INSTALLATION GUIDE AND USERS MANUAL

Ceiling-Mount Range Hood
(Ductless)



Model Name: JUPITER

NOTICE: For residential use only.
Installer: Leave this guide with the homeowner.
Homeowner: Keep this guide for future reference.

VICTORY range hoods

www.victoryrangehoods.com

Rev.20220906

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IMPORTANT SAFETY NOTICE

Read all instructions before installing and operating this appliance

- The installation in this manual is intended for qualified installers, service technicians or persons with similar qualified background. Installation and electrical wiring must be done by qualified professionals and in accordance with all applicable codes and standards, including fire-rated construction.
- DO NOT attempt to install this appliance yourself. Injury could result from installing the unit due to lack of appropriate electrical and technical background.
- Range hood may have very sharp edges; please wear protective gloves if it is necessary to remove any parts for installing, cleaning or servicing.
- Activating any switch ON before completing installation may cause ignition or an explosion.
- Due to the size and weight of this range hood, two-person installation is recommended.

To reduce the risk of fire, electric shock, or injury to persons:

- For general ventilating use only. DO NOT use to exhaust hazardous or explosive materials and vapors.
- The combustion air flow needed for safe operation of fuel-burning equipment may be affected by this unit's operation. Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society of Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and the local code authorities.
- Before servicing or cleaning unit, switch power OFF at service panel and lock service panel to prevent power from being switched ON accidentally.
- Clean grease laden surfaces frequently. To reduce the risk of fire and to disperse air properly, make sure to vent air outside. DO NOT vent exhaust into spaces between walls, crawl spaces, ceiling, attics and/or garages.
- Ducted fans MUST always be vented to the outdoors.
- Use only metal ductwork and this unit MUST be grounded.
- Sufficient air is needed for proper combustion and exhausting of gases through the duct to prevent back drafting.
- When cutting or drilling into wall or ceiling, be careful not to damage electrical wiring or other hidden utilities.
- All electrical wiring must be properly installed, insulated and grounded.
- Old duct work should be cleaned or replaced if necessary to avoid the possibility of a grease fire.
- Check all joints on duct work to insure proper connection and all joints should be properly taped.
- Use this unit only in the manner intended by the manufacturer. If you have questions, contact the vendor.

To reduce the risk of a stove top grease fire:

- Keep all fans, spacers, filters, grease tunnels, oil containers and grease-laden surfaces clean. Grease should not be allowed to accumulate on fan, baffle, spaces, filter, grease tunnel and oil container.
- Always turn range hood ON when cooking at high heat or when cooking foods that produce flames.
- Use high settings on cooking range only when necessary.
- Never leave surface units unattended at high settings. Boil overs cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.

IMPORTANT SAFETY NOTICE

Read all instructions before installing and operating this appliance

- Clean ventilating fan frequently.
- Always use appropriate cookware and utensils size.
- Always use cookware appropriate for the size of the surface element.

To reduce the risk of injury to persons in the event of a stove top grease fire:

- Smother flames with a close-fitting lid, cookie sheet, or metal tray, then turn OFF the burner. Be careful to PREVENT BURNS. Never pick up a pan that has flames—you may be burned. Keep flammable and/or combustible material away from flames. If the flames DO NOT go out immediately, EVACUATE and CALL the FIRE DEPARTMENT or dial your local emergency service immediately.
- DO NOT use WATER, including wet dishcloths or towels — it will result in a violent steam explosion
- Use an extinguisher ONLY if:
  - You know you have a Class A, B, C extinguisher, and you already know how to operate it.
  - The fire is small and contained in the area where it has started.
  - The fire department is on the way.
  - You can fight the fire while having access to a safe exit.

To reduce the risk of injury to persons in the event of a gas leaks:

- Extinguish any open flame.
- DO NOT turn on the range hood fan or any type of ventilator.
- DO NOT turn on the lights or any type of appliance.
- Open all doors and windows to disperse the gas. If you still smell gas, call the gas company and fire department or dial your local emergency service immediately.

Your safety and the safety of others is very important. We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages. All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

⚠ WARNING ⚠

This is the safety alert symbol. This symbol alerts you to potential hazards that can hurt you and others. All safety messages will follow the safety alert symbol and the word “WARNING”.

The manufacturer and/or distributor/reseller declines all responsibility in the event of failure to observe the instructions given here for installation, maintenance and suitable use of the product.

The manufacturer and/or distributor/reseller further declines all responsibility for injury due to negligence and the warranty of the unit automatically expires due to improper maintenance.

The manufacturer and/or distributor/reseller will not be held responsible for any damages to personal property or real estate or any bodily injuries whether caused directly or indirectly by the range hood.

ELECTRICAL REQUIREMENTS

IMPORTANT: Observe all governing codes and ordinances.

It is the customer's responsibility:
- To contact a qualified electrician
- To assure that the electrical installation is adequate and in conformance with National Electrical Code, ANSI/NFPA 70 — latest edition*, or CSA Standards C22. 1-94, Canadian Electrical Code, Part 1 and C22. 2 No. 0-M91 - latest edition** and all local codes and ordinances.

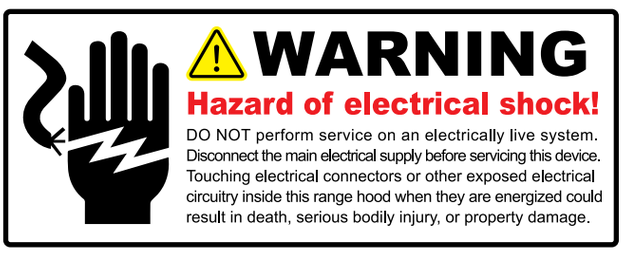
If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine that the ground path is adequate.
A 120-Volt, 60 Hz, AC-only, fused electrical supply is required on a separate 15-amp circuit.
DO NOT ground to a gas pipe.
Check with a qualified electrician if you are not sure that the range hood is properly grounded.
DO NOT have a fuse in the neutral or ground circuit.

IMPORTANT: Save this Installation Guide for electrical inspector's use.

The range hood must be connected with copper wire/plug only.
The range hood should be connected directly to the fused disconnect (or circuit breaker) box through flexible armored or non-metallic sheathed copper cable. A U.L. - or C.S.A. - listed strain relief must be provided at each end of the power supply cable.

Wire sizes (copper wire only) and connections must conform with the rating of the appliance as specified on the model/serial rating label. Wire sizes must conform to the requirements of the National Electrical Code ANSI/NFPA 70 — latest edition*, or CSA Standards C22. 1-94, Canadian Electrical Code Part 1 and C22. 2 No. 0-M91 - latest edition** and all local codes and ordinances. A U.L. - or C.S.A. - listed conduit connector must be provided at each end of the power supply cable (at the range hood and at the junction box).

Copies of the standards listed may be obtained from:
* National Fire Protection Association
Batterymarch Park
Quincy, Massachusetts 02269
** CSA International
8501 East Pleasant Valley Road
Cleveland, Ohio 44131-5575



ELECTRICAL REQUIREMENTS (Continued)

GROUNDING INSTRUCTIONS:

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire.

WARNING - Improper grounding can result in a risk of electric shock.

Consult a qualified electrician if the grounding instructions are not completely understood, or if doubts exists as to whether the appliance is properly grounded.

