

Homedics®

shiatsu pro + massage cushion
with soothing heat



INSTRUCTION MANUAL AND WARRANTY INFORMATION

1-year limited warranty

SBM-380H-AU

IMPORTANT SAFETY INSTRUCTIONS

WHEN USING ELECTRICAL PRODUCTS, ESPECIALLY WHEN CHILDREN ARE PRESENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING.

DANGER: TO REDUCE THE RISK OF ELECTRIC SHOCK:

- **ALWAYS** unplug the unit from the electrical outlet immediately after using and before cleaning.
- **DO NOT** reach for a unit that has fallen into water. Unplug it immediately.
- Never use pins or other metallic fasteners with this appliance.
- **DO NOT** place or store appliance where it can fall or be pulled into a tub or sink.
- **DO NOT** place in or drop into water or other liquid.

WARNING: TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use and before putting on or taking off parts or attachments.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by Homedics; specifically any attachments not provided with the unit.
- **NEVER** operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a Homedics Service Center for examination and repair.
- Keep the cord away from heated surfaces.
- **NEVER** drop or insert any object into any opening.
- **DO NOT** operate where aerosol (spray) products are being used or where oxygen is being administered.
- **DO NOT** operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- **DO NOT** use this massager in close proximity to loose clothing or jewelry.
- Keep long hair away from massager while in use.
- **DO NOT** carry this appliance by the supply cord or use cord as a handle.
- To disconnect, turn all controls to the "off" position, then remove plug from outlet.
- **DO NOT** use outdoors.
- **NEVER** operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- All servicing of this massager must be performed by authorized Homedics service personnel only.

SAVE THESE INSTRUCTIONS

CAUTION: PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE OPERATING.

- If you have concerns regarding your health, consult your doctor before using this product.
- Those with the following conditions should consult their doctor before using this product:
 - Pregnancy
 - Malignant Tumor
 - Diabetes
 - Conditions requiring rest
 - Heart Disease
 - Pacemakers
- If at any time soreness, rash or pain occurs, discontinue use and consult your physician.
- **NEVER** use this product directly on swollen or inflamed areas, skin eruptions or an open wound.
- A massage session longer than 15 minutes is not recommended.

Please note: Not recommended for use on wooden surfaces as the zipper may damage the wood. Caution is also recommended when using on upholstered furniture.

Note: Only gentle force should be exerted against the unit in order to eliminate any/all risk of injury. You may soften massage force by placing a towel between yourself and the unit.

MAINTENANCE

TO STORE

- Turn off the unit and store in a cool, dry place.

TO CLEAN

- Clean only with a soft, damp cloth and mild cleansing agent. NEVER allow water or any other liquids to come into contact with the unit.
- **DO NOT** immerse in any liquid to clean.
- **NEVER** use strong abrasives, detergents, or cleansing agents.
- **NEVER** use abrasive cleaners, brushes, gasoline, kerosene, glass or furniture polish, or paint thinner to clean.
- **DO NOT** attempt to repair the massager. There are no user-serviceable parts. For service, contact Consumer Relations at the number listed in the Warranty section.

INSTRUCTIONS FOR USE

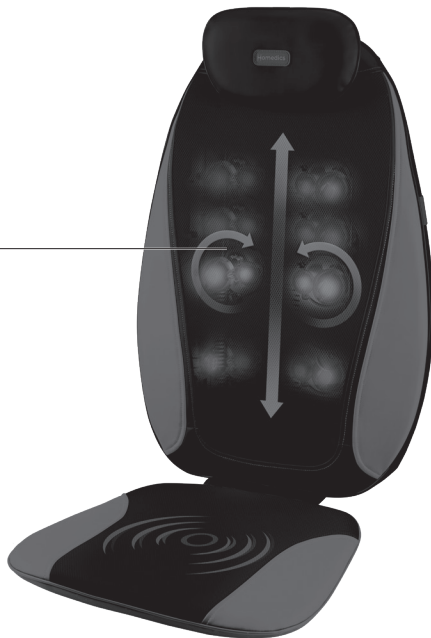
1. Untie cord strap, extend cord, and insert plug into a 220-240 volt household electrical outlet to power the unit.
2. Attach the cushion to most chairs for a luxurious massage as you read, rest, or even work. See next page for instructions on the use of the hand control.

STRAPPING SYSTEM

The massage cushion incorporates a unique strapping system that allows you to fasten it to almost any chair. Just slip the straps over the seat or chair and adjust fastening straps to secure. Your massager won't slip or slide away.

MOVING MASSAGE MECHANISM

With LED illumination (glows red when heat is activated).



Note: The moving massage mechanism always “parks” or finishes in its lowest position. It will continue to this position after the power has been turned off. If the electrical supply is interrupted, when power is restored, the mechanism will “park” or move to its lowest position.

INSTRUCTIONS FOR USE - HAND CONTROL

(1) DEMO BUTTON

For a brief demonstration of the features of the massaging cushion, press the DEMO button. The unit will briefly go through each function. Once complete, the unit automatically turns off. The LED lights will blink to indicate the active functions.

(2) POWER BUTTON

To turn on the massage functions, first press the power button. The LED indicator will illuminate and confirm your selection. To turn off the massage functions, simply press the button again. The LED indicator will blink while the massage mechanism returns to its lowest point, and then it will turn off.

