we offer lifetime technical support. After the warranty expires, you can arrange for service at an additional cost.

Feel free to contact us anytime with any issues.

EUHOMY

@euhomyofficial

SCAN HERE to share tips, get support, and connect with fellow enthusiasts!

support@euhomy.com https://euhomy.com 1-833-362-2655(US)