

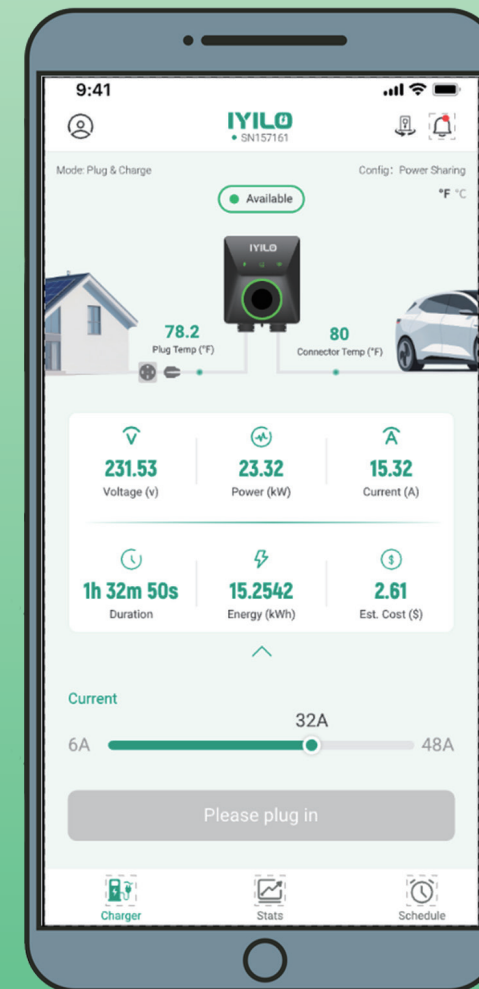


Enjoy your Journey

IYILO APP User Manual



Electrify your Journey



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www.IYILO.shop

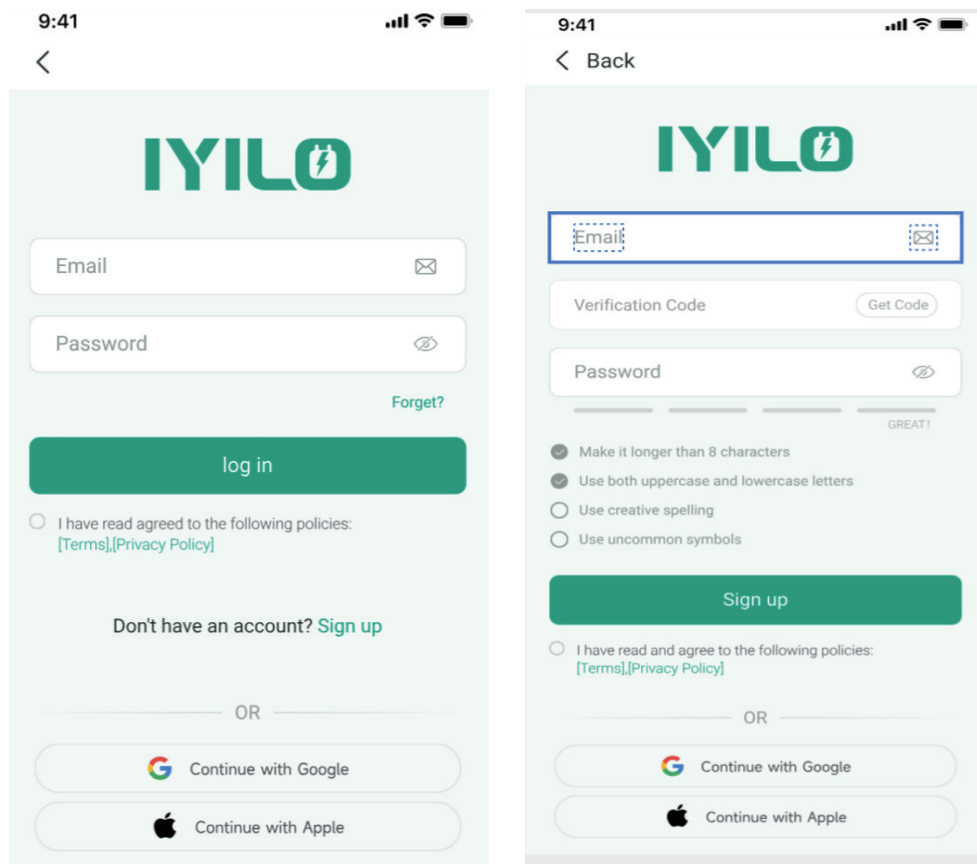
IYILO APP User Manual

- . Ensure your EV charger is installed and operating properly before using the App
- . Ensure you have validate Email address and phone number for APP registration
- . Make sure your mobile device has a stable internet connection for proper App functionality
- . Do not operate the App while driving.

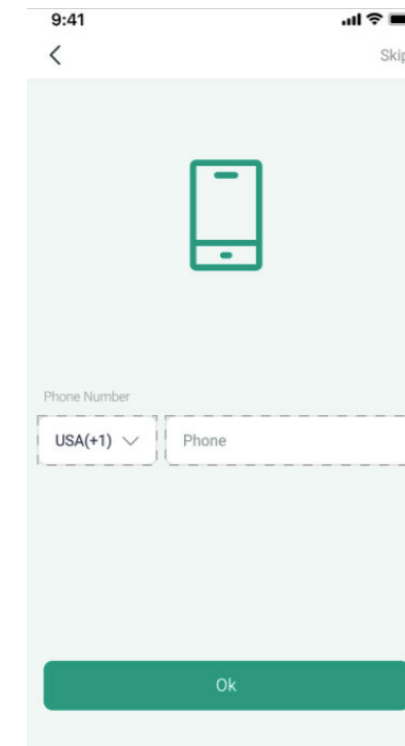
IYILO APP User Guide

1. Log In/ Sign Up

Please Sign Up IYILO APP with your validate Email account and Password. Or Log In if you have one.

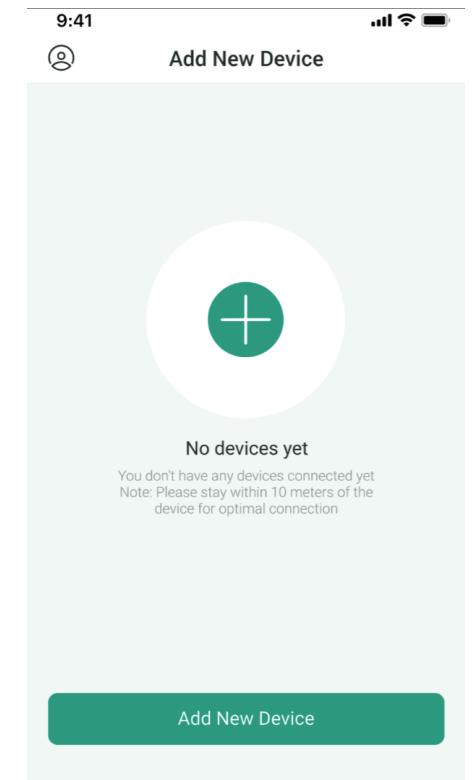


You can either enter your phone number or skip to the next step.



2. Add new device

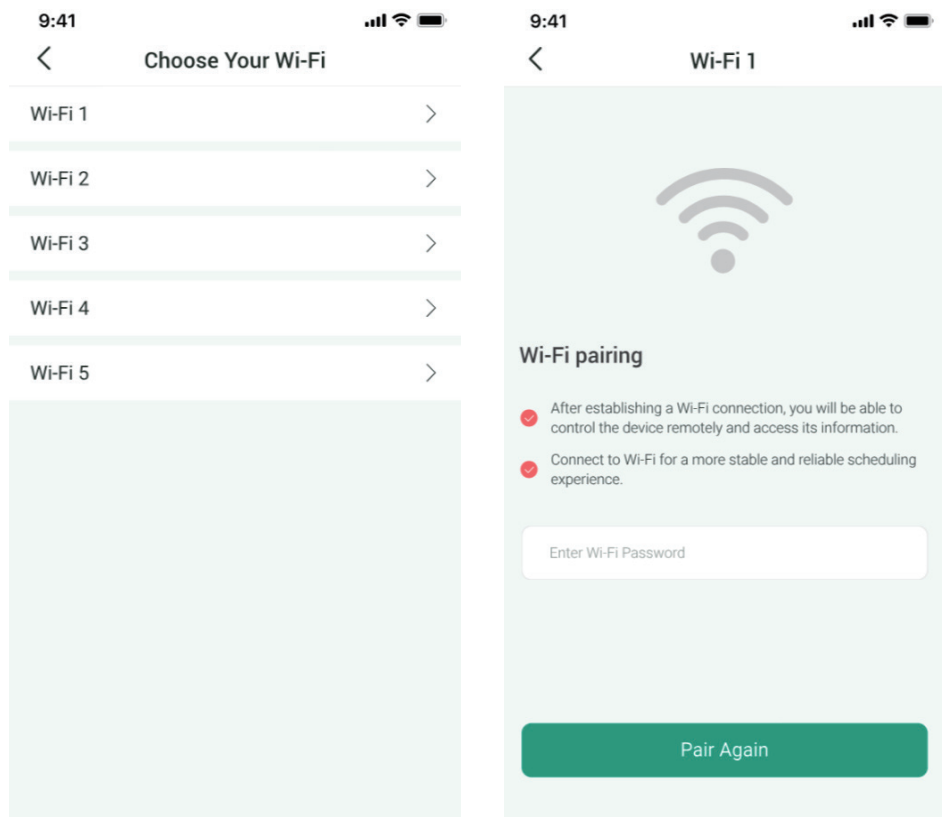
2-1 Once you have signed in to your account, please click the “+” in the middle of the page or click the “Add New Device” button directly to add your EV charger.



