

**AUS**

English, 1

**XWA 71283**

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# Installation

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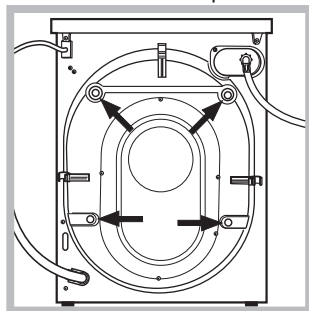
! This instruction manual should be kept in a safe place for future reference. If the washing machine is sold, transferred or moved, make sure that the instruction manual remains with the machine so that the new owner is able to familiarise himself/herself with its operation and features.

! Read these instructions carefully: they contain vital information relating to the safe installation and operation of the appliance.

## Unpacking and levelling

### Unpacking

1. Remove the washing machine from its packaging.
2. Make sure that the washing machine has not been damaged during the transportation process. If it has been damaged, contact the retailer and do not proceed any further with the installation process.

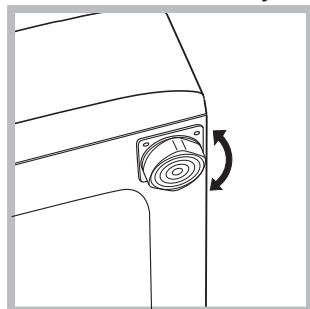


3. Remove the 4 protective screws (used during transportation) and the rubber washer with the corresponding spacer, located on the rear part of the appliance (see figure).

4. Close off the holes using the plastic plugs provided.
  5. Keep all the parts in a safe place: you will need them again if the washing machine needs to be moved to another location.
- ! Packaging materials should not be used as toys for children.

### Levelling

1. Install the washing machine on a flat sturdy floor, without resting it up against walls, furniture cabinets or anything else.

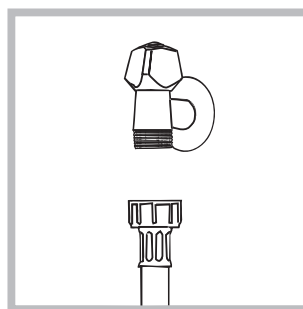


2. If the floor is not perfectly level, compensate for any unevenness by tightening or loosening the adjustable front feet (see figure); the angle of inclination, measured in relation to the worktop, must not exceed 2°.

Levelling the machine correctly will provide it with stability, help to avoid vibrations and excessive noise and prevent it from shifting while it is operating. If it is placed on carpet or a rug, adjust the feet in such a way as to allow a sufficient ventilation space underneath the washing machine.

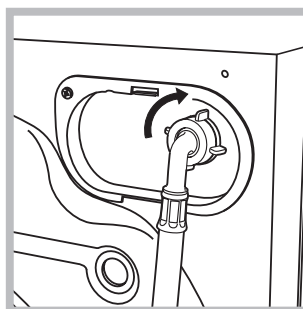
## Connecting the electricity and water supplies

### Connecting the water inlet hose



1. Connect the inlet hose by screwing it to a cold water tap using a 3/4 gas threaded connection (see figure).

Before performing the connection, allow the water to run freely until it is perfectly clear.



2. Connect the inlet hose to the washing machine by screwing it onto the corresponding water inlet of the appliance, which is situated on the top right-hand side of the rear part of the appliance (see figure).

3. Make sure that the hose is not folded over or bent.

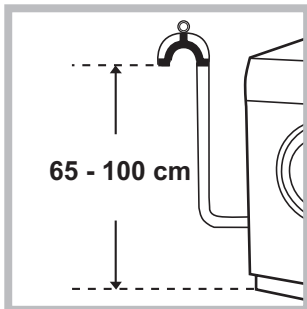
! The water pressure at the tap must fall within the range of values indicated in the Technical data table (see next page).

! If the inlet hose is not long enough, contact a specialised shop or an authorised technician.

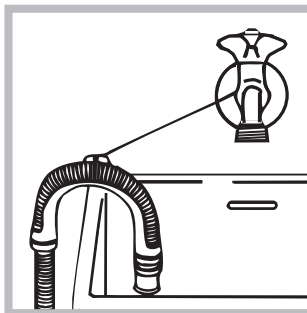
! Never use second-hand hoses.

! Use the ones supplied with the machine.

