PowerXL™

DUAL BREW™

SS0441 Series

Use & Care Manual

IMPORTANT SAFEGUARDS

⚠ WARNING

PREVENT INJURIES! CAREFULLY READ ALL INSTRUCTIONS BEFORE USE!

When using electrical appliances, basic safety precautions should be followed, including the following:

- Read all instructions prior to use.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electrical shock, and injury, do not immerse the cord, plug, or appliance in any liquids.
- Close supervision is necessary when any appliance is used by or near children.
- Turn off and unplug the appliance from the outlet when not in use and before cleaning.
- Allow the appliance to cool before cleaning and adding or removing parts.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Contact consumer support at the number listed in this manual.
- The use of accessory attachments that have not been recommended by the appliance manufacturer may result in fire, electric shock, or injury.
- Do not use outdoors.
- Do not let the cord hang over the edge of the table or counter or touch hot surfaces.
- Do not place the appliance on or near a hot gas or electric burner or in a heated oven.
- To disconnect, turn the appliance off and then remove the plug from the wall outlet.
- Do not use this appliance for anything other than its intended use.
- Keep the lid on the carafe when in use.
- Scalding and/or burns may occur if either the carafe or single-serve filter basket lid is removed or the appliance's cover is opened during the brewing cycle.
- The appliance's carafe is designed for use only with this appliance. It must never be used on a range top.

IMPORTANT SAFEGUARDS

- Do not set a hot carafe on a wet or cold surface.
- Do not use a cracked carafe or a carafe that has a loose or weakened handle.
- Do not clean the carafe with harsh cleansers, steel wool, or other abrasive material.
- This appliance is not intended for use by people (including children) with reduced physical, sensory, or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

CAUTION: Two piercing nozzles puncture the pod. To avoid the risk of injury, do not place your fingers in the single-serve housing.

CAUTION: There is extremely hot water in the single-serve pod adapter during the brew process. To avoid the risk of injury, do not lift the single-serve lid during the brewing process.

CAUTION: Always keep the appliance in its upright position to avoid potential injury and/or damage to your appliance.

SAVE THESE INSTRUCTIONS – FOR HOUSEHOLD USE ONLY

POLARIZED PLUG (120V models only)

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

TAMPER-RESISTANT SCREW

Warning: This appliance is equipped with a tamper-resistant screw to prevent removal of the outer cover. To reduce the risk of fire or electric shock, do not attempt to remove the outer cover. There are no user-serviceable parts inside. Repair should be done only by authorized service personnel.

ELECTRICAL CORD

1. A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.
2. Extension cords may be used if care is exercised in their use.
3. If a long detachable extension cord is used:

a) The marked electrical rating of the power cord or extension cord should be at least as great as the electrical rating of the appliance.
b) If the appliance is of the grounded type, the exten-sion cord should be a grounding-type 3-wire cord.
c) The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.
Note: If the power cord is damaged, please contact the warranty department listed in these instructions.

Table of Contents

IMPORTANT SAFEGUARDS 2

Parts & Accessories. 5

Using the Control Panel. 6

Features & Benefits 7

Instructions for Use 8

Care & Cleaning 12

Troubleshooting 14

Warranty Information. 16

WARNING

RISK OF FIRE OR ELECTRIC SHOCK. DO NOT OPEN.

The lightning symbol refers to "dangerous voltage"; the exclamation symbol refers to maintenance instructions. See below.

Warning: To reduce the risk of fire or electric shock, do not remove the cover of the coffeemaker. There are no user-serviceable parts inside. Repair should be done by authorized service personnel only.