Note

1. Please place your phone within 32 ft of the EV charger for optimal connection.
2. Please make sure that the IYILO EV Charger stays powered on while adding a new device

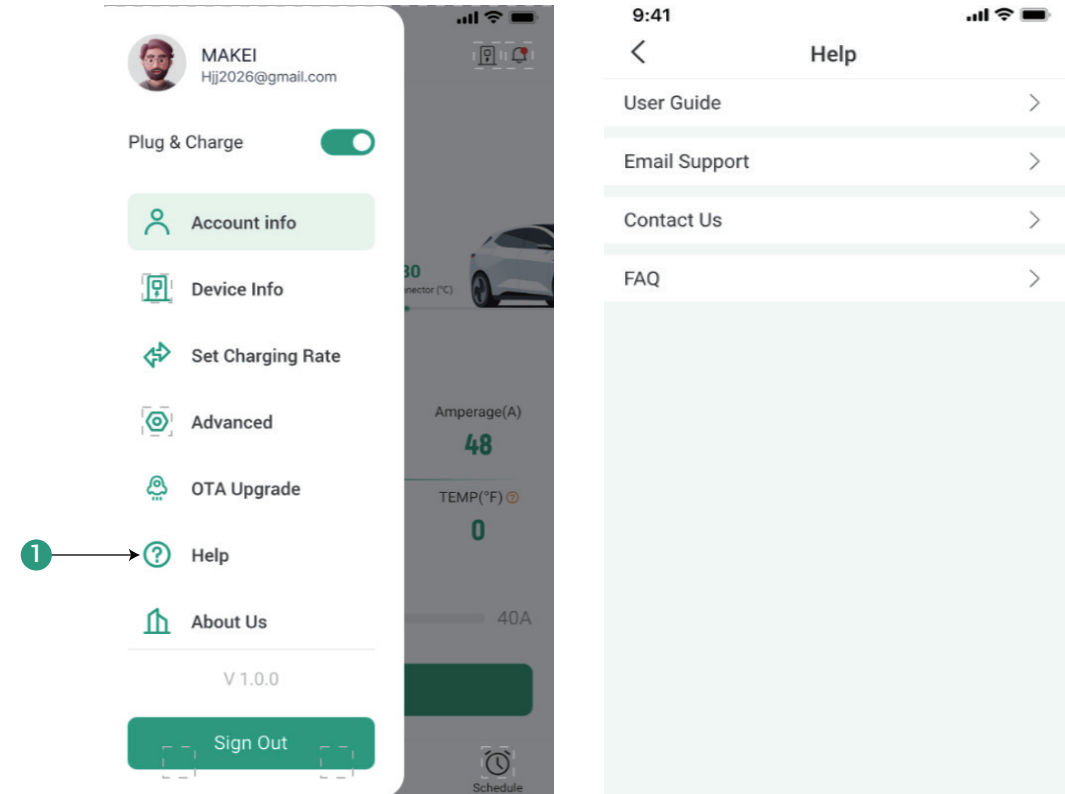
2-2 After the Bluetooth pairing is successful, please select your Wi-Fi network and enter the Wi-Fi password



Note

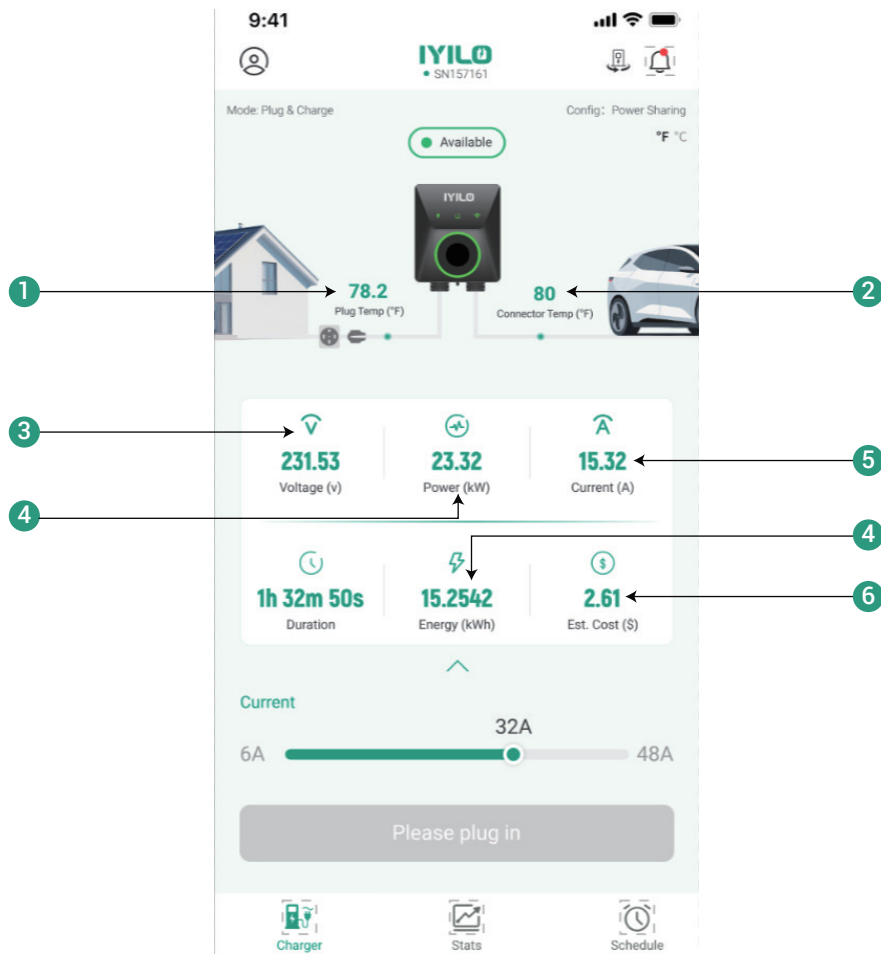
IYILO EV Charger supports 2.4GHz only, please connect to the proper Wi-Fi Signal.

3. Contact Us



1. Click the avatar icon in the top-left corner.
2. Click help ① in the sidebar.
3. There you'll find the EV Charger User Guide, Email Support, and Contact Us to contact our team directly.

4. Status Display on Charger page



- 1.NTC (Temperature Sensor) NEMA14-50P-End
- 2.NTC (Temperature Sensor) Connector-End
- 3.Real-time Voltage
- 4.Real-time power
- 5.Real-time current
- 6.Accumulated energy (kWh)
- 7.Estimated electricity cost (Set basic price to display charge)
- 8.Charging duration

