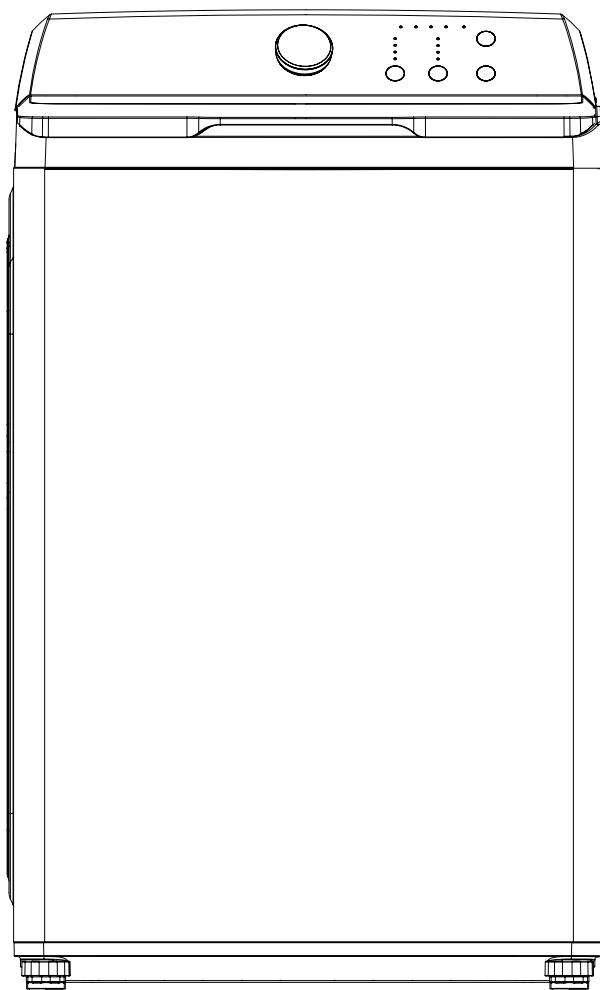


USER MANUAL

3.9 cu. ft. TOP LOAD WASHER WITH AGITATOR

ENTW3925EW

Product may vary. Please refer to the actual product



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READ AND KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE

This manual contains important information on the installation, use, and care of your appliance. Please read this manual carefully before installation and operation of this machine to prevent injury and property damage.

Warnings and Important Safety Instructions in this manual DO NOT cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution and care when installing, maintaining and operating your washer.



CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN



SAFETY INSTRUCTIONS

YOUR SAFETY AND THE SAFETY OF OTHERS ARE VERY IMPORTANT

To prevent injury to the user or other people and property damage, the instructions shown here must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage, including death.

The level of risk is shown by the following indications.



This indicates that hazards or unsafe practices may cause serious personal injury or death.

To reduce the risk of fire, explosion, electric shock or personal injury when using your washing machine, you SHOULD follow these basic safety precautions.



This indicates that hazards or unsafe practices may cause minor personal injury or property damage.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying your washing machine.



WARNING

State of California Proposition 65 Warnings.

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of substances known to the State of California to cause cancer, birth defects or other reproductive harm and requires businesses to warn of potential exposure to such substances. This product contains a chemical known to the State of California to cause cancer, birth defects or other reproductive harm. This appliance can cause low-level exposure to some of the substances listed, including benzene, formaldehyde and carbon monoxide. Cancer and Reproductive Harm - www.P65Warnings.ca.gov.



WARNING

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

IMPORTANT SAFETY INSTRUCTIONS

Save These Instructions

WARNING

- Read all instructions before using the appliance.
- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Before use, the appliance must be properly installed as described in this manual.
- ALWAYS follow the fabric care instructions supplied by the garment manufacturer.
- Do not wash articles that have been previously cleaned, washed, soaked or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- Before the appliance is removed from service or discarded, remove the lid of the washing compartment.
- Do not reach into the appliance if the tub is moving.
- Do not install or store this appliance where it will be exposed to the weather or freezing temperatures.
- Do not tamper with the controls.
- Do not repair or replace any part of the appliance or attempt any servicing unless it is specifically recommended in the user maintenance instructions or in published user repair instructions that you understand.
- Hydrogen gas is explosive. If the hot water system has not been used for two weeks or more, before using a washer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. The gas is flammable, so do not smoke or use an open flame during this time.
- Keep the area underneath and around your appliance free of combustible materials (lint, paper, rags and so on), gasoline chemicals, and other flammable vapors and liquids.
- Do not place items exposed to cooking oil in your washer. Items contaminated with cooking oil may contribute to a chemical reaction that could cause a load to catch fire.
- This washer is not designed for maritime use or for mobile installations such as in RVs, aircrafts and other mobile platforms.
- Turn off the water faucets and unplug the washer if the machine is to be left for an extended period of time, such as during vacations.
- Packaging material can be dangerous for children. There is a risk of suffocation! Keep all packaging away from children.
- Always check the inside of the washer for foreign objects before loading laundry. Keep the lid closed when not in use.



WARNING

- Plug the power cord into an AC 120V/60Hz wall socket rated at 15 amps or higher. Use the socket for this washer only. Do not use an extension cord.
 - Sharing a wall socket with another appliance, using a power strip, or extending the power cord may result in electric shock or fire.
 - Do not use an electric transformer. It may result in electric shock or fire.
 - Make sure that the power voltage, frequency and current match the product's specifications. Failing to do so may result in electric shock or fire.
- Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.
 - Unplug the power plug and clean it with a dry cloth.
 - Failing to do so may result in electric shock or fire.
- Plug the power plug into the wall socket in the right direction so that the cord runs towards the floor.
 - If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.
- Plug the power plug into the wall socket firmly. Do not use a damaged power plug or loose wall socket because this may result in electric shock fire.
- Do not pull or excessively bend the power cord. Do not twist or tie the power cord.
- Do not hook the power cord over a metal object. Place a heavy object on the power cord, insert power cord between objects, or push the power cord into the space behind the appliance because this may result in electric shock or fire.
- Do not pull the power cord when unplugging the power plug.
 - Unplug the power plug by holding the plug.
 - Failing to do so may result in electric shock or fire.
- If the power plug or power cord is damaged, contact your nearest service center.
- Do not install on carpet. Install the washer on a level and solid floor that can support its weight. Failure to do so may result in abnormal vibration, noise or problems with the product.
- The washer is heavy. Two or more people may be needed to install and move the appliance. Failure to do so may result in bodily or other injuries.
- Store and install the washer where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions. Failure to do so may result in serious leak damage.
- Position the appliance so that the power plug is easily accessible. Failure to do so may result in electric shock or fire due to an electrical short circuit.
- Failure to follow all of the safety warnings in this guide may result in property damage or injury to persons.
- Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapours that ignite or explode.



WARNING

Use and Maintenance warnings and Precaution

- If the appliance is flooded, cut the power immediately and contact your nearest service center.
- If the appliance emits a strange noise, a burning smell or smoke, unplug the power plug immediately and contact your nearest service center. Failure to do so may result in electric shock or fire.
- In the event of a gas leak (such as propane or LP gas) ventilate the area immediately. Do not turn any appliance or light on or off.
- Do not use a ventilating fan.
- A spark may result in an explosion or fire.
- Do not force the washer lid open while the washer is operating (high temperature washing, drying or spinning).
 - Water flowing out of the washer may cause burns or cause the floor to be slippery. This may result in injury.
 - Forcing the lid open can damage the product or cause injury.
- Make sure to remove the packaging (sponge, styrofoam) attached to the bottom of the washer before using it.
- Do not insert your hand or a metal object under the washer. This may result in injury.
- Do not attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled or has missing or broken parts, including a damaged cord or plug. This may result in electric shock, fire or death.
- Do not touch the power plug with wet hands. This may result in electric shock.
- Do not turn the appliance off by unplugging the power plug while the washer is in operation. Plugging the power plug into the wall socket again may cause a spark and result in electric shock or fire.
- Keep all packaging material well out of the reach of children, as packaging materials can be dangerous to children. If a child places a bag over his or her head, he or she may suffocate.
- Do not let children or infirm persons use this washer unsupervised. Failure to do so may result in electric shock, burns or injury.
- Do not attempt to repair, disassemble or modify the appliance yourself.
 - Do not use any fuse (such as copper, steel wire etc.) other than the standard fuse.
 - If you need to repair or reinstall the appliance, contact your nearest service center.
 - Failure to do so may result in electric shock, fire, problems with the product or injury.
- If any foreign substance such as water enters the appliance in any area other than the tub, unplug the power plug and contact your nearest service center. Failure to do so may result in electric shock or fire.
- If the water supply hose comes loose from the faucet and floods the appliance, unplug the power plug. Failure to do so may result in electric shock or fire.