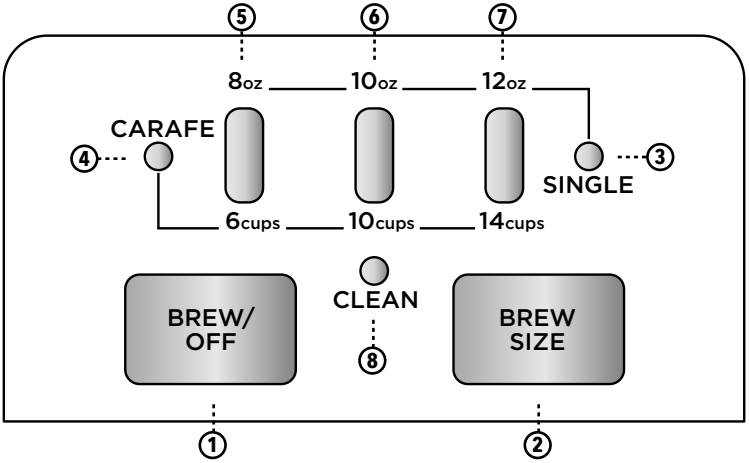
SAVE THESE INSTRUCTIONS.

This product is for household use only.

Parts & Accessories

1. **Lid**
2. **Permanent Filter**
3. **Removable Filter Holder**
4. **Reusable Single-Serve Ground Coffee Filter**
5. **Single-Serve Pod Adapter**
6. **LED Control Panel**
7. **Perfect Pour™ 14-Cup Glass Carafe**
8. **Nonstick Keep Hot Carafe Plate**
9. **Hinged Cup Rest**
10. **Hidden Cord Storage**
11. **70-oz Removable Water Reservoir**
12. **Water Reservoir Lid**

Using the Control Panel



1. **Brew/Off Button**
2. **Brew Size Selector Button**
3. **Single Serve LED Indicator**
4. **Carafe Brew/Keep Warm LED Indicator**
5. **8 oz/6 Cups LED Indicator**
6. **10 oz/10 Cups LED Indicator**
7. **12 oz/14 Cups LED Indicator**
8. **Clean LED Indicator**

Features & Benefits

Space-Saving Multi-Brew

Brew single-serve coffee pods, ground coffee, or a full 14-cup carafe with one machine.

Standby Mode

Press any button, insert or remove a coffee pod, open the lid, or raise or lower the cup rest to wake the appliance. After being inactive for 2 minutes, the appliance goes into standby mode.

70-oz Removable Water Reservoir

It's easy to fill and easy to clean. The removable reservoir holds 70 oz of water and is used to brew both single serve and full carafe.

Auto-Clean System

The coffee maker will automatically alert you when cleaning is needed, and the auto-clean cycle descales the machine with the touch of a button.

Full Carafe

Perfect Pour™ Spout

Specially designed to eliminate dripping, the Perfect Pour™ spout keeps your counters clean.

Permanent Filter

The reusable filter reduces waste with no need for paper filters.

Sneak-a-Cup™ Feature

Stop the flow of coffee into your carafe for a no-mess fill-up at any time. Replace the carafe within 20 seconds to prevent brew basket overflow.

Auto-Shutoff

For your peace of mind, the appliance will automatically shut off 2 hours after the brew cycle is complete.

Single Serve

Customize Your Size

Choose your favorite brew size: 8, 10, or 12 ounces.

Single-Serve Pod Adapter

Insert this adapter to brew your favorite single serve-pod coffee with ease.

Reusable Single-Serve Ground Coffee Filter

To brew your favorite ground coffee, scoop coffee grounds directly into this washable filter.

Auto-Shutoff

For your peace of mind, the coffee maker will automatically shut off after the brew cycle is complete.

Instructions for Use

Quick Tips

1. Press the Brew/Off Button at any time to start or stop a brew cycle.
2. When brewing a single serving of coffee, ensure that the water reservoir is filled at least to the minimum level.
3. Never return an empty carafe to the warming plate if the warming plate is still warm.
4. Never rinse your carafe with cold water because a sudden change in temperature from hot to cold could result in a cracked carafe.