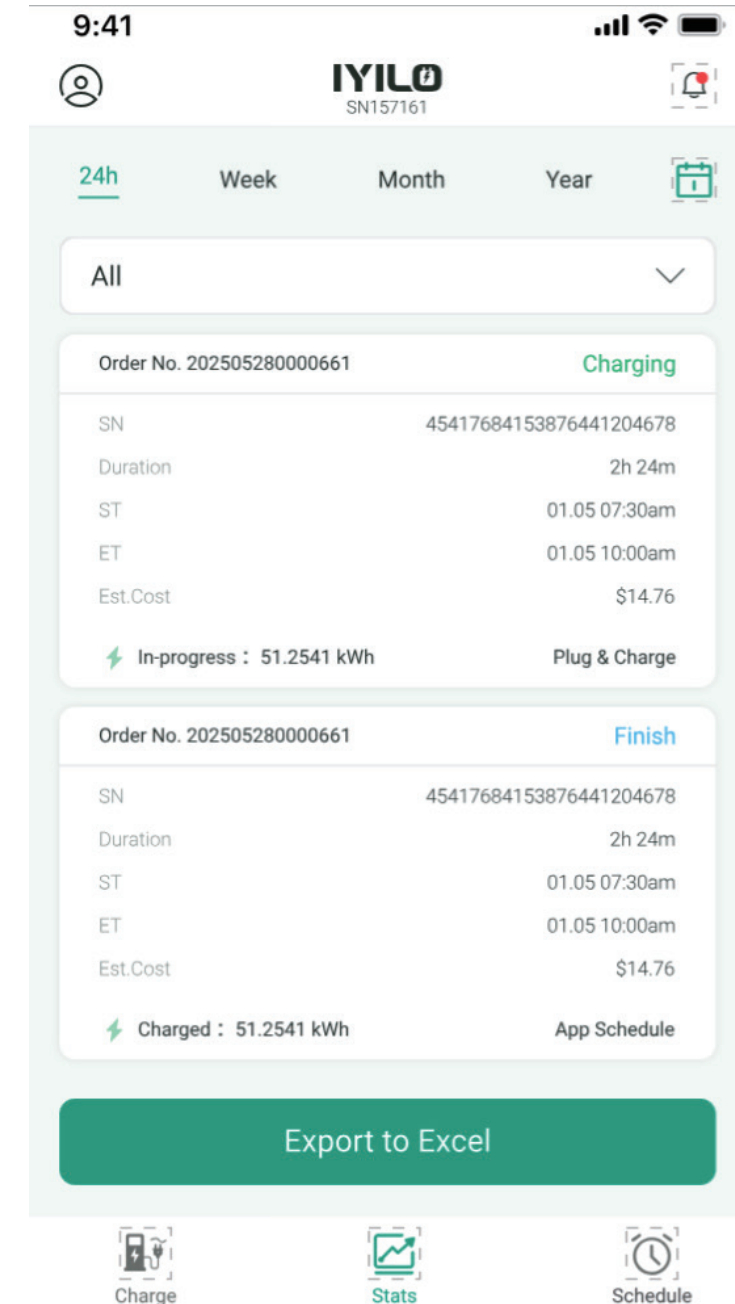
! Note

NTC sensors monitor and display real-time temperatures. Once the temperature exceeds 185°F, the EV charger will automatically reduce the current accordingly until it returns to a safe temperature range.

5. APP Function

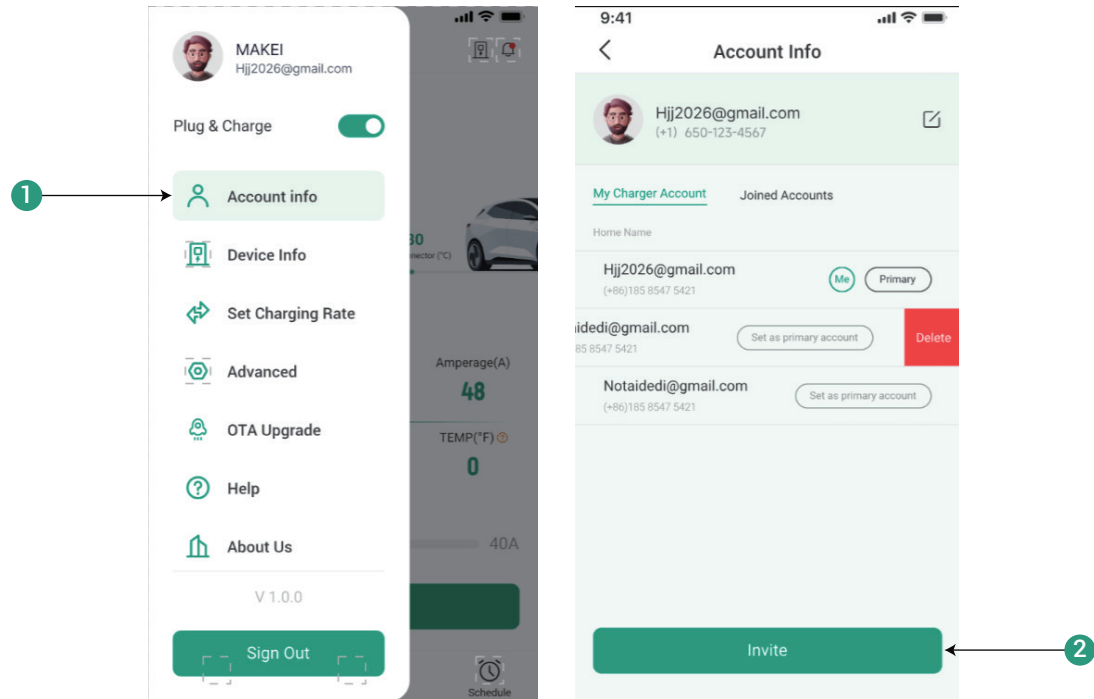
5-1. Look up and export charging data

The IYILO App records your daily charging sessions and syncs them to the cloud. You can also export your charging records as an Excel file and share them with others.



5-2. Multi-account management

The IYILO app allows the account owner to create sub-accounts for others. To do this, simply follow the steps outlined below:



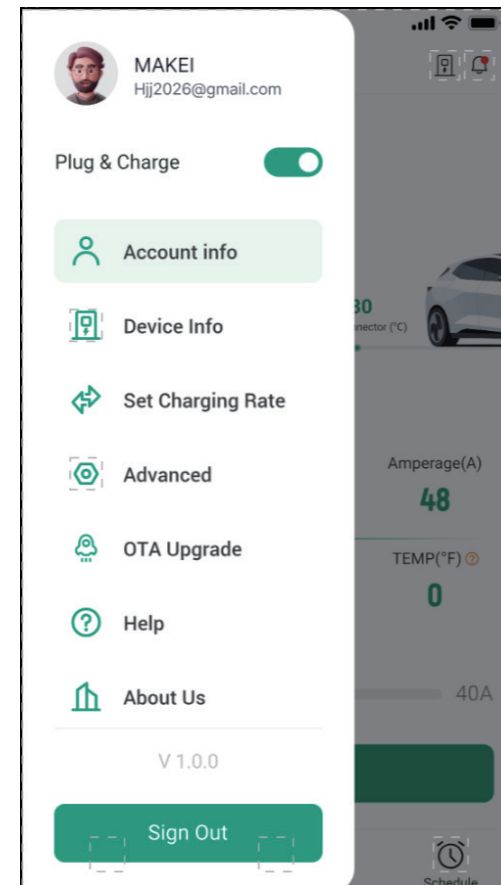
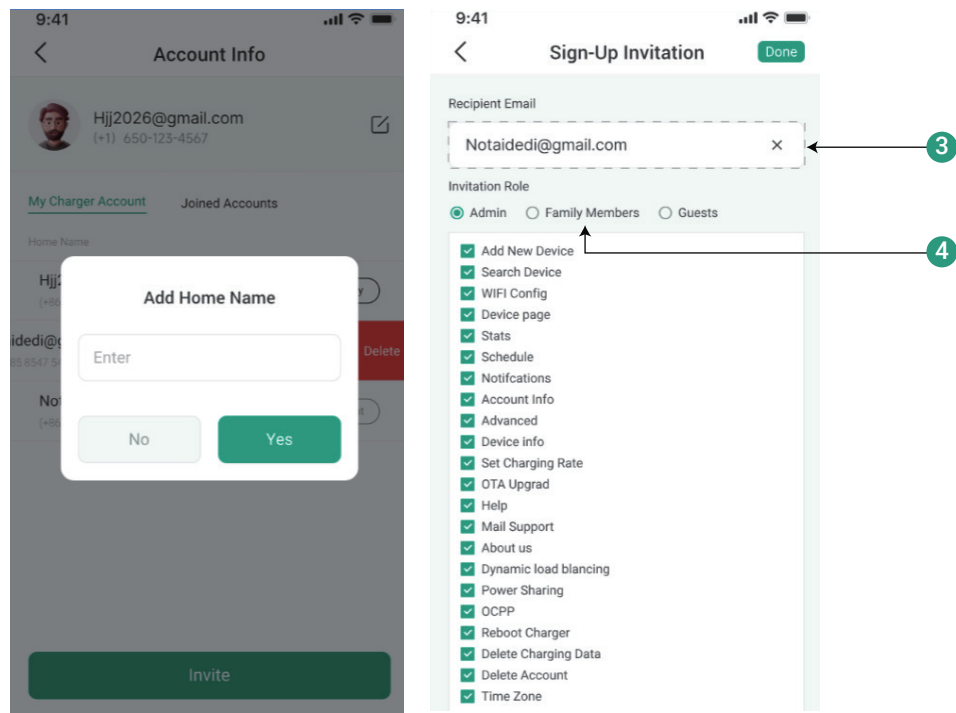
1. Click "Account Info" ①
2. Click "Invite" ②
3. Add your "Home Name" and click "Yes"
4. Enter the invitee's email address. ③
5. Select the Invitation Role to "Family Member" or "Guests" ④
6. Click "Done"

After completing the above steps, an invitation email will be sent to the invited member's email address. Ask the user to activate the sub-account by clicking the activation button in the email.