- Do not mix chlorine bleach with ammonia or acids such as vinegar. Incorrect usage can produce poisonous gas, resulting in serious injury.
- Do not reach into the washer while parts are moving. Before loading, unloading or adding items, press the Start/Pause button and allow the tub to come to a complete stop before reaching inside. Failure to do so may result in electric shock injury or fire.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children. As children grow, teach them the proper, safe use of all appliances. Failure to do so may result in serious injury.
- Keep laundry products out of reach of children. Observe all warnings on product labels and follow them. Failure to do so may result in serious injury.
- Disconnect this appliance from the power supply before attempting any user maintenance. Pressing the Power button does not disconnect this appliance from the power supply. Failure to do so may result in electric shock, injury or fire.
- Do not clean the appliance by spraying water directly onto it.
- Do not use benzene, thinner or alcohol to clean the appliance. This may result in discoloration, deformation, damage, electric shock or fire.
- Unplug the power plug when the appliance is not being used for long periods of time or during a thunder/lightning storm. Failure to do so may result in electric shock or fire.
- Keep hands and foreign objects clear of the lid and latch area when closing the lid. Failure to do so may result in personal injury.
- If the washer is contaminated by a foreign substance such as detergent, dirt, or food waste, unplug the power plug and clean the washer with a damp, soft cloth. Failure to do so may result in discoloration, deformation. Damage or rust.
- The clear portion of the lid can be broken by a strong impact. Take care when using the washer. If the clear portion is cracked or broken, it may result in injury.
- After a water supply failure or when reconnecting the water supply hose, open the faucet slowly.
- Open the faucet slowly after a long period of non-use. The air pressure in the water supply hose or the water pipe may result in damage to a part or in water leakage.
- If a drain error occurs during an operation, check if there is a draining problem. If the washer is used when it is flooded because of a draining problem, it may result in electric shock or fire due to an electrical short circuit. Do not insert your hand or a metal object under the washer. This may result in injury.
- Insert laundry into the washer completely so that the laundry does not get caught in the lid. If laundry gets caught in the lid, it may result in damage to the laundry or the washer, or result in water leakage.
- Make sure that the faucet is turned off when the washer is not being used.
- Make sure that the water supply hose connectors are properly tightened. Failure to do so may result in property damage or injury.
- Open the faucet and check if the water supply hose connector is firmly tightened and that there is no water leaking before using the product. If the water supply hose connectors are loose, it may result in water leakage.

- Do not stand on top of the appliance or place objects (such as laundry, lit candles, lit cigarettes, dishes, chemicals, metal objects, etc.) on the appliance. This may result in electric shock, fire, problems with the product or injury.
- Do not operate the appliance with wet hands. This may result in electric shock.
- Do not spray volatile material such as insecticide onto the surface of the appliance. As well as being harmful to humans, it may also result in electric shock, fire or problems with the product.
- Do not place an object that generates an electromagnetic field near the washer. This may result in injury due to a malfunction.
- Since the water drained during a high temperature wash or drying cycle is hot, do not touch the water. This may result in burns or injury.
- Do not wash, spin or dry water-proof seats, mats or clothing.
- Do not wash thick, hard mats even if the washer mark is on the care label. This may result in injury or damage to the washer, walls, floor or clothing due to abnormal vibrations.
- Do not operate the washer when the detergent dispenser is removed. This may result in electric shock or injury due to water leakage.
- Do not insert your hand into the detergent dispenser after opening it. This may result in injury because your hand may be caught.
- Do not place any non-laundry objects, such as shoes, food waste or animals into the washer. This can cause abnormal vibrations that can damage the washer, and in the case of pets, cause severe injury or death.
- Do not press the buttons using sharp objects such as pins, knives, or fingernails. This may result in electric shock or injury.
- Do not wash laundry contaminated by oils, creams or lotions usually found in skin-care shops or massage clinics. This may result in the rubber seal becoming deformed and water leakage.
- Make sure that the water inlet pipe is connected and the tap is opened before washing clothes.
- Do not leave metal objects (safety pins, hair pins, and so on) or bleach in the tub for long periods of time. This may cause the tub to rust.
 - If rust appears on the surface of the tub, apply a neutral cleansing agent to the surface and use a sponge to clean it. Never use a metal brush.
- Do not use hot water from water cooling/heating devices. This may result in problems with the washer.
- Do not use natural hand-washing soap in the washer. If it hardens and accumulates inside the washer, it may cause problems with the product, discoloration, rust or bad odors.
- If using a washing net with this machine (not provided), do not wash laundry items such as bedding in the washing net. Doing so may result in injury due to abnormal vibrations. Place only smaller items such as lace socks and lingerie in the washing net.
- Do not use hardened powdered detergent. If it accumulates inside the washer, it may result in water leakage.
- Do not wash throw rugs or doormats. Doing so may cause sand to accumulate inside the washer, resulting in mechanical problems.

WARNING

Grounding/Earthing

- This appliance must be properly grounded.
- Do not ground the appliance to a gas pipe, plastic water pipe or telephone line.
 - Improper grounding may result in electric shock, fire, explosion or problems with the product.
 - Never plug the power cord into a socket that is not grounded correctly. Make sure that the socket you use is grounded in correctly. Make sure that the socket you use is grounded in accordance with local and national codes.

WARNING

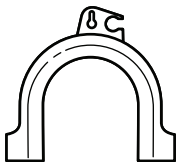
Grounding/Earthing

- Do not install this appliance near a heater or inflammable material.
- Do not install this appliance in a humid, oily or dusty location, or in a location exposed to direct sunlight or water (rain drops).
- Do not install this appliance in a location where gas may leak. Failure to do so may result in electric shock or fire.
- If the washer is moved to a new location, have it checked and reinstalled by a qualified service technician. Failure to follow this warning may result in electric shock or fire.
- Do not pull power cord or drain outlet hose to move appliance to desired location place.

FEATURES

Package Contents

Make sure that the following items came with your washer



Drain Hose Guide



Manual



Tie (x1)



Filter (x2)

NOTE:

- Use the filters to replace the rubber washers in the water hoses (faucet sides).