## Connecting the drain hose



Connect the drain hose, without bending it, to a drain duct or a wall drain situated between 65 and 100 cm from the floor;



alternatively, placed it over the edge of a basin, sink or tub, fastening the duct supplied to the tap (see *figure*). The free end of the hose should not be underwater.

! We advise against the use of hose extensions; if it is absolutely necessary, the extension must have the same diameter as the original hose and must not exceed 150 cm in length.

## Electrical connections

Before plugging the appliance into the electricity socket, make sure that:

- the socket is earthed and complies with all applicable laws;
- the socket is able to withstand the maximum power load of the appliance as indicated in the Technical data table (see *opposite*);
- the power supply voltage falls within the values indicated in the Technical data table (see *opposite*);
- the socket is compatible with the plug of the washing machine. If this is not the case, replace the socket or the plug.

! The washing machine must not be installed outdoors, even in covered areas. It is extremely dangerous to leave the appliance exposed to rain, storms and other weather conditions.

! Once the machine has been installed, the electricity socket should be easily accessible.

! Avoid using any extension cord or multiple socket outlet.

**! CAUTION:** if this appliance is supplied from a cord extension set or electrical portable outlet device, the cord extension set or electrical portable outlet device must be positioned so that it is not subject to splashing or ingress of moisture.

! The cable should not be bent or compressed.

! The cable should be replaced only by authorised technicians.

! If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Warning! The company shall not be held responsible in the event that these regulations are not respected.

## The first wash cycle

Once the appliance has been installed, and before you use it for the first time, run a wash cycle with detergent and no laundry, using the programme “Auto Clean” (see “*Cleaning the washing machine*”).

### Technical data

<b>Model</b>	XWA 71283
<b>Dimensions</b>	width 59.5 cm height 85 cm depth 54 cm
<b>Capacity</b>	from 1 to 7 kg
<b>Electrical connections</b>	please refer to the technical data plate fixed to the machine
<b>Water connections</b>	maximum pressure 1 MPa (10 bar) minimum pressure 0.05 MPa (0.5 bar) drum capacity 52 litres
<b>Spin speed</b>	up to 1200 rotations per minute
<b>Energy rated programmes according to AS/NZS 2040.2</b>	program 9 ( <b>Cotton 40°</b> ); 1200 rpm, using a load of 7 kg.



This appliance conforms to the following EC Directives:

- 2004/108/EC (Electromagnetic Compatibility)
- 2006/95/EC (Low Voltage)
- 2012/19/EU (WEEE)

# Care and maintenance

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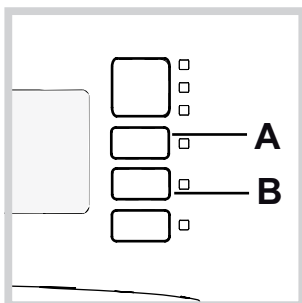
## Cutting off the water and electricity supplies

- Turn off the water tap after every wash cycle. This will limit wear on the hydraulic system inside the washing machine and help to prevent leaks.
- Unplug the washing machine when cleaning it and during all maintenance work.

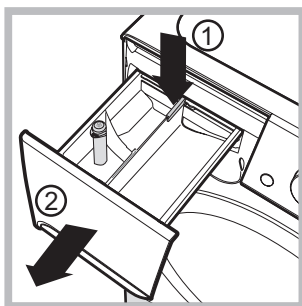
## Cleaning the washing machine

- The outer parts and rubber components of the appliance can be cleaned using a soft cloth soaked in lukewarm soapy water. Do not use solvents or abrasives.
- The washing machine has a “Auto Clean” programme for its internal parts that **must be run with no load in the drum**.

For maximum performance you may want to use either the detergent (i.e. a quantity 10% the quantity specified for lightly-soiled garments) or special additives to clean the washing machine. We recommend running a cleaning programme every 40 wash cycles. To start the programme press buttons **A** and **B** simultaneously for 5 seconds (see figure). The programme will start automatically and will last approximately 70 minutes. To stop the cycle press the START/PAUSE button.



## Cleaning the detergent dispenser drawer



To remove the drawer, press lever (1) and pull the drawer outwards (2) (see figure).

Wash it under running water; this procedure should be repeated frequently.

## Caring for the door and drum of your appliance

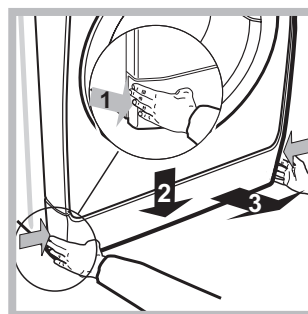
- Always leave the porthole door ajar in order to prevent unpleasant odours from forming.

