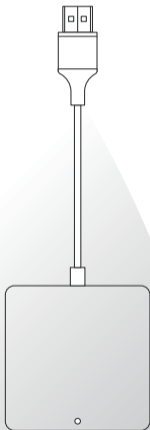


USER MANUAL

Wireless CarPlay / Android Auto / TV Mate Adapter



HDMI™

Notice

* Before using this product, please read all instructions and warnings carefully. Improper use may cause product damage or safety risks to persons/property.

* Do not store this product in high temperature, strong light, or strong magnetic field environments, and avoid placing it in other harsh environments.

* If consumers violate the product instructions and use it inappropriately, Users shall bear full responsibility for any consequences arising from misuse, and the company will not assume any legal liability.

* Non-professionals are strictly prohibited from disassembling this product.

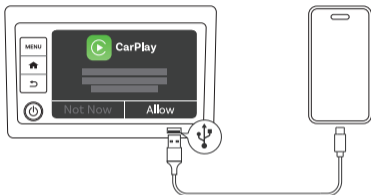
*** The information in this manual is subject to change without prior notice.**

*The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI Trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

Check the Adaptability

■ How to check if your vehicle has factory-installed wired CarPlay?

Connect your iPhone to the car's USB port by your phone's original charging cable. If the following notification pops up on the car, it means your car has built-in CarPlay.



* iPhones must run iOS 10 or later; Android phones must run Android 11 or later for Android Auto.

* If you are still unable to determine whether your car support swired CarPlay, please contact your car dealer for help.



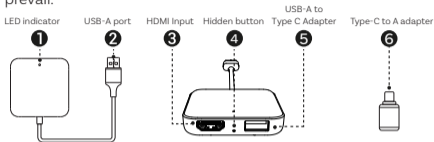
Scan the QR code
to get the
operation video



CarPlay

Hardware Interface

Where this diagram is inconsistent with the product, the product shall prevail.



1 LED indicator

- Red bright light: Power on
- ★ Blue blinking (1Hz): Carcommunication is successful
- Blue light always on: HDMI/CarPlay is working
- ★ Red-blue alternating flashing: Firmware upgrade is in progress
- White light always on: Firmware upgrade is completed
- ★ Red flicker: Firmware upgrade is abnormal
- Green light always on: P2P mode
- ★ White flashes until the key is released: Reset is completed

● Always on

★ flashes

★ Alternating colors

2 USB-A port

Used for power supply and data transmission.

3 HDMI Input

HDMI 1.4, supports a maximum input of 2K (2560*1440) at 60Hz.

4 Hidden button

Long press for 15s to clear all data and restore to factory settings.

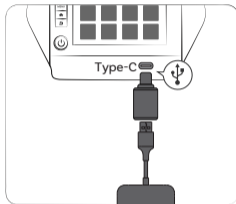
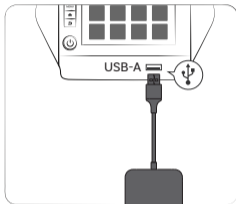
5 USB-A to Type-C Adapter

6 Type-C to A adapter

How to Connect Wireless CarPlay or Wireless Android Auto

■ Product usage steps

Where this diagram is inconsistent with the product, the product shall prevail.



1. Tap the CP/AA icon.

2. Turn on the Wi-Fi and Bluetooth on your phone, then pair with the Bluetooth device named[AUTO-XXXX], and confirm all pairing requests on your phone.



Tap on CP/AA



Turn on the Bluetooth of your mobile phone to search and pair



Click "Pair"



Click "Allow"



Use CarPlay for the car



Bluetooth pairing was successful.



WiFi connection was successful.

* The connection steps for Android Auto are similar to those for CarPlay.