Main Components

Safety
Instructions

Features

Operation
Requirements

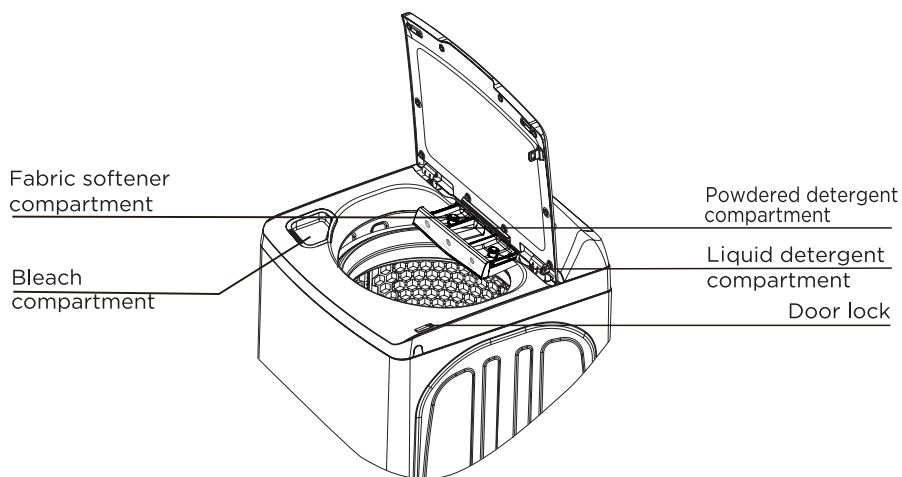
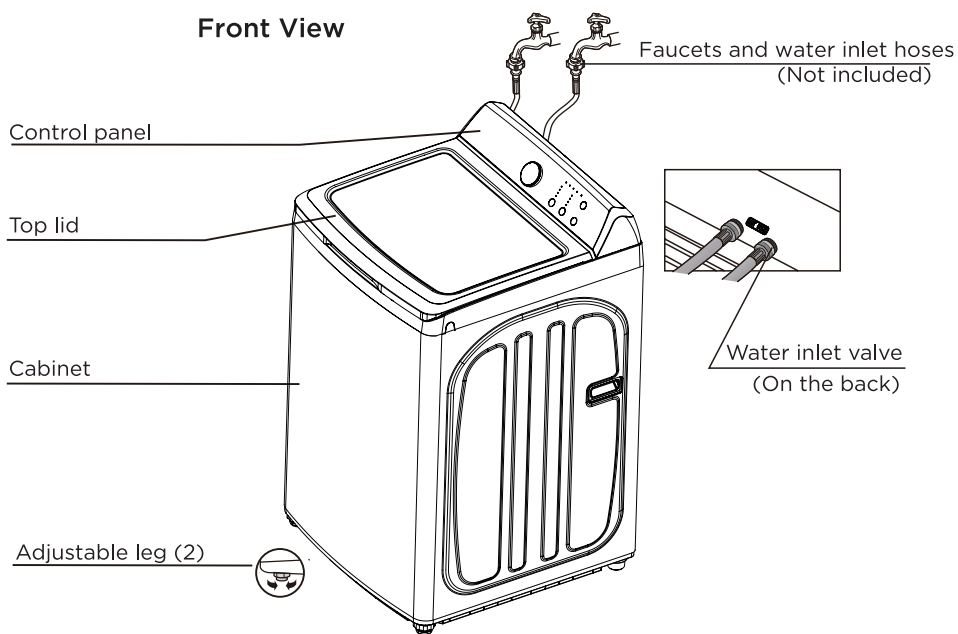
Installation
Instructions

Washer Use

Washer Care

Troubleshooting

Front View



OPERATION REQUIREMENTS

Electrical requirements

WARNING

- To reduce the risk of fire, electric shock, or injury to persons, read the SAFETY INSTRUCTIONS before operating this appliance.
- Failure to closely follow these instructions may result in an abnormal vibrating and out-of-balance condition that could result in physical injury, damage, and/or appliance damage.

Use a 120 Volt, 60Hz, 15 amp fuse or circuit breaker. We recommend an individual branch circuit that serves only your washer.

WARNING

Never use an extension cord.

Electrical grounding is required for your washer.

You must ground your washer. In the event of a malfunction or breakdown, grounding reduces the risk of electric shock by providing a path of least resistance for the electric current.

Your washer is equipped with a power cord with a three-pronged grounding plug for use in a correctly installed and grounded outlet.

The outlet must be correctly installed and grounded in accordance with all local codes and ordinances.

WARNING

- You are responsible for providing adequate electrical services for your washer.
- An incorrectly connected equipment-grounding conductor can increase the risk of electrical shock. Check with a qualified electrician or serviceman if you are not sure whether your washer is grounded correctly.
- Do not modify the power cord plug that came with your washer. If the plug does not fit the outlet, have the correct type outlet installed by a qualified electrician.
- To prevent unnecessary risk of fire, electrical shock or personal injury, all wiring and grounding must be done in accordance with the National Electrical Code ANSI/FNPA, No.70 Latest Revision and local codes and ordinances.
- Never connect the ground wire to plastic plumbing lines, gas lines or hot water pipes.

Water requirements

To fill your washer in the correct amount of time, the water pressure needs to be between 14 and 116 psi (100 to 800 kPa).

If the water pressure is less than 14 psi (100 kPa):

- The water valve may fail or may not shut off completely.
- The time it takes to fill your washer may be longer than the time your washer controls allow. Your washer will turn off and report an error. A time-limit is built into the controls to prevent flooding in your home if a hose becomes loose.
- Water inlet hoses must be purchased separately. You can buy inlet hoses in various lengths up to 8 ft. (240 cm).

To avoid the possibility of water damage:

- Make sure that the water faucets are easily accessible.
- Turn off the faucets when you are not using your washer.
- Periodically check to make sure that water is not leaking from the water hose fittings.

Drainage requirements

The height for the drain standpipe must be no shorter than 39 in. (99 cm) and no higher than 96 in. (244 cm).

The drain hose must be routed through the drain hose clip to the standpipe.

The standpipe must be large enough to accept the outside diameter of the drain hose.



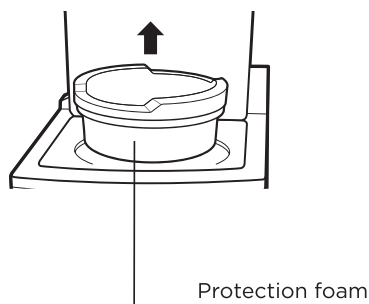
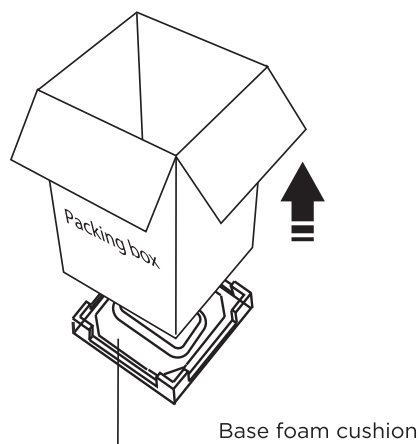
INSTALLATION INSTRUCTIONS

Unpacking your washer

WARNING

- Packing materials can be dangerous to children. Keep all packing materials (plastic bags, polystyrene, and so on) well out of the reach of children.
- Do not operate your washer on the foam base cushion. Doing so will result in serious vibration, which could cause equipment damage or result in physical injury.

Remove the packing box and lift the washer up and away from the foam base cushion. Open the lid of the washer to take out all accessories including the protective foam.



Choosing a location

WARNING

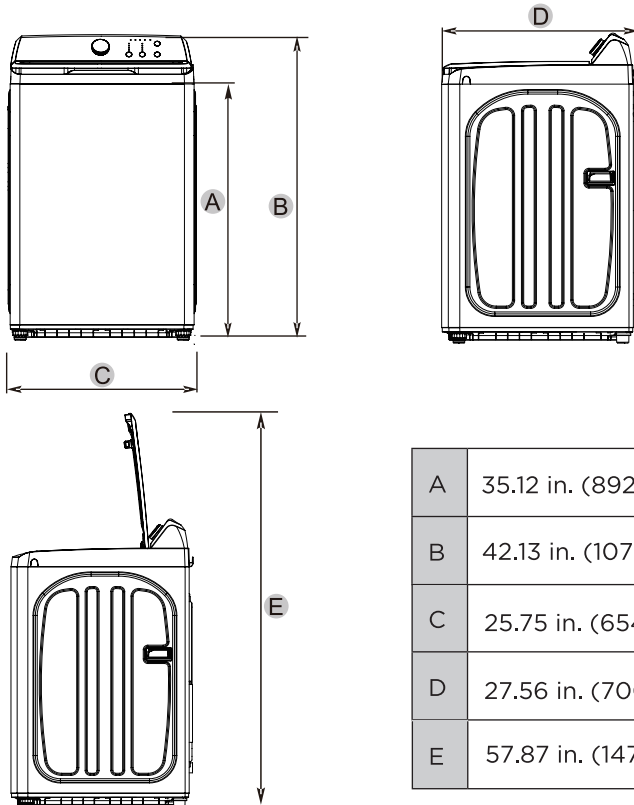
- Do not install your washer in areas where water may freeze, because your washer always retains some water in its water valve, pump and hose areas. Frozen water can damage the valve, pump, hoses and other components.
- Never install on a platform or weakly supported structure.