## Cleaning the pump

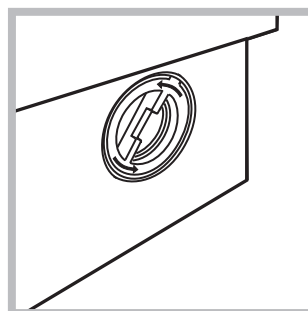
The washing machine is fitted with a self-cleaning pump which does not require any maintenance. Sometimes, small items (such as coins or buttons) may fall into the protective pre-chamber at the base of the pump.

! Make sure the wash cycle has finished and unplug the appliance.

To access the pre-chamber:



1. Take off the cover panel on the front of the machine by first pressing it in the centre and then pushing downwards on both sides until you can remove it (see figures).



2. Unscrew the lid by rotating it anti-clockwise (see figure); a little water may trickle out. This is perfectly normal.

3. Clean the inside thoroughly.

4. Screw the lid back on.

5. Reposition the panel, making sure the hooks are securely in place before you push it onto the appliance.

## Checking the water inlet hose

Check the inlet hose at least once a year. If there are any cracks, it should be replaced immediately: during the wash cycles, water pressure is very strong and a cracked hose could easily split open.

! Never use second-hand hoses.

! This washing machine was designed and constructed in accordance with international safety regulations. The following information is provided for safety reasons and must therefore be read carefully.

## General safety

- This appliance was designed for domestic use only.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Do not touch the machine when barefoot or with wet or damp hands or feet.
- Do not pull on the power supply cable when unplugging the appliance from the electricity socket. Hold the plug and pull.
- Do not open the detergent dispenser drawer while the machine is in operation.
- Do not touch the drained water as it may reach extremely high temperatures.
- Never force the porthole door. This could damage the safety lock mechanism designed to prevent accidental opening.
- If the appliance breaks down, do not under any circumstances access the internal mechanisms in an attempt to repair it yourself.
- Always keep children well away from the appliance while it is operating.
- The door can become quite hot during the wash cycle.
- If the appliance has to be moved, work in a group of two or three people and handle it with the utmost care. Never try to do this alone, because the appliance is very heavy.
- Before loading laundry into the washing machine, make sure the drum is empty.

## Load balancing system

Before every spin cycle, to avoid excessive vibrations and to distribute the load in a uniform manner, the drum rotates continuously at a speed which is slightly greater than the washing rotation speed. If, after several attempts, the load is not balanced correctly, the machine spins at a reduced spin speed. If the load is excessively unbalanced, the washing machine performs the distribution process instead of spinning. To encourage improved load distribution and balance, we recommend small and large garments are mixed in the load.