6. Charging Mode

6-1. Plug & Charge:

The IYILO Charger comes with a preset Plug & Charge mode, allowing you to start charging immediately after installation.

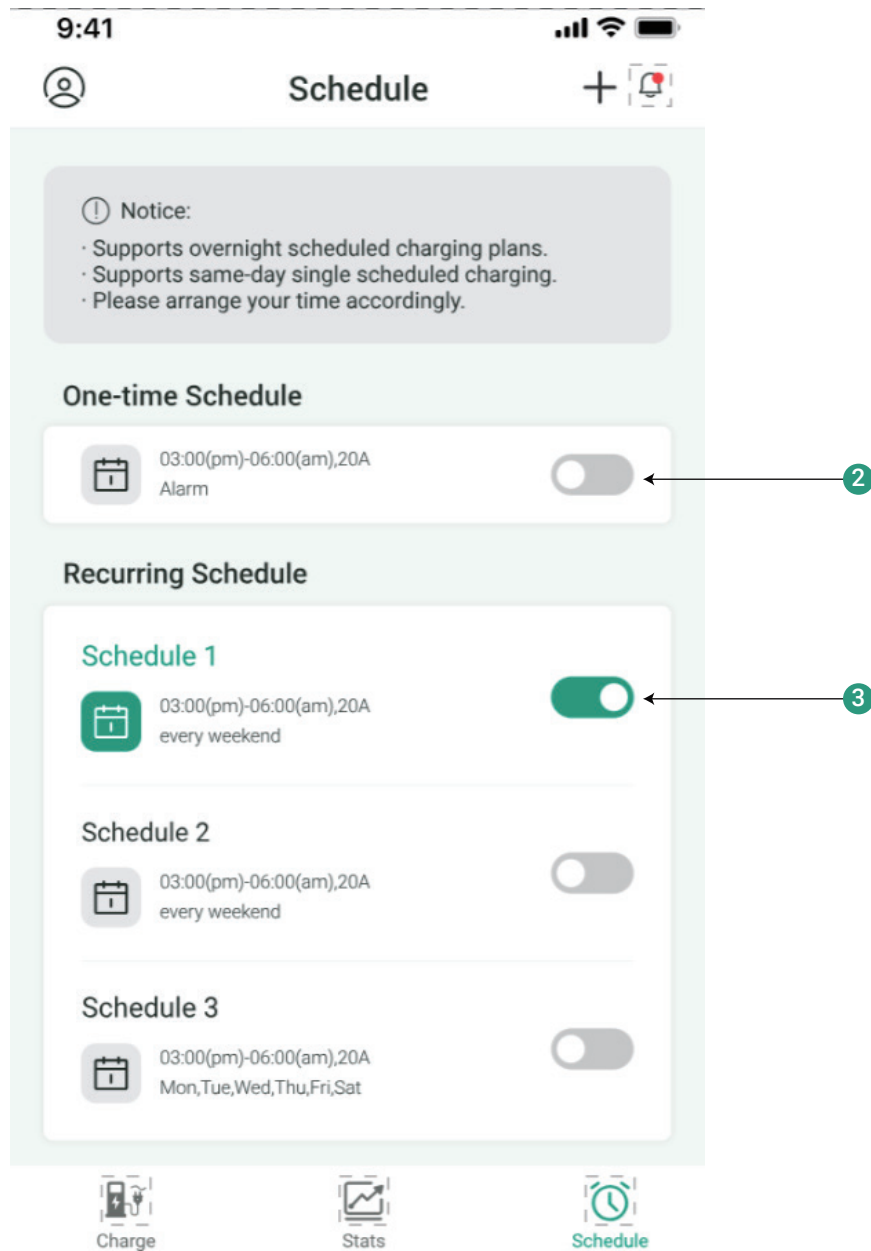


Note

1. The Plug & Charge function is automatically enabled right out of the box. As long as it's enabled, you can charge your EV even if the charger is offline.
2. The Plug & Charge button is located at the top of the sidebar. When the Plug & Charge function is enabled, the scheduling feature will be disabled, and vice versa.

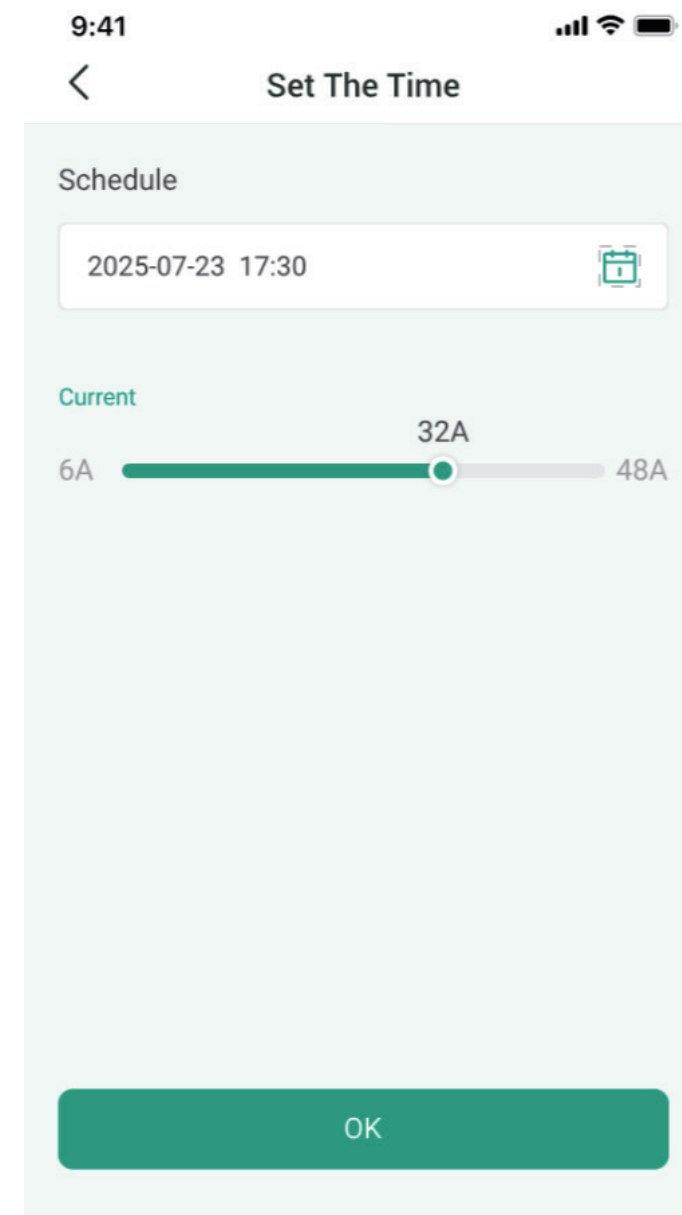
6-2. Schedule Charging

- ① You can find the scheduling feature on the Schedule Charging page.
- ② One-Time Schedule lets you set a single schedule, which must fall within the current month.
- ③ The scheduling feature lets you create one or more recurring schedules.