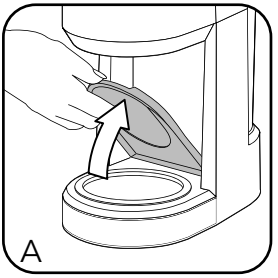
TWO WAYS TO BREW	
CARAFE Brew up to 14 Cups Permanent filter + Select desired carafe size 6, 10, or 14 cups	SINGLE SERVE Brew Directly Into Mug OR + Select mug size 8 10 12 oz.

Before Brewing

1. Carefully unpack your appliance, removing all packaging materials, labels, stickers and the plastic band around the power plug.
2. Please go to www.prodprotect.com/powerxl to register your warranty.
3. Thoroughly clean your appliance according to the basic cleaning instructions found in the Care and Cleaning section of this manual.
4. Prior to brewing your first pot of coffee, run a 10-cup brew cycle with cold water only without ground coffee or a paper filter (see the "Brewing a Carafe" section). When all the water has been brewed into the carafe, discard the water in the carafe and run a 10-oz single-serve brew cycle with cold water only (see the "Brewing Single-Serve Pods" section). When all the water has brewed into the carafe, switch the coffee maker off and allow the coffee maker to cool for 15 minutes. Discard the water from the carafe and rinse.

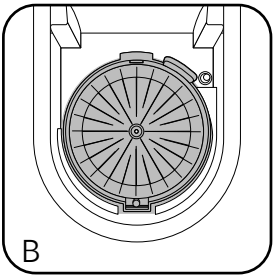
Instructions for Use

Brewing a Carafe



IMPORTANT: *The Hinged Cup Rest must be in the upward position for this function (A). Once the Cup Rest is in the upward position, the cup size indicator will flash and the Carafe Indicator Light will illuminate blue.*

1. Make sure the appliance is plugged in.
2. Fill the Water Reservoir with the desired amount of water. The "MAX" line represents a full carafe of coffee. Do not fill the Water Reservoir past this "MAX" line.
3. Open the hinged lid.
4. Use the included permanent filter or insert a preformed paper filter into the filter holder.



IMPORTANT: *It is extremely important that the removable filter holder is properly set in place (B). This will ensure that your coffee maker operates correctly.*

5. Add 1 tablespoon of ground coffee per cup or to taste.
6. Ensure the brew basket is secured in place and then close the filter basket's lid.

7. Place the Carafe on the Carafe Plate with the Carafe's lid closed. Coffee may run over if the Carafe's lid is not correctly in place.
8. Select your desired size and then press the Brew/Off Button once to begin the brew cycle. The cup size indicator light will stop flashing and the Carafe Indicator Light will illuminate bright blue.
9. While brewing, the Sneak-A-Cup™ feature stops coffee flow out of the appliance, allowing you to pour a cup of coffee before the brew cycle finishes. Always return the carafe on to the Carafe Plate within 20 seconds to prevent coffee overflow.
10. The Carafe Plate will remain on for 2 hours, and the Carafe Indicator light will be red during these 2 hours. After this time, the appliance will automatically shut off.
11. When coffee grounds are cool, carefully remove and dispose of the used grounds and paper filter.

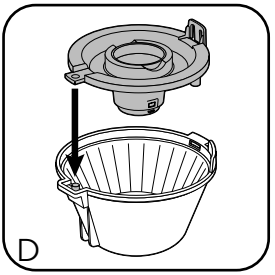
Instructions for Use

Brewing Single-Serve Pods

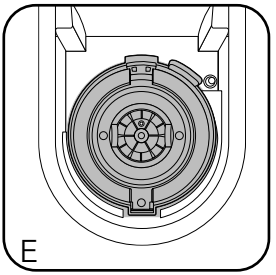
IMPORTANT: *For the pod coffee system to work, the Cup Rest must be in the downward postion (C).*

1. Make sure your appliance is plugged in.
2. Ensure the Water Reservoiris filled with a minimum of 20 ounces of water. Do not fill the Water Reservoir past the "MAX "fill line.
3. Open the hinged lid.