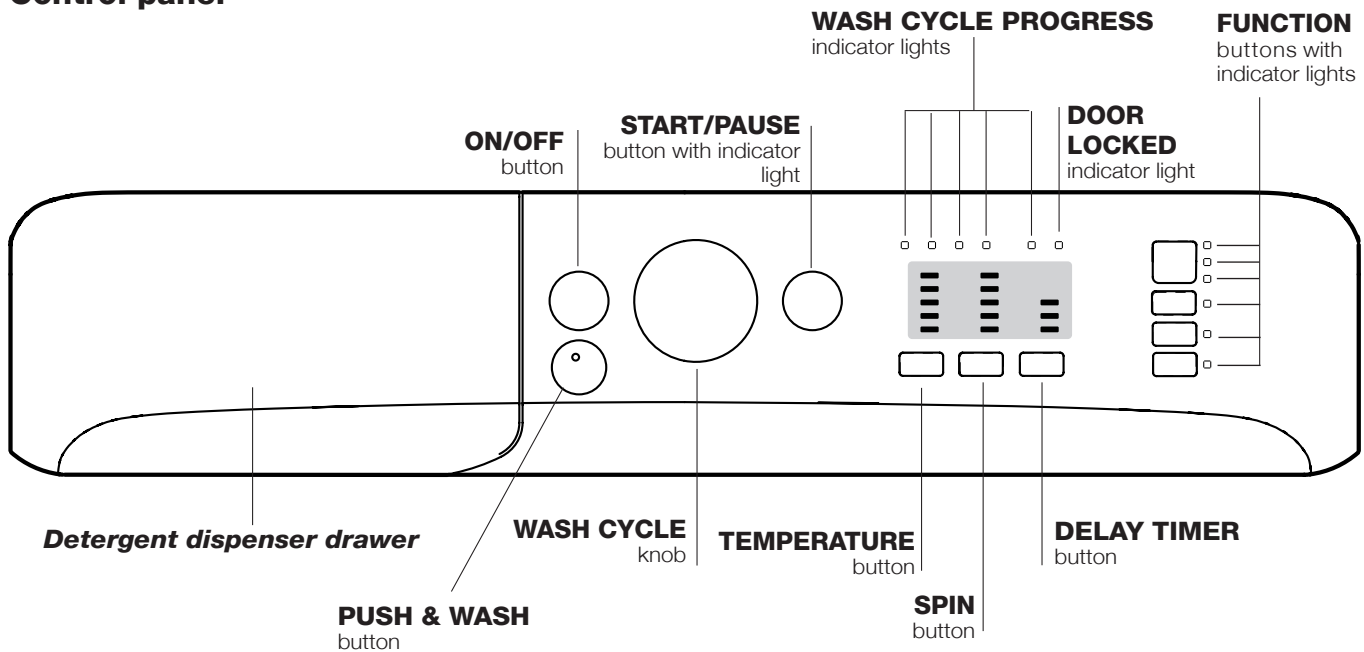
## Disposal

- Disposing of the packaging materials: observe local regulations so that the packaging may be re-used.
- The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment, requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

# Description of the washing machine and starting a wash cycle

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## Control panel



**Detergent dispenser drawer:** used to dispense detergents and washing additives (see “Detergents and laundry”).

**ON/OFF button:** switches the washing machine on and off.

**PUSH & WASH button:** (see “Wash cycles”).

**WASH CYCLE knob:** programmes the wash cycles. During the wash cycle, the knob does not move.

**FUNCTION buttons with indicator light:** used to select the available functions. The indicator light corresponding to the selected function will remain lit.

**TEMPERATURE button:** sets the temperature or the cold wash cycle (see “Personalisation”).

**SPIN button:** sets the spin speed or exclude the spin cycle completely (see “Personalisation”).

**DELAY TIMER button:** delays the start of the wash cycle by up to 9 hours.

Press the button repeatedly until the indicator light corresponding to the desired delay time turns on.

When the button is pressed for the fourth time, the option will be deactivated.


**N.B.:** once the START/PAUSE button has been pressed, the delay time can only be modified by decreasing it until the set programme is launched.

! This option is available on all programmes.

**WASH CYCLE PROGRESS indicator lights:** used to monitor the progress of the wash cycle. The illuminated indicator light shows which phase is in progress.

**DOOR LOCKED indicator light:** indicates whether the door may be opened or not (see next page).

**START/PAUSE button with indicator light:** starts or temporarily interrupts the wash cycles.

**N.B.** To pause the wash cycle in progress, press this button; the corresponding indicator light will flash orange, while the indicator light for the current wash cycle phase will remain lit in a fixed manner. If the DOOR LOCKED  indicator light is switched off, the door may be opened (wait approximately 3 minutes).

To start the wash cycle from the point at which it was interrupted, press this button again.

### Standby mode

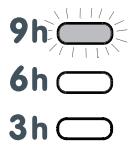
This washing machine, in compliance with new energy saving regulations, is fitted with an automatic standby system which is enabled after about 30 minutes if no activity is detected. Press the ON-OFF button briefly and wait for the machine to start up again.

## Indicator lights

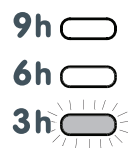
The indicator lights provide important information. This is what they can tell you:

### Delayed start

If the DELAY TIMER function has been activated (see “Personalisation”), after the wash cycle has been started the indicator light corresponding to the selected delay period will begin to flash:



As time passes, the remaining delay will be displayed and the corresponding indicator light will flash:



The set programme will start once the selected time delay has expired.

## Starting a wash cycle

### Rapid programming

- LOAD THE LAUNDRY.** Open the porthole door. Load the laundry, making sure you do not exceed the maximum load value indicated in the table of programmes and wash cycles on the following page.
- ADD THE DETERGENT.** Pull out the detergent dispenser drawer and pour the detergent into the relevant compartments as described in “Detergents and laundry”.
- CLOSE THE DOOR.**
- Press the “PUSH & WASH” button to start the wash programme.