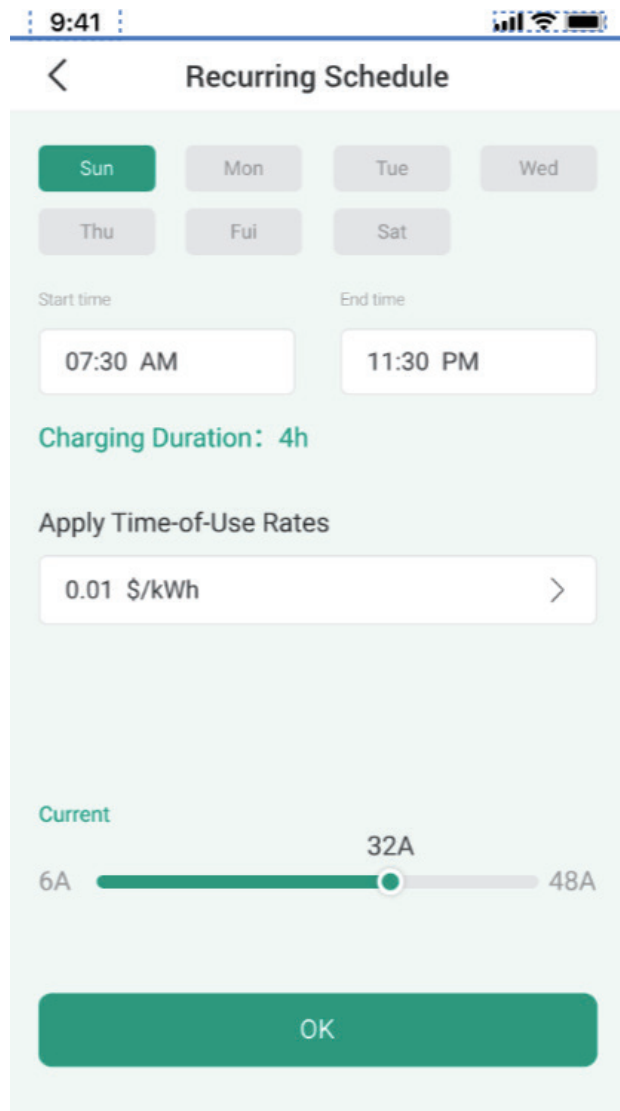
6-2 (1) One-time Schedule

When One-Time Schedule is enabled, you can set a specific date and start time, and no end time is required.



6-2 (2) Recurring Schedule

You can add up to five schedules. When Recurring Schedule is enabled, select the weekdays and charging duration for automatic repeated charging.



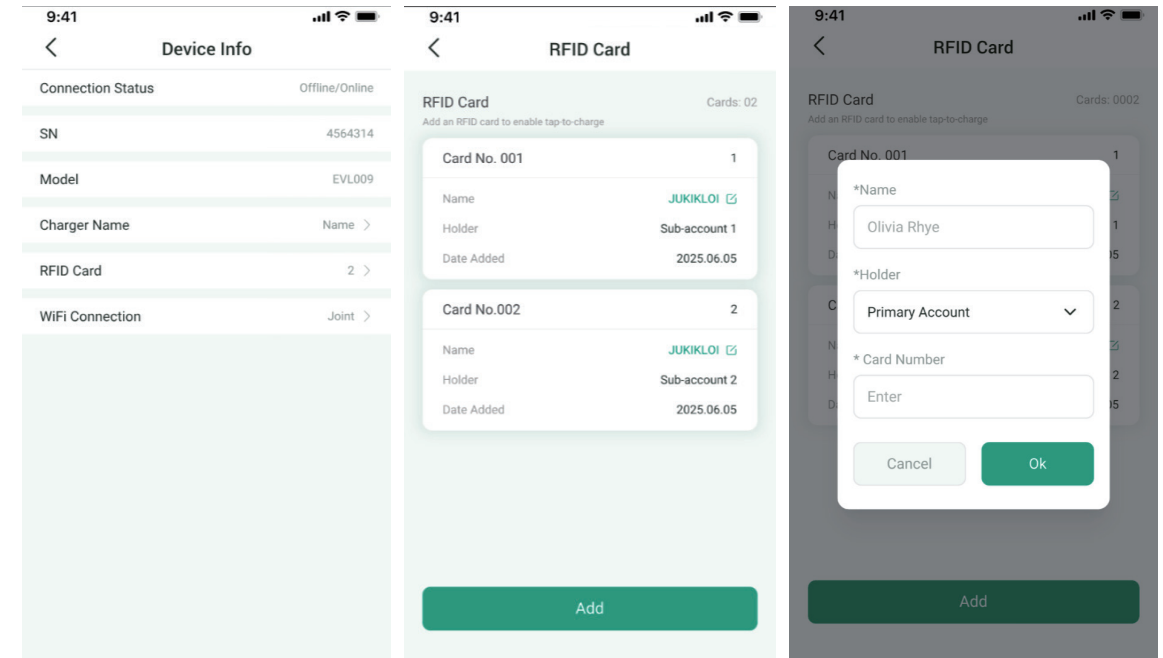
! Note

Scheduled charging cannot be used when Plug & Charge is enabled. Please disable Plug & Charge before setting a schedule.

6-3 RFID Cards

RFID cards must be activated before use.

Go to Device Info → RFID Card → tap Add → enter the card name and number → tap OK.



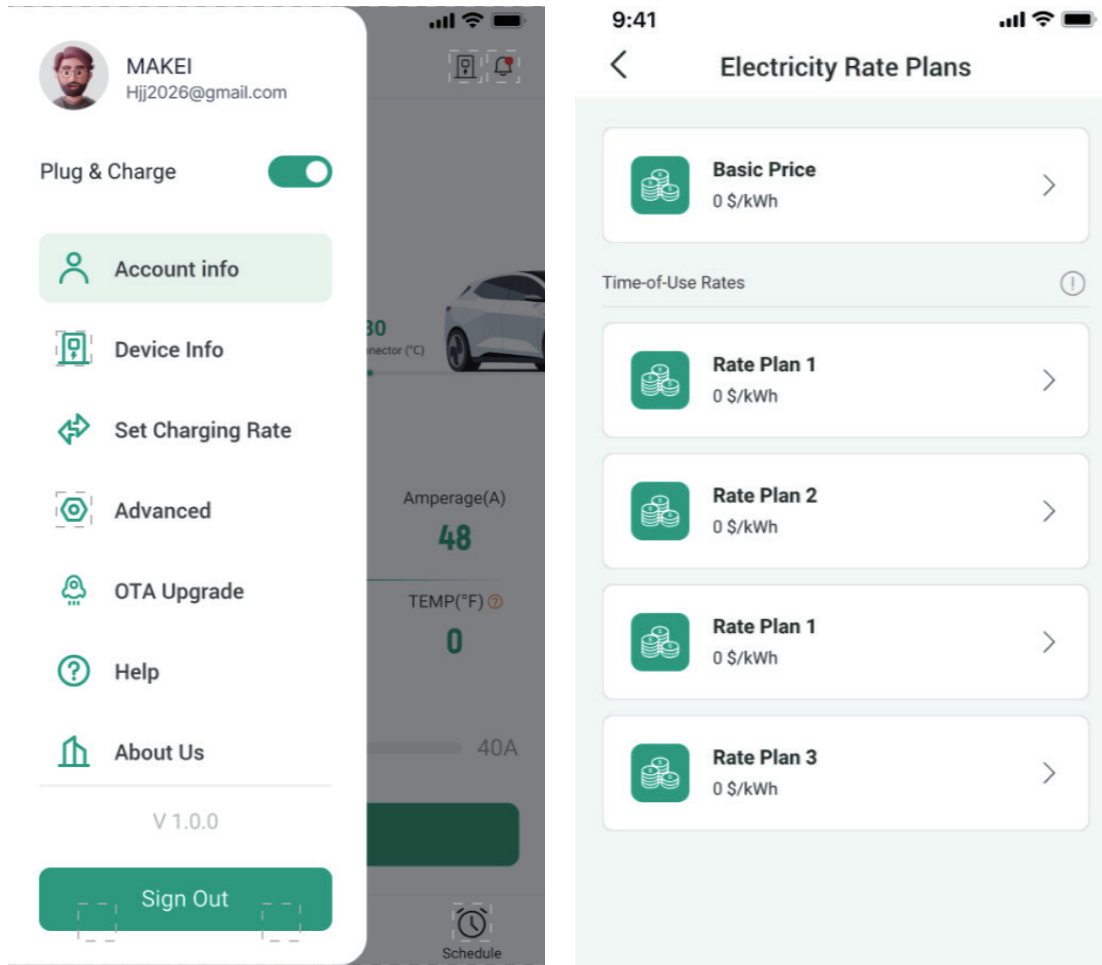
! Note

Once your RFID card is configured in the app, you can start charging by tapping the card on the charger's tap zone.

