

ZUMIMALL™

Get Smarter About Your Security



P8

FCC ID: 2A9CQ-P1

SMART VIDEO DOORBELL QUICK START GUIDE

Warranty Service

Thanks for your shopping and trust.

We have been optimizing our products and improve our **lifetime customer service** to offer you a better shopping experience. If you have any problems, please feel free to **send us an E-mail**. We will solve your problems **within 24 hours**. In addition, your advice or suggestions will be much appreciated and welcomed.

Register via link below to get **3 Years Warranty** Extension.

<https://rb.gy/ks3bk>

Product Service

Email: support@zumimall.com

Distributor: distributor@zumimall.com

More About Us

Web: www.zumimall.com

Facebook: www.facebook.com/zumimalloffice

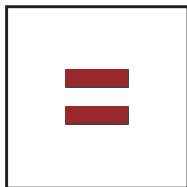
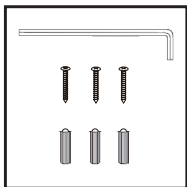
Amazon Store: www.amazon.com/zumimall

Brand Story

Founded in 2008, Zumimall focuses on the design and research of intelligent security technology. Zumimall insists on taking consumer needs as its core and strives to create smart home products that lead a global home fashion trend for consumers. Zumimall believes that craftsmanship creates top quality and technology changes life. With high-quality products and first-class service, Zumimall won the love and trust of millions of customers as soon as it went public. Over the years, Zumimall has served 45 continents of America, covering 80% of the population. Zumimall is the provider of a smart lifestyle and a guardian of the wonderful moments of your life.

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1. What's in the Box



Doorbell * 1

Chime * 1

Quick User Guide * 1

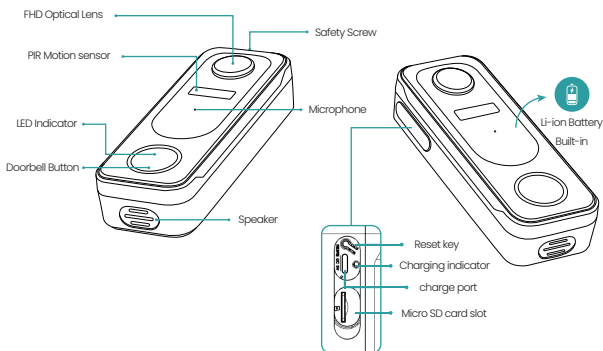
Charging Cable * 1

Screws Set/Screwdriver * 1

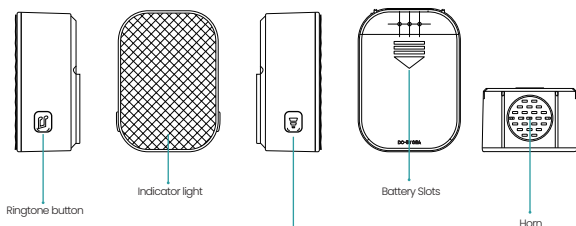
3M Tape * 2

NOTE: Micro SD card and power adapter are not included.

2. Meet the Doorbell



3. Meet the Chime



Connection/volume button: long press to link the doorbell, and shortpress to change the volume(5 levels of volume adjustments)

4. Download and Install App

Download ZUMIMALL App from Google Play™ or App Store™.
Or scan the QR codes as below, with your smart phone.

NOTE: Google Play™ is a trademark of Google Inc.

App Store™ is a service mark of Apple Inc.



iOS



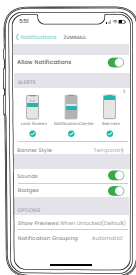
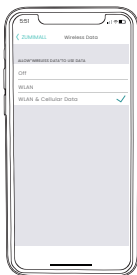
ZUMIMALL



Android

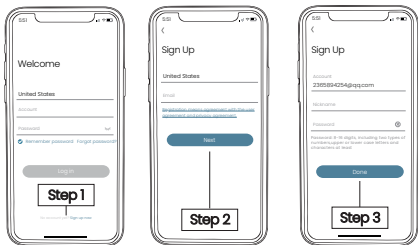
NOTE: Please turn on both of the following permissions.

- ① Allow ZUMIMALL App to access mobile cellular data and wireless LAN, otherwise it will fail to connect the camera.
- ② Allow ZUMIMALL App to receive pushed messages, otherwise, the phone will not receive alarms when motion is detected.