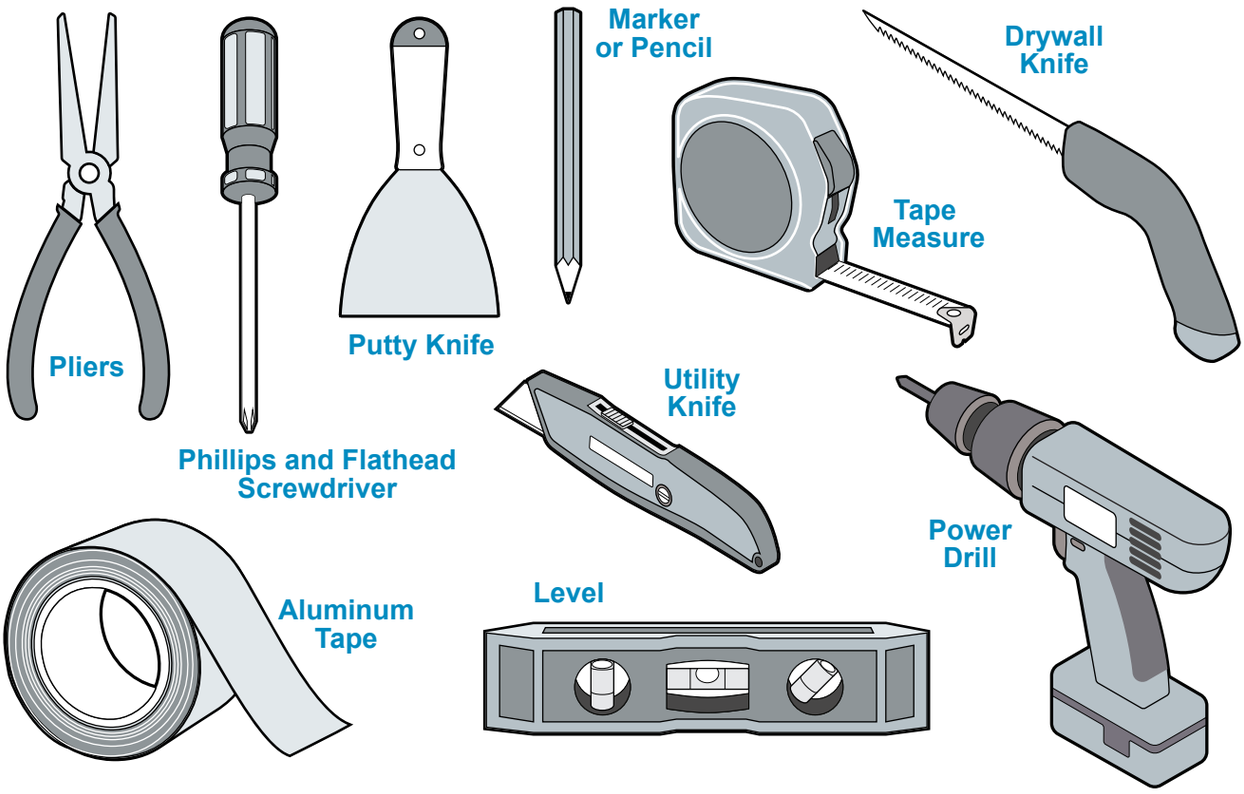
If the power supply cord is too short, have a qualified electrician install an outlet near the appliance.

SPECIFICATIONS

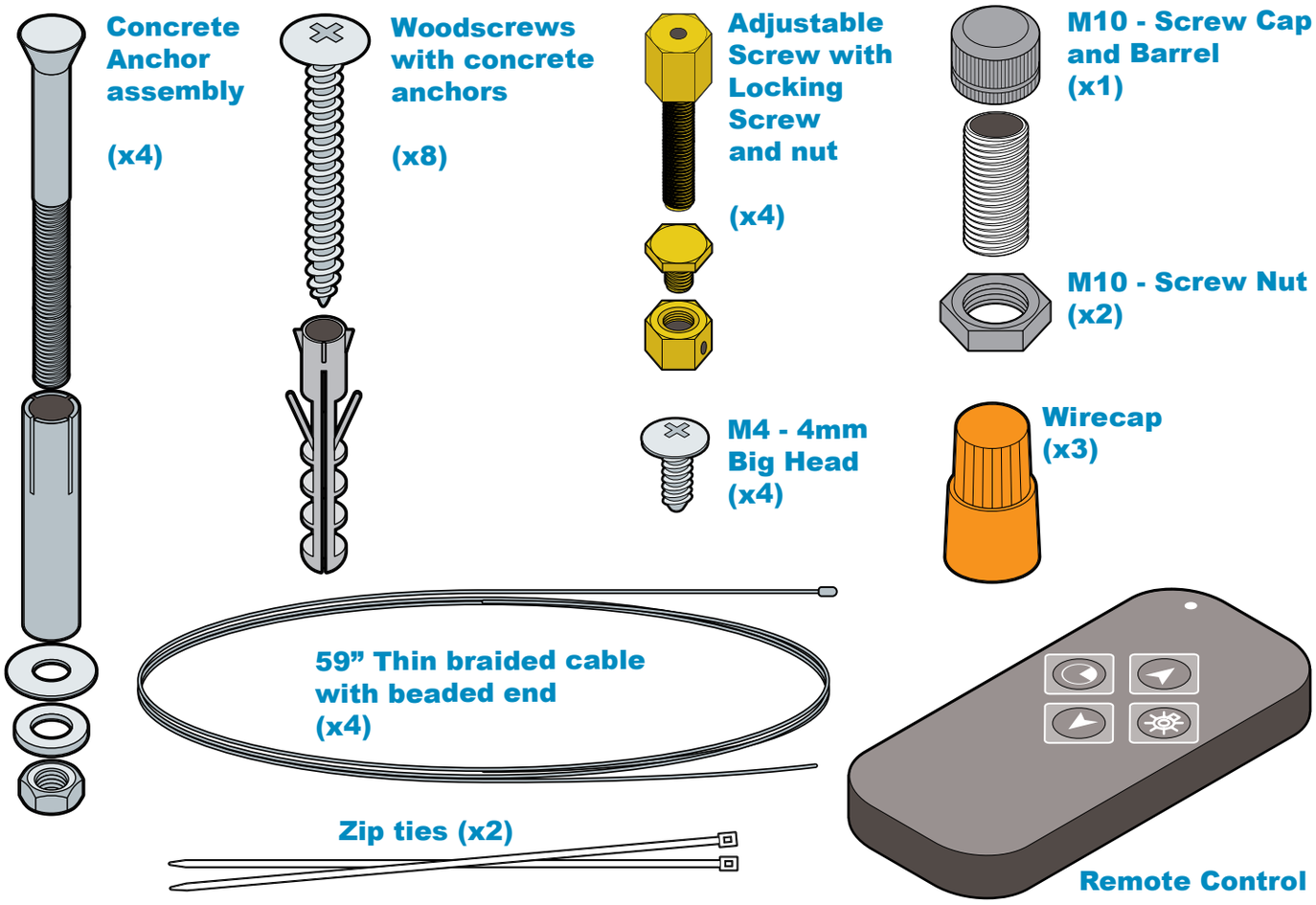
Body Design	Seamless Stainless Steel, Brushed Finish
Power Rating	120V/60Hz (USA & Canada standard)
General Input Power	122 W (120W + 2 x 1W)
Motor Input Power	120 W
Ampere	4 A
Levels Of Speed Control	3 Levels
Airflow[1] (Q/M/H)	200 CFM / 400 CFM / 600 CFM
Noise Level[2] (Q/M/H)	1.0 Sone / 3.5 Sone / 5.5 Sone
Number Of Motors	Single Motor
Motor Type	Single Chamber Ultra Quiet
Fan Type	Centrifugal Squirrel Cage
Control Type	Remote control and Electronic Control Panel
Filtration Type	1 Aluminum Mesh Grease Filter and 2 Charcoal Filters
Illumination	2 x LED 1W 12v
Venting Type	Recirculated

1. In House Test Static Pressure “0”.
2. One sone is roughly equivalent to the sound of a refrigerator (1kHz) at 40 decibels.
3. Subject to change without notice, please contact your local reseller for details.