IMPORTANT: *When brewing prepackaged coffee pods, use only the pod holder. Do not use the removable mesh filter in the appliance when using the pod function.*



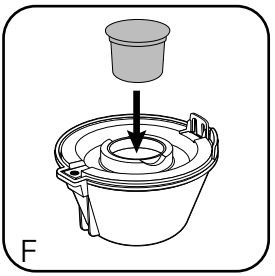
4. Ensure the Pod Holder is installed properly in the Removable Filter Holder. The tab on the Pod Holder should align with the groove on the Filter Holder (D).
5. Place the Filter Holder into the appliance, taking care to align the tabs properly (E). Press down until you hear a click.
6. Insert a coffee pod of your choice into the pod adapter (F). For stronger coffee or when filling higher-capacity mugs, select the 8, 10, or 12 ounce setting and brew twice using two separate pods.
7. Push the lid down firmly until it locks into place. This will puncture the coffee pod and keep the filter basket's lid from opening during brewing.
8. Place your mug on the cup rest.
9. Select your desired size, then press the Brew/Off Button once to begin the brew cycle. The cup size indicator light will stop flashing and the Single Indicator Light will illuminate bright blue.



WARNING: *To avoid the risk of personal injury or damage to property, do not remove the mug from the appliance until the brewing cycle is complete and the appliance is shut off. Never lift the lid during the brewing cycle because scalding may occur.*

10. Once the brewing cycle is complete, the appliance will automatically shut off.
11. When cooled, carefully remove and dispose of the used pod.

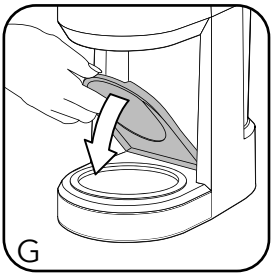
WARNING: *The Carafe Plate will be hot after single-serve brewing. Allow the appliance to cool before touching the Cup Rest or Carafe Plate.*



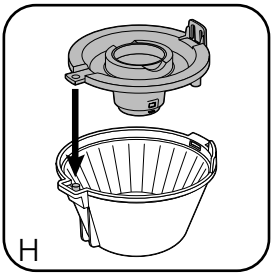
Instructions for Use

Brewing Single Serve–Ground Coffee

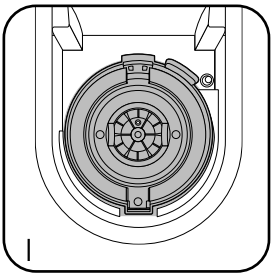
IMPORTANT: *For the pod coffee system to work, the Cup Rest must be in the downward postion (G).*



1. Make sure your appliance is plugged in.
2. Ensure the Water Reservoir is filled with a minimum of 20 ounces of water. Do not fill the Water Reservoir past the "MAX" fill line.
3. Open the hinged lid.
4. Ensure the Pod Holder is installed properly in the Removable Filter Holder. The tab on the Pod Holder should align with the groove on the Filter Holder (H).

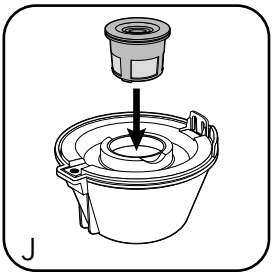


5. Place the Filter Holder into the appliance, taking care to align the tabs properly (I). Press down until you hear a click.
6. Fill the reusable single-serve filter with your desired amount of coffee grounds (1 tablespoon per brewed cup or to taste).
7. Close the Reusable Filter's lid and place the Reusable Filter into the Single-Serve Ground Coffee Filter (J).
8. Push the lid down until it locks in place. This will ensure the Filter Basket's lid does not lift open during brewing.



9. Place your mug on the cup rest.
10. To start the brewing cycle, press your choice of brew size.
11. Once the brewing cycle is complete, the appliancewill automatically shut off.
12. When cooled, carefully dispose of the used grounds and wash the reusable filter for future use.