For best performance, you must install your washer on a solid, level floor.

Wooden floors may need to be reinforced to minimize vibration or unbalanced load situations.

Carpeting and soft tile surfaces can contribute to excessive vibration, which can cause your washer to move slightly during the spin cycle.

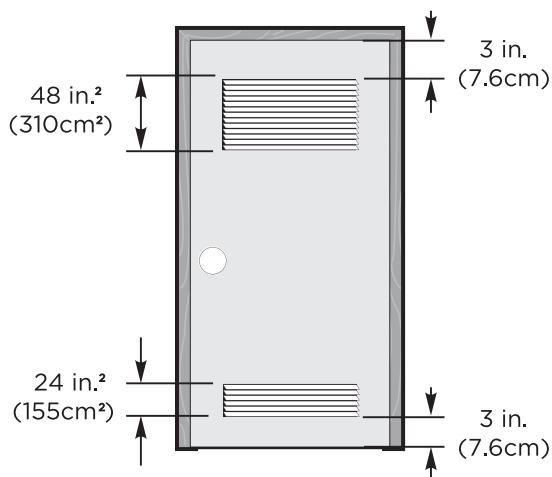
Washer dimensions and installation measurements



A	35.12 in. (892mm)
B	42.13 in. (1070mm)
C	25.75 in. (654mm)
D	27.56 in. (700mm)
E	57.87 in. (1470mm)

* Required spacing

If you install your washer in an alcove or closet, the front of the closet must have two unobstructed air openings for a combined minimum total area of 72 sq.in. (465 sq.cm) with a minimum clearance of 3 in. (7.6 mm) at the top and bottom. A slatted door with equivalent space clearance is acceptable.

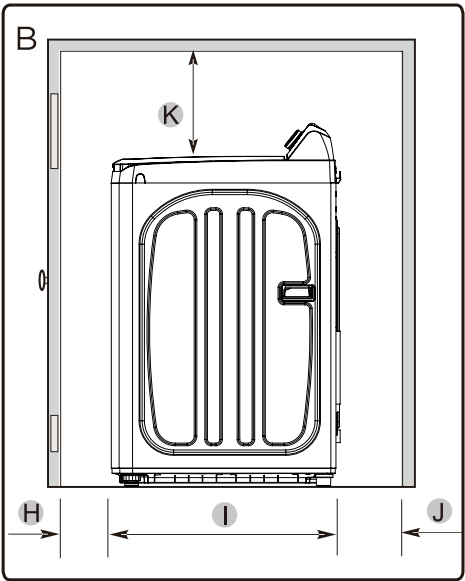
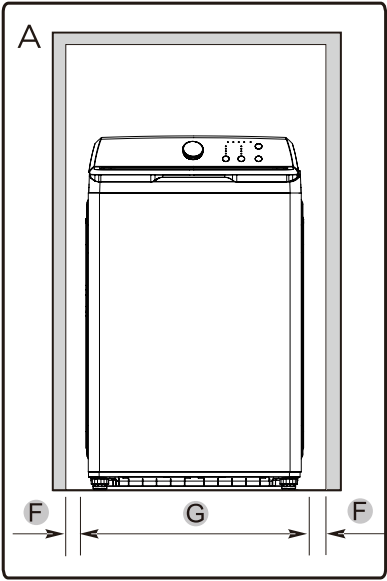


Installing in an alcove or closet

Minimum clearances between your washer and adjacent walls or other surfaces are:

- **Either side:** 1 in. (2.5 cm)
- **Rear:** 6 in. (15.2 cm)
- **Closet Front:** 2 in. (5.1 cm)
- **Top:** 24 in. (61 cm)
- **Gap between the end of water valve and the wall:** 6 in. (15.2 cm)

If you install your washer and dryer side-by-side in a closet, the closet front must have an unobstructed air opening of at least 72 square inches (465 square cm).



A. Recessed area

B. Side view - closet or confined area

F	1 in. (25 mm)	G	25.75in.(654 mm)
H	2 in. (51 mm)	I	27.56in.(700mm)
J	6 in. (152 mm)	K	24 in. (610 mm)

⚡ **WARNING**

- Is on a hard, level surface without carpeting or soft flooring that can obstruct ventilation.
- Is away from direct sunlight.
- Has adequate ventilation.
- Is not exposed to freezing temperatures (32°F or 0°C).
- Is away from heat sources such as oil or gas.
- Has enough space so that the washer does not rest on its power cord.

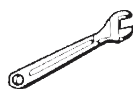
Tools you will need



Pliers



Level



Adjustable
wrench that
opens to 1"
(25 mm)

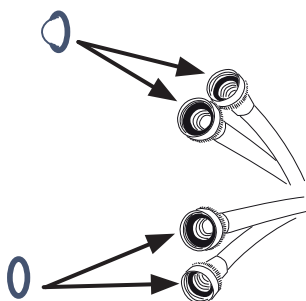
Connecting the water hoses

NOTE: The water supply hoses are not supplied with your washer and must be purchased separately.

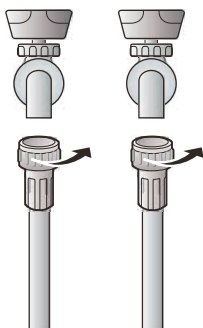
Caution

- Use new water supply hoses. Using old hoses can result in leakage or overflow that can damage your property.
- Do not connect multiple water supply hoses together to increase the length of the hose. Hoses connected this way can leak and cause electrical shock. If a hose is too short, replace the hose with a longer, high-pressure hose.

1. Make sure that there are rubber washers inside the fittings at both ends of each new water hose. Remove the rubber washers in faucet side and replace with filters. Installing the water supply hoses without rubber washers can cause water leakage.



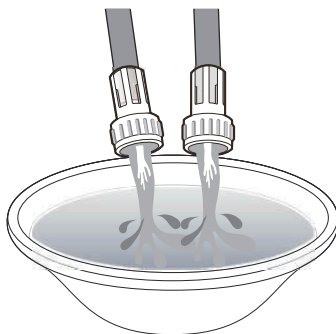
2. Tighten the hose and faucet fittings by hand until they are snug, then tighten them an additional two-thirds of a turn with pliers or a wrench. Pull the water supply hoses downwards to make sure that they are connected securely.



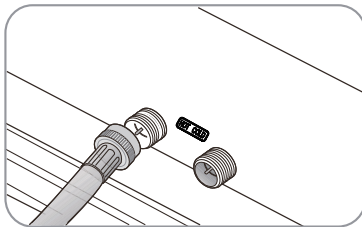
⚡ Caution

Do not overtighten the fittings or apply tape or sealant to the faucets or water supply intake. This can damage the fittings.

3. Place the unconnected ends of the hoses into a bucket and turn on the faucets connected to the water supply hoses for 10 or 15 seconds to remove any foreign substances. Turn off the faucets.



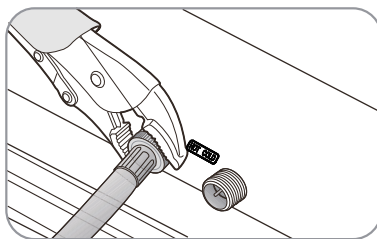
4. Connect the ends of the water supply hoses to the water supply intake connections at the top of the washer. Make sure that the rubber washers are in place. The water supply hose connected to the hot faucet must be connected to the hot water supply intake and the water hose connected to the cold faucet must be connected to the cold water supply intake.



