

Safety Warnings

- Read all the instructions carefully before using the unit and keep them for future reference.
- Retain the manual. If you pass the unit onto a third party, make sure to include this manual.
- The device is restricted to indoor use only when opening in the 5G WLAN band in the following countries:

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK

Damage

- Please inspect the unit for damage after unpacking.
- Do not continue to operate the unit if you are in any doubt about it working normally, or if it is damaged in any way - switch off, unplug from the mains socket and consult your dealer.

Wireless Devices

- Wireless devices can transmit radio frequency (RF) energy, whenever batteries are installed and the wireless device is turned on (If it has an On/Off switch).

Temperature

- Avoid extreme degrees of temperature, either hot or cold. Place the unit well away from heat sources such as radiators or gas / electric fires.
- Avoid exposure to direct sunlight and other sources of heat.

Naked Flames

- Never place any type of candle or naked flame on the top of or near the unit.

Interference

- Do not place the unit on or near appliances which may cause electromagnetic interference. If you do, it may adversely affect the working performance of the unit, and cause a distorted sound.

Audio Safety

-  Listening to loud sounds for prolonged periods of time may permanently damage your hearing.
- Before putting on earphones, turn the volume down then put the earphones on and slowly increase the volume until you reach a comfortable listening level.

- For traffic safety, do not use earphones while driving or cycling.
- This product is capable of producing loud noises which may damage your hearing. It is recommended to place the product at a safe distance from your ear.

Exposure to Radio Waves

- Your mobile is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines.
- The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.
- The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg.
- Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:
- Body SAR : 0.998 W/Kg (10g)
- During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Built-in Battery Care

- Your product is powered by a built-in rechargeable battery.
- The battery can be charged and discharged hundreds of times, but will eventually wear out.
- Unplug the charger from the electrical plug and the product when not in use.
- Do not leave a fully charged battery connected to a charger, since overcharging may shorten its lifetime.
- If left unused, a fully charged battery will lose its charge over time.
- Leaving the product in hot or cold places, such as in a closed car in the summer and winter conditions, will reduce the capacity and lifetime of the battery.
- Always try to keep your device in a cool, moisture-free environment that's less than 32°C. A product with a hot or cold battery may not work temporarily, even when the battery is fully charged. Battery performance is particularly limited in temperatures well below freezing.
- If you plan to store your device for longer than six months, charge the battery for an hour every six months to keep it fresh.
- The unit should be fully recharged after using the device each time. This will keep the health of the battery.



- If the devices does not power on or system crashes, please charge the battery for half an hour and then press and hold the on/off button for more than 10 seconds until the device turns off. Then switch it on again in normal way.
- If the device cannot wake up from sleep mode, please press and hold the On/Off button for more than 10 seconds until the device turns off. Then switch it on again in normal way.

Battery Warning!

- The battery used in this product may present a risk of fire or chemical burn if mistreated.
- Do not attempt to open the product or replace the battery. It is built-in and not changeable. Use of other batteries may present a risk of fire or explosion and the warranty will be terminated.
- Only recharge your battery with the provided approved USB cable designated for this product.
- Dispose of batteries according to local regulations. Please recycle when possible. Do not dispose as household waste or in a fire as they may explode.
- Batteries may explode if damaged.

Wall Charger

- Always insert the USB device in the correct direction. Failure to do so may result in damage to the USB device and this unit.
- Only use with products designed to be powered or charged via a USB socket.
- The power supply must be located near the unit and should be easily accessible.
- Do not use the charger when it is damaged.
- Do not use with a damaged USB charging cable as it can cause overheating and damage to your device.
- Do not drop, tamper, disassemble or attempt to repair the unit by yourself.
- Do not immerse it in water or expose it to wet conditions.
- For IT equipment use only.
-  This unit is designed for indoor use only.
-  This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.
-  AC voltage: This symbol indicates that the rated voltage marked with the symbol is AC voltage.
-  DC voltage: This symbol indicates that the rated voltage marked with the symbol is DC voltage.