WARNING: *The Carafe Plate will be hot after single-serve brewing. Allow the appliance to cool before touching the Cup Rest or Carafe Plate.*



Care & Cleaning

Basic Cleaning

Follow the directions below to clean your appliance after each use:

1. Ensure your appliance is unplugged and cool.
2. Open the hinged lid.
3. If remaining, throw away the used paper filter and coffee grounds. Remove the Carafe's brew basket.
4. If remaining, discard the used pod or coffee grounds. Remove any adapters from inside the filter basket.
5. Wipe the outside of the appliance, power cord, and Carafe Plate and the inside of the Filter Basket's lid with a soft, damp cloth.
6. Wash each removable piece of your appliance according to the chart on the next page. Rinse and dry all removable components before replacing them the appliance.
   NOTE: *Do not use abrasive cleansers or scouring pads on this product. Never immerse the appliance in water.*
7. Check the brewing needle (A) for buildup before each use. If the brewing needle is clogged, use a needle, paper clip, or similar tool to remove excessive buildup from the hole in the brewing needle.

Care & Cleaning

PART	CLEANING INSTRUCTIONS
Housing Carafe Plate Power Cord Single-Serve Pod Coffee Adapter	Wipe with a soft, damp cloth.
Brew Basket Glass Carafe Lid Glass Carafe Reusable Single-Serve Filter Removable Filter Holder	Wash by hand in warm, soapy water, or wash in the dishwasher (top rack only).

Descaling with the Auto-Clean Function

After approximately 1–2 months of use, the clean LED indicator will illuminate, indicating that the appliance should be cleaned/descaled. The clean LED is a warning and will not affect the appliance, but failure to regularly descale your appliance will impact performance and could lead to irreversible damage. In areas with hard water, it may be necessary to descale more frequently or run multiple descaling cycles.

To simplify cleaning, your appliance is equipped with an auto-clean function. To use the auto-clean function:

1. Prepare the descaling solution by combining 6 cups of white vinegar and 6 cups of cold water.
2. Fill the water reservoir with the cleaning solution. Place the carafe on the warming plate.
3. Press and hold the Brew/Off Button for 4 seconds.
4. The appliance will stop and start during the cleaning process. The cleaning process takes approximately 45 minutes. When the water reservoir is empty, the cycle will stop and the cleaning LED indicator will darken.
5. When the cleaning process is complete, discard the water in the Carafe.
6. After descaling, rinse the appliance: Run two 10-cup brew cycles with cold water only without ground coffee or a paper filter (see the "Brewing a Carafe" section). When all the water has been brewed into the carafe, discard the water in the carafe. Then, run two 10-oz single-serve brew cycles with cold water only (see the "Brewing Single-Serve Pods" section). When all the water has brewed into the carafe, switch the coffee maker off and allow the coffee maker to cool for 15 minutes. Discard the water from the carafe and rinse.

Troubleshooting

PROBLEM	POSSIBLE CAUSE	SOLUTION
The appliance will not turn on.	The appliance is unplugged.	Make sure the appliance is plugged into a working outlet.
The appliance will not brew.	The lid is not closed.	Ensure the lid is fully closed.
	The Cup Rest is not in the correct position.	Ensure the Cup Rest is in the correct position (up for carafe, down for single serve).
	The brewing inserts are placed incorrectly.	Ensure the inserts are positioned correctly.
The appliance is leaking.	The Water Reservoir may be overfilled.	Ensure the Water Reservoir is not filled beyond the “MAX” line.
	The Water Reservoir may not be seated correctly.	Ensure the Water Reservoir is correctly positioned on the appliance.
	The Carafe’s lid may not be correctly placed on the Carafe.	Make sure the Carafe’s lid is placed straight onto the Carafe.
	The Carafe may not be correctly placed on the Carafe Plate.	Place the Carafe securely and squarely onto the Carafe Plate.
	The travel mug’s lid may still be on the travel mug.	Ensure the lid is removed from the travel mug before brewing.
The appliance brews more slowly than usual or less coffee than expected.	The appliance needs cleaning.	Follow the instructions in the “Descaling” section.
The brew basket overflows.	An excessive amount of ground coffee used.	Reduce the amount of coffee used to eliminate brew basket overflows.
	The appliance needs cleaning.	Follow the instructions in the “Descaling” section.