NOTE: If you do not want to use the hot water supply hose, insert a water intake cap into the hot water supply intake hole. In this case you must select the Tap Cold option for the water temperature.

NOTE: No intake cap is provided with your washer. It must be purchased separately.

5. Tighten the fittings by hand until they are snug, and then tighten them an additional two-thirds of a turn with a pliers.



Caution

- Do not overtighten the fittings or apply tape or sealant to the faucets or water supply intakes. This can damage the fittings.
- Make sure that the water supply hoses are not twisted or bent. A bent or twisted hose can leak and cause an electric shock due to the water leakage. To ensure the correct water usage, connect both hot and cold water faucets. If either or both are not connected, an error code could occur.

6. Turn on the hot and cold water supplies and check all the water supply intake connections and the faucets for water leaks.

Connecting the drain hose

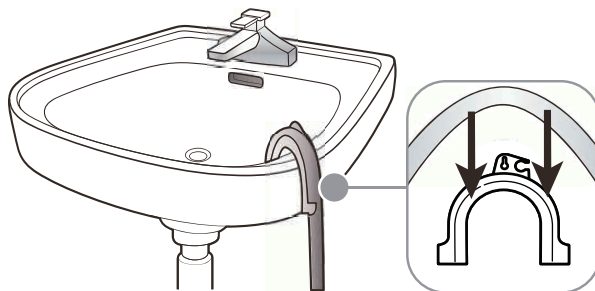


Caution

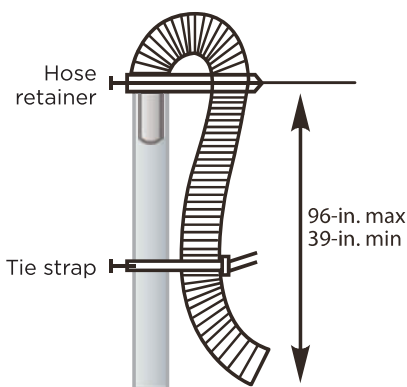
Make sure that the connection between the drain hose and the wash basin, standpipe or laundry tub is not airtight.

Position the other end of the drain hose (the loose end) in one of the following ways:

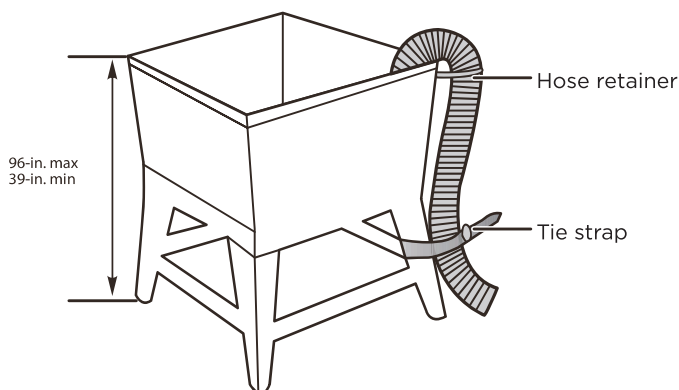
- **Over the edge of wash basin** - Secure the guide to the side of the basin wall with a hook, tape it or tie it with a piece of cord to prevent the drain hose from moving.



- **In a standpipe** - The standpipe must be no shorter than 39 in. (99 cm) and no higher than 96 in. (244 cm).



- **In a laundry tub** - The laundry tub must be no shorter than 39-in. (99 cm) and no higher than 96-in (244 cm) maximum.



Level your washer

Caution

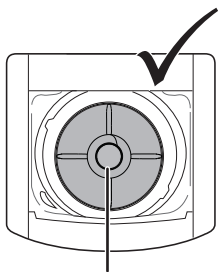
Do not use your washing machine without leveling. If your washer is not level, it may:

- Vibrate excessively which can cause your washer to malfunction.
- Make excessive noise.
- Indicate error codes when the washer is running.

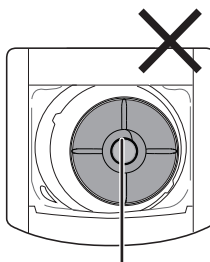
Extend the leveling feet only as much as is necessary. If the feet are extended too much, your washer may vibrate.

Determine if the washer is level by checking the position of the tub or by using a level.

1. Slide the washer into position.
2. Open the lid and look from above to see if the tub is centered. If the tub is not centered, readjust the front feet. If you have a level, check the washer with the level.



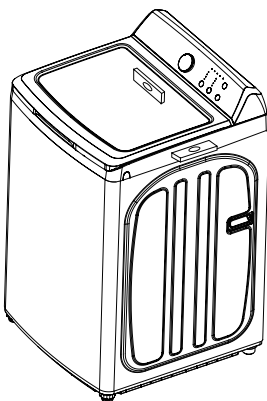
Washer is level



Washer not level

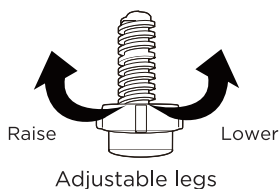
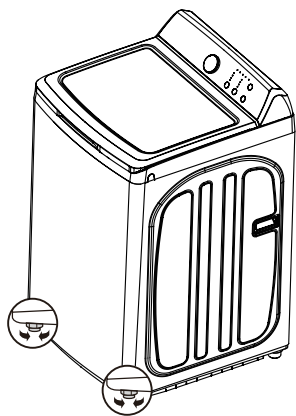
Note:

- To check if the washer is level from side to side, place a level on the back edge of the lid.
- To check if the washer is level from front to back, place a level on the edge where the cabinet side meets the top cover. Do not place the level on the top of the lid. Using these surfaces will result in the washer being unlevel.



3. Adjust the leveling feet.

Turn the 2 leveling feet in one direction to raise the washer or the other direction to lower it,



4. Recheck the washer's levelness.

Push or rock the top edges of the washer gently to make sure the washer does not rock. If the washer rocks, readjust the leveling feet.

If the lid does not stay open properly, extend the front leveling legs until the washer is level from front to back.

Power on

Plug the power cord into a well-grounded, 3-prong, 120 Volt 60 Hz approved electrical outlet, protected by a 15-amp fuse or comparable circuit breaker. Your washer is grounded through the third prong of the power cord.

Run a test cycle

Run a test cycle to make sure that your washer is properly installed.

1. Load about 6 pounds (2.7 kg) of laundry into the tub.
2. Select the **Cycles** knob to turn on your washer.
3. Turn the cycle selector to select the **Rinse & Spin** cycle.
4. Press the **Start Pause** button to start the test cycle. Your washer should not rock or vibrate excessively when water fills the tub or when washing or spinning. The washer should drain well during the spin cycle.

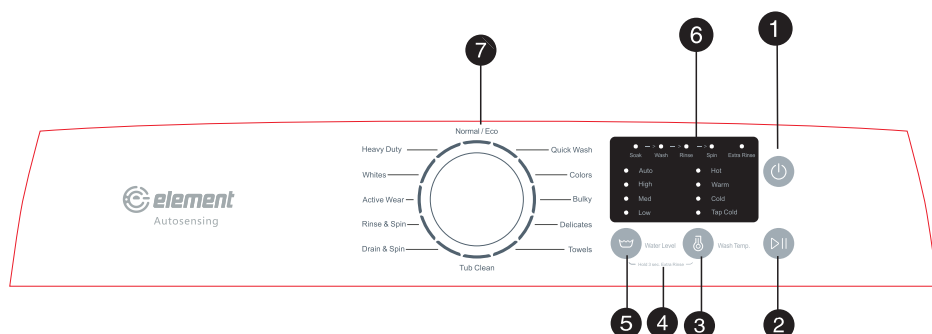


Caution

- If you detect any water leaks while the washer is filling or draining, check the water connections. See **Connecting the water hoses** on page 19 or **Connecting the drain hose** on page 22.
- If the washer rocks and/or vibrates excessively, level it again. See **Level your washer**.
- The electrical valve, retractor, motor and drain pump of this appliance are intentionally not grounded and may present a risk of electric shock during serving. Do not contact these electronic devices while the appliance is energized.