7. Set Charging Rate

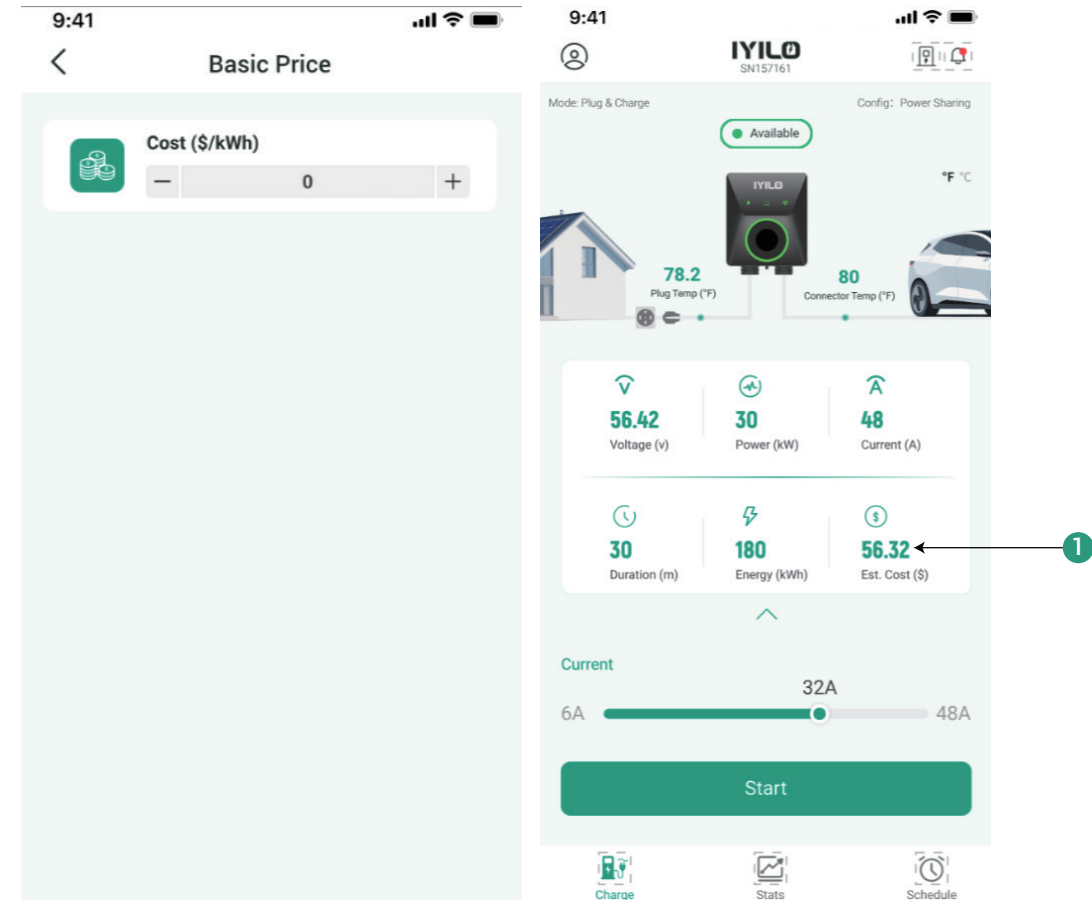
Set Charging Rate lets you calculate your charging cost and apply it to scheduled charging for Time-of-Use (TOU) statistics

To set your charging rate, go to Set Charging Rate in the sidebar. Two types of electricity rates are available: Basic Price and TOU Rate



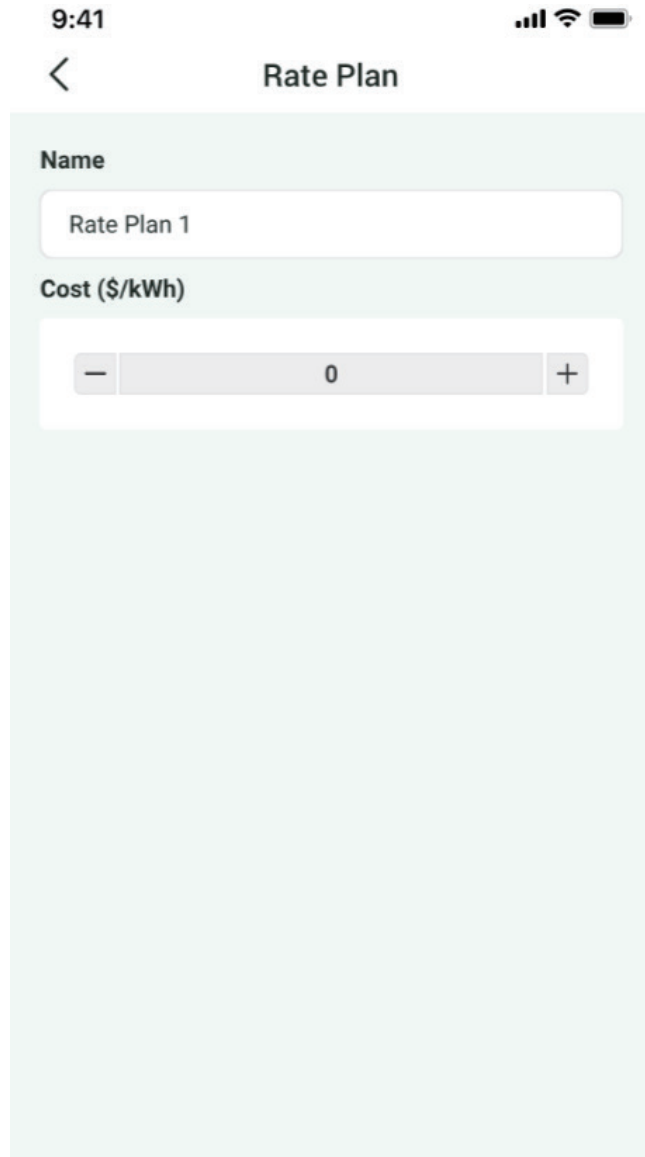
7-1 Basic Price

When you enter the basic price, the estimated cost will appear on the charging page as ① 'Estimated Cost'.



7-2 TOU Rate

For the best scheduled charging experience, enter your Time-of-Use (TOU) rate to better track and understand electricity costs.



Note

1. The "Estimate cost" on the charging page only displays the basic price if it has been entered. Otherwise, it will show "0."
2. The Time-of-Use (TOU) rate is only applicable when scheduling your charging.

8. Advance Setting

The IYILO app features advanced settings to meet the diverse needs of our customers.

8.1 Dynamic loading balancing

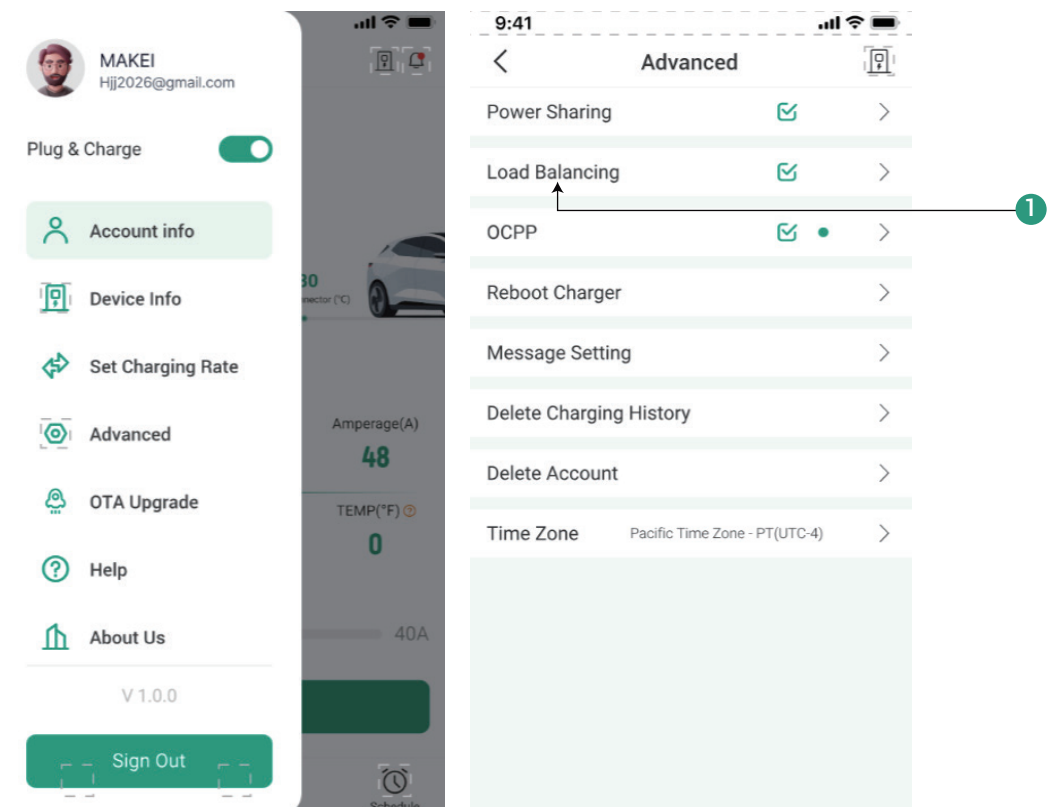
Note

Caution: The dynamic load balancing function can only be configured with an IYILO-owned or licensed energy meter.