REQUIRED TOOLS

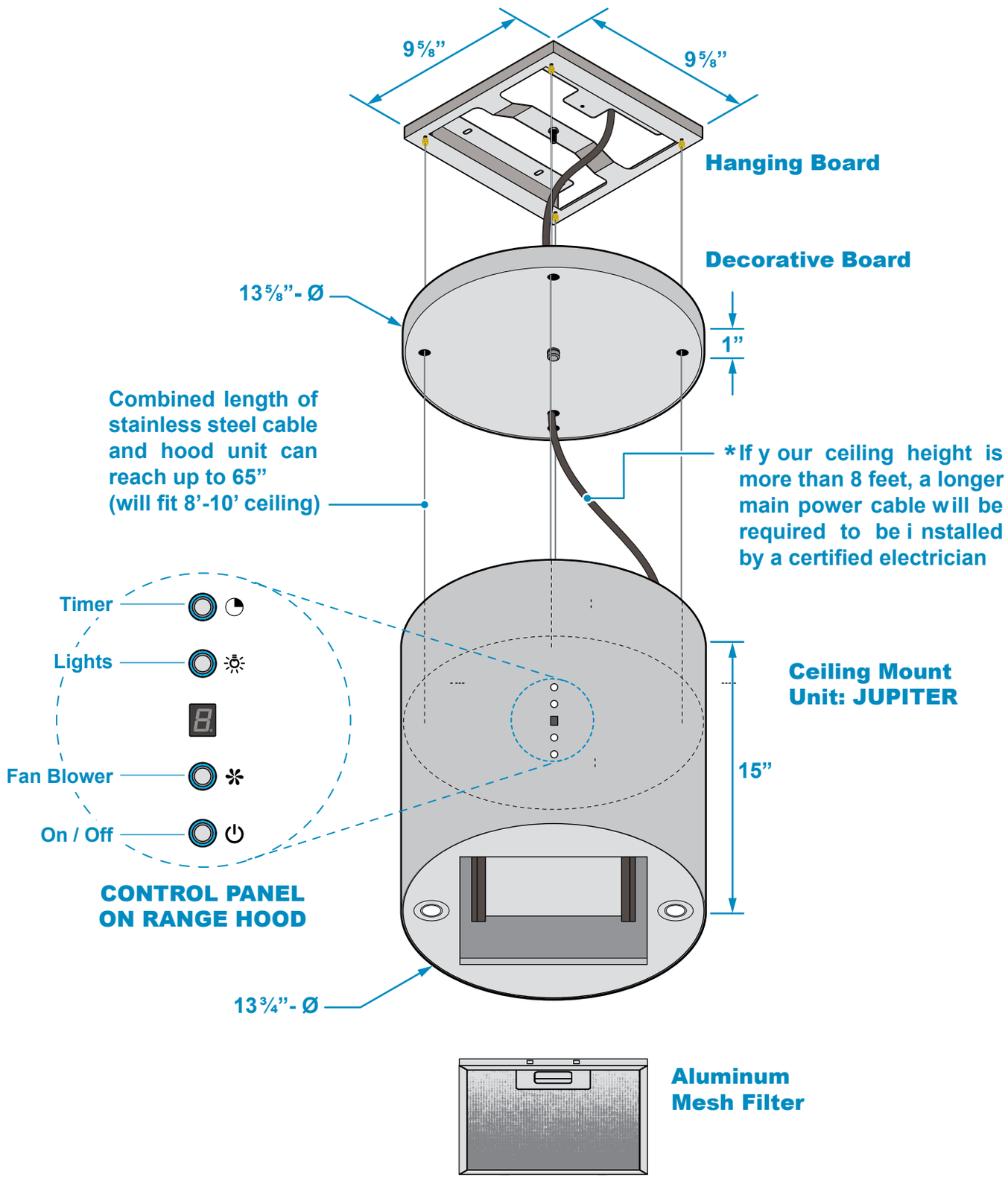


PARTS SUPPLIED



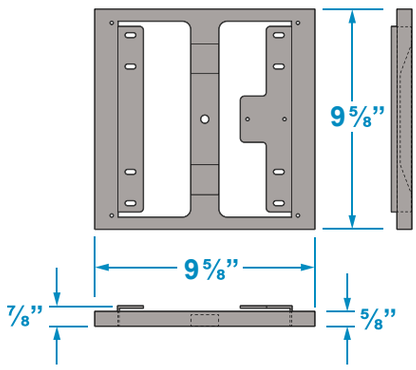
NOTE:
Where necessary, additional screws will be needed for installation and added support, but is not included. Please review contents before installation.

PARTS SUPPLIED (Continued)

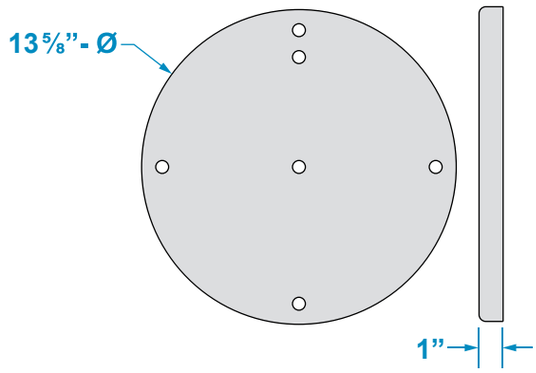


DIMENSIONS

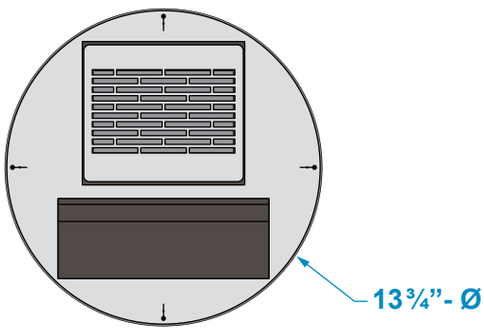
Hanging Board



Decorative Board

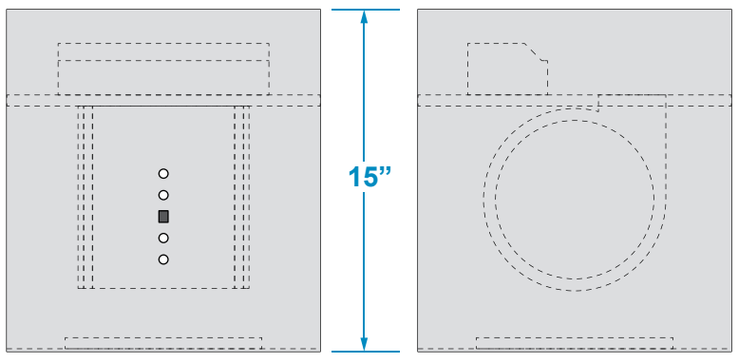


TOP VIEW

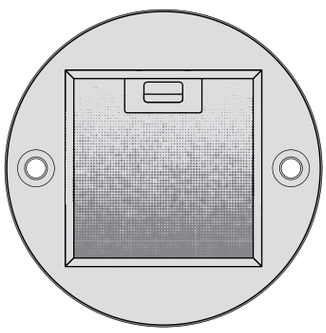


FRONT VIEW

SIDE VIEW



BOTTOM VIEW



PREPARATION

⚠ WARNING

Severe Injury

Hood may have very sharp edges. Please wear protective gloves if it is necessary to remove any parts for installing, cleaning or servicing.