WASHER USE

Control panel



1 POWER/⏻

Press to turn on your washer. Press again to turn off your washer. If you leave your washer on and do not press the **START PAUSE** button within 10 minutes, your washer will automatically turn off.

2 START PAUSE/▶||

Press once to start the wash cycle. Press again to pause the cycle. If you pause the cycle. You can add or remove items, but you cannot change any settings. Press again to restart the cycle.

3 Wash Temp.

Press to select the washing water temperature. The rinse water temperature is always cold.

4 Extra Rinse

Press the Water Level+Wash Temp. button for 3 seconds, extra rinse to the wash cycle. Press again to cancel.

5 Water Level

Press the button and select the washing Water Level.

6 Cycle Status Lights

Flash to indicate what part of the cycle your washer is in. For example, the Soak Flash turns on when your washer is in the Soak process.

7 Cycle Selector

Turn to select a wash cycle. The cycle you select determines the wash pattern for the cycle. For more information, See **Washer options and settings** on page 31.

Washing a load of laundry



WARNING

To reduce the risk of fire, electric shock, or injury to persons, read the SAFETY INSTRUCTIONS before operating this appliance.

Selecting a detergent

Your washer is designed to use high efficiency (HE) detergents.

- For the best cleaning results, use an HE detergent. We recommend that you do not use a regular detergent. HE detergents contain suppressors that reduce or eliminate suds. When fewer suds are produced, the load washes more efficiently and cleaning is maximized.
- Reducing the amount of detergent may reduce the quality of cleaning. Make sure that you:
 - Pre-treat stains.
 - Sort carefully by color and soil level.
 - Avoid overloading.

1. Turn on you washer

Press the **Power** button to turn on your washer.

2. Load your washer



Caution

Before loading your laundry, make sure that you remove coins, keys, and other hard objects and close zippers. These items may damage clothes and the washer.

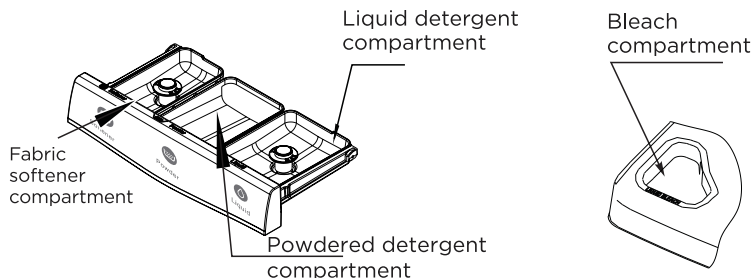
- Sort laundry by fabric type, soil level, color, and load size.
- Fill the tub with dry, unfolded clothes. Load the tub no more than 3/4 full.

NOTE:

- Overloading may reduce washing efficiency, cause excess wear and possibly cause creasing or wrinkling of the load.
- Wash delicate items such as bras, hosiery and other lingerie on the **Delicates** cycle with similar lightweight items.
- When washing big, bulky items (such as rugs or pillows) or a few smaller items (such as stuffed toys or one or two sweaters) that do not fill the tub completely, add a few towels to improve spin performance.
- Always use the **Bulky** cycle for bulky items. And place the load around the agitator evenly. The load cannot cover the agitator.

- When washing heavily soiled loads, do not overload your washer to ensure good cleaning results.

3. Add detergent and additives to the compartment



Loading the liquid or powder detergent compartment

- Loading liquid or powder detergent in the compartment indicated.
- Pour the recommended amount of laundry detergent directly in to the compartment before starting your washer.
- If you are using color-safe bleach, add it with the detergent to the detergent compartment.

NOTE:

- When adding color-safe bleach with detergent, both laundry products should be in the same form (liquid).

Loading the bleach compartment (liquid bleach only)

- Add chlorine bleach to the bleach compartment. Do not over-fill the compartment.
- There is no water inlet to the bleach dispenser, so the bleach will directly load into the tub when you pour it in.



Caution

- Avoid splashing or over-filling the compartment.
- Never pour undiluted liquid chlorine bleach directly onto the load or into the tub. Doing so can damage fabrics, by weakening of the fibers or stripping the color.

NOTE: Do not pour color-safe bleach into the bleach compartment. Instead, add it to the detergent compartment.

Loading the fabric softener compartment

- Pour the recommended amount of liquid fabric softener into the softener compartment.
- The dispenser automatically releases liquid fabric softener at the correct time during the rinse cycle.
- Whenever fabric softener is used, please make sure to select FABRIC SOFTNER on the Rinse selector knob.

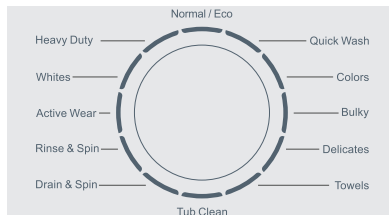


Caution

- Use the softener compartment **ONLY** for liquid fabric softeners.
- Do not use the **Downy Ball®**.
- Do not use liquid fabric softener that is too thick as it may not mix with the water sufficiently.

4. Select the appropriate cycle and options for the load

- Turn the cycle selector to select a washing cycle. For information on wash cycles, see **Washer options and settings** on page 31.

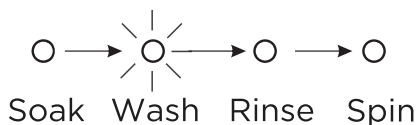


- **Optional:** Use the control panel buttons (like Water Level) to customize the washing cycle. For descriptions of buttons, See Control panel on page 27. For information about which buttons are available for each cycle type, see Washer options and settings on page 31.

5. Start your washer

- Press the Start Pause button.

Note: As your washer moves from stage to stage in the wash cycle, the related light turns on (such as Rinse or Spin).



- If you need to pause the cycle (for example to add or remove items or adjust the load), press the Start Pause button, then open the lid. Your washer stops. When you are ready to resume washing, close the lid, then press the Start Pause button.

Washer options and settings

- Maximum load weight=15.41lbs. (6.99 kg) (Dry clothes)
- Double beep when button pressed means that option is not available for the cycle.
- **Bolded options are initial settings.** • (dots) indicate options functions you can select.

Cycle	Fabric Type	Wash Temp.	Water Level	Extra Rinse
Normal/Eco	Cotton, Linen Towels, Shirts Sheets, Jeans Mixed loads	Hot Warm Cold Tap Cold	Auto High Med Low	•
Bulky	Large items like blankets and comforters	Hot Warm Cold Tap Cold	Auto High Med Low	•
Heavy Duty	Heavily soiled cotton fabrics	Hot Warm Cold Tap Cold	Auto High Med Low	•
Whites	White Fabric	Hot Warm Cold Tap Cold	Auto High Med Low	•
Colors	Colors Fabric	Warm Cold Tap Cold	Auto High Med Low	•
Quick Wash	Lightly soiled and small loads	Hot Warm Cold Tap Cold	Auto High Med Low	
Delicates	Dress shirts Blouses Nylons Sheer/lacy	Hot Warm Cold Tap Cold	Med Low	•
Rinse & Spin		Tap Cold	Auto High Med Low	
Drain & Spin				
Tub Clean	To clean the inside of the washing machine	Hot	High	
Towels	Towels jeans shirts and mixed loads	Hot Warm Cold Tap Cold	Auto High Med Low	•
Active Wear	Sportswear	Hot Warm Cold Tap Cold	Auto High Med Low	•

WASHER CARE

Caution

Turn off the water faucets after final use. This shuts off the water supply to your washer and prevents the possibility of damage from escaping water. Leave the lid open to let the inside of your washer dry out.