5. Account Registration

New user needs to sign up ZUMIMALL App with email address. Click 'Sign up' to create a New Account and follow the steps to complete registration.



6. Add Camera to App

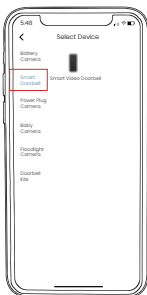
6.1 Preparations for connection

- ① Insert a Micro SD Card into the camera to save video clips or you can start the 7-day free cloud service. Without Micro SD Card or cloud service, no video will be saved.
- ② The Doorbell only works with 2.4GHz Wi-Fi, not support 5GHz.
- ③ When connecting to the network, please take the Doorbell close to the router.
(Recommended within 10-15ft).

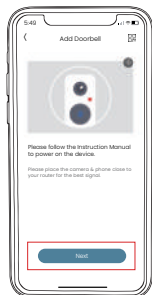
6.2 Connect Camera to App



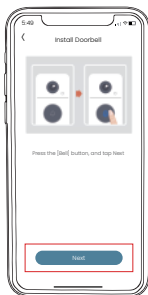
Tap 'Add Device'



Select 'Smart Doorbell'



Turn on the Camera



Reset the Camera



Input Wi-Fi Password



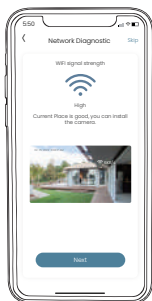
Prepare the Scanning



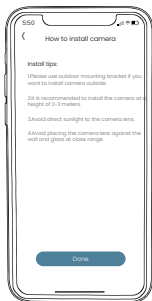
Scan QR Code when Indicator
Flashing Slowly in Red



Finished Installation
When Reaches 100%



Perform Network Diagnosis

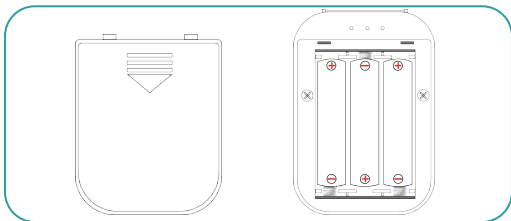


View Installation Tips

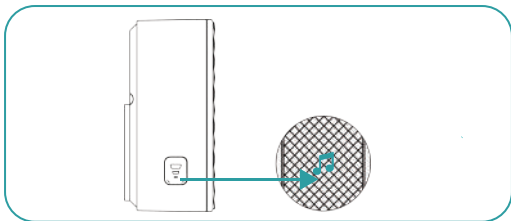
7. Wireless Chime Connection

1. Power on the wireless chime

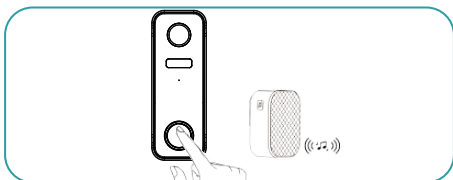
Please remove the AAA battery protective film first and mount the batteries in the correct direction per the positive and negative marks on the slot of the wireless chime. (The model of the battery in the wireless chime is the AAA battery, you can easily get the replacement from the market if the provided one is dead. The AAA battery is not rechargeable.)



2. Long press the Connection/Volume Button, and the indicator light flashing Blue, which means that the wireless chime is ready to link.



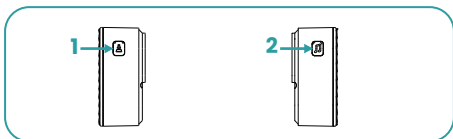
3. Within 5 seconds after you completed step 2, please short press the button of the video doorbell to link. The chime will ring, which means that the connection is successful. (please place the video doorbell close to the wireless chime before setting up their connection)



4. Chime settings

1) To change the volume of the wireless chime, please short press the Connection/Volume Button to change the volume.

2) To change the ringtone of the wireless chime, please short press the Ringtone button to select your likes.



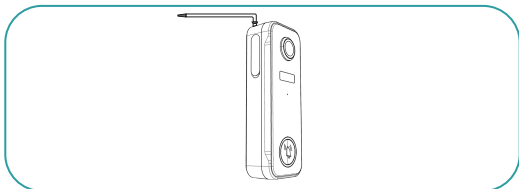
Tips:

1. You can link unlimited chimes to one video doorbell, and vice versa

2. Long press the Connection/Volume button to get the chime ready to link or get the chime disconnected with the connected video doorbell.