3. Successfully connected to CarPlay or Android Auto (and there is no need to repeat the pairing steps the next time it starts)

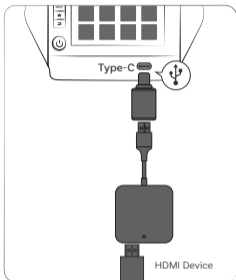
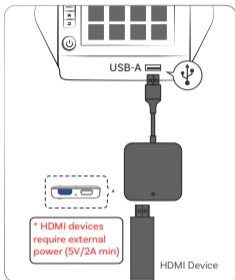


* After the connection is successful, Bluetooth can be turned off, but WiFi must keep turn on.

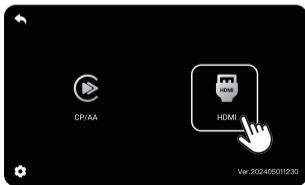
How to Connect HDMI TV (HDMI input)

■ Product usage steps

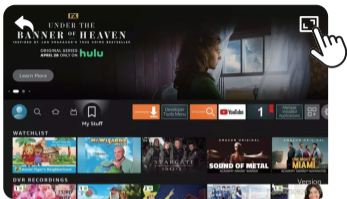
If this diagram does not correspond to the product, the product shall prevail.



1.Click the HDMI icon.



2.Insert the HDMI input source, and the car screen will automatically play the HDMI screen.



Tap to switch to the image stretching, proportional cropping, or original aspect ratio mode.

- * When the screen is fully occupied, the zoom function will not work.
- * The HDMI interface supports hot plugging.* This system supports quick switching between HDMI and CarPlay.
- * You can set the HDMI icon as the default function in the system settings, and this function will be automatically entered every time the device is turned on.
- * When connecting an HDMI device, please use the control method provided with that device (for example: remote control).

Solution to Fault Problems

■ Why can't the device connect to the vehicle?

1. Check Wired CarPlay

First, use your original USB cable to plug your iPhone directly into your car's USB port.

If CarPlay activates: Your car supports wired CarPlay. Proceed to the next step.

If CarPlay doesn't activate: Your car likely lacks wired CarPlay support, meaning the Ottocast won't work. Double-check you're using the original cable and try all available USB ports.

2. Reset Your Car and Ottocast

If your car supports wired CarPlay but you still can't connect, reset both your car's media system and the Ottocast.

Car System: Consult your car's manual or look for a "factory reset" in its settings.

Ottocast: Press and hold the reset button on your Ottocast for 15 seconds.

After resetting, attempt to reconnect.

3. Update or Contact Support

If the issue persists, ensure your Ottocast software is up to date.

If problems persist, Contact online customer support for further assistance.

■ Wireless CarPlay cannot connect, disconnect, difficulty connecting or cannot connect automatically?

1. Reset and Update Your Device: Press and hold the reset hole or button on your device for 15 seconds to perform a reset. After the reset, follow the on-screen prompts or instructions to update the software to the latest version.

2. Clear iPhone Settings: On your iPhone, clear all Bluetooth and Wi-Fi connection records. Then, navigate to Settings > General > CarPlay and remove any previously connected devices. Next, go to Settings > General > Transfer or Reset iPhone > Reset > Reset Network Settings. After resetting your network settings, restart your iPhone and try connecting again. When prompted, make sure to select "Allow" for "Use CarPlay."

■ **Wireless Android auto cannot connect, disconnect, connect difficultly or cannot connect automatically?**

Verify Your Phone's Setup:

First, make sure your phone is running Android 11 or newer. Confirm your phone actually supports Android Auto.

Test with a Wired Connection:

If your phone has Android Auto, connect it to your car using its original USB cable.

If the wired connection fails, it might mean your phone or car doesn't support Android Auto at all. In this case, it's best to check your phone's manual or ask your car dealer for more info.

If wired Android Auto works fine, try these steps:

a. Forget Bluetooth Devices: Go to your phone's Settings > Bluetooth, press and hold on any paired devices, and select "Forget device."

b. Forget Wi-Fi Networks: Head to your phone's Settings > Wi-Fi, press and hold on any connected networks, and select "Forget network."

c. Clear Android Auto Cache: Go to your phone's Settings > Apps > App management > Android Auto > Storage, then hit "Clear all stored data."

d. Reconnect Your Ottocast: After those steps, try connecting your Ottocast product again. If it still doesn't connect, unplug it, then plug it back in and wait for it to connect automatically.