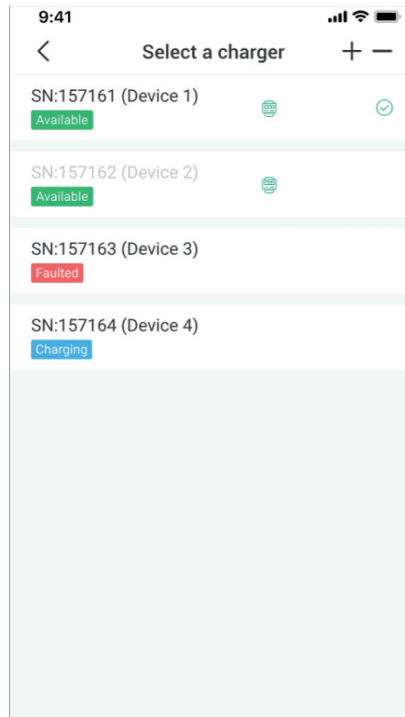
Important: Make sure the IYILO EV Charger has a stable Wi-Fi connection.

Step 1. Please set up your IYILO EV Charger and Energy Meter using the proper installation method.

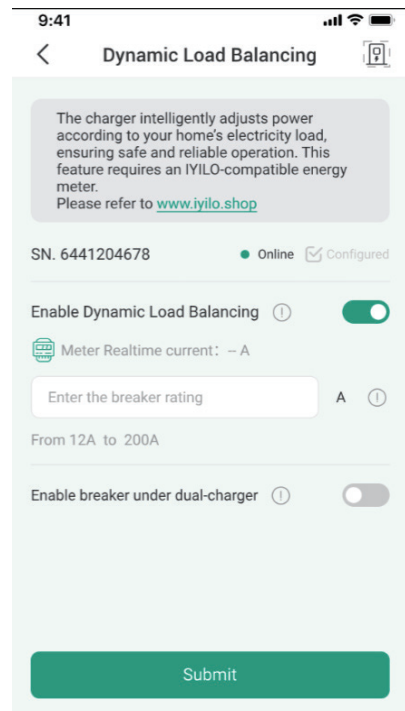
Step 2. Open your "IYILO" APP and click "Advanced" on the sidebar. Then select the "load balancing ①".



Step 3. Select the charger you want to use if your account has multiple chargers.

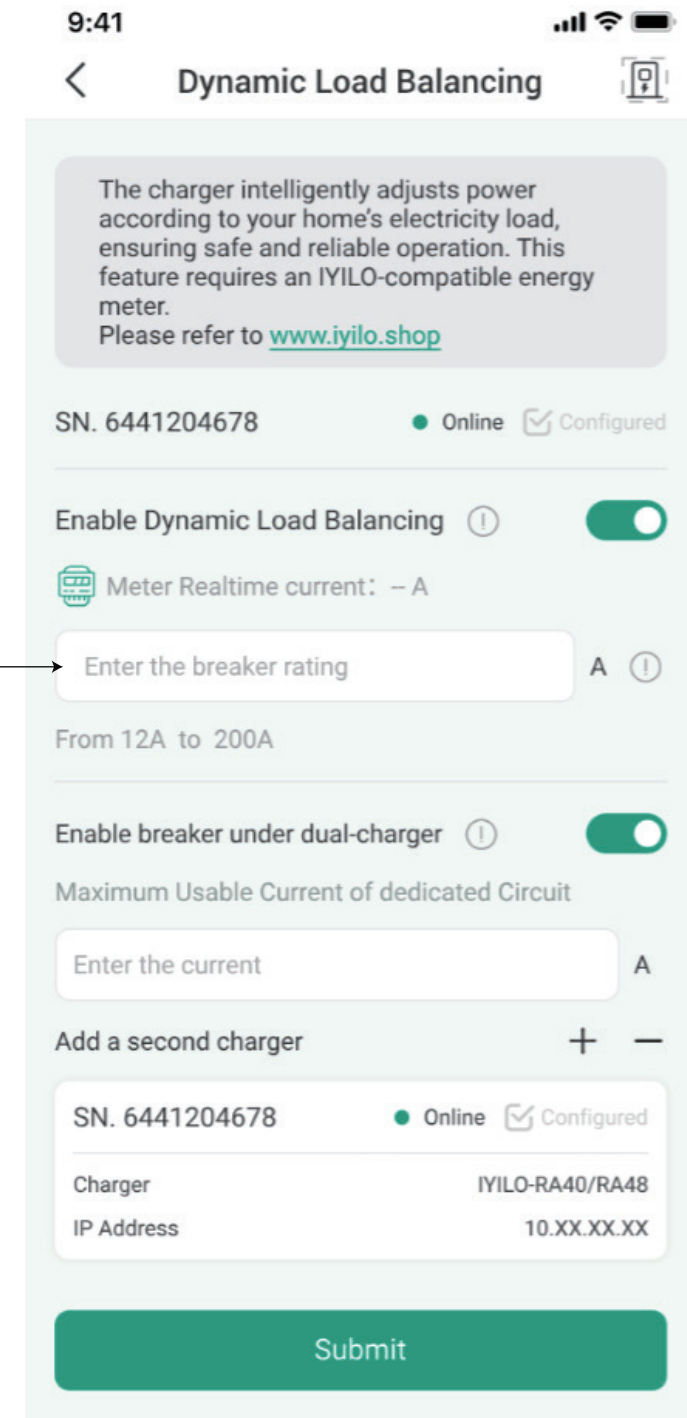


Step 4. Dynamic Load Balancing will automatically measure the current once the charger and energy meter are properly installed on the electrical panel and a stable Wi-Fi connection is available.



Step 5. Enter the rating of the breaker ① protecting the panel where the CT(s) are installed.

①



8.2 Power Sharing

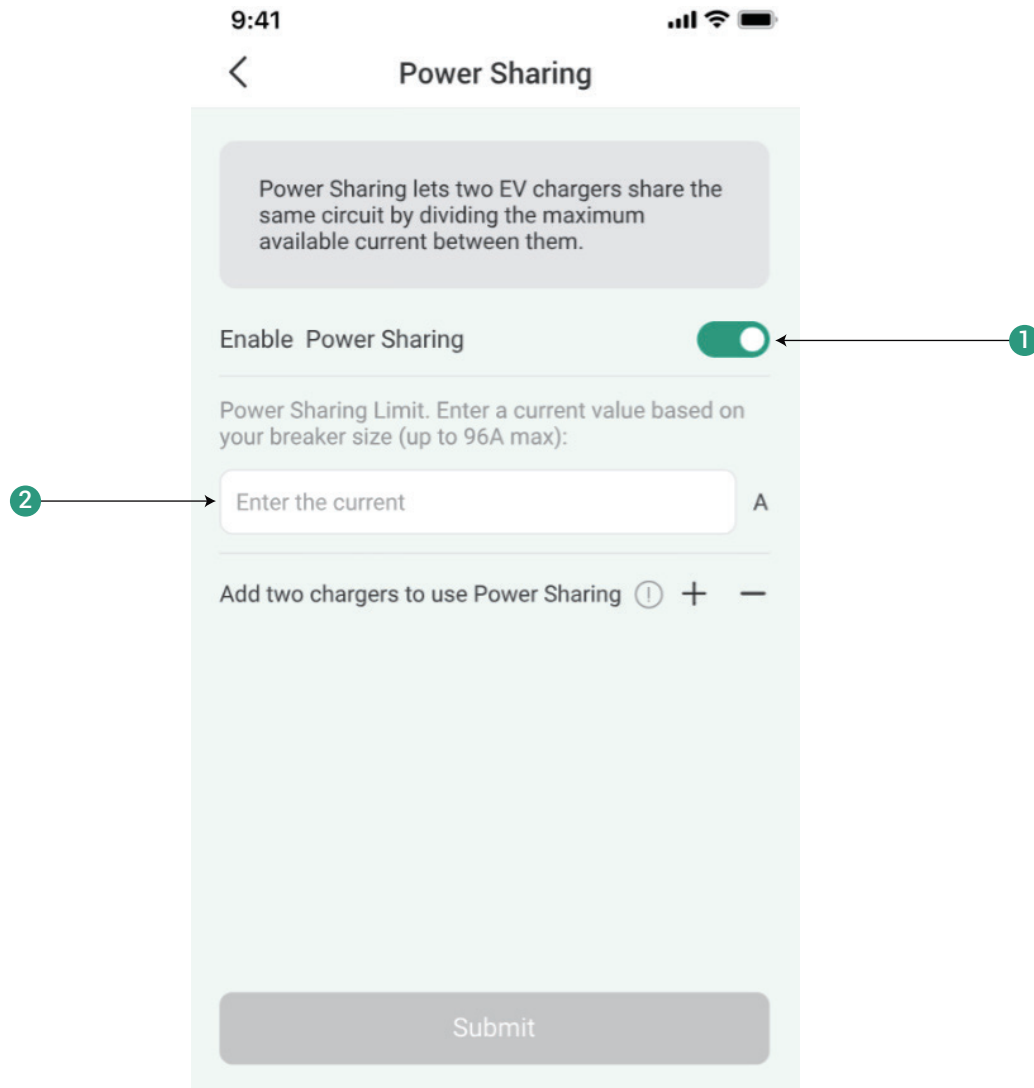
Power Sharing lets two EV chargers share the same circuit by dividing the maximum available current between them.