8. Install the Video Doorbell

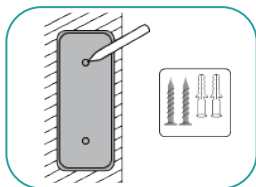
1. Take off the mounting bracket from the video doorbell



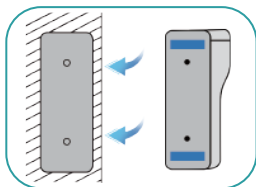
2. Mount the bracket on the wall:

Option 1 : Mark the screw holes and mount the bracket on your wall using the provided screws.

Option 2 : Using the adhesive stickers, which are very sturdy. Please be noted that the adhesive stickers take approximately 1 hour to reach half of the maximum bond strength and 72 hours to reach the final bond strength.



Option 1



Option 2

3. Mount the device into the fixed bracket.

4. Tighten the security screw at the bottom of the bracket.

5. All set! Press the doorbell button to have a test.

9. Recharge the Video Doorbell

Please use a 5V/2A Charging cable (included) or a 5V/2A Charging charger (not included) to charge the video doorbell. (A full charge takes about 8-12 hours.)

When the batteries are being charged, the red light that next to the Charging port is on; and when the batteries are fully charged, the blue light that next to the Charging port is on.

Tips:

1. The built-in battery is not fully charged and the device is powered off due to the shipping safety regulations.
2. Please FULLY CHARGE the device before first use.

10. Troubleshooting

1. APP can't be registered successfully

- Please check if the network of the mobile phone is normal;
- Please tick the software service agreement and privacy policy;
- Please check if the verification code is in the spam mail;
- Please use WIFI to register if mobile network cannot be registered. If the mobile network and WIFI prompts cannot obtain the server address, please check if other software can be used normally;
- During installation, please allow the app to obtain your location and all permissions, the system will automatically arrange the best server;
- If above solutions still can't be effective, we recommend you to uninstall and install the app again, the current location and all permissions are allowed during the installation

2. Unable to connect to the network

1) Unable to connect to WiFi:

- Please enable the DHCP of the router;
- Please make sure the camera is not in the blacklist in MAC settings of the router;
- Turn off the 5GHz WiFi in the router (Note: Please contact the router manufacturer if you can't turn off the 5Ghz WiFi);

- After connecting to the 24GHz WiFi, please check your mobile phone if it can access the Internet;
- Make sure the network of your mobile devices are under the same network router of the camera;
- After the network is normal, reset the camera and reconnect.

2) WiFi password reason

- Check the WiFi password connected of the camera same as the WiFi password of the connected router.
- Check if the entered WiFi password has space or special characters(@,#,%,8).

3) Disconnected 5Ghz WiFi, unable to connect to WiFi

- Turn off the 5Ghz network and keep the 24Ghz network.
- Disconnect the router and then restart the camera.
- WiFi name should not contains words like '5Ghz'

3. No pop-up message for motion detection alarm

- Enable permission setting in the system settings of mobile device to allow APP to receive message push notification;
- Some Android phones cannot receive the alarm push information;
- Please turn on the motion detection in APP;
- SMS and email reminders are not supported at this time.

4. Motion detection messages prompt frequently

- If motion detection sensitivity is too high, light changes also can cause alarm;
- Reduce sensitivity of alarms (recommended low level)

5. Cloud Storage and SD Card Storage?

- You can choose either use local SD card or cloud to save the videos. This product does not include an SD card. If you need an SDcard to store your files, please purchase it by yourself. It's required that the SD card supports 8-128G capacity and FAT32 format The standard Class 10 SD card is recommended.
- You can also use the cloud storage (free for 7 days), but subscription fee is required, It's optional.

6. After inserting SD, it displays damaged

- Before inserting the SD card, disconnect the power. Connect the power to start after plugging in the card;
- The SD card must be formatted on the computer before using the SD card

7. How to share the device?

This function can be achieved via "Device Share".

1) Firstly your family needs to install the app, sign up a new account, login in the new account, and from the APP please find the OR code of the new account;

2) Open your device, login in your "ZUMIMALL" account, go to the setting page and tap "Device Share", tap "Add" and tap "Scan OR Code" Use your phone's camera to scan the OR code of the new account that you want to share with.

Please Email us for Better Solution instead of
returning any unqualified product to Amazon

Support@zumimall.com

THANK YOU