### Traditional programming

- Turn the washing machine on by pressing the ON/OFF button. All the indicator lights will turn on for a few seconds, then only the indicator lights relative to the selected programme settings will remain lit and the START/PAUSE indicator light will flash.

### Wash cycle phase indicator lights

Once the desired wash cycle has been selected and has begun, the indicator lights switch on one by one to indicate which phase of the cycle is currently in progress.

Wash	
Rinse	
Spin	
Drain	
End of wash cycle	<b>END</b>

### Function buttons and corresponding indicator lights

When a function is selected, the corresponding indicator light will illuminate.


If the selected function is not compatible with the programmed wash cycle, the corresponding indicator light will flash and the function will not be activated.

If the selected option is not compatible with another previously selected option, the indicator light will flash accompanied by a buzzer (3 beeps), and only the latter option will be activated; the indicator light corresponding to the activated option will turn on.

### Door locked indicator light

When the indicator light is on, the porthole door is locked to prevent it from being opened; make sure the indicator light is off before opening the door (wait approximately 3 minutes).

To open the door during a running wash cycle, press the START/PAUSE button; the door may be opened once the DOOR LOCKED indicator light turns off.

- Load the laundry and close the door.
- Set the WASH CYCLE knob to the desired programme.
- Set the washing temperature (see “Personalisation”).
- Set the spin speed (see “Personalisation”).
- Measure out the detergent and washing additives (see “Detergents and laundry”).
- Select the desired functions.
- Start the wash cycle by pressing the START/PAUSE button and the corresponding indicator light will remain lit in a fixed manner in green. To cancel the set wash cycle, pause the machine by pressing the START/PAUSE button and select a new cycle.
- At the end of the wash cycle the **END** indicator light will switch on. The door can be opened once the DOOR LOCK  indicator light turns off (wait approximately 3 minutes). Take out your laundry and leave the appliance door ajar to make sure the drum dries completely. Switch the washing machine off by pressing the ON/OFF button.

# Wash cycles

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## Push & Wash

This function allows for starting a wash cycle even when the machine is switched off without having to press the ON/OFF button in advance, or after switching on the machine, without having activated any button and/or selector (otherwise, the Push & Wash function will be deactivated). To start the Push & Wash cycle press and hold the relative button for 2 seconds. The lit indicator light indicates that the cycle has started. This wash cycle is ideal for cotton or synthetic fabrics, as it washes at a temperature of 30° and a maximum spin speed of 1200 rpm. Maximum load 3,5 kg. (Cycle duration 50').

### How does it work?





1. Load the laundry (cotton and/or synthetic garments) and close the door.
2. Pour the detergent and additives.
3. Start the programme by pressing and holding the Push & Wash button for 2 seconds. The relative indicator light turns green and the door will lock (the DOOR LOCKED symbol turns on).

**N.B.:** starting the wash cycle through the Push & Wash button activates an automatic non-customisable cycle recommended for cotton and synthetic fabrics. This programme does not allow for setting any additional options.

To open the door while an automatic cycle is under way, press the START/PAUSE button; if the DOOR LOCKED symbol is switched off the door may be opened. Press the START/PAUSE button again to restart the wash cycle from the point at which it was interrupted.

4. Once the programme is finished, the END indicator light turns on.

## Table of wash cycles

Wash cycles	Description of the wash cycle	Max. temp. (°C)	Max. speed (rpm)	Detergents				Max. load (kg)	Cycle duration
				Prewash	Wash	Fabric softener	Bleach		
<b>Special</b>									
1	Sport	30°	600	-	●	●	-	3,5	55'
2	Dark	30°	800	-	●	●	-	4	70'
3	Anti-odour (Cotton)	60°	1000	-	●	●	-	3,5	110'
3	Anti-odour (Synthetic)	40°	1000	-	●	●	-	3,5	100'
4	Delicate	30°	0	-	●	●	-	1	80'
5	Wool: for wool, cashmere, etc.	40°	800	-	●	●	-	1,5	70'
6	Duvet: for down-stuffed garments.	30°	1000	-	●	●	-	2	110'
<b>Standard</b>									
7	White Cotton 90°+P: extremely soiled whites.	90°	1200	●	●	●	-	7	170'
8	Cotton 60°: normal soiled whites and resistant colours.	60° (Max. 90°)	1200	-	●	●	-	7	140'
9	Cotton 40° (1): lightly soiled whites and delicate colours.	40°	1200	-	●	●	-	7	285'
10	Synthetic: heavily soiled resistant colours.	60°	800	-	●	●	-	3,5	110'
11	Coloured	40°	1200	-	●	●	-	7	100'
<b>Eco &amp; Rapid</b>									
12	Cotton 20°: lightly soiled whites and delicate colours.	20°	1200	-	●	●	-	7	170'
13	Eco Synthetic 20°	20°	800	-	●	●	-	7	120'
14	Rapid	-	800	-	-	●	-	1,5	9'
14	Rapid	30°	800	-	●	●	-	3	30'
14	Rapid	60°	1000	-	●	●	-	7	60'
<b>Partials</b>									
	Rinse/Bleach	-	1200	-	-	●	●	7	50'
	Spin + Drain	-	1200	-	-	-	-	7	10'
	Drain only *	-		-	-	-	-	7	3'