Cleaning and maintenance

Cleaning the exterior

Use a soft cloth to wipe up all detergent, bleach, or other spills as they occur.

Cleaning the interior

- Clean the interior of your washer periodically to remove any dirt, soil, odor, mold, mildew, or bacterial residue that may remain in your washer as a result of washing clothes.
- Failure to follow these instructions may result in unpleasant conditions, including odors or permanent stains in your washer or on your laundry.
- To remove hard water deposits, use a cleaner labeled "Washer safe".

Cleaning the control panel

- Clean with a soft, damp cloth. Do not use abrasive powders or cleaning pads.
- Do not spray cleaners directly on the panel. The control panel finish may be damaged by some laundry pre-treatment soil and stain remover products. Apply such products away from your washer and wipe up any spills or over-spray immediately.

Cleaning the detergent, bleach, or softener compartment

- Clean with a soft, damp cloth. Do not use abrasive powders or cleaning pads.
- Do not spray cleaners directly on the panel. The control panel finish may be damaged by some laundry pre-treatment soil and stain remover products. Apply such products away from your washer and wipe up any spills or over-spray immediately.

Cleaning the tub

The **Tub Clean** cycle is a self-cleaning cycle that removes the causes of odors that may occur inside your washer. It is suggested to clean the tub about once a month.

WARNING

The electrical valve, retractor, motor and drain pump of this appliance are intentionally not grounded and may present a risk of electric shock during serving. Do not contact these electronic devices while the appliance is energized.



Caution

Never use the tub clean cycle when laundry is in your washer. This may damage the laundry or your washer.

- Power on the washer by pressing the Power pad.
- Turn the cycle selector to **Tub Clean**.
- With the tub empty, add one cup of chlorine bleach to the bleach dispenser or use washing machine cleaner; Affresh, Oxiclean or Tide.
- Press the **Start/Pause** button.

NOTE: This cycle uses a high water level.

Storing your washer

You can damage your washer if you do not remove water from hoses and internal components before storage.

To prepare your washer for storage:

- Select the **Tub Clean** cycle and add bleach to the washer. Run your washer through the cycle without a load.
- You can remove the pump cap on the back of the machine near the floor to drain all water from the washer before storing.
- Turn the water faucets off and disconnect the inlet hoses.
- Unplug your washer from the electrical outlet and leave your washer lid open to let air circulate inside the tub. This helps prevent odors.



Caution

If your washer has been stored in below-freezing temperatures, allow time for any leftover water in your washer to dry out before use.

BEFORE YOU CALL FOR SERVICE

Troubleshooting Tips

Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Solution
Washer does not start	• Make sure that your washer is plugged in. • Make sure that the lid is closed. • Make sure that the water source faucets are open. • Make sure that you press the Start Pause button to start your washer. • Before your washer starts to fill, it makes a series of clicking noises to make sure that the lid is locked. The washer doesn't drain after the lid locks. For automatic cycles: Before filling, and after the lid locks, a load sensing program starts. Washer will agitate clothing without water to determine load type, water level, and cycle time. Then it fills. This can take up to one minute. Its normal. For non automatic cycles the washer fills after the lid locks. • Check the fuse or reset the circuit breaker.
No water or not enough water	• Make sure that both faucets are fully turned on. • Make sure that the water pressure is in the range listed in Water requirements on page 14. • Make sure that the water inlet hoses are not kinked. Straighten if necessary. • Disconnect the hoses and clean the screens. The hose filter screens may be clogged. • This is a water efficiency washer. It does not fill to the levels of a standard washer. Low water levels are normal. It is normal for parts of clothing to stick out of the water. • For automatic cycles: Before filling, and after the lid locks, a load sensing program starts. Washer will agitate clothing without water to determine load type, water level, and cycle time. Then it fills. This can take up to one minute. It is normal. For non automatic cycles the washer fills after the lid locks.

Problem	Solution
When washer has excessive vibration or noise	• Make sure that your washer is set on a level surface. If the surface is not level, adjust your washer's feet to level your washer. • Make sure that your washer is not touching any other object. • Make sure that the laundry load is balanced. • During the spin process, if clothes are piled to one side of the tub, your washer may stop because of the unbalance. Your washer tries up to three times to solve the problem automatically. If the washer cannot solve the problem, try to manually redistribute clothes inside the tub. • Check to make sure packaging pieces of base foam cushion are not stuck under washer.
Washer stops	• Make sure that the power outlet is a working outlet. • Check the fuse or reset the circuit breaker. • Close the lid, then press the Start Pause button to start your washer. For your safety, your washer does not spin unless the lid is closed. • Before your washer starts to fill, it makes a series of clicking noises to make sure that the lid is locked. The washer doesn't drain after the lid locks. For automatic cycles: Before filling, and after the lid locks, a load sensing program starts. Washer will agitate clothing without water to determine load type, water level, and cycle time. Then it fills. This can take up to one minute. Its normal. For non automatic cycles the washer fills after the lid locks. • Sometimes your washer may pause between stages in the cycle. Wait to see if your washer starts again. • Disconnect the inlet hoses and clean the screens periodically. The hose filter screens may be clogged.
Lid is locked or will not open	• Press the Start Pause button to pause the washer. You cannot open the lid if the washer is running. • After you pause the washer, it may take a few seconds for the lid lock to release. • If the lid is locked when your washer is not running, press the Power button to turn on your washer. • If power fails while your washer is running, when power is restored, the lid unlocks. Your washer will run the rest of the cycle.

Problem	Solution
Washer does not drain or spin	- Check the fuse or reset the circuit breaker. - Close the lid, then press the Start Pause button to start your washer. For your safety, your washer does not spin unless the lid is closed. - Make sure that the drain hose is not kinked. Straighten as necessary. Make sure that the height of the drain hose is within specified limits. See Drainage requirements on page 14. - The pipes to your sewer system may be clogged. Contact a plumber or qualified repair professional.
Fills with wrong temperature water.	- Make sure that you have selected the correct temp. - Make sure that the water source faucets are fully opened. - Make sure that the hoses are connected to the correct faucet and water intake connections on your washer, then flush the lines. See Connecting the water hoses on page 19. - Disconnect the hoses and clean the screens. The hose filter screens may be clogged.
Load is too wet at the end of the cycle	- Use a high-efficiency detergent to reduce over-sudsing. See Selecting a detergent on page 28. - The load may be too small. Very small loads (one or two items) may become unbalanced and not spin out completely.
Water leaks	- Make sure that all hose connections are tight. See Connecting the water hoses on page 19 and Connecting the drain hose on page 22. - Make sure that the end of the drain hose is correctly inserted and secured to the drainage system. See Connecting the drain hose on page 22. - Avoid overloading. - Use a high-efficiency detergent to reduce over-sudsing. See Selecting a detergent on page 28.
Oversuds condition	- Use a high-efficiency detergent to reduce over-sudsing. See Selecting a detergent on page 28. - If you have “soft” water, reduce the amount of detergent. - For small or lightly soiled loads, reduce the amount of detergent.
Prevent odor	- Periodically run a Tub Clean cycle to clean the tub. See Cleaning the tub on page 32. - Use a high-efficiency detergent to reduce over-sudsing. Excessive suds collect in small openings and cause odor. See Selecting a detergent on page 28. - Dry the interior of your washer after the total cycle has finished.

Error Codes

Your washer is equipped with an automatic error-monitoring system to detect and diagnose problems.