Still having trouble? Check the online upgrade interface for any software updates, or simply contact our online customer support for a quick fix.

■ Why Is My Car's Head Unit Repeatedly Restarting?

1. Inspect the USB Cable: First, ensure your USB cable is plugged in correctly, securely, and completely according to the connection instructions. If it looks good, try swapping it out for a different USB cable.

2. Consider Power Supply: If the issue persists, your car's USB port might not be providing enough power. In this case, you'll need an additional power supply. Please contact our online customer service for a purchase link and a detailed tutorial: <https://youtu.be/1xfme9vLCMg>

3. Important Note for Y-Cable Use: You'll need to provide your own car charger with a cigarette lighter to 5V/2A USB-A female port. Do NOT use a 12V power supply, as this will damage the product.

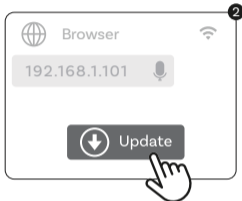
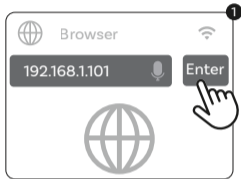
■ Why Does My Car's Head Unit Restart After First Connection?

It's completely normal for your car's head unit to restart when you first connect. This happens because different car screens have varying sizes and resolutions. The restart allows your device to adapt to your car's specific display settings, preventing issues like an incomplete or shrunken screen image.

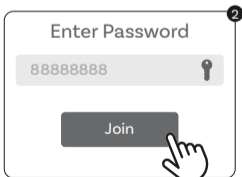
Instructions for upgrading and reporting issues for iPhone users

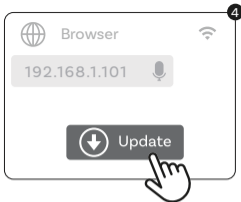
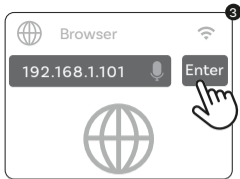
1. Firmware Upgrade

1.1 Upgrade in CarPlay connected state.



1.2 Upgrade when CarPlay is not connected.





- * Please do not turn off the power during the update process.
- * After the upgrade is completed (LED turns white), please unplug the adapter.
- * After updating, please re-pair your phone.

2. Reporting issues

2.1 Fill in the table and submit.

1

Car brands	Volkswagen
Car models	Passat
Car years	2023

Upload log

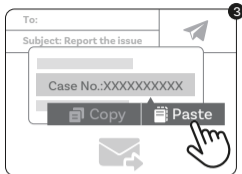
2.2 Copy the case number.

2

Car brands	Volkswagen
Case No.:	XXXXXXXXXX

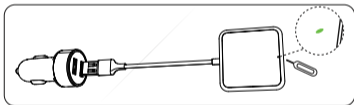
Copy Paste

2.3 Send the case number to the seller.

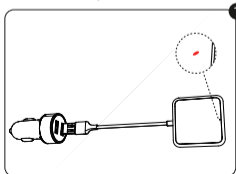


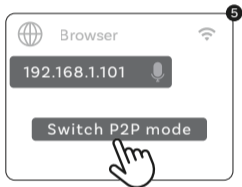
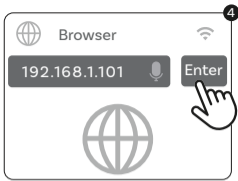
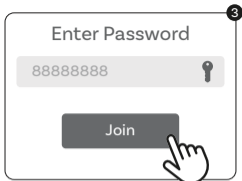
Instructions for upgrading and reporting issues for Android phone users