\* If you select programme  and exclude the spin cycle, the machine will drain only.

The length of cycle shown on the display or in this booklet is an estimation only and is calculated assuming standard working conditions. The actual duration can vary according to factors such as water temperature and pressure, the amount of detergent used, the amount and type of load inserted, load balancing and any wash options selected.

For all Test Institutes:

- 1) Test wash cycle in compliance with regulation AS/NZS 2040.2: set wash Program Cotton 9 with a temperature of 40°C at 1200 rpm and using a load of 7 kg.

## Setting the temperature

Press the TEMPERATURE button to set the wash temperature (see *Table of wash cycles*).

The temperature may be lowered, or even set to a cold wash ❄️. The washing machine will automatically prevent you from selecting a temperature which is higher than the maximum value set for each wash cycle.

! Exception: if the 8 programme is selected, the temperature can be increased up to a value of 90°C.

## Setting the spin speed

Press the SPIN SPEED button to set the spin speed for the selected wash cycle.

The maximum spin speeds available for each wash cycle are as follows:

Wash cycles	Maximum spin speed
Cottons	1200 rpm
Synthetics	800 rpm
Wool	800 rpm

The spin speed may be lowered, or the spin cycle can be excluded altogether by selecting the symbol 🌀.

The washing machine will automatically prevent you from selecting a spin speed which is higher than the maximum speed set for each wash cycle.

## Functions

The various wash functions available with this washing machine will help to achieve the desired results, every time.

To activate the functions:

1. Press the button corresponding to the desired function;
2. the function is enabled when the corresponding indicator light is illuminated.

### Note:

- If the selected function is not compatible with the programmed wash cycle, the corresponding indicator light will flash and the function will not be activated.
- If the selected option is not compatible with another previously selected option, the indicator light will flash accompanied by a buzzer (3 beeps), and only the latter option will be activated; the indicator light corresponding to the activated option will turn on.

### **Rapid**

When this button is pressed the first time, the 9' icon will light up, when pressed the second time the 30' icon lights up and the third time the 60' icon lights up. When pressed the fourth time the 9' icon lights up again.

### **Fast Forward**

During a wash programme and under certain conditions, pressing this button allows for ending the wash programme after only 20' if necessary, by performing a brief rinse cycle followed by a spin cycle at maximum 800 rpm or lower, if reduced manually during the programme customisation phase. In this case, washing and rinsing performance will be reduced. After pressing the button, the relative indicator light turns on together with the indicator light of the rinse phase. If the selected temperature is equal to 40° and/or the button is pressed during the initial phase of the programme, the "Fast Forward" option lasts longer so that the detergent can dissolve properly and avoid damaging the fabrics. In this case, the rinse phase indicator light flashes while the wash indicator light remains fixed until the necessary activation conditions are fulfilled. If less than 20' remain of the wash programme, the option will be disabled.

### **Easy iron**

By selecting this function, the wash and spin cycles will be modified in order to reduce the formation of creases. At the end of the cycle the washing machine will perform slow rotations of the drum, while the EASY IRON and START/PAUSE indicator lights will flash and the **END** led will remain lit in a fixed manner. To end the cycle, press the START/PAUSE button or the EASY IRON button.

### **Extra Rinse**

By selecting this option, the efficiency of the rinse is increased and optimal detergent removal is guaranteed. It is particularly useful for sensitive skin.