Specifications

Tablet

Model	ACTAB821
Processor	MediaTek™ MT8168B ARM Cortex-A53 Quad-Core Processor (@ 2.0GHz)
Operating System	Android™ 10
Display	8" (800 x 1280) IPS panel with 10 points multitouch
Audio	Mono front speaker
Memory	2GB Low-Power LPDDR4
Battery capacity	4000mAh
Storage	16GB – Expendable by an additional 512GB with Micro SD card
Ports	TYPE C 2.0 / 3.5mm Audio Jack / Micro SD Card slot
Camera	Front 2M / Rear 5M
Connectivity	Dual Band WIFI, Bluetooth 5.0
GPS	YES
Microphone	YES
Frequency Range and Max. Radio Frequency Power Transmitted	Bluetooth: 2400 – 2482 MHz, Max power (EIRP): 6 dBm 2.4G Wifi: 2410 – 2474 MHz, Max power (EIRP): 20 dBm 5G Wifi: 5178 – 5242 MHz, Max power (EIRP): 16 dBm 5G SRD: 5743 – 5827 MHz, Max power (EIRP): 15 dBm
GPS Receiving Frequency	1575.42 MHz
Dimensions	208.3 x 124.5 x 9.5 mm
Weight	330g

Built-in Battery

Model	U30100103P
Battery Type	Li-ion Polymer Battery
Battery Rating	3.7V 4000mAh 14.8Wh
Designation Code	1ICP3 / 100 / 103
Manufacturer	Shenzhen Utility Power Source Co., Ltd
Dimension	3 x 100.5 x 104mm
Net Weight	70g

Wall Charger

Energy related Products (ErP) Directive

Model	JK050200-S37BSVU
Input voltage	AC 100-240 V
Input AC frequency	50-60 Hz
Output voltage	DC 5.0 V
Output current	2.0 A
Output power	10.0 W
Average active efficiency	78.7 %
Efficiency at low load (10%)	N/A
No-load power consumption	0.07 W

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8" Tablet

Instruction Manual

ACTAB821



Contents

Unpacking	4
Product Overview	5
Setup at the First time	6
Power On/Off	6
Charging Your Tablet	7
Connecting to the Internet	7
Touching and Typing	8
Home Screen	9
Screen Buttons.....	10
Using the Cameras.....	11
Tablet Updates.....	12
Google Play	12
Force shutdown/reboot	12
Troubleshooting	13
Specification	14

Thank you for purchasing your new product.

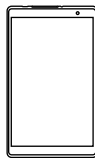
We recommend that you spend some time reading this instruction manual in order that you fully understand all the operational features it offers. You will also find some hints and tips to help you resolve any issues.

Read all the safety instructions carefully before use and keep this instruction manual for future reference.

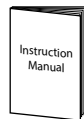
Unpacking

Remove all items from the packaging. Retain the packaging. If you dispose of it please do so according to local regulations.

The following items are included:



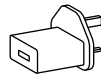
Main unit



Instruction manual



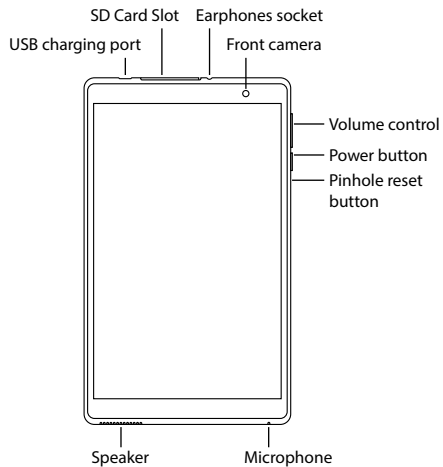
USB cable



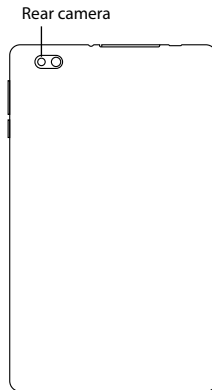
Mains adapter

Product Overview

Front View



Rear View



Setup at the First time

1. Press and hold the **Power** button for 2-3 seconds.
2. Startup Wizard
3. The first time you start up the tablet, the startup wizard will help you set up:
 - Language
 - WiFi connection
 - Date & time
 - Your name
 - Location service options
 - 3rd party apps



We strongly recommend that you open a Google Account (you need this to download new apps) and we recommend that you answer yes to back up your tablet to the Google Account. This will save your files and settings in case you need to restore your tablet to factory defaults at any point.