Step 1. Please install two IYILO chargers onto a dedicated circuit breaker (refer to the Installation Guide).

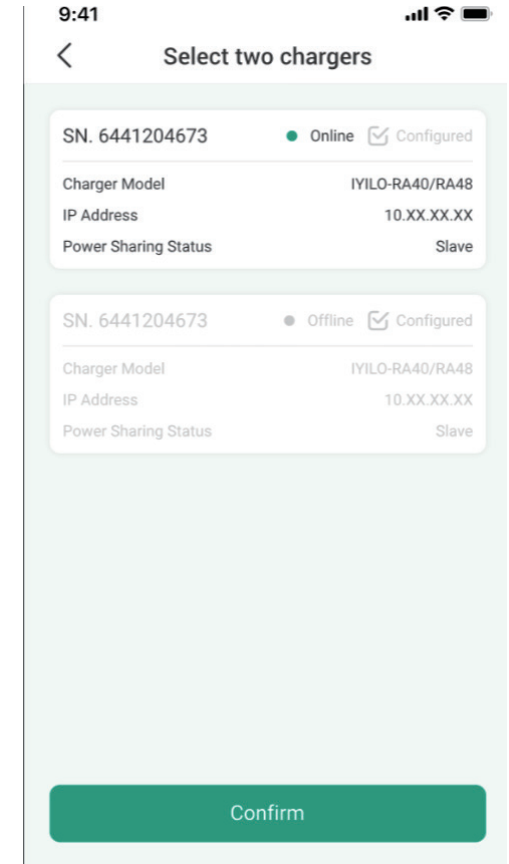
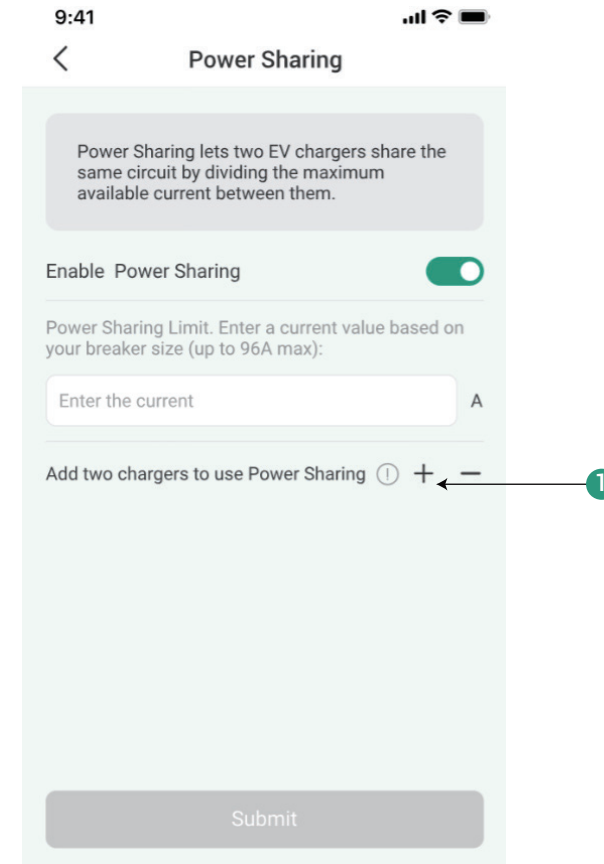
Step 2. Enter the Power Sharing interface and enable the power sharing button①.

Step 3. Enter the Circuit Breaker Current Value ②(eg:60A for 48A Maximum Current)

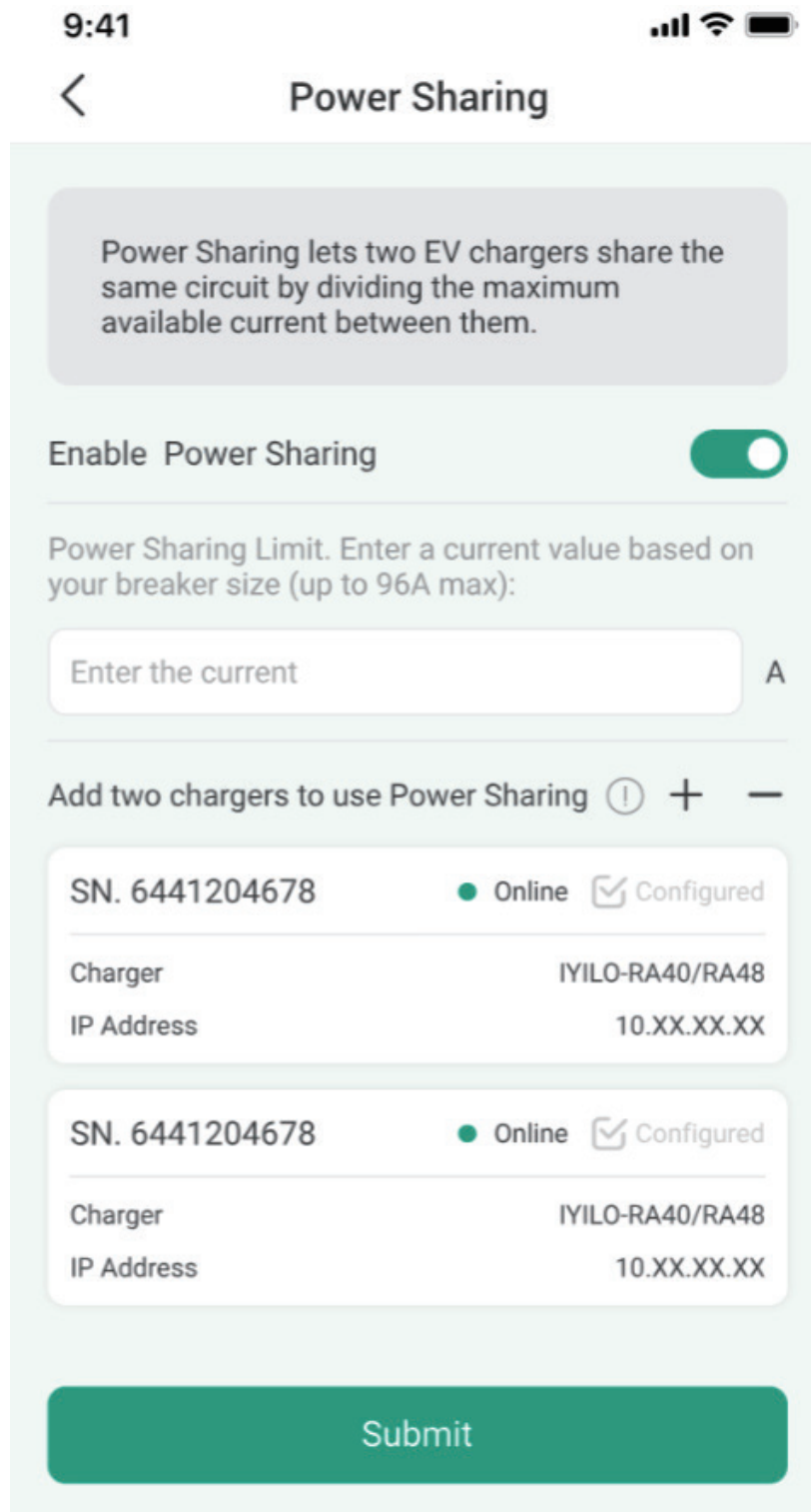
Step 4. Click the “+” to add your two chargers.



(Step 2&3)



Step 5. After selecting the chargers, click 'Submit'.



9. Reboot Charger

You can find the 'Reboot Charger' button in the Advanced menu to restart the charger. Note that the charger can only be rebooted when it is not in use. It cannot be rebooted while charging.