# Detergents and laundry

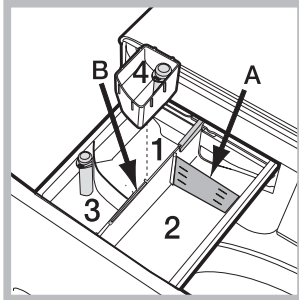
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## Detergent dispenser drawer

Successful washing results also depend on the correct dose of detergent: adding too much detergent will not necessarily result in a more efficient wash, and may in fact cause build up on the inside of your appliance and contribute to environmental pollution. **!** Do not use hand washing detergents because these create too much foam.

**!** Use powder detergent for white cotton garments, for pre-washing, and for washing at temperatures over 60°C.

**!** Follow the instructions given on the detergent packaging.



Open the detergent dispenser drawer and pour in the detergent or washing additive, as follows.

### Compartment 1: Pre-wash detergent (powder)

Before pouring in the detergent, make sure that extra compartment 4 has been removed.

### Compartment 2: Washing detergent (powder or liquid)

If liquid detergent is used, it is

recommended that the removable plastic partition A (supplied) be used for proper dosage. If powder detergent is used, place the partition into slot B.


### Compartment 3: Additives (fabric softeners, etc.)

The fabric softener must not exceed the "max" level indicated on the central pin.

### Extra compartment 4: Bleach

## Bleach cycle

Insert the additional compartment 4 (provided) into compartment 1. In pouring the bleach do not exceed the "max" level indicated on the central pin.

Perform bleaching by pouring the bleach into additional compartment 4 and set the programme .

**!** Traditional bleach should be used on resistant white fabrics, and delicate bleach for coloured and synthetics fabrics and for wool.

## Preparing the laundry

- Divide the laundry according to:
  - the type of fabric/the symbol on the label
  - the colours: separate coloured garments from whites.
- Empty all garment pockets and check the buttons.
- Do not exceed the values listed in the "Table of wash cycles", which refer to the weight of the laundry when dry.

### How much does your laundry weigh?

- 1 sheet 400-500 g
- 1 pillow case 150-200 g
- 1 tablecloth 400-500 g
- 1 bathrobe 900-1.200 g
- 1 towel 150-250 g



## Garments requiring special care

**Sport** (programme 1) is designed for washing lightly soiled sports clothing (tracksuits, shorts, etc.); for best results, we recommend not exceeding the maximum load indicated in the "Programme table". We recommend using liquid detergent, and adding the amount suitable for a half-load.

**Dark:** use cycle 2 to wash dark-coloured garments. This programme is designed to maintain dark colours over time. We recommend using a liquid detergent for the best results when washing dark-coloured garments.

**Anti-odour:** use programme 3 for washing garments with bad odours (e.g. smoke, sweat, fried food). The programme is de-

signed to remove bad odours while preserving the fabric fibres. Synthetics fabrics or mixed loads should be washed at 40°, and resistant cotton fabrics at 60°.

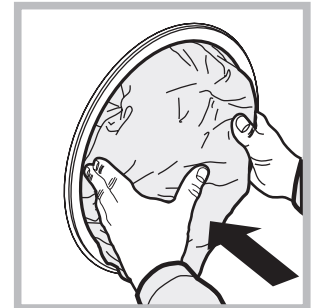
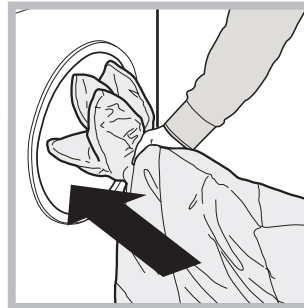
**Delicate:** use programme 4 to wash very delicate garments. It is advisable to turn the garments inside out before washing them. For best results, use liquid detergent on delicate garments. For washing Silk items and Curtains, select the relevant cycle 4 and activate the option ; the machine will end the cycle with the laundry soaked and the indicator light will flash. To drain the water so that the laundry can be removed, press the START/PAUSE button or the option .

**Wool- Woolmark Apparel Care - Blue:** the wool wash cycle of this machine has been approved by The Woolmark Company for the washing of wool garments labelled as "hand wash" provided that the products are washed according to the instructions on the garment label and those issued by the manufacturer of this washing machine. (M1126)



In UK, Eire, Hong Kong and India the Woolmark trade mark is a Certification trade mark.