Power On/Off

1. During standby mode, press the **Power** button to turn on the tablet.
2. At the Start-up screen, swipe up from the bottom of the screen to unlock.
3. Once you've arrived at the Home screen, you can begin using the tablet.
4. Press the **Power** button to switch to standby mode.

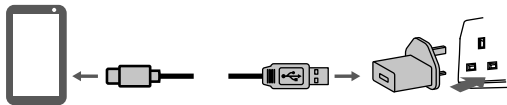


If you are not using the tablet for a long time, you can press and hold the **Power** button to shut it down completely.

Charging Your Tablet

It is recommended to fully charge the tablet before first use. To charge the tablet,

- Plug the USB cable into the wall charger.
- Attach the other end to the USB-C input on the tablet.
- Plug the wall charger into a wall socket.



When the tablet is ON and charging, the battery icon will pulsate.

A complete battery charge may take up to 3 hours. It is normal for the tablet to get warm while charging, playing games, or streaming video.

Battery life will vary depending on usage.



Leave the tablet in a well ventilated area while charging.

Connecting to the Internet

In order to connect to the internet, you will need the following:

- A wireless router or an access point with a broadband internet connection.
- The name of your network (SSID), as well as the password or other credentials, if your network is secure.

The wireless router must support WiFi 802.11 a/b/g/n/ac connections.

Go to **SETTINGS > Network & internet > WiFi**

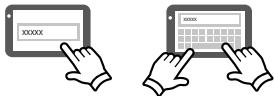
Tap on WiFi to activate wireless connectivity. The tablet will scan for available WiFi networks within range. Secured networks will require a password. Once you have successfully entered your information the tablet will remember your settings.

Touching and Typing



To select an item on the screen, simply tap it once with your fingertip. Some items may require you to “double-tap”.

To type in to a text field (e.g., when inputting your name , or a web address), tap the text field. The on-screen keyboard will appear, and allow you to type the information you wish to enter.



Touch and Hold: Keep your finger on an on-screen item until it glows or activates an alternate menu.



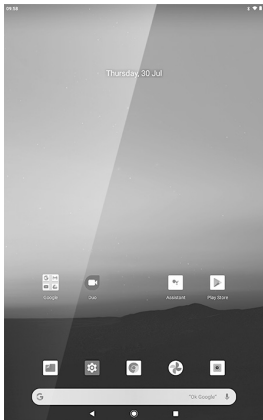
Drag: Move an App or object by touching and holding the image, then moving it to the destination.

Slide: When there are extra “screens” to the side, slide one or more fingers from one side to another.



Home Screen

You can customize your home screen at any time.



Home screen

On the first home screen, there is a Google Search Bar and some useful apps.

Add a widget to a home screen

Press and hold anywhere on the home screen except the icons, select **WIDGETS** from the pop up menu, press and hold the widget you want to add, then drag it to where you want to place it, and release.

Change the wallpapers

Press and hold anywhere on the home screen except the icons, select **WALLPAPERS** from the pop up menu, and then choose your preferred wallpaper.

Move an app to another screen

Press and hold an app that you want to move, drag it to where you want to place it, then release.

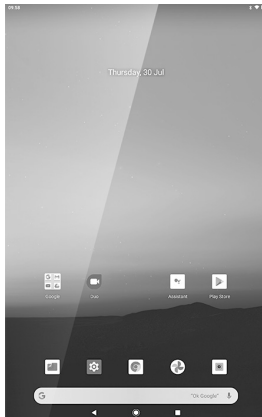
Uninstall an app

Press and hold the app that you want to uninstall, drag to **Uninstall**, and then release and tap **OK**.



Some of the system apps cannot be uninstalled.

Screen Buttons



Back button

Tap ◀ to return to the previous page.

Home button

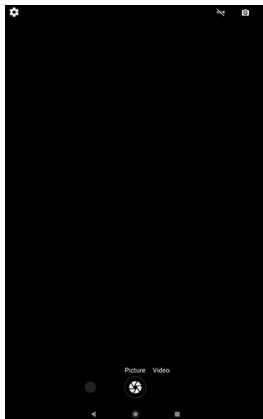
Tap ● to return to the default home screen.

Recent button

Tap ■ to view recent apps. Then you can do the following.