Troubleshooting

PROBLEM	POSSIBLE CAUSE	SOLUTION
Coffee sediment in brewed cup of coffee.	Coffee grounds are too fine for the brew basket.	Use a paper filter or a coarser ground coffee.
	The paper filter was not opened or properly placed in brew basket.	Rinse the brew basket and re-insert the paper filter into the brew basket so that the edges remain pressed against the sides of the basket.
Coffee leaks onto the appliance's base.	The Carafe has been removed for longer than 20 seconds during a brew cycle.	Make sure to replace the Carafe within 20 seconds during the brewing cycle.
	The coffee cup or mug was removed before brewing was complete.	Wait until brewing is complete and dripping stops before removing your mug.
A partial carafe of coffee brews.	The Water Reservoir was not filled to the "MAX" line when the brewing cycle started.	Ensure the Water Reservoir is filled to the "MAX" line before brewing a full carafe.
Coffee tastes weaker than preferred.	Too much water was used for a single-pod coffee brew.	Brew two coffee pods into your mug. Choose a small brew volume.
	Not enough ground coffee was used.	Increase the volume of coffee grounds in the permanent filter.
	The appliance needs cleaning.	Follow the instructions in the "Descaling" section.

PowerXL™

DUAL BREW™

Two-Year Limited Warranty

(Applies only in the United States and Canada)

For service, repair, or any questions regarding your appliance, call the appropriate 800 number listed within this section. Please **DO NOT** return the product to the place of purchase. Also, please **DO NOT** mail the product back to manufacturer and **DO NOT** bring it to a service center. You may also want to consult the website listed on the cover of this manual.

What does it cover?

Any defect in material or workmanship provided; however, Empower Brands, LLC's liability will not exceed the purchase price of product.

For how long?

Two years from the date of original purchase with proof of purchase.

What will we do to help you?

Provide you with a reasonably similar replacement product that is either new or factory refurbished.

How do you get service?

Save your receipt as proof of date of sale. Visit the online service website at www.prodprotect.com/powerxl, or call toll-free **1-800-577-1557**, for general warranty service.

If you need parts or accessories, please call **1-800-738-0245.**

How does state law relate to this warranty?

This warranty gives you specific legal rights. You may also have other rights that vary from state to state or province to province.

PowerXL™

DUAL BREW™

What does your warranty not cover?

- Damage from commercial use.
- Damage from misuse, abuse, or neglect.
- Products that have been modified in any way.
- Products used or serviced outside the country of purchase.
- Glass parts and other accessory items that are packed with the product.
- Shipping and handling costs associated with the replacement of the product.
- Consequential or incidental damages (please note, however, that some states do not allow the exclusion or limitation of consequential or incidental damages, so this limitation may not apply to you).

Are there additional warranty exclusions?

This warranty shall not be valid where it is contrary to U.S. and other applicable laws or where the warranty would be prohibited under any economic sanctions, export control laws, embargos, or other restrictive trade measures enforced by the United States or other applicable jurisdictions. This includes, without limitation, any warranty claims implicating parties from, or otherwise located in, Cuba, Iran, North Korea, Syria and the disputed Crimea region.

PowerXL™

DUAL BREW™

PowerXL™

DUAL BREW™

PowerXL™

DUAL BREW™

Distributed by: Empower Brands, LLC
Middleton, WI 53562
® Registered Trademark and ™ Trademark of Empower Brands, LLC

© 2023 Empower Brands, LLC. All rights reserved.
3/23 29673

Made in China

T22-9003379-A
E