**Duvet:** to wash single duvets (the weight of which should not exceed 2 kg), cushions or clothes padded with goose down such as puffer jackets, use the special wash cycle number 6. We recommend that duvets are placed in the drum with their edges folded inwards (see figure) and that no more than  $\frac{3}{4}$  of the total volume of the drum is used. To achieve the best results, we recommend that a liquid detergent is used and placed inside the detergent dispenser drawer.



**Coloured:** use this cycle 11 to wash bright coloured clothes. The programme is designed to maintain bright colours over time.

**Cotton 20°** (programme 12) ideal for lightly soiled cotton loads. The effective performance levels achieved at cold temperatures, which are comparable to washing at 40°, are guaranteed by a mechanical action which operates at varying speed, with repeated and frequent peaks.

**Eco Synthetic 20°** (programme 13) ideal for mixed loads (cotton and synthetics) with a normal soil level. The effective performance levels achieved at cold temperatures are guaranteed by a mechanical action which operates at varying speed, across set average intervals.

**Rapid** (programme 14) allows for varying the garment treatment duration from 9' to 60'. Pressing the corresponding "Rapid" button allows for varying the cycle duration between 9' (refresh), 30' (wash), 60' (wash). The 9' cycle refreshes garments using fabric softener only; **it is advisable not to add any detergent into the machine.** The 30' cycle is designed to wash lightly soiled garments at 30° (excluding wool and silk) with a 3 kg maximum load in a short time: it only lasts 30 minutes and allows for saving time and energy. The 60' cycle is designed to wash moderately soiled resistant cotton garments at 60° in an hour, with good washing performance. For synthetic or mixed garments, we recommend lowering the temperature down to 40°.

Your washing machine could fail to work. Before contacting the Technical Assistance Centre (see “Assistance”), make sure that the problem cannot be solved easily using the following list.

**Problem:**

**The washing machine does not switch on.**

**The wash cycle does not start.**

**The washing machine does not take in water (the indicator light for the first wash cycle stage flashes rapidly).**

**The washing machine continuously takes in and drains water.**

**The washing machine does not drain or spin.**

**The washing machine vibrates a lot during the spin cycle.**

**The washing machine leaks.**

**The “Functions” indicator lights and the “start/pause” indicator light flash, while one of the “phase in progress” indicator lights and the “door locked” indicator light will remain lit in a fixed manner.**

**There is too much foam.**


**Push & Wash does not activate.**

**The programme lasts a lot less than expected.**

**Possible causes / Solutions:**

- The appliance is not plugged into the socket fully, or is not making contact.
- There is no power in the house.
- The washing machine door is not closed properly.
- The ON/OFF button has not been pressed.
- The START/PAUSE button has not been pressed.
- The water tap has not been opened.
- A delayed start has been set.
- The water inlet hose is not connected to the tap.
- The hose is bent.
- The water tap has not been opened.
- There is no water supply in the house.
- The pressure is too low.
- The START/PAUSE button has not been pressed.
- The drain hose is not fitted at a height between 65 and 100 cm from the floor (see “Installation”).
- The free end of the hose is under water (see “Installation”).
- The wall drainage system is not fitted with a breather pipe.

If the problem persists even after these checks, turn off the water tap, switch the appliance off and contact the Assistance Service. If the dwelling is on one of the upper floors of a building, there may be problems relating to water drainage, causing the washing machine to fill with water and drain continuously. Special anti-draining valves are available in shops and help to avoid this inconvenience.

- The wash cycle does not include draining: some wash cycles require the drain phase to be started manually.
- The option  function is enabled: to complete the wash cycle, press the START/PAUSE button (“Personalisation”).
- The drain hose is bent (see “Installation”).
- The drainage duct is clogged.
- The drum was not unlocked correctly during installation (see “Installation”).
- The washing machine is not level (see “Installation”).
- The washing machine is trapped between cabinets and walls (see “Installation”).
- The water inlet hose is not screwed on properly (see “Installation”).
- The detergent dispenser drawer is blocked (for cleaning instructions, see “Care and maintenance”).
- The drain hose is not fixed properly (see “Installation”).
- Switch off the machine and unplug it, wait for approximately 1 minute and then switch it back on again.  
If the problem persists, contact the Technical Assistance Service.

- The detergent is not suitable for machine washing (it should display the text “for washing machines” or “hand and machine wash”, or the like).
- Too much detergent was used.

- After switching on the machine a control other than Push & Wash was activated. Switch the machine off and press the Push & Wash button.

- The “Fast Forward” option was activated.