(3) HEAT BUTTON

For soothing heat when massage is on, simply press the Heat button and the corresponding LED light will illuminate. To deselect, press the button again and the corresponding LED light will turn off. For your safety, heat cannot be turned on if massage is not selected.

MESSAGE ZONES

Zone buttons cause the moving massage mechanism to target specific areas of the back. To select a massage area, simply press the button and the corresponding LED light will illuminate. To deselect, simply press the button again and the corresponding LED light will turn off.

(4) FULL BACK

The massage mechanism travels up and down the back.

(5) UPPER BACK

The massage mechanism focuses from the mid to upper back.

(6) LOWER BACK

The mechanism focuses from the mid to lower back.

(7) SPOT MASSAGE

While the massage function is activated, press either button to stop and focus the massage action in one place. Once the unit is operating in spot massage, you may adjust the mechanism position by holding down either button until the desired position is reached. The up arrow will move the mechanism upward, and the down arrow will move it down. Once you release the button, the mechanism will stop in place.

(8) SEAT VIBRATION

To turn on seat vibration, press Seat Vibration button once for low intensity, again for medium intensity, and a third time for high intensity. The corresponding LED light will illuminate. To turn off seat vibration, simply press Seat Vibration for a fourth time.

Note: There is a 15-minute auto shut-off on the unit for your safety.





LIMITED 1-YEAR WARRANTY

We or **us** means Homedics Australia Pty Ltd ACN 31103 985 717 and our contact details are set out at the end of this warranty;

You means the purchaser or the original end-user of the Goods. You may be a domestic user or a professional user;

Supplier means the authorised distributor or retailer of the Goods that sold you the Goods in Australia and New Zealand; and

Goods means the product or equipment which was accompanied by this warranty and purchased in Australia and New Zealand.

For Australia:

Our Goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled, subject to the provisions of the Australian Consumer Law, to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled, subject to the provisions of the Australian Consumer Law, to have the Goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This is not a complete statement of your legal rights as a consumer.

For New Zealand:

Our Goods come with guarantees that cannot be excluded under the Consumer Guarantees Act 1993. This guarantee applies in addition to the conditions and guarantees implied by that legislation.

The Warranty

Homedics sells its products with the intent that they are free of defects in manufacture and workmanship under normal use and service. In the unlikely event that your Homedics product proves to be faulty within 1 year from the date of purchase due to workmanship or materials only, we will replace it at our own expense, subject to the terms and conditions of this guarantee. The warranty period is limited to 3 months from the date of purchase for products used commercially/professionally.

Terms and Conditions:

In addition to the rights and remedies that you have under the Australian Consumer Law, Consumer Guarantees Act of New Zealand or any other applicable law and without excluding such rights and remedies warranty against defects: The Goods are designed to withstand the rigors of normal household use and are manufactured to the highest standards using the highest quality components. Whilst unlikely, if, during the first 12 months (3 months commercial use) from their date of purchase from the Supplier (Warranty Period), the Goods prove defective by reason of improper workmanship or materials and none of your statutory rights or remedies apply, we will replace the Goods, subject to the terms and conditions of this warranty.

We do not have to replace the Goods under this Additional Warranty if the Goods have been damaged due to misuse or abuse, accident, the

DISTRIBUTED BY

AUSTRALIA: Homedics Australia Pty Ltd, 14 Kingsley Close, Rowville, VIC 3178 | Phone: (03) 8756 6500

NEW ZEALAND: CDB Media Ltd, 4 Lovell Court, Albany, Auckland, New Zealand 0800 232 633

attachment of any unauthorised accessory, alteration to the product, improper installation, unauthorised repairs or modifications, improper use of electrical/power supply, loss of power, malfunction or damage of an operating part from failure to provide manufacturer's recommended maintenance, transportation damage, theft, neglect, vandalism, environmental conditions or any other conditions whatsoever that are beyond the control of Homedics.

This Warranty does not extend to the purchase of used, repaired or second-hand products or to products not imported or supplied by Homedics Australia Pty Ltd, including but not limited to those sold on offshore internet auction sites. This Warranty extends only to consumers and does not extend to Suppliers.

Even when we do not have to replace the Goods, we may decide to do so anyway. In some cases, we may decide to substitute the Goods with a similar alternative product of our choosing. All such decisions are at our absolute discretion. All such replaced or substituted Goods continue to receive the benefit of this Additional Warranty for the time remaining on the original Warranty Period (or three months, whichever is the longest).

This Additional Warranty does not cover items damaged by normal wear and tear including but not limited to chips, scratches, abrasions,

discolouration and other minor defects, where the damage has negligible effect on the operation or performance of the Goods.

This Additional Warranty is limited to replacement or substitution only. As far as the law permits, we will not be liable for any loss or damage caused to property or persons arising from any cause whatsoever and shall have no liability for any incidental, consequential, or special damages.

This warranty is only valid and enforceable in Australia and New Zealand.

Making a Claim:

In order to claim under this Warranty, you must return the Goods to the Supplier (place of purchase) for replacement. If this is not possible, please contact our Customer Service department by email: cservice@homedics.com.au or at the address below.

All returned Goods must be accompanied by satisfactory proof of purchase which clearly indicates the name and address of the Supplier, the date and place of purchase and identifies product. It is best to provide an original, legible, and unmodified receipt or sales invoice.

You must bear any expense for return of the Goods or otherwise associated with making your claim under this Additional Warranty.

Homedics Customer Service:
Email: cservice@homedics.com.au



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