1. Enter P2P path 1



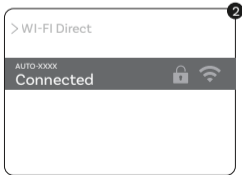
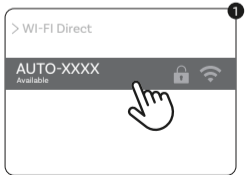
2. Enter P2P path 2

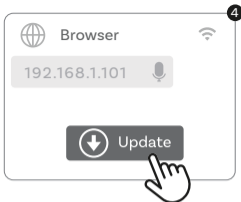
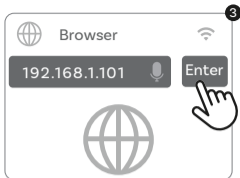




3. Firmware upgrade in P2P mode

Please find the Wi-Fi Direct feature on your phone.





* Please find the Wi-Fi Direct feature on your phone.

* The path to enter WiFi Direct function varies slightly among different phones. Taking Google Pixel 6Pro as an example:

Settings → **Network & internet** → **Internet** → **Network preferences**
→ **WiFi Direct**

* Please wait for WiFi to be connected before performing any other operations

* Please do not turn off the power during the update process.

* After the upgrade is completed (with the LED in color white), please unplug the adapter.


* After updating, please re-pair your phone.


4. Reporting issues in P2P mode

4.1 Fill in the table and submit.

1

Car brands	Volkswagen
Car models	Passat
Car years	2023

 **Upload log**



4.2 Copy the case number.

2

Car brands	Volkswagen
------------	------------

Case No.:XXXXXXXXXX

 **Copy**  **Paste**





4.3 Send the case number to the seller.


3


To:

Subject: Report the issue

Case No.:XXXXXXXXXX

 **Copy**  **Paste**





Packing list



Car TV Mate Max x1



USB to plug adapter x1



User Manual x1



Packaging Box x1

After-sales service commitment

1. Warranty period:

This product has a 2-year warranty from the date of purchase.

Please keep the purchase receipt (such as invoice or order screenshot) as the basis for warranty.

2. Warranty Coverage

The warranty covers failures caused by defects in materials or manufacturing.

The following are not covered by the warranty:

...Man-made damage (such as dropping, liquid spillage).

...Unauthorized modifications or repairs.

...Normal wear and tear or consumables (such as batteries, accessories).

3. Lifetime technical support

We provide lifetime free technical support.

You can contact us via email:

For inquiries submitted on weekdays (Monday to Friday), we promise to respond within 18 hours. There may be a slight delay on weekends and statutory holidays.

Warning

■ FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference;
- (2) this device must accept any interference received, including interference that may cause undesired operation.

■ IC Warning

This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

« Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même s'il est susceptible d'en compromettre le fonctionnement. »

The product should be kept at least 20cm away when used.

Le produit doit être conservé au moins 20cm une fois utilisé.

■ LP0002警語:

「取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。」

■ 5G Wi-Fi的警語:

應避免影響附近雷達系統之操作。

高增益指向性天線只得應用於固定式點對點系統。

■ Public Land Mobile Network


「減少電磁波影響，請妥適使用」


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 Scan the QR code below to view the English version of the operation manual or user support video.


 スマートフォンのカメラでQRコードを読み取って、日本語の操作ガイドまたは操作動画をご覧ください。


 아래 QR코드를 스캔하여 한국어 매뉴얼 또는 사용자 지원 영상을 확인하세요.

 Escanee el código QR a continuación para ver el manual en español o el video de soporte al usuario.

 Digitalize o código QR abaixo para ver o manual em português ou o vídeo de apoio ao utilizador.

 Scannez le code QR ci-dessous pour afficher le manuel en français ou la vidéo d'assistance utilisateur.

 Scannen Sie den QR-Code unten, um die deutsche Bedienungsanleitung oder das Benutzer-Support-Video anzuzeigen.

 Scansiona il codice QR qui sotto per visualizzare il manuale italiano o il video di supporto utente.

 掃描以下的二維碼，以查看操作手冊的中文版或用戶支援影片。