Description	Reason	Solutions
	Water is not supplied. Or the Water Level sensor is not working properly.	• Make sure that the lid is not open. • Make sure that water is not leaking. See No water or not enough water on page 34.
	The unit takes more than 10 minutes to drain.	• See Washer does not drain or spin on page 36.
	The lid is open. The washer is not level.	• Close the lid. • Level the washer. See Level your washer on page 23.
	Your washer is out of balance in spin operation.	• See When washer has excessive vibration or noise on page 35. • Call service center.
	Impact switch was pressed by the outer tub cover. Impact switch was not be connected.	• Adjust the washer level refer to installation. If the situation continues, call service center.
	The EEPROM failed	• Call service center.
	Load sensing failed.	• Call service center.
	Water level sensor failed.	• Call service center.
	Lid lock failed.	• Call service center.
	The PCB failed.	• Call service center.

Notice

1.LED signal light:

1)When error happening, Extra Rinse LED will flash and Process LED indicates error code.

2)○-off,◉-flash,●-on

2.When error happening, the buzzer will beep 10 seconds and repeat once per 15 minutes. After 24 hour, machine will power off automatically.

LEGAL NOTICES

ELECTRICAL INFORMATION

THIS APPLIANCE MUST BE GROUNDED.

This appliance is fitted with a plug suitable for use in all houses fitted with sockets to current specifications.

If the fitted plug is not suitable for your socket outlets, it should be cut off and carefully disposed of. To avoid a possible shock hazard, do not insert the discarded plug into a socket.

This appliance complies with the following EEC Directives:

2014 / 35/ EU (Low Voltage Directive)

2014 / 30/ EU (EMC Directive).

WARRANTY

This Product (including any accessories included in the original packaging) as supplied and distributed in new condition, is warranted by Element Appliance Company, LLC ("Element") to the original customer who purchases the Product from an authorized Element retailer (the "Original Customer" or "you") against defects in material and workmanship under proper use, maintenance, and care according to the owner's manual, warnings, and instructions accompanying the Product ("Warranty") as follows:

* **PLEASE NOTE** – Proof of purchase evidencing the date of purchase by the Original Purchaser from an authorized Element retailer ("Valid Proof of Purchase") is **required** for all Warranty service. The express Warranty set forth herein is subject to all terms and conditions set forth below.

The date of delivery establishes the warranty period, should service be required.

CORRECT DISPOSAL OF THIS PRODUCT

Old appliances still have some residual value. An environmentally friendly method of disposal will ensure that valuable raw materials can be recovered and used again.



This marking indicates that this product should not be disposed with other household wastes throughout the US. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

1. WARRANTY SERVICE:

- A. **ONE-YEAR WARRANTY:** Except as provided in subpart 1.B below, for a period of **one (1) year** from the date of delivery by the Original Customer (the "Warranty Period"), if the parts or components covered by this Warranty are determined by Element or Element's authorized service provider to be defective in material or workmanship, Element will, at its sole and absolute discretion and option: (i) repair the defective part or component at no charge to the Original Customer, (ii) replace the defective Product with a new Product of similar or better quality, at no charge to the Original Customer, or (iii) refund the documented purchase price paid by the Original Customer (excluding tax) to the Original Customer upon return of the defective Product as directed by Element. After the Warranty Period expires, the Original Customer must pay for all parts, components, shipping and handling, labor, and replacement costs associated with the Product or any part or component thereof,

regardless of any defects in the Product or any part or component thereof.

B. LIMITED EXTENDED WARRANTY THROUGH PRODUCT REGISTRATION: If and only if the Original Customer registers the Product at www.elementelectronics.com within **ninety (90)** days of the date of purchase by the Original Customer, then the Warranty Period discussed in subpart 1.A. above shall be extended an additional one (1) year to a new Warranty Period equaling **two (2) years** from the date of purchase by the Original Customer. If the Product is not registered as provided for in this subpart 1.B, then the standard one-year Warranty Period set forth in subpart 1.A shall apply.

C. TIMING AND PROCEDURE: Before Warranty service can commence, the Original Customer must contact either (i) the retailer from whom the Original Customer purchased the Product, or (ii) Element directly, in either case for problem determination and service procedures. Valid Proof of Purchase evidencing that the Product is within the Warranty Period **MUST** be presented by Original Customer in order to obtain the requested Warranty service. Please have your model and serial number available, along with your date of purchase of the Product. To remain eligible for Warranty service, Original Customer may not return the Product or any part or component thereof to the retailer or Element without Element's prior written consent.

2. EXCLUSIONS AND LIMITATIONS TO WARRANTY SERVICE

The Warranty covers manufacturing defects in materials and workmanship of the Product encountered in the normal, non-commercial use of the Product, and **does not cover** (a) damages or malfunctions resulting from improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the Product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized

alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration; (b) improper or incorrectly performed repairs by service providers not authorized by Element; (c) transportation, shipping, delivery, pickup, insurance, installation, or set-up costs; (d) ordinary wear and tear, cosmetic damage, or damage due to acts of nature, including but not limited to, water, floods, wind, storm, tornado, earthquake, or fire, or due to damage caused by extraordinary impact events, such as dropping, crushing, demolition or other extraordinary damage; (e) commercial use of the Product, or use of the Product for anything other than single-family household or residential use; or (f) modification of the Product or any part of the Product.

This Warranty is made to the Original Customer only and does not cover Products sold AS IS or WITH ALL FAULTS. The Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Warranty is valid only in the United States, and only applies to Product if it was purchased and serviced in the United States. The addition of equipment or features to the Product that are not manufactured or recommended by Element could affect the intended function of the Product, and therefore may void the Warranty. Furthermore, the exposure of the Product to chemicals, heat, cold, humidity, or other elements can affect the Product components, and therefore, the Warranty does not cover discoloration, fading, cosmetic changes, rust, or any damages or failure related to any such items. The Warranty is contingent upon the proper use, maintenance, and care of the Product. The Warranty may be void if the Product has been used in a manner contradictory to, or in violation of, the terms of the user's manual, warnings, or instructions accompanying the Product.

THIS WARRANTY IS MADE IN LIEU OF AND SUPERSEDES ALL OTHER WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR GENERAL USE, WHETHER EXPRESS, IMPLIED, COLLATERAL,



STATUTORY, OR PROVIDED BY COMMON LAW, THE UNIFORM COMMERCIAL CODE, OR OTHERWISE. ELEMENT FURTHER DISCLAIMS ALL WARRANTIES AFTER THE END OF THE WARRANTY TERM DEFINED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY OTHER PERSON, FIRM, OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON ELEMENT. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE, AT ELEMENT'S SOLE DISCRETION, ARE THE EXCLUSIVE REMEDIES OF THE CUSTOMER.

ELEMENT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT. THESE INCLUDE, BUT ARE NOT LIMITED TO, ANY DAMAGES IN THE FORM OF LOST PROFITS, LOSS OF USE, LEGAL FEES, ECONOMIC LOSS, PERSONAL INJURIES, OR ANY OTHER DAMAGES CAUSED BY CIRCUMSTANCES BEYOND THE CONTROL OF ELEMENT. NOTWITHSTANDING THE FOREGOING, ELEMENT'S AGGREGATE LIABILITY TO ANY CUSTOMER SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CUSTOMER WHO PURCHASED THE PRODUCT, AND IS NOT TRANSFERRABLE. NO PERSON IS AUTHORIZED TO ALTER, EXTEND, OR WAIVE THIS WARRANTY OR ANY OF ITS TERMS OR CONDITIONS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on warranties, so the above limitations or exclusions may not apply to you. This Warranty gives you specific rights, and you may have other rights, which vary from state to state. The exclusions and limitations to the Warranty apply to the maximum extent permitted by law and unless restricted or prohibited by law. Where any term of this Warranty is prohibited by applicable law, it shall be null and void, but the remainder of this Warranty shall remain in effect.

PLEASE CONTACT THE RETAILER FROM WHOM YOU PURCHASED THE PRODUCT FOR CUSTOMER SERVICE OR TO CONFIRM PROCEDURES FOR WARRANTY SERVICE.

In the event you wish to contact Element, please direct all correspondence to:

Element Appliance Company, LLC

customerservice@elementelectronics.com

888-842-3577

<https://elementelectronics.com/appliances>



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