1. Tap an app to open it.
2. Swipe an app window up to close it.
3. Select **CLEAR ALL** to stop running all apps.

Using the Cameras



Swipe up from the bottom of the screen to show all apps, select **Camera** app.

Taking photos and videos

You can take photos and record videos with your tablet's built-in camera.

- Tap to take a photo.
- Tap to record a video.
- Tap to switch between the front and the rear camera.
- Tap / to open or close HDR.

Taking screenshots

Press and hold the **Power** button and the **Volume down** button at the same time.

Viewing pictures and videos

Photos, videos and screenshots are stored in the tablet's internal storage. You can view your photos and videos by using the following methods:

- Tap the thumbnail when using the **Camera** app.
- Go to **Photos** app.

Tablet Updates

To ensure the tablet runs smoothly it is recommended to perform periodic system software updates, especially during initial set up of the tablet. You may receive notifications (on the Lock screen) from time to time that software updates are available.

Tap the notification to be directed to the update.

Alternatively, you can go to **Settings > About Tablet > Updater > Check for Updates**



To perform an update, you must be connected to WiFi.

Google Play

The first time you sign in on Google Play, updates will automatically start downloading on to the tablet. The download icon  will appear in the status bar at the top left of screen.

Installing a new application while multiple apps are downloading will reduce tablet speed and performance. After all downloads and updates have been installed, the tablet will resume normal operating performance.

To view the progress of downloads working in the background, swipe down from the top edge of the screen.

Force shutdown/reboot

There are 2 methods to force shutdown the tablet.

- Press and hold the **Power** button for about 10 seconds until the tablet turns off.
- Use a toothpick to punch into the **Pinhole reset** button.

Then turn it on again in the normal way.

Troubleshooting

If your tablet is frozen:

Press the **Power** button for at least 10 seconds or use the hardware reset.

To use the Hardware reset, press the “pinhole reset” button by using a sharp object such as a toothpick.

If your tablet doesn't turn on:

Charge your tablet then switch on normally.

If this does not work, press the “pinhole reset” button by using a sharp object such as a toothpick.

If your WiFi reception is poor:

- Make sure you are not far from the WiFi hotspot.
- Update the firmware of the tablet.
- Reset and redefine your connection parameters.
- Reset your wifi setting, go to **Settings > Advanced > Reset options > Reset Wifi, mobile & Bluetooth > Reset settings**.
- Contact your WiFi connection provider.

If you want to extend the life of your battery:

Decrease the screen brightness and turn of the wireless connections if not in use.

If your tablet is functioning too slowly:

Close all apps which are not currently being used.

If you want to restore your product (erase all your settings or forgotten password) :

If your tablet is turned on:

1. Go to **Settings > Advanced > Reset options > Erase all data (factory reset) > Delete all data**
2. This will erase all your files, settings and applications, so make sure you have backed-up your data in your Google Account.
3. When you restart your tablet it will open the Startup wizard again, follow the onscreen instructions.
4. Access your Google Account to retrieve your backed-up data in Google.

Specification

Model	ACTAB821
Processor	MediaTek™ MT8168B ARM Cortex-A53 Quad-Core Processor (@ 2.0GHz)
Operating System	Android™ 10
Display	8" (800 x 1280) IPS panel with 10 points multitouch
Audio	Mono front speaker
Memory	2GB Low-Power LPDDR4
Battery capacity	4000mAh
Storage	16GB – Expendable by an additional 512GB with Micro SD card

Ports	TYPE C 2.0 / 3.5mm Audio Jack / Micro SD Card slot
Camera	Front 2M / Rear 5M
Connectivity	Dual Band WIFI, Bluetooth 5.0
GPS	YES
Microphone	YES
Dimensions	208.3 x 124.5 x 9.5 mm
Weight	330g



Declaration of Conformity (RED)

Hereby, DSG Retail Ltd. declares that the radio equipment type [ACTAB821] is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

<https://www.teamknowhow.com/>

Click on **SEARCH** and enter the model number.

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Notes for battery disposal

The batteries used with this product contain chemicals that are harmful to the environment.

To preserve our environment, dispose of used batteries according to your local laws or regulations. Do not dispose of batteries with normal household waste.

For more information, please contact the local authority or your retailer where you purchased the product.



The symbol on the product or its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

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