

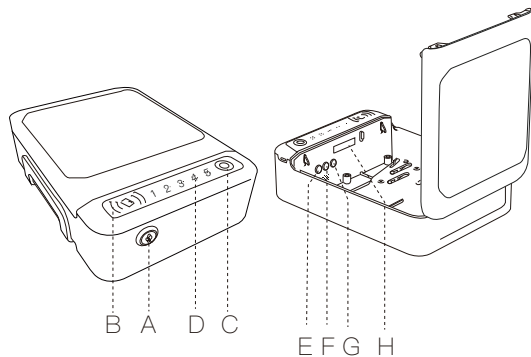


QUICK START GUIDE

Model No.: HX-011

 support@onnaisafe.com

QUICK START GUIDE



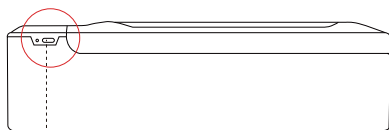
- A. Keyhole
- B. RFID Card Reading Area
- C. Fingerprint Scanner
- D. Digital Keypad
- E. OK Button
- F. Set Button
- G. Exit Button
- H. Built-in Light

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Step 1. Charge your ONNAIS

Charge the safe according to the following instructions.

1. Insert the provided charging cable into the charging port on the right side of the safe;
2. Connect the other port of the cable to any USB outlet for charging.



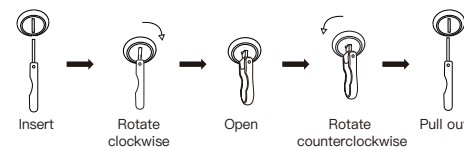
charging port

Note: The charge indicator is always on when fully charged, and blinks when charging.

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Step 2. Unlock your ONNAIS

Turn clockwise to unlock, and pull out the key after backing to the vertical state.



Note: DO NOT keep the keys inside!

Step 3. Reset your ONNAIS

1. Make sure the safe is fully charged;
2. Continuously press **OK** 3 times within 3 seconds to restore the factory settings. After a successful reset, you will hear "Operation successful".

Note: Resetting the safe means to clear the existing settings including digital passwords, fingerprints and RFID cards. After that, please add new ones.

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Step 4. Register your ONNAIS

Press **Set** and follow the voice prompts to complete the administrator registration.

- Digital password: set a new password (5–15 characters) and press **OK** to continue. Then follow the voice prompts to repeat the operation again.

Note: Please complete the whole process within 60 seconds.

- Fingerprint: put your finger on the scanner 4 times when setting.

Note: Blue light means the operation is to be performed; green light means the operation is successful; red light means the operation failed.

- RFID card: simply place the card in the reading area once.

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Other Functions Guide

The below settings can only be operated after finishing the administrator registration (Step 1–4).

Now press **Set** and follow the voice prompts to operate:

- Button 1 : register more fingerprints
- Button 2 : register more RFID cards
- Button 3 : delete fingerprints or RFID cards
- Button 4 : check current battery level
- Button 5 : set the mute mode

Note:

1. Fingerprints and RFID cards can be added up to 50 sets respectively.
2. Press button 5 to mute the sound, repeat the same step to recover the sound.

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Need more help?

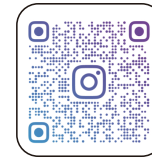
Scan the QR code below for operation guiding.

Follow @onnaisofficial on Instagram for immediate interaction.

E-mail to support@onnaisafe.com for efficient solution.



Operation Video



@onnaisofficial

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Questions & Answers

Have a question?

Find your answers here

Question 1: [I can not register my fingerprint. Why?](#)

Answer: First, keep your finger clean and dry. Make sure that you have added digital password before fingerprint setting. Refer to **Register your ONNAIS** on Quick Start Guide(Page 4) for guide.

Question 2: [If I accidentally enter the wrong number while adding my digital password, what should I do next?](#)

Answer: Method 1–Press **OK** first, if the red light flashes, then re-enter codes according to the prompts.
Method 2–Press **Exit** first, then press **Set** to start again.

Question 3: [Will the safe be locked?](#)

Answer: If the password is entered incorrectly more than 5 times, the system will be locked. Please wait 5 minutes or swipe the RFID card and use fingerprint simultaneously to unlock.

Question 4: [Always failed to register new RFID cards.](#)

Answer: Make sure the RFID card is intact and not damaged. Then gently place it in the reading area once. Do not repeat.

Question 5: [Can not open it with the digital code or fingerprint.](#)

Answer: Unlock the safe with the key and then charge it in time. If the issue still exists when fully charged, please contact us at support@onnaisafe.com for help.

Question 6: [How shall I contact the seller for product replacement, refunds or other technical support?](#)

Answer: Please send an email to support@onnaisafe.com with your order ID for customer service. Our brand customer service team will reply within 24 hours.