⚠ WARNING

Excessive Weight

Require three or more persons to move and install this range hood. Spinal or other bodily injuries could occur if it is not followed.

BEFORE INSTALLING THE RANGE HOOD, CHECK FOR PHYSICAL DAMAGES. THIS RANGE HOODS COMES WITH HARD WIRING. HAVE AN ELECTRICIAN TEST THE HOOD BEFORE INSTALLATION.

If there is a grinding noise coming from the motor, **DO NOT INSTALL IT**, contact us as soon as possible.

Advanced Preparations:

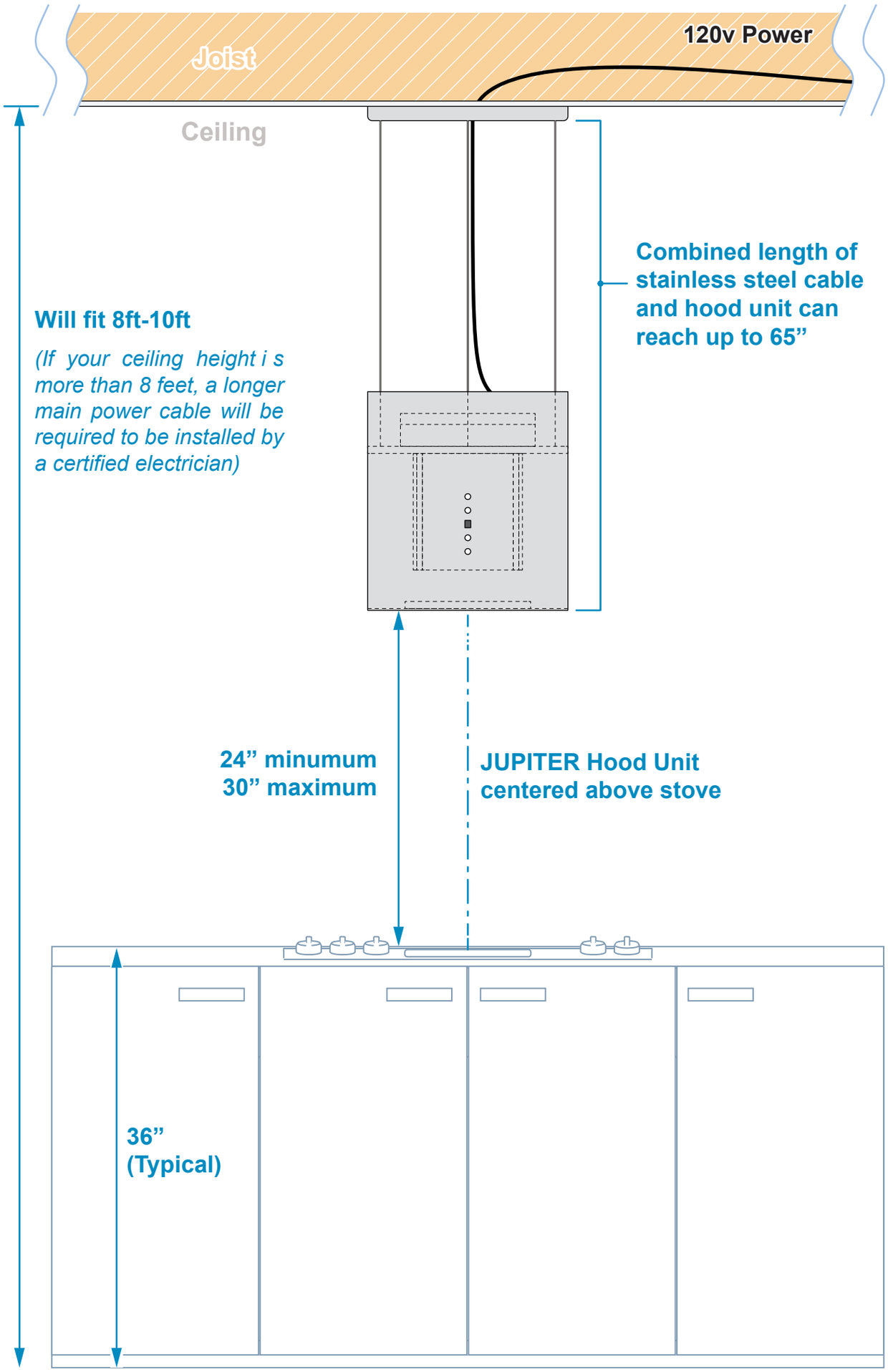
1. Read the entire installation guide and users manual thoroughly, understand instructions and warnings.
2. Be familiar with the controls of the range hood.
3. Place the range hood on a flat, stable surface. HAVE AN ELECTRICIAN connect the range hood (please refer the product label for the suitable voltage of this unit) and verify no debris has entered the openings, then turn on the range hood.
4. Place all supplied parts and required hardware on a flat, stable surface and verify the existence of all supplied parts.
5. Carefully remove the white/blue plastic protective coat from the range hood if any.

Preparations:

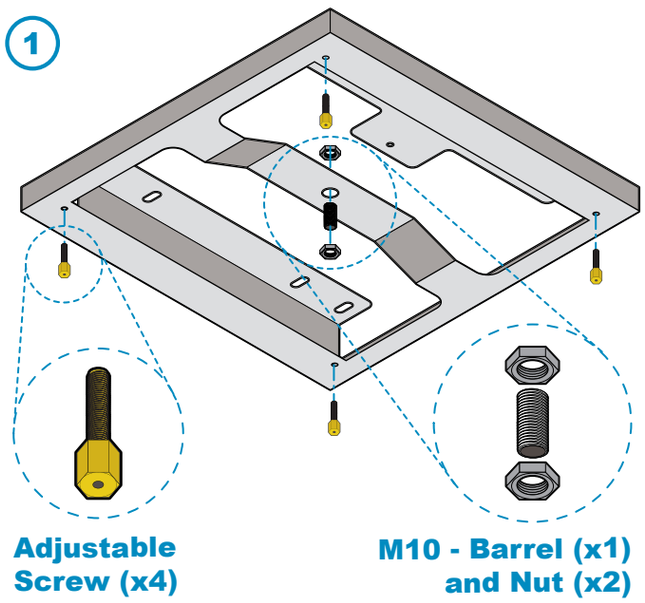
NOTE: To avoid damage to your hood, prevent debris from entering any opening.

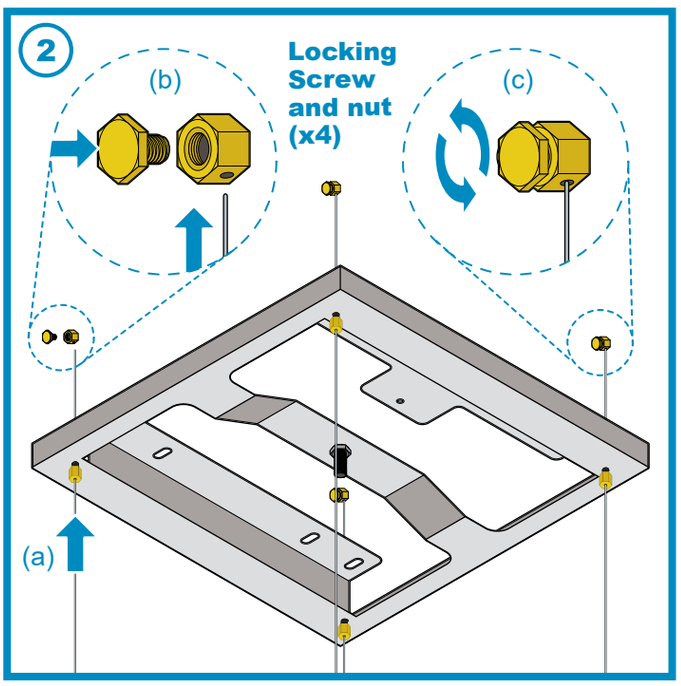
1. Determine and mark the center line on the ceiling where the range hood will be installed. Make sure there is proper clearance within the ceiling or wall for exhaust duct.
2. Due to the weight and size of this unit, please make sure that the support system or framework being used is stable and secure in the ceiling.
3. Put a thick, protective covering over counter top, cook top or range to protect from damage or dirt. Remove any hazardous objects around the area when installing.
4. Mark the locations of the support mounting bracket holes, and power supply cable cutout on the ceiling. Use drill and saber saw or keyhole saw to cut openings for power supply cable.
5. Use caulking to seal exterior wall or roof openings.
6. Disconnect main electrical supply, prepare and run electrical wiring through ceiling. Leave approximately 12” of electrical cord hanging from the ceiling. Do not restore power until wiring is completed.
7. Disconnect power cord, remove the aluminum mesh filter.
8. Set aside the aluminum mesh filter until the range hood is properly installed.

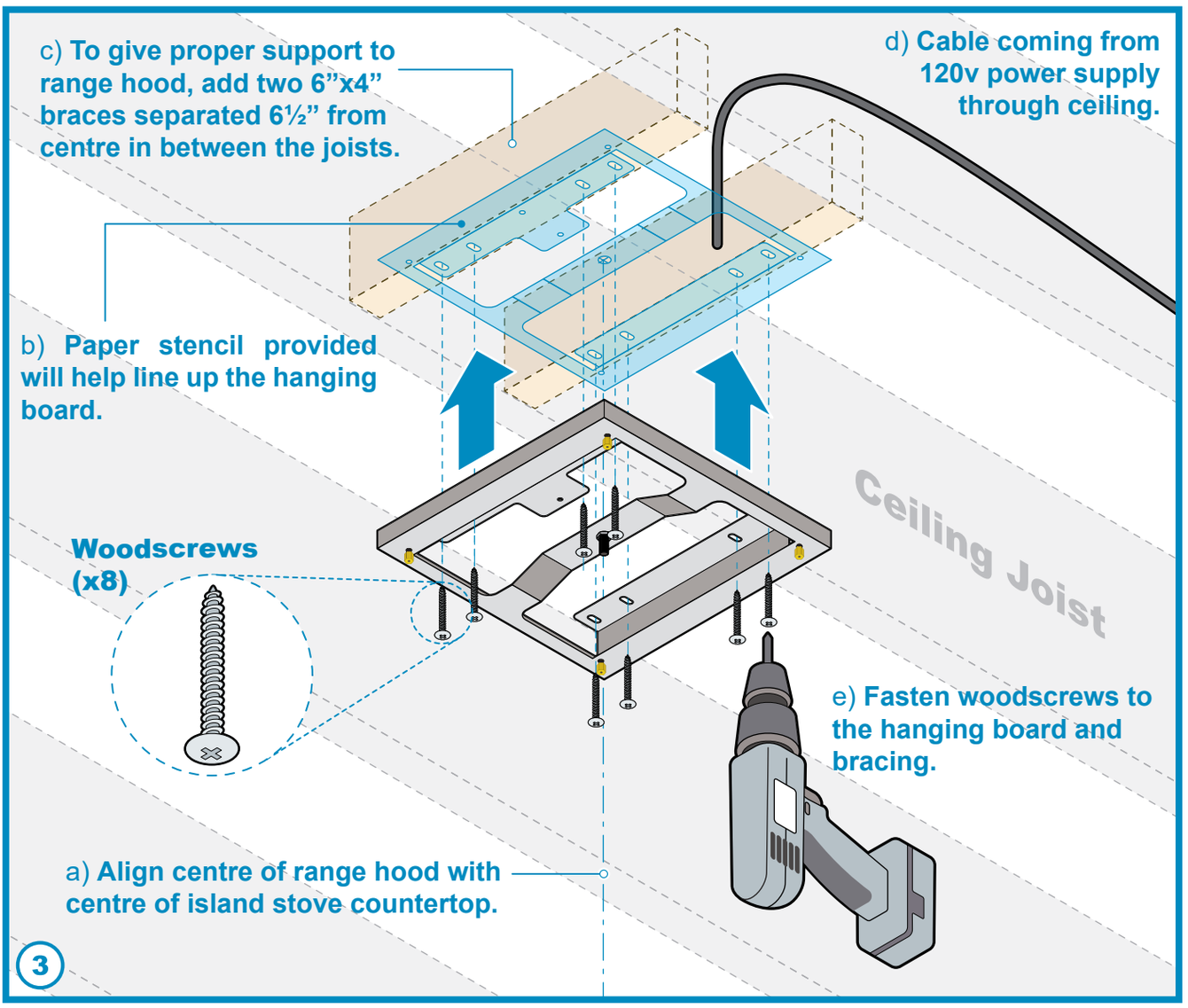
INSTALLATION



INSTALLATION (Continued)

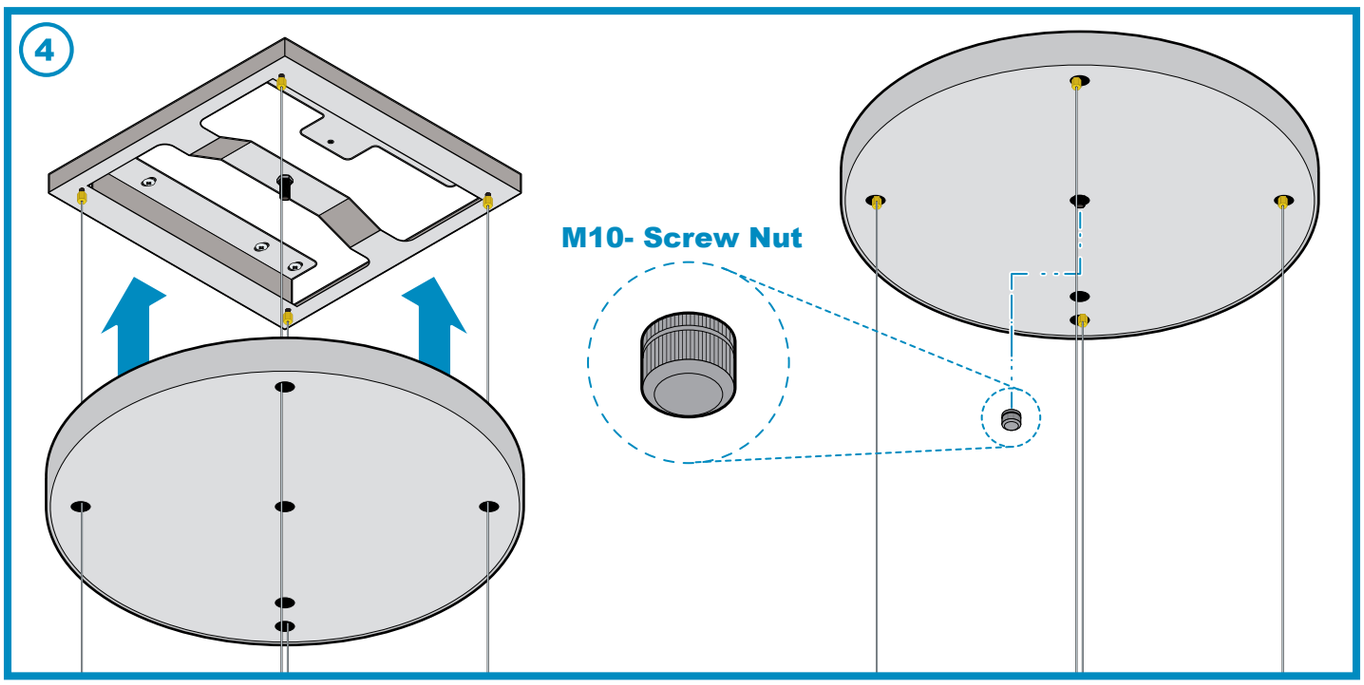




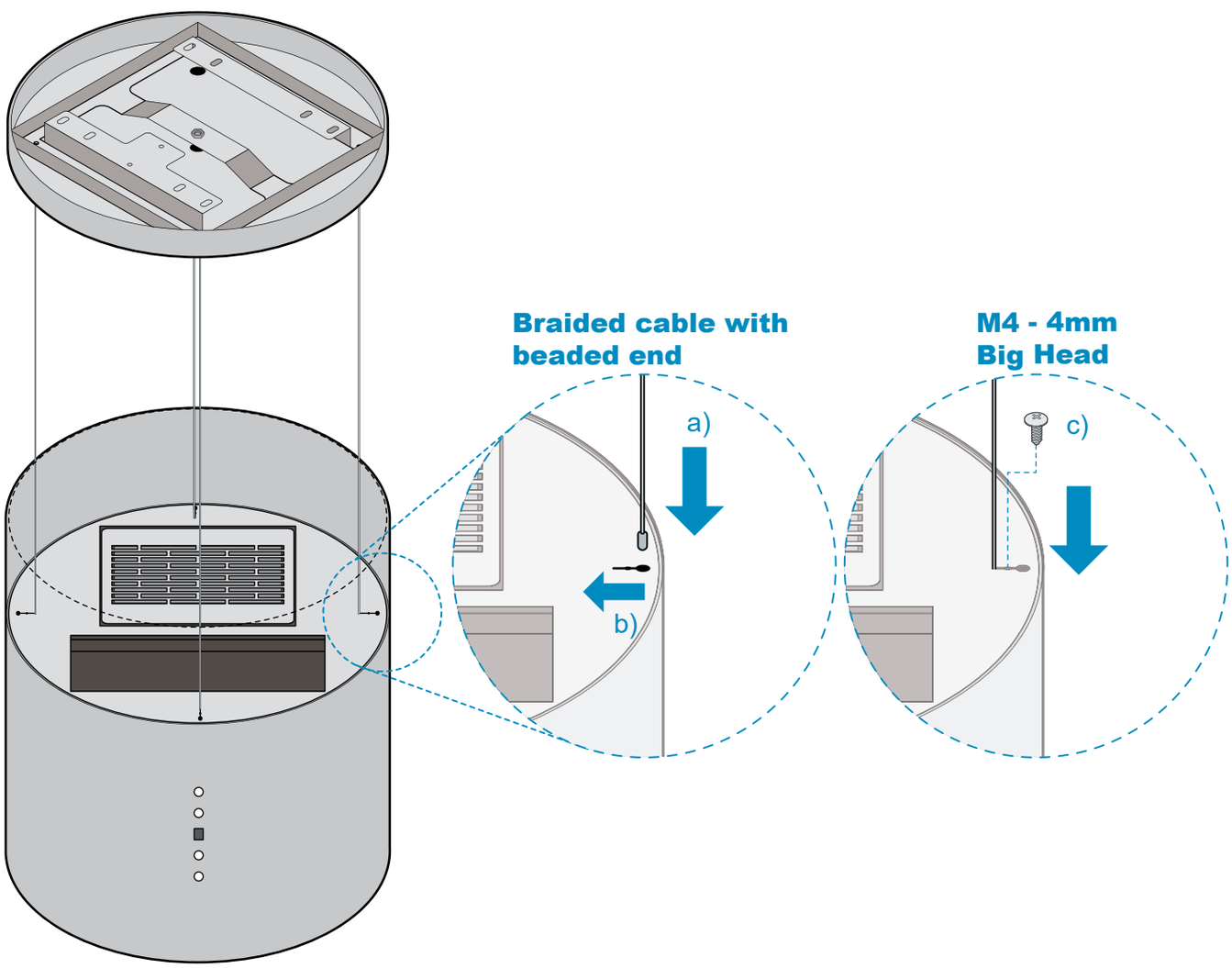


INSTALLATION (Continued)

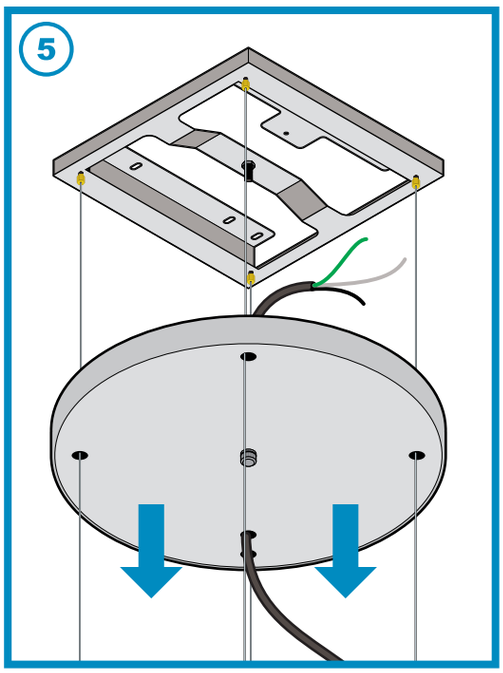
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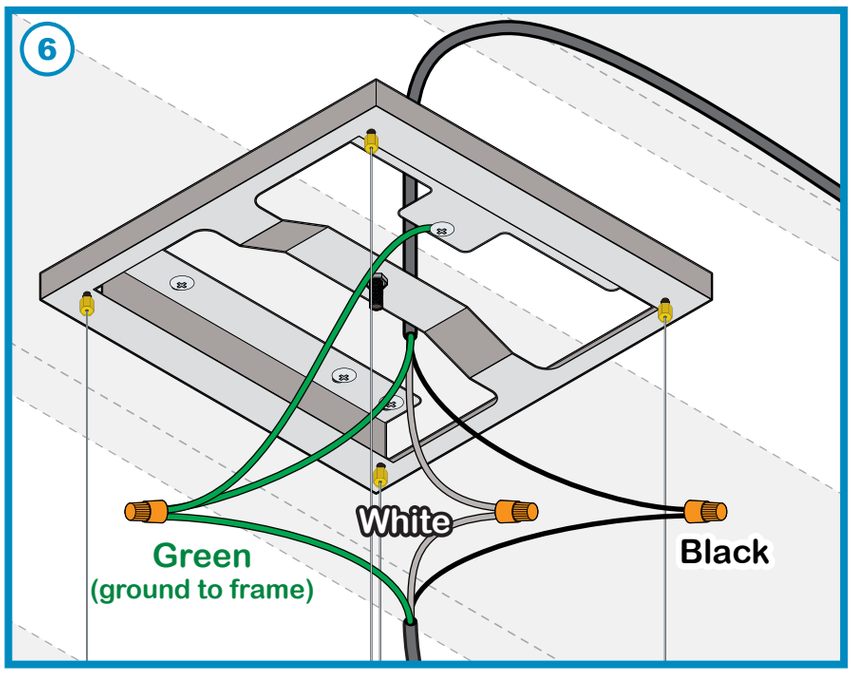
5 **TOP DOWN VIEW**



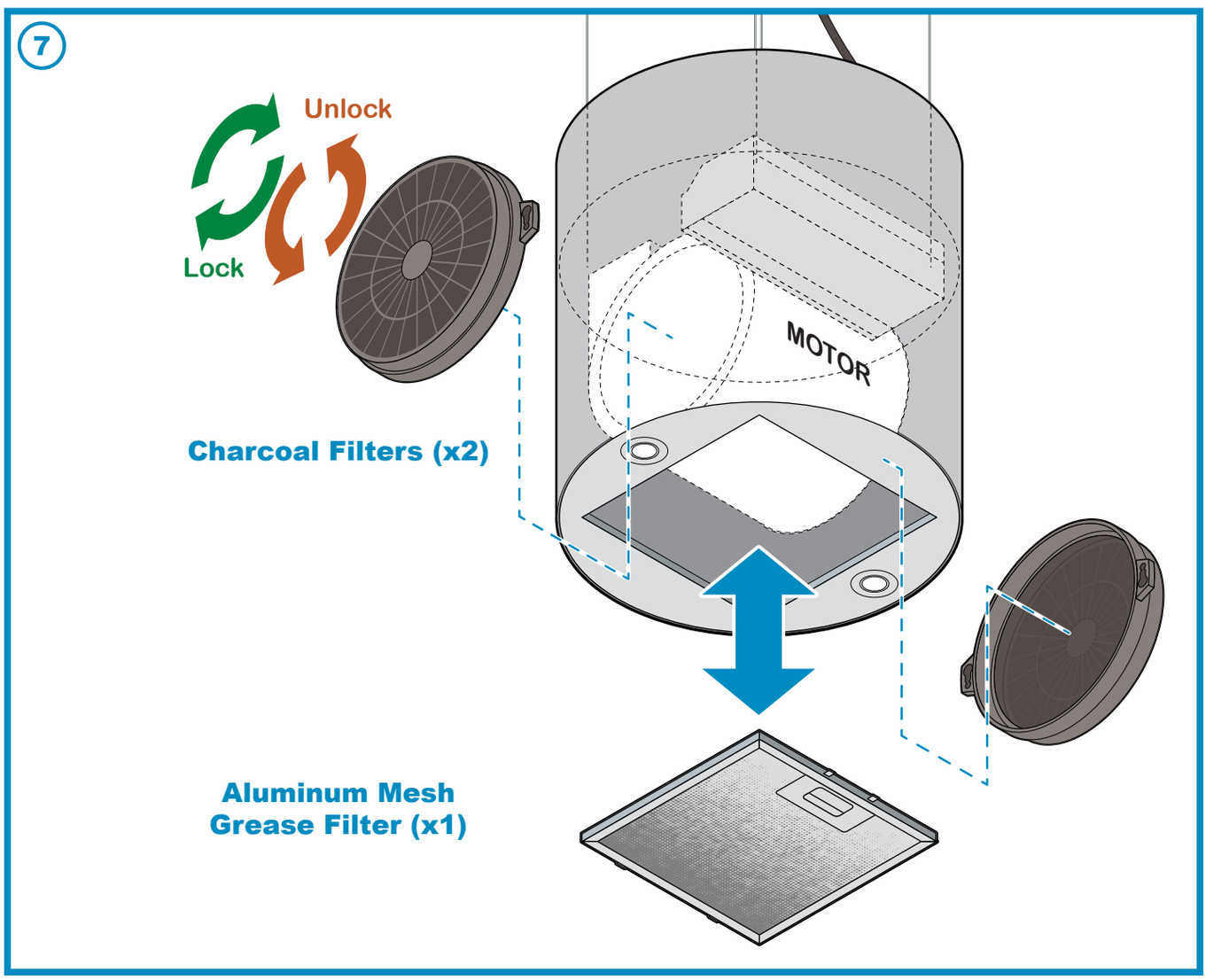
INSTALLATION (Continued)



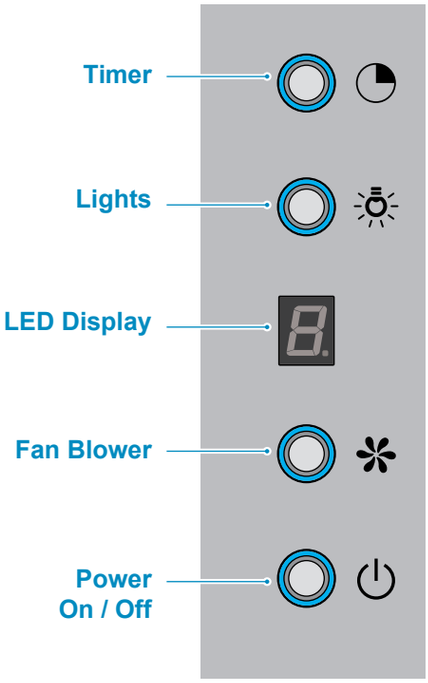
5) Drop down the decorative board and thread the power cord through remaining accessible hole on the decorative board.



6) Have an electrician properly install the power cord to the 120v power supply through the ceiling ensuring that it is grounded and insulated. Reinstall decorative board, and level the unit by rotating the adjustment screws.



RANGE HOOD OPERATIONS



CONTROL PANEL

1. Press the “Power” button to turn ON and OFF the range hood unit.
2. Press the “Fan Blower” button to change the fan speed to low/med/high. The LED Display will indicate as 1, 2, 3
3. Press “Light” button to turn ON and OFF the lights. The Light button works independently from the “Power” button.
4. When the range hood unit is turned on, you may use the “Timer” button. When pressed/activated there will be 9 minutes to count down for the unit to turn off the fan blower and the lights. The LED Display will show the designated 9 minutes and count down in increments of a minute (i.e. 9...8...7...6...). You may press the timer button again to disable the timer.

Connecting the remote control

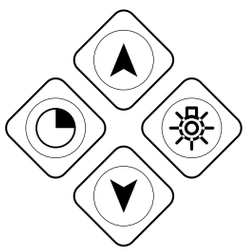
1. Press the Power button for 5 seconds. The indicators light begin flashing from one button to another, and the unit is in connection mode. Press any button on the remote control to confirm the connection.

Resetting your connection to the remote control (clear code)

1. Press the Power button for 5 seconds and the indicators light begin flashing from one button to another, and the unit is in connection mode.
2. Press the Power button again for 5 seconds and the previous code will be cleared. Repeat “Connecting the remote control” instructions.

REMOTE CONTROL





**The remote control may slightly vary*

Motor On/Off:

- To turn on the fan of the range hood yo Speed 1, click the up-arrow on the remote control. The unit has 3 speeds. Click the up-arrow to increase speed, or click the down-arrow to decrease the speed. The motor can also be controlled directly from the electronic switch on the range hood.

Lights On/Off:

- To turn on the lights of the range hood, click the light button on the remote control. The unit has 4 LED lights (not dimmable). The lights can also be controlled directly from the electronic switch on the range hood.

Timer:

- To operate the timer, first turn on the range hood from the remote contro by poressing the up-arrowl. Next, use the remote control and press the timer button. This will activate the 9 minute timer. The range hood will continue to operate for 9 minutes before shutting off. The timer can also be controlled directly from the electronic switch on the range hood.

MAINTENANCE

SAFETY WARNING: Never put your hand into area housing the fan while the fan is operating! For optimal operation, clean range hood and any filter/grease tunnel/oil container regularly. Regular care will help preserve the appearance of the range hood.

Cleaning Exterior surfaces:

- Clean periodically with stainless steel cleaner and clean cotton cloth. Do not use corrosive or abrasive detergent (e.g. Comet Power Scruv®, EZ-Off® oven cleaner), or steel wool/scoring pads, which will scratch and damage the stainless steel surface. For heavier oil use liquid degrease such as “Forumla 409®” or “Fantastic®” brand cleaner.
- If the hood looks splotchy (stainless steel hood), use a stainless steel cleaner to clean the surface of the hood. Avoid getting cleaning solution onto or into the control panel. Follow directions of the stainless steel cleaner. CAUTION: Do not leave on too long as this may cause damage to the hood finish. Use a soft towel to wipe off the cleaning solution, gently rub off any stubborn spots. Use a dry soft towel to dry the hood.
- After cleaning, you may use non abrasive stainless steel polish such as 3M® or ZEP®, to polish and buff out the stainless luster and grain. Always scrub lightly, a with clean cotton cloth, and with the grain.
- DO NOT allow deposits to accumulate or remain on the hood.
- DO NOT use ordinary steel wool or steel brushes. Small bits of steel may adhere to the surface and cause rusting.
- DO NOT allow salt solutions, disinfectants, bleaches, or cleaning compounds to remain in contact with stainless steel for extended periods. Many of these compounds contain chemicals, which may be harmful. Rinse with water after exposure and wipe dry with a clean cloth.

Changing Charcoal Filters:

- ***Contact Victory Range Hoods to order new charcoal filters***
- Filters should be changed every 3 to 6 months depending on frequency of use
- Make sure the range hood is unplugged or turn OFF breaker before removing filters
- After installing filters, turn ON breaker and range hood to test for operation.

Cleaning Aluminum Mesh Grease Filter:

- Filters should be cleaned after every 30 hours of use.
- ***Aluminum filters are NOT dishwasher safe.*** Spray “Formula 409®” or equivalent degreasing detergent and leave to soak if very dirty. Dry the filters and re-install before using the hood.

Replacing Aluminum Mesh Grease Filters:

- Should filters wear out due to age and prolonged use, please contact Victory Range Hoods to order replacement filters.

Replacing the light bulb:

- This range hood uses LED 1W 12v bulbs (please refer to the actual specification of the hood purchased)
- Make sure the range hood is unplugged or turn OFF breaker.
- ***Contact Victory Range Hoods for assistance to replace bulb***.
- Turn ON breaker and range hood to test for operation.

WARRANTY

TO OBTAIN SERVICE UNDER WARRANTY:

You must present proof of original purchase date.

Please provide an original dated proof of purchase (sales receipt / invoice) in order to obtain service under warranty.

One Year Parts Warranty:

For one year from the date of original purchase, Victory Range Hoods will provide free of charge, non-consumable replacement parts or components that failed due to manufacturing defects. Subject to the conditions and limitations set forth below, Victory Range Hoods will replace any part of its products that prove defective by reason of improper workmanship or materials. Replacement parts or products will be provided by Victory Range Hoods on an exchange basis, and will be either new or refurbished to be functionally equivalent to new.

Who is Covered:

This warranty is extended to the original purchaser for products purchased for ordinary home use.

This Warranty Will Be Voided When:

Product is damaged through negligence, improper installation, accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal mechanical or environmental conditions, or any unauthorized disassembly, repair, modification, or failure to follow installation instructions. When product is used commercially or other than its intended purpose. Damaged because of improper connection with equipment of other manufacturers. Repaired or modified by anyone other than Victory Range Hoods. This limited warranty also does not apply to any product on which the original identification information has been altered, obliterated or removed, has not been handled or packaged correctly or has been sold as second-hand.

What is Not Covered:

Consumable parts such as light bulbs, metal and charcoal filters. The natural wear of finish, and wear due to improper maintenance, use of corrosive and abrasive cleaning products, pads, and oven cleaner products. Chips, dents or cracks due to abuse, misuse, freight damage, or improper installation. Damage of product caused by accident, fire, floods or acts of God. The manufacturer and/or distributor/reseller is not liable for, and does not cover under warranty, any loss of properties or any costs associated with removing, servicing, installing, or determining the source of problems with this product.

This warranty is valid in Canada and the United States of America. It is non-transferable and applies only to the original purchaser and does not extend to subsequent owners of this product. Any applicable implied warranties, including the warranty of merchantability, are limited in duration to a period of express warranty as provided herein beginning with the date of original purchase and, no warranties, whether expressed or implied, shall apply to this product thereafter.

To obtain warranty service, you may contact Victory Range Hoods. Please confirm the terms of Victory Range Hood's policies prior to contacting us. Typically, you must include product identification information, such as the model number/name with a detailed description of the problem you are experiencing. You must also include proof of the date of original purchase as evidence that the product is within the applicable warranty period, and that it is a genuine range hood from Victory Range Hoods.

The information in this document is subject to change without notice, please contact Victory Range Hoods for updated details.

DISCLAIMER

Carefully inspect all items for damages before accepting delivery. note any damages on the freight bill or express receipt. request name and signature of the carrier's agent and keep a copy to support your claim. Upon acceptance of items, owner assumes responsibility for its safe arrival. Report damages to the carrier and file a claim immediately. Failure to do so may result in the denial of your claim. The carrier will furnish you with necessary forms for filing a claim.

Damages on any returns or exchanges caused during transit are not covered under our warranty (the customer must insure the return with the shipping company). If your range hood is damaged in transit, please contact us within 14 days of receiving your new order to report the damages. Victory Range Hoods will, to the best of its ability, file a damage claim and investigate the matter.

Please inspect contents of package(s) carefully upon receiving! We must be notified of any damages and/or missing parts within fourteen (14) days upon your receipt of the package(s). Claims will not be accepted after fourteen (14) days. NOTE: Items are thoroughly tested and carefully packed in our facility before shipping.

Products must be returned in good working condition with ALL original parts and documentation packed in all original cartons, fillers and shipping cartons. A restocking fee of 10% will be charged for all approved return(s). Exchanges or returns will not be accepted if the unit has been installed, and may be rejected if parts are missing.

Make sure to inspect the hood for damages and defects before installation. Appearance flaws of the hood found after installation and not affecting hood performance are not covered under our warranty for returns or exchanges. Service visits are not covered under warranty and will carry a service charge.

CONTACT US

If you require assistance, please contact Victory Range Hoods. Please have your order number and model of the range hood ready. You must have this information in order to receive a response to your request.

If you need replacement parts, we recommend using only genuine parts. Our accessories and parts are engineered and designed specifically for VICTORY range hoods. Each part is rigorously tested assuring the utmost in durability and reliability, providing a factory match, factory-installed appearance and functionality tailored to each individual range hood model.

583 Nicola Avenue, Port Coquitam, BC